



Your Bridge to Support

2026 - 2027

RESOURCE GUIDE

A resource guide for older adults, adults with disabilities, adults living with dementia, family caregivers, and professionals.

(262) 548-7848

www.WaukeshaCounty.gov/ADRC

PHONE DIRECTORY

Emergency	911
Suicide or Mental Health Emergency	988
IMPACT 2-1-1	211 or (866) 211-3380
ADRC of Waukesha County	(262) 548-7848
Adult at Risk/Elder Abuse Reporting	
.....	if immediate emergency 911
.....	or (262) 548-7848
Wisconsin Poison Center	(800) 222-1222
	www.wisconsinpoison.org/poison-home
Waukesha County Sheriff's Department	
	(Crime, identity theft, fraud, non-emergency)
.....	(262) 446-5070

ADRC CONTACT INFORMATION:

Location:
Human Services Center
First Floor
514 Riverview Avenue
Waukesha, WI 53188

- Located on Waukesha Metro Bus #9
- Marked parking spots available for adults 60+ and accessible parking

Local: **(262) 548-7848**

Toll Free: (866) 677-2372

Deaf and hard of Hearing: Dial 711 for Wisconsin Relay Service

Fax: (262) 896-8273

Email: ADRC@waukeshacounty.gov

Website: www.WaukeshaCounty.gov/ADRC

Follow Us on Facebook www.facebook.com/ADRCWC

Sign up for our free monthly newsletter by contacting us directly.



ADRC Mission Statement

To provide older adults and adults with physical, developmental and intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.



ADRC of Waukesha County is a division of the Waukesha County Department of Health and Human Services

About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC), a division of Waukesha County Department of Health and Human Services, whose purpose is to provide a source of useful and reliable information about services and programs for adults with physical disabilities, developmental disabilities, older adults, adults with dementia, and their family members in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known.

If more details are needed, call the ADRC at (262) 548-7848 or (866) 677-2372, during business hours, 8:00 am – 4:30 pm, Monday-Friday, excluding holidays.

The publication of the ADRC is supported in part by local, state, and federal funds provided through Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin, or any other protected characteristic.

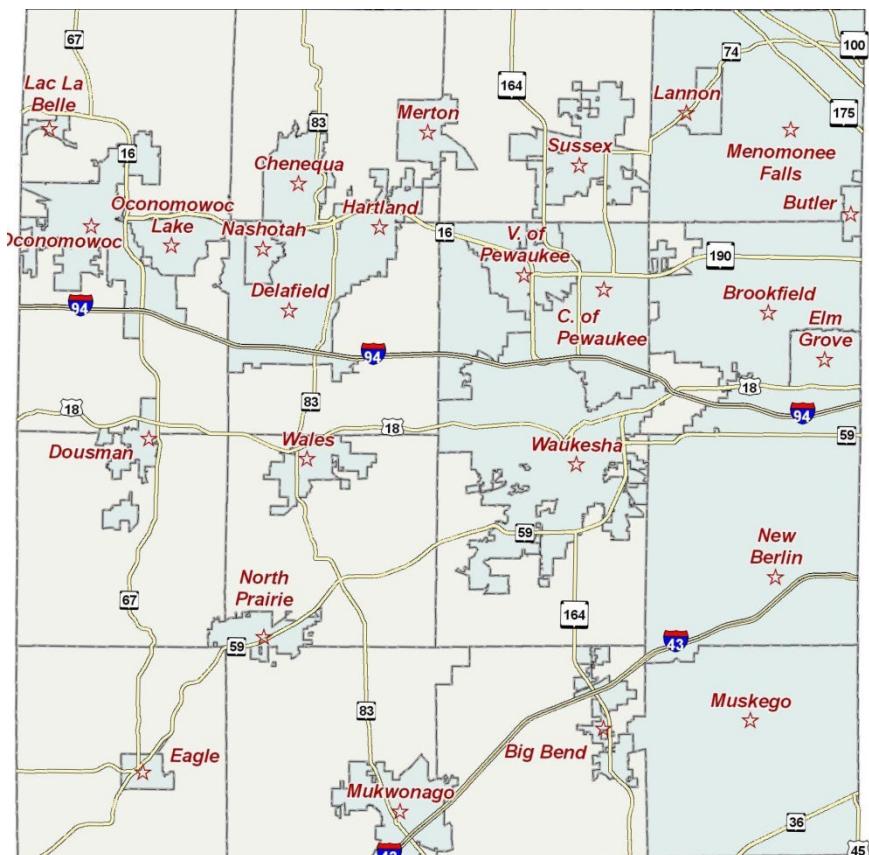
To be considered for inclusion:

- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please visit and submit a form here:
<https://webforms.waukeshacounty.gov/HHS/Resource-Guide-Request-for-Inclusion>

Waukesha County Map



Directions to ADRC

Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Quick Reference Guide

When I need...	I can refer to...	On pages...
General help around the house	Home Chores, Home Health Care, Home Maint./Modification, Medical Equip/Supplies, Medication Setup/Delivery	64-76, 139-142
Help with meals or food	Food/Meals/Nutrition	52-59
Help ensuring my safety & security	Check-in Monitoring, Consumer Information, Emergency Monitoring/Safety, Law Enforcement, Legal Services	30-31, 44, 131-136
A ride to the doctor, store, etc.	Transportation & Driving Evaluations	166-172
Health care in my home	Home Health Care, Med. Equip/Supplies, Med. Setup/Delivery, Physician Services	67-73, 142, 150
Help for the person who takes care of me	ADRC, Adult Day Services, Advocacy, Caregiver/Support Resources, Respite	12-16, 24-28,
Housing options	Adult Family Homes, CBRF, Emergency Shelters, Housing Resources & Senior Placement Services, Independent Living, Low-Income/Subsidized, Nursing Homes, RCAC	82-128
Social or recreational activities	Pets/Wildlife, Recreation, Camps, Senior Programming/Fitness, Travel	149, 155-161
Help planning my long-term care needs	ADRC, Benefit Specialist Programs, Care Management (private), Insurance, Publicly Funded LTC Programs	12, 22-23, 29, 129-130, 151-155
Public assist. programs, health insurance	ADRC, Advocacy, Benefit Specialist Programs, Insurance, Publicly Funded Long Term Care	12, 17-23, 129-130, 151-155
Filing an appeal, complaint, or fraud/scams	Advocacy, Consumer Information, Elected Officials, Insurance, Law Enforcement, Legal Services	17-21, 31-32, 41, 129-136

Table of Contents

ABUSE / NEGLECT.....	12
AGING AND DISABILITY RESOURCE CENTERS.....	13
AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs).....	13
ADULT DAY SERVICES AND CENTERS.....	15
ADVOCACY.....	17
BENEFIT SPECIALIST PROGRAMS.....	22
DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)	22
ELDER BENEFIT SPECIALIST PROGRAM (EBS)	23
CAREGIVER / SUPPORT RESOURCES	24
CARE MANAGEMENT (PRIVATE)	29
CHECK-IN MONITORING	30
CLOTHING AND HOUSEHOLD GOODS.....	30
CONSUMER INFORMATION	31
DEMENTIA CARE / MEMORY LOSS.....	33
GERIATRIC ASSESSMENT.....	33
MEMORY CAFES.....	34
MEMORY SCREENS	34
DEMENTIA CARE SPECIALIST.....	34
ALZHEIMER'S DISEASE & DEMENTIA SERVICES.....	35
DENTAL.....	35
EDUCATION.....	37
ADRC HEALTH AND WELLNESS PROGRAMS.....	37
POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES	40
ELECTED OFFICIALS.....	41
EMERGENCY MONITORING SERVICES / SAFETY.....	44
EMPLOYMENT ASSISTANCE SERVICES.....	45
ESTATE RECOVERY PROGRAM (WISCONSIN)	48
FINANCIAL ASSISTANCE.....	48
RENT ASSISTANCE	51

FOOD/ MEALS/ NUTRITION	52
FOOD ASSISTANCE	52
FOOD PANTRIES	52
FREE MEAL SITES	55
ONLINE GROCERY DELIVERY/ PICKUP	55
HOME DELIVERED MEALS	57
PRIVATE MEAL DELIVERY PROVIDERS	57
NUTRITION COUNSELING	58
PRIVATE IN-HOME MEAL PREP	58
SENIOR DINING CENTERS	59
FOOT AND HAIR CARE	60
FOOT CARE	60
HAIR CARE	60
HEARING / VISION IMPAIRMENT	61
HOME CHORES	64
DOWNSIZING/DECLUTTERING	65
LAUNDRY	66
MOVING	66
HOME HEALTH CARE	67
HOME MAINTENANCE / MODIFICATION	74
HOSPICE / PALLIATIVE CARE	77
HOSPITALS	80
HOUSING	82
EMERGENCY SHELTERS	82
HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES	83
INDEPENDENT LIVING	84
LOW INCOME / SUBSIDIZED HOUSING	92
RESIDENTIAL CARE APARTMENT COMPLEXES	96
COMMUNITY BASED RESIDENTIAL FACILITY	102
ADULT FAMILY HOMES	119
NURSING HOMES	127
INSURANCE	129
HEALTH INSURANCE MARKETPLACE	129
MEDICARE / MEDICAID / SOCIAL SECURITY	130
LAW ENFORCEMENT	131
LEGAL SERVICES	132
FRAUD / IDENTITY THEFT	132

GUARDIANSHIP SERVICES	133
LANDLORD / TENANT CONCERNS.....	134
LEGAL ASSISTANCE	134
TRUST ASSISTANCE	136
LIBRARIES	136
LOW INCOME MEDICAL SERVICES	138
MEDICAL EQUIPMENT / SUPPLIES	139
MEDICAL EQUIPMENT LENDING PROGRAMS.....	141
MEDICATION SETUP/DELIVERY	142
MENTAL HEALTH / ALCOHOL & SUBSTANCE USE ...	142
RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS.....	147
ALCOHOL, DRUG AND OTHER ADDICTIONS	147
PETS / WILDLIFE	149
PHYSICIAN SERVICES (IN HOME)	150
PUBLIC HEALTH	150
PUBLICLY FUNDED LONG TERM CARE PROGRAMS	151
FAMILY CARE	152
FAMILY CARE PARTNERSHIP	153
PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)	153
MANAGED CARE ORGANIZATIONS (MCOs)	153
IRIS (INCLUDE, RESPECT, I SELF DIRECT).....	154
IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)	154
IRIS FISCAL EMPLOYMENT AGENTS (FEAs)	155
RECREATION.....	155
Camps	158
SENIOR PROGRAMMING/FITNESS	160
TRAVEL.....	161

REPRESENTATIVE PAYEE SERVICES	162
RESPITE	163
SOCIAL SECURITY	163
TAX ASSISTANCE.....	163
TECHNOLOGY	164
TELEPHONES (GOVERNMENT PHONES)	165
TRANSPORTATION & DRIVING EVALUATIONS	166
DRIVING EVALUATIONS	166
SPECIALIZED TRANSPORTATION.....	166
TRANSPORTATION SERVICES	168
WHEELCHAIR VANS-SALES & RENTALS	172
VETERAN SERVICES.....	172
VOLUNTEER OPPORTUNITIES	173

ABUSE / NEGLECT

Aging and Disability Resource Center (262) 548-7848
..... **Toll Free (866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency. Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility, or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

www.waukeshacounty.gov/adrc

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

www.dhs.wisconsin.gov/misconduct/registry.htm

National Domestic Violence Hotline (800) 799-7233
..... **TTY (800) 787-3224**

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

www.thehotline.org

Wisconsin Department of Health Services..... (608) 266-1865
Division of Quality Assurance (608) 266-8481
Information and Complaint Message Center

