**Organization Information**

**Organization Legal Name:** County of Waukesha
**Doing Business As:** ADRC of Waukesha County
**Address:**
514 Riverview Ave
Waukesha, WI 53188
**Phone:** 262-548-7848

**Primary Contact:** Kristen Hosking
**UEI** (only required for federal subrecipients, must be active): YFC9Q95M6U56

**Organization Contacts**

| First Name | Last Name | Title | Email | Phone | Grant Program Role | Login Access to TMS | TMS Account Status |
|---|---|---|---|---|---|---|---|
| Kristen | Hosking | Nutrition and Transportation Supervisor | khosking@waukeshacounty.gov | 262-548-7848 | Transit Manager | User Access | Active |
| Amy | Meyer | Health & Human Services Coordinator | ameyer@waukeshacounty.gov | 262-548-7244 | Operations Manager | User Access | Active |
| Randy | Setzer | Administrative Services Manager | rsetzer@waukeshacounty.gov | 262-548-7663 | Signature Authority | No Access | Inactive |

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| Jennifer | Wrucke | ADRC Manager | JWrucke@waukeshacounty.gov | 262-548-7357 | Operations Manager, Transit Manager, Director | User Access | Active |
| Crystal | Snider | Financial Analyst | csnider@waukeshacounty.gov | 262-548-7227 | Finance Manager / Bookkeepper | User Access | Active |
| Justin | Hilgemann | Senior Financial Analyst | jhilgemann@waukeshacounty.gov | 262-548-7401 | Finance Manager / Bookkeepper | User Access | Active |

*** I attest and certify that all of the required information relating to my organization profile has been provided and is accurate. I further attest that I have edited, uploaded, or provided all of the information required or requested in this grant application on behalf of my organization to the best of my ability. I have reviewed the State Management Plan, FTA Master Agreement (if applicable), and other documents listed in the application instructions.**

Confirmed

*** Please indicate whether or not §85.21 state aid will be used for the transportation of persons who cannot walk or persons who walk with assistance during the calendar year.**

Select: Yes

Instruction: Projects must be identified by a strategy and/or action item in a county, multi-county or regional Transit Coordination Plan. This ensures that applicants are coordinating services with other private, public and non-profit transportation providers. Please list plan name, strategy/action item, and page number must be provided below. Your county's coordination plan can be found at this link: County Coordination Plans

*** Title of Coordination Plan:**

**Public Transit – Human Services Transportation Coordination Plan for Waukesha County: 2021**

*** Strategy(ies) from which your project(s) is included as part of::** **Human Services Transportation**

*** Page number(s) in the Coordination Plan the strategies are located:** **Page 9**

| **Project Name** | **Shared-Fare Taxi** |
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| **Is your project provided by a Third Party Provider?** | Yes |
| **Third Party Provider** | Elmbrook/New Berlin Senior Taxi, Seniors on the Go, Oconomowoc Silver Streak, Wisconsin Transportation, Ztrips |
| **If yes, when was your contract updated?** | 01/01/2026 |
| **Type of Service** | Voucher Program |
| **General Project Summary** | The Shared-Fare Taxi Program is a passenger fare-assistance service available to Waukesha County residents. It is primarily a 24-hour advance reservation, door-to-door transportation service that does not operate on fixed routes. Providers may also accommodate demand-response rides when capacity allows.<br><br>This program is delivered through partnerships 5 taxi companies (3 non-profit and 2 for-profit) participating in the program. Each company is contracted to provide services to at least one quadrant of the county. Each participating company bills the ADRC for a $9.00 rate to discount the passenger far and an additional $4.00 overhead fee to cover general operations, (insurance, infrastructure, etc.).<br><br>Shared-Fare Taxi service is available in all communities throughout Waukesha County. Registered riders may also utilize the program to attend one of the five County senior dining centers or one My Meal, My Way dining site for a reduced fare of $2.00 per one-way trip. |
| **Geographic Service Area** | The Shared-Fare Taxi program serves all of Waukesha County. Transportation may also be provided for medical appointments in bordering counties contingent on provider availability. |
| **Service Days** | Monday, Tuesday, Wednesday, Thursday, Friday |
| **Service Requests** (Describe how your service is requested for this project. Examples are same-day, 24 hr notice, via phone, and via website. | Submission of service requests varies by provider, but generally includes a combination of phone, email, and online application. Consumers are requested to contact the contracted provider at least 24 hours in advance to request transportation. |

