

COUNTY TREASURER

County-Wide Key Strategic Outcomes: Quality programs and services delivered with competence and skill

Objective: Implement the new tax listing, billing & collection software to streamline payment collection functions. **(Tax Collections, Administrative Services)**

Initiative/Action:

- Do an analysis of number of payments imported electronically for 2008 and 2009 property tax bills.; compare results. Tasked to: Treasurer's Office Target Date: 1st qtr 2010
- Notify mortgage & escrow companies to send electronic files. Develop tax collection system to be able to efficiently import payment files sent in various formats. Tasked to: Tax Project Team & Treasurer's Office Target Date: 3rd qtr 2009



Key Outcome Indicator: Increased number of property tax payments electronically imported into the tax system. An increase rate of electronic submissions will indicate improved efficiency and reduced costs. Based on analysis of electronic submission of 2008 & 2009 tax bills, a target will be created for the 2010 budget.

Performance Measure	2008 Actual	2009 Target	2009 Estimate	2010 Target
# Tax Payments Received Electronically	N/A		N/A	
N/A	TBD			