..... **(800) 642-6552**
..... **TTY (888) 701-1251**

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

www.dhs.wi.gov

Bureau of Assisted Living(608) 264-9888
Dept. of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 2969, Madison WI 53701
www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care.....(414) 227-5000
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality(608) 261-8319
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm

The Women’s Center (Domestic Violence/Sexual Assault)
.....24-Hour Crisis Line (262) 542-3828
505 North East Ave, Waukesha WI 53186
www.twcwaukesha.org

AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the public a single-entry point for information and assistance on issues affecting older adults, adults with disabilities, adults with dementia, or their families. These centers are welcoming and convenient places to get information, advice, and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County(855) 417-6892
.....(608) 240-7400
www.daneadrc.org

ADRC of Dodge County	(800) 924-6407
.....	(920) 386-3580
<u>www.co.dodge.wi.gov/adrc</u>	
ADRC of Jefferson County	(866) 740-2372
.....	(920) 674-8734
<u>www.jeffersoncountywi.gov</u>	
ADRC of Kenosha County	(800) 472-8008
.....	(262) 605-6646
<u>Adrc.kenoshacounty.org</u>	
ADRC of Milwaukee County	(414) 289-6874
.....	<u>www.county.milwaukee.gov/EN/DHHS/Older-Adult-Services</u>
ADRC of Ozaukee County	(262) 284-8120
.....	(866) 537-4261
<u>www.co.ozaukee.wi.us/ADRC</u>	
ADRC of Racine County	(866) 219-1043
.....	(262) 833-8777
.....	<u>www.adrc.racinecounty.com/department/human-services/adrc</u>
ADRC of Walworth County	(800) 365-1587
.....	(262) 741-3400
.....	<u>www.co.walworth.wi.us/376/Aging-Disability-Resource-Center</u>
ADRC of Washington County	(262) 335-4497
.....	(877) 306-3030
.....	<u>www.washcowisco.gov/adrc</u>
ADRC of Waukesha County	(866) 677-2372
.....	(262) 548-7848
.....	<u>www.waukeshacounty.gov/adrc</u>
To find your local ADRC/Tribal ADRC in Wisconsin, visit:	
<u>www.dhs.wisconsin.gov/adrc/consumer/index.htm</u>	
Or call 844-WIS-ADRC	(844) 947-2372

ADULT DAY SERVICES AND CENTERS

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

ACAP.....(262) 521-1120

(Adaptive Community Approach Program)

121 Wisconsin Ave, Waukesha WI 53186

Assists individuals with disabilities to participate in their community.

www.acap-waukesha.org

Adult Day Services of Southeastern Wisconsin- Riverview Center.....(262) 349-4946

1215 S Grandview Blvd, Waukesha WI 53188

Serves: Developmentally Disabled

www.adultdaysewi.com

Brookfield Adult Center(262) 599-8083

20711 Watertown Rd. Suite V, Waukesha WI 53186

Serves: Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's

www.brookfieldadultcenter.com

Community Care Adult Day Center.....(262) 953-8500

1801 Dolphin Dr, Waukesha WI 53186

Serves: Advanced Age, Developmentally Disabled and
Physically Disabled

www.communitycareinc.org/

Curative Care Network—Menomonee Falls (414) 479-9399

W187N8661 Maple Rd, Menomonee Falls WI 53051

Serves: Developmentally Disabled

www.curative.org

EasterSeals Southeast Wisconsin

Waukesha Center (262) 953-2260

201 Wisconsin Ave, Waukesha WI 53186

Serves: Developmentally Disabled

www.eastersealswise.com

Goodwill Industries

James O. Wright Center for Work and Training

.....(414) 847-4960

6055 N 91st Street, Milwaukee, WI 53225

Serves: Developmentally Disabled

www.goodwillsew.com

Helping Hands Community Adult Day Center

.....(262) 309-6046

S22 W22660 Broadway Unit 4, Waukesha WI 53186

Serves: Developmentally Disabled

www.hhcwi.com

Latino Geriatric Center.....(414) 384-3100

United Community Center

1028 S 9th Street, Milwaukee WI 53204

The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.

www.unitedcc.org

Next Step in Day Services

Rogers Campus (262) 784-1840
16208 W Rogers Dr, New Berlin, WI 53151

South Campus (262) 923-7790
2075 S 170th St, New Berlin, WI 53151
Serves: Developmentally Disabled
www.nextstepresidential.com

St. Ann Center for Intergenerational Care

Stein Campus (414) 977-5000
2801 E Morgan Avenue, Milwaukee WI 53207

Bucyrus Campus (414)-210-2450
2450 W North Avenue, Milwaukee WI 53205
Serves: Advanced Age and Developmentally Disabled
www.stanncenter.org

Wisconsin Adult Center (262) 695-9472

1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
Serves: Irreversible Dementia/Alzheimer's, Developmentally
Disabled and Physically Disabled
www.wisconsinadultcenter.com/

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.

..... (608) 261-6939
www.safetyweb.org

Aging and Disability Resource Center of Waukesha County

(ADRC) (262) 548-7848
514 Riverview Ave, Waukesha WI 53188
www.waukeshacounty.gov/ADRC

AARP - Wisconsin (866) 448-3611

www.aarp.org

AARP Membership (888) 687-2277
www.aarpmembership.org

ARCh (262) 542-9811

(Association for the Rights of Citizens with handicaps)

419 Frederick St, Waukesha WI 53186

www.archchangeslives.org/

Better Business Bureau Serving Wisconsin (414) 847-6000

Combat consumer fraud–business complaints and reviews
www.bbb.org

Bureau of Aging and Disability Resources (608) 266-2536

1 W Wilson St #551, Madison WI 53703
www.dhs.wisconsin.gov/aging

Coalition of Aging and Health Groups (800) 488-2596

30 W Mifflin St #406, Madison WI 53703
www.cwag.org

Consumer Product Safety Commission Hotline (800) 638-2772

..... TTY (800) 638-8270
Questions/complaints about consumer product recalls.
www.cpsc.gov

Disability Rights Wisconsin (414) 773-4646

..... (800) 928-8778
1205 South 70th St., Suite 500, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Division of Quality Assurance (608) 266-8481

P.O. Box 2969, Madison, WI 53701
(Home health agency; hospital; hospice; personal care
agency; kidney dialysis center; assisted living; nursing home;
facility for developmentally disabled; abuse, neglect or theft by
a facility staff person; mental health or substance abuse
treatment agency or provider; clinical laboratory.)
www.dhs.wisconsin.gov/dqa/sections.htm

Fair Employment Law

Madison office (608) 266-6860
Milwaukee office (414) 227-4384

Fair Housing Council (414) 278-1240
.....(877)-647-3247

759 N Milwaukee St, Suite 500, Milwaukee WI 53202

Non-profit organization that operates a full-service fair housing program. If you think you may have experienced discrimination in the housing market, please contact them.

www.fairhousingwisconsin.com

Federal Communications Commission (FCC).... (888) 225-5322

To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)

www.fcc.gov/consumers

Federal Trade Commission (877) 382-4357

To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.

www.ftc.gov/

Fortress Forensic Investigations..... (262) 278-0325

Providing advocacy for at-risk victims of financial exploitation through forensic accounting services.

www.protectyourfortress.com

Greater Wisconsin Agency on Aging Resources (GWAAR)

.....(608) 243-5670

1414 MacArthur Rd, Suite A, Madison WI 53714

www.gwaar.org

Hispanic Health Resource Center (HHRC)..... (262) 928-4181

210 NW Barstow St #109, Waukesha WI 53188

Resources available in Spanish.

Housing Discrimination Hotline (800) 669-9777

HUD Milwaukee Field Office (414) 297-3214

310 W Wisconsin, Ste. 950W, Milwaukee WI 53203

www.hud.gov

IndependenceFirst V/TTY (414) 291-7520

540 S 1st St, Milwaukee WI 53204

www.independencefirst.org

**IRS National Taxpayer Advocate Helpline.....(414) 231-2390
.....(855) 833-8230**

211 W Wisconsin Ave., Ste 507, Milwaukee WI 53203

Taxpayer advocates regarding Federal tax problems.

www.irs.gov/advocate/local-taxpayer-advocate

La Casa de Esperanza(262) 547-0887

410 Arcadian Ave, Waukesha WI 53186

www.lacasadeesperanza.org

Office of the Commissioner of Insurance.....(800) 236-8517

101 East Wilson St., Madison WI 53703

Complaints and information.

www.oci.wi.gov

Parents Place(262) 549-5575

S22 W22660 Broadway, Suite 2, Waukesha WI 53186

www.ppacinc.org

Public Service Commission of WI.....(800) 225-7729

Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating an agreement.

www.psc.wi.gov/Pages/Home.aspx

SAGE.....(877) 360-5428

SAGE leads in addressing issues related to lesbian, gay, bisexual, transgender, queer and questioning and other self-identifying members of the community (LGBTQ+) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBTQ+ older people, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBTQ+ life in later years.

www.sageusa.org

Veterans' Services(262) 548-7732

514 Riverview Ave #107, Waukesha WI 53188

www.waukeshacounty.gov/veterans

Waukesha County Business Alliance (262) 542-4249
2717 N Grandview #300, Waukesha WI 53188
www.waukesha.org

**Wisconsin Board for People with Developmental Disabilities
(Wisconsin BPDD)** (608) 266-7826
101 E Wilson St, Madison WI 53703
WBPDD was established to advocate on behalf of individuals with developmental disabilities.
www.wi-bpdd.org

WI Board on Aging and Long-Term Care..... (800) 815-0015
www.longtermcare.wi.gov/

Regional Ombudsman, Patti Noble (262) 542-8249
..... (800) 815-0015

Email: patricia.noble@wisconsin.gov
1402 Pankratz St, Suite 111, Madison WI 53704
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referrals, and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

WI Family Assistance Center for Education, Training & Support (WI FACETS) (414) 374-4645
600 W Virginia St, Suite 501, Milwaukee WI 53204
Serving children and adults with disabilities.
www.wifacets.org

The Women's Center (Domestic violence) 24-Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)

Disability benefit specialists help adults with disabilities answer questions and solve problems related to Social Security, Medicare, Medicaid, health insurance, and other public and private benefits.

You can get free and confidential help from a disability benefit specialist if you:

- Are between the ages of 17 ½ to 59
- Have a disability
- Live in Waukesha County

Get help with:

- **Income** including Social Security benefits such as Disability Insurance (SSDI) and Supplemental Security Income (SSI).
- **Health Insurance** including Medicare, Medicaid, and other programs that help cover health care costs.
- **Housing and utilities** including shutoffs and financial assistance programs.
- **Expenses** including FoodShare, internet, and phone bills.
- **And more...**

Work with a disability benefit specialist to:

- **Apply** for Social Security disability benefits, including SSI.
- **Fill out** forms for continuing disability reviews.
- **Appeal** denials of disability benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

Call the ADRC at **(262) 548-7848** or **(866) 677-2371** if you would like to be referred to a Disability Benefit Specialist.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of

Hearing at **(855) 359-5252** or Jennifer Koehn, DBS supporting DHS at **(262) 347-3045** Videophone or jennifer.m.koehn@dhs.wisconsin.gov.

ELDER BENEFIT SPECIALIST PROGRAM (EBS)

Elder benefit specialists (EBS) help older adults understand, get, and keep public and private benefits, including health care and programs that help save money.

All EBS services are free. Benefit specialists don't sell anything and aren't paid by any companies. Their only aim is to help you identify and apply for programs and health care that will best meet your needs.

All elder benefit specialists are certified State Health Insurance Assistance Program (SHIP) counselors.

