

## **Minutes of the Health & Human Services Board & Committee**

**Thursday, June 10, 2010**

Chairs Brandtjen and Farrell called the meeting to order at 1:02 p.m.

**Committee Members Present:** Supervisors Janel Brandtjen (Chair), Kathleen Cummings, Mike Inda, Pauline Jaske, Jim Jeskewitz, and Peter Wolff. Gilbert Yerke arrived at 1:07 p.m.

**Board Members Present:** Citizen Members Dennis Farrell (Chair), Flor Gonzalez, and Michael O'Brien; and Supervisors Duane Paulson, Janel Brandtjen, Jim Jeskewitz, and Paul Decker. Citizen Members Joe Vitale and JoAnn Weidmann arrived at 1:06 p.m. **Absent:** Citizen Member Dr. Peter Geiss.

**Also Present:** Legislative Policy Advisor Sarah Spaeth, Health & Human Services Deputy Director Don Maurer, Aging & Disability Resource Manager Cathy Bellovary, Programs & Projects Analyst Barbara Woyak, Health & Human Services Director Peter Schuler, Health & Nutrition Supervisor Mary Smith, Veterans Services Manager Tom Ludka, Brewers Community Foundation Executive Director Cecelia Gore, County Board Chair Jim Dwyer, Adolescent & Family Services Manager Peter Slesar, Social Worker Fred Garcia, County Executive Dan Vrakas, Executive Assistant Julieanne Klimetz, Shared Services Supervisor Kathy Mullooly, and Economic Support Services Coordinator Luann Page. Recorded by Mary Pedersen, County Board Office.

### **Committee Agenda Items**

#### **Approve Minutes of 5-20-10**

MOTION: Jeskewitz moved, second by Jaske to approve the minutes of May 20. Motion carried 6-0.

#### **Legislative Update**

Spaeth advised the Governor's Juvenile Corrections Review Committee is currently discussing the possibility of closing either Lincoln Hills or Ethan Allen. The last meeting will take place on June 21, where the committee will release its decision.

Weidmann and Vitale arrived at 1:06 p.m.; Yerke arrived at 1:07 p.m.

#### **Announcements**

Spaeth reminded the committee that the next County Board meeting will be held on Wednesday, June 23, rescheduled from Tuesday, June 22. A tour of the mobile command vehicle is scheduled at 5:45 p.m.

#### **Future Agenda Items**

- Discuss State Proposal to Close Lincoln Hills or Ethan Allen

## **Board Agenda Items**

### **Advisory Committee Reports**

Weidmann reported on the recent Public Health Advisory Committee meeting. She said the CDC will be inspecting the County's vaccine stockpiles. Environmental Health Division staff said the Department of Revenue can order restaurants closed for non-payment of taxes. Someone requested a discussion with the architects on the new Health & Human Services Building plans, to be held before they get too far along in the process. Maurer noted there is no confirmed building design at this time – just a concept. Spaeth advised the location of the building will be discussed at an upcoming joint Public Works/Executive/Health & Human Services Committee meeting.

### **Announcements**

Paulson advised the tricycle race for the United Way will be held on August 17 with a rain date of August 18. All those present were encouraged to participate.

### **Future Agenda Item(s)**

- Environmental Health Update (Weidmann)

## **Committee Agenda Items**

### **Review and Accept the 2009 Annual Report of the Aging and Disability Resource Center (ADRC) and Educational Presentation on the ADRC**

Bellovary and Woyak were present to review their annual report as outlined. During the ADRC's first full year of operation, incoming non-administrative contacts increased 31.1%, averaging 155 incoming contacts daily. Most contacts were for general information and assistance followed by benefit counseling, nutrition, transportation, and volunteer services. The number of unduplicated registered clients, whose cases had an active contact during 2009, increased by 814 or 13.4% from a 2008 total of 6,095 clients. The most prevalent age range was 80-89 with 31% of registered clients, similar to previous years. Revenues budgeted in 2009 totaled \$7,051,212 which included federal stimulus funds, state grants, client donations, county tax levy, etc.

During 2009, 390 cases were referred for enrollment into Family Care. All individuals on the original Family Care wait list were addressed. Bellovary noted, however, there is a wait list again and there probably always will be. During 2009, 610 pre-admission consultations for nursing homes, residential care apartment complexes, and community based residential facilities were completed. An estimated 2,540 caregivers were assisted by the National Family Caregiver Support Program, an increase of 32.9% from the 2008 service level of 1,911 caregivers. The total number of people served by both the Disability Benefits Specialist Program and the Elderly Benefits Specialist Program totaled 929, an increase of 56 people or 6.4% from 2008. Regarding Older Adult Community Services (adult day centers, chore and household services, health cost sharing personal care, respite care, etc.), 645 clients were served versus 605 in 2008, an increase of 40 clients or 6.6%. During 2009, 84 cases of elders and adults at-risk of abuse and neglect were reported. Of those, about 75% were substantiated. A total of 50,446 senior dining meals were served in comparison to 59,146 during 2008, a decrease of 8,700 meals or 14.7%. The total number of one-way trips for all specialized transportation services decreased by 1,010 or 1.4% from those provided in 2008. The total number of volunteers decreased by 202 people, or 15.7% from 2008.

