ADRC
Mission Statement

To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

"The ADRC intends to fulfill this mission with the assistance of our partners, older adults, adults with disabilities, their families, and the community as a whole including business, community agencies and all levels of government.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance."

Mary C. Smith, Manager
Aging and Disability Resource Center of Waukesha County

WAUKESHA COUNTY
HEALTH & HUMAN SERVICES

ADRC
Aging & Disability Resource Center of Waukesha County

About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin or any other protected characteristic.

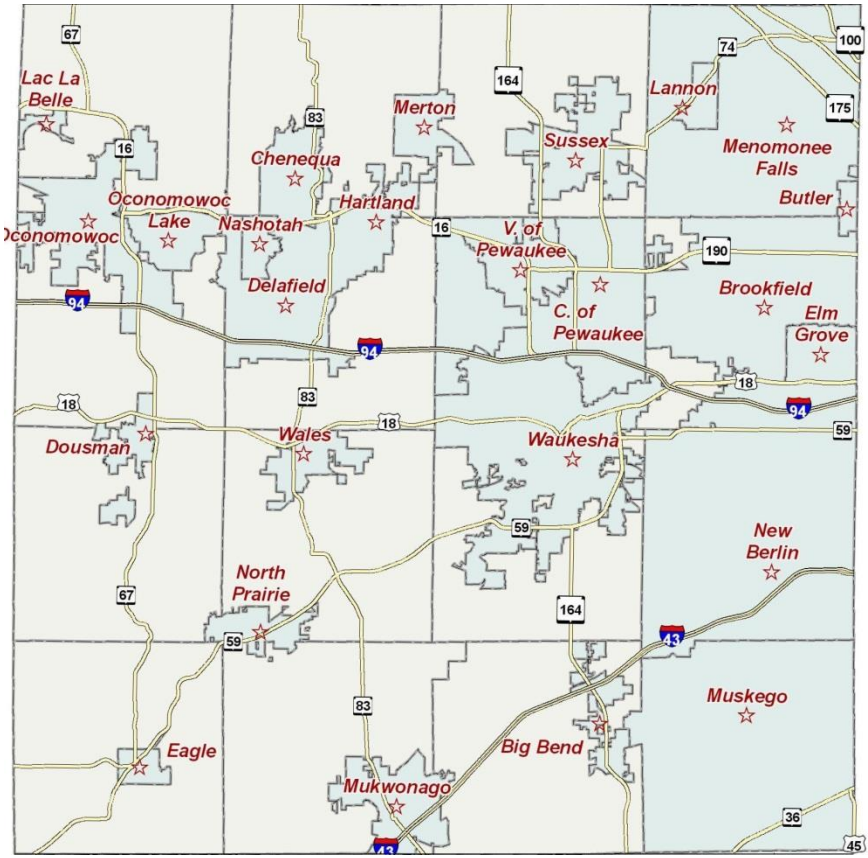
To be considered for inclusion:

- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please go to:
www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/

Waukesha County Map



Directions to ADRC

Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

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ABUSE / NEGLECT

Aging and Disability Resource Center ..... **(262) 548-7848**
..... **Toll Free (866) 677-2372**
514 Riverview Avenue, Waukesha WI 53188
Days/Hours: Monday – Friday, 8 am - 4:30 pm. **After hours, weekends or holidays, call your local law enforcement agency.**
Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.
www.waukeshacounty.gov/adrc

Caregiver Misconduct Registry
The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).
www.dhs.wisconsin.gov/caregiver/misconduct.htm

National Domestic Violence Hotline..... **(800) 799-7233**
..... **TTY (800) 787-3224**
Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.
www.thehotline.org

Wisconsin Department of Health Services..... **(608) 266-1865**
Division of Quality Assurance..... **(608) 266-8481**
Information and Complaint Message Center
..... **(800) 642-6552**
..... **TTY (888) 701-1251**
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
www.dhs.wi.gov

Bureau of Assisted Living ..... **(608) 264-9888**
Dept. of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 7940, Madison WI 53707
www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care..... **(414) 227-5000**
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality ..... **(608) 261-8319**
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm

The Women's Center (Domestic Violence/Sexual Assault)
..... **Business Line (262) 547-4600**
.....**24-Hour Crisis Line (262) 542-3828**
505 North East Ave, Waukesha WI 53186
www.twcwaukesha.org

AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the general public a single entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County ..... (855) 417-6892
..... (608) 240-7400
www.daneadrc.org

ADRC of Dodge County ..... (800) 924-6407
..... (920) 386-3580
www.co.dodge.wi.us

ADRC of Jefferson County ..... (866) 740-2372
..... (920) 674-8734
www.jeffersoncountywi.gov

ADRC of Kenosha County..... (800) 472-8008
..... (262) 605-6646
www.kenoshacounty.org

ADRC of Milwaukee County ..... (866) 229-9695
..... (414) 289-6874
www.county.milwaukee.gov/EN/Department-on-Aging

ADRC of Ozaukee County.....(Metro)(262) 238-8120
..... (262) 284-8120
..... (866) 537-4261
www.co.ozaukee.wi.us/ADRC

ADRC of Racine County..... (866) 219-1043
..... (262) 833-8777
..... WI Relay 711 TYY
www.adrc.racinecounty.com

ADRC of Sheboygan County..... (800) 596-1919
..... (920) 467-4100
www.sheboygancounty.com/government/

ADRC of Walworth County ..... (800) 365-1587
..... (262) 741-3400
www.co.walworth.wi.us

ADRC of Washington County..... (877) 306-3030
..... (262) 335-4497
www.co.washington.wi.us

ADRC of Waukesha County..... (866) 677-2372
..... (262) 548-7848
www.waukeshacounty.gov/adrc

For a complete listing of ADRCs, visit:
www.dhs.wisconsin.gov/adrc/consumer/index.htm

ADULT DAY SERVICES AND CENTERS

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

ACAP..... **(262) 521-1120**
(Adaptive Community Approach Program)
121 Wisconsin Ave, Waukesha WI 53186
Assists individuals with disabilities to participate in their community.
www.acap-waukesha.org

At Home Adult Day Services ..... **(262) 415-8455**
W173N9170 Saint Francis Dr., Menomonee Falls WI 53051
Serves: Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Adult Day Services of Southeastern Wisconsin- Riverview Center..... **(262) 970-1813**
1150 Whiterock Ave, Waukesha WI 53186
Serves: Developmentally Disabled
www.adultdaysewi.com

Circle of Friends Adult Day Services..... **(262) 505-6200**
13735 W Capital Dr., Brookfield WI 53005
Serves: Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury
www.circleoffriendsads.com

Community Care Adult Day Health ..... **(262) 953-8500**
1801 Dolphin Dr, Waukesha WI 53186
Serves: Advanced Age, Developmentally Disabled and Physically Disabled
www.communitycareinc.org/

Curative Care Network–Menomonee Falls ..... **(262) 251-8670**
W187N8661 Maple Rd, Menomonee Falls WI 53051
Serves: Developmentally Disabled
www.curative.org

EasterSeals Southeast Wisconsin
Waukesha Center ..... **(262) 953-2260**
201 Wisconsin Ave, Waukesha WI 53186
Serves: Developmentally Disabled
www.eastersealswise.com

Goodwill Industries

Center for Work and Training ..... **(414) 847-1970**
5600 S 60th Street, Greendale WI 53129
James O. Wright Center for Work and Training
..... **(414) 847-4927**
6055 N 91st Street, Milwaukee, WI 53225
Serves: Developmentally Disabled
www.goodwillsew.com

Helping Hands Community Adult Day Center
……**(414) 229-8274**
S22 W22660 Broadway Unit 4, Waukesha WI 53186
Serves: Developmentally Disabled
www.hhcwi.com

Latino Geriatric Center ..... **(414) 384-3100**
United Community Center
1028 South 9th Street, Milwaukee WI 53204
The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.
www.unitedcc.org

Next Step in Day Services

Rogers Campus..... **(262) 784-1840**
16208 W Rogers Dr, New Berlin, WI 53151
South Campus..... **(262) 923-7790**
2075 S 170th St, New Berlin, WI 53151
Serves: Developmentally Disabled
www.nextstepresidential.com

St. Ann Center for Intergenerational Care ..... **(414) 977-5000**
2801 E Morgan Avenue, Milwaukee WI 53207
Park West Campus……....**(414)-210-2450**
2450 W North Ave., Milwaukee WI 53205
Serves: Advanced Age and Developmentally Disabled
www.stanncenter.org

St. Coletta Day Services……**(920) 674-8304**
3525 Bermuda Blvd, Brookfield WI 53045
Serves: Advanced Age and Developmentally Disabled
www.stcolettawi.org

Wisconsin Adult Center ..... **(262) 695-9472**
1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
Serves: Developmentally Disabled and Physically Disabled
www.wisconsinadultcenter.com/

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.
..... **(800) 585-4222**
32 N Basset St, Madison WI 53703
www.safetyweb.org

Aging and Disability Resource Center of Waukesha County (ADRC) ..... **(262) 548-7848**
514 Riverview Ave, Waukesha WI 53188
www.waukeshacounty.gov/ADRC

AARP - Wisconsin ..... **(866) 448-3611**
www.aarp.org
AARP Membership ..... **(888) 687-2277**
www.aarpmembership.org

ARCh ..... **(262) 542-9811**
(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha WI 53186
www.archchangeslives.org/

Better Business Bureau Serving Wisconsin ..... **(414) 847-6000**
10019 W Greenfield Ave, Milwaukee WI 53214
Combat consumer fraud–business complaints and reviews
www.bbb.org

Bureau of Aging and Disability Resources ..... **(608) 266-2536**
1 W Wilson St #551, P.O. Box 7851 Madison WI 53707
www.dhs.wisconsin.gov/aging

Coalition of Aging and Health Groups ..... **(800) 488-2596**
30 W Mifflin St #406, Madison WI 53703
www.cwag.org

Consumer Product Safety Commission Hotline ... **(800) 638-2772**
.....**TTY (800) 638-8270**
Questions/complaints about consumer product recalls.
www.cpsc.gov

Disability Rights Wisconsin ..... **(414) 773-4646**
..... **(800) 928-8778**
6737 W Washington St #3230, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Division of Quality Assurance..... **(608) 266-8481**
P.O. Box 2969, Madison, WI 53701
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
www.dhs.wisconsin.gov/dqa/sections.htm

Fair Employment Law
Madison office ..... **(608) 266-6860**
Milwaukee office..... **(414) 227-4384**
TTY ..... **(608) 264-8752**

Fair Housing Council ..... **(414) 278-1240**
..... **(877)-647-3247**
759 N Milwaukee St, Suite 500, Milwaukee WI 53202
Non-profit organization that operates a full service fair housing program. If you think you may have experienced discrimination in the housing market, please contact them.
www.fairhousingwisconsin.com

Federal Communications Commission (FCC).... **(888) 225-5322**
To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)
www.fcc.gov/consumers

Federal Trade Commission ..... **(877) 382-4357**
To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.
www.ftc.gov/

Fortress Financial Education
..... **(262) 278-0325**
104 Markham Rd. Suite #125, Eagle WI 53119
Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.
www.protectyourfortress.com

Greater Wisconsin Agency on Aging Resources (GWAAR)
..... **(608) 243-5670**
1414 MacArthur Rd, Suite A, Madison WI 53714
www.gwaar.org

Hispanic Community Health and Resource Center (HCHRC)
..... **(262) 928-4181**
210 NW Barstow St #109, Waukesha WI 53188
Resources available in Spanish.

Housing Discrimination Hotline ..... **(800) 669-9777**
HUD Milwaukee Field Office
310 W Wisconsin, Ste. 950W, Milwaukee WI 53203
www.hud.gov

IndependenceFirst ..... **V/TTY (414) 291-7520**
540 S 1st St, Milwaukee WI 53204
www.independencefirst.org

IRS National Taxpayer Advocate Helpline ..... **(414) 231-2390**
..... **(877) 777-4778**
211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202
Taxpayer advocates regarding Federal tax problems.
www.irs.gov/advocate/local-taxpayer-advocate

La Casa de Esperanza ..... **(262) 547-0887**
410 Arcadian Ave, Waukesha WI 53186
www.lacasadeesperanza.org

Office of the Commissioner of Insurance..... **(800) 236-8517**
PO Box 7873 Madison WI 53707
Complaints and information.
www.oci.wi.gov

Parents Place ..... **(262) 549-5575**
1570 E Moreland Blvd, Waukesha WI 53186
www.ppacinc.org

Public Service Commission of WI..... **1 (800) 225-7729**
Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating an agreement.
www.psc.wi.gov/Pages/Home.aspx

SAGE……..**(877) 360-5428**
Advocacy and Services for LGBTQ+ Elders. SAGE leads in addressing issues related to lesbian, gay, bisexual, transgender, queer and questioning and other self-identifying members of the community (LGBTQ+) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBTQ+ older people, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBTQ+ life in later years.
www.sageusa.org

Veterans' Services ..... **(262) 548-7732**
514 Riverview Ave #107, Waukesha WI 53188
www.waukeshacounty.gov/veterans

Waukesha County Business Alliance..... **(262) 542-4249**
2717 N Grandview #300, Waukesha WI 53188
www.waukesha.org

Wisconsin Board for People with Developmental Disabilities (Wisconsin BPDD) ..... **(608) 266-7826**
TTY/TDD ..... **(608) 266-6660**
..... **(888)-332-1677**
101 E Wilson St, Madison WI 53703
WBPDD was established to advocate on behalf of individuals with developmental disabilities.
www.wi-bpdd.org

WI Board on Aging and Long Term Care..... **(800) 815-0015**
www.longtermcare.wi.gov/

Regional Ombudsman, Patti Noble
Email: patricia.noble@wisconsin.gov
1402 Pankratz St, Suite 111, Madison WI 53704
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referral and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

WI Family Assistance Center for Education, Training & Support (WI FACETS)..... **(414) 374-4645**
600 W Virginia St, Suite 501, Milwaukee WI 53204
Serving children and adults with disabilities.
www.wifacets.org

The Women's Center (Domestic violence) ..... **(262) 547-4600**
24-Hour Crisis Line..... **(262) 542-3828**
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)

Disability benefit specialists help adults with disabilities answer questions and solve problems, related to Social Security, Medicare, Medicaid, health insurance, and other public and private benefits.

You can get free and confidential help from a disability benefit specialist if you:

- Are between the ages of 18 to 59
- Are a youth transitioning from children's services to adult services starting at age 17 years and 6 months
- Have a disability
- Live in Waukesha County

Get help with:

- **Income** including Social Security benefits such as Disability Insurance (SSDI) and Supplemental Security Income (SSI).
- **Health Insurance** including Medicare, Medicaid, and other programs that help cover health care costs.
- **Housing and utilities** including shutoffs and financial assistance programs.
- **Expenses** including FoodShare, internet, and phone bills.
- **And more…**

Work with a disability benefit specialist to:

- **Apply** for Social Security disability benefits, including SSI.
- **Fill out** forms for continuing disability reviews.
- **Appeal** denials of disability benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

Call the ADRC at (262) 548-7848 or (866) 677-2371 if you would like to be referred to a Disability Benefit Specialist.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of Hearing at (855) 359-5252 or Jennifer Koehn, DBS supporting DHS at (262) 347-3045 Videophone or jenniferm.koehn@dhs.wisconsin.gov.

ELDER BENEFIT SPECIALIST PROGRAM (EBS)

Elder benefit specialists (EBS) help older adults understand, get, and keep public and private benefits, including health care and programs that help save money.

All EBS services are free. Benefit specialists don't sell anything and aren't paid by any companies. Their only aim is to help you identify and apply for programs and health care that will best meet your needs.

All elder benefit specialists are certified State Health Insurance Assistance Program (SHIP) counselors.

You can get free and confidential help from an elder benefit specialist if you are:

- Age 60 or older
- Live in Waukesha County

A monthly Welcome to Medicare class is held on the 2nd Wednesday of the month from 1:00-3:00 pm or 5:30-7:30pm virtually. It is recommended you attend 2-3 months prior to starting Medicare.

Medicare Open Enrollment is October 15 thru December 7. The EBS program provides information and assistance with Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C).

To get more information contact the ADRC of Waukesha County at (262)548-7848 or register online at: www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Get help with:

- **Health insurance**, including Medicare, Medicaid, SeniorCare, and other programs that help cover health care costs.
- **Income**, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- **Housing and utilities**, including shutoffs, evictions, tenant rights, and financial assistance programs.
- **Expenses**, including FoodShare, internet, and phone bills.

Work with an elder benefit specialist to:

- **Apply** for benefits such as Social Security, SSI, Medicare and Medicaid.
- **Appeal** denials for benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

CONSUMER/CAREGIVER SUPPORT RESOURCES

ADRC ..... **(262) 548-7848**

Alzheimer's Family Caregiver Support Program (AFCSP): Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

Resource Library: books, DVDs, brochures, and publications

Monthly Newsletter: Call to be on the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

National Family Caregiver Support Program (NFCSP): Part of the Older Americans Act that provides funds to develop programs and services to support family and informal caregivers to care for older adults in their home for as long as possible. Services include providing information to caregivers about possible services, helping caregivers gain access to services, individual counseling, organization of support groups and caregiver training, and respite care.

Relatives as Parents Program (RAPP): Program open to Grandparents and other relatives age 55 and older who have taken on the role of surrogate parenting due to the absence of parents. The child being raised must be under the age of 19 or is age 19-59 with a disability. RAPP can provide support, networking, education, and respite.

Savvy Caregiver: An educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer's disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach and confidence to set and achieve caregiving goals. This is a 12 hour program delivered in 2-hour sessions over 6 weeks.

Taking Care of You Training - Powerful Tools for Caregiving: Powerful Tools for Caregiving is a six-week curriculum that helps caregivers build effective communication skills, reduce personal stress, set realistic goals, make tough decisions, and communicate effectively with medical staff. www.waukeshacounty.gov/adrc

Amyotrophic Lateral Sclerosis (ALS) Assn. ..... **(800) 782-4747**
www.alsa.org

Alzheimer's Association Wisconsin Chapter
24/7 Toll-Free Helpline ..... **(800) 272-3900**
Linea Directa En Español ..... **(414) 431-8811**
Milwaukee Office ..... **(414) 479-8800**
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/

American Cancer Society ..... **(800) 227-2345**
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association..... **(888) 478-7653**
www.strokeassociation.org

Autism Society of Southeastern Wisconsin..... **(414) 988-1260**
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.assew.org

Brain Injury Alliance of Wisconsin..... **(262) 790-9660**
..... **(800) 882-9282**
N63W23583 Main St, Ste A, Sussex, WI 53089
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. **(262) 770-4882**
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Network
www.caregiveraction.org
The nation's leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.

The Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

CaringBridge

Free, personal, and private website that connects people experiencing a significant health challenge to family and friends, making each health journey easier.
www.caringbridge.org

Children & Youth with Special Health Care Needs, Southeast Regional Center ..... **(800) 234-5437**
..... **(414) 266-6333**
Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.
www.southeastregionalcenter.org

Down Syndrome Association of Wisconsin ..... **(414) 327-3729**
..... **(866) 327-3729**
3211 South Lake Drive, #113, St Francis WI 53235
www.dsaw.org

Eldercare Locator ..... **(800) 677-1116**
National service for finding area agencies on aging
www.eldercare.gov

Empowering Caregivers

www.care-givers.com
A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.

Family Caregiver Alliance ..... **(800) 445-8106**
National Center on Caregiving
www.caregiver.org

National Alliance on Mental Illness (NAMI) ..... **(262) 524-8886**
..... **(800) 950-6264**
217 Wisconsin Ave, Ste 300, Waukesha WI 53186
www.nami.org

National Caregiving Foundation ..... **(800) 930-1357**
Offers caregiver support kit
www.caregivingfoundation.org

National Multiple Sclerosis Society ..... **(800) 344-4867**
www.nationalmssociety.org

Wisconsin Parkinson's Association ..... **(414) 312-6990**
2819 W. Highland Ave, Milwaukee WI 53208
www.wiparkinson.org

Parent to Parent of Wisconsin ..... **(888) 266-0028**
Families who have children with special needs.
www.p2pwi.org

Parents Place ..... **(262) 549-5575**
1570 E Moreland Blvd, Waukesha WI 53186
www.ppacinc.org

The Savvy Senior ..... www.savvysenior.org

The Well Spouse Association ..... **(800) 838-0879**
Support for spousal caregivers.
www.wellspouse.org

This Caring Home
Provides tips and tools to enhance home safety for persons with Alzheimer's and other types of dementia.
www.thiscaringhome.org

Tricia's Troops Cancer Connection……(**262) 303-4034**
120 E Wisconsin Ave, Suite B, Oconomowoc WI 53066
Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.

Widows or Widowers (WOW) Club……(**414) 791-4044**
W165N8910 Grand Ave #233, Menomonee Falls, WI 53051
WOW provides many interesting events, new friends, and a fresh outlook for men and women who have lost a spouse.

Wisconsin First Step..... **(800) 642-7837**
Database of resources for families of children birth to 21 with special health care needs.
www.mch-hotlines.org

Wisconsin's Family Caregiver Support Programs
www.wisconsincaregiver.org

Vial of Life Project
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

CHECK-IN MONITORING

Adaptive Technology Resources...... **(262) 375-2020**
……..**(800) 770-8474**
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com/

Friendly Talk..... **(414) 462-9900**
10401 W Vienna Ave, Wauwatosa, WI 53222
Provide a live conversation service to people who live alone. Conversations up to 15 minutes per call.

Phone Reassurance

Eras Senior Network, Inc ..... **(262) 549-3348**
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
www.eras.org

Tele-Care, Oconomowoc Memorial Hospital..... **(262) 569-0293**
..... **(262) 569-0202**
791 Summit Avenue, Oconomowoc WI 53066
Check-in monitoring for those who live alone
www.prohealthcare.org

CLOTHING AND HOUSEHOLD GOODS

Sussex Area Outreach Services (SOS)..... **(262) 246-9860**
Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.
N64W23760 Main St., Sussex WI 53089
Located in the Civic Center building next to Pauline Haas Library
www.sussexareasos.org

Goodwill Industries

W178N9315 Water Tower Pl, **Menomonee Falls** **(262) 253-0018**
3540 S Moorland Rd, **New Berlin** 53151 ..... **(262) 641-8868**
1408 Summit Ave, **Oconomowoc** 53066..... **(262) 560-0249**
2015 Meadow Lane, **Pewaukee** 53072..... **(262) 574-0704**
1400 Nike Dr, **Waukesha** 53186..... **(262) 547-5023**
18605 W Bluemound Rd, **Brookfield** 53045.... **(262) 901-0089**
www.amazinggoodwill.com

Hope Center Clothing Shop ..... **(262) 549-8726**
502 N East Ave, Waukesha WI 53186
www.hopecenterwi.org

Lake Country Caring..... **(262) 367-6670**
603 Progress Dr, Hartland WI 53029
Clothing, hygiene products, furniture, appliances and household necessities
www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity)..... **(262) 662-6061**
2120 E Moreland, Waukesha WI 53186
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)
www.waukeshacountyrestore.org

St Vincent de Paul Society of Waukesha..... **(262) 547-3281**
W359N5848 Brown St**,** Oconomowoc WI 53066.....
..... **(262) 569-0761**
818 W Sunset Drive, Waukesha WI 53189..... **(262) 547-3281**
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop ..... **(262) 547-9528**
1444 S West Ave, Waukesha WI 53189
www.waukeshaserviceclub.com

CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.
www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau..... **(414) 847-6000**
10019 W Greenfield Ave, Milwaukee WI 53214
Complaints and reports on companies.
www.bbb.org

Center for Financial Wellness ..... **(414) 482-8801**
Consumer Credit Counseling Services
3200 W Highland Blvd, Milwaukee WI 53208
101 W Broadway, Waukesha 53186 (Tuesdays only)
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.
www.creditcounselingwi.org

Department of Agriculture, Trade & Consumer Protection, Bureau of Consumer Protection ..... **Hotline (800) 422-7128**
Hotline Email: DATCPHotline@wisconsin.gov
Protects consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps; landlord, tenant complaints.
www.datcp.wi.gov

File of Life ..... **(800) 814-1788**
High-visibility pouch and card which allows emergency responders to quickly find a patient's emergency medical contacts, known health issues, medications, allergies, etc.
www.folife.org/

Fortress Financial Education
..... **(262) 278-0325**
104 Markham Rd. Suite #125, Eagle WI 53119
Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.
www.protectyourfortress.com

Internal Revenue Service..... **(800) 829-1040**
www.irs.gov

Lawyer Referral & Information Service Milwaukee County Bar Association ..... **(262) 274-6768**
www.findmilwaukeelawyers.org

Pet Alert..... **HAWS (262) 542-8851**
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
www.hawspets.org/

Senior Vitality and Independence (VIP) Ascension SE Wisconsin Hospital - Elmbrook Campus ..... **(262) 785-2000**
19333 W North Ave, Brookfield WI 53045
Assistance enrolling in SeniorCare, community education and other special events, discounts on Lifeline installation, free newsletters.
www.healthcare.ascension.org

USAGov..... **(844) 872-4681**
1800 F St., NW Washington DC 20405
Publications about autos, health, food, finances, nutrition, housing, employment, and education.
www.usa.gov/federal-agencies/usagov

Vial of Life Project
Have your medical information on hand just in case of an emergency. Put it in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

Wisconsin Department of Revenue ..... **(414) 227-4000**
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status..... **(866) 947-7363**
www.revenue.wi.gov

DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Center for Senior Health and Longevity ..... **(414) 219-7300**
Aurora Summit Outpatient Bldg- 4th flr, Suite 420
36500 Aurora Dr, Oconomowoc WI 53066
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.
www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity

Latino Geriatric Center ..... **(414) 384-3100**
United Community Center
1028 South 9th Street, Milwaukee WI 53204
The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. Depending on the results of the initial screening you will receive a referral to see a neurologist in the clinic who will provide a diagnosis and recommend treatment for your primary care physician to follow. UCC also works with the Alzheimer's Association to aid patients with accessing community resources available to those with Alzheimer's disease and their families. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer's disease or other dementias.
www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic ..... **(262) 253-2450**
North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051
www.froedtert.com/senior-health

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic)..... **(414) 805-3666**
9200 West Wisconsin Ave, Milwaukee WI 53226

Senior Health Center..... **(262) 928-7898**
ProHealth Care - Waukesha Memorial Hospital
721 American Ave #508, Waukesha WI 53188
Evaluation and follow-up recommendations centering on aging and memory concerns.
www.prohealthcare.org/services-senior-care.aspx

University of Wisconsin Clinics..... **(608) 263-7740**
2880 University Ave, Madison WI 53705
Evaluation services for seniors including memory assessment clinic and falls clinic.
www.uwhealth.org

VA Medical Center..... **(414) 384-2000**
Geriatric Evaluation and Management
5000 W National Ave, Milwaukee WI 53295
A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.
www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer's or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC at (262) 548-7848 for information on meeting times and locations.

MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

DEMENTIA CARE SPECIALIST

Specially trained ADRC staff members who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer's disease and other related dementias. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

ALZHEIMER'S DISEASE & DEMENTIA SERVICES

Aging and Disability Resource Center (ADRC) .. **(262) 548-7848**
..... **(866) 677-2372**
514 Riverview Avenue, Waukesha WI 53188
Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.
www.waukeshacounty.gov/adrc

Alzheimer's & Dementia Alliance of Wisconsin
..... **(608) 232-3400**
..... **(888) 308-6251**
517 N Segoe Rd, #301, Madison WI 53705
www.alzwisc.org

Alzheimer's Association Wisconsin Chapter
24/7 Toll-Free Helpline ..... **(800) 272-3900**
Linea Directa En Español ..... **(414) 431-8811**
Milwaukee Office ..... **(414) 479-8800**
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/

Alzheimer's Foundation of America ..... **(866) 232-8484**
www.alzfdn.org

Wisconsin Alzheimer's Institute ..... **(608) 263-2862**
610 Walnut St Suite 957, Madison WI 53726
Milwaukee office..... **(414) 219-5083**
1020 N 12 St #4180, Milwaukee WI 53233
www.wai.wisc.edu

DENTAL

Community Smiles Dental ..... **(262) 522-7645**
210 NW Barstow St, Suite 305, Waukesha WI 53188
Menomonee Falls Office……**(262) 522-7645**
N81 W15062 Appleton Avenue, Menomonee Falls 53151
Dedicated to providing access to affordable and quality dental care in the community
www.communitysmiles.org

Gardetto Family Community Dental Clinic…….**(414) 210-2440**
(St. Ann Center for Intergenerational Care)
2450 W North Ave, Milwaukee WI 53205
For children and adults with disabilities who cannot be treated in a standard dental clinic because of expense and accessibility. Patients will need a referral from a dentist or doctor and must be a resident of Wisconsin.
www.stanncenter.org/community/dental-clinic/

Lake Area Free Clinic- Dental Clinic……..**(262) 569-4990**
856 Armour Road, Oconomowoc WI 53066
Dental services by appointment only to Waukesha County residents who are uninsured with income at or below 200% of the Federal Poverty Level or patients with Medicaid insurance
www.lakeareafreeclinic.org

Marquette University School of Dentistry..... **(414) 288-6790**
1801 W Wisconsin Ave, Milwaukee WI 53233
Dental services at reduced costs
www.mu.edu/dentistry

Waukesha County Technical College Dental Hygiene Clinic
..... **(262) 691-5224**
327 E Broadway, Waukesha WI 53186
Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.
www.wctc.edu/community/student-provided-services/

Wisconsin Donated Dental Services.....……..**(414) 755-4188**
..... **(888) 338-6852**
Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over). Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online
www.wda.org/wda-foundation/donated-dental-services

Wisconsin Recipient Call Center ..... **(800) 362-3002**
Provide information to closest dentist that accepts T-19 in your area. Choose "Medicaid" (Option 2) from phone menu.

DOWNSIZING / DECLUTTER

1-800-GOT-JUNK?..... **(800) 468-5865**
Full service junk removal
www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. ..... **(414) 771-2881 ext. 4134**
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm

Clean Sweep.....**(414) 852-2799**
Commercial and residential, weekly and bi-weekly cleaning service.

Environment Solutions, LLC ..... **(800) 990-0346**
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
www.environmentsolutionsllc.com/

Home Clean Out Crew……(**262) 208-1343**
Deep cleanings, cleanouts, downsizing, and liquidating. Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.
www.homecleanoutcrew.weebly.com

Premier Cleanout Specialists ..... **(262) 725-2370**
www.premiercleanoutspecialistsllc.com

EDUCATION

ADRC HEALTH AND WELLNESS PROGRAMS

The ADRC of Waukesha County offers a variety of health and wellness workshops throughout the county. The primary goals of these workshops are to empower older adults to adopt healthy behaviors, improve their health status, and reduce complications of illness or injury. All workshops are led by trained leaders to ensure program guidelines and lesson plans are followed. Most of the programs offered through the ADRC meet the highest-level criteria as determined by the National Council on Aging and the Administration for Community Living. High-level evidence-based prevention programs are different from other health education programs because they are based on scientific research and are proven to have positive outcomes for safe and healthy aging. In addition to the workshops, the ADRC holds a series of monthly one-hour presentations on various health-related topics called *A Cup of Health*.

A Cup of Health

A Cup of Health is a monthly series of health-related presentations held throughout Waukesha County. Presentation topics vary each month and are usually one hour in length. Complimentary coffee and tea are served.

Boost Your Brain and Memory

Dementia is not a normal part of aging. Although genetics do play a role in whether or not we may develop dementia, studies prove that how we live our lives plays an even larger role. *Boost Your Brain and Memory* is a unique program that offers a whole person approach to brain health. Each of the eight-weekly sessions explores how different facets of living life effect our brain health. Participants learn how physical activity, emotional wellness, intellectual activity, nutrition, spirituality and social connectedness help keep our brain healthy and well-functioning.

Healthy Living with Chronic Pain

Living day-to-day with ongoing, persistent chronic pain presents numerous challenges. *Healthy Living with Chronic Pain* is a six-week workshop, participants learn skills and strategies that will help them meet the challenges chronic pain presents in their lives. Topics include: debunking the myths of chronic pain, balancing rest and activity periods, learning the Moving Easy Activity Program, medication management, and how to build action plans. Adults who have, or live with someone who has, chronic pain such as headaches, low back pain, arthritis pain, fibromyalgia, and neuropathy, and those people who support them are encouraged to sign up for this workshop.

Healthy Living with Diabetes

The *Healthy Living with Diabetes* program is ideal for any adult who has, or lives with someone who has, pre-diabetes or type 2 diabetes as well as those adults living with someone who has diabetes or pre-diabetes. Participants gain knowledge and learn new skills to increase their knowledge and confidence while managing diabetes. Monitoring, nutrition, exercise, and symptom management are some of the topics covered during these six weekly sessions. This program does not replace existing treatment, but serves to compliment a participant's current medical treatment plan.

Mind Over Matter: Healthy Bowels, Healthy Bladder (MOM)

The *Mind Over Matter* program helps women build the skills and confidence they need to avoid or improve symptoms of incontinence. Over the course of three sessions held every other week for a month participants will gain an understanding of how the bladder, bowels, and pelvic floor muscles work together, set and achieve personalized goals, participate in group problem-solving, and learn how to cope with setbacks. Research shows that bladder symptoms improve for 71% of participants and bowel symptoms improve for 51% of participants. MOM is appropriate for women who are aged 50 or older and live independently in a home or apartment.

Savvy Caregiver

Savvy Caregiver is an educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer's disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach and confidence to set and achieve caregiving goals. *Savvy Caregiver* is a 12 hour program that is delivered in 2-hour sessions over a 6-week period.

Stepping On

Stepping On is a seven-week program is perfect for adults who have fallen in the past year or for those who may have a fear of falling. This highly interactive workshop teaches simple exercises to improve strength and balance. Participants are empowered to take an active role in fall prevention. Local guest experts help the group adapt fall prevention practices for individual needs and levels. Weekly topics explore how vision, medications, sleep, home hazards and footwear can increase the risk of falling. *Stepping On* is for people who are age 60 or older, do not have dementia, and who live independently.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit www.waukeshacounty.gov/ADRCWorkshops/

Accredited Online Colleges and Disability Education
www.accreditedonlinecolleges.org

ADRC Resource Lending Library..... **(262) 548-7848**
514 Riverview Ave, Waukesha WI 53188

Carroll University ..... **(262) 524-7373**
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/
Disability Services..... **(262) 524-7335**
www.my.carrollu.edu/ics/Departments/Disability_Services

Center for Life Enrichment (Shorehaven)..... **(262) 567-8341**
1305 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org

Children & Youth with Special Health Care Needs, Southeast Children's Hospital of Wisconsin Regional Center..... **(414) 266-6333**
..... **(800) 234-5437**
8915 W Connell Court, Milwaukee WI 53226
www.southeastregionalcenter.org

Community Bridge Program..... **(608) 843-7906**
(Living Our Visions WI)
504 S Brearly St, Madison WI 53703
An individualized program that works with adults with disabilities to help them develop integrated, independent community connections and build social skills.
www.lovinc.org

Elmbrook Church..... **(262) 786-7051**
777 S Barker Road, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Hispanic Community Health and Resource Center
..... **(262) 928-4181**
210 NW Barstow St #109, Waukesha WI 53186
Classes en Español
www.prohealthcare.org/patients-families/hispanic-health-resource-center

Independence First……**(414) 731-7834**
892 Main St., Pewaukee WI 53072
Independent Living Skills training classes and workshops include topics of money, home, and time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict and anger, stress management, assertiveness, and computer training. Individuals set their goals and training assists them to be successful in achieving them.

James Place..... **(262) 544-9472**
129 W Broadway, Waukesha WI 53186
A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, "Strong Women" Exercise, Women's Bible Study, Community Bible Study. Christian Men's Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer and spiritual groups.
www.elmbrook.org/james-place-waukesha

La Casa de Esperanza, Inc. ..... **(262) 547-0887**
Service Coordinator Hispanic Outreach
410 Arcadian Ave, Waukesha WI 53186

LIFE Services..... **(414) 431-5409**
(Sponsored by Milwaukee Center for Independence MCFI)
Helps young adults with special needs to create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.
www.mcfi.net/programs-services/services-for-adults

Literacy Council of Greater Waukesha..... **(262) 547-7323**
217 Wisconsin Ave #16, Waukesha WI 53186
Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.
www.waukeshaliteracy.org

UW Cooperative Extension, Waukesha County . **(262) 548-7770**
515 W Moreland Blvd AC G22, Waukesha WI 53188
We teach, learn, lead and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.
www.waukesha.uwex.edu/ces/cty/waukesha

University of Milwaukee at Waukesha ..... **(262) 521-5200**
Accessibility Services ..... **(262) 521-5041**
1500 N University Drive, Waukesha WI 53188
Undergraduate degree and non-degree courses on-site and online. UW students with disabilities call Student Services for more information.
www.uwm.edu/waukesha

WI Independent Learning College – Autism Specific
..... **(414) 378-1318**
P.O. Box 851, Waukesha, WI 53187
Provides teens and young adults on the autism spectrum. Programs include daily living skills, communication, recreational therapy, music therapy, prevocational and vocational services.

Waukesha County Technical College (WCTC) ... **(262) 691-5566**
800 Main Street, Pewaukee WI 53072
www.wctc.edu
Learning in Retirement Program at WCTC ... **(262) 695-3473**
www.wctc.edu/lir
Students with Disabilities ..... **(262) 691-5318**
www.wctc.edu/student_services/students_with_disabilities/index.php

Wisconsin Talking Book & Braille Library ..... **(414) 286-3045**
813 W Wells St, Milwaukee WI 53233 ..... **(800) 242-8822**
Free braille and recorded books and playback equipment for Wisconsin residents who are print handicapped.
www.talkingbooks.dpi.wi.gov

Post Secondary Schools for Individuals with Intellectual Differences

General website: .....www.thinkcollege.net

AbleLight College- Concordia University ..... **(262) 243-2712**
12800 N Lake Shore Drive, Mequon, WI 53097
www.AbleLightCollege.org

Cutting Edge - Edgewood College ..... **(608) 712-4694**
1000 Edgewood College Dr, Madison WI 53711
www.edgewood.edu/cutting-edge

Shepherds College ..... **(262) 878-6351**
1805 15th Avenue, Union Grove WI 53182
www.shepherdscollege.edu/

Project Success - University of Wisconsin Oshkosh
..... **(920) 424-1033**
800 N Algoma Blvd, Oshkosh WI 54901
Project Success
www.uwosh.edu/projectsuccess

University of Wisconsin Whitewater LIFE ..... **(262) 472-1905**
800 W Main Street, Whitewater, WI 53190
www.uww.edu/coeps/departments/life-program

ELECTED OFFICIALS

(Listing is current as of print date: December 2022)

How to Communicate with your federal and state legislators:

There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

Identify your State Legislators:

Call ..... **(800) 362-9472**
Website ..... **www.legis.state.wi.us**

Identify your member of Congress:

Call ..... **(202) 224-3121**
Websites ..... **www.house.gov**,or **www.senate.gov**
E-mail for the White House may be sent to:
president@whitehouse.gov.

Written Correspondence

- **Identify yourself as a constituent**: Lawmakers give more weight to correspondence from their district or state.
- **Bill numbers and issues**: In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal**: Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!**): By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- **Keep it to one page**: Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- **Prepare**: Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers**: Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you**: Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible**: Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story**: You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful**: Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official and have a significant role in shaping the official's policies.

- **Bring materials**: Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

United States Senators

Ron Johnson (R)..... **(414) 276-7282, (202) 224-5323**
ronjohnson.senate.gov

Tammy Baldwin (D) ..... **(414) 297-4451, (202) 224-5653**
www.baldwin.senate.gov/contact

United States Congressmen

Bryan Steil (R)..... **(202) 225-3031**
District Office ..... **(608) 752-4050**
www.steil.house.gov

Scott Fitzgerald (R)..... **(202) 225-5101**
District Office ..... **(262) 784-1111**
www.fitzgerald.house.gov

State Executive Officers

Governor Tony Evers (D) ..... **(608) 266-1212**
EversInfo@wisconsin.gov

Lieutenant Governor Sarah Rodriguez (D)
ltgov@wisconsin.gov ..... **(608) 266-3516**

Secretary of State Douglas J. La Follette (D)
..... **(608) 266-8888**

State Treasurer John Liber (R) ..... **(608) 266-1714**

Attorney General Josh Kaul (D)..... **(608) 266-1221**

Waukesha County State Senators

5th District
Rob Hutton (R)..... **(608) 266-9960**
Sen.Hutton@legis.wisconsin.gov

8th District - Vacant

13th District
John Jagler (R) ..... **(608) 266-5660**
Sen.Jagler@legis.wisconsin.gov

28th District
Julian Bradley (R) ..... **(608) 266-5400**
Sen.Bradley@legis.wisconsin.gov

33rd District
Chris Kapenga (R) ..... **(608) 266-9174**
Sen.Kapenga@legis.wisconsin.gov

Waukesha County State Assembly

13th District
Tom Michalski (R) ..... **(608) 266-9960**
Rep.Michalski@legis.wisconsin.gov

15th District
Joe Sanfelippo (R) ..... **(800) 362-9472**
Rep.Sanfelippo@legis.wisconsin.gov

22nd District
Janel Brandtjen (R) ..... **(608) 267-2367**
Rep.Brandtjen@legis.wisconsin.gov

24th District
Dan Knodl (R) ..... **(608) 266-3796**
Rep.Knodl@legis.wisconsin.gov

38th District
Barbara Dittrich (R) ..... **(608) 266-8551**
Rep.Dittrich@legis.wisconsin.gov

82nd District
Chuck Wichgers (R) ..... **(608) 266-3363**
Rep.Wichgers@legis.wisconsin.gov

83rd District
Nik Rettinger (R) ..... **(608) 266-9960**
Rep.Rettinger@legis.wisconsin.gov

97th District
Scott Allen (R)..... **(608) 266-8580**
Rep.Allen@legis.wisconsin.gov

98th District
Adam Neylon (R)..... **(608) 266-5120**
Rep.Neylon@legis.wisconsin.gov

99th District
Cindi Duchow (R)..... **(608) 266-3007**
Rep.Duchow@legis.wisconsin.gov

Waukesha County Constitutional Officers

County Clerk
Meg Wartman..... **(262) 548-7010**
mwartman@waukeshacounty.gov

County Treasurer
Pamela F Reeves ..... **(262) 548-7029**
preeves@waukeshacounty.gov

Sheriff
Eric Severson..... **(262) 548-7126**
eseverson@waukeshacounty.gov

Clerk of Circuit Court
Monica Paz..... **(262) 896-8525**
Monica.Paz@wicourts.gov

District Attorney
Susan L. Opper ..... **(262) 548-7076**
WaukeshaCountyDA@da.wi.gov

Register of Deeds
Jim Behrend..... **(262) 548-7583**
jbehrend@waukeshacounty.gov

Waukesha County Board of Supervisors

Larry Bangs ..... **(262)244-5950**
Lbangs@Waukeshacounty.gov

Jim Batzko ..... **(262) 820-9688**
JBatzko@waukeshacounty.gov

Michael Crowley ..... **(262) 894-0773**
MCrowley@waukeshacounty.gov

Paul L. Decker, County Board Chair ..... **(414) 745-3919**
PDecker@waukeshacounty.gov

Darryl Enriquez ..... **(262) 993-2225**
Denriquez@waukeshacounty.gov

Tyler J. Foti ..... **(262) 951-1826**
TFoti@waukeshacounty.gov

Joel G Gaughan..... **(262) 221-2570**
JGaughan@waukeshacounty.gov

Jennifer Grant ..... **(262)751-8005**
JGrant@waukeshacounty.gov

Keith Hammitt..... **(414) 422-9267**
KHammitt@waukeshacounty.gov

James A. Heinrich ..... **(262) 796-1814**
JHeinrich@waukeshacounty.gov

Christine M Howard..... **(414) 745-6421**
CHoward@waukeshacounty.gov

Darlene M Johnson ..... **(414) 916-3876**
DMJohnson1@waukeshacounty.gov

Robert L. Kolb……**(262) 524-2424**
Rkolb@waukeshacounty.gov

Jacob LaFontain……**(262) 951-8048**
JLafontain@waukeshacounty.gov

Brian Meier……..……**(262) 333-9595**
Bmeier@waukeshacounty.gov

Thomas A Michalski ..... **(262) 641-9202**
TMichalski@waukeshacounty.gov

Chris Mommaerts…….……..**(262) 470-5844**
CMommaerts@waukeshacounty.gov

Richard Morris ..... **(920) 988-7587**
RMorris@waukeshacounty.gov

Larry Nelson..... **(262) 542-4767**
LSNelson@waukeshacounty.gov

Thomas J. Schellinger..... **(262) 782-4496**
TSchellinger@wauksheacounty.gov

Gary Szpara…….…… **(414) 943-9312**
Gszpara@waukeshacounty.gov

Terry Thieme…….……**(414)719-7288**
Tthieme@waukeshacounty.gov

Jeremy Walz..... **(414) 840-3911**
JWalz@waukeshacounty.gov

Matthew E. Weil …….……**(262) 352-7185**
Mweil@waukeshacounty.gov

Peter M. Wolff..... **(262) 896-9891**
peterwolff711@gmail.com

Waukesha County Executive

Paul Farrow..... **(262) 548-7902**
countyexec@waukeshacounty.gov

Aging and Disability Resource Center of Waukesha County Advisory Board

Mary Baer…….....**(414) 745-3647**
maryrbaer@yahoo.com

Patricia Carriveau……..(**262) 370-3355**
pcarriveau1@wi.rr.com

Joel Gaughan…….…….(**262) 789-9736**
jgaughan@waukeshacounty.gov

Betty Koepsel……..**(262) 510-4463**
Betty3761@gmail.com

Marj Kozlowski……**(262) 640-5472**
Marj.kozlowski@outlook.com

Susan Schweda…….....**(262) 781-7044**
slschweda@gmail.com

Judith Tharman…….....**(262) 691-7342**
Judith6064@gmail.com

Sandy Wolff……..**(262) 844-2004**
Jwolff22@wi.rr.com

EMERGENCY MONITORING SERVICES / DEVICES

ADT Home Health Security Systems ..... **(262) 510-2775**
150 N Patrick Blvd #300, Brookfield WI 53045
A personal emergency response system. AARP discount and USAA discount.

Carelink Emergency Response..... **(800) 525-6237**
Emergency monitoring system by Healthcom
www.healthcominc.com

File of Life..... **(800) 814-1788**
High-visibility pouch and card which allows emergency responders to quickly find a patient's emergency medical contacts, known health issues, medications, allergies, etc.
www.folife.org/

Lifeline ..... **(800) 380-3111**
www.lifelinesys.com

Lively..... **(800) 918-8543**
www.lively.com/

MedicAlert® & Alzheimer's Assn. Safe Return…**(888) 432-5378**
www.alz.org/care/dementia-medic-alert-safe-return.asp

Pet Alert……**HAWS (262) 542-8851**
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
www.hawspets.org/

Safe Living Technologies-VRI ..... **(800) 860-4230**
Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.
www.vricares.com

Secure at Home ..... **(866) 670-0888**
..... **(262) 670-8888**
..... **(414) 378-1938**
125 N Executive Drive, Suite 210, Brookfield WI 53005
www.secureathomellc.com

Silver Alert Wisconsin
Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer's, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.
www.wisconsincrimealert.gov/silveralert.html

Vial of Life Project

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

EMPLOYMENT ASSISTANCE SERVICES

Creative Employment Opportunities (CEO) ..... **(414) 277-8506**

101 W Pleasant St, Bottlehouse B Suite 108, Milwaukee WI 53212
Assist people with disabilities to obtain and maintain community employment.
www.ceomke.com

Division of Vocational Rehabilitation (DVR)..... **(262) 548-5850**

2607 N Grandview Blvd #100, Waukesha WI 53188
Evaluation, counseling, training and placement services for jobseekers with disabilities.
http://dwd.wisconsin.gov/dvr

Employment Resources, Inc. (ERI) ..... **(608) 246-3444**
..... **(855) 401-8549**

2701 International Lane, Ste 210, Madison WI 53714
3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222
Providing employment, benefits, and financial counseling services to people with disabilities, including transition-aged youth, who are considering or pursuing employment.
www.eri-wi.org

Equal Employment Opportunity Commission (414) 662-3680
..... **(800) 669-4000**
.....**TTY (800) 669-6820**

310 W Wisconsin Ave, Ste. 500, Milwaukee WI 53203
Enforces Americans with Disabilities Act (ADA). Provides information on vocational rehabilitation.
www.eeoc.gov

Great Lakes ADA Center..... **V/TTY (800) 949-4232**
Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.
www.adagreatlakes.org

IndependenceFirst ..... **(414) 291-7520**
540 S 1st St, Milwaukee WI 53204
Services and skills training, advocacy, peer mentoring and information and referral.
www.independencefirst.org

James Place..... **(262) 544-9472**
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.elmbrook.org/james-place-waukesha

Job Accommodation Network (JAN)..... **(800) 526-7234**
..... **TTY (877) 781-9403**
Explains rights under ADA and work accommodation possibilities. Leave a message someone will return your call.
www.askjan.org

Opportunities, Inc..... **(262) 569-8888**
..... **(800) 314-4567**
1745 Executive Drive, Oconomowoc WI 53066
Provides services for individuals with disabilities for the purpose of maximizing their success and enhancing their abilities to be independent, contributing members of the community.
www.oppinc.com

Pantheon Industries, Inc...... **(262) 567-2133**
3030 S Calhoun Rd, New Berlin WI 53151
Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.
www.pantheonindustries.org

SER National ..... **(262) 899-6788**
Senior Community Service Employment Program (SCSEP)
134 Wisconsin Avenue, Waukesha WI 53186
Training program for low-income, disabled, veteran and unemployed older adults (55 and older).
www.ser-national.org

Wisconsin Senior Employment (WISE) Prgrm ... (262) 785-2579
125 N. Executive Dr, Suite 207, Brookfield WI 53005
www.gwaar.org

Workforce Development Center..... **(262) 695-7800**
892 Main St, Pewaukee WI 53072
Employment & training services for job seekers & employers.
www.wfdc.org

ESTATE RECOVERY PROGRAM (WISCONSIN)

Estate Recovery Program (Wisconsin)..... **(608) 264-6755**
The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by WCDP. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

FINANCIAL ASSISTANCE

AnnualCreditReport.com..... **(877) 322-8228**
AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition (CAC) for South Central Wisconsin, Inc ..... **(262) 354-4017**
2312 N Grandview Blvd, Suite 102, Waukesha WI 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people's incomes.
www.cacscw.org

Department of Health & Human Services ..... **(262) 548-7212**
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium..... **(888) 446-1239**
Financial assistance may be available through Medicaid and FoodShare.
Central Document Processing Unit (CDPU) .....
..... **Fax (855) 293-1822**
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
www.access.wisconsin.gov

Energy Services, Inc (ESI) ..... **(262) 549-9666**
.....**For Appointments only (800) 506-5596**
217 Wisconsin Ave #401, Waukesha WI 53186
Low Income energy assistance program. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

GreenPath Financial Wellness……(**800) 550-1961**
10101 West Greenfield Avenue, Ste 170, West Allis WI 53214
Office hours are by appointment only.