You can get free and confidential help from an elder benefit specialist if you are:

- Age 60 or older
- Live in Waukesha County

A monthly Welcome to Medicare class is held on the 2nd Wednesday of the month from 1:00-3:00 pm in person or 5:30-7:30pm virtually. It is recommended you attend 2-3 months prior to starting Medicare.

Medicare Open Enrollment is October 15 thru December 7. The EBS program provides information and assistance with Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C).

To get more information contact the ADRC of Waukesha County at (262)548-7848 or register online at:

www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Get help with:

- **Health insurance**, including Medicare, Medicaid, SeniorCare, and other programs that help cover health care costs.
- **Income**, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- **Housing and utilities**, including shutoffs, evictions, tenant rights, and financial assistance programs.
- **Expenses**, including FoodShare, internet, and phone bills.

Work with an elder benefit specialist to:

- **Apply** for benefits such as Social Security, SSI, Medicare and Medicaid.
- **Appeal** denials for benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

CAREGIVER / SUPPORT RESOURCES

ADRC (262) 548-7848

Alzheimer's Family Caregiver Support Program (AFCSP):
Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

Resource Library: books, DVDs, brochures, and publications available to be checked out.

Monthly Newsletter: Call 262-548-7848 to be added to the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

National Family Caregiver Support Program (NFCSP):
Part of the Older Americans Act that provides funds to develop programs and services to support family and informal caregivers to care for older adults in their home for as long as possible. Services include providing information to caregivers about possible services, helping caregivers gain access to services, individual counseling, organization of support groups and caregiver training, and respite care.

Relatives as Parents Program (RAPP): Program open to Grandparents and other relatives age 55 and older who have taken on the role of surrogate parenting due to the absence of parents. The child being raised must be under the age of 19 or is age 19-59 with a disability. RAPP can provide support, networking, education, and respite.

Savvy Caregiver: An educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer's disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach and confidence to set and achieve caregiving goals. This is a 12-hour program delivered in 2-hour sessions over 6 weeks.

Amyotrophic Lateral Sclerosis (ALS) Assn. (800) 782-4747
www.als.org

Alzheimer's Association Wisconsin Chapter
24/7 Toll-Free Helpline (800) 272-3900
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/

American Cancer Society (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association.....(888) 478-7653
www.stroke.org

Autism Society of Southeastern Wisconsin.....(414) 988-1260
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.assew.org

Brain Injury Alliance of Wisconsin.....(262) 790-9660
105 Garfield Ave, Eau Claire WI 54701
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Network

The nation's leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.

www.caregiveraction.org

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other non-credentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

www.dhs.wisconsin.gov/misconduct/registry.htm

CaringBridge

Free, personal, and private site that connects people experiencing a significant health challenge to family and friends, making each health journey easier.

www.caringbridge.org

Children & Youth with Special Health Care Needs, Southeast Regional Center.....(800) 234-5437
.....(414) 266-6333

8915 W Connell Ave., Milwaukee WI 53226
Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.
www.crcsoutheast.org/southeastregional

Down Syndrome Association of Wisconsin..... (414) 327-3729
.....(866) 327-3729

11709 W Cleveland Ave, Suite 2, West Allis WI 53227
www.dsaw.org

Eldercare Locator..... (800) 677-1116
National service for finding area agencies on aging.
www.eldercare.acl.gov

Empowering Caregivers

A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.

www.empoweringcaregivers.org

Family Caregiver Alliance..... (800) 445-8106
National Center on Caregiving
www.caregiver.org

National Alliance on Mental Illness (NAMI) (800) 950-6264
www.nami.org

National Caregiving Foundation (800) 930-1357
Offers a caregiver support kit.
www.caregivingfoundation.org

National Multiple Sclerosis Society (800) 344-4867
www.nationalmssociety.org

Parent to Parent of Wisconsin..... (833) 361-6300
Families who have children with special needs.
www.p2pwi.org

Parents Place(262) 549-5575
S22 W22660 Broadway, Suite 2, Waukesha WI 53186
www.parentsplacewi.org

The Savvy Senior
www.savvysenior.org

The Well Spouse Association(732) 577-8899
Support for spousal caregivers.
www.wellspouse.org

Tricia's Troops Cancer Connection(262) 303-4034
394 Williamstowne, Delafield WI 53018
Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.
triciastroops.org

Trualta
Trualta's caregiver support platform provides skills-based training, support groups, and an online community to families managing care for loved ones at home.
www.wisconsincaregiver.trualta.com

Well Badger Resource Center(800) 642-7837
Home Of Wisconsin First Step
Database of resources for child health, financial assistance, healthcare coverage, mental health and substance abuse, nutrition services, and parenting help.
www.wellbadger.org

Widows or Widowers (WOW) Club(262) 501-5575
WOW provides many interesting events, new friends, and a fresh outlook for men and women who have lost a spouse.
www.milwwowclub.info

Wisconsin's Family Caregiver Support Programs
www.wisconsincaregiver.org

Wisconsin Parkinson's Association(414) 312-6990
13400 Bishops Ln, Suite 120, Brookfield WI 53005
www.wiparkinson.org

CARE MANAGEMENT (PRIVATE)

Amada Senior Care(262) 395-7928
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care

By Your Side Care Management, LLC.....(262) 246-2100
PO Box 132 Jackson, WI 53037
www.byyoursidecm.com

Christian Family Solutions Elder Care.....(800) 438-1772
W175 N11120 Stonewood Dr., Germantown WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org

Senior Planning Group, Inc(262) 670-8888
125 N. Executive Dr, Suite 210, Brookfield WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

TheKey (Stowell Associates).....(414) 964-8000
6737 W Washington St., Suite 1100, West Allis WI 53214
Care management, consultation and caregiving to older adults
and adults with disabilities.
www.stowellassociates.com

Treland Care Management LLC.....(414) 581-3481
1122 Windsor Drive, Waukesha WI 53186
www.trelandcaremanagement.com

CHECK-IN MONITORING

Adaptive Technology Resources (262) 375-2020
..... (800) 770-8474

W175N11163 Stonewood Dr Ste 232, Germantown WI 53022

Company specializes in providing customized technology solutions to promote independence. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.

www.adaptivetr.com/

Phone Reassurance

Eras Senior Network, Inc (262) 549-3348
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.

www.eras.org

CLOTHING AND HOUSEHOLD GOODS

Sussex Area Outreach Services (SOS) (262) 246-9860

Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.

N64W23760 Main St., Sussex WI 53089

Located in the Civic Center building next to Pauline Haas Library

www.sussexareasos.org

Goodwill Industries

18605 W Bluemound Rd, **Brookfield** 53045 (262) 901-0089

101 Arrowhead Drive, **Mukwonago** 53149.....(262) 368-2256

W178N9315 Water Tower Pl, **Menomonee Falls** (262) 253-0018

3540 S Moorland Rd, **New Berlin** 53151 (262) 641-8868

1408 Summit Ave, **Oconomowoc** 53066..... (262) 560-0249

2015 Meadow Lane, **Pewaukee** 53072..... (262) 574-0704

1400 Nike Dr, **Waukesha** 53186 (262) 547-5023

www.goodwill.org

Hope Center Clothing Shop.....(262) 549-8726
101 W Broadway, Waukesha WI 53186
www.hopecenterwi.org

Lake Country Caring(262) 367-6670
603 Progress Dr, Hartland WI 53029
Clothing, hygiene products, furniture, appliances and
household necessities
www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity).....(262) 662-6061
2120 E Moreland, Waukesha WI 53186
Recycles overstocked, discounted, new and used building
materials donated by manufacturers, stores, contractors and
individuals. Now recycling electronics (stereos, computers,
printers, etc.)
www.habitatwjc.org/restore-1

**St. Vincent de Paul Society of Waukesha
Oconomowoc**
W359N5848 Brown St, Oconomowoc WI 53066
.....(262) 569-0761
Waukesha
818 W Sunset Drive, Waukesha WI 53189(262) 547-3281
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop(262) 547-9528
1444 S West Ave, Waukesha WI 53189
www.waukeshaserviceclub.com

CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income
with special attention to those 60+, from February 1 to April 15.
www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau.....(414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Complaints and reports on companies.
www.bbb.org

Consumer Credit Counseling Service of Greater Milwaukee....

.....(414) 482-8801

1020 N 12th Street, 2nd floor, Milwaukee WI 53233

Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.

www.creditcounselingwi.org

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection Hotline (800) 422-7128**

Hotline Email: DATCPHotline@wisconsin.gov

Protects consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps; landlord, tenant complaints.

www.datcp.wi.gov

Internal Revenue Service.....(800) 829-1040

www.irs.gov

**Lawyer Referral & Information Service Milwaukee County Bar
Association.....(414) 274-6768**

www.findmilwaukeelawyers.org

Pet Alert.....HAWS (262) 542-8851

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

www.hawspets.org/

USA Gov(844) 872-4681

1800 F St., NW Washington DC 20405

Publications about autos, health, food, finances, nutrition, housing, employment, and education.

www.usa.gov/agencies/government-publishing-office

Wisconsin Department of Revenue(414) 227-4000

Homestead & Income Tax Credit Inquiries.

Homestead Refund Status(866) 947-7363

www.revenue.wi.gov

DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Latino Geriatric Center (414) 384-3100

United Community Center
1028 South 9th Street, Milwaukee WI 53204

The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. Depending on the results of the initial screening you will receive a referral to see a neurologist in the clinic who will provide a diagnosis and recommend treatment for your primary care physician to follow. UCC also works with the Alzheimer's Association to aid patients with accessing community resources available to those with Alzheimer's disease and their families. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer's disease or other dementias.

www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic (262) 502-3300

North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051

www.froedtert.com/senior-health

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) (414) 805-3666

9200 West Wisconsin Ave, Milwaukee WI 53226

Senior Health Center (262) 928-7898

ProHealth Care - Waukesha Memorial Hospital

721 American Ave #508, Waukesha WI 53188

Evaluation and follow-up recommendations centering on aging and memory concerns.

www.prohealthcare.org/services-senior-care.aspx

University of Wisconsin Clinics (608) 265-1210

2880 University Ave, Madison WI 53705

Evaluation services for seniors including memory assessment

clinic and falls clinic.

www.uwhealth.org/treatments/memory-care

VA Medical Center.....(414) 384-2000

Geriatric Evaluation and Management

5000 W National Ave, Milwaukee WI 53295

A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.

www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer's or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC at (262) 548-7848 for information on meeting times and locations.

