



# Waukesha County

## Department of Emergency Preparedness

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**FOR IMMEDIATE RELEASE**  
Date: Wednesday, February 1, 2016

### **MENOMONEE FALLS COMPLETES TRANSITION OF 911 DISPATCH SERVICES TO WAUKESHA COUNTY COMMUNICATIONS**

**(WAUKESHA, WI)** – The Village of Menomonee Falls has successfully transitioned its 911 dispatch services to the Waukesha County Communications Center (WCC). At 7:00 am on February 1, 2017, Menomonee Falls 911 dispatchers broadcasted a sign off message to all radio channels and WCC dispatchers broadcasted a sign on message. Video is available [here](#).

“This move will make Waukesha County residents safer while saving hundreds of thousands of taxpayer dollars each year,” said Waukesha County Executive Paul Farrow. “Consolidating Village and County dispatch centers gives our 911 dispatchers immediate access to more resources while removing the need for the Village to purchase communications equipment.”

The regional dispatch center will connect Menomonee Falls residents directly to the WCC when they call 911, eliminating the need to transfer phone calls, and to invest in equipment such as emergency 911 phone systems; Computer Aided Dispatch systems; recording devices; facilities and infrastructure; and staff salary and benefits.

“Menomonee Falls Protective Services strives to provide the best service available to our citizens, while maintaining safety for our first responders,” said Menomonee Falls Protective Services Director Anna Ruzinski. “The next evolution in providing that service is our consolidation with WCC. We look forward to a successful collaboration for years to come. We thank all of our dispatchers over the last 50 years for providing excellent service to our citizens.”

#### **About the Waukesha County Communications Center**

The Waukesha County Communications Center (WCC) is the largest Public Service Answering Point (PSAP) in Waukesha County. WCC answers all wireless 911 calls for the County, as well as all landline 911 calls, most non-emergency calls, and dispatch services for 30 of Waukesha County’s 37 municipalities.

More information about WCC is available at [www.waukeshacounty.gov/WCC](http://www.waukeshacounty.gov/WCC). Follow us on Facebook at [www.facebook.com/WaukCO911](http://www.facebook.com/WaukCO911) or on Twitter at [twitter.com/WaukCo911](http://twitter.com/WaukCo911).

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