Hope Center..... **(262) 549-8726**
502 N East Ave, Waukesha WI 53186
Assistance with transportation to maintain employment, limited medical co-pays, and replacement of ID's and birth certificates. Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza ..... **(262) 547-0887**
410 Arcadian Ave, Waukesha WI 53186
Offers free one on one financial counseling to eligible individuals and families.
www.lacasadeesperanza.org

Movin' Out, Inc.....**(877) 861-6746**
.....**(608) 251-4446**
For many income-qualified home buyers, with disabilities throughout Wisconsin, Movin' Out can line up favorable deferred or forgivable loans for down payments that result in smaller first mortgage loans and reduce the amount of cash needed for closings.
www.movin-out.org/

Public Service Commission of WI..... **1 (800) 225-7729**
Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating a reasonable agreement.
www.psc.wi.gov/Pages/Home.aspx

Rural Housing, Inc ..... **(608) 238-3448**
4506 Regent St, Madison WI 53705
www.wisconsinruralhousing.org/

Salvation Army..... **(262) 547-7367**
445 Madison St, Waukesha WI 53188
Emergency grants for utility payments, with conditions & limits.
www.centralusa.salvationarmy.org/waukesha/

Waukesha County Veterans' Services Office..... **(262) 548-7732**
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

WE Energies ..... **(800) 242-9137**
Utility payment plans, reconnections.
www.we-energies.com

WHEDA-Property Tax Deferral Loan Program ..... **(800) 628-4833**
611 W National Avenue, Suite 110, Milwaukee WI 53204
www.wheda.com

Wisconsin Partnership for Housing Development
..... **(262) 896-8170**
515 W Moreland Blvd, Room AC320, Waukesha WI 53188
www.homeconsortium.info

Wisconsin Recipient Call Center (Medicaid) ..... **(800) 362-3002**
Answer questions for those who receive straight Medicaid (i.e. Title 19, Medical Assistance) including coverage, billing, and prior authorization. Also provides referrals to dentists/dental service providers who accept Title 19. Does not serve those who receive Medicaid in HMO form.

RENT ASSISTANCE

Waukesha Housing Authority..... **(262) 542-2262**
600 Arcadian Ave, Waukesha WI 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE

Farmers Market Vouchers

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers' markets and roadside stands from June through October.
Please contact the ADRC **(262) 548-7848** after May 24th for more information about vouchers. Distribution begins June 1st.

FoodShare Program (Moraine Lakes Consortium)
..... **(888) 446-1239**
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU,1-877-415-5164)
www.access.wisconsin.gov

FOOD PANTRIES

Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. Call your local food pantry to determine if there are delivery options. General website:
www.foodpantryofwaukeshacounty.org/resources.html

Butler Food Pantry..... **(262) 781-9521**
St Agnes Church 12801 W Fairmount Ave, Butler WI 53007
Pickup by appointment.
www.stagnesparish.org

Eagle Community Food Pantry ..... **(262) 594-2296**
St Theresa Church 136 W Waukesha Road, Eagle WI 53119
The first Tuesday of each month 6-7 pm and Wednesdays 9:00-10:00 am

Food Pantry of Waukesha County ..... **(262) 542-5300**
1301 Sentry Dr, Waukesha WI 53186
Monday through Friday 1:00–3:00 pm
Thursday 6:00–8:00 pm; Saturday 9:30-11:30 am
www.waukeshafoodpantry.org

Hartland Area Food Pantry..... **(262) 367-6373**
555 S Industrial Dr, Hartland WI 53029
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Kettle Moraine Food Pantry..... **(262) 968-6466**
All Saints Lutheran Church
705 W Tomlin Rd (Hwy E), Wales WI 53183
Tuesday, Thursday, Saturday 10:00–11:00 am

Kitchen Kupboard Food Pantry ..... **(262) 363-7224**
Mt. Olive Lutheran Church 211 Main St, Mukwonago WI 53149
Thursday 9:30-11:30 am

Menomonee Falls Food Pantry..... **(262) 251-6848**
Mailing Address: PO Box 238, Menomonee Falls WI 53052
N85 W15382 Menomonee River Pkwy
Menomonee Falls WI 53051
Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm
www.fallsfoodpantry.org

Mukwonago Food Pantry..... **(262) 363-3452**
325 Eagle Lake Ave, Mukwonago WI 53149
Monday, Tuesday 9:00–12:00 pm
Wednesday 9:00 am–12:00; and 3:00–7:00 pm
Thursday 3:00–7:00 pm
www.mukwonagofoodpantry.org

Muskego Food Pantry..... **(262) 679-6448**
S81 W19150 Apollo Drive, Muskego WI 53150
Food Distribution: Thursday 1:00–5:30 pm; Donations can be dropped off Thursday 9 am-5:30 pm.

New Berlin Food Pantry..... **(262) 789-8040**
New Berlin Community Center (use east entrance)
14750 W Cleveland Ave, New Berlin WI 53151
Donations needed.
Serves New Berlin, Brookfield & Elm Grove. Muskego for federal food and stock boxes only.
Wednesday, 12:00-5:00 pm

North Lake Food Pantry..... **(262) 966-0366**
……**(262) 966-2191**
Blessed Teresa of Calcutta
W314 N7462 State Hwy 83, North Lake WI 53064
Tuesday & Saturday 8:30-9:30 am
www.blteresaparish.org

Oconomowoc Food Pantry..... **(262) 567-7054**
W359 N5848 Brown St, Oconomowoc WI
Mailing address: P.O. Box 832, Oconomowoc WI 53066
Tues. & Thurs. 1:30-2:30pm & 6:30-7:30pm; Sat 9:30-10:30am
www.oconomowocfoodpantry.com/

Abundant Life Food Pantry ..... **(262) 965-5177**
995 S Sawyer Rd, Oconomowoc WI 53066
Friday 10:00-11:30 am; Tuesday 5:00-6:30 pm
Oconomowoc school district only.
www.abundantlifefoodpantry.com

Pewaukee Food Pantry..... **(262) 893-8241**
Gethsemane United Methodist Church (Lower Level)
Mailing Address: PO Box 51, Pewaukee WI 53072
642 Main St, Pewaukee 53072
Wednesday and Saturday 10:00–11:00 am
www.pewaukeefoodpantry.com

Salvation Army, Waukesha ..... **(262) 547-7367**
445 Madison St, Waukesha WI 53188
Monday—Friday 8:00 am- 12 pm; Saturday 4:00-6:00 pm; Sunday 9:15 am-12:15 pm
www.centralusa.salvationarmy.org/waukesha

Sussex Outreach Services–Food Pantry..... **(262) 246-9490**
N64 W23760 Main St., Sussex WI 53089
Donation drop off: Monday—Friday 9:00 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00
www.sussexareasos.org

FREE MEAL SITES

Community Banquet:

St James Catholic Church ..... **(262) 251-3944**
W220 N5588 Town Line Rd, Menomonee Falls WI 5305
Free meal on the second and fourth Thursday of every month 5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:

Hope Center ..... **(262) 549-8726**
502 N East Ave, Waukesha WI 53186
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha..... **(262) 547-7367**
445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.usc.salvationarmy.org/waukesha

ONLINE GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

ALDI
www.aldi.us/en/grocery-delivery/

AmazonFresh
EBT and Quest Cards accepted for online payment.
www.amazon.com

Brewers Organics ..... **(414) 483-3191**
Organic produce delivery serving SE Wisconsin.
www.brewersorganics.com/

Instacart..... **(888) 246-7822**
Offers delivery from Costco, CVS, Meijer, Metro Market, Petco, and Pick ‘n Save stores.
www.instacart.com/

Meijer ..... **(877) 363- 4537**
Online ordering for curbside pickup or delivery available.
www.meijer.com/

Peapod..... **(800) 573-2763**
Online grocery delivery service.
www.peapod.com/

Pick 'n Save / Metro Market..... call your nearest location
Online ordering for curbside pickup available.
www.picknsave.com/
www.metromarket.net/

Sendik's..... call your nearest location
Offers online ordering service for curbside pickup. Home delivery offered from select locations. Credit/Debit card required. 24 hour advanced notice required.
www.sendiks.com/

Shipt..... **(888) 807-5537**
Offers online ordering and delivery service from Meijer and Target stores.
www.shipt.com/

Walmart..... call your nearset location
EBT and Quest Cards accepted for online payment.
www.grocery.walmart.com/

Woodman's..... call your nearest location
Offers online ordering, and pickup/delivery service
www.shopwoodmans.com/milwaukee

HOME DELIVERED MEALS

Aging and Disability Resource Center ..... **(262) 548-7848**
514 Riverview Avenue, Waukesha WI 53188
Home Delivered Meals: Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.
Hours/Days: Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.
Eligibility: Homebound persons 60 years and older who do not leave home under normal circumstances.

PRIVATE MEAL DELIVERY PROVIDERS

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

Blue Apron..... **(646) 891-4349**
Ingredient and recipe meal kit delivery service
www.blueapron.com/

Dousman Home Meals ..... **(262) 965-2429**
Serving: Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

HelloFresh ..... **(800) 733-2414**
Ingredient and recipe meal kit delivery service.
www.hellofresh.com/

Homestyle Direct ..... **(866) 735-0921**
113 Main, Kimberly ID 83341
Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.homestyledirect.com

Horizon Home Care and Hospice..... **(414) 365-8300**
Serving: Butler, Germantown, Lannon, Menomonee Falls, Sussex and Milwaukee County
www.hhch.net

JA Foodservice ..... **(800) 592-1173**
1010 W John Beers Rd, Stevensville, MI, 49127
Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.packagedmealkit.com

Meal Magic..... **(608) 373-1606**
414 Somerset Dr, Janesville WI 53546
www.mealmagicinc.com

Milwaukee County Delivered Meals ..... **(414) 289-6874**

Mom's Meals..... **(877) 508-6667**
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate controlled meals also available and gluten-free, low sodium and vegetarian.
www.momsmeals.com

Seattle Sutton Healthy Eating ..... **(800) 442-3438**
www.seattlesutton.com

Silver Cuisine ..... **(844) 404-3663**
www.silvercuisine.com

NUTRITION COUNSELING

Nutrition Education Program ..... **(262) 548-7877**
Waukesha County University of Wisconsin-Extension
Classes available for low income families, individuals, youth, and the elderly.
www.waukeshacounty.gov/UWEX/Foodwise/

Waukesha County Public Health Center ..... **(262) 896-8430**
..... **(800) 540-3620**
.....**TTY (262) 896-8234**
514 Riverview Avenue, Waukesha WI 53188

PRIVATE IN-HOME MEAL PREP

Chef's for Seniors……**(262) 492-4611**
30710 Chapman Ln, Waterford WI 53185
A personal chef cooks meals in home that can be packaged to be reheated throughout the week while providing companionship to the senior client.
www.chefsforseniors.com/southeastern-wi

Friends That Cook……...**(414) 316-6970**
In-home weekly meal prep where professional chefs menu plan, shop, cook a week's worth of meals, and clean up in one half-day visit.
www.friendsthatcook.com/milwaukee

SENIOR DINING CENTERS

Aging and Disability Resource Center (ADRC) .. **(262) 548-7826**
514 Riverview Avenue, Waukesha 53188
Senior Dining - Nutritious meals are served at **8 dining centers** throughout Waukesha County. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.
Eligibility: Persons 60 years and older. For reservations, call the dining center before 12:00 one working day in advance, or the ADRC at (262) 548-7826. Transportation may be available by senior taxi or Rideline, for $1.00 each way.

Brookfield, Brookfield Community Center ..... **(262) 782-1636**
2000 N Calhoun Rd, 53005 ..... Monday-Friday 12:00

Butler, Hampton Regency Apartments ..... **(262) 783-5506**
12999 W Hampton Ave, 53007..... Monday-Friday 11:45

Menomonee Falls, Menomonee Falls Community Center
..... **(262) 251-3406**
W152 N8645 Margaret Rd, 53051..... Monday-Friday 12:00

Mukwonago, Birchrock Apartments..... **(262) 363-4458**
280 Birchrock Way, 53149..... Monday-Thursday 12:00

New Berlin, National Regency Retirement Community
..... .**(262) 784-7877**
13750 W National Ave, 53151 ..... Monday-Friday 12:00

Oconomowoc, Oconomowoc Community Center . **(262) 567-5177**
220 West Wisconsin Avenue, Oconomowoc 53066 Monday-Friday 12:00

Sussex, Sussex Civic Center..... **(262) 246-6747**
N64W23760 Main St, 53089..... Monday-Friday 12:00

Waukesha, La Casa Village..... **(262) 547-8282**
1431 Big Bend Road, 53189..... Monday-Friday 12:00

FUNERAL / BURIAL ASSISTANCE

Family members interested in funeral/burial assistance should speak with their funeral, cemetary, or crematory service provider. Visit the WI DHS website for more information.
www.dhs.wisconsin.gov/em/wfcap.htm

FUNERAL HOMES

Becker Ritter Funeral & Cremation Service ..... **(262) 782-5330**
14075 W North Avenue, Brookfield WI 53005
www.beckerritter.com

Cesarz Charapata & Zinnecker Funeral Home & Cremation Services ..... **(262) 333-8223**
237 N Moreland Blvd, Waukesha WI 53188
www.waukeshasfuneralhome.com

Church & Chapel Funeral Homes ..... **(262) 549-9100**
Locations in Brookfield, New Berlin, and Waukesha.
www.churchandchapel.com

Evert-Luko Funeral Home..... **(262) 367-2156**
170 Warren Avenue, Hartland WI 53029
www.evertlukofuneralhome.com

Haase-Lockwood & Associates Funeral Homes and Crematory (Mealy's Chapel) ..... **(262) 594-2442**
103 W Eagle St, Eagle WI 53119
www.haaselockwoodfhs.com

Harder Funeral Home..... **(262) 781-8350**
18700 W Capitol Dr, Brookfield WI 53045
www.harderfuneralhome.com

Krause Funeral Home & Cremation Services..... **(262) 923-8710**
12401 W National Avenue, New Berlin WI 53151
21600 W Capitol Dr, Brookfield WI 53072 ..... **(262) 395-7151**
www.krausefuneralhome.com

Pagenkopf Funeral Home ..... **(262) 567-4457**
1165 Summit Ave, Oconomowoc WI 53066
www.pagenkopf.com

Randle-Dable-Brisk Funeral Home, Inc..... **(262) 547-4035**
1110 S Grand Ave, Waukesha WI 53186
www.randledablefuneralhome.com

Sass, Max A & Sons Funeral Homes..... **(262) 679-1560**
W173S7629 Westwood Dr, Muskego WI 53150
www.maxsass.com

Schmidt & Bartelt Funeral Home
930 Main St, Mukwonago WI 53149 ..... **(262) 363-7126**
N84W17937 Menomonee Ave, Menomonee Falls WI 53051
..... **(262) 251-3630**
121 S Cross St, Oconomowoc WI 53066..... **(262) 567-4459**
W250N6505 Hwy 164, Sussex WI 53089 ..... **(262) 246-4774**
www.schmidtandbartelt.com

Schramka Herrick Funeral Home ..... **(262) 251-0330**
W164N9034 Water St, Menomonee Falls WI 53051
www.schramka-menomonee.com

Thelen Funeral Services ..... **(262) 392-4251**
W309 S4840 Commercial Dr, Mukwonago WI 53149
www.thelenfh.com

Yonke & Son Funeral Home ..... **(262) 691-1900**
205 Prospect Ave, Pewaukee WI 53072
www.yonkefuneralhome.com

HEARING / VISION IMPAIRMENT

Adaptive Technology Resources..... **(800) 770-8474**
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com

American Printing House for the Blind (APH).... **(800) 223-1839**
Independent living products and services for people who are blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc..... **(414) 286-3039**
(ABLE) Central Library Building, 803 W Wells St, Milwaukee WI 53233
Transcribes print materials into Braille and audio/digital format for anyone with a disability that prevents them from reading standard print.
www.ablenow.org

CommLink
HEAR WI..... **(414) 604-7231**
.....**TTY (414) 604-7217**
Offers high quality interpreting services through licensed sign language interpreters as well as Spanish interpreters for medical appointments, business meetings, legal proceedings, emergencies and every day events.
www.commlinkasl.com

Deaf Linx.....www.deaflinx.com
Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.

HEAR WI ..... **(414) 604-2200**
.....**TTY (414) 604-7217**
10243 W National Ave, West Allis WI 53227
Educational programs on hearing loss in older adults, senior hearing screening, information and referral. Hearing assistance products available for all ages.
www.hearwi.org

The Low Vision Store..... **(414) 327-2810**
..... **(866) 300-8678**
5345 W Forest Home Ave, Milwaukee WI 53220

Office for the Blind and Visually Impaired..... **(888) 879-0017**
Provide services to teach skills of independent living with vision loss.
www.dhs.wisconsin.gov/blind/contact.htm

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness
Deaf and Hard of Hearing Specialist ..... **(262) 565-6349**
Disability Benefit Specialist Videophone..... **(262) 347-3045**
10243 W. National Ave, West Allis WI 53227
Deaf/Hard of Hearing Specialists supporting the DHS
www.dhs.wisconsin.gov/odhh

Telecommunications Equipment Purchase Program (TEPP)
..... **(608) 231-3305**
..... **TTY (608) 251-8345**
Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use basic telephone services to Wisconsin residents who are deaf, hard of hearing, speech impaired or mobility or motion impaired.
www.tepp.solixinc.com

Vision Forward Association ..... **(414) 615-0100**
912 N Hawley Rd, Milwaukee WI 53213
The Badger Association and the Center for Blind and Visually Impaired Children have merged to create a comprehensive vision resource organization for children, adults and families living with changing vision.
http://vision-forward.org

Wisconsin Lions Foundation ..... **(877) 463-6953**
Hearing Aid Program
Providing hearing instruments for adults and children who could otherwise not afford them.
www.wlf.info

Wisconsin Telecommunication Relay System **7-1-1**
..... **(800) 787-1989**
..... **TTY (800) 676-3777**

Wisconsin Council of the Blind and Visually Impaired
..... **(608) 255-1166**
..... **(800) 783-5213**
www.wcblind.org

HOME HEALTH CARE / HOMEMAKER

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with _____(name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

ADL Supportive Home Care ..... **(262) 363-4400**
318 N Rochester St, Mukwonago WI 53149
www.adlsupportivehomecare.com

Allay Home & Hospice ..... **(262) 787-2980**
325 N Corporate Dr # 260, Brookfield WI 53045
www.allayhh.com

Almost Family..... **(920) 922-8098**
61 W Pioneer Rd, Fond du Lac, WI 54935
www.lhcgroup.com

Always Best Care Senior Services..... **(262) 439-8616**
Free Consultation Number……**(262) 721-0765**
16869 W Greenfield Ave, New Berlin WI 53151
http://www.alwaysbestcare.com

Amada Senior Care ..... **(262) 395-7928**
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care

ANS Home Health Services ..... **(414) 481-9800**
1551 S 108 St, West Allis WI 53214
www.anshomecare.com

Ascension At Home……**(414) 455-9500**
Milwaukee Office – 3070 N 51 St #406, Milwaukee WI 53210
www.acensionathome.com

ASSIST@HOME Quality Care ..... **(262) 754-3805**
220 Regency Ct, Suite L102, Brookfield WI 53045
www.assistathomecare.com

Assisting Hands Home Care ..... **(262) 721-1155**
210 Regency Court, Suite L103, Brookfield WI 53045
www.assistinghands.com/24/wisconsin/menomonee/

At Home Caring Angels ..... **(414) 587-3428**
1344 Whiterock Avenue, Waukesha WI 53186
www.athomecaringangels.com

“AT YOUR SERVICE” Inc..... **(262) 354-3700**
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066
www.weare-atyourservice.com

Aurora at Home Health Care Services..... **(800) 862-2201**
www.aurorahealthcare.org/services/home-care/

Bridges Home Healthcare..... **(262) 673-6600**
1121 E Sumner St, Hartford WI 53027
www.bridgeshh.com

BrightStar of Greater Waukesha & Lake Country
..... **(262) 408-5873**
N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072
www.brightstarcare.com/greater-waukesha

Caring Senior Service of Milwaukee..... **(414) 395-8106**
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
www.caringseniorservice.com/milwaukee

Catholic Charities..... **(262) 547-2463**
717 N. East Ave, Waukesha WI 53186
www.ccmke.org

Celestial Care ..... **(414) 395-4286**
11625 West Bluemound Road, Wauwatosa WI 53226
www.celestialcarellc.com

Centerwell Home Health ..... **(414) 327-4553**
10150 W National Ave, #150, West Allis WI 53227
www.centerwellhomehealth.com

Christian Family Solutions ..... **(888) 685-9522**
W175 N11120 Stonewood Dr, Germantown WI 53022
……..…….**(800) 438-1772**
16535 W Bluemound Road #305, Brookfield WI 53005
www.christianfamilysolutions.org

ComForCare Home Care..... **(262) 446-2000**
1020 James Dr. Suite F, Hartland WI 53029
www.comforcare.com/wisconsin/waukesha

Comfort Keepers
2717 N Grandview Blvd #106, Waukesha WI 53188
..... **(262) 542-5800**
8505 W Forest Home Ave, Milwaukee WI 53228
..... **(414) 858-6336**
www.comfortkeepers.com

Comprehensive Home Care LLC..... **(414) 585-0083**
2800 W Forest Ave Milwaukee, WI 53215
www.comprehensivehomecarellc.com
A bilingual home care agency.

Exceptional Health Network ..... **(414) 499-7720**
8200 W Brown Deer Rd, Suite #210, Milwaukee WI 53223
www.exceptionalhealthnetwork.com

Good People, LLC ..... **(800) 608-8003**
1029 N Jackson St #1209, Milwaukee WI 53202
Live-in caregiver & companion referral agency
www.goodpeople.us

Hannah Home Health Care, Inc. ..... **(262) 363-2500**
318 N Rochester St, Mukwonago WI 53149
www.hannahhomehealth.com

Health Network of Wisconsin ..... **(414) 763-5154**
10625 W North Ave, Suite 312, Wauwatosa WI 53226
www.healthnetworkofwisconsin.com

Holding Hands Homecare..... **(414) 255-6609**
4811 S 76th St #129, Greenfield WI 53220
www.holdinghandshomecare.com

Holistic Home and Hospice ..... **(414) 231-3130**
8777 W Forest Home Avenue, Greenfield, WI 53228
www.holistichh.com

Home Care Assistance ..... **(262) 782-3383**
..... **(414) 964-8000**
675 N Brookfield Rd, Brookfield WI 53045
www.homecareassistance.com/milwaukee-1

Home Care Services (HCS)..... **(262) 657-8467**
Live In Caregiving Only
www.homecarewisconsin.com

Home Helpers of Greater Milwaukee ..... **(262) 214-6941**
1001 W. Glen Oaks Ln, Suite #104, Mequon WI 53092
www.homehelperswi.com

Home Instead Senior Care of Waukesha Co. ..... **(262) 436-4663**
100 S Main Street, Suite G01, Oconomowoc WI 53066
www.homeinstead.com

Horizon Home Care & Hospice, Inc..... **(414) 365-8300**
11400 W Lake Park Dr, Milwaukee WI 53224
www.horizonhomecareandhospice.org

IndependenceFirst ..... **(414) 291-7520**
540 South 1st Street, Milwaukee WI 53204
Personal care workers for people with disabilities.
www.independencefirst.org

Interim Healthcare……..**(920) 674-6855**
104 W Linden Dr Unit A, Jefferson WI 53549
www.interimhealthcare.com/jeffersonwi/home

Kathi Papa, Inc. ..... **(414) 333-3984**
139 E Wisconsin Ave, Oconomowoc WI 53066

Life@Home (Shorehaven) ..... **(262) 560-6960**
1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org/lifeathome/

Med Group Home Health Care..... **(414) 755-2009**
2111 N Dr. Martin Luther King Dr, Milwaukee WI 53212
www.medgrouphomehealthcare.com

MCFI (Milwaukee Center for Independence) Home Care
..... **(414) 290-0050**
..... **(888) 381-5696**
2020 W Wells St, Milwaukee WI 53233
www.mcfihomecare.net/programs-services/services-for-adults

Procare Plus ..... **(888) 540-2273**
..... **(262) 567-2200**
1222 N Breezeland Rd, Oconomowoc WI 53066
www.procareplus.net

Professional Home Care Services, Inc ..... **(414) 541-6010**
10827 W Lincoln Ave, West Allis WI 53227
www.phcsonline.com

ProHealth Home Care, Inc ..... **(877) 453-9272**
..... **(262) 928-7444**
2000 Pewaukee Rd, Waukesha WI 53188
www.prohealthhomecare.org/medical-services/home-health

ProMedica Home Health ..... **(414) 944-2000**
..... **(866) 216-5708**
10200 Innovation Drive #400, Milwaukee WI 53226
www.promedicahomehealth.org/Milwaukee

Quality Home Health Care ..... **(414) 315-3717**
W125S7554 Coventry Ln, Muskego WI 53150
www.qualityhomehealthcarewi.com

Quality Living Services..... **(262) 524-8855**
1013 Canterbury Ln, Waukesha WI 53188

Rent-A-Daughter, LLC..... **(262) 754-0550**
N87W16430 Appleton Ave., Menomonee Falls WI 53051
www.rent-a-daughter.com

Right at Home
Milwaukee Office .....**(262) 347-3005**
9600 West Greenfield Ave, West Allis WI 53214
www.carerah.com
Germantown Office .....**(262) 255-2222**
W177 N9886 Rivercrest Dr Suite 262, Germantown WI 53022
www.rahwi.com

St Camillus Supportive Home Services..... **(414) 258-2418**
909 N Mayfair Rd., Wauwatosa WI 53226
www.stcam.com

Senior Helpers..... **(414) 209-5955**
6333 N Green Bay Ave, Glendale WI 53209
www.seniorhelpers.com/wi/milwaukee

Seniors Helping Seniors..... **(262) 225-7978**
N63 W23524 Silver Springs Drive, Sussex WI 53089
www.seniorshelpingseniors.com

Supportive Home Living Services, Inc ..... **(262) 544-0687**
238 W Broadway #2, Waukesha WI 53186
www.supportivehomeservices.com

Synergy HomeCare..... **(414) 763-8368**
4810 S. 76th St, Suite 102, Greenfield WI 53220
www.synergyhomecare.com

Talem Home Care……**(414) 206-2090**
3216 S 92nd St #202, Milwaukee WI 53227
www.talemhomecare.com

There's No Place Like Home ..... **(262) 518-8543**
3375 S Ann Louise Dr., New Berlin WI 53146
www.tnplh.biz

Touching Hearts at Home..... **(262) 787-1803**
21430 W Greenfield Ave, New Berlin WI 53146
www.touchinghearts.com/milwaukee

Visiting Angels ..... **(262) 695-4418**
120 Park Ave, Pewaukee WI 53072
www.visitingangels.com/pewaukee

CHORES / ERRANDS

Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

"AT YOUR SERVICE" Inc..... **(262) 354-3700**
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066
www.weare-atyourservice.com

Clean Sweep.....**(414) 852-2799**
Commercial and residential, weekly and bi-weekly cleaning service.