You can also visit Library Memory Project website to find meeting times and locations: www.librarymemoryproject.org

MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

DEMENTIA CARE SPECIALIST

Specially trained ADRC staff members who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer's disease and other related dementias. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

ALZHEIMER'S DISEASE & DEMENTIA SERVICES

Aging and Disability Resource Center (ADRC) .. (262) 548-7848
.....(866) 677-2372

514 Riverview Avenue, Waukesha WI 53188

Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.

www.waukeshacounty.gov/adrc

Alzheimer's Association Wisconsin Chapter

24/7 Toll-Free Helpline(800) 272-3900

Linea Directa En Español(414) 431-8811

Information and support for people with dementia, their families, and caregivers.

www.alz.org/

Alzheimer's Foundation of America.....(866) 232-8484

www.alzfdn.org

Association for Frontotemporal Degeneration .. (866) 507-7222

www.theaftd.org

Lewy Body Dementia Association(800) 539-9767

www.lbda.org

Wisconsin Alzheimer's Institute.....(608) 263-2862

610 Walnut St Suite 957, Madison WI 53726

Milwaukee office(414) 219-5083

1020 N 12 St #4180, Milwaukee WI 53233

www.wai.wisc.edu

DENTAL

Community Smiles Dental(262) 522-7645

210 NW Barstow St, Suite 305, Waukesha WI 53188

Menomonee Falls Office.....(262) 522-7645

N81 W15062 Appleton Avenue, Menomonee Falls 53151

Dedicated to providing access to affordable and quality dental care in the community

www.communitysmiles.org

**Gardetto Family Community Dental Clinic.....(414) 210-2440
(St. Ann Center for Intergenerational Care)**

2450 W North Ave, Milwaukee WI 53205

For children and adults with disabilities who cannot be treated in a standard dental clinic because of expense and accessibility. Patients will need a referral from a dentist or doctor and must be a resident of Wisconsin.

www.stanncenter.org/community/dental-clinic/

Lake Area Free Clinic- Dental Clinic.....(262) 569-4990

856 Armour Road, Oconomowoc WI 53066

Dental services by appointment only to Waukesha County residents who are uninsured with income at or below 200% of the Federal Poverty Level or patients with Medicaid insurance

www.lakeareafreeclinic.org

Marquette University School of Dentistry (414) 288-6790

1801 W Wisconsin Ave, Milwaukee WI 53233

Dental services at reduced costs

www.mu.edu/dentistry

Waukesha County Technical College Dental Hygiene Clinic (262) 691-5224

327 E Broadway, Waukesha WI 53186

Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.

www.wctc.edu/community/student-provided-services/

**Wisconsin Donated Dental Services..... (414) 755-4188
..... (888) 338-6852**

Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over).

Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online

www.wda.org/wda-foundation/donated-dental-services

Wisconsin Recipient Call Center.....(800) 362-3002

Provide information to closest dentist that accepts T-19 in your area. Choose "Medicaid" (Option 2) from phone menu.

EDUCATION

ADRC HEALTH AND WELLNESS PROGRAMS

The ADRC of Waukesha County offers a variety of health and wellness workshops throughout the county. All workshops are led by trained leaders to ensure program fidelity. Most of the programs offered meet the highest-level criteria as determined by the National Council on Aging and the Administration for Community Living. High-level evidence-based prevention programs are based on scientific research and are proven to have positive outcomes for safe and healthy aging. In addition to the workshops, the ADRC, in partnership with Public Health, offers a series of monthly presentations on various health-related topics.

Workshops Offered:

- Boost Your Brain and Memory
- Healthy Living with Chronic Pain
- Healthy Living with Diabetes
- Mind Over Matter: Healthy Bowels, Healthy Bladder
- Savvy Caregiver
- Stepping On
- StrongBodies
- Public health education on various topics

For course descriptions and information of how to sign up for a workshop, visit www.waukeshacounty.gov/health-education or contact the ADRC Health Promotion Coordinator at **262-548-7835**.

Accredited Online Colleges and Disability Education

www.accreditedonlinecolleges.org

ADRC Resource Lending Library(262) 548-7848

514 Riverview Ave, Waukesha WI 53188

Bridges Builder Project(608) 843-7906
(Living Our Visions Inclusively)
504 S Bearly St, Madison WI 53703
An individualized program that works with adults with disabilities to help them develop integrated, independent community connections and build social skills.
www.lovinc.org

Carroll University(262) 524-7373
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/

Disability Services.....(262) 524-7616
www.carrollu.edu/student-services/accessibility-services

Center for Life Enrichment (Shorehaven).....(262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance, and encouragement for successful aging.
www.shorehavenliving.org/center-for-life-enrichment

Children's Resource Center, Southeast Children's Hospital of Wisconsin Regional Center.....(414) 266-6333
.....(800) 234-5437
8915 W Connell Court, Milwaukee WI 53226
www.southeastregionalcenter.org

Elmbrook Church.....(262) 786-7051
777 S Barker Road, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Hispanic Health Resource Center (HHRC).....(262) 928-4181
210 NW Barstow St #109, Waukesha WI 53186
Clases en Español
www.prohealthcare.org/patients-families/hispanic-health-resource-center

Independence First.....(414) 731-7834
540 S 1st St, Milwaukee WI 53204
2607 N Grandview Blvd, #100, Waukesha WI 53188
Independent Living Skills training classes include topics of

money, home, time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict/anger, stress management, assertiveness, and computer training. Individuals set their goals, and training assists them to be successful in achieving them.

2607 N Grandview Blvd, #100, Waukesha WI 53188

James Place.....(262) 544-9472

129 W Broadway, Waukesha WI 53186

A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, "Strong Women" Exercise, Women's Bible Study, Community Bible Study. Christian Men's Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer, and spiritual groups.

www.elmbrook.org/james-place-waukesha

La Casa de Esperanza, Inc(262) 547-0887

Service Coordinator Hispanic Outreach

410 Arcadian Ave, Waukesha WI 53186

www.lacasadeesperanza.org

LIFE Services.....(414) 937-2099

(Sponsored by Centers for Independence CFI)

Helps young adults with special needs to create a plan for the next phases of their lives and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.

www.cfihope.org/programs-services/services-for-adults

Literacy Council of Greater Waukesha(262) 547-7323

831 N Grand Ave., Waukesha WI 53186

Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.

www.literacyservices.org/waukesha-enrollment

UW Cooperative Extension, Waukesha County . (262) 548-7770

515 W Moreland Blvd AC G22, Waukesha WI 53188
We teach, learn, lead, and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.

www.waukesha.extension.wisc.edu

WI Independent Learning College – Autism Specific (262) 332-7334

1936 MacArthur Road, Waukesha WI 53187

Provides teens and young adults on the autism spectrum.

Programs include daily living skills, communication, recreational therapy, music therapy, prevocational and vocational services.

www.wisconsinilc.org

Waukesha County Technical College (WCTC) ... (262) 691-5566

800 Main Street, Pewaukee WI 53072

www.wctc.edu

Students with Disabilities (262) 691-5089

www.wctc.edu/WCTC/Academics-Resources/Student

[Accessibility](#)

Wisconsin Talking Book & Braille Library (414) 286-3045

813 W Wells St, Milwaukee WI 53233 (800) 242-8822

Free braille and recorded books and playback equipment for Wisconsin residents who are print handicapped.

www.dpi.wi.gov/talkingbooks

POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES

General website: www.thinkcollege.net

Cutting Edge - Edgewood College (608) 663-2332

1000 Edgewood College Dr, Madison WI 53711

www.edgewood.edu/cutting-edge

Hesed Transition Program (262) 243-2022

12800 N Lake Shore Drive, Mequon, WI 53097

www.cuw.edu/admissions/hesed-admissions

Shepherds College.....(262) 878-5620
1805 15th Avenue, Union Grove WI 53182
www.shepherdscollege.edu/

Project Success - University of Wisconsin Oshkosh.....(920) 424-1033
800 N Algoma Blvd, Oshkosh WI 54901
Project Success
www.uwosh.edu/projectsuccess

University of Wisconsin Whitewater LIFE(262) 472-1905
800 W Main Street, Whitewater, WI 53190
www.uww.edu/coeps/departments/life-program

ELECTED OFFICIALS

How to Communicate with your federal and state legislators:
There are several ways to communicate with your elected officials such as phone, fax, email, personal visits, and attending public forums. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference.

Written Correspondence

- **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal:** Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.

- **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official.
- **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

Identify your State Legislators:

Call (800) 362-9472
Website www.legis.state.wi.us

Identify your member of Congress:

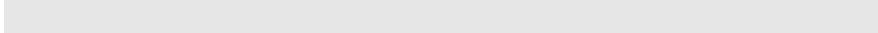
Call (202) 224-3121
Websites www.house.gov
..... www.senate.gov

Identify your County Officials:

Call (262) 548-7003
Website www.waukeshacounty.gov/our-government

Identify your Local Officials:

Call (608) 266-8005
Website www.myvote.wi.gov/en-us/My-Elected-Officials



EMERGENCY MONITORING SERVICES / SAFETY

ADT Home Health Security Systems (800) 276-0965

A personal emergency response system. AARP discount and USAA discount.

www.adt.com/health

File of Life (800) 814-1788

High-visibility pouch and card which allows emergency responders to quickly find a patient's emergency medical contacts, known health issues, medications, allergies, etc.

www.thefileoflife.org

Lifeline (855) 681-5351

www.lifeline.com

Lively..... (800) 918-8543

www.lively.com/

MedicAlert® & Alzheimer's Assn. Safe Return .. (800) 548-1211

www.alzbr.org/medicalalert-safe-return

Pet Alert..... **HAWS (262) 542-8851**

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

www.hawspets.org/

Silver Alert Wisconsin

Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer's, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.

www.Wisconsincrimealert.widoj.gov/silver-alert-program

Vial of Life Project (888) 931-1010

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.

www.vialoflife.com

VRI (800) 860-4230

Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.

www.vricares.com

EMPLOYMENT ASSISTANCE SERVICES

Creative Employment Opportunities (CEO)..... (414) 277-8506

2525 N Mayfair Rd, #200, Wauwatosa WI 53226

Assist people with disabilities to obtain and maintain community employment.

www.ceomke.com

Division of Vocational Rehabilitation (DVR)..... (262) 956-6830

2607 N Grandview Blvd #100, Waukesha WI 53188

Evaluation, counseling, training and placement services for jobseekers with disabilities.

<http://dwd.wisconsin.gov/dvr>

Employment Resources, Inc. (ERI) (608) 246-3444

(855) 401-8549

4604 Cottage Groves, Madison WI 53716

3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222

Providing employment, benefits, and financial counseling services to people with disabilities, including transition-aged youth, who are considering or pursuing employment.

www.eri-wi.org

Equal Employment Opportunity Commission (414) 662-3680

(800) 669-4000

TTY (800) 669-6820

310 W Wisconsin Ave, Ste. 500, Milwaukee WI 53203

Enforces Americans with Disabilities Act (ADA). Provides information on vocational rehabilitation.

www.eeoc.gov

Great Lakes ADA Center..... V/TTY (800) 949-4232

Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.

www.adagreatlakes.org

IndependenceFirst (414) 291-7520

540 S 1st St, Milwaukee WI 53204

Services and skills training, advocacy, peer mentoring and information and referral.

www.independencefirst.org

James Place (262) 544-9472

129 W Broadway, Waukesha WI 53186

A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.

www.elmbrook.org/james-place-waukesha

Job Accommodation Network (JAN) (800) 526-7234

.....TTY (877) 781-9403

Explains rights under ADA and work accommodation possibilities.

www.askjan.org

Opportunities, Inc. (262) 569-8888

.....(800) 314-4567

1745 Executive Drive, Oconomowoc WI 53066

Provides services for individuals with disabilities for the purpose of maximizing their success and enhancing their abilities to be independent, contributing members of the community.

www.oppinc.com

Pantheon Industries, Inc. (262) 567-2133

3030 S Calhoun Rd, New Berlin WI 53151

Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.

www.pantheonindustries.org

Paragon Employment Services (262) 468-0412

1746 Executive Dr., Oconomowoc WI 53066

Help individuals through referrals from Division of Vocational Rehabilitation to obtain competitive integrated employment where an individual obtains typical jobs in the community, earning at least minimum wage and working among peers without disabilities for the maximum hours consistent with a person's abilities and preferences.

EMPOWER Prevocational Skills Program

Focuses on education components to lead to success in competitive integrated employment and skill building through activities such as volunteer opportunities, business tours, and social skills.

www.paragoncommunity.com

Waukesha American Job Center (262) 695-7800

2607 N Grandview Blvd Suite A, Waukesha WI 53188

Employment & training services for job seekers & employers.

www.wfdc.org

Wisconsin Senior Employment (WISE) Program

..... **608) 789-5620**

www.workforceconnections.org/wisconsin-senior-employment-program-wise

ESTATE RECOVERY PROGRAM (WISCONSIN)

Estate Recovery Program (Wisconsin).....(608) 264-6755

The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by the Wisconsin Chronic Disease Program. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25. Recovery is made when a member and the member's dependents no longer need those assets.

