

HHS Emergency Preparedness

Children and Family Services Advisory Committee Meeting
October 19, 2017

Bridget Gnadt, Emergency Preparedness Coordinator



Wendell Center
HEALTH & HUMAN SERVICES

Themes and Trends

- Number of disasters/events increasing
 - Public Health Events, Natural Disasters, Criminal Acts
- Increasing Severity of Events
- Increase in aging population in county
- Increasing number of functional and access needs (1 in 5 people in the U.S. report having a disability)
- Growing cultural diversity
- Growing preparedness mandates
 - CMS Preparedness Rule
 - Public Health Preparedness Capabilities based on CDC requirements
- Decreasing Federal and State Preparedness Funding
- Social Media

Role of Waukesha County HHS in Emergency Preparedness and Response

"The Role of HHS in Emergency Response"

- HHS staff will address the human aspect in emergencies and disasters such as:
 - Sheltering
 - Mass Clinics
 - Reunification Centers
 - Family Assistance Centers
 - Volunteer Reception
 - Public Information and Education
- HHS staff will NOT be clearing debris from roadways, operating heavy machinery, directing vehicular traffic or providing extensive medical care

The infographic is titled "Health and Human Services Emergency Preparedness on 9/11/11". It features a central banner that reads: "You've heard that all HHS staff are considered first responders in an emergency, but what does that really mean?". Below this, a section titled "We take care of the people through:" lists four key services:

- Shelters:** Provides temporary shelter for disaster victims, including food, clothing, and other necessities. It also provides information and assistance to help people return to their homes.
- Mass Clinics:** Open in response to public health emergencies to help distribute preventative medication or vaccines to protect the health of the community.
- Reunification Centers:** Assist in the process of reuniting family members and loved ones during disasters and emergencies. Connects victims of disasters and provides information and assistance.
- Family Assistance Centers:** Address the psychological and practical needs of people affected by disasters and emergencies. Provide information and assistance between the Medical Examiner's Office and families to assist in identifying the victims.

 To the right of these services, a vertical column titled "What HHS Employees Will NOT be doing" lists:

- Use Power Tools Such as Chainsaws
- Remove Debris
- Direct Vehicle Traffic
- Operate Heavy Machinery
- Provide Medical Care Beyond Basic First Aid and Triage

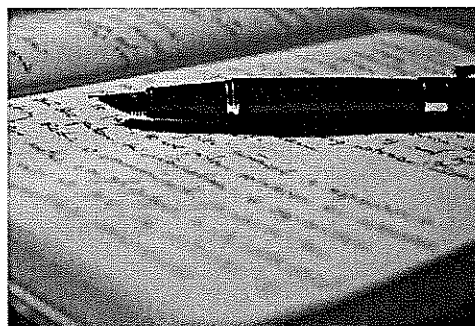
- Assignments or roles in an emergency will be based on each individual's particular skills, strengths, and experience.
- "Just in Time Training" will be provided to help staff adapt their existing skills to fit their emergency assignment.
 - Job Action Sheets will provide an overview of the position's responsibilities, resources, and contacts.

Where do I fit in?				
Your specific role in an emergency will be based on your particular skills, strengths, and experience. And, in the "Just in Time" training specific to your emergency role, you will be provided immediately before beginning your assignment.				
Economic Support	Mass Clinics Support services such as setting up reception, food, and other services. Directing bus services to get patients etc.	Family Assistance Center Support services such as setting up reception, food, and other services. Directing bus services to get patients etc.	Shelter Initial person in setting up the shelter.	Family Reunification Center Support services such as setting up reception, food, and other services. Directing bus services to get patients etc.
Nurses	Provide medical care and triage. Provide first aid, wound care, and other medical services. Provide emotional support and counseling.	Provide medical care and triage. Provide first aid, wound care, and other medical services. Provide emotional support and counseling.	Provide medical care and triage. Provide first aid, wound care, and other medical services. Provide emotional support and counseling.	Provide medical care and triage. Provide first aid, wound care, and other medical services. Provide emotional support and counseling.
Social Workers	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.
Clinical Services (Non-Nursing Staff)	Provide clinical services such as dental, vision, and other services. Provide emotional support and counseling.	Provide clinical services such as dental, vision, and other services. Provide emotional support and counseling.	Provide clinical services such as dental, vision, and other services. Provide emotional support and counseling.	Provide clinical services such as dental, vision, and other services. Provide emotional support and counseling.
Clerical/Admin/Records/Fiscal	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.
Veterans	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.
ADRC	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.
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WIC	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.
Volunteer Coordinators	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.	Support services such as providing information, counseling, and other services. Provide emotional support and counseling.