Environment Solutions, LLC ..... **(800) 990-0346**
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.
www.environmentsolutionsllc.com/

Eras Senior Network ..... **(262) 549-3348**
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.
www.eras.org

Peace of Mind Concierge Service ..... **(262) 432-2365**
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022
www.pomcs.com/

Procare Plus ..... **(262) 567-2200**
..... **(888) 540-2273**
W215 Valley Rd, Oconomowoc WI 53066

ServiceMaster Restore..... **(262) 518-7170**
2215 S 162nd St., New Berlin WI 53151
Professional commercial, janitorial, and residential cleaning services.
www.smrecover.com

HAIR AND FOOT CARE

HAIR CARE

Arcadian Avenue Authentic Barber Shop ..... **(262) 549-0927**
S15W22792 Arcadian Ave, Waukesha WI 53186
Men's haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.
http://waukeshabarber.com

I'm Hair for You ..... **(414) 217-7702**
Julie Ann At Jacques Studio
2985 Brookfield Rd #1, Brookfield WI 53045
30 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie's salon.

Mary's Design Studio..... **(262) 364-9747**
Hair stylist for 31 years. Will travel to your home.

Seasons Salon LLC……**(262) 782-5566**
17345 W Captiol Dr Suite #17, Brookfield WI 53045
Specializing in senior care, Season Salon specializes in shampoo sets, perms, hair cuts, and color for both men and women. Will travel to your home or services can be done at the salon.

FOOT CARE

ProHealth Care Diabetes Center ..... **(262) 928-4695**
Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.
www.prohealthcare.org

Toe Nail Trimmers..... **(262) 719-0336**
3270 Center Road, Cedarburg WI 53012
Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound
www.toenailtrimmersrn.com

HOME MAINTENANCE / MODIFICATION

101 Mobility of Greater Milwaukee Area ..... **(262) 524-0900**
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/milwaukee

1-800-GOT-JUNK? ..... **(800) 468-5865**
Full service junk removal
www.1800gotjunk.com

Ability Independence ..... **(262) 697-9277**
6918 Sheridan Rd, Kenosha WI 53143
Accessible design & modifications.
www.abilityindependence.com

Access Elevator ..... **(262) 784-8500**
..... **(920) 257-6060**
4445 W Forest Home Ave, Milwaukee WI 53219
www.AllAboutAccess.com

Amramp ..... **(888) 715-7598**
ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.
www.amramp.com

Adaptive Technology Resources (ATR) ..... **(800) 770-8474**
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence and success in home. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com

Bed Bug Doc's ..... **(414) 510-1516**
..... **(855) 433-6653**
12029 W Hayes Ave, West Allis, WI 53227
Utilize Heat Treatment and another chemical free treatment to eliminate bed bug infestations. Unlike many pesticides, our proven process will force heat into beds, bedding, mattresses, furniture,electronics, wall cavities, etc. leaving no place for bed bugs to hide.
www.bedbugdocswisconsin.com

Bridgeway Independent Living Designs, LLC.... **(262) 671-2032**
.....**(888) 482-BILD**
9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

Center for Assistive Technology and Environmental Access (CATEA)
National public website on Assistive Technology.
www.catea.gatech.edu

Discount Ramps..... **(888) 651-3431**
www.discountramps.com

Hekkers Handy Hands ..... **(262) 370-4198**
Wheelchair ramps, grab bars, plus minor home modifications.

The Home Consortium..... **(262) 896-8170**
Down payment assistance, and low-interest housing rehabilitation loans. Available for Jefferson, Washington, Waukesha, and Ozaukee Counties.

La Casa de Esperanza ..... **(262) 547-0887**
410 Arcadian Ave, Waukesha WI 53189
Weatherization is a free* (*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.
www.lacasadeesperanza.org

Miller Mobility Products, LLC ..... **(262) 549-4900**
36336 N Summit Village Way, Oconomowoc WI 53066
www.millermobility.com

Mr. Handyman……. **(262) 549-7700**
CAPS-certified business, offering home improvement and help to adapt homes for aging and special needs.
www.mrhandyman.com

Property Aide, LLC..... **(262) 424-6017**
www.propertyaidellc.com

Revitalize Milwaukee..... **(414) 312-7531**
Provide free, home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income or a person living with a disability and low- income or a low-income veteran.
www.freehomerepairs.org

Smart Accessible Living, LLC ..... **(262) 378-1256**
N10W29848 St James Court, Waukesha WI 53188
Accessible remodeling, smart technology integration, accessory installation.
www.smart-accessible-living.com

Stay-At-Home Specialists, Inc..... **(262) 569-0799**
39533 Valley Road, Oconomowoc WI 53066
www.stayathomespecialists.com

TLC Repair Service LLC……**(262) 227-3161**
W254N4935 McKerrow Dr, Pewaukee WI 53072
www.tlcrepairservicellc.com

US Dept of Agriculture Rural Development..... **(202) 720-2791**
Local Office: W6529 Forest Avenue, Fond du Lac WI 54937
..... **(920) 907-2976**
www.usda.gov/topics/rural/housing-assistance
Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development Authority)..... **(800) 334-6873**
www.wheda.com

Wisconsin Partnership for Housing Development
..... **(262) 896-8170**
www.homeconsortium.com

HOSPICE / PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

AccentCare Hospice & Palliative Care..... **(800) 379-5105**
6737 W Washington St, #2150, West Allis WI 53214
www.accentcare.com
AccentCare Inpatient Hospice Center- Lutheran Home
……..…….**(262) 523-9900**
7500 W North Ave, Wauwatosa WI 53213
AccentCare Inpatient Hospice Center- Oak Creek……..…… **(414) 240-2904**
2700 Honadel Blvd, Oak Creek WI 53154

Agrace..... **(608) 276-4660**
1227 Corporate Center Dr, Ste 202, Oconomowoc, WI, 53066
Residential hospice and in-home hospice and palliative care
www.agrace.org

Allay Home & Hospice ..... **(262) 787-2980**
325 N Corporate Dr #260, Brookfield WI 53045
www.allayhh.com

Angels Grace Hospice ..... **(262) 468-0115**
N74W35908 Servants Way, Oconomowoc WI 53066
Residential hospice for end-of-life care for all ages.
www.prohealthcare.org

Ascension At Home Health Care and Hospice... **(414) 874-6100**
..... **(800) 304-7837**
St Joseph Professional Bldg,
3070 N 51 St #406, Milwaukee WI 53210
www.ascensionathome.com

AseraCare Hospice ..... **(262) 785-1356**
..... **(800) 598-5132**
2204 E. Moreland Blvd. Suite 101, Waukesha WI 53186
www. locations.amedisys.com/wi/waukesha/aseracare-hospice-care.html

Aurora at Home.....**(414) 329-4979**
.....**(800) 862-2201**
Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.
www.aurorahealthcare.org/services/home-care/

Aurora At Home Zilber Family Hospice ..... **(888) 206-6955**
..... **(414) 615-5900**
1155 Honey Creek Parkway, Wauwatosa WI 53213
Residential hospice. In-patient unit.
www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa

Badger Hospice..... .**(262) 222-1012**
125 N Executive Dr Suite 100, Brookfield WI 53005
www.badgerhospice.org

Brighton Hospice Wisconsin..... .**(262) 794-3980**
300 N Executive Dr Suite 110, Brookfield WI 53005
Offers respite care, general inpatient care, continuous care, and routine home care.
www.brightonhospice.com

CenterWell Home Health..... **(414) 327-4553**
10150 W National Ave #150, West Allis WI 53227
www.centerwellhomehealth.com

Compassionate Care Hospice of WI, LLC..... .**(414) 257-1708**
16655 W Bluemound Road Suite 275, Brookfield WI 53005
www.locations.amedisys.com/wi/brookfield/compassionate-care-hospice.html

Compassus Hospice..... .**(414) 800-9453**
2525 North 124th Street Suite 103, Brookfield WI 53005
www.compassus.com

Horizon Home Care and Hospice..... **(414) 365-8300**
Hospice, in-home care.
11400 W Lake Park Dr, Milwaukee WI 53224
www.horizonhomecareandhospice.org

Legacy Hospice..... **(262) 879-8014**
850 Elm Grove Rd Suite 21, Elm Grove, WI 53122
www.legacyhospicecares.com

Lutheran Home Inpatient Unit……..**(414) 258-6170**
7550 W North Avenue, Wauwatosa WI 53226
www.thelutheranhome.org/

ProHealth Home Care & Hospice..... **(262) 928-7444**
2000 Pewaukee Rd C, Waukesha WI 53188
www.prohealthcare.org/medical-services/hospice-care/

ProMedica Hospice..... **(414) 944-2000**
..... **(866) 216-5708**
Hospice and in-home rehabilitation, therapies.
1233 N Mayfair Rd #100, Milwaukee WI 53226
www.MilwaukeeHospice@ProMedica.org

Rainbow Hospice Care ..... **(920) 674-6255**
Inpatient in Johnson Creek and home care in Jefferson and Western Waukesha counties.
www.rainbowhospicecare.org

St. Camillus Home Care & Hospice..... **(414) 258-2418**
10101 W Wisconsin Ave, Wauwatosa WI 53226
www.stcam.com

St. Croix Hospice ..... **(262) 796-0600**
13255 W. Bluemound Rd Suite #103, Brookfield WI 53005
www.stcroixhospice.com

Vitas Healthcare ..... **(888) 853-3617**
..... **(414) 257-2600**
12000 W Park Pl Suite 200, Milwaukee WI 53224
Vitas Inpatient Hospice Ruth Hospice Unit... **(414) 607-4452**
8300 W Beloit Rd, West Allis WI 53219
www.vitas.com

HOSPITALS

Ascension
Columbia St. Mary's Milwaukee Hospital……..**(414) 291-1000**
2301 North Lake Dr., Milwaukee WI 53211
Elmbrook..... **(262) 785-2000**
19333 W North Ave, Brookfield WI 53045
Sacred Heart Rehabilitation……...**(414) 585-6750**
2301 North Lake Dr., Milwaukee WI 53211
St Francis..... **(414) 647-5000**
3237 S 16 St, Milwaukee WI 53215
St Joseph ..... **(414) 447-2000**
5000 W Chambers, Milwaukee WI 53210

Aurora St Luke's Medical Center ..... **(414) 649-6000**
2900 W Oklahoma Ave, Milwaukee WI 53215
Aurora Sinai Medical Center..... **(414) 219-2000**
945 N 12 St, Milwaukee WI 53233
Aurora West Allis Medical Center ..... **(414) 328-6000**
8901 W Lincoln Ave, West Allis WI 53227
Aurora Medical Center-Summit ..... **(262) 434-1000**
36500 Aurora Dr, Summit WI 53066
www.aurorahealthcare.org

Community Memorial Hospital, Froedtert..... **(262) 251-1000**
W180 N8085 Town Hall Rd, Menomonee Falls WI 53051
www.communitymemorial.com

Froedtert & Medical College of Wisconsin ..... **(414) 805-3000**
9200 W Wisconsin Ave, Milwaukee WI 53226
www.froedtert.com

Milwaukee Rehab Hospital at Greenfield……..**(414) 441-0500**
3200 S. 103rd Street, Milwauke WI 53227
www.milwaukee-rehabhospital.com

Oconomowoc Memorial Hospital, ProHealth ..... **(262) 569-9400**
791 Summit Ave, Oconomowoc WI 53066
www.prohealthcare.org

Rehabilitation Hospital of WI, ProHealth Care ... **(262) 521-8800**
1625 Coldwater Creek, Waukesha WI 53188
www.rehabhospitalwi.com

Rogers Memorial Hospital ..... **(262) 646-4411**
34700 Valley Rd, Oconomowoc WI 53066 ..... **(800) 767-4411**
www.rogershospital.org

VA Medical Center, Milwaukee ..... **(414) 384-2000**
Clement J. Zablocki VA Medical Center
5000 W National Avenue, Milwaukee WI 53295
www.milwaukee.va.gov

Waukesha County Mental Health Ctr-Inpatient... **(262) 548-7950**
1501 Airport Rd, Waukesha WI 53188
www.waukeshacounty.gov

Waukesha Memorial Hospital, ProHealth Care .. **(262) 928-1000**
725 American Ave, Waukesha WI 53188
www.prohealthcare.org

HOUSING

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County.. **(262) 968-2321**
139 E North Street, Waukesha WI 53188
www.familypromisewaukeshawi.org

Hope Center..... **(262) 549-8726**
502 N East Avenue, Waukesha WI 53186
Provides daytime shelter for men, women and children.
www.hopecenterwi.org

Jeremy House..... **(262) 549-8735**
1301 E Moreland Blvd, Waukesha WI 53186
Men and women with mental health issues.
www.hebronhouse.org

Juno House ..... **(262) 549-8722**
812 N East Ave, Waukesha WI 53186
Families (men included with family only), single women and children.
www.hebronhouse.org

Siena House Shelter..... **(262) 549-8732**
1519 Summit Ave, Waukesha WI 53188
Single, adult men.
www.hebronhouse.org

Salvation Army, Waukesha..... **(262) 547-7367**
445 Madison St, Waukesha WI 53188
Men only.
www.waukeshasalvationarmy.org

The Women's Center ..... **(262) 547-4600**
(Domestic violence and/or sexual assault/abuse)
..... **24 Hour Crisis Line (262) 542-3828**
.....**Toll Free (888) 542-3828**
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an "application charge" to the consumer.

A Place for Mom..... **(866) 223-3192**
www.aplaceformom.com

Amada Senior Care..... **(262) 395-7928**
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care/
CarePatrol of Greater Milwaukee and Southeastern WI
..... **(414) 301-7690**
www.Milwaukee.CarePatrol.com

Oasis Senior Advisors..... **(262) 287-9096**
..... **(888) 455-5838**
www.OasisSeniorAdvisors.com/milwaukee

Senior Home Consultants ..... **(262) 617-4802**
Muskego office……..**(414) 403-5211**
www.seniorhomeconsultants.com/

Vesta Senior Network, LLC ..... **(414) 253-1435**
7830 W Wisconsin Ave, Wauwatosa WI 53213
www.vestaseniornetwork.com

HUD (US Dept. of Housing and Urban Development)
..... **(414) 297-3214**
www.hud.gov

Waukesha Housing Authority
600 Arcadian Ave, Waukesha WI 53186..... **(262) 542-2262**
..... **(877) 404-6818**
Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: www.whaonline.com

WI Housing Search..... **(877) 428-8844**
Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.
www.wihousingsearch.org/

INDEPENDENT LIVING

Independent Senior Living facilities offer housing designed for older adults. Most facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements. The following is a list of potential questions to ask of a new landlord or housing complex. This is not a complete list and not all these questions will apply in each individual rental situation.

These questions can be used for Independent or Subsidized housing complexes.

- Are there units available? If not, is there a wait list? How long is the waitlist?
- How much is rent and how is it calculated? Is there a minimum rent?
- Is there an age requirement?
- Can people with disabilities of any age apply? If so, what proof do you need?
- What is the security deposit?
- Is there a mandatory lease period?
- Is there a fee for the application?
- Any other requirements before or after the application process?
- Can you mail me an application?
- Can an application be completed online?
- How many units do you have?
- What type of units do you have? (1 bedroom, 2 bedroom, family size unit, condos)
- How many of the units are ADA and/or Wheelchair compliant?
- Are there elevators?
- Is it possible to tour an apartment or the building?
- Are there photos available online?
- Is there off street parking?
- Does your facility offer van service to a grocery store?
- Are there common areas for socialization?

(Listed alphabetically by community)

Brookfield

Capitol Hill ..... **(262) 790-1845**
17390 Crest Hill Dr, Brookfield WI 53045
55+

Congregational Home ..... **(262) 781-0550**
13900 W Burleigh, Brookfield WI 53005
55+

Fox Brook Senior Apartments ..... **(262) 790-0033**
18915 Thomson Dr, Brookfield WI 53045
55+

Heritage Place Brookfield ..... **(262) 782-1948**
17560 W North Ave, Brookfield WI 53045
55+

Regal Crest West..... **(262) 782-0346**
13275 W Burleigh, Brookfield WI 53005
55+

ProHealth Care Regency Senior Comm...... **(262) 780-0321**
695 N Brookfield Rd, Brookfield WI 53045
62+

Willow Brook Court ..... **(262) 780-1000**
17285 W River Birch Dr, Brookfield WI 53045
All ages

Butler

Butler Square..... .**(262) 781-0061**
12809 W. Hampton Ave, Butler WI 53007
55+

Hampton Regency Apartments .....**(414) 271-4116**
12999 W Hampton Ave, Butler WI 53007
62+

Delafield

Hillside Woods I..... **(262) 646-3441**
3280 Hillside Dr, Delafield WI 53018
55+

Hillside Woods II..... **(262) 646-4800**
3270 Hillside Dr, Delafield WI 53018
55+

Dousman

Village on the Square..... **(262) 965-7421**
Three Pillars Senior Living
375 State Rd 67, Dousman WI 53118
55+

Hartland

Breezewood Village I..... **(262) 367-2868**
400 Sunnyslope Dr, Hartland WI 53029
55+

Breezewood Village II..... **(262) 367-2868**
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Heritage Lake Country……**(262) 205-7730**
2975 Village Square Drive, Hartland WI 53029
55+

River Oaks Apartments..... **(262) 369-5351**
550 Cottonwood Ave, Hartland WI 53029
55+

Menomonee Falls

The Arboretum..... **(262) 253-0909**
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

Alta Mira II..... **(262) 719-3884**
W129N6845 Northfield Dr, Menomonee Falls WI 53051
55+

Dickson Hollow.....**(262) 599-8300**
W156N4881 Pilgrim Rd., Menomonee Falls WI 53051
55+

Grace Commons.....**(262) 252-9600**
W195N9550 Rolling Meadow Cir, Menomonee Falls WI 53051
55+

Highlands at Wildwood Lake Senior Apts .... **(262) 251-9999**
N77W17700 Lake Park Dr, Menomonee Falls WI 53051
55+

Menomonee Place ..... **(262) 255-4441**
N84W17147 Menomonee Ave, Menomonee Falls WI 53051
55+

Mill Pond Senior Village ..... **(262) 502-1650**
W164N9091 Water St, Menomonee Falls WI 53051
55+

Riverwalk Senior Housing ..... **(414) 704-1772**
W165N9080 Hale Ave, Menomonee Falls WI 53051
55+

Village at the Falls ..... **(262) 253-0770**
W129 N6889 Northfield Dr, Menomonee Falls WI 53051
55+

Wildwood Highlands ..... **(262) 251-9000**
N78W17445 Wildwood Dr, Menomonee Falls WI 53051
55+

Mukwonago

BirchRock Apartments..... **(262) 363-9009**
280 Birchrock Way, Mukwonago WI 53149
55+

BirchRock Corner ..... **(262) 363-9998**
210 McDivitt Lane, Mukwonago WI 53149
55+

Lakeview Terrace ..... **(608) 308-4214**
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities

Muskego

Heritage Muskego……..**(414) 250-7718**
S64W13780 Janesville Rd., Muskego WI 53150
55+

Muskego School Apartments……..….**(262) 777-0708**
S75W17476 Janesville Rd., Muskego WI 53150
55+

ProHealth Care Regency Senior Comm...... **(262) 679-0888**
W181S8540 Lodge Blvd, Muskego WI 53150
55+

Steeple View ..... **(414) 525-5500**
12455 W Janesville Rd, Muskego WI 53150
55+

Stoney Creek Adult Community..... **(414) 422-4686**
S69W14142 Tess Corners Dr, Muskego WI 53150
55+

Tudor Oaks ..... **(414) 529-0100**
S77W12929 McShane Dr, Muskego WI 53150
62+

Woodview Senior Apartments..... **(262) 679-7644**
S87W18193 Woods Rd, Muskego WI 53150
55+

New Berlin

City Center at Deer Creek……..**(844) 487-2441**
3535 S Deer Creek Parkway, New Berlin WI 53151
55+

Deer Creek Village..... **(262) 641-9410**
3601 S 147 St, New Berlin WI 53151
55+

Heritage City Center Senior Apartments.....**(262) 754-0081**
14901 W Library Lane, New Berlin WI 53151
55+

High Ridge Manor..... **(262) 789-9588**
13445 West National Avenue, New Berlin WI 53151
62+

Parkwood Highlands Senior Apartments..... **(262) 821-5106**
13800 W Park Central Blvd, New Berlin WI 53151
55+

ProHealth Care Regency Senior Community
..... (**262) 789-1699**
13750 W National Ave, New Berlin WI 53151
62+

Oconomowoc

Berkshire-Oconomowoc ..... **(262) 567-9001**
210 S Main St, Oconomowoc WI 53066
55+

Evin at Oconomowoc……..**(262) 360-3846**
1101 Silver Lake St., Oconomowoc WI 53066
55+

Lake Terrace/Shorehaven..... **(262) 567-8341**
1380 W Wisconsin Ave, Oconomowoc WI 53066
55+

Oconomowoc School Apartments ..... **(262) 354-0633**
623 Summit Ave, Oconomowoc WI 53066

Parkland Commons ..... **(262) 567-8777**
427 West 2nd Street, Oconomowoc WI 53066
62+

Wilkinson Manor..... **(262) 569-8196**
919 East Summit Avenue, Oconomowoc WI 53066
62+

Pewaukee

Hawthorne Place Apartments..... **(262) 691-8899**
1105 Hawthorne Place, Pewaukee WI 53072
55+

Kirkland Crossings ..... **(262) 695-5800**
700 Quinlan Dr, Pewaukee WI 53072
55+

Quail Pointe ..... **(262) 695-9200**
1088 Quail Ct, Pewaukee WI 53072
50+

The Silvernail Senior Apartments ..... **(262) 896-2100**
2451 Silvernail Rd, Pewaukee WI 53072
55+

Sussex

Stonegate..... **(262) 820-0911**
N68 W24955 Stonegate Ct, Sussex WI 53089

Sussex Mill Apartments ..... **(262) 820-1118**
W240 N6345 Maple Ave, Sussex WI 53089
55+

Waukesha

Avalon Square ..... **(262) 446-9300**
222 Park Pl, Waukesha WI 53186
62+

Berkshire at Kensington ..... **(262) 548-1449**
1800 Kensington Dr, Waukesha WI 53188
55+

Berkshire-Sunset..... **(262) 548-0131**
S30 W24890 Sunset Dr, Waukesha WI 53189
55+

Brookfield Highlands Senior Apartments..... **(262) 798-9898**
20825 George Hunt Circle Suite 712, Waukesha WI 53186
55+

Highlands South Apartments ..... **(262) 347-0690**
1505 Big Bend Rd, Waukesha WI 53189

Hillcrest Park Senior Apartments..... **(262) 548-8898**
1802 Shepherd Ct (office location), Waukesha WI 53186
55+

Main Street Plaza Apartments ..... **(262) 547-0818**
234 W Main St, Waukesha WI 53186

Monterey & Hillcrest Apartments ..... **(262) 549-1212**
2725 N University Dr, Waukesha WI 53188

Morningside Hills Apartments..... **(262) 542-4515**
309 Sheffield Rd, Waukesha WI 53186
All Ages

Mountain Village Apartments ..... **(262) 547-9802**
304 W North St Waukesha WI 53188
All Ages

New Perspective Waukesha……..**(262) 383-4890**
1701 E Broadway, Waukesha WI 53186
55+

P.a.D.D.S. at Moreland Grove ..... **(262) 549-2400**
790 W Moreland Blvd #100, Waukesha WI 53188
55+

Pine Point Apartments ..... **(262) 970-0248**
156 S Grand Ave, Waukesha WI 53186

River's Edge Apartments..... **(262) 547-4488**
100 Corrina Blvd, Waukesha WI 53186, all ages.

Summit Woods ..... **(262) 521-1388**
2501 Summit Ave, Waukesha WI 53188
55+

West Grove Apartments..... **(262) 544-6900**
2105 Kensington Dr, Waukesha WI 53188

LOW INCOME / SUBSIDIZED HOUSING

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available and their characteristics are unique to each project/building. The listings to follow are all project based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online, or contact the apartment complex directly.