The Money recovered is returned to the programs and used to pay for care for other members. Long-term care services for which the program seeks repayment include, but are not limited to, nursing home services and home care services.

Wisconsin is required by state and federal laws to recover the costs of certain benefits paid on behalf of health care members. These laws are designed to recover assets from those who got benefits.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

For further information go to
www.dhs.wisconsin.gov/medicaid/erp.htm

FINANCIAL ASSISTANCE

AnnualCreditReport.com.....(877) 322-8228

AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition (CAC) for South Central Wisconsin, Inc **(608) 237-1255**
2717 N Grandview Blvd, Suite 303, Waukesha WI 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people's incomes.
www.cacscw.org

Department of Health & Human Services **(262) 548-7212**
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium..... **(888) 446-1239**
Financial assistance may be available through Medicaid and FoodShare.
Central Document Processing Unit (CDPU)
..... **Fax (855) 293-1822**
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
www.access.wisconsin.gov

Energy Services, Inc (ESI)) **(262) 549-9666**
..... **For Appointments only (800) 506-5596**
707 N Grand Ave, Suite 100, Waukesha WI 53186
Low Income energy assistance program. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

Foundation for Rural Housing **(608) 238-3448**
..... **(888) 400-5974**
PO Box 314, Oregon WI 53575
Provides assistance with past due rental assistance, security deposit, mortgage, utility, property tax, and major home repairs. Call for eligibility or visit website for application.
www.wisconsinruralhousing.org/

Hope Center..... **(262) 549-8726**
101 W Broadway, Waukesha WI 53186
Assistance with transportation to maintain employment, limited medical co-pays, and replacement of ID's and birth certificates. Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza (262) 547-0887

410 Arcadian Ave, Waukesha WI 53186

Center for Financial Stability offers free financial counseling, employment training, and asset-building services to low-income individuals and families who are unemployed or underemployed.

www.lacasadeesperanza.org

Movin' Out, Inc.....(877) 861-6746

.....(608) 251-4446

For many income-qualified home buyers, with disabilities throughout Wisconsin, Movin' Out can line up favorable deferred or forgivable loans for down payments that result in smaller first mortgage loans and reduce the amount of cash needed for closings.

www.movin-out.org/

Public Service Commission of WI.....(888) 816-3861

Variety of programs available to help households pay for and obtain access to basic utility, telecommunications, and internet services. Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating a reasonable agreement.

www.psc.wi.gov/

Salvation Army(262) 547-7367

445 Madison St, Waukesha WI 53188

Emergency grants for utility payments, with conditions & limits.

www.centralusa.salvationarmy.org/waukesha/

Waukesha County Veterans' Services Office.....(262) 548-7732

514 Riverview Ave #107, Waukesha WI 53188

Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.

www.waukeshacounty.gov/veterans

WE Energies(800) 242-9137

Utility payment plans, reconnections.

www.we-energies.com

WHEDA-Property Tax Deferral Loan Program ... (414) 227-4039

611 W National Avenue, Suite 110, Milwaukee WI 53204

www.wheda.com

Wisconsin Funeral and Cemetery Aids Program

Helps pay for funeral, cemetery, and crematory expenses for eligible Wisconsin decedents. To be eligible, the deceased must be in at least one of the WFCAP eligible Medicaid programs at the time of death. Only funeral home, cemetery, and crematory providers may submit a program application, so family members of the deceased should work with their provider to determine if WCFAP assistance is available for their loved one.

www.dhs.wisconsin.gov/em/wfcap.htm

RENT ASSISTANCE

Foundation for Rural Housing.....(608) 238-3448

Provide one time assistance to very low-income households in Wisconsin. Programs offered are assistance for security deposit, delinquent rent, foreclosure counseling and assistance, short term crisis lending, home repair and resources for basic needs. Applications can only be submitted online.

www.wisconsinruralhousing.org

Waukesha Housing Authority.....(262) 542-2262

600 Arcadian Ave, Waukesha WI 53188

Federally funded housing for low-income and adults with disabilities.

www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE

Farmers Market Vouchers

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers' markets and roadside stands from June through October.

Please contact the ADRC **(262) 548-7848** starting June 1st for more information about vouchers.

FoodShare Program (Moraine Lakes Consortium)

..... **(888) 446-1239**

Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)

www.access.wisconsin.gov

FOOD PANTRIES

Providing food to limited income households through community food pantries. Contact the local food pantry for eligibility requirements. Many pantries require ID and proof of address. Hours may be subject to change. Call your local food pantry to determine if there are delivery options.

Butler Food Pantry (262) 781-9521

St Agnes Church 12801 W Fairmount Ave, Butler WI 53007

Offers short-term emergency assistance.

Monday noon-2 pm and 5-6:30 pm

www.stagnesparish.org

Eagle Community Food Pantry (262) 594-5200

St Theresa Church 136 W Waukesha Road, Eagle WI 53119

Wednesday 9:00-10:00 am; 1st and 3rd Tuesday 6:00-7:00 pm

The Food Pantry Serving Waukesha County (262) 542-5300

1301 Sentry Dr, Waukesha WI 53186

Monday through Friday 1:00–3:00 pm

Additional hours Monday 6-8 pm; Saturday 9:30-11:30 am

www.waukeshafoodpantry.org

Hartland Area Food Pantry (262) 367-6373

555 S Industrial Dr, Hartland WI 53029

Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Must live in Arrowhead school district.

www.hartlandareafoodpantry.org

Kettle Moraine Food Pantry (262) 968-6466

All Saints Lutheran Church

705 W Tomlin Rd (Hwy E), Wales WI 53183

1st and 4th Tuesday, Thursday, Saturday 10:00–11:00 am

Menomonee Falls Food Pantry (262) 251-6848

N85 W15382 Menomonee River Pkwy

Menomonee Falls WI 53051

Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm

www.fallsfoodpantry.org

Mukwonago Food Pantry (262) 363-3452

325 Eagle Lake Ave, Mukwonago WI 53149

Monday- Thursday 9 am- noon

2nd Saturday of the month 9 am- noon

www.mukwonagofoodpantry.org

Muskego Food Pantry (262) 679-6448

S81 W19150 Apollo Drive, Muskego WI 53150

Food Distribution: Thursday 1:00–5:30 pm; Donations can be dropped off Thursday 9 am-5:30 pm.

New Berlin Food Pantry (262) 789-8040

New Berlin Community Center (use east entrance)

14750 W Cleveland Ave, New Berlin WI 53151

Serves New Berlin, Brookfield & Elm Grove

Wednesday noon-5:15 pm

North Lake Food Pantry.....(414) 418-9783

Blessed Teresa of Calcutta

W314 N7462 State Hwy 83, North Lake WI 53064

Tuesday & Saturday 8:30-9:30 am

[www.stteresaofcalcutta.org/svdp-helping-those-in-need---
foodpantry](http://www.stteresaofcalcutta.org/svdp-helping-those-in-need---foodpantry)

Oconomowoc Food Pantry.....(262) 567-7054

W359 N5848 Brown St, Oconomowoc WI 53066

Photo ID and dated proof of current address required for every visit.

Tuesday & Thursday 1:30-2:30pm, 6:30-7:30pm; Saturday 9:30-10:30am

www.oconomowocfoodpantry.org

Pewaukee Food Pantry(262) 893-8241

Gethsemane United Methodist Church (Lower Level)

Mailing Address: PO Box 51, Pewaukee WI 53072

642 Main St, Pewaukee 53072

Wednesday and Saturday 10:00–11:00 am

www.pewaukeefoodpantry.com

Salvation Army, Waukesha(262) 547-7367

445 Madison St, Waukesha WI 53188

Tuesday and Wednesday 1- 4 pm, Friday 9 am-noon

Eligible to receive food once per month.

www.salvationarmyusa.org/wi/waukesha

Sussex Outreach Services-Food Pantry.....(262) 246-9860

N64 W23760 Main St., Sussex WI 53089

Donation drop off: Monday—Friday 10:00 am–12:00

Food Distribution: Monday 5:30–7:00 pm;

Wednesday 1:00-2:30 pm; Saturday 10:00–12:00

www.sussexareasos.org

FREE MEAL SITES

Community Banquet:

St James Catholic Church (262) 251-3944
W220 N5588 Town Line Rd, Menomonee Falls WI 53051
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:

Hope Center (262) 549-8726
101 W Broadway, Waukesha WI 53186
Breakfast M-Sat 9:00 am, lunch M-Sat 12:00 (noon), evening
meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha (262) 547-7367
445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.salvationarmyusa.org/wi/waukesha

ONLINE GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area.
Minimum order size and service fees may apply.

ALDI

www.aldi.us/en/grocery-delivery/

AmazonFresh

EBT and Quest Cards accepted for online payment.
www.amazon.com

Brewers Organics (414) 483-3191
Organic produce delivery serving SE Wisconsin.
www.brewersorganics.com/

Instacart.....(888) 246-7822
.....Senior Support (844) 981-3433

Offers delivery from a variety of community grocers, pet stores, drug stores, and bulk stores. A computer is needed for this service.

www.instacart.com/

Meijer(877) 363- 4537

Online ordering for curbside pickup or delivery available.

www.meijer.com/

Pick 'n Save / Metro Market call your nearest location

Online ordering for curbside pickup available.

www.picknsave.com/

www.metromarket.net/

Sendik's call your nearest location

Offers online ordering service for curbside pickup. Phone orders and home delivery offered from select locations.

Credit/Debit card required. 24-hour advanced notice required.

www.sendiks.com/

Shipt(888) 807-5537

Offers online ordering and delivery service from Meijer, Metro Market, Pick N' Save, Target, and Walgreens stores.

www.shipt.com/

Walmart call your nearest location

EBT and Quest Cards accepted for online payment.

www.walmart.com

Woodman's call your nearest location

Offers online ordering, and pickup/delivery service

Shopwoodmans.com

HOME DELIVERED MEALS

Aging and Disability Resource Center.....(262) 548-7848

514 Riverview Avenue, Waukesha WI 53188

Home Delivered Meals: Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.

Hours/Days: Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.

Eligibility: Homebound persons 60 years and older who cannot leave home under normal circumstances.

PRIVATE MEAL DELIVERY PROVIDERS

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

Blue Apron.....(646) 891-4349

Ingredient and recipe meal kit delivery service

www.blueapron.com/

Dousman Home Meals(262) 441-9272

Serving: Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

HelloFresh(646) 846-3663

Ingredient and recipe meal kit delivery service.

www.hellofresh.com/

Homestyle Direct(866) 735-0921

Nutritionally balanced meals delivered to your door, ready to heat and eat.

www.homestyledirect.com

Horizon Home Care and Hospice(414) 365-8300

Call for delivery area availability and pricing. No age requirement.

www.horizonhomecareandhospice.org/in-home-care/meals-on-wheels/

Milwaukee County Delivered Meals (414) 289-6874

<https://county.milwaukee.gov/EN/DHHS/Older-Adults-Services/Senior-Centers--Dining>

Mom's Meals (877) 508-6667

Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate-controlled meals also available and gluten-free, low sodium and vegetarian.

www.momsmeals.com

Seattle Sutton Healthy Eating (800) 442-3438

www.seattlesutton.com

Silver Cuisine (844) 404-3663

www.silverbuisine.com

NUTRITION COUNSELING

Nutrition Education Program (262) 548-7877

Waukesha County University of Wisconsin-Extension
Classes available for low-income families, individuals, youth, and the elderly.

www.waukesha.extension.wisc.edu

PRIVATE IN-HOME MEAL PREP

Caring Senior Service.....(414) 395-8106

W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
Caregivers prepare and encourage proper diet and nutrition based on each client's individual needs.
www.caringseniorservice.com/milwaukee/services/meal-preperation

Chefs for Seniors.....(262) 492-4611

30710 Chapman Ln, Waterford WI 53185
A personal chef cooks meals in home that can be packaged to be reheated throughout the week while providing companionship to the senior client.
www.chefsforSeniors.com/southeastern-wi

SENIOR DINING CENTERS

ADRC Senior Dining Centers, with locations throughout Waukesha County, welcome individuals aged 60 and over, as well as their spouses, no matter their age. Come enjoy a delicious meal, socialize, or volunteer to make a meaningful impact in your community. Meals are served at **12 PM**.