This guide merely provides examples of possible positions a person may be assigned to in an emergency. Actual roles or needs may vary by disaster and will be based upon individual skills, background, and ability, as well as the type of emergency response.

What is HHS Doing to Prepare?

- Plan writing and enhancement
 - Mass Clinics
 - Sheltering
 - Volunteer Reception Center
 - Family Assistance Center
 - Family Reunification Center
 - Business Continuity

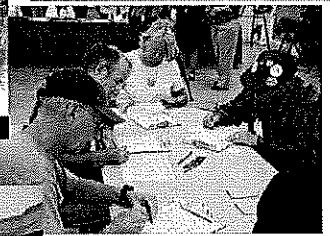
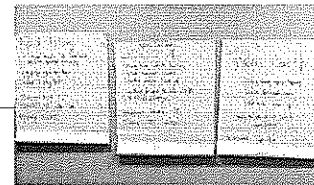


What is HHS Doing to Prepare?

- Staff Education
 - Handouts
 - E-mails
 - ICS and NIMS courses (online or in person)
 - <https://training.fema.gov/is/crslist.aspx>
 - Trainings (IEMC, FAC, etc.)
 - Videos
 - "The Role of HHS in Emergency Response"

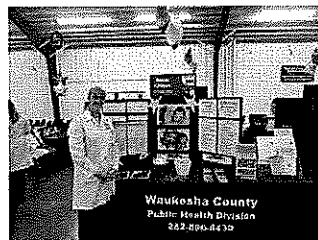
What is HHS Doing to Prepare?

- Exercising Plans
 - Mass Clinics
 - Family Assistance Center
 - Volunteer Reception Center
 - Sheltering



What is HHS Doing to Prepare?

- Community Education
 - Health and Education Fairs
 - Exercises
 - Share expertise with local and regional partners
 - Creation and distribution of preparedness materials
 - Website, social media, print brochures

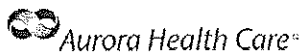


What is HHS Doing to Prepare?

- Collaborating with Community Partners



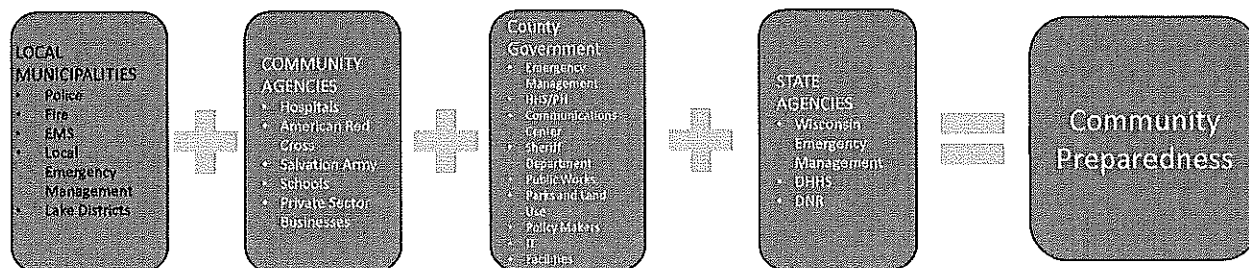
Local Police, Fire, EMS, Emergency Management



Waukesha Area Healthcare Preparedness Coalition



Preparedness is a Community Affair

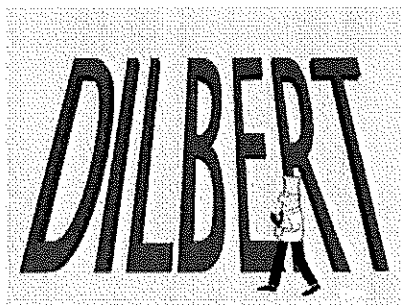


How can others get involved?

