

Minutes of the Health & Human Services Board & Committee
Thursday, November 16, 2017

Chairs Howard and Wood called the meeting to order at 1:00 p.m.

Committee Members Present: Supervisors Christine Howard, Duane Paulson, Robert Kolb, Darlene Johnson, Jeremy Walz, Chuck Wood, and Bill Zaborowski.

Board Members Present: Supervisors Chuck Wood, Christine Howard, Bill Zaborowski, and Robert Kolb, and Citizen Members Michael O'Brien, Vicki Dallmann-Papke, and Jeffrey Genner.
Absent: Citizen Members Dr. Steven Kulick, Mary Lodes, and Tim Whitmore.

Also Present: Chief of Staff Mark Mader, Legislative Policy Advisor Sarah Spaeth, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Women's Center Executive Director Angela Mancuso, Impact 2-1-1 Senior Account Manager Bob Waite, Human Services Manager Kathy Mullooly, Parents Place Community Education Coordinator Kathy Duffek, Parents Place Executive Director Raquel Mehring, Parents Place Supervised Visitation Case Manager Lauren Miller, Alzheimer's Association Development Coordinator Tim Harrington, and Alzheimer's Association Community Outreach Coordinator Jennifer Harders. Recorded by Mary Pedersen, County Board Office.

Committee Agenda Items

Approve Minutes of 10-5-17

MOTION: Paulson moved, second by Johnson to approve the minutes of October 5. Motion carried 7-0.

Advisory Committee Reports

Johnson said the Children & Family Services Advisory Committee has a new member from Mukwonago. She noted that two addiction/opioid presentations will be held in Mukwonago in the near future.

Next Meeting Date

- December 7

Executive Committee Report of 10-16-17

Howard said the Executive Committee approved the Orchard Ridge Landfill Eastern Expansion Agreement, tentatively approved the 2018 operating budget for UW-Extension including program cuts and collaboration, and heard standing committee reports.

Meeting Approvals

MOTION: Johnson moved, second by Kolb to approve expenses for Johnson to attend the Wisconsin County Human Services Association (WCHSA) conference in Stevens Point November 30–December 1. Motion carried 7-0.

Announcements

Howard said the County Executive's budget signing ceremony is tomorrow at 9:30 a.m. and all supervisors are invited to attend. Mader said because there were no vetoes, next Tuesday's board meeting is canceled and the next meeting is scheduled for November 28.

Board Agenda Items

Approve Minutes of 9-14-17

MOTION: Genner moved, second by Zaborowski to approve the minutes of September 14. Motion carried 7-0.

Advisory Committee Reports

O'Brien indicated the AODA Advisory Committee heard a report from Wisconsin Community Services. Since the drug court's inception in 2012, the graduation rate has been 55%. A \$970,000 grant will allow WCS to add one new case manager and increase the caseload.

Announcements

Wood, who is co-chair of Drug Free Communities, indicated new literature on opioids and heroin has been very well received and efforts will be made to distribute it throughout the community. Robertson said copies will be available by the end of today's meeting for everyone present.

Next Meeting Date

- December 7

Committee/Board Discussion Items

Homelessness Report (*Board and Committee*)

Information was distributed and a PowerPoint presented. Mancuso discussed the Housing Action Coalition (HAC) of Waukesha County as the lead agency tasked with finding responsive solutions to address housing instability in the County. HAC serves as the Continuum of Care (CoC) for the County and has a collaborative membership network of local government representatives, healthcare, housing and non-profit agencies. Approximately 30 homeless service providers participate in the continuum, 13 individuals serve on the Board of Directors, and there is one full-time employee. HAC is responsible for compliance and data for programs receiving HUD funding and short and long-term shelter beds during inclement weather. HAC holds the contract with the State of Wisconsin for HUD's Emergency Solutions Grant. For the 2017/18 grant cycle, only three of the ten local shelters are grant recipients. They have seen modest State increases over the past three years and the 2017/18 award was \$183,000.

Mancuso indicated there are 5,000 people in Wisconsin without a home on any given night and 47% of people experiencing homelessness each night were families with minor children. This is higher than the national average of 35%. In addition, 8.6% are between the ages of 18 and 24 years old, 29% of single adults experiencing homelessness have a mental illness, and 40% have a disability. She noted 3% of the homeless reside in Waukesha County compared to 18% in Milwaukee County.

Mancuso said for the 2016/17 winter, HAC raised \$62,000 for overflow and subcontracted with The Salvation Army to run the shelter. They began using the Northview site after extensive inspections and discussions with the City and County. HAC is currently in the process of finalizing a lease for a new location for the winter overflow. There will be beds for up to 35 single men while motel vouchers will be used for women and children. However, only if they have a motel partner and when available. It was noted that \$23,000 was carried over from last year, \$10,000 has been committed from Community Development Block Grant, and there is a pending \$25,000 grant. They

will also need to raise anywhere from \$40,000 to \$100,000. Many service providers who work with the homeless population currently do not have adequate or appropriate space to meet demand.