For reservations, please contact the dining center of your choice by **11 AM** one business day prior to your visit.

Brookfield, Brookfield Community Center **(262) 782-1636**
2000 N Calhoun Rd, 53005 Monday-Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
..... **(262) 251-3406**
W152 N8645 Margaret Rd, 53051 Monday-Friday 12:00

Mukwonago, Birchrock Apartments..... **(262) 363-4458**
280 Birchrock Way, 53149..... Monday-Thursday 12:00

New Berlin, Our Lord's United Methodist Church
..... **(414) 529-8320**
5000 S Sunnyslope Rd, 53151 Monday-Friday 12:00

Sussex, Sussex Civic Center..... **(262) 246-6747**
N64W23760 Main St, 53089..... Monday-Friday 12:00

FOOT AND HAIR CARE

FOOT CARE

ProHealth Care Diabetes Center (262) 928-4695

Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.

www.prohealthcare.org

Toenail Trimmers (262) 719-0336

3270 Center Road, Cedarburg WI 53012

Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound

www.toenailtrimmersrn.com

HAIR CARE

Arcadian Avenue Authentic Barber Shop (262) 549-0927

S15W22792 Arcadian Ave, Waukesha WI 53186

Men's haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.

www.waukesha-barber.com

I'm Hair for You (414) 217-7702

Julie Ann at Ooh La La Salon & Suites

2985 Brookfield Rd #1, Brookfield WI 53045

40 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie's salon. The salon is wheelchair friendly.

Seasons Salon LLC..... (262) 782-5566

17345 W Capitol Dr Suite #17, Brookfield WI 53045

Specializing in senior care, Season Salon specializes in shampoo sets, perms, haircuts, and color for both men and women. Will travel to your home or services can be done at the salon.

www.seasons-salon.com

HEARING / VISION IMPAIRMENT

Adaptive Technology Resources (262) 375-2020

W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On-site evaluations and training provided.
www.adaptivetr.com

American Printing House for the Blind (APH) (800) 223-1839

Independent living products and services for people who are blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc (414) 286-3039

(ABLE) Central Library Building, 803 W Wells St, Milwaukee WI 53233

Transcribes print materials into Braille and audio/digital format for anyone with a disability that prevents them from reading standard print.

www.ablenow.org

CapTel, Inc. (800) 233-9130

CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.

www.captel.com

The Center for Deaf-Blind Persons (414) 481-7477

8306 W Lincoln Ave, West Allis WI 53219

Provides alternative communication, living skills, adaptive technology, and more to adults living with combined hearing and vision loss.

www.deaf-blind.org

Deaf Linx

Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.
www.deaflinx.com

HEAR WI (414) 604-2200
..... TTY (414) 604-7217

10243 W National Ave, West Allis WI 53227

Educational programs on hearing loss in older adults, senior hearing screening, information, and referral. Hearing assistance products available for all ages.

www.hearwi.org

HearingLife (262) 567-5044

169 E Wisconsin Ave, Suite H, Oconomowoc WI 53066

Offers hearing tests, fitting of hearing devices, and servicing of hearing aids.

www.hearinglife.com

Office for the Blind and Visually Impaired (888) 879-0017

Provide services to teach skills of independent living with vision loss.

Waukesha Office (262) 548-5862

141 BW Barstow #157, Waukesha WI 53188

www.dhs.wisconsin.gov/blind/contact.htm

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness

Deaf and Hard of Hearing Specialist (855) 359-5252

Disability Benefit Specialist Videophone (262) 347-3045

10243 W. National Ave, West Allis WI 53227

Deaf/Hard of Hearing Specialists supporting the DHS

www.dhs.wisconsin.gov/odhh

Professional Interpreting Enterprise (414) 282-8115

6510 W Layton Ave, Suite 2, Greenfield WI 53220

Offers high quality interpreting services through licensed sign language interpreters as well as Spanish interpreters for medical appointments, business meetings, legal proceedings, emergencies and everyday events.

www.pieinc-wi.com

Telecommunications Equipment Purchase Program (TEPP) (608) 231-3305
..... **Videophone (608) 234-4781**
Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use
basic telephone services to Wisconsin residents who are deaf,
hard of hearing, speech impaired or mobility or motion
impaired.
Psc.wi.gov/pages/ForConsumers/TEPP.aspx

Vision Forward Association (414) 615-0100
912 N Hawley Rd, Milwaukee WI 53213
The Badger Association and the Center for Blind and Visually
Impaired Children have merged to create a comprehensive
vision resource organization for children, adults and families
living with changing vision.
<http://vision-forward.org>

Wisconsin Lions Foundation (877) 463-6953
Hearing Aid Program
Providing hearing instruments for adults and children who
could otherwise not afford them.
www.wlf.info

Wisconsin Telecommunication Relay System 7-1-1
www.wisconsinrelay.com

Wisconsin Council of the Blind and Visually Impaired
..... (608) 255-1166
..... (800) 783-5213
www.wcblind.org

HOME CHORES

A variety of non-medical home care services including home cleaning. Contact the agency for details.

Clean Sweep..... (414) 852-2799

Commercial and residential, weekly and bi-weekly cleaning service.

Efficient Cleaning Services, LLC. (414) 305-3074

3610 N Teutonia Ave, Milwaukee WI 53206

www.efficientcleaning.com

Environment Solutions, LLC (800) 990-0346

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.

www.environmentalsolutionsllc.com/

Eras Senior Network (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.

www.eras.org

Peace of Mind Concierge Service (262) 432-2365

W176 N9830 Rivercrest Dr., Suite102, Germantown WI 53022

www.pomcs.com/

Procare Plus (262) 567-2200

1222 N Breezeland Rd, Oconomowoc WI 53066

www.procareplus.net

ServiceMaster Restore (262) 425-9750

2215 S 162nd St., New Berlin WI 53151

Professional commercial, janitorial, and residential cleaning services.

www.servicemasterrestore.com

DOWNSIZING/DECLUTTERING

1-800-GOT-JUNK? (800) 468-5865
Full-service junk removal
www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. (414) 771-2881 ext. 4134
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm

Efficient Cleaning Services, LLC. (414) 305-3074
3610 N Teutonia Ave, Milwaukee WI 53206
www.efficientcleaning.com

Environment Solutions, LLC (800) 990-0346
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
www.environmentalsolutionsllc.com/

Home Clean Out Crew (262) 208-1343
Deep cleanings, cleanouts, downsizing, and liquidating.
Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.
www.homecleanoutcrew.weebly.com

Premier Cleanout Specialists (262) 725-2370
www.premiercleanoutspecialistsllc.com

LAUNDRY

CHRIStal CLEAN (262) 391-1246
545 Bayview Rd, Suite C, Mukwonago WI 53149
In home laundry assistance.
www.christalcleaned.com

Command Laundry

545 Bayview Rd, Suite C, Mukwonago WI 53149
Pickup and delivery laundry service for the following
Waukesha County zip codes: 53072, 53186, 53187, 53188,
and 53189. Online only.
www.commandlaundry.com

Wash Crew (262) 288-9274
1300 Capitol Drive, Suite 110, Oconomowoc WI 53066
Laundry pickup, wash, and fold service.
www.getwashcrew.com

MOVING

Segues Senior Move Specialists (262) 442-4200
W142 N9764 Amber Dr, Germantown WI 53022
www.segues.net

Smart Moves (414) 526-5242
4305 S 108th St., Greenfield WI 53228
www.smartmovesforseniors.com

Two Men and a Truck “Movers Who Care” (262) 607-8724
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Thursday
www.twomenandatruckwaukesha.com

Universal Services (262) 257-0250
Helping seniors make easy moves for over a decade. Call for
free in-home evaluation.
www.universalserviceswi.com

WellRive (608) 395-1821
Over 30 years of experience delivery move management and
downsizing solutions for seniors.
www.wellrive.com

HOME HEALTH CARE

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship, and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies may also provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with _____ (name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

ADL Supportive Home Care(262) 363-4400

215 W North St., Waukesha WI 53188

www.adlsupportivehomecare.com

Advanced Wound Care (262) 898-9000

Mobile business offering wound care management directly to your doorstep.

www.advanced-wounds.com

Allay Home & Hospice (262) 787-2980

..... (262) 735-8645

325 N Corporate Dr # 260, Brookfield WI 53045

www.allayhh.com

Almost Family (920) 922-8098

63 W Pioneer Rd, Fond du Lac, WI 54935

www.lhcgroup.com

Always Best Care Senior Services..... (262) 439-8616

Free Consultation Number..... (262) 721-0765

16869 W Greenfield Ave, New Berlin WI 53151

<http://www.alwaysbestcare.com>

Amada Senior Care (262) 220-7299

16655 W Bluemound Rd, Suite 290, Brookfield WI 53005

www.amadaseniorcare.com/milwaukee-senior-care

ANS Home Health Services (414) 481-9800

1551 S 108 St, West Allis WI 53214

www.anshomecare.com

Ascension At Home..... (414) 800-9453

135 S 84th Street, Suite 150, Milwaukee WI 53214

www.acensionathome.com

ASSIST@HOME Quality Care (262) 754-3805

PO Box 141, Brookfield WI 53008

www.assistathomecare.com

Assisting Hands Home Care (262) 721-1155

210 Regency Court, Suite 220, Brookfield WI 53045

www.assistinghands.com/24/wisconsin/menomonee/

“AT YOUR SERVICE” Inc..... (262) 354-3700

W359 N5920 Brown St. Suite 112, Oconomowoc WI 53066

www.weare-atyourservice.com

Aurora at Home Health Care Services (800) 862-2201
www.aurorahealthcare.org/services/home-care/

Blessit Hands Personal Care Agency (414) 588-1337
7332 W State Street #2, Wauwatosa WI 53213
www.blessithands.com

BrightStar of Greater Waukesha & Lake Country
..... (262) 408-5873
N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072
www.brightstarcare.com/greater-waukesha

Care Matters LLC (414) 585-0224
8018 W Capitol Dr, Suite 7, Milwaukee WI 53222
www.caremattersllc.org

Caring Senior Service of Milwaukee (414) 488-6837
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
www.caringseniorservice.com/milwaukee

Catholic Charities (262) 547-2463
717 N. East Ave, Waukesha WI 53186
www.ccmke.org

Celestial Care (414) 395-4286
11625 West Bluemound Road, Wauwatosa WI 53226
www.celestiaicareinc.com

Centers for Independence - Home Care
..... (414) 290-0050
..... (888) 381-5696
2020 W Wells St, Milwaukee WI 53233
<https://cfihope.org>

Centerwell Home Health (414) 327-4553
10150 W National Ave, #150, West Allis WI 53227
www.centerwellhomehealth.com

Christian Family Solutions (888) 685-9522
W175 N11120 Stonewood Dr, Germantown WI 53022

ComForCare Home Care.....(262) 446-2000
21100 W Capitol Drive, Suite 2, Pewaukee WI 53072
www.comforcare.com/wisconsin/waukesha

Comfort Keepers
Greenfield
4811 S 76th St, Suite 300, Greenfield WI 53220
.....(414) 207-6894
Waukesha
2607 N Grandview Blvd, Suite 131, Waukesha WI 53188
.....(262) 884-3930
www.comfortkeepers.com

Commonheart Home Health & Hospice.....(920) 253-3840
N16 W23217 Stone Ridge Dr Suite 350, Waukesha WI 53188
www.commonheart.com

Comprehensive Home Care LLC.....(414) 585-0083
2800 W Forest Ave Milwaukee, WI 53215
www.comprehensivehomecarellc.com
A bilingual home care agency.