- Participate on the Waukesha County FAST Team
- Register on the Wisconsin Emergency Assistance Volunteer Registry
- Join the Healthcare Emergency Readiness Coalition (HERC Region 7)
- Join the Waukesha Area Healthcare Preparedness Coalition
- Volunteer to help with preparedness exercises
- Take FEMA courses online at <https://training.fema.gov/is/crslist.aspx>

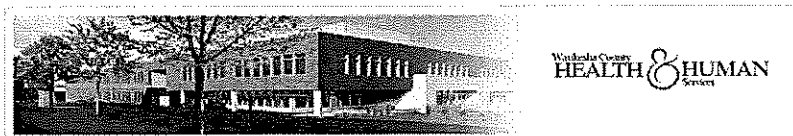


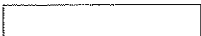
These plans should help avoid...



Thank you!

Questions?





Waukesha County

DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Bridget Gnadt

Emergency Preparedness Coordinator

Human Services Center

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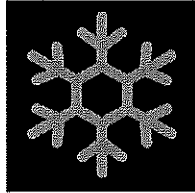
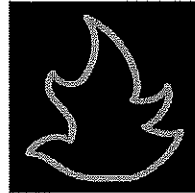
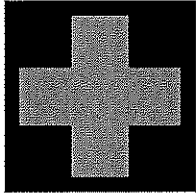
E-mail: bgnadt@waukeshacounty.gov



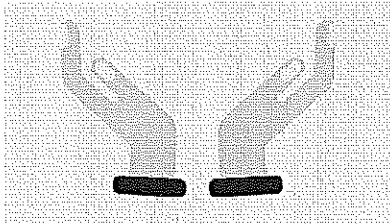
Health and Human Services

Emergency Preparedness

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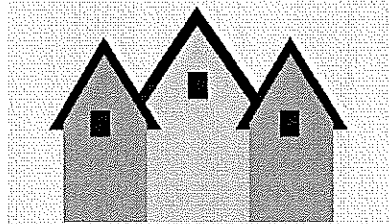
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Family Assistance Centers

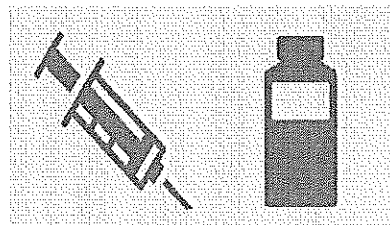
Address the psychological, spiritual, medical, and logistical needs of grieving family members after an event and provide them with accurate and timely updates

Facilitate information exchange between the Medical Examiner's Office and families to assist in identifying the victims



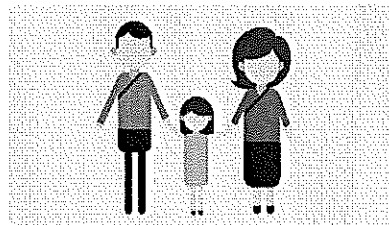
Shelters

Provides temporary essential services such as feeding, safe and secure housing, basic medical/behavioral health services, supply distribution, and resource and referral information when an emergency displaces people from their homes



Mass Clinics

Open in response to a public health emergency to help distribute preventative medication or vaccine to maintain the health of the community



Reunification Centers

Facilitate information sharing to support family notification and reunification during and after a mass casualty event (Connects victims and those present during the incident with their loved ones)

What HHS Employees WILL NOT be doing:



Use Power Tools Such as Chainsaws



Remove Debris



Direct Vehicle Traffic



Operate Heavy Machinery



Provide Medical Care Beyond Basic First Aid and Triage

Where do I fit in?

Your specific role in an emergency will be based off your particular skills, strengths, and experience. "Just in Time Training" specific to your emergency role will be provided immediately before beginning your assignment.