The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists and pet policies.
(Listed alphabetically by community)

Butler

Hampton Regency Apartments ..... **(414) 271-4116**
12999 W Hampton Ave, Butler WI 53007
62+
www.lowincomerentalsmilwaukee.com

Delafield

Knoll Crest Apartments ..... **(262) 646-4457**
674 Division St, Delafield WI 53018
62+ or with disabilities
www.meridiangroupinc.net

Eagle

Eagle Meadows ..... **(262) 965-2667**
201 N Parkview Dr, Eagle WI 53119
62+ or with disabilities
eaglemeadowsliving@gmail.com

Hartland

Breezewood Village I..... **(262) 367-2868**
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities
www.cardinalcapital.us/home

Breezewood Village II ..... **(262) 367-2868**
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities
www.cardinalcapital.us/home

Menomonee Falls

Greenbrier Village Apartments ..... **(414) 774-0153**
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI 53051
www.Bglein.com

Messner Manor ..... **(262) 251-6055**
N90 W17421 St Francis Dr, Menomonee Falls WI 53051
62+ or with disabilities
www.messnermanorapts.com

Mukwonago

Lakeview Terrace ..... **(608) 308-4214**
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities
www.wisconsinmanagement.com

New Berlin

High Ridge Manor ..... **(262) 789-9588**
13445 W National Ave, New Berlin WI 53151
62+
www.Lsswis.org

Oconomowoc

Hickory View Commons Sr Apartments ..... **(262) 367-1515**
211 S Concord Rd, Oconomowoc WI 53066
62+ or with disabilities
www.stonewoodcompanies.com

Jeffworth Apartments ..... **(262) 569-8196**
519 S Worthington St, Oconomowoc WI 53066
www.wilkinson-manor.business.site

Parkland Commons ..... **(262) 567-8777**
427 W 2nd St, Oconomowoc WI 53066
62+ or with disabilities

Wilkinson Manor..... **(262) 569-8196**
919 E Summit Ave, Oconomowoc WI 53066
62+ or with disabilities
www.wilkinson-manor.business.site

Sussex

Bristol Court ..... **(262) 246-3623**
W246 N6500 Pewaukee Rd, Sussex 53089
62+ or disability of any age with confirmed SSDI

Stonegate..... **(262) 820-0911**
N68 W24955 Stonegate Ct, #101, Sussex WI 53089
www.stonegateapartmentliving.com

Waukesha

Berkshire at Kensington ..... **(262) 548-1449**
1800 Kensington Dr, Waukesha WI 53188
55+
www.berkshireseniorcommunities.com/kensington

East Terrace Apartments..... **(262) 544-9757**
801 N East Ave, Waukesha WI 53186
62+, wait list if under 62

Hickory Communities..... **(414) 246-2304**
1219 S Grandview Blvd, Waukesha WI 53188
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.

Hillcrest Apartments ..... **(262) 549-1212**
1804 S Grand Ave, Waukesha WI 53186
www.hillcrest-wi.com

La Casa Village I & II ..... **(262) 547-2856**
1431 & 1441 Big Bend Rd, Waukesha WI 53189
www.lacasadeesperanza.org/CommunityPrograms/Senior Housing

River North Apartments ..... **(844) 231-8565**
134 W North St, Waukesha WI 53188
Single persons only, efficiency apartment.

Saratoga Heights..... **(262) 542-2262**
120 Corrina Blvd, Waukesha WI 53186
Some units 62+
www.whaonline.com

Senior House (Volunteers of America) ..... **(262) 446-9144**
825 Pleasant St, Waukesha WI 53186
www.monroegroup.com/monroe-group-application.pdf

Sunset Apartments..... **(262) 547-1829**
1528 Big Bend Rd, Waukesha WI 53189

Sunset Heights Apartments..... **(262) 240-9406**
1926 Madera St, Waukesha WI 53189
Some units 62+
www.metapts.com/Sunset#

Westwood Heights ..... **(262) 547-6216**
1705 Elder St, Waukesha WI 53188

Willow Park..... **(262) 548-9786**
1001-1021 Delafield St, Waukesha WI 53188
62+ or with disability

RESIDENTIAL CARE APARTMENT COMPLEXES

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or "Assisted Living". An RCAC is a type of "assisted living" where five or more adults reside. Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas. This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance**: Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- **Nursing Services**: Health monitoring, medication administration and medication management.
- **Emergency Assistance**: An RCAC shall ensure that a tenant's health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC's are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

RCAC DIRECTORY

For more information on RCAC directories and profiles (including citations), please visit:
www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Congregational Home ..... **(262) 781-0550**
3140 Lilly Road, Brookfield WI 53005
Capacity: 28 Apartments
www.congregationalhome.org

Congregational Home ..... **(262) 781-0550**
13900 W Burleigh Rd, Brookfield WI 53005
Capacity: 29 Apartments
www.congregationalhome.org

Heritage Place..... **(262) 782-1948**
17560 W North Ave, Brookfield WI 53045
Capacity: 50 Apartments
www.capricommunities.com/location/heritage-place

ProHealth Care Regency Senior Cmty. ..... **(262) 780-0321**
777 N Brookfield Rd, Brookfield WI 53045
Capacity: 94 Apartments
www.regencyseniorcommunities.com/communities/regency-brookfield/

Dousman

Compass Point ..... **(262) 965-7212**
365 Sunset Dr, Dousman WI 53118
Capacity: 75 Apartments
www.threepillars.org/Communities/Assisted-Living.htm

Elm Grove

Heritage Elm Grove ..... **(262) 786-5800**
800 Wall Street, Elm Grove WI 53122
Capacity: 20 Apartments
www.heritagesenior.com/elm-grove/

Hartland

Heritage Lake Country ..... **(262) 367-2975**
2975 Village Square, Hartland WI 53029
Capacity: 46 Apartments
www.heritagesenior.com/lake-country/

Matthews of Hartland ..... **(312) 623-0884**
300 E North Shore Dr, Hartland WI 53029
Capacity: 20 Apartments
www.matthewsseniorliving.com

Menomonee Falls

The Arboretum V, LLC ..... **(262) 253-0909**
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 95 Apartments
www.sinceriseniorliving.com/the-arboretum/

Dickson Hollow ..... **(262) 599-8301**
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 42 Apartments
www.preshomes.org/our-communities/dickson-hollow

Grace Commons I..... **(262) 252-9600**
W195N9550 Rolling Meadows Cir, Menomonee Falls WI 53051
Capacity: 32 Apartments
www.capricommunities.com/location/grace-commons/

Menomonee Place..... **(262) 255-4441**
N84 W17147 Menomonee Ave, Menomonee Falls 53051
Capacity: 84 Apartments
www.enlivant.com/communities/wisconsin/menomonee-place-menomonee-falls

Mukwonago

Linden Ridge ..... **(262) 363-6830**
841 E Veterans Way, Mukwonago WI 53149
Capacity: 57 Apartments
www.lindengrove.org/neighborhoods/mukwonago/

Muskego

Heritage Muskego ..... **(414) 425-7155**
S64W13780 Janesville Rd, Muskego WI 53150
Capacity: 36 Apartments
www.heritagesenior.com/muskego

ProHealth Care Regency Senior Comm...... **(262) 679-0888**
W181 S8540 Lodge Blvd, Muskego WI 53150
Capacity: 96 Apartments
www.regencyseniorcommunities.com/communities/regency-newberlin/

Tudor Oaks ..... **(414) 529-0100**
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 83 Apartments
www.tudoroaks.net/living-options/assisted-living/

New Berlin

Heritage At Deer Creek ..... **(262) 789-6600**
3585 S 147th St, New Berlin WI 53151
Capacity: 43 Apartments
www.heritagesenior.com/new-berlin

ProHealth Care Regency Senior Community New Berlin
..... **(262) 789-1699**
13750 W National Ave, New Berlin WI 53151
Capacity: 128 Apartments

www.regencyseniorcommunities.com/communities/regency-newberlin/

Oconomowoc

Evin at Oconomowoc Senior Living..... **(262) 320-3846**
1101 Silver Lake Street, Oconomowoc WI 53066
www.evinsenior.com/assisted-living

Lake Country Landing..... **(262) 567-4912**
2255 N Stonehedge Trail, Oconomowoc WI 53066
Capacity: 60 Apartments
www.nshorehc.com/locations/lake-country-landing-assisted-living/

Lake Terrace Apartments East…… **(262) 560-6913**
1340 West Wisconsin Ave, Oconomowoc WI 53066
Capacity: 30 Apartments
www.shorehavenliving.org/independent-living/

Shorehaven Tower ..... **(262) 567-8341**
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 63 Apartments
www.shorehavenliving.org/assisted-living/shorehaven-tower/

Wilkinson Woods V, LLC ..... **(262) 567-1166**
999 E Summit Ave, Oconomowoc WI 53066
Capacity: 51 Apartments
www.sinceriseniorliving.com/wilkinson-woods/

Pewaukee

Cecelia Place ..... **(262) 695-6408**
1061 Cecelia Dr, Pewaukee WI 53072
Capacity: 57 Apartments
www.ceceliaplace.com

Kirkland Crossings ..... **(262) 695-5802**
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 40 Apartments
www.preshomes.org/our-communities/kirkland-crossings

Matthews of Pewaukee ..... **(262) 695-6413**
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 26 Apartments
www.matthewsseniorliving.com

Sussex

The Courtyard at Sussex ..... **(262) 914-9892**
W235N6350 Hickory Drive, Sussex WI 53089
Capacity: 58 Apartments
www.thecourtyardatsussex.com

Waukesha

Avalon Square ..... **(262) 446-9300**
222 Park Pl, Waukesha WI 53186
Capacity: 50 Apartments
www.preshomes.org/our-communities/avalon-square

Linden Heights RCAC.....**(262) 524-6400**
427 N University Dr, Waukesha WI 53188
Capacity: 60 Apartments
www.lindengrove.org/neighborhoods/waukesha/

New Perspective Waukesha .....**(262) 955-1998**
1701 East Broadway, Waukesha WI 53186
www.npseniorliving.com/communities/waukesha

Oak Hill Terrace RCAC..... **(262) 548-1457**
1805 Kensington Dr, Waukesha WI 53188
Capacity: 35 Apartments
www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/

Summit Woods ..... **(262) 521-1388**
2501 Summit Ave, Waukesha WI 53188
Capacity: 52 Apartments
www.capricommunities.com/location/summit-woods/

COMMUNITY BASED RESIDENTIAL FACILITY

A **Community Based Residential Facility** (CBRF) is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Illness, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in a CBRF is 18 years old.

State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit:
www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Auberge at Brookfield ..... **(262) 641-9020**
1105 Davidson Road, Brookfield WI 53045
Capacity: 95 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.frontiermgmt.com/communities/the-auberge-at-brookfield/

Azura at Mierow Farm Brookfield CBRF .... **(262) 227-0075**
16020 & 16040 Washington Drive, Brookfield WI 53005
Capacity: 30 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Terminally Ill
www.azuraassisted.com/locations/brookfield-assisted-living-memory-care/

Azura at Mierow Farm Brookfield Memory Care..... .....**(262) 227-0075**
Azura Brookfield LLC
16010 & 16030 Washington Drive, Brookfield WI 53005
Capacity: 30 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Terminally Ill
www.azuraassisted.com/locations/brookfield-assisted-living-memory-care/

Bonnie Lane..... **(262) 649-3301**
18535 Bonnie Lane, Brookfield WI 53045
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Brookdale Brookfield Capitol Drive ..... **(262) 781-5220**
15100 W Capitol Dr, Brookfield WI 53005
Capacity: 24 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.brookdale.com/en/communities/brookdale-brookfield-capitol-dr.html

Brookdale Brookfield AL..... **(262) 789-7499**
660 Woelfel Rd, Brookfield WI 53045
Capacity: 95 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled
www.brookdale.com/en/communities/brookdale-brookfield-al.html

Brookdale Brookfield MC..... **(262) 754-2761**
685 Woelfel Rd, Brookfield WI 53045
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.brookdale.com/en/our-services/memory-care.html

Father Solanus Casey CBRF……..….**(920) 220-9609**
16790 West North Avenue, Brookfield WI 53005
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled, Physically Disabled
www.stcolettawi.org/our-homes/

Heartis Village Brookfield……..…….**(262) 232-6888**
16040 W Greenfield Ave, Brookfield WI 53005
Capacity: 151 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimers
www.heartis.com/locations/brookfield/

Hillsdale Home ..... **(262) 628-9445**
2310 Hillsdale Drive East, Brookfield WI 53005
Capacity: 6 Class: CNA
Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness, Physically Disabled, Traumatic Brain Injury

Lakewood Alzheimer's Special Care Center.**(262) 373-0848**
4065 N Calhoun Rd., Brookfield WI 53005
Capacity: 65 Class: CNA
Specialty Programs: Irreversible Alzheimer's/Dementia
www.sunshineretirementliving.com/lakewood-assisted-living-brookfield/

Regency Brookfield Memory Care……..….**(262) 649-4824**
777 North Brookfield Road, Brookfield WI 53045
Capacity: 11 Class: CNA
Specialty Programs: Irreversible Alzheimer's/Dementia
www.regencyseniorcommunities.com/our-services/memory-care/

Robins Landing at Brookfield……**(262) 402-9700**
2800 North Calhoun Road, Brookfield WI 53005
Capacity: 52 Class: CNA
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Health, Irreversible Dementia/Alzheimer's
www.robinslandingseniorliving.com

St Angela Merici CBRF……**(920) 220-9609**
16780 West North Avenue, Brookfield WI 53005
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled, Physically Disabled
www.stcolettawi.org/our-homes/

St Maria Cresentia CBRF……**(920) 220-9609**
16780 West North Avenue, Brookfield WI 53005
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled, Physically Disabled
www.stcolettawi.org/our-homes/

Sunrise Terrace Assisted Living……**(262) 337-3386**
470 Scarlet Hawthorne Court, Brookfield WI 53045
Capacity: 8 Class: CS
Specialty Programs: Advanced Aged
www.sunrise-terrace.com

Vesta Memory Care……**(414) 234-5550**
3965 Bradee Rd., Brookfield WI 53005
Capacity: 8 Class: CNA
Specialty Programs: Irreversible Alzheimer’s/Dementia
www.vestamemorycare.com

Butler

Butler House ..... **(262) 373-0245**
12605 W Courtland Ave, Butler WI 53007
Capacity: 8 Class: CNA
Specialty Programs: Advanced Aged, Developmental Disabilities, Physically Disabled, Traumatic Brain Injury

Delafield

Rogers Memorial Hospital Delafield B ..... **(262) 646-4411**
W325 Oakwood Dr, Delafield WI 53018
Capacity: 16 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness
www.rogersbh.org/locations/oconomowoc/eating-disorder-center-delafield

Dousman

Hanson House ..... **(262) 965-2162**
240 Wolf Dr, Dousman WI 53118
Capacity: 14 Class: CS
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Riverside Lodge ..... **(262) 965-7397**
410 N Main St, Dousman WI 53118
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.threepillars.org/Communities/Memory-Care.htm

Elm Grove

Heritage Of Elm Grove ..... .**(262) 786-5800**
800 Wall St, Elm Grove WI 53122
Capacity: 89 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.heritagesenior.com/elm-grove/

Woodside Terrace ..... **(262) 649-3624**
1820 Westmoor Terrace, Elm Grove WI 53122
Capacity: 8 Class: CS
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Hartland

Bradford Home ..... .**(262) 361-4670**
644 Bradford Way, Hartland WI 53029
Capacity: 8 Class: AA (Female Only Facility)
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Heritage Lake Country ..... .**(262) 367-2975**
2975 Village Square Dr, Hartland WI 53029
Capacity: 72 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.heritagesenior.com/lake-country/

Hartland Place ..... **(262) 367-1311**
444 Merton Ave, Hartland WI 53029
Capacity: 36 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.hartlandplace-assistedliving.com

Hartland Terrace..... **(262) 369-4391**
327B North Ave, Hartland WI 53029
Capacity: 22 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.hartlandterrace.com

Menomonee Falls

The Arboretum V, LLC ..... **(262) 253-0909**
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 78 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.sinceriseniorliving.com/the-arboretum/

Auberge at Oak Village ..... **(262) 532-0800**
W128 N6900 Northfield Drive, Menomonee Falls WI 53051
Capacity: 56 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.frontiermgmt.com/communities/the-auberge-at-oak-village/

Dickson Hollow ..... **(262) 599-8300**
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 19 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.preshomes.org/our-communities/dickson-hollow

Grace Commons..... **(262) 252-9600**
W195N9550 Rolling Meadows Circle, Menomonee Falls WI 53051
Capacity: 24 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/ Alzheimer's, Physically Disabled, Terminally Ill
www.capricommunities.com/location/grace-commons/

Hartfel House..... **(262) 251-1265**
N88 W17630 Christman Rd, Menomonee Falls WI 53051
Capacity: 8 Class: AA (Male Only Facility)
Specialty Program: Developmental Disabilities

Heritage Court ..... **(262) 781-6930**
N48 W14250 Hampton Ave, Menomonee Falls WI 53051
Capacity: 36 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.heritagesenior.com/menomonee-falls/

HIL Hawthorne House ..... **(262) 703-0544**
N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled
www.hil-wi.com/locations/

Riverview Village Senior Living..... **(262) 255-2557**
W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051
Capacity: 48 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.riverviewvillageliving.com

Vista Pointe..... **(262) 251-1976**
W180 N8200 Town Hall Road, Menomonee Falls WI 53051
Capacity: 25 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.vistapointeassistedliving.com

Vista Pointe II..... **(262) 251-1231**
W180 N8220 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.vistapointeassistedliving.com

Vista Pointe III..... **(262) 689-1711**
W180 N8240 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.vistapointeassistedliving.com

Mukwonago

Birchrock Castle..... **(262) 363-9998**
210 McDivitt Ln, Mukwonago WI 53149
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Emotional Disturbance/Mental Illness
www.castlewi.com/locations/birchrock-castle-community/

Brolen Meadows..... **(262) 378-5522**
1340 Main St., Mukwonago WI 53149
Capacity: 20 Class: CNA
Specialty Programs: Advanced Aged, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled

LindenCourt Mukwonago ..... **(262) 363-6830**
845 County Rd NN East, Mukwonago WI 53149
Capacity: 24 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.lindengrove.org/neighborhoods/mukwonago

Muskego

Bayview Assisted Living..... **(262) 679-0246**
S77 W18690 Janesville Rd, Muskego WI 53150
Capacity: 17 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.bay-muskego.com/services/memory-care/

Caring Alternatives of Muskego..... **(414) 305-9533**
W182 S8320 Pioneer Dr., Muskego WI 53150
Capacity: 34 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.caringalternatives.net/caring-alternatives-of-muskego

Heritage Muskego……**(414) 425-7155**
S64 W13780 Janesville Rd., Muskego WI 53150
Capacity: 85 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Terminally Ill
www.heritagesenior.com/muskego/

CHI Cares Muskego..... **(414) 525-0307**
S68 W12699 Bristlecone Ln, Muskego WI 53150
Capacity: 6 Class: CNA
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

Tudor Oaks Windsor Gardens..... **(414) 529-0100**
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 22 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.tudoroaks.net

New Berlin

Robin's Landing at New Berlin ..... **(262) 784-9550**
2900 S Moorland Rd, New Berlin WI 53151
Capacity: 44 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.robinslandingseniorliving.com

Autumn Leaf ..... **(262) 788-9974**
12850 W Euclid Ave, New Berlin WI 53151
Capacity: 10 Class: CS
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer's
www.autumnlivinginc.com

CLE Rainbow Terrace ..... **(262) 782-5777**
15831 W Santa Rosa Blvd, New Berlin WI 53151
Capacity: 8 Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer's, Physical Disabilities
www.cle-ccls.com/OurHomes

Elizabeth Residence New Berlin..... **(414) 858-4300**
4461 S Sunny Slope Rd, New Berlin WI 53151
Capacity: 30 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.elizabethresidence.com

Golden Oaks Assisted Living ..... **(262) 544-1189**
21600 W Cleveland Avenue, New Berlin WI 53146
Capacity: 16 Class: CS
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness
www.goldenoaksnewberlin.com

Grand Hills Castle ..... **(262) 347-4479**
13050 W Cleveland Ave., New Berlin WI 53151
Capacity: 48 Class: CNA
Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.castlewi.com/locations/grand-hills-castle/

Heritage Court Deer Creek ..... **(262) 789-6600**
3585 S 147 St, New Berlin WI 53151
Capacity: 33 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.heritagesenior.come/new-berlin

Linden Court New Berlin..... (**262) 796-3660**
13705 W Fieldpointe Drive, New Berlin WI 53151
Capacity: 49 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.lindengrove.org/neighborhoods/new-berlin

Renaissance Memory Care of New Berlin…..**(414) 791-9935**
21903 W National Ave., New Berlin WI 53146
Capacity: 8 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.rslmemorycare.com

Sky Residential Brookside ..... .**(262) 821-1406**
2405 S Brookside Pkwy, New Berlin WI 53151
Capacity: 8 Class: CNA
Specialty Programs: Advanced Age, Alcohol/Drug Dependent Developmental Disabilities, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer's, Physical Disabilities, Terminally Ill, Traumatic Brain Injury
www.skyresidential.com

HIL Skyline House ..... **(414) 235-3359**
5265 S Skyline Dr, New Berlin WI 53151
Capacity: 6 Class: CNA
Specialty Programs: Developmentally Disabled, Physically Disabled
www.hil-wi.com/locations/

Victorian Castle ..... **(262) 549-3130**
19700 W Cleveland Ave, New Berlin WI 53146
Capacity: 8 Class: CS
Specialty Programs: Advanced Age, Developmentally Disabled, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.castlewi.com/locations/small-home-communities/

Oconomowoc

Andrew Home ..... **(262) 468-0366**
909 Old Tower Rd, Oconomowoc WI 53066
Capacity: 8 Class: AA (Female Only Facility)
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Anthony Home..... **(262) 569-5501**
1231 Blue Dahlia Rd, Oconomowoc WI 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Azura Memory Care of Oconomowoc ..... **(262) 567-4101**
540 E Forest St, Oconomowoc 53066
Capacity: 44 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.azuramemory.com/locations/oconmomowoc-memory-care/

Evin at Oconomowoc Specialty Care..... .**(262) 320-3846**
1101 Silver Lake St., Oconomowoc WI 53066
Capacity: 22 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.evinsenior.com

Hillside Terrace CBRF..... .**(262) 567-8341**
1305 West Wisconsin Ave., Oconomowoc WI 53066
Capacity: 14 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.shorehavenliving.org/assisted-living-hillside-terrace

Lang Home..... .**(262) 567-5835**
1234 Newport Dr, Oconomowoc WI 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

OCD Center at Cedar Ridge..... **(262) 646-4411**
3011 N Cedar Ridge Rd, Oconomowoc WI 53066
Capacity: 28 Class: AA
Specialty Programs: Emotionally Disturbed, Mental Illness
www.rogersbh.org/locations/oconomowoc/cedar-ridge

Riverline Home ..... **(262) 468-5095**
1314 N Riverline Dr, Oconomowoc WI 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

Rogers Mem. Hospital- Turtle Pond Recovery Ctr
..... **(262) 646-4411**
34700 Valley Rd, Oconomowoc WI 53066
Capacity: 33 Class: AA
Specialty Programs: Emotionally Disturbed, Mental Illness
www.rogersbh.org/locations/oconomowoc

Shorehaven Memory Care ..... **(262) 567-8341**
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 26 Class: CBRF
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.shorehavenliving.org/assisted-living/shorehaven-memory-care

Stepping Stone ..... **(262) 569-4822**
700-702 Hickory Creek Dr, Oconomowoc WI 3066
Capacity: 8 Class: CS
Specialty Programs: Developmentally Disabled
www.pwho.com/homes/

The View at Pine Ridge ..... (**262) 468-7711**
1010 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.theviewcommunities.com

The View at Pine Ridge II ..... **(262) 468-7711**
1030 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 46 Class: CNA
Specialty Programs: Advanced Aged, Irreversible, Dementia/Alzheimer's, Physically Disabled
www.theviewcommunities.com

Towner Crest Arbor Memory Care ..... **(414) 793-8014**
1205 East Lisbon Road, Oconomowoc WI 53066
Capacity: 20 Class: CNA
Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's
www.preshomes.org/our-communities/towner-crest

Towner Crest Commons Assisted Living ..... **(414) 793-8014**
1205 East Lisbon Road, Oconomowoc WI 53066
Capacity: 32 Class: CNA
Specialty Programs: Advanced Aged
www.preshomes.org/our-communities/towner-crest

Pewaukee

Autumn Bay of Pewaukee..... **(262) 691-9622**
539 E Wisconsin Ave, Pewaukee WI 53072
Capacity: 22 Class: CNA
Specialty Programs: Advanced Age, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Arbor View Communities of Pewaukee ..... **(262) 691-7400**
W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072
Capacity: 31 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/ Alzheimer's, Physically Disabled, Terminally Ill
www.arborviewpewaukee.com

Heritage Court Waukesha..... **(262) 542-3434**
1831 Meadow Lane, Pewaukee WI 53072
Capacity: 38 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer's
www.heritagesenior.com/waukesha

HIL Deer Haven..... **(262) 695-7135**
N26 W26286 Quail Hollow Rd, Pewaukee WI 53072
Capacity: 8 Class: CNA
Specialty Program: Developmentally Disabled
www.hil-wi.com/locations/

HIL Pewaukee House ..... **(262) 691-3942**
303 Oakton Ave, Pewaukee WI 53072
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness
www.hil-wi.com/locations/

