

2021 CST Initiative Survey, F-02310 (04/2022)

1. OVERVIEW AND COMPLETION INSTRUCTIONS

The Coordinated Services Teams (CST) Initiatives Survey asks a variety of questions about the operations of your CST in calendar year 2021. The survey is completed annually by CSTs. Results will be used to inform improvements and direct training and technical assistance efforts.

The survey requires knowledge of your initiative and staff, but minimal data collection from your records. The estimated completion time is 12 minutes. The topics in the survey include:

1. Youth and Family Enrollment Information
2. Eligibility Criteria
3. Supports and Services for Youth and Families
4. Community Participation
5. Staff Turnover
6. Supervision and Training
7. Telehealth

Instructions

This survey should be completed by your initiative's Coordinating Committee, coordinator, and/or consultant (if applicable). Complete only one survey for your entire initiative.

All questions with a star (*) after them require a response.

If you cannot complete the survey all at once, you may close the survey and return to it later by selecting "Save and Continue Later" at the top right corner of the page.

You must complete the questions in order. You can't skip required questions and jump ahead.

Deadline

The deadline for completing the survey is Tuesday, May 31.

How to get help

If you have questions or technical difficulties with the survey, please contact Tim Connor at tim.connor@dhs.wisconsin.gov or 608-261-6744.

2. PART 1: YOUTH AND FAMILY ENROLLMENT INFORMATION

For the purpose of this survey, please use the following definition of your Coordinated Services Teams (CST) Initiative:

Your CST includes all youth who have a child and family team and are enrolled through the agency that receives the CST grant from the Wisconsin Department of Health Services. If the CST approach has been expanded to other agencies within your county/tribal human services system, those youth do not need to be included in your reporting.

1. Select the county or Native American tribe that operates your CST.

Waukesha County

2. For calendar year 2021, how many CST child and family teams were active?
(INSTRUCTIONS: Please count all teams active at any point during the year.)

**3. How many of the 2021 CST child and family teams had wraparound plans that reflected activities or interventions that drew on sources of natural support?
(DEFINITION: Natural supports are drawn from family members' networks of interpersonal and community relationships.)**

52

4. How many CST youth jointly participated in each of the following programs or benefits in 2021?

(INSTRUCTIONS: You must enter zero rather than leave an item blank. Youth should be counted multiple times if they participated in multiple programs/benefits)

Comprehensive Community Services (CCS) : 45
 Children's Long-Term Support (CLTS) Waiver : 18
 Coordinated Specialty Care (CSC) : 0
 Targeted Case Management (TCM) : 0
 Children's Community Options Program (CCOP) : 8

3. PART 2: ELIGIBILITY CRITERIA

**5. Please select all eligibility criteria and target groups used in 2021 to enroll youth into your CST. If your agency also operates a CCS program, select all eligibility criteria used to enroll CST youth jointly into your CCS program. If the criteria are the same, select the criteria in both columns.
(INSTRUCTIONS: Select all that apply)**

	CST Eligibility Criteria	CST/CCS Eligibility Criteria
None		
Currently involved in 2 or more systems of care (child-serving systems)	X	X
Involvement with the child welfare system	X	X
Involvement with the juvenile justice system	X	X
School academic or behavioral problems	X	X
Behavioral or emotional problems that are severe in degree	X	X
Behavioral or emotional problems that have persisted for at least one year or are expected to persist for at least one year	X	X
Behavioral or emotional problems causing functional impairment in one or more life activities or domains including family, school, or community	X	X
History of unsuccessful service interventions	X	X
At risk of out of home care	X	X
Presence of a behavioral health diagnosis	X	X
Medicaid eligibility		X
Lack of funding/insurance	X	
Age group	X	X
Parents' willingness to participate in care	X	X

6. Does your CST enroll any youth into services to help them while they wait for the CCS assessment and Medicaid eligibility processes to be completed?

Yes

7. After youth are enrolled into CCS, is their CST participation continued?

All youth continued in CST

4. PART 3: SUPPORTS AND SERVICES FOR YOUTH AND FAMILIES

8. Please identify all types of clinical behavioral health services provided to any youth participating in CST only in 2021. If your agency also operates a CCS program, please identify all types of clinical behavioral health services provided to any CST youth participating jointly in your CCS program. If the same, select the services in both columns. (INSTRUCTIONS: Select all that apply)

	CST Services	CST/CCS Services
None		
Individual counseling/therapy	X	X
Family counseling/therapy	X	X
Case management	X	X
Care coordination	X	X
Psychiatric medications	X	X
Crisis intervention	X	X
Day treatment	X	
Group home	X	
Residential treatment center		
Inpatient/institutional services	X	X
Substance use treatment	X	X

9. Please identify all types of supportive services provided to any youth and family members participating in CST only in 2021. If your agency also operates a CCS program, please identify all types of supportive services provided to any CST youth participating jointly in your CCS program. If the same, select the services in both columns.