Impact 2-1-1 Report (*Board and Committee*)

Information was distributed and a PowerPoint presented. Waite was present to discuss Impact's services with a goal to restore health and productivity leading to an improved quality of life for our entire community. Impact is a regional service provider headquartered in Milwaukee, established 60 years ago, and this particular organization serves nine counties. Waite advised Impact 2-1-1 is a central point of access for those struggling with a family, health or social service need to be connected to information and assistance to regain stability. Impact Alcohol and Drug Abuse services includes consultation and referral for those concerned about alcohol or drug use. Impact Awareness raises community consciousness about risky drinking and promotes healthy lifestyles. Impact Planning and Evaluation conducts research, evaluates data and convenes stakeholders to advance community health and human services.

Waite indicated Impact 2-1-1 Wisconsin consists of seven providers who responded to 64% of the state's calls in 2016 covering 79% of the state population over nights, weekends and holidays. 2-1-1 Wisconsin is the 10th largest system in the U.S and had the 11th highest call volume in 2016. Around 93% of the U.S. population is served by a 2-1-1 system. Waukesha County Impact 2-1-1 received 5,461 contacts from county residents from June 2016 through June 2017. The majority of the calls were related to mental health, housing and shelter, individual and family support, substance abuse disorders, health care, community and legal services, information services, and utility assistance. Waite briefly discussed crisis intervention steps, technology, and preparedness.

Parents Place Protection and Prevention of Abused Children Report (*Board and Committee*)

Information was distributed. Mehring indicated Parents Place recently celebrated their 35th anniversary. Their mission is to strengthen families and protect children through intervention, prevention, and education in southeastern Wisconsin. They are a one-access entry point offering a wide variety of programs and services. Financially, Parents Place is supported by Waukesha County, grants including Community Development Block Grant, United Way and other foundations, and fundraising. The organization relies on about 200 volunteers annually. Services include child abuse and neglect, prevention, and family enhancements. Last year they provided 12,000 direct service hours to 1,003 parents and 848 children in their supervised visitation and community education programs. Mehring praised the staff for their success.

Miller said visitation services are provided to anyone seeking services and are designed to keep parents and children connected. There is a growing need as they are seeing more cases of disrupted families. Most referrals come from schools but can also come from Health & Human Services, the Women's Center and attorneys for services helping with child abuse, child sexual abuse, mental health, divorce, substance abuse, addiction, children with special needs, teens who are acting out, anger management, mental health issues, contentious divorces, etc. Reports are submitted to the courts when necessary. They also work with Catholic Charities, Safe Babies Healthy Families, and Public Health. In 2016 they provided over 3,000 hours of visitation services to 101 parents and 117 children and staff estimate service hours will continue to increase. Duffek explained the Community Education Program and while any socio economic group can be in need of services, 73% are low income. Services are at Parents Place but they are also in the community. There are multiple after school programs and they provide services at community learning centers, resource fairs, parenting programs at the jails and WCTC, and a variety of evidence based programs.

Workplace Relations and Advocacy Focus, Alzheimer's (Board and Committee)

Information was distributed and a PowerPoint presented. Harrington and Harders discussed Operation Stronger Together (dementia friendly community). Harrington noted that Alzheimer's is the sixth leading cause of death with no known treatment. The goal of the program is to help caregivers cope, learn, and survive the heroics of caregiving. More than 8,500 individuals are living with Alzheimer's or a related dementia and more than 25,500 individuals are currently providing unpaid care for those living with Alzheimer's or dementia. In 2015, nearly one-fourth of these are caregivers who are caring both for someone with the disease and a child or grandchild. Many of these caregivers work while also providing care for their loved one. Among the caregivers who are employed full or part-time, 54% said they had to go in late, leave early or take time off because of their caregiving duties while one in six had to quit work entirely. Studies have shown that early intervention and connection to services are more effective than current drugs on the market. Only an average of 8-10% of those families with a diagnosis ever reach out for help.

Harders said a dementia friendly community is a place where individuals with dementia are able to live good lives, have the ability to live as independently as possible, continue to be part of their communities, are met with understanding, and are given support where necessary. She noted 80% still live in the community as opposed to being in an assisted living facility. She went on to discuss Dementia Friendly Oconomowoc which included training for businesses and there will be a spring summit to hear from the community to determine steps for the future. Pewaukee is up and running and Sussex has expressed interest in being dementia friendly. Harrington indicated Operation Stronger Together connects businesses, healthcare providers, and pharmacies to raise awareness around Alzheimer's and Dementia and have them share information and resources for those they employ or serve. Educational programs for families and professionals include a 24-hour helpline, information and referrals, care consultation, support groups, online community, and safety services.

O'Brien and Dallmann-Papke left the meeting at 3:35 p.m.

State Legislative Update

Spaeth said the legislature is in recess and while there are only a few sessions in January, they are scheduled through May. Spaeth explained the bill on placement of sexually violent persons and noted it will have a hearing after Thanksgiving. The bill was in the budget but was vetoed by the governor.

MOTION: Walz moved, second by Kolb to adjourn the committee meeting at 3:41 p.m. Motion carried 7-0.

MOTION: Genner moved, second by Zaborowski to adjourn the board meeting at 3:41 p.m. Motion carried 5-0.

Respectfully submitted,

Christine Howard
Secretary