Exceptional Health Network.....(414) 499-7720
8200 W Brown Deer Rd, Suite #210, Milwaukee WI 53223
www.exceptionalhealthnetwork.com

Good People, LLC.....(414) 759-7482
1029 N Jackson St #1209, Milwaukee WI 53202
Live-in caregiver & companion referral agency
www.goodpeople.us

Hannah Home Health Care, Inc.(262) 363-2500
215 W North St., Waukesha WI 53188
www.hannahhomehealth.com

HarmonyCares Home Health.....(414) 255-0340
2514 S 102nd Street, Suite 160c, West Allis WI 53227
www.harmonycares.com

Health Network of Wisconsin.....(414) 763-5154
8125 W Capitol Drive, Milwaukee WI 53222
www.healthnetworkofwisconsin.com

Holding Hands Homecare (414) 255-6609
4811 S 76th St #129, Greenfield WI 53220
www.holdinghandshomecare.com

Holistic Home and Hospice (414) 231-3130
8777 W Forest Home Avenue, Greenfield WI 53228
www.holistichh.com

Home Care Services (HCS) (262) 657-8467
Live In Caregiving Only
www.homecarewisconsin.com

Home Helpers of Greater Milwaukee (262) 214-6941
1001 W. Glen Oaks Ln, Suite #104, Mequon WI 53092
www.homehelpershomecare.com/milwaukee

Home Helpers of Lake Country (262) 354-3330
555 S Industrial Dr, Hartland WI 53029
www.homehelpershomecare.com/LakeCountry

Home Instead Senior Care of Waukesha Co. (262) 436-4663
100 S Main Street, Suite G01, Oconomowoc WI 53066
www.homeinstead.com

Horizon Home Care & Hospice, Inc. (414) 365-8300
11002 W Park Place, Milwaukee WI 53224
www.horizonhomecareandhospice.org

IndependenceFirst (414) 291-7520
540 South 1st Street, Milwaukee WI 53204
Personal care workers for people with disabilities.
www.independencefirst.org

Interim Healthcare (608) 238-0268
W177 N9886 Rivercrest Drive, Germantown WI 53022
www.interimhealthcare.com/location/germantown-wi

KPI Home Healthcare (414) 333-3984
139 E Wisconsin Ave, Oconomowoc WI 53066
www.kpihomehealth.com

Life@Home (Shorehaven) (262) 560-6960
1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org/lifeathome/

Maxim Healthcare Services (608) 232-1000
5100 Eastpark Blvd Suite 100, Madison WI 53718
www.maximhealthcare.com

Med Group Home Health Care (414) 755-2009
2111 N Dr. Martin Luther King Dr, Milwaukee WI 53212
www.medgrouphomehealthcare.com

Procare Plus (888) 540-2273
..... (262) 567-2200
1222 N Breezeland Rd, Oconomowoc WI 53066
www.procarenplus.net

Professional Home Care Services, Inc (414) 541-6010
10827 W Lincoln Ave, West Allis WI 53227
www.phcsonline.com

ProHealth Home Care, Inc (877) 453-9272
..... (262) 928-7444
2000 Pewaukee Rd, Waukesha WI 53188
www.prohealthhomecare.org/medical-services/home-health

Quality Home Health Care (414) 315-3717
W125S7554 Coventry Ln, Muskego WI 53150
www.qualityhomehealthcarewi.com

Rent-A-Daughter, LLC (262) 754-0550
N87W16430 Appleton Ave., Menomonee Falls WI 53051
www.rent-a-daughter.com

Right at Home
Germantown Office (262) 255-2222
W177 N9886 Rivercrest Dr Suite 262, Germantown WI 53022
www.rightathome.net/menomonee-falls
Milwaukee Office (262) 347-3005
9600 West Greenfield Ave, West Allis WI 53214
www.rightathome.net/milwaukee-waukesha

Senior Helpers (414) 228-4600
3904 S 27th Street, Milwaukee WI 53221
www.seniorhelpers.com/wi/milwaukee

Seniors Helping Seniors (262) 225-7978
N63 W23524 Silver Springs Drive, Sussex WI 53089
www.seniorhelpingseniors.com

St. Camillus Supportive Home Services (414) 259-6300
10100 W Bluemound Rd, Wauwatosa WI 53226
www.stcam.com

Supportive Home Living Services, Inc. (262) 544-0687
238 W Broadway #2, Waukesha WI 53186

Synergy HomeCare (414) 763-8368
4810 S. 76th St, Suite 102, Greenfield WI 53220
www.synergyhomecare.com

Talem Home Care (414) 206-2090
10335 West Oklahoma Ave Suite 204, Milwaukee WI 53227
www.talemhomecare.com

TheKey (414) 964-8000
6737 W Washington St., Suite 1100, West Allis WI 53214
www.thekey.com

There's No Place Like Home (262) 518-8543
A Place for Mom
3375 S Ann Louise Dr., New Berlin WI 53146
www.aplaceformom.com/community/theres-no-place-like-home-1347345

Touching Hearts at Home (262) 787-1803
21430 W Greenfield Ave, New Berlin WI 53146
www.touchinghearts.com/milwaukee

Transitions At Home, Inc. (262) 578-5116
N6359 US Highway 12, Elkhorn WI 53121

Village Caregiving- Southern WI (414) 331-0800

345 W Washington Ave, Unit 311, Madison WI 53073

www.villagecaregiving.com

Visiting Angels (262) 695-4418

120 Park Ave, Pewaukee WI 53072

www.visitingangels.com/pewaukee

HOME MAINTENANCE / MODIFICATION

101 Mobility of Greater Milwaukee Area (262) 392-8418

206 Enterprise Road, Suite 100, Delafield WI 53018

www.101mobility.com/waukeshacounty

1-800-GOT-JUNK? (800) 468-5865

Full service junk removal

www.1800gotjunk.com

Access Elevator (414) 727-2524

1995 E Norse Ave., Cudahy WI 53110

www.AllAboutAccess.com

Amramp (888) 715-7598

ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.

www.amramp.com

Adaptive Technology Resources (ATR (262) 375-2020

W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022

Company specializes in providing customized technology solutions to promote independence and success in home. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.

www.adaptivetr.com

Bridgeway Independent Living Designs, LLC (262) 671-2032
.....(888) 482-BILD

9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

Center for Inclusive Design and Innovation (CIDI)

National public website on Assistive Technology.
www.cidi.gatech.edu

Discount Ramps(888) 651-3431
www.discountramps.com

Hekkers Handy Hands(262) 370-4198
Grab bars, hand-held showers, shower chair assembly, and
minor home modifications.

The Home Consortium(262) 896-8170
Down payment assistance, and low-interest housing
rehabilitation loans. Available for Jefferson, Washington,
Waukesha, and Ozaukee Counties.

La Casa de Esperanza(262) 547-0887
410 Arcadian Ave, Waukesha WI 53189
Weatherization is a free* (*a 15% owner contribution may be
required by the owner if heat is provided as part of rent)
service provided to the owner or tenant of a home who has
qualified to receive Energy Assistance through the Wisconsin
Home Energy Assistance Program (WHEAP). Weatherization
services are funded by the Dept of Energy and administered
by the Wisconsin Dept of Administration.
www.lacasadeesperanza.org

Miller Mobility Products, Inc.....(262) 549-4900
36336 N Summit Village Way, Oconomowoc WI 53066
Scooters, wheelchairs, stairlifts, etc.
www.millermobility.com

Mr. Handyman.....(262) 456-5940
CAPS-certified business, offering home improvement and help
to adapt homes for aging and special needs.
www.mrhandyman.com

Revitalize Milwaukee.....(414) 312-7531

Provide free home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income, or a person living with a disability and low income, or a low-income veteran.

www.revitalizemilwaukee.org

TLC Repair Service LLC.....(262) 227-3161

W254N4935 McKerrow Dr, Pewaukee WI 53072

Transitions Living.....(262) 722-3117

2236 West Bluemound Rd, Unit A, Waukesha WI 53186

Product distribution, installations, and full home design and remodels to help those who are aging stay in their home as long as possible.

www.transitions-living.com

US Dept of Agriculture Rural Development.....(202) 720-2791

Local Office: W6529 Forest Avenue, Fond du Lac WI 54937
.....(920) 907-2976

www.rd.usda.gov

Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development Authority).....(414) 227-4039

www.wheda.com

HOSPICE / PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow-up bereavement support to those closely involved.

AccentCare Hospice & Palliative Care.....(800) 379-5105

6737 W Washington St, #2150, West Allis WI 53214

www.accentcare.com

AccentCare Inpatient Hospice Center- Lutheran Home

.....(800) 379-5105

7500 W North Ave, Wauwatosa WI 53213

Agrace.....(262) 468-4409

933 N Mayfair Rd, Wauwatosa WI 53226

Residential hospice and in-home hospice and palliative care

www.agrace.org

Allay Home & Hospice(262) 787-2980

325 N Corporate Dr #260, Brookfield WI 53045

www.allayhh.com

Amedisys Hospice Care(414) 257-1708

16655 W Bluemound Road Suite 275, Brookfield WI 53005

www.locations.amedisys.com/wi/brookfield/hospice-4606

Ascension At Home(414) 310-7195

135 S 84th St. Suite 150, Milwaukee WI 53214

www.compassus.com/services/home-health/ascension-at-home-together-with-compassus

Aurora Health at Home(414) 327-2295

Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.

www.aurorahealthcare.org/services/home-care/

Aurora Zilber Family Hospice.....(414) 615-5900

1155 Honey Creek Parkway, Wauwatosa WI 53213

Residential hospice. In-patient unit.

www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa

Badger Hospice.....(262) 777-0390

125 N Executive Dr Suite 100, Brookfield WI 53005

www.badgerhospice.org

Brighton Hospice Wisconsin.....(262) 794-3980

300 N Executive Dr Suite 110, Brookfield WI 53005

Offers respite care, general inpatient care, continuous care, and routine home care.

www.brightonhospice.com

CenterWell Home Health.....(414) 327-4553

.....(833) 453-1107

10150 W National Ave #150, West Allis WI 53227

www.centerwellhomehealth.com

Commonheart Home Health & Hospice.....(920) 253-3840

N16 W23217 Stone Ridge Dr, Suite 350, Waukesha WI 53188

www.commonheart.com

Compassus.....(414) 800-9453

2525 North 124th Street Suite 103, Brookfield WI 53005

www.compassus.com/locations/wisconsin/milwaukee

Empatia Palliative Care.....(414) 323-8406

Hospice and in-home rehabilitation, therapies.

10200 W Innovation Drive #400, Milwaukee WI 53226

www.empatiacare.com

Horizon Home Care and Hospice.....(414) 365-8300

Hospice, in-home care.