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| **Passenger Eligibility** | Eligibility is limited to residents of Waukesha County who are non-drivers or limited drivers and are either age 60 and older, or age 18–59 with a disability. Riders must be able to independently enter and exit a standard vehicle with little or no assistance. All riders must be registered with the ADRC to qualify for a reduced fare. |
| **Passenger Revenue** | No revenues are collected by the County. Passenger copayments are required for all one-way trips and are based on trip origin and destintion<br><br>An exception applies for trips directly to or from the five senior dining centers or one My Meal, My Way dining site in Waukesha County, where registered diners/riders pay $2.00 per one-way trip. All copayment revenues are collected and retained by the contracted vendor. |
| **Project Budget** | Estimated total project expenses: $814,070 |
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| **Project Name** | **RideLine Accessible Van Program** |
| **Is your project provided by a Third Party Provider?** | Yes |
| **Third Party Provider** | WI Transportation LLC |
| **If yes, when was your contract updated?** | 11/01/2023 |
| **Type of Service** | Voucher Program |
| **General Project Summary** | RideLine is a county-wide accessible van service sponsored by the Waukesha County ADRC and available exclusively to Waukesha County residents. It is an advance-reservation, door-to-door transportation service for non-ambulatory individuals who use wheelchairs or scooters. RideLine does not operate on a fixed route. |
| **Geographic Service Area** | RideLine serves all of Waukesha County. Transportation may also be provided for medical appointments in bordering counties with prior ADRC approval and contingent on provider availability. |
| **Service Days** | Monday, Tuesday, Wednesday, Thursday, Friday |
| **Service Requests** (Describe how your service is requested for this project. Examples are same-day, 24 hr notice, via phone, and via website. | Consumers are requested to contact the contracted provider at least 24 hours in advance to request transportation. Accommodation may be made for same-day appointments when provider availability allows. Requests can be submitted by phone, email, or through the provider's online application system. Riders requiring the assistance of an attendant must notify the provider of this need at the time of reservation. |
| **Passenger Eligibility** | Eligibility is limited to residents of Waukesha County who are non-drivers or limited drivers and meet one of the following criteria: age 60 and older and non-ambulatory, requiring the use of a wheelchair or scooter; or age 18–59 with a disability who are non- |

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| | ambulatory and require the use of a wheelchair or scooter. All riders must be registered with the ADRC to qualify for a reduced fare. |
| **Passenger Revenue** | No revenues are collected by the County. Passenger copayments are required for all one-way trips and are assessed on a sliding scale based on trip origin, destination, and passenger income. |
| **Project Budget** | Estimated total project expenses: $679,726 |
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| **Project Name** | **Vehicle Modification** |
| **Is your project provided by a Third Party Provider?** | Yes |
| **Third Party Provider** | Miller Mobility |
| **If yes, when was your contract updated?** | 01/01/2026 |
| **Type of Service** | Other – Vehicle Modification |
| **General Project Summary** | This project is to reimburse consumers up to a determined amount for modifications they make to theirs or a family member's personal vehicle to increase their personal mobility. Modifications can be the installation of ramps or lift gates, driver accessibility devices such as hand controls or devices to get them in and out of their vehicle, safety devices such as wheelchair locks and tiedowns, etc. |
| **Geographic Service Area** | Waukesha County |
| **Service Days** | Monday, Tuesday, Wednesday, Thursday, Friday |
| **Service Requests** (Describe how your service is requested for this project. Examples are same-day, 24 hr notice, via phone, and via website. | Prospective grantees will submit an application for consideration for reimbursement prior to modification work being completed. ADRC will review and advise to proceed with eligible modifications. Approved grantees will be responsible for 10% of the cost, with ADRC covering remaining 90%. ADRC's payment will not exceed $7,000. |
| **Passenger Eligibility** | Prospective grantees will submit an application for consideration for reimbursement prior to modification work being completed. ADRC will review and advise to proceed with eligible modifications. Approved grantees will be responsible for 10% of the cost, with ADRC covering remaining 90%. ADRC's payment will not exceed $7,000. |
| **Passenger Revenue** | Recipients of project funding will pay 10% of the quote. This amount is projected to be around $400-$700. |
| **Project Budget** | Estimated total project expenses: $31,183 |
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| **Project Name** | **Volunteer Driver Program** |
| **Is your project provided by a Third Party Provider?** | Yes |
| **Third Party Provider** | Eras Senior Network |

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| **If yes, when was your contract updated?** | 01/01/2026 |
| **Type of Service** | Volunteer Driver |
| **General Project Summary** | The Volunteer Driver Program provides transportation for Waukesha County residents, coordinated through Eras Senior Network. Service is generally available once per week, with a one-week advance notice required. This door-through-door, escort service operates throughout Waukesha County and may also provide transportation into surrounding counties when volunteer driver availability permits.<br><br>Volunteer drivers are matched with clients to assist with medical appointments, grocery shopping, and personal errands. Eligible riders include adults age 60 and older, as well as adults with disabilities ages 18–59, who are able to independently enter and exit a vehicle with little or no assistance.<br><br>Volunteer drivers typically use their own privately owned vehicles. In addition, Eras maintains two vans that are generally driven by volunteers. There is no required rider copayment for this service, though donations are accepted. |
| **Geographic Service Area** | Waukesha County |
| **Service Days** | Monday, Tuesday, Wednesday, Thursday, Friday |
| **Service Requests** (Describe how your service is requested for this project. Examples are same-day, 24 hr notice, via phone, and via website. | Registered riders must request transportation at least one week in advance. Ride requests may be made either by contacting the ADRC for a referral or by contacting Eras Senior Network directly. |
| **Passenger Eligibility** | Eligibility is limited to Waukesha County residents who are ambulatory and able to enter and exit a vehicle with little or no assistance. Riders must be age 60 or older, or adults ages 18–59 with a disability. An in-home assessment conducted by Eras Senior Network is required prior to receiving services. |
| **Passenger Revenue** | Services are provided free of charge. Voluntary donations to Eras Senior Network are encouraged and accepted. |
| **Project Budget** | Estimated total project expenses: $54,185 |