MOTION: Yerke moved, second by Cummings to accept the 2009 annual report of the ADRC. Motion carried 7-0.

**Ordinance 165-O-026: Accept Donation From Roundy's Supermarkets Inc. And Modify Health And Human Services Nutrition Program 2010 Budget to Authorize Donation Expenditures**

Bellovary explained this ordinance as outlined which authorizes the acceptance of a \$2,500 donation from Roundy's Supermarkets, Inc. to purchase chairs and storage carts for the Brookfield Senior Center. To answer Brandtjen's question, Bellovary said Roundy's came to us; we did not solicit the donation.

MOTION: Jaske moved, second by Cummings to approve Ordinance 165-O-026. Motion carried 7-0.

**Review and Accept the 2009 Annual Report of the Veterans Service Office and Educational Presentation on the Veterans Service Office**

Ludka reviewed his annual report as outlined. In 2009, there were a total of 9,929 incoming phone calls and 4,813 clients came into the office. A total of 93 referrals to other federal, state, and county providers for additional services were made during the year. A total of 96 appearances on behalf of veterans were made during the year. Services are available to approximately 60,000 to 70,000 veterans of Waukesha County which include parents, spouses, and children. Federal benefit payments made during 2009 totaled \$70,572,000 while state payments totaled \$166,284. Services and payments include compensation and pension, insurance and indemnities, medical expenses, personal loans, home improvements loans, retraining grants, and education grants. There were no inquiries for indigent veteran burials in 2009. For informational purposes, copies of *The Waukesha Patriot* newsletter were distributed as were pamphlets about the division, eligibility for Agent Orange-related compensation, and low-income pension for wartime veterans.

MOTION: Cummings moved, second by Jaske to accept the 2009 annual report of the Veterans Service Office. Motion carried 7-0.

**Combined Agenda Items**

**Statistic of the Month: Family Caregiver Support Program**

Woyak referred to their handout on this item. According to the Administration on Aging, almost one-third of all caregivers are balancing employment and caregiving responsibilities. Since caregiving is emotionally draining, they have a high rate of depression compared to the general population. Caregiving can also have a major financial impact on employers, with an annual cost of \$2,100 per full-time employed caregiver.

Woyak said through involvement with the Caregiver Connection and the implementation of the ADRC, the number of caregiver contacts and caregivers registered for services have increased. Tracking of caregiver contacts began in April of 2008 as the ADRC began to phase in its full staffing, increasing to 1,859 contacts recorded during 2009.

The ADRC provides support and services to family caregivers through the National Family Caregiver Support Program. The program provides information, support, and assistance to family

and friends who help care for a person 60 years of age or older, those with Alzheimer's disease or other dementia, and grandparents or relative caregivers 55 years of age and older who care for grandchildren under age 18, or who are caring for someone with a severe disability who is between 19 to 59 years of age.

Bellovary said with the Alzheimer's Association and other partners in this project, they are educating businesses as to how they can help their employees and decrease work time losses.

### **Update on Fraud and Child Care**

Page distributed copies of "Waukesha County Economic Support Ten Year Case Count." Page said the caseload has climbed steadily since 2000 but is beginning to slowdown. Regarding the Child Care Program (help with daycare center costs), staff realize up front whether or not they are getting accurate information from applicants. There are currently about 1,000 child care cases. There is one fraud investigator who reviews cases as needed, however, the percentage of fraud is very small.

Page indicated providers are people who provide licensed child care. The State handles the licensing aspect but the division has two staff members responsible for monitoring these individuals. Several reports help County staff identify red flags, such as attendance discrepancies, whereby unannounced site visits can occur. Page said her staff is very proactive. New processes for dealing with fraud by the division, developed by a County employee, were approved for use by the State. The State has implemented many new rules to ensure a better running program. A State Legislative Audit report released in 2009 found numerous problems throughout the state but each of Waukesha County's cases was correct. The County's payment accuracy rate was 100%. Mullooly discussed day cares which are certified by the County. Staff do quite a few site visits to discourage fraud in this area as well.

### **Brewers Community Foundation Recognition**

Vrakas, Garcia, Slesar, and Gore were present. Slesar spoke of the generosity of the Milwaukee Brewers who have supplied Brewers tickets to Waukesha County families who could not otherwise afford them. To date, these tickets have a value of more than \$5,000. Garcia read aloud letters from Health & Human Services staff members as to how these tickets have benefitted their clients. Vrakas thanked Gore and presented her and the Brewers Community Foundation with a certificate of appreciation. Gore was thankful for the recognition and indicated the charity gives away about \$1 million in grants each year to the five-county area. Their focus is health, education, recreation, and basic needs. All the money the foundation makes goes back to the communities to fund important non-profits.

MOTION: Vitale moved, second by Paulson to adjourn the board at 3:39 p.m. Motion carried 9-0.

MOTION: Jaske moved, second by Cummings to adjourn the committee at 3:39 p.m. Motion carried 7-0.

Respectfully submitted,

Kathleen M. Cummings  
Secretary