Kirkland Crossings ..... **(262) 695-5802**
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.preshomes.org/our-communities/kirkland-crossings

Legacy Assisted Living..... **(262) 696-8252**
N26 W26511 College Ave, Pewaukee WI 53072
Capacity: 32 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled
www.legacypewaukee.com

Lynnwood of Delafield ..... **(262) 367-9677**
W302 N1632 Maple Ave, Pewaukee WI 53072
Capacity: 10 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled

Matthews of Pewaukee CBRF..... **(262) 695-6413**
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury
www.matthewsseniorliving.com

Sussex

Brookdale Sussex ..... **(262) 820-0330**
W240 N6351 Maple Ave, Sussex WI 53089
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.brookdale.com/en/communities/brookdale-sussex.html

The Courtyard at Sussex CBRF..... **(262) 914-9892**
W235N6350 Hickory Drive, Sussex WI 53089
Capacity: 58 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.thecourtyardatsussex.com

Waukesha

Avalon Square, Inc ..... **(262) 547-6741**
222 Park Place, Waukesha WI 53186
Capacity: 27 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.preshomes.org/our-communities/avalon-square

CCLS Madera St ..... **(262) 549-9491**
1920 Madera St, Waukesha WI 53189
Capacity: 8 Class: CNA
Specialty Program: Developmentally Disabled
www.cclswi.org

CCLS Oakdale Drive..... **(920) 261-1345**
1606 Oakdale Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Program: Developmentally Disabled
www.cclswi.org

CCLS Victoria Drive ..... **(262) 955-3554**
1425 Victoria Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Program: Developmentally Disabled
www.cclswi.org

CCLS Welsh Court ..... **(262) 547-6267**
2704-2706 Welsh Ct, Waukesha WI 53188
Capacity: 8 Class: AA
Specialty Program: Developmentally Disabled
www.cclswi.org

Creative Living Environ.- Clarion Manor..... **(262) 798-1825**
21325 Clarion Ln, Waukesha WI 53186
Capacity: 8 Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/ Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled
www.cle-ccls.com/OurHomes

Dilana House ..... **(262) 408-2102**
W274 S4025 Timber Trail, Waukesha WI 53189
Capacity: 8 Class: CS (Male Only Facility)
Specialty Programs: Advanced Age, Developmentally Disabled, Emotional Disturbance/Mental Illness, Irreversible Dementia/ Alzheimer's

Downing Home ..... **(262) 424-9085**
610 Downing Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's
www.pwho.com/homes/

HIL Canaan..... **(262) 524-8467**
443 Freeman Street, Waukesha WI 53189
Capacity: 5 Class: CNA
Specialty Program: Emotionally Disturbed/Mental Illness
www.hil-wi.com/locations/

HIL Fleetfoot ..... **(262) 408-2811**
1316-1318 Fleetfoot Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Program: Developmentally Disabled
www.hil-wi.com/locations/

HIL Jordan House..... **(262) 443-5060**
2165 Laura Ln, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness
www.hil-wi.com/locations/

Linden Court Waukesha..... **(262) 524-6400**
2330 Michigan Ave, Waukesha WI 53188
Capacity: 48 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s
www.lindengrove.org/neighborhoods/waukesha

The Lodges at LindenGrove ..... **(262) 524-6400**
425 N University Dr., Waukesha WI 53188
Capacity: 20 Class: CNA
Specialty Programs: Advanced Aged, Physically Disabled
www.lindengrove.org/neighborhoods/waukesha/

Marion House ..... **(262) 547-0870**
401 S Prairie Ave, Waukesha WI 53186
Capacity: 8 Class: CNA
Specialty Programs: Advanced Age, Correctional Clients, Developmentally Disabled, Emotionally Disturbed/ Mental Illness, Physically Disabled
www.voamnwi.org/residential-care

Mission Creek at Waukesha ..... **(262) 832-1020**
3217 Fiddlers Creek Dr, Waukesha WI 53188
Capacity: 97 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled
www.missioncreekofeden.com

New Perspective Waukesha ..... **(262) 955-1998**
1701 East Broadway, Waukesha WI 53186
Capacity: 60 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill
www.npseniorliving.com/communities/waukesha/

Oak Hill Terrace..... **(262) 548-1457**
1805 Kensington Dr, Waukesha WI 53188
Capacity: 128 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's
www.sinceriseniorliving.com/oak-hill-terrace/

Samson House ..... **(414) 306-7007**
611 N Grand Ave, Waukesha WI 53186
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness, Alcohol/Drug Dependent, Developmentally Disabled, Irreversible Dementia/Alzheimer's, Traumatic Brain Injury

St Coletta of WI Hydrite ..... **(920) 220-9609**
2309 Rustic Woods Court, Waukesha WI 53188
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled
www.stcolettawi.org/our-homes/

St Coletta of WI Norris ..... **(920) 220-9609**
405 Prairie Song Dr, Waukesha WI 53188
Capacity: 8 Class: CNA
Specialty Programs: Developmentally Disabled
www.stcolettawi.org/our-homes/

Summit House……..……..….**(414) 928-5550**
910 Summit Ave, Waukesha WI 53188
Capacity: 6 Class: AA
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness
www.voamnwi.org/residential-care

ADULT FAMILY HOMES

For persons who seek small congregate care settings, **Adult Family Homes** (AFHs) are designed to house up to four persons. An AFH is defined as "a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident." AFHs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY

For more information on AFH directories and profiles (including citations), please visit:
www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

All for 1 Inc..... **(414) 430-2053**
1170 Georges Avenue, Brookfield WI 53045
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzeheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

At Home Residential Services LLC ..... **(414) 380-1334**
2385 N Calhoun Rd, Brookfield WI 53005
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Community Living of Brookfield LLC ..... **(414) 817-2055**
460 Leanore Lane, Brookfield WI 53005
Specialty Program: Advanced Aged, Alcohol/Drug Dependent, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Hawthorne Lane House..... **(262) 455-2990**
1005 Hawthorne Lane, Brookfield WI 53005
Specialty Program: Advanced Aged, Alcohol/Drug Dependent, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's

Holmes Adult Family Home LLC ..... **(262) 902-1553**
4465 N 144th St, Brookfield WI 53005
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Housing Matters ..... **(414) 350-1552**
21450 Lees Ct, Brookfield WI 53045
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

Marshall Home..... **(262) 439-9329**
2635 N 130th St, Brookfield WI 53005
Specialty Program: Developmentally Disabled

Staples Adult Family Home, LLC..... (**262) 439-8033**
4455 North 148th Street, Brookfield WI 53005
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Demential/Alzheimer's, Physically Disabled, Traumatic Brain Injury

Staples Adult Family Home Lone Elm..... (**262) 794-3428**
3955 Lone Elm Dr, Brookfield WI 53005
Specialty Program: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/ Alzheimer's, Physically Disabled

Tender Years Adult Family Home LLC..... (**262) 389-0290**
16760 Wild Cherry Court, Brookfield WI 53005
Specialty Program: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Demential/Alzheimer's, Traumatic Brain Injury

Butler

Shays Safe Haven.....**(262) 689-0028**
12835 West Lancaster Ave., Butler WI 53007
Specialty Programs: Advanced Aged, Developmentally Disabled, Alcohol/Drug Dependent, Physically Disabled, Terminally Ill, Irreversible Dementia/Alzheimer's Correctional Clients, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Dousman

Burke Home ..... **(262) 468-0627**
244 Wolf Drive, Dousman WI 53118
Specialty Programs: Developmentally Disabled

Richard Home ..... **(262) 468-0627**
242 Wolf Drive, Dousman WI 53118
Specialty Programs: Developmentally Disabled

Hartland

Family to Family AFH.....**(414) 514-1802**
447 Merton Ave. Apt 1, Hartland WI 53029
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Terminally Ill, Irriversible Dementia/Alzheimer's, Traumatic Brain Injury

Holmes Adult Family Home ..... (**262) 902-1553**
409 Hill N Dale Circle, Hartland WI 53029
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/ Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Menomonee Falls

Elizabeth's Loving Care ..... **(414) 943-9322**
N92 W17353 Forest Dr., Menomonee Falls WI 53051
Specialty Programs: Advanced Aged, Developmentally Disabled, Alcohol/Drug Dependent, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

Home Again Adult Family Care ..... **(262) 252-5513**
W216 N5522 Adamdale Dr, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness

Home Cares Adult Facility Home ..... **(262) 252-5513**
W152 N5480 Beaver Dr, Menomonee Falls WI 53051
Specialty Programs: Advanced Aged, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Terminally Ill, Traumatic Brain Injury

Liberty House 4 ..... **(414) 943-9322**
N89 W15935 Cleveland Ave, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

Liberty House 5 ..... **(414) 293-9345**
N62 W15681 Skyline Dr, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

Next Step in Residential Services Water ..... **(262) 784-1840**
W164 N9470 Water St, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Muskego

Serenity Gardens..... **(414) 915-5002**
S65 W13866 Sherwood Circle, Muskego WI 53150
Specialty Programs: Advanced Aged, Developmentally Disabled, Irreversible Dementia/ Alzheimer's, Physically Disabled, Terminally Ill

New Berlin

Brookfield Adorable Homes II.....**(414) 544-2209**
1739 S Craftsman Dr., New Berlin WI 53146
Specialty Programs: Advanced Aged, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Castle Manor IV ..... **(262) 439-9151**
13720 West Park Avenue, New Berlin WI 53151
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Johannesen Adult Family Home ..... **(262) 292-9127**
21400 Hidden Valley Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Margarets Place……**(414) 426-2600**
21530 W Lochleven Lane, New Berlin WI 53146
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

Oak Haven of New Berlin ..... **(262) 544-5031**
Health Network of Wisconsin
1739 Craftsman Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Oconomowoc

Matt and Nancy Garcia..... **(262) 719-6093**
778 Byron Dr, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled

Pewaukee

Douang Phrasavath..... **(414) 379-9713**
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Specialty Programs: Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's

Meadowridge Homes ..... **(262) 750-9876**
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled

Meadowridge Homes ..... **(262) 737-6005**
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled

Meadowridge Homes ..... **(262) 696-6535**
1415 Sunnyridge Rd Unit C, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

Waukesha

Brookfield Adorable Homes I.....**(414) 522-4763**
21950 Davidson Rd., Waukesha WI 53186
Specialty Programs: Advanced Aged, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Brown House.....**(262) 290-3464**
1519 Pleasantview Avenue, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness

Brown House.....**(262) 290-3464**
421 Century Oak Dr, Waukesha WI 53188
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled

Connected Family Home Care.....**(414) 350-7281**
336 Richard St., Waukesha WI 53189
Specialty Programs: Advanced Aged, Developmentally Disabled, Physically Disabled

CCLS Oakdale 2..... **(262) 521-9860**
1737 Oakdale Dr, Waukesha WI 53189
Specialty Program: Developmental Disabilities

Comfort Care Group Home ..... **(414) 334-3497**
2020 Chapman Drive, Waukesha, WI 53189
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disabled/Mental illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Christian Familycare Homes Inc.- Green Valley
.....**(262) 574-5916**
1128 Green Valley, Waukesha WI 53189
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disabled/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Christian Familycare Homes Inc.- Manhattan
....**(262) 544-8266**
2031 Manhattan Dr, Waukesha WI 53186
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill, Traumatic Brain Injury.

Christian Familycare Homes Inc.- Michigan. **(262) 524-9836**
1505 Michigan Ave, Waukesha WI 53188
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Kingdom Homes Cambridge ..... **(262) 349-4513**
201 Cambridge Ave, Waukesha WI 53188
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer's, Physically Disabled

Next Step in Resdntl. Srvcs. Catherine..... **(262) 349-9577**
1132 Catherine St, Waukesha WI 53186
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Greco Homes LLC- Riley's House..... **(414) 698-5461**
1010 Oakland Ave, Waukesha WI 53186
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

St. Coletta of WI Blackhawk Trail I ..... **(262) 446-3901**
1500 Blackhawk Trail, Waukesha WI 53186
Specialty Program: Developmentally Disabled

St. Coletta of WI Blackhawk Trail II ..... **(262) 446-6996**
1502 Blackhawk Trail, Waukesha WI 53186
Specialty Program: Developmentally Disabled

St. Coletta of WI Grace Home AFH..... **(920) 220-9609**
2812 Summit Ave, Waukesha WI 53188
Specialty Program: Developmentally Disabled

St. Coletta of WI St. Julian AFH..... **(262) 408-5761**
2812 Summit Ave, Waukesha WI 53188
Specialty Program: Developmentally Disabled

Volunteers of America WI- Booth House….**(414) 847-1515**
903 Summit Ave, Waukesha WI 53188Specialty Programs: Ambulatory Home; Developmentally Disabled, Emotionally Disturbed/Mental Illness

Wright Stride LLC……..….**(262) 349-4126**
316 Harrison Avenue, Waukesha WI 53186
Specialty Programs: Developmentally Disabled, Alcohol/Drug Dependent, Emotionally Disturbed/Mental Illness

NURSING HOMES

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:
www.dhs.wisconsin.gov/guide/cir.htm

Brookfield

Aria of Brookfield ..... **(262) 782-0230**
Aria of Brookfield
18740 W Bluemound Rd, Brookfield WI 53045

Care-Age of Brookfield..... **(262) 821-3939**
Regency Terrace South, Inc
1755 N Barker Rd, Brookfield WI 53045

Congregational Home ..... **(262) 781-0550**
Congregational Home, Inc
13900 W Burleigh, Brookfield WI 53005
Franciscan Woods ..... **(262) 785-1114**
Wheaton Fran Healthcare - Terrace at St. Francis
19525 W North Ave, Brookfield WI 53045

Delafield
Clearview Home..... **(262) 646-3361**
Clearview Home Corporation
935 Main St, Delafield WI 53018

Dousman
Masonic Center for Health & Rehab, Inc..... **(262) 965-7245**
Masonic Center for Health & Rehab, Inc
400 N Main St, Dousman WI 53118

Menomonee Falls
LindenGrove- Menomonee Falls ..... **(262) 253-2700**
LindenGrove, Inc
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

Menomonee Falls Health Care Center..... **(262) 255-1180**
NSH Menomonee, LLC
N84 W17049 Menomonee Ave, Menomonee Falls WI 53051

Mukwonago
LindenGrove- Mukwonago..... **(262) 363-6830**
LindenGrove, Inc
837 County Rd NN E, Mukwonago WI 53149

Muskego
The Bay at Muskego Health/Rehab Center. .. **(262) 679-0246**
The Bay at St. Ann Health and Rehabilitation Center
S77 W18690 Janesville Rd, Muskego WI 53150

Tudor Oaks Health Center ..... **(414) 529-0100**
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego WI 53150

New Berlin

LindenGrove- New Berlin ..... **(262) 796-3660**
13755 W Fieldpointe Dr, New Berlin WI 53151
Skilled Nursing and Rehabilitation Services

Oconomowoc

Lake Country Health & Rehab Center ..... **(262) 560-2400**
NSH Summit LLC
2195 N Summit Village Way, Oconomowoc WI 53066

Shorehaven Health & Rehabilitation Ctr ..... **(262) 567-8341**
Lutheran Homes of Oconomowoc
1305 W Wisconsin Ave, Oconomowoc WI 53066

Waukesha

Aria of Waukesha ..... **(262) 547-2123**
Aria of Waukehsa
1451 Cleveland Ave, Waukesha WI 53186

Crossroads Care Center of Pewaukee ..... **(262) 523-0933**
N26 W23977 Watertown Rd, Waukesha WI 53188

Kensington Care & Rehab. Center ..... **(262) 548-1400**
1810 Kensington Dr, Waukesha WI 53188

LindenGrove- Waukesha ..... **(262) 524-6400**
LindenGrove, Inc
425 N University Dr, Waukesha WI 53188

INSURANCE

HEALTH INSURANCE MARKETPLACE

The Health Insurance Marketplace offers plans that cover essential health benefits, pre-existing conditions, and more.
..... **(800) 318-2596**
www.healthcare.gov/

Covering Wisconsin ..... **(414) 270-4677**
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY

ACCESS

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at www.access.wisconsin.gov

Enrollment Services Center ..... **(800) 291-2002**

The Enrollment Specialist can help you see which Health Maintenance Organization (HMO) your doctors are with, enroll you in an HMO, change you to a different HMO or opt you out of the HMO.

HMO Ombudsmen..... **(800) 760-0001**

The Ombudsmen will answer questions and look into complaints about access to good medical care if you have BadgerCare Plus or Medicaid SSI.

Katie Beckett Program..... **(414) 345-6338**

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.
www.dhs.wisconsin.gov/kbp/index.htm

Medicare ..... **(800) 633-4227**
..... **(800) MEDICARE**
www.medicare.gov

Title 19/Medicaid/BadgerCare

Forward Health-Member Services..... **(800) 362-3002**
..... **fax (855) 293-1822**

Moraine Lakes Consortium-Application..... **(888) 446-1239**
www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin)..... **(800) 242-1060**
Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long Term Care. Information on Long Term Care Insurance available with no connection to any insurance company.
www.dhs.wisconsin.gov/aging/medigap.htm

Medigap Prescription Drug Helpline..... **(855) 677-2783**

Disability Rights WI – Drug Benefit Helpline..... **(800) 926-4862**

Office of the Commissioner of Insurance..... **(608) 266-3585**
PO Box 7873, Madison WI 53707-7873..... **(800) 236-8517**
Street Address: 125 S Webster St, Madison WI 53703
To make a complaint about your auto, life or private health insurance.
www.oci.wi.gov

SeniorCare Customer Service Hotline..... **(800) 657-2038**
Prescription drugs for Wisconsin seniors
www.dhs.wisconsin.gov/seniorcare

Social Security Administration..... **(800) 772-1213**
..... **Local (866) 220-7885**
..... **Fax (1-833) 597-0052**
To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI)
www.ssa.gov

LAW ENFORCEMENT

EMERGENCIES ..... **CALL 9-1-1**

Non-Emergency:

Waukesha County:..... **(262) 446-5070**
Waukesha County Sheriff's Department

Village of:..... **(262) 446-5070**
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit, Sussex

Town of:..... **(262) 446-5070**
Brookfield, Delafield, Eagle, Genesee, Genesee Depot, Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of: ..... **(262) 446-5070**
Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept ..... **(262) 786-4141**
Village of Mukwonago Police Dept ..... **(262) 363-6435**
Town of Mukwonago Police Dept..... **(262) 363-5188**
City of Muskego Police Dept ..... **(262) 679-4130**
City of Oconomowoc Police Dept ..... **(262) 567-4401**
City of Waukesha Police Dept ..... **(262) 524-3831**
State Patrol Dispatch ..... (**262) 785-4770**

LEGAL SERVICES
FRAUD / IDENTITY THEFT

Consumer Financial Protections Bureau **1-855-411-2372**
www.consumerfinance.gov

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection..... **(800) 422-7128**
Email: DATCPHotline@wisconsin.gov
Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
www.datcp.wi.gov

Do Not Call Registry..... **1-888-382-1222**
Removes phone number from telemarketing calls
www.donotcall.gov

Federal Trade Commission Hotline ..... **(877) 382-4357**
To report on fraud, identity theft, or unfair or deceptive business practices.
www.ftc.gov/

Financial Industry Regulatory Authority
Securities Helpline for Seniors..... **1-844-574-3577**
www.finra.org/investors/have-problem

Free Credit Report..... **1-877-322-8228**
www.annualcreditreport.com (one per year)

James Place..... **(262) 544-9472**
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.elmbrook.org/james-place-waukesha

Legal Action of Wisconsin: Elder Rights Project
..... **(414) 278-7722**
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Provides free, statewide legal aid to elder abuse victims.
www.legalaction.org/services/elder-rights-project

Securities and Exchange Commission..... **(800) 732-0330**

US Department of Health & Human Services
Medicare Fraud Hotline..... **(800) 633-4227**
To report potential fraud, waste, abuse and mismanagement in Dept. of Health & Human Services' programs.
www.oig.hhs.gov/fraud/report-fraud/

US Social Security Admin. Fraud Hotline..... **(800) 269-0271**
To report potential fraud, waste or abuse of Social Security.
Office of the Inspector General, Social Security Administration.
www.oig.ssa.gov/report

Waukesha County Sheriff's Department ..... **(262) 446-5070**

Wisconsin Elder Abuse Hotline **1-800-488-3780**

GUARDIANSHIP SERVICES

EasterSeals Southeast Wisconsin
Guardianship Services..... **(414) 449-4444**
www.eastersealswise.com

Guardianship Support Center (GWAAR) ..... **(855) 409-9410**
www.gwaar.org/guardianship-resources

MD Advocacy Services, Inc...... **(262) 349-9268**
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

Supportive Community Services ..... **(414) 226-5335**
620 S 76 St #140, Milwaukee WI 53214
www.scswi.org

LANDLORD / TENANT CONCERNS

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection..... **(800) 422-7128**
Email: DATCPHotline@wisconsin.gov
Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
www.datcp.wi.gov

Mediation and Restorative Justice Center-WCS
Waukesha Center ..... **(262) 544-1647**
414 W Moreland Blvd Room 204, Waukesha WI 53188
Milwaukee Center ..... **(414) 271-5464**
3732 W Wisconsin Ave, #200, Milwaukee WI 53208
A professional mediator to help resolve disputes: small claims, community problems, domestic problems, juvenile disputes, consumer/merchant/business, landlord/tenant, work place, victim/offender conference, civil cases.
www.wiscs.org/mediation.htm

LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging
..... **(202) 662-8690**
www.americanbar.org/groups.law_aging.html

Coalition of Wisconsin Aging Groups ..... **(608) 224-0606**
30 W Mifflin St., Madison WI 53718
..... **(800) 366-2990**
www.cwagwisconsin.org

Equal Employment Opportunity Commission.... **(800) 669-3362**
To place a claim or discuss a claim ..... **(800) 669-4000**
www.eeoc.gov

Free Legal Answers
www.wi.freelegalanswers.org

James Place ..... **(262) 544-9472**
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods that offers immigration services and help applying for citizenship.
www.elmbrook.org/james-place-waukesha

Lawyer Referral & Information Service
Waukesha County Bar Association ..... **(414) 274-6768**
www.findmilwaukeelawyers.org

Legal Action of Wisconsin ..... **(414) 278-7722**
.....**TTY (800) 947-2529**
..... **(888) 278-0633**
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha County.

