#### **OPEN MEETING MINUTES**

# Waukesha County Health and Human Services Department ADRC Advisory Board August 3, 2023

**Present Board Members:** 

Betty Koepsel

Marj Kozlowski, Secretary

Susan Schweda, Vice Chair (left at 10:58 a.m.)

Judith Tharman, Chair

Pat Carriveau Sandy Wolff Pamela Franke Joel Gaughan

Roman Schulteis (left at 10:50 a.m.)

**Absent Board Members:** 

**HHS Board Liaison:** 

Mary Baer

**HHS Staff Liaisons:** 

Mary Smith

Amy Meyer

Lisa Bittman (left at 10:17 a.m.)

Trista Mathisen Sheri Milinski Pat Smith

Guest: Liz Aldred, HHS Director

Janelle McClain, Senior Administrative Specialist

#### Call to Order

The meeting was called to order at 9:32 a.m. by Chair Tharman.

## Review and Approval of Minutes from April 6, 2023, Meeting

Chair Tharman called for motion to approve the minutes from June 1, 2023. Vice Chair Schweda moved to approve the minutes as printed, second by Carriveau. All in attendance approved. Motion carried 9-0.

## **Committee Business**

- HHS Community Needs Presentation Liz Aldred
  - o Community needs identified by advisory committees align with County's plan.

Connected to the 2023 – 2025 HHS Strategic Plan.

- o Community Health Assessment (CHA) Identified Health Priorities for 2022 2026.
  - Mental Health
  - Substance Use
  - Healthy Aging
- Funding Advocacy for the ADRC
  - No increase in Adult Protective Services, transportation, or ADRC based funding from the state since 2010.
  - State level advocacy needed to increase funding toward social determinants of health.

- Transportation vendor rates are expected to double in the next year.
- The Joint Finance Committee (JFC) is considering ADRC / APS funding in their budget discussions.
- Lack of affordable housing and respite resources.
  - Stigma associated with individuals struggling with mental health and substance use.
  - Encourage landlords to rent to low-income individuals.
- o Transportation vendor services are limited.
  - Average cost of transportation for a single adult is \$326 per month.
  - Work to find alternatives for ride share options.
- o Social Isolation has increased.
  - Scams and financial abuse are on the rise with the senior population.
  - Youth being placed out-of-home / out-of-state.
  - Resources and support to individuals and caregivers.
- Workforce Shortages
  - Caregiver shortages continue.
  - County prioritizes a culture that attracts, retains, and engages in superior staff.
- o Prevention and Early Intervention
  - Mental Health Center to open a crisis stabilization unit.
  - Increased mental health services for youth.
  - 13-point plan to respond to the opioid epidemic through prevention, harm reduction, and intervention strategies.
- Promote continued recovery from the COVID-19 pandemic.
  - Continued partner relationships established with schools and health care agencies.
  - Home delivered meals are an added safety check.
  - Initiated friendly visitor calls.

## ADRC 2022 Annual Report Approval

- Chair Tharman called for motion to approve the ADRC 2022 Annual Report.
   Secretary Kozlowski moved to approve, second by Vice Chair Schweda. All in attendance approved. Motion carried 9-0.
- ADRC Quarter 2 Data Review
  - Resource Center Contact Data for January June 2023
    - Topics remain consistent.
    - Caregiving inquiries increased.
    - Alzheimer's and other Dementia increased.
    - Youth transition decreased.
      - Potentially related to extensive targeted outreach and agency collaborations.
    - Call Activities remain consistent.
    - Memory screens increased.
    - Disenrollment counseling increased.
      - Individuals losing coverage post pandemic.
  - Meal Services
    - Congregate 11.868
    - Home delivered 71,316
  - Transportation
  - APS
    - Call intakes 673
    - Investigations opened 167

## ADRC Manager Report - Mary Smith

- Intense volunteer recruitment, no addition of volunteers.
- Additional funding for ADRC from statewide budget \$2.5 million for 2023 2024 and \$5 million for 2024 – 2025
  - Waukesha county receives about 6%
- Additional funding for APS from statewide budget \$1 million
- · Increased focus on marketing and outreach with additional of Sarah Pfeiffle
- CHIP Health Aging Action Team Initiatives for 2022 2026
  - o Fall Prevention
  - Social Isolation and Loneliness

# ADRC Coordinator Report – Lisa Bittman

- 3 ADRC Specialist openings
- 1 Disability Benefits Specialist opening
- Volunteer Needs
  - o Intense volunteer recruitment, no addition of volunteers
    - Volunteer Reception Center
    - Home delivered meals drivers.
    - Appointment drivers
- United Community Center collaboration for Spanish speaking memory screens

## ADRC Coordinator Report – Amy Meyer

- Aging Services, Nutrition and Transportation staffing is stable.
- APS Social Worker opening
- Transportation RFP coming to a close.
- · Catering RFP about to begin.
- Focus on reinforcing relationships with ADRCs of neighboring counties.
- Butler dining site has not opened yet due to staffing.
- New Berlin meal site location needed.

## Health and Human Services Board Report - Mary Baer

- HHS Public Hearing
  - o August 17, 2023
  - o 8:30 a.m. 10:00 a.m.
- Clinical Services educated on Overdose Aid Kits (O.A.K.) boxes.
  - County has 200 to distribute.
- Public Health reported on 140 Review to be completed in September.
- Community Health Assessment (CHA) was shared.
- A&F Division reported on improvements in the youth justice system and comprehensive community services.

## County Board Report - Joel Gaughan

- June County Board
  - Created one Health Services Supervisor position / abolished a Clinical Therapist position.
- July County Board
  - o Paratransit services eliminated; a few regular users grandfathered in for one additional year to allow time to arrange for alternate transportation.
  - Salary adjustments for the telecommunications center (dispatch).
    - Short 20-30 workforce members from their full staff of 60.

## Agency Announcements and Updates

Smith shared the continued need for ADRC Advisory Board members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smith:smithshift">smithshift</a> members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smithshift">smithshift</a> members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smithshift">smithshift</a> members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smithshift">smithshift</a> members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smithshift">smithshift</a> members. Inquiries or recommendations should be shared with Sheri Milinski @ <a href="mailto:smithshift">smithshift</a> members.

## **Public Comment**

There were no public comments.

## Adjourn

Chair Tharman called for a motion to adjourn the meeting at 11:13 a.m. Koepsel motioned to adjourn; second by Wolff. All in attendance approved. Motion carried 7-0.

Minutes respectfully submitted by Trista Mathisen.

Approved: // //

4