

Minutes of the Combined Health & Human Services Board & Committee

Thursday, August 15, 2019

Chair Howard called the meeting to order at 1:00 p.m.

Committee Members Present: Supervisors Christine Howard, Kathleen Cummings, Jeremy Walz, Jim Batzko, Joel Gaughan, Darlene Johnson, and Duane Paulson.

Board Members Present: Supervisors Larry Nelson (arrived at 1:02 p.m.), Christine Howard, and Duane Paulson, and Citizen Members Robert Menefee, Michael O'Brien, Christine Beck, Dr. Adel Korkor, Laurie Schwartz, and Tim Whitmore. **Absent:** Citizen Members Jeffrey Genner and Vicki Dallmann-Papke.

Also Present: Chief of Staff Mark Mader, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Vice President of Patient Experiences Kerri Ackerman, Adolescent & Family Services Supervisor Fred Garcia, Aging & Disability Resource Center (ADRC) Supervisor Mikie Blask, Children & Family Services Supervisor Eric Calvino, Clinical Services Supervisor Jennifer Wrucke, Intake & Shared Services Supervisor Michelle Lim, Economic Support Supervisor Erin Higgins, Public Health Supervisor Theresa Imp, Veterans Services Officer Mike Johannes, Human Services Managers Ron Pupp and Lisa Roberts, Health & Human Services Coordinators Liz Laatsch and Danielle Birdeau, and Public Communications Coordinator Linda Wickstrom.

Committee Agenda Items

Approve Minutes of 7-11-19

MOTION: Paulson moved, second by Johnson to approve the committee minutes of July 11. Motion carried 7-0.

Next Meeting Date

- 9-12-19

Nelson arrived at 1:02 p.m.

Executive Committee Report of 7-23-19

Howard said the Executive Committee approved two appointments to the Board of Adjustment and an ordinance modifying the 2019-2023 Capital Plan to create the Register of Deeds Pre-1915 Document Digitization Project.

Announcements

Howard said she attended Lake Country Days last Saturday which focused on suicide prevention. The National Alliance on Mental Illness (NAMI) were there to raise money for elementary through high school students for suicide prevention programming.

Board Agenda Items

Approve Minutes of 7-18-19

MOTION: Paulson moved, second by Korkor to approve the board minutes of July 11. Motion carried 9-0.

Next Meeting Date

- 9-12-19

Announcements

Korkor said his foundation will be holding an event on September 10, which is also World Suicide Prevention Day, in Veterans Park in Milwaukee to raise awareness on suicide and suicide prevention. He noted that the foundation has also sponsored the first fully integrated suicide prevention education program in the West Allis School District.

Sixteenth Street Clinic Overview (*Board and Committee*)

Ackerman gave a PowerPoint presentation on the Sixteenth Street Clinic downtown Waukesha which provides quality healthcare for the entire family – medical, behavioral health, pregnancy services, social services, AODA, etc. – whether or not they have insurance. Ackerman covered a broad range of additional services, the focus on care delivery, and related financial issues.

Health and Human Services Supervisors Panel: Educational presentation to share typical job responsibilities, strategies, and tactics of a Health & Human Services (HHS) supervisor (*Board and Committee*)

This panel presentation is the second in a series of educational components for committee and board members. Staff shared how the Standards of Service Excellence, Studer Group trainings, and Strategic Plan have impacted their jobs, and they contrasted their job responsibilities with other Health & Human Services employees whose main function is to work directly with clients. Wrucke provided details on her role as crisis services supervisor in Clinical Services and the many challenges they face. Imp discussed the many home visits associated with her role in public health program supervision. Blask summarized her role in program delivery at the Aging & Disabilities Resource Center and time studies associated with them. Higgins covered the role she plays in economic support and the associated call system. Calvino explained his role supervising social workers when abuse and neglect occurs and related issues. Garcia reviewed his role in Adolescent & Family Services and the cases they address. Lim discussed her responsibilities in Intake & Shared Services, including finding homes for children and foster care.

Motion to recommend the proposed HHS 2020 budget as presented by HHS staff to the HHS Board on July 18, 2019 to the County Executive (*Board*)

MOTION: Beck moved, second by Whitmore to recommend approval of the proposed 2020 Health & Human Services Budget to the County Executive. Motion carried 9-0.

MOTION: Korkor moved, second by Schwartz to adjourn the board meeting at 3:15 p.m. Motion carried 9-0.

2018 Veterans Services Annual Report (*Committee*)

Johannes presented the 2018 Veterans Services Annual Report as outlined and noted Waukesha County veterans as of September 30, 2018, per VA figures, totaled 20,600. This does not include

the number of dependents of veterans which, when added with the veteran population, can easily triple this figure. The veteran population in Waukesha County is 93% male and 7% female and only 38% are in the working ages of 18 to 64 years old. In 2018, there were 13,612 phone calls (a 28% increase), 7,542 e-mails, and 4,516 client visits to the office. Fifty-nine appearances on behalf of veterans were made. The Milwaukee Vet Center had 912 client contacts in our office. Johannes discussed a new partnership with the Wisconsin Department of Workforce Development to bring in a Disabled Veteran Outreach Program specialist once a week to assist disabled veterans with finding the right jobs. The Guitars for Vets program graduated eight veterans, maintaining a 100% completion rate. Johannes indicated 2018 federal benefits totaled \$272,750,152 and state benefits totaled \$1,877,765.

MOTION: Paulson moved, second by Walz to accept the 2018 Veterans Services Annual Report. Motion carried 7-0.

MOTION: Johnson moved, second by Cummings to adjourn the committee meeting at 3:40 p.m. Motion carried 7-0.

Respectfully submitted,

Jeremy Walz

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Secretary