Legal Action- Elder Rights Project ..... **(844) 614-5468**
www.legalaction.org

Legal Advocacy Project ..... **(262) 896-8243**
515 W Moreland Blvd G72, Waukesha WI 53188

The Women's Center ..... **(262) 547-4600**
505 N East Ave, Waukesha WI 53186
Service in obtaining restraining & harassment orders, advocacy with regard to domestic sexual and child abuse.
www.twcwaukesha.org/

Legal Services for Immigrants ..... **(414) 643-8570 Ext 4414**
www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm

Marquette Volunteer Legal Clinic..... **(414) 288-6912**
Marquette University Law School, P.O. Box 1881
Milwaukee WI 53201
www.law.marquette.edu/mvlc/

National Academy of Elder Law Attorneys, Inc
..... **(703) 942-5711**
www.naela.org

US Citizenship and Immigration Services ..... **(800) 375-5283**
www.uscis.gov

Waukesha County Family Division ..... **(262) 548-7544**
515 W Moreland Blvd C112, Waukesha WI 53188
Legal clinic, family only.
www.waukeshacounty.gov/familycourt

TRUST ASSISTANCE

Life Navigators……(**414) 774-6255**
7203 W Center St, Wauwatosa WI 53210
Life Navigators' mission is to improve the quality of life for individuals with developmental and related disabilities, their families, and the community through information, education, advocacy, and life planning services.
www.lifenavigators.org

Wisconsin Pooled and Community Trusts (WisPACT)
..... **(608) 268-6006**
..... **(800) 236-4940**
131 W Wilson St., Ste 300, Madison WI 53703
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.
www.wispact.org

LIBRARIES

Bridges Library System ..... **(262) 896-8080**
Inclusive Services Librarian ..... **(262) 896-8245**
741 N Grand Ave Suite 210, Waukesha WI 53186
Serving the public libraries of Jefferson and Waukesha counties. Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. Individuals may inquire about library services by contacting their local library.
www.bridgeslibrarysystem.org

Alice Baker Memorial Public Library..... **(262) 594-2800**
820 E Main St, Eagle WI 53119
www.alicebaker.lib.wi.us

Big Bend Public Library..... **(262) 662-3571**
W230S9175 Nevins Street, Big Bend WI 53103
www.bigbend.lib.wi.us

Brookfield Public Library..... **(262) 782-4140**
1900 N Calhoun Rd, Brookfield WI 53005
www.brookfieldlibrary.com

Butler Public Library..... **(262) 783-2535**
12808 W Hampton Ave, Butler WI 53007
www.butler.lib.wi.us

Delafield Public Library..... **(262) 646-6230**
500 Genesee St, Delafield WI 53018
www.delafieldlibrary.org

Elm Grove Public Library..... **(262) 782-6717**
13600 Juneau Blvd, Elm Grove WI 53122
www.elmgrovelibrary.org

Hartland Public Library..... **(262) 367-3350**
110 E Park Ave, Hartland WI 53029
www.villageofhartland.com/520/Library

Menomonee Falls Public Library..... **(262) 532-8900**
W156N8436 Pilgrim Rd, Menomonee Falls WI 53051
www.menomoneefallslibrary.org/

Mukwonago Community Library..... **(262) 363-6411**
300 Washington Ave, Mukwonago WI 53149
www.mukwonagolibrary.org/

Muskego Public Library..... **(262) 971-2100**
S73W16663 Janesville Rd, Muskego WI 53150
www.cityofmuskego.org/library

New Berlin Public Library..... **(262) 785-4980**
15105 Library Ln, New Berlin WI 53151
www.newberlinlibrary.org

Oconomowoc Public Library..... **(262) 569-2193**
200 South St, Oconomowoc WI 53066
www.oconomowoclibrary.org/

Pewaukee Public Library..... **(262) 691-5670**
210 Main St, Pewaukee WI 53072
www.pewaukeelibrary.org

Sussex, Pauline Haass Public Library..... **(262) 246-5180**
N64W23820 Main St, Sussex WI 53089
http://phplonline.org

Town Hall Library- Merton/North Lake..... **(262) 966-2933**
N76W31429 Hwy VV, North Lake WI 53064
www.townhalllibrary.org

Waukesha Public Library ..... **(262) 524-3680**
321 Wisconsin Ave, Waukesha WI 53186
www.waukeshapubliclibrary.org

LOW INCOME MEDICAL SERVICES

Community Outreach Health Clinic .....**(262) 257-3393**
W180 N8085 Town Hall Rd, Menomonee Falls WI 53052
Cost: $10 donation. Tuesday and Thursday 5:00-8:00 pm

Eagle's Wing Free Clinic……**(262) 385-9211**
225 Eagle Lake Ave, Mukwonago WI 53149
First and third Thursday 5:00-8:00 pm; Second and fourth Thursday of each month. Call for appointment.
www.eagleswingfreeclinic.org

Lake Area Free Clinic..... **(262) 569-4990**
856B Armour Rd, Oconomowoc WI 53066
Tuesday and Thursday 5:00-8:00 pm
www.lakeareafreeclinic.org

Waukesha Community Health Center..... **(262) 408-2530**
Sixteenth Street Community Health Centers
309 E North Street, Waukesha WI 53188
Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.
www.sschc.org

Waukesha Family Practice Center ..... **(262) 548-6903**
210 NW Barstow #201, Waukesha WI 53188
Nurse practitioners and resident physicians make house calls. Spanish available. Two home visits required.
www.waukeshafp.org

Waukesha Free Clinic ..... **(262) 544-6777**
237 Wisconsin Ave, Waukesha WI 53186
Low income uninsured medical.
www.waukeshafreeclinic.org

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility of the Waukesha County ..... **(262) 392-8418**
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/waukeshacounty

Ability Independence ..... **(262) 697-9277**
6918 Sheridan Rd, Kenosha WI 53143
Accessible design & modifications.
www.abilityindependence.com

AbleData ..... **(844) 837-2869**
Information on assistive and rehab equipment.
www.abledata.acl.gov

AccessAbility Home Medical..... **(877) 486-9900**
1995 E Norse Ave, Cudahy WI 53110
Wheelchairs, scooters, and lift chairs.
www.hmestore.net

Access Elevator ..... **(262) 784-8500**
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.
www.AllAboutAccess.com

Access Mobility Vans……**(414) 727-2525**
Wheelchair van sales and service, and vehicle hand controls
www.accessmobilityvans.com

ActiveForever ..... **(800) 377-8033**
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.
www.activeforever.com

ActivStyle ..... **(800) 651-6223**
www.activstyle.com

Aids for Arthritis..... **(800) 654-0707**
www.aidsforarthritis.com

Assistive Technology Resource Center (AT) ..... **(800) 228-5457**
For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.
www.uwstout.edu/svri/tech.cfm

Aurora At Home..... **(800) 862-2201**
Complete supply of home medical equipment with delivery, set up instruction and maintenance.
www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies

Center for Assistive Technology and Environmental Access (CATEA) ..... **(800) 726-9119**
www.catea.gatech.edu

Discount Mobility Products LLC ..... **(414) 321-3500**
8230 W Lincoln Ave, West Allis WI 53219
Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.
www.discountmobilityproducts.net/index.htm

DiscountRamps.com..... **(888) 651-3431**
www.discountramps.com

Dose Health LLC…….……**(844) 300-6212**
www.dosehealth.com

Group Medical Supply ..... **(952) 361-5480**
www.groupmedicalsupply.com

HandiRamp……..……**(847) 247-2359**
…….....**(800) 876-7267**
5600 99th Ave Suite A, Kenosha WI 53144
www.handiramp.com

Home Care Medical ..... **(262) 786-9870**
..... **(800) 369-6939**
5665 S Westridge Dr, #100, New Berlin WI 53151
www.homecaremedical.com

Home Delivery Incontinence Supplies (HDIS) .... **(800) 269-4663**
www.hdis.com

Independent Living Supplies, LLC ..... **(414) 329-3962**
6100 W Bluemound Rd, Wauwatosa WI 53213 **(877) 629-4357**
www.ils-hme.com

J & B Medical Supply Co, Inc ..... **(800) 980-0047**
Incontinence Supplies (Title 19).
www.jandbmedical.com

MetroCare Home Medical & Rehab ..... **(262) 250-0820**
..... **(800) 227-3820**
9225 N 76 St, Milwaukee WI 53223
www.metrocarewi.com

Miller Mobility Products, LLC ..... **(262) 549-4900**
36336 N Summit Village Way, Oconomowoc WI 53066
www.millermobilityproducts.com

Moreland Plaza Pharmacy ..... **(262) 542-4488**
36336 N Summit Village Way, Oconomowoc WI 53066

National Seating and Mobility ..... **(866) 248-0756**
12020 W Feerick St, Unit D, Wauwatosa WI 53222
Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com

On The Go Mobility ..... **(800) 601-7267**
……..**(414) 228-7100**
7289 N Teutonia Ave, Milwaukee WI 53209
www.onthegomobility.com

Orbit Medical ..... **(414) 784-2072**
2925 S 160TH, New Berlin WI 53151
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc ..... **(262) 521-2202**
1900 Pewaukee Rd, Suite F, Waukesha WI 53188
www.oxygenone.com

Snore No More..... **(414) 906-1655**
CPAP and oxygen supplies
www.snorenomorecpapstore.com

ValuCare Pharmacy..... **(262) 544-6622**
501 S. Grand Ave, Waukesha WI 53186

MEDICAL EQUIPMENT LENDING PROGRAMS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

IndependenceFirst ..... **(414) 731-7834**
892 Main St. Pewaukee WI 53072
Call ahead to schedule appointment. Limited Hours.

Katy's Kloset ..... **(262) 746-9034**
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha WI 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org

Small Stones Wellness Center ..... **(414) 805-0998**
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Wauwatosa, Menomonee Falls, New Berlin, and West Bend
www.froedtert.com/cancer/small-stones

MEDICATION SETUP/DELIVERY

Genoa Pharmacy..... (262) 955-8811
514 Riverview Ave, Waukesha WI 53188
Located within Waukesha County Human Services Department
Service primarily Waukesha County Mental Health Clinic patients.

Mallat's Homecare Pharmacy..... (262) 437-0031
N85 W15882 Appleton Ave., Menomonee Falls WI 53051
www.mallattsltc.com/
Bubble packing and delivery.

Moreland Center Pharmacy..... (262) 544-5303
1111 Delafield St, Waukesha WI 53188

Moreland Plaza Pharmacy ..... (262) 542-4488
36336 N Summit Village Way, Oconomowoc WI 53066
Bubble packing and delivery.
www.morelandplazapharmacy.com

Welltopia Pharmacy ..... (262) 429-9429
136 N Main Street, Thiensville WI 53092
Bubble packing and delivery.
www.welltopiarx.com/all-in-one/

MENTAL HEALTH / ALCOHOL & SUBSTANCE USE

MENTAL HEALTH

IMPACT 2-1-1..... **211**
..... **(866)-211-3380**
Emotional support through supportive listening, crisis response, suicide prevention, and comprehensive information and referral to community resources. Services provided 24-hours a day, 7 days a week. Interpreter services available.

Friendships Unlimited ..... **(262) 549-6123**
412 North St, Waukesha WI 53186
Drop in recovery center for adults with mental illness. Open to Waukesha County residents only.

Mental Health America..... **(800) 969-6642**
www.mentalhealthamerica.net

Mental Health America of Wisconsin..... **(414) 276-3122**
600 W Virginia #502, Milwaukee WI 53204
Advocacy, education, information and service.
www.mhawisconsin.org

Mental Health Center-Waukesha County Department of Health and Human Services..... **(262) 548-7950**
1501 Airport Rd, Waukesha WI 53188
Inpatient services: The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

National Alliance on Mental Illness of Waukesha County (NAMI) ..... **(262) 524-8886**
217 Wisconsin Ave, Suite 300, Waukesha WI 53186
Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.
www.namiwaukesha.org

ProHealth Care Behavioral Health (262) 928-2396
721 American Ave #501, Waukesha WI 53188
Emergency Referral and Assessment..... **(262) 928-4036**
Behavior is a primary concern. Psychiatry, psychotherapy and counseling services.
www.prohealthcare.org/medical-services/behavioral-mental-health/

Rogers Memorial Hospital ..... **(262) 646-4411**
..... **(800) 767-4411**
34700 Valley Rd, Oconomowoc WI 53066
Psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive compulsive disorder (hoarding). Inpatient/outpatient mental health treatment.
www.rogershospital.org

Spring City Corner Clubhouse ..... **(262) 549-6460**
247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfying lives.

Suicide Prevention Lifeline (National) ....**(800) 273-TALK (8255)**
www.suicidepreventionlifeline.org

Veterans Crisis Line..... **(800) 273-8255**, **# 1**
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health & Substance Use Services
..... (262) 548-7666
514 Riverview Ave, Waukesha WI 53188

Outpatient Clinic: Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

Crisis Intervention: Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or toll free 866-211-3380 for crisis intervention assistance.

Inpatient Services: The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.
Located at 1501 Airport Road, Waukesha WI 53188

Community Support Program (CSP): Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person's quality of life in the community. A case manager coordinates support services and assists in the management of the client's mental illness.

Treatment & Support Services Unit (TSSU): A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

Wisconsin Family Ties..... **(800) 422-7145**
16 North Carroll St, #230, Madison 53703
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. **24 Hr Crisis Line (262) 524-7920**
..... **Business Line (262) 524-7921**
N27W23960 Paul Rd, Suite 5,Pewaukee WI 53072
Assessment and referral, crisis intervention, and educational services in a confidential, non-threatening environment.
www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin..... **(414) 257-2415**
Summit Place, 6737 W Washington St, #2125 (First Floor)
West Allis WI 53214
www.alanon-wi.org

Alcoholics Anonymous Central Office ..... **(414) 771-9119**
7429 W Greenfield Ave, West Allis WI 53214
www.aamilwaukee.com

Bethany Christian Services..... **(262) 547-6557**
N14W23755 Stone Ridge Dr, Suite 265, Waukesha WI 53188
Residential recovery services for worm and their families.
www.bethany.org/locations/us/wisconsin/waukesha

LSS/Aspen Center..... **(414) 246-2730**
2000 West Bluemound Road, Waukesha WI 53186
Residential services for alcohol and drug addiction.

Meta House..... **(414) 962-1200**
2625 N Weil St, Milwaukee WI 53212
Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families.
www.metahouse.org

ProHealth Care Behavioral Medicine Center..... **(262) 928-2396**
Assessment and Referral (24 hours) ..... **(262) 928-4036**
721 American Ave #501, Waukesha WI 53188
24 hour assessment and referrals, psychiatry, psychotherapy and counseling services.
www.prohealthcare.org

Rogers Memorial Hospital ..... **(262) 646-4411**
34700 Valley Rd, Oconomowoc WI 53066 ..... **(800) 767-4411**
Inpatient/outpatient substance use treatment program
www.rogersbh.org

Rogers Mem. Hospital- Herrington Recovery Ctr
..... **(262) 646-4411**
34700 Valley Rd, Oconomowoc WI 53066
Capacity: 20 Class: AA
Specialty Programs: Alcohol/Drug Dependent

SALS Houses..... **(262) 549-2121**
Sober, **A**lternative, **L**iving, **S**paces
620 Maple Ave, Waukesha WI 53186
Transitional sober living for men in recovery
www.salshouses.org

Waukesha County Department of Health and Human Services
Mental Health & Substance Use Services..... **(262) 548-7666**
514 Riverview Avenue Waukesha 53188
Outpatient Clinic: provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Contact the clinic intake worker Monday-Friday 8:00 am–4:30 pm to answer questions and help find the right services to meet your needs.
Women's Health and Recovery Project (WHARP)
..... **(920) 437-8888**
Assisting women with substance use disorders and complex needs with a collaborative referral to community resources. A navigator and a peer specialist work one-on-one with women to provide support, meet family needs, and overcome obstacles that would typically be a barrier to women in their recovery journey.

Wisconsin Council on Problem Gambling, Inc .. **(920) 437-8888**
..... **Helpline (800) Gamble-5; (800) 426-2535**
1585 Allouez Ave, Green Bay WI 54311
www.wi-problemgamblers.org

Women for Sobriety
Online forum
www.womenforsobriety.org

MOVING

1-800-GOT-JUNK?.....**(800) GOT-JUNK**
..... **(800) 468-5865**
Full service junk removal
www.1800gotjunk.com

Environment Solutions, LLC……....**(800) 990-0346**
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.
www.environmentsolutionsllc.com/

Premier Cleanout Specialists..... **(262) 725-2370**
www.premiercleanoutspecialistsllc.com

Same Day Move.....**Colders (414) 476-1574, Ext 2289**
333 S 108 St, Milwaukee WI 53214
www.samedaymove.com

Segues Senior Move Specialists..... **(262) 442-4200**
W142 N9764 Amber Dr, Germantown WI 53022
www.segues.net

Smart Moves……..**(414) 526-5242**
11151 W Woodside Dr., Hales Corners WI 53130

Two Men and a Truck "Movers Who Care" ..... **(262) 695-2700**
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Thursday
www.twomenandatruckwaukesha.com

Universal Services ..... **(262) 257-0250**
Helping seniors make easy moves for over a decade. Call for free in-home evaluation.
www.universalserviceswi.com

PETS / WILDLIFE

Dog Parks:

Brookfield:

Mitchell Park Dog Exercise Area ..... off leash
Capital Drive (Hwy 190) and Barker Road

Nashotah:

Nashotah Dog Park..... off leash
W330N5113 County Hwy C

Mukwonago: ..... off-leash
Mukwonago Dog Exercise Park
W325 S9925 Beulah Road

Oconomowoc:

Roosevelt Park, Dog Exercise Area..... must be on leash
Southern end of Roosevelt Park**,** 151 W Jefferson Street

Waukesha:

Minooka Dog Exercise Area ..... off leash
1927 E Sunset Drive

Waukesha Dog Run..... off leash
Comanche and MacArthur Roads

Elmbrook Humane Society ..... **(262) 782-9261**
20950 Enterprise Ave, Brookfield WI 53045
Pet adoption, pet care, lost and found pets, training classes, 24-hour emergency road call service for sick or injured wildlife and stray animals for the City of Brookfield, Villages of Elm Grove, Chenequa, Nashotah, Village of Lannon and the Towns of Brookfield and Delafield. Safekeeping for animals at no charge for up to two weeks in situations of disaster and domestic abuse.
www.ebhs.org

Humane Animal Welfare Society of Waukesha County (HAWS)..... **(262) 542-8851**
701 Northview Rd, Waukesha WI 53188
Pet adoption, pet care, lost and found pets, training classes and consultations, educational tours and programs, and rescue of injured animals, spay/neuter services for low income residents and for feral cats.
www.hawspets.org
HAWS Safe Keep Program: provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

Pet Alert……**HAWS (262) 542-8851**
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
www.hawspets.org/

Wildlife in Need Center, Inc. ..... **(262) 965-3090**
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066
Cares for and treats injured wildlife, and provides educational services.
www.helpingwildlife.org

PHYSICIAN SERVICES (IN HOME)

Visiting Physicians Association ..... **(414) 255-0300**
In-home & assisted living visits, no visits to hospitals or nursing homes
2514 S 102 St, Suite 160, West Allis WI 53227
www.visitingphysicians.com

Village Primary Care Providers..... **(262) 875-4892**
1111 Delafield St Suite 327, Waukesha WI 53188
In-home & assisted living visits for medical checkups, wound care, and medications.
www.villagepcp.com

PRIVATE CARE MANAGEMENT

Amada Senior Care ..... **(262) 395-7928**
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005
www.amadamilwaukee.com/

By Your Side Care Management, LLC..... **(262) 246-2100**
PO Box 132 Jackson, WI 53037
www.byyoursidecm.com

Care Right, Inc...... **(262) 422-3443**
www.carerightinc.com

Christian Family Solutions Elder Care..... **(888) 685-9522**
W175 N11120 Stonewood Dr, Germantown WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org

Dementia Support Specialist, LLC ..... **(262) 777-1178**
3234 N. 42nd St, Milwaukee WI 53216
www.wallsrichmondmanagement.com/services.html

Senior Planning Group, Inc ..... **(262) 670-8888**
125 N. Executive Dr, Suite 210, Brookfield WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

The Key (Stowell Associates) ..... **(262) 521-3016**
N19 W24075 Riverwood Dr., Waukesha WI 53188
Care management, consultation and caregiving to older adults and adults with disabilities.
www.stowellassociates.com

Treland Care Management LLC……**(414) 581-3481**
1122 Windsor Drive, Waukesha WI 53186

PUBLIC HEALTH

Centers for Disease Control and Prevention (CDC)
..... **(800) 232-4636**
.....**TTY (262) 896-8234**
CDC works to protect America from health, safety, and security threats, both foreign and in the U.S. The CDC fights disease and supports communities and citizens to do the same.
www.cdc.gov/

Statewide Poison Center/Children's Hospital .... **(800) 222-1222**
.....**TTY (414) 266-2542**

Waukesha County Public Health Center ..... **(262) 896-8430**
..... **(800) 540-3620**
.....**TTY (262) 896-8234**
514 Riverview Avenue, Waukesha WI 53188
The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County. Public Health Nurses provide the following preventative health services: communicable disease control; childhood, flu, and international travel immunization clinics; sexually transmitted infection clinics; case management for prenatal care coordination; child health case management, and the women, infant and children (WIC) program. Walk-in clinic services include: Immunizations, lead, glucose, cholesterol and blood pressure screenings, head lice checks, medication & nutrition counseling; pregnancy testing and tuberculosis skin tests. Call for program details and/or appointment. Some fees may apply.
www.waukeshacounty.gov/publichealth\

Wisconsin Department of Health Services ..... **(608) 266-1865**
.....**TTY (800) 947-3529**
1 West Wilson Street, Madison, WI 53703
DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.
www.dhs.wisconsin.gov/

PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:

Many people need help accomplishing activities of daily living and caring for their health due to frailties of aging or an intellectual developmental or physical disability. This help, referred to as long-term care, includes many different services, such as personal care, housekeeping or nursing. Long-term care is provided in people's homes, in small and large residential care facilities or group homes, in nursing facilities, and in the workplace.

Publicly funded long-term care programs are designed to provide cost-effective, comprehensive, and flexible long-term care that will foster consumers' independence and quality of life, while recognizing the need for interdependence and support. These programs were developed to improve the cost-effective coordination of long-term care services by creating flexible benefits that include a large number of health and long-term care services that otherwise would be available through separate programs. In order to assure access to services, the State of Wisconsin contracts with Managed Care Organizations (MCOs) which develop and manage a comprehensive network of long-term care services and support, either through contracts with providers, or by direct service provision by MCO employees. MCOs are responsible for assuring and continually improving the quality of care and services consumers receive. Individuals participating in any of the publicly funded long term care programs may be required to pay a cost share as part of their eligibility requirements.

Anyone interested in learning more about options for their long-term care needs should contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372. Website: www.waukeshacounty.gov/adrc

Publicly funded long-term care programs serve adults with physical disabilities, adults with developmental disabilities and frail elders, with the specific goals of:

- Giving people better choices about where they live and what kinds of services and supports they may receive to meet their needs.
- Improving access to services.
- Improving quality through a focus on health and social outcomes.
- Creating a cost-effective system for the future.

Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:

For participants age 60 and up:
Wisconsin Board on Aging and Long Term Care
..... **(800) 815-0015**
1402 Pankratz St, Suite 111, Madison WI 53704
www.longtermcare.wi.gov/
Regional Ombudsman
Patti Noble: Email: patricia.noble@wisconsin.gov

For participants age 18 – 59:
Disability Rights Wisconsin ..... **(414) 773-4646**
..... **(800) 928-8778**
6737 W Washington St. #3230, Milwaukee WI 53214
www.disabilityrightswi.org/

FAMILY CARE

The Family Care benefit is available through Managed Care Organizations (MCOs). Waukesha County offers a choice of three MCOs: **Community Care, Inclusa** and **My Choice Wisconsin**. The MCOs serve adults in three primary target groups who have a long-term care condition expected to last for more than 90 days. The three Family Care target groups are:

1. Frail Older Adults (65 years or older)
2. Adults with Physical Disabilities (18 years or older)
3. Adults with Intellectual/Developmental Disabilities (18 years or older*)

   *ADRCs and MCOs can begin planning for children with physical or intellectual/developmental disabilities prior to their 18th birthday.

To be eligible for Family Care an individual be in one of the three target groups, live in Wisconsin, and meet the financial and functional eligibility requirements. The Long Term Care Functional Screen determines functional eligibility. The screen assesses an individual's medical status and level of independence in activities of daily living. Medicaid-eligible individuals automatically meet the financial eligibility criteria for Family Care.

Once enrolled in Family Care, you will be assigned a care team consisting of a care manager and registered nurse. You and your team will develop an individual service plan that will focus on your long term care needs. This plan will then be coordinated by your Family Care team.

For more information about Family Care go to:
www.dhs.wisconsin.gov/ltcare/INDEX.HTM

FAMILY CARE PARTNERSHIP

Family Care Partnership serves the same target groups described under Family Care. The Family Care Partnership option in Waukesha is offered by **Community Care** and **My Choice Wisconsin**. This option provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your complete social, personal and medical care needs are met. **Eligibility requirements** for Family Care Partnership are the same as those under Family Care.

For more information about Family Care Partnership go to:
www.dhs.wisconsin.gov/wipartnership/index.htm

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

The option of the PACE program through **Community Care**, is for individuals age 55 and up who also meet the **eligibility requirements** described under Family Care and Family Care Partnership. PACE is a nationally recognized model which provides a comprehensive program that fully integrates all Medicare and Medicaid covered institutional and community based services, including a full range of long term care and medical care. The interdisciplinary team is the same as listed under Family Care Partnership. PACE is an adult day centered model and includes coverage of many services including but not limited to dental, vision, hearing and foot care, home health services, transportation, caregiver respite, physical and occupational therapy, home delivered meals and end of life/palliative care.

For more information about PACE go to:
www.dhs.wisconsin.gov/publications/p0/p00088h.pdf

MANAGED CARE ORGANIZATIONS (MCOs)

Community Care, Inc ..... **(262) 953-8500**
..... **(866) 992-6600**
1801 Dolphin Dr, Waukesha WI 53186
www.communitycareinc.org

Inclusa..... **(877) 622-6700**
2607 North Grandview Blvd., Suite 103, Waukesha WI 53188
By appointment only
www.inclusa.org/

My Choice Wisconsin ..... **(414) 287-7600**
……...**(877) 489-3814**
10201 W. Innovation Dr, Suite 100, Wauwatosa WI 53226
www.mychoicewi.org/

IRIS (INCLUDE, RESPECT, I SELF DIRECT)

IRIS is Wisconsin's Medicaid long-term support Self-Directed Waiver Program. It is available in Wisconsin with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire**,** processes payroll**,** manages the amount of federal and state taxes to take out of your workers' checks**,** and helps with other employer tasks.

