Waukesha County Human Services Center  
Mental Health Advisory Committee (MHAC) Meeting  
April 16, 2018

Present MHAC Committee: Linda Cole, Terry Findley, Cathy Friend, Colleen Gonzales, Mary Lodes, Mary Madden, Helen Prozeller, Shannon Stydahar

Absent MHAC Committee: Kathy Mack, Maura McMahon, Kelly Simms, Becky Stark, Marybeth VanderMale

HHS Liaisons: Brad Haas, Joan Sternweis

Guests: Danielle Birdeau, Shannon Hammer, Katie Miller, Jennifer Wrucke

1. Call to Order  
Chair Gonzalez called the meeting to order at 1:36 p.m. Introductions were exchanged among the committee members and guests.

2. Review and Approval of Minutes  
Motion: Lodes moved, second by Madden, to approve the Mental Health Committees Minute of March 19, 2018. Motion passed unanimously.

3. Educational Presentation: Crisis Services – Danielle Birdeau  
Birdeau reviewed a PowerPoint presentation on the HHS Mobile Crisis Intervention Services.

Stydahar arrived at 1:43 p.m.

Birdeau stated that, thanks in part to the MHAC Prioritized Needs presentations, HHS was able to add 2 full time employees (FTEs) to staff. This is incredibly helpful, considering that once assessments, travel, and paperwork are added up, each crisis call can take up to an average of four hours.

Birdeau and Wrucke continually review trends and patterns to determine the perfect match for staffing needs, as the trends and patterns can change over time.

While law enforcement is involved with the in-person assessments, most calls are responded to by one crisis worker.

If a Milwaukee County resident has a crisis situation in Waukesha County, Waukesha County will respond and then process a venue transfer to Milwaukee County.

Birdeau commented that assessments are billable; however, phone calls (for example, the initial call from law enforcement) are not billable.

Findley commented that the crisis program allows the person to be able to decide on their own options and make decisions regarding their own life.
Madden commented that she was impressed that the number of dismissals are going down while the commitments are staying the same. This means that people are not being committed unnecessarily.

NAMI and HHS Crisis Services are collaborating on a youth-centered crisis website as an additional way to spread resources. Madden believes the site will go live around June 1. The website address will be www.mentalhealthconnections.life (note: not “.com”).

If there are organizations that would like to have the Crisis Services unit present, contact Birdeau.

4. **HHS Staff Liaison Report** – Brad Haas, Joan Sternweis

Haas reported that the CCS program has two new staff members; one is fully dedicated to working with children, and the second is working with children as well as working on program development.

Sternweis reported that we have become full members of the UW-Green Bay Behavioral Health Training Partnerships, a collaborative project with multiple Wisconsin counties to create a program that the involved organizations can utilize for training crisis and clinical staff. The collaboration costs Waukesha County $20,000 per year; however, there is no cap on the number of people trained. HHS will be starting with the clinical staff. Contractors will also have access to the training. Since the training is through a university, CEUs are included. Participants also have access to a full array of UW-Green Bay training courses at reduced costs. Sternweis is hoping to have a demonstration presented to the MHAC, perhaps during a joint meeting with the AODA Advisory Committee.

Last week, Waukesha County held a well-attended Vendor Symposium that allowed Waukesha County to identify six different services that the county would like to buy more of. The symposium provided two-way communication with the contractors addressing what the county is interested in buying, what are the barriers and challenges, and how could the contractors help the county create an effective RFP that the contractors would want to bid on.

There are many federal training grants available, making more access to opioid treatment, training, services, etc. Last week, there was an Opioid Forum in Milwaukee that included experts from all across the country. There was a lot of discussion addressing the stigmas regarding substance use and mental health.

5. **Reports**

a. **HHS Board Liaison Report** – Mary Lodes

Lodes reported that on March 22, the board listened to the Unmet Needs presentations. This Thursday, the board will be meeting with County Executive Paul Farrow to discuss the unmet needs further.

b. **Comprehensive Community Services (CCS) Coordinating Committee** – Kelly Simms

No report.

c. **Coordinated Services Team** – Kelly Simms

No report.
c. **Peer Specialist Committee of Waukesha County** – Cathy Friend
   No report.

d. **Community Health Improvement Planning Process (CHIPP) Report** – Mary Madden
   Madden reported that the CHIPP committee continues to meet once a month. At their meeting this upcoming Thursday, they will be determining gaps in the system of navigation for mental health services. The committee has submitted an application to create a Zero Suicide team in Waukesha County. Madden commented that the team is on track and doing well.

e. **Suicide Task Force** – Mary Madden
   Madden reported that the Suicide Task Force is waiting for new recommendations to come out of the CHIPP process.

   The “Suicide: The Ripple Effect” movie sold out at one screen, so the theater has reserved a second screen for the showing.

6. **Ongoing Business / Community Initiatives**
   No report.

7. **Agency Updates / Announcements**
   Prozeller stated that the NAMI green ribbon campaign is great, and encouraged people to spread the news. Madden will send McClain a flyer to send out explaining the campaign.

   Sternweis announced that the Milwaukee Journal Sentinel has been doing series called “Kids in Crisis,” focusing on youth and the mental health challenges they face. There will be an event this Friday at 7:00 p.m. at Waukesha County Technical College, which will also be streamed live on the Journal Sentinel website (www.jsonline.com). Sternweis and Madden are working to ensure that there are Waukesha County community resources available. CCS worker, Tracy Allman, as well as HHS Outpatient Administrator, Dr. Gordon Owley, will be in attendance as well.

8. **New Business**
   No report.

9. **Other**
   No report.

10. **Public Comment**
    No report.

11. **Adjourn**
    Motion: Prozeller moved, second by Madden, to adjourn the meeting at 3:04 p.m. Motion carried unanimously.

Minutes respectfully submitted by Janelle McClain.

Minutes Were Approved: [Signature] Date: 5/21/18