(INSTRUCTIONS: Select all that apply)

	CST Services	CST/CCS Services
None		
Respite care		
Family psychoeducation		X
Daily living skills for caregivers		
Daily living skills for youth		X
Employment support		X
Family support groups		
Recreational physical activities		
Creative skill building (music, arts, etc.)		
Involvement with community groups	X	X
Parenting skills	X	X
Youth to youth mentoring or support		
Parent peer specialist services		
Physical health monitoring		
Positive Youth Initiatives	X	X
CLTS/CCOP related	X	X

5. COMMUNITY PARTICIPATION

10. In the rows of the tables below are a list of activities in which local agency partners could collaborate with your CST. Local community agencies are listed in the columns. Please select the local community agencies that participated in each activity with your CST in 2021.

(INSTRUCTIONS: Select all that apply)

	School districts	Child welfare agency	Youth justice agency	Developmental disability agency	Economic support agency	Primary care providers
Provision of any referrals to your CST	X	X	X	X		
Participation on your CST Coordinating Committee	X	X	X	X	X	
Participation in any child and family teams	X	X	X	X		X
Participation through designated roles in any individual plans of care	X	X	X	X		X
Provision of funding to support your CST budget		X	X	X	X	

11. Are there designated membership spots on your CST Coordinating Committee for youth and parents? (INSTRUCTIONS: select all that apply)

Parents

12. How often were parents able to participate in your CST Coordinating Committee meetings in 2021?

Half or fewer meetings

13. How often were youth able to participate in your CST Coordinating Committee meetings in 2021?

No meetings

6. PART 5: STAFF TURNOVER

INSTRUCTIONS: In this section about staff turnover, please use the following definitions when developing your responses:

CST Coordinators: Staff positions that facilitate child and family teams.

FTE (full-time equivalent): This refers to the ratio of the number of hours a position has relative to a full-time 40-hour position. A 40-hour per week position is 1.0 FTE. A 20-hour per week position is .50 FTE, etc.

FTE month: This refers to a one-month period in which a full-time position was funded regardless of whether it was staffed or vacant. For example, a one-month vacancy for a 1.0 FTE position represents 1.0 FTE month. A one-month vacancy for a .50 FTE position represents .50 FTE month.

14. How many CST coordinator FTEs were dedicated to your CST in 2021? Include vacant positions.

7.5

15. How many FTE months for CST coordinators were vacant in your CST during 2021? If no vacancies occurred at any time, record zero.

5

16. For a full-time CST coordinator, what was the average caseload in 2021?

7

7. PART 6: SUPERVISION AND TRAINING

17. Is there at least one current active CST coordinator?

Yes

18. How many years have your current CST coordinators occupied their positions? If your CST has more than five coordinators, list the five with the longest tenures.

(INSTRUCTIONS: Round to the nearest quarter year: 1.00, 1.25, 1.50, 1.75)

Coordinator #1 : 1.75

Coordinator #2 : 0.25

Coordinator #3 : .25

Coordinator #4 : .25

Coordinator #5 : .25

19. How many years have your current CST coordinators worked in any capacity in the children's behavioral health field? If your CST has more than five coordinators, list the five with the longest tenures.

(INSTRUCTIONS: Round to the nearest quarter year: 1.00, 1.25, 1.50, 1.75)

Coordinator #1 : 1.75

Coordinator #2 : 2.0

Coordinator #3 : 3.0

Coordinator #4 : 10

Coordinator #5 : 1.0

20. How many current CST coordinators have ever received the following trainings?
(INSTRUCTIONS: enter zero if none)

Wraparound Fundamentals Workshop/Care Coordination Fundamentals : 4
Wraparound Advanced Practice Workshop : 1

8. PART 6: SUPERVISION AND TRAINING, continued

21. Is there a current active CST supervisor or initiative coordinator?

Yes

22. How many years has the CST supervisor occupied the position?
(INSTRUCTIONS: Round to the nearest quarter year: 1.00, 1.25, 1.50, 1.75)

.75

23. How many years has the CST supervisor worked in any capacity in the children's behavioral health field?
(INSTRUCTIONS: Round to the nearest quarter year: 1.00, 1.25, 1.50, 1.75)

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24. Has the CST supervisor or initiative coordinator ever received the following trainings?

	Yes	No
Wraparound Fundamentals Workshop/Care Coordination Fundamentals	X	
Wraparound Advanced Practice Workshop	X	

25. How available is the CST supervisor or initiative coordinator for Child and Family Team consultation currently?

Available for some child and family teams as needed

9. PART 7: TELEHEALTH

26. How often does your CST currently have reliable internet service for telehealth?

All or most of the time

27. Does your CST currently have the necessary technology for telehealth for all staff? (computers with cameras and video conferencing software)

Available for all CST staff

28. What percentage of your CST families would you estimate have access to reliable internet service and technology for telehealth?

76-100%

29. Did your CST use telehealth to provide services in 2021 to any youth and families?

Yes

10. RESPONDENT CONTACT INFORMATION

Please record your name, email address, and phone number. You may be contacted if there are questions about the responses submitted. After your responses are entered, a copy of your responses will automatically be emailed to you.

30. Name:

Eve (Altizer) Cook

31. Phone number:

262-548-7267

32. Email address:

ealtizer@waukeshacounty.gov

11. Thank You!

Thank you for completing the 2021 Coordinated Services Teams Initiatives Survey.