For more information about IRIS:
.....1-888-515-IRIS (4747)
Email**:** dhsiris@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)

Advocates4U, LLC..... **(414) 755-2020**
..... **(877) 739-2203**
11051 N Towne Square Rd, Mequon WI 53092
www.irisadvocates4u.org/

Connections ..... **(844) 520-1712**
6737 W. Washington St. Suite 2275, West Allis WI 53214
www.connectionswis.org

First Person Care Consultants..... **(414) 336-2448**
2020 W Wells St., Milwaukee WI 53233
www.firstpersoncare.com

TMG..... **(608) 255-6441**
..... **(844) 864-8987**
1 S. Pinckney St, Suite 320, Madison WI 53703
www.tmgwisconsin.com

IRIS Fiscal Employment Agents (FEAs)

iLife Financial Management Services..... **(888) 800-5599**
6100 N. Baker Rd, Suite 100A, Glendale WI 53209
www.ilifefms.com

GT Independence..... **(877) 659-4500**
5150 N. Port Washington Rd Suite 102, Milwaukee, WI 53217
www.gtindependence.com

Outreach Health Services..... **(715) 494-9440**
204 E 3rd St Suite 110, PO Box 945, Osceola, WI 54020
www.outreachhealth.com/wi

Premier Financial Management Services ..... **(855) 224-5810**
10425 W North Ave Suite 345, Wauwatosa WI 53226
www.premier-fms.com

RECREATION

Adaptive Water Skiing ..... **(262) 720-7031**
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

ARCh (Association for the Rights of Citizens with handicaps) ..... **(262) 542-9811**
419 Frederick St, Waukesha WI 53186
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.
www.archchangeslives.org/

Art Links 333.....ACAP **(262) 521-1120**
333 W Main St, Waukesha WI 53186
Music, drama, fiber arts, mosaics and computer art classes.
www.acapwaukesha.org

Blind Outdoor Leisure Development (BOLD)..... **(262) 605-8981**
www.wisconsinbold.com

Charles Z Horwitz Planetarium..... **(262) 896-8423**
(Retzer Nature Center)
S14W28167 Madison St, Waukesha WI 53188
www.waukeshaschools.com/planet

Donna Lexa Community Art Centers, Inc. ..... **(262) 521-2292**
247 Wisconsin Ave, Waukesha WI 53187
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.
www.donnalexa.org

EasterSeals Southeast Wisconsin ..... **(414) 449-4444**
Respite and recreation services. Adults 16 and older with disabilities.
www.eastersealswise.com

Elmbrook Senior Adult Ministry..... **(262) 786-7051**
777 S Barker Rd, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Express L.I.F.E. ..... **(414) 937-2100**
(Sponsored by Milwaukee Center for Independence, MCFI)
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.
www.mcfi.net/Express-LIFE.htm

Healing Harmonies Music Therapy..... **(262) 289-1022 ext 700**
11711 West North Avenue, Wauwatosa WI 53226
www.hhmusictherapy.com

Ingleside Hotel and Springs Water Park
..... **(262) 970-5410**
2810 Golf Rd, Waukesha WI 53187
Special Needs Swim, select Mondays 4-7:00 pm.
www.countryspringshotel.com

Lake Country Fine Arts School and Gallery..... **(262) 367-2900**
112 W Capitol Dr, Hartland WI 53029
Adaptive Clay Classes and art therapy, call for rates.
www.lakecountryfinearts.com

LifeStriders - Therapeutic Riding Center..... **(262) 565-6124**
S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188
Adults with special needs. Also in Spanish
www.lifestriders.org

Music Therapy Services of Waukesha County .. **(262) 367-6663**
1125 James Dr, Hartland WI 53029
www.musictherapy.freeservers.com

Retzer Nature Center.....**(262) 896-8007**
S14W28167 Madison St, Waukesha WI 53188
www.waukeshacountyparks.gov

Road Scholar..... **(800) 454-5768**
Travel and education programs.
www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area
..... **(262) 241-7786**
..... **(800) 924-5202**
10224 N Port Washington Rd, Mequon WI 53092
Provides persons with intellectual disabilities year-round sports training and competition.
www.specialolympicswisconsin.org

US Department of Agriculture- Forest Service... **(414) 297-3600**
Regional office: 626 E Wisconsin Ave, Milwaukee WI 53202
"Interagency Senior Pass" for ages (62+). Valid for the lifetime of the pass owner; cost $80.

Waukesha County Dept of Parks & Land Use .... **(262) 548-7790**
515 W Moreland Blvd, Waukesha WI 53188
www.waukeshacounty.gov/parks

Waukesha County Genealogical Society..... **(262) 524-8683**
Meetings are held the 4th Wednesday of the month at Southminster Presbyterian Church, 200 Richard Street, Waukesha WI 53189
www.waukcgs.blogspot.com

Waukesha County Historical Society & Museum
..... **(262) 521-2859**
101 W Main St, Waukesha WI 53186
www.waukeshacountymuseum.org

Waukesha Parks, Recreation & Forestry Dept ... **(262) 524-3737**
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center ..... **(262) 524-3714**
1120 Baxter St, Waukesha WI 53186
Senior Activity Coordinator ..... **(262) 524-3712**
www.ci.waukesha.wi.us/parks

Waukesha Senior Calendar
Helps seniors (55+) find out about community events.
www.waukeshaseniorcalendar.org

Wisconsin Adaptive Sports Association…….**(414) 430-6543**
715 Talon Trail, Brookfield WI 53045
Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.
www.wasa.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources
Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.
www.dnr.wi.gov/topic/parks/camping/cabin.html

YMCA

YMCA - Mukwonago..... **(262) 363-7950**
245 E Wolf Run, Mukwonago, WI 53149
YMCA – New Berlin Wellness Center..... **(262) 330-5190**
3610 Michelle Witmer Memorial Drive, New Berlin 53151
YMCA of Pabst Farms..... **(262) 567-7251**
1750 E Valley Rd, Oconomowoc WI 53066
www.ymcaatpabstfarms.org
YMCA – Southwest YMCA ..... **(414) 546-9622**
11311 W Howard Ave, Greenfield 53228
www.ymcasoutheastwi.org/locations/southwest-ymca
YMCA (Tri-County) ..... **(262) 255-9622**
N84W17501 Menomonee Ave, Menomonee Falls WI 53051
www.gwcymca.org/Locations/Tri-County-YMCA
YMCA - Waukesha..... **(262) 542-2557**
320 E Broadway, Waukesha WI 53186
www.gwcymca.org/Locations/Waukesha-YMCA

YMCA – West Suburban..... **(414) 302-9622**
2420 N 124th St, Wauwatosa 53226
www.ymcasoutheastwi.org/locations/west-suburban-ymca

CAMPS

Camp Evergreen ..... **(920) 452-4221**
2776 N 31st Place, Sheboygan WI 53083
Adults and children with disabilities.
www.campevergreensheboyban.org

Camp LuWiSoMo..... **(920) 622-3350**
W5421 Aspen Rd, Wild Rose WI 54984
Adults with intellectual and developmental disabilities.
www.luwisomo.org

Camp Pow Wow ..... **(262) 542-9811**
Office: 419 Frederick St, Waukesha WI 53186
8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.
www.archchangeslives.org/

EasterSeals Southeast Wisconsin ..... **(414) 449-4444**
Camp for ages 7-21 with disabilities.
www.eastersealswise.com

Special Touch Ministries ..... **(715) 258-2713**
PO Box 25, Waupaca WI 54981
Children & adults with intellectual & physical disabilities.
www.specialtouch.org

Wisconsin Badger Camp ..... **(608) 348-9689**
Children and adults with developmental disabilities.
PO Box 723, Platteville WI 53818
www.badgercamp.org

Wisconsin Lions Camp..... **(715) 677-4969**
Adults blind or visually impaired, adults deaf or hard of hearing, youth with mild cognitive disabilities, youth with Type 1 or Type 2 diabetes.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps..... **(608) 837-3388**
..... **(877) 947-2267**
750 Windsor St, Ste 203, Sun Prairie WI 53590
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

SENIOR PROGRAMMING/FITNESS

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

Brookfield Senior Community Center..... **(262) 796-6675**
2000 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Kettle Moraine Senior Center ..... **(262) 968-6300, Ext 5326**
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha WI 53188
www.kmsd.edu

Menomonee Falls Community/Senior Center .... **(262) 255-8460**
W152N8645 Margaret Road, Menomonee Falls WI 53051
www.fallsschools.org

Muskego Parks & Recreation Department ..... **(262) 679-4108**
W182S8200 Racine Ave, Muskego WI 53150
www.cityofmuskego.org

New Berlin Senior Citizen's Club ..... **(262) 785-2725**
14750 W Cleveland, New Berlin WI 53151
www.newberlin.org

Oconomowoc Area Senior Center ..... **(262) 567-4288**
210 S Main St, Oconomowoc WI 53066
www.oconomowocseniors.org

Shorehaven Center for Life Enrichment..... **(262) 244-6592**
1306 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org

Silver Sneakers……..…….**(866) 584-7389**
Health and fitness program designed for adults 65+ that is included with many medicare plans.
www.silversneakers.com

Sussex Civic Center ..... **(262) 246-5200**
N64 W23760 Main St, Sussex WI 53089
www.villagesussex.org

Three Pillars Wellness Connection ..... **(262) 965-7017**
400 North Main St, Dousman WI 53118
Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults age 55 and up.
www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... **(262) 524-3737**
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center ..... **(262) 524-3714**
Senior Activity Coordinator ..... **(262) 524-3716**
1120 Baxter St, Waukesha WI 53186
www.waukesha-wi.gov

TRAVEL

Able Trek Tours ..... **(800) 205-6713**
PO Box 384, Reedsburg WI 53959
Day trip and vacation opportunities for adults with special needs.
www.abletrektours.com

Adventures for L.I.F.E. Travel ..... **(414) 937-2100**
(Sponsored by Milwaukee Center for Independence, MCFI)
2020 W Wells St, Milwaukee WI 53233
Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.
www.mcfi.net/LIFE-Programs.htm

Going Beyond Travel ..... **(262) 512-1252**
12024 N Wasaukee Rd, Mequon 53097
Trips, tours and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.
www.goingbeyondtravel.com

Lamers Tour & Travel ..... **(800) 832-0807, Ext 10927**
..... **(920) 832-9922**
1825 Novak Dr, Menasha, WI 54952
Special needs tours for adults with developmental disabilities**.**
www.lamerstour.com

TSA Cares..... **(855) 787-2227, #2**
A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.
www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

Ventures Travel, LLC ..... **(866) 692-7400**
3600 Holly Lane N #95, Plymouth MN 55447
Supervised travel vacations for older teens and adults with disabilities.
www.venturestravel.org

WALKING TRAILS/PARKS

Waukesha Parks

- Fox Brook, 2925 North Barker Rd, Brookfield
- Fox Riverwalk, W264S4500 River Rd, Waukesha
- Frame Park, 1240 Frame Park Dr, Waukesha
- Menomonee, W220N7884 Town Line Rd, Menomonee Falls
- Minooka, 1927 E Sunset Dr, Waukesha
- Muskego, S83W20370 Janesville Rd, Muskego
- Naga-Waukee, 651 State Road. 83, Hartland
- Nashotah, W330N5113 County Road C, Nashotah
- Retzer Nature Center, S14W28167 Madison St, Waukesha

Walking Trails

- Frame Park & Fox Riverwalk, Waukesha
- Fox Brook Park walking trails, Brookfield
- Fowler Lake walking trail, Oconomowoc
- Bugline Recreational Trail, Menomonee Falls
- Lake Country Recreation Trail- from Pewaukee to Oconomowoc.
- Lime Kiln Trail, Menomonee Falls - Situated on the Menomonee River on Mill Road just south of Main Street and east of Appleton Avenue in the Village Centre.
- New Berlin Trail- connects to Milw. Oak Leaf Bike Trail in Greenfield Park.

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program.....**(800) 772-1213**
..... **TTY (800) 325-0778**
A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.
www.ssa.gov/payee

Equality Payee Services ..... **(414) 375-4760 ext. 1**
12605 W. North Ave, Suite 307, Brookfield WI 53005

IndependenceFirst ..... **(414) 291-7520**
540 South 1st Street, Milwaukee WI 53204
www.independencefirst.org

iLIFE Financial Management Services…….. **(414) 290-7813**
6100 North Baker Road, Glendale WI 53209
www.ilifefms.com

MD Advocacy Services, Inc...... **(262) 349-9268**
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

My Personal Payee……**(262) 951-0589**
405 S Grand Avenue, Waukesha WI 53186

RESPITE

Respite Care (Caregiver Assistance)

Relief time for an individual that is providing care for a sick, aging, or a person with a disability in respite. If you are providing care, you are a caregiver. Respite is possible when the individual who is being cared for is temporarily placed under someone else's care. Respite is a name for a break for caregivers. This care can be short-term or occasional and is available in several forms: in-home care, adult day care, residential-based care, or camps. For details on respite options and possible financial assistance, call the ADRC at (262) 548-7848.

SOCIAL SECURITY

Social Security ..... **(800) 772-1213**
..... **Local (866) 220-7885**
local office: 267 South Street, Waukesha WI 53186
www.ssa.gov

TAX ASSISTANCE

AARP Tax-Aide..... **(888) 687-2277**
Free, volunteer-run tax counseling for seniors and low income taxpayers.
www.aarp.org

Internal Revenue Service..... **(800) 829-1040**
www.irs.gov
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you **(800) 906-9887**
www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

La Casa De Esperanza (VITAS) ..... **(262) 832-1534**
Free, volunteer-run tax counseling for seniors and low income taxpayers.
www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance

TECHNOLOGY

Adaptive Technology Resources (ATR) ..... **(262) 375-2020**
..... (800) 770-8474
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com/

Generations Online
A beginner computer training program. The website has many helpful tutorials, user guides and other helpful information to assist people with using tablets, smartphones and various virtual platforms to assist you in getting connected and into the homes of your loved ones virtually. The tutorials can guide someone who has never touched a computer before to learn the internet, email, and the basic tools needed to participate in the cyber world.
www.generationsonline.org
www.generationsonline.org/apps
www.generationsonline.org/family

GrandPad
Is designed with seniors in mind – the innovative device comes with features for connecting with loved ones, without the complicated features of other tablets. The large buttons and intuitive interface make the GrandPad a simple tablet for seniors who are ready to start video chatting and sharing memories with family and friends around the world.
www.grandpad.net

Learning in Retirement Program at WCTC ..... **(262) 367-6670**
Offers computer / device trannig for a variety of topics including android, Iphone/Ipad, google/gmail, and Windows 10. Also offers WCTC IT Student One-on-One Training.
www.wctc.edu/lir

SafeInHome……..….(**855) 476-6665**
A trusted provider of remote supports, assistive and sensor technology for individuals with intellectural and developmental disabilities. Services encourage independence, decision-making, self-determination and safety utilizing a person-centered approach in the least restrictive environment.
www.safeinhome.com

Viewclix
A tablet combined with a digital picture frame. With ViewClix, family members can use the video calling function to reach out to family members. When not in use, the device acts like a digital picture frame. Family members can regularly send updated photos to the device for display to their loved ones.
www.viewclix.com

TELEPHONES (GOVERNMENT PHONES)

Lifeline Phones
Lifeline is a federal program that lowers the monthly cost of cell phone services. Applying for the service can provide consumers with a free phone and limited cell phone services each month. There could be some costs to the services based on income and the service(s) requested. Additional minutes can be purchased each month.

Qualifications
A consumer may qualify for Lifeline if:
Participating in a government assistance program such as:
Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Medicaid, Section 8 or Federal Public Housing, Supplemental Security Income, Low Income Home Energy Assistance, Temporary Assistance for Needy Families, National Free School Lunch Program, and many more
OR
Falling at or below the Federal Poverty Guidelines which can be checked on the lifeline support website.

To Apply
Submit online application:
https://nationalverifier.servicenowservices.com/lifeline
OR
Submit paper application from the link below.
https://www.lifelinesupport.org/wp-content/uploads/lifeline/documents/LI_Application_NVstates.pdf .
Mail the paper application to:
Lifeline Support Center
P.O. Box 7081
London, KY 40742
Enroll
Once the consumer applies, and is approved, the consumer selects a provider within their area. Local area providers can be found here:
https://data.usac.org/publicreports/CompaniesNearMe/Download/Report

TRANSPORTATION & DRIVING EVALUATIONS
DRIVING EVALUATIONS

AARP Driver Safety Information Line ..... **(888) 227-7669**
Local course information.
www.aarp.org

Adaptive Driving Specialists ..... **(414) 721-8636**
4737 N Elkhart Ave, Whitefish Bay WI 53211
Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.
www.adaptivedrivingspecialists.com

Dementia and Driving Resource Center (Alzheimer's Assoc)
www.alz.org/care/alzheimers-dementia-and-driving.asp

Froedtert Health Community Memorial Hospital (262) 251-1001
Pre-driving Assessment–PT/OT Department (262) 257-3080
NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

ProHealth Care Driver Screening..... (**262) 928-2445**
ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.
http://www.prohealthcare.org/rehab-driver-screening-evaluation.aspx

Senior Driver Resource ..... **(262) 210-3707**
A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.
http://seniordriverresource.com/

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072
www.dot.wisconsin.gov
Bureau of Driver Services..... **(608) 264-7447**
www.dot.wisconsin.gov/drivers/contact.htm
Forms and information also available at DMV service centers.
www.dot.wi.gov

SPECIALIZED TRANSPORTATION

Programs subsidized through the ADRC of Waukesha County

RideLine - Van service, up to entry door.
Application for Certification ..... **(262) 548-7848**
www.waukeshacounty.gov/adrc

RideLine Reservations..... **(262) 650-1000**

Lift-equipped vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.

Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.

Cost: Fare determined by origin, destination and ability to pay.

Eligibility: Waukesha County residents only. Individual must be non/limited driver, age 60 years and older, require the use of a mobility aid and/or do not have taxi service in their area OR persons age 18 –59 years who use a mobility aid AND submit appropriate disability designation form. Must be approved by the ADRC prior to reservation.

Reservations: At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program - Service – door to door

Subsidized fares for registered riders with taxi card.

Eligibility: Waukesha County residents only. Individual must be a non/limited driver, 60 years of age or older OR non-driver, between ages 18-59 and submit appropriate disability designation form. Passenger must be able to enter or exit a car with little or no assistance. Trips within taxi service provider area. Must be approved by the ADRC prior to reservation.

Cost: Rates are determined by each individual taxi provider. Fare rates are subject to change without notice. Waukesha County ADRC subsidizes each fare at $5.25 per one-way ride. A list of providers is available below.

Application for Registration ..... **(262) 548-7848**

www.waukeshacounty.gov/adrc

Best Cab of Waukesha..... **(262) 549-6622**

Service Areas: Within the City and Town of Waukesha

Days/Hours: 24 hours/day, 7 days/week

www.bestcabcompany.com

Elmbrook Senior Taxi, Inc ..... **(262) 785-1200**
Service Areas: City and Town of Brookfield, Butler, Elm Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Outpatient Center) **Days/Hours:** Monday-Friday 8:00 am–5:00 pm; last pickup 4:30 pm; Saturday 9 am- 4 pm.
www.elmbrookseniortaxi.org

Lake Country Cares Cab, **Inc**..... **(262) 695-2670**
Service Areas: Delafield, Hartland, Nashotah, parts of Merton and Pewaukee. **Days/Hours:** Monday–Friday 8:30 am-5:00 pm
www.lcccabs.com

Muskego Senior Taxi ..... **(262) 679-4754**
Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday-Friday, 9:00 am–4:00 pm
www.muskegoseniortaxi.wordpress.com

New Berlin Senior Taxi ..... **(262) 814-1611**
Service Areas: City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers
Service Hours: Monday-Friday 9am – 4:30pm; **Office Hours:** 9 am to 12 noon

Oconomowoc Silver Streak, Inc..... **(262) 567-6404**
Service Areas: City and Town of Oconomowoc and Aurora Hospital- Summit
Days/Hours: Monday-Friday 8:30 am–5:00 pm
www.oconosilverstreak.org

Seniors on the Go (Mukwonago) ..... **(262) 363-5700**
Service Areas: City and Town of Mukwonago, Vernon, Big Bend and Eagle.
Days/Hours: Monday-Saturday 6:00 am- 6:00 pm
www.seniorsonthegowi.com

Shuttle

Call for additional information

Menomonee Falls Senior Shuttle Reservations . (262) 251-4230

Bus transportation within Village of Menomonee Falls
Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm
Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.
Reservations: 24 hour notice required**.**

OTHER SPECIALIZED TRANSPORTATION SERVICES

Disabled American Veterans (DAV) Shuttle
.....(414) 384-2000Ext 41811
.....(888) 469-6614, Ext 41811

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Go Riteway Connection ..... (800) 236-5450
..... (414) 570-5200

Reservations: 24-hour notice recommended.
Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.
www.goriteway.com

Eras Senior Network ..... (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. Cannot accommodate wheelchairs. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.
www.eras.org

Mobility Transportation Specialists LLC ..... (888) 474-6618

2711 Fox Hill Drive, Waukesha WI 53189
Non-emergency medical transportation for patients who require specialized transportation.

Veyo--Reservations..... **(866) 907-1493**
Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

ProHealth Care (PHC) Transportation Services. (**262) 928-7618**
(Waukesha and Oconomowoc Memorial Hospital/ProHealth Medical Group Clinics)
725 American Ave, Waukesha 53188
Last resort service for clients using PHC medical & health care programs at Waukesha
Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics
Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.
Eligibility: Requests Screened. Service is only accessible through department or facility staff.
Reservations: 2 working days in advance.
Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

~~**Resilience Transportation Service**..... **(414) 786-4846**~~
~~7024 N 45th Street, Brown Deer, WI 53223~~
~~Non-Emergency medical transportation to facilities and individuals that are in need of a ride to/from appointments, jobs, rehab programs and more.~~
~~**Days/Hours**: M-S 7:00 am-7:00 pm, Sun 7:00 am-5:00 pm~~
~~www.resilience-mke.org~~

St. Coletta's Transportation Services..... **(262) 230-1390**
Transportation services available for medical transports to/from Waukesha county hospitals and clinics.
Days/Hours: M-F 6:30 am-5 pm, weekend transportation available upon request.
transportation@stcolettawi.org
www.waukeshacounty.gov

Waukesha County Volunteer Trans Service..... **(262) 548-7284**
514 Riverview Dr, Waukesha WI 53188
For clients of Waukesha County Health & Human Services.
www.waukeshacounty.gov

Waukesha Metrolift
Certification: for persons with disabilities..... **(262) 524-3636**
Reservations: At least one day in advance ..... **(262) 524-3635**
212 E St Paul, Dr, Waukesha WI 53188
Curb to curb service for the City & Town of Waukesha; and ¾ mile beyond fixed route.
Days/Hours: Monday-Friday 8:00 am-9:00 pm; Saturday 8:00 am–10:00 pm; Sunday 9:00 am-7:00 pm
www.waukeshametro.org

Waukesha Metro Transit..... **(262) 524-3636**
212 E St Paul Dr, Waukesha WI 53188
Fixed route system for persons able to use mass transit buses. Serves City & Town of Waukesha, with service to Brookfield Square and WCTC, Pewaukee. Buses are wheelchair accessible.
Days/Hours: Monday-Friday 5:30 am-9:30 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm
www.waukeshametro.org

Waukesha Metro Transit/ADA Paratransit-Parallel Corridor
Certification/Applications ..... **(262) 524-3636**
Reservations: Next day service..... **(262) 650-7433**
Door to door. Lift-equipped specialized transportation within a narrow corridor (approximately 1 mile either side of I-94 from the city of Waukesha to Lake Michigan).
Days/Hours: Daily/ Monday–Friday 5:15 am-10:30 pm.
Eligibility: Persons with disability who are eligible according to the ADA (for those unable to utilize mass transit).
www.waukeshametro.org

WI Transportation LLC..... (414) 758-3287
12714 W Hampton Ave Suite F, Butler, WI 53007
www.WITransportation.net

Wisconsin Coach Lines ..... **(877) 324-7767**
..... **(262) 542-8861**
Waukesha to/from Milwaukee; Waukesha to/from Chicago O'Hare, 7 days/week.
www.wisconsincoach.com

Private Pay Wheelchair Accessible Transportation

A1 Transport SE LLC Milwaukee ..... **(414) 350-8581**

Meda-Care Vans Pewaukee ..... **(262) 650-1000**

NIB Transport Franklin ..... **(414) 659-7388**

Personalized Transportation Service Hubertus
..... **(262) 628-0189**

Phoenix Transportation Brookfield..... **(262) 373-0165**

Safeline Transportation Services Milwaukee ..... **(414) 313-6722**

Tootl Transport ..... **(414) 376-2222**

Transtar Medical Transport Campbellsport ..... **(800) 972-8080**

For additional Specialized Transportation providers:
Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility ..... **(262) 623-6236**
..... **800) 517-1024**
3058 Helsan Dr, Richfield WI 53076
Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.
www.aandjmobility.com

Mobility Works..... **(262) 574-0970**
..... **(877) 275-4915**
N8W22195 Johnson Dr, Waukesha WI 53186
Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.
www.mobilityworks.com

VETERAN SERVICES

Center for Veterans Issues ..... **(414) 345-4249**
741 N. Grand Ave, Waukesha WI 53186
Assistance with homelessness/ housing issues and legal concerns.

DAV Volunteer for Veterans
Makes it easy to help American veterans or for veterans to get help. Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations.
www.volunteerforveterans.org

Milwaukee VA Medical Center ..... **(414) 384-2000**
5000 W. National Ave, Milwaukee WI 53295
Veterans Hospital Telephone Triage Nurse Advice Line
..... **(414) 384-2000 #3**

U.S. Department of Veterans Affairs ..... **(800) 827-1000**
810 Vermont Ave, NW – Washington, DC 20420
Concerns or complaints about services at VA facilities.
www.va.gov

Veterans Crisis Line ..... **(800) 273-8255, press 1**

Waukesha County Veterans' Services ..... **(262) 548-7732**
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

Wisconsin Military Family Assistance Center
.....**(800) 292-9464, Press 3**
..... **(262) 542-5117**
311 Walton Ave, Waukesha WI 53186
Provides resources and makes referrals to Veteran's agencies as well as those within the service member or family member's community as needed.
www.wisconsinmilitary.org

VOLUNTEER OPPORTUNITIES

Aging and Disability Resource Center (ADRC)
Volunteer Program Specialist..... **(262) 548-7848**
Call for information about opportunities.
www.waukeshacounty.gov/adrc
www.wcvolunteers.com

DAV Volunteer for Veterans
Makes it easy to help American veterans or for veterans to get help. Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations
www.volunteerforveterans.org

EasterSeals Southeast Wisconsin..... **(262) 953-2215**
Volunteer opportunities
www.eastersealswise.com

Elmbrook Church..... **(262) 786-7051**
777 S Barker Road, Brookfield WI 53045
www.elmbrook.org

Eras Senior Network, Inc..... **(262) 549-3348**
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
www.eras.org

Hope Center..... **(262) 549-8726**
502 N East Ave, Waukesha WI 53186
Clothing Shop; Day Center; donate, make and/or serve breakfast at 9:00 am, lunch at noon M-F, evening meal at 5:30 pm M, W & F; Project Move; Green Power Garden
www.hopecenterwi.org

United Way of Greater Milwaukee & Waukesha County
..... (**262) 547-8459**
1717 Paramount Dr, Waukesha WI 53186
www.unitedwaygmwc.org/home

Waukesha County Museum..... **(262) 521-2859**
101 W Main Street, Waukesha WI 53186
www.waukeshacountymuseum.org

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