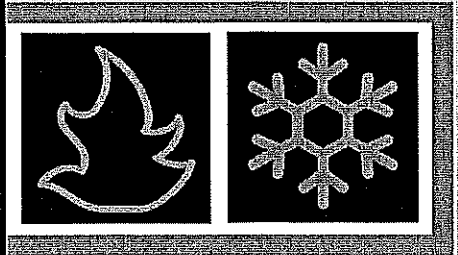
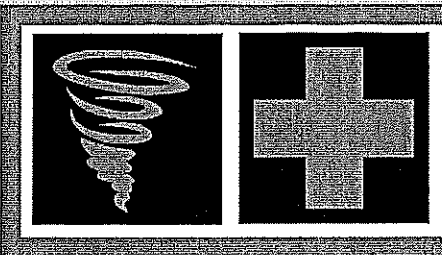
	Mass Clinics	Family Assistance Center	Shelter	Family Reunification Center
Economic Support	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.	Assist people in applying for benefits	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.
Nurses	Determine which medication/vaccine is safe for client and distribute medication or administer vaccine, staff call center	Support Services such as basic first aid, respond to medical questions, registration, collect antemortem data, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, basic first aid, respond to medical questions, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, basic first aid, respond to medical questions, etc.
Social Workers	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, address immediate mental health concerns and refer as needed, etc.	Accompany families through Family Assistance Center, ensure they are aware of services available and any scheduled meeting times, serve as family coordinator while at the center, staff call center	Staff dormitory, help resolve disputes and complaints in shelter, help link clients to outside resources, arrange in-shelter childcare	Staff call center, assist in reunification/notifications, address immediate concerns and refer as needed, etc.
Clinical Services (Non-Nursing Staff)	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.	Provide basic behavioral health services and refer to longer term services, as necessary.	Provide basic behavioral health services and refer to longer term services, as necessary.	Provide basic behavioral health services and refer to longer term services, as necessary.
Clerical/ Admin/ Records/Fiscal	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, assist with record keeping, fiscal matters, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, assist with record keeping, fiscal matters, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, assist with record keeping, fiscal matters, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, assist with record keeping, fiscal matters, etc.
Veterans	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies	Help with planning and logistics	Help with planning and logistics	Help with planning and logistics
ADRC	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, addressing special needs, dispensing medications, etc.	Assist with food arrangements, transportation, addressing special needs, help with community resource coordination, etc.	Assist with food arrangements, transportation, addressing special needs, help with community resource coordination, etc.	Assist with food arrangements, transportation, addressing special needs, help with community resource coordination, etc.
BAS	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, technical support, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, technical support, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, technical support, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, technical support, etc.
WIC	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.	Breastfeeding and nutrition support, as well as other support services	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.	Support Services such as greeting, registration, forms assistants, directing lines, runners to get supplies, etc.
Volunteer Coordinators	Volunteer recruitment and management	Volunteer recruitment and management	Volunteer recruitment and management	Volunteer recruitment and management

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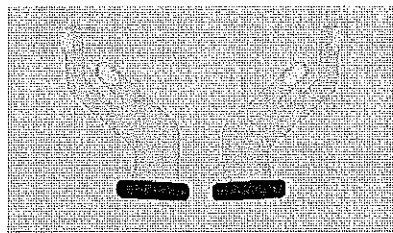
Health and Human Services

Emergency Preparedness

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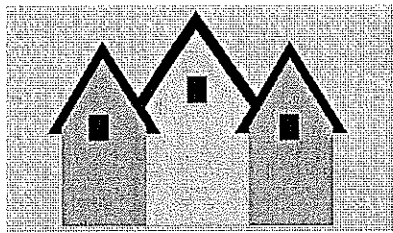
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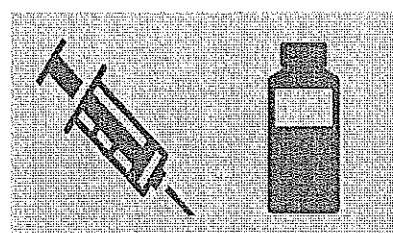
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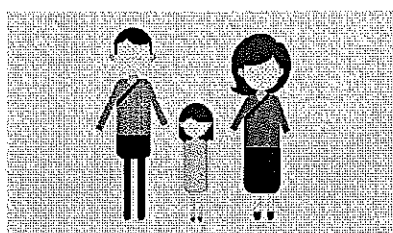
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