11002 W Park Pl., Milwaukee WI 53224

www.horizonhomecareandhospice.org

Legacy Hospice.....(262) 879-8014

850 Elm Grove Rd Suite 21, Elm Grove, WI 53122

www.legacyhospicecares.com

Lutheran Home Inpatient Unit.....(414) 258-6170

7500 W North Avenue, Wauwatosa WI 53226

www.thelutheranhome.org/

ProHealth AngelsGrace Hospice.....(262) 468-0115

N74W35908 Servants Way, Oconomowoc WI 53066

Residential hospice for end-of-life care for all ages.

www.prohealthcare.org

ProHealth Palliative Care.....(262) 928-4898

www.prohealthcare.org/medical-services/palliative-care

Rainbow Hospice Care(920) 674-6255

Serves Western Waukesha counties.

1225 Remmel Drive, Johnson Creek, WI 53094

www.rainbowhospicecare.org

St. Camillus Home Care & Hospice.....(414) 258-2418

10101 W Wisconsin Ave, Wauwatosa WI 53226

www.stcam.com/home-health-hospice-services

St. Croix Hospice(262) 796-0600

13255 W. Bluemound Rd Suite #103, Brookfield WI 53005

www.stcroixhospice.com/waukesha-wi/

Vitas Healthcare(800) 582-9533

(414) 257-2600

12000 W Park Pl Suite 200, Milwaukee WI 53224

Vitas Inpatient Hospice Ruth Hospice Unit... (414) 607-4452

8300 W Beloit Rd, West Allis WI 53219

www.vitas.com

HOSPITALS

Ascension

Columbia St. Mary's Milwaukee Hospital.....(414) 291-1000
2301 North Lake Dr., Milwaukee WI 53211

Elmbrook(262) 785-2000
19333 W North Ave, Brookfield WI 53045

Sacred Heart Rehabilitation.....(414) 585-6750
2301 North Lake Dr., Milwaukee WI 53211

St. Francis.....(414) 647-5000
3237 S 16 St, Milwaukee WI 53215

St. Joseph.....(414) 447-2000
5000 W Chambers, Milwaukee WI 53210
www.healthcare.ascending.org

Aurora

St. Luke's Medical Center(414) 649-6000
2900 W Oklahoma Ave, Milwaukee WI 53215

Aurora Sinai Medical Center.....(414) 219-2000
945 N 12 St, Milwaukee WI 53233

Aurora West Allis Medical Center(414) 328-6000
8901 W Lincoln Ave, West Allis WI 53227

Aurora Medical Center-Summit(262) 434-1000
36500 Aurora Dr, Summit WI 53066
www.aurorahealthcare.org

Froedtert

Community Memorial Hospital(262) 251-1000
W180 N8085 Town Hall Rd, Menomonee Falls WI 53051
www.communitymemorial.com

Froedtert Community Hospital New Berlin ... (262) 796-0001
4805 S Moorland Rd, New Berlin WI 53151

Froedtert Community Hospital Pewaukee (262) 956-6150
209 Pewaukee Rd, Pewaukee WI 53072

Froedtert & Medical College of Wisconsin ... (414) 805-3000
9200 W Wisconsin Ave, Milwaukee WI 53226
www.froedtert.com

Milwaukee Rehab Hospital at Greenfield.....(414) 441-0500
3200 S. 103rd Street, Milwaukee WI 53227
www.milwaukee-rehabhospital.com

ProHealth Care

Oconomowoc Memorial Hospital (262) 569-9400
791 Summit Ave, Oconomowoc WI 53066

Rehabilitation Hospital of WI (262) 521-8800
1625 Coldwater Creek, Waukesha WI 53188
www.rehabhospitalwi.com

Waukesha Memorial Hospital (262) 928-1000
725 American Ave, Waukesha WI 53188

Waukesha Memorial Hospital Mukwonago... (262) 363-1901
240 Maple Ave., Mukwonago WI 53149
www.prohealthcare.org

Rogers Memorial Hospital (262) 646-4411
34700 Valley Rd, Oconomowoc WI 53066 (800) 767-4411
www.rogershospital.org

VA Medical Center, Milwaukee (414) 384-2000
Clement J. Zablocki VA Medical Center
5000 W National Avenue, Milwaukee WI 53295
www.milwaukee.va.gov

Waukesha County Mental Health Ctr-Inpatient .. (262) 548-7950
1501 Airport Rd, Waukesha WI 53188
www.waukeshacounty.gov

HOUSING

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County.. (262) 968-2321

139 E North Street, Waukesha WI 53188

www.familypromisewaukeshawi.org

Hebron Housing Services..... (262) 549-8720 ext. 4

1166 Quail Court, Suite 400, Pewaukee WI 53072

www.hebronhouse.org

Emergency shelters, and other programs for unhoused individuals and families, including Rapid Re-Housing program, Permanent Supportive Housing (PSH), Tenant Based Rental Assistance (TBRA), and transitional living for 18-24.

Background checks required to enter shelter, situations considered.

Juno House Shelter..... (262) 549-8720, press 1

812 N East Ave, Waukesha WI 53186

Families with children. No single adults.

Sentry House Shelter (262) 549-8720, press 1

445 Madison St, Waukesha WI 53188

Adult men and women only. No children.

www.waukeshasalvationarmy.org

Hope Center..... (262) 549-8726

101 W Broadway, Waukesha WI 53186

Provides daytime only shelter and programs for men, women and children.

www.hopecenterwi.org

Salvation Army Emergency Lodge, Waukesha.. (262) 547-7367

445 Madison St, Waukesha WI 53188

Men only.

www.waukeshasalvationarmy.org

The Women's Center.....(262) 547-4600
(Domestic violence and/or sexual assault/abuse)
.....**24 Hour Crisis Line (262) 542-3828**
.....**Toll Free (888) 542-3828**
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an "application charge" to the consumer.

A Place for Mom**(866) 589-2794**
www.aplaceformom.com

Amada Senior Care**(262) 395-7928**
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care/

CarePatrol of the Milwaukee Area
.....**(414) 301-7690**
2505 N Mayfair Rd #221, Milwaukee WI 53226
www.Milwaukee.CarePatrol.com

CarePatrol of Greater Milwaukee and Southeastern WI
.....**(262) 223-6060**
545 Bayview Rd Unit A, Mukwonago WI 53149
www.SEwisconsin.CarePatrol.com

Oasis Senior Advisors**(262) 777-0462**
.....**(888) 455-5838**
www.OasisSeniorAdvisors.com/milwaukee

Vesta Senior Network, LLC.....(414) 253-1435
7830 W Wisconsin Ave, Milwaukee WI 53213
www.vestaseniornetwork.com

HUD (US Dept. of Housing and Urban Development))
..... (414) 297-3214
www.hud.gov

Waukesha Housing Authority

600 Arcadian Ave, Waukesha WI 53186 **(262) 542-2262**
..... **(877) 404-6818**

Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: www.whaonline.com

WI Housing Search **(877) 428-8844**
Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.
www.wihousingsearch.org/

INDEPENDENT LIVING

Independent Senior Living facilities offer housing designed for older adults. Most facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements. The following is a list of potential questions to ask of a new landlord or housing complex. This is not a complete list and not all these questions will apply in each individual rental situation.

These questions can be used for Independent or Subsidized housing complexes.

- Are there units available? If not, is there a wait list? How long is the waitlist?
- How much is rent and how is it calculated? Is there a minimum rent?
- Is there an age requirement?
- Can people with disabilities of any age apply? If so, what proof do you need?

- What is the security deposit?
- Is there a mandatory lease period?
- Is there a fee for the application?
- Any other requirements before or after the application process?
- Can you mail me an application?
- Can an application be completed online?
- How many units do you have?
- What type of units do you have? (1 bedroom, 2 bedroom, family size unit, condos)
- How many of the units are ADA and/or Wheelchair compliant?
- Are there elevators?
- Is it possible to tour an apartment or the building?
- Are there photos available online?
- Is there off street parking?
- Does your facility offer van service to a grocery store?
- Are there common areas for socialization?

(Listed alphabetically by community)

Brookfield

Capitol Hill (262) 790-1845
17390 Crest Hill Dr, Brookfield WI 53045
55+

Congregational Home (262) 781-0550
13900 W Burleigh, Brookfield WI 53005
55+

Fox Brook Senior Apartments (262) 790-0033
18915 Thomson Dr, Brookfield WI 53045
55+

Regal Crest West..... (262) 782-0346
13275 W Burleigh, Brookfield WI 53005
55+

ProHealth Care Regency Senior Comm..... (262) 780-0321
777 N Brookfield Rd, Brookfield WI 53045
62+

Ruby Commons (262) 782-1948
17560 W North Ave, Brookfield WI 53045
55+
Willow Brook Court (262) 780-1000
17285 W River Birch Dr, Brookfield WI 53045
All ages

Butler

Butler Square (262) 781-0061
12809 W. Hampton Ave, Butler WI 53007
55+
Hampton Regency Apartments (414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+

Delafield

Hillside Woods I (262) 646-3441
3280 Hillside Dr, Delafield WI 53018
55+

Hillside Woods II (262) 646-4800
3270 Hillside Dr, Delafield WI 53018
55+

Dousman

Village on the Square (262) 965-7390
Three Pillars Senior Living
375 State Rd 67, Dousman WI 53118
55+

Hartland

Breezewood Village I (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+

Breezewood Village II (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Heritage Lake Country (262) 205-7682
2975 Village Square Drive, Hartland WI 53029
55+

River Oaks Apartments.....(262) 369-5351
550 Cottonwood Ave, Hartland WI 53029
55+

Menomonee Falls

The Arboretum.....(262) 253-0909
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

Alta Mira II(262) 719-3884
W129N6845 Northfield Dr, Menomonee Falls WI 53051
55+

Dickson Hollow.....(262) 599-8300
W156N4881 Pilgrim Rd., Menomonee Falls WI 53051
55+

Grace Commons.....(262) 252-9600
W195N9550 Rolling Meadow Cir, Menomonee Falls WI
53051
55+

Highlands at Aero Park(262) 946-5112
W197N4950 Hickory St, Menomonee Falls WI 53051
55+

Highlands at Wildwood Lake Senior Apts(262) 251-9999
N77W17700 Lake Park Dr, Menomonee Falls WI 53051
55+

LakeHouse Menomonee(262) 255-4441
N84W17147 Menomonee Ave, Menomonee Falls WI
53051
55+

Mill Pond Senior Village(262) 502-1650
W164N9091 Water St, Menomonee Falls WI 53051
55+

Riverwalk Senior Housing(414) 704-1772
W165N9080 Hale Ave, Menomonee Falls WI 53051
55+

Village at the Falls (262) 253-0770

W129 N6889 Northfield Dr, Menomonee Falls WI 53051
55+

Wildwood Highlands (262) 251-9000

N78W17445 Wildwood Dr, Menomonee Falls WI 53051
55+

Mukwonago

Birchrock Apartments (262) 363-9009

280 Birchrock Way, Mukwonago WI 53149
55+

Lakeview Terrace (608) 308-4214

309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities

Muskego

Heritage Muskego (414) 250-7718

S64W13780 Janesville Rd., Muskego WI 53150
55+

Muskego School Apartments (262) 777-0708

S75W17476 Janesville Rd., Muskego WI 53150
55+

ProHealth Care Regency Senior Comm. (262) 679-0888

W181S8540 Lodge Blvd, Muskego WI 53150
55+

Steeple View (414) 525-5500

12455 W Janesville Rd, Muskego WI 53150
55+

Stoney Creek Adult Community (414) 422-4686

S69W14142 Tess Corners Dr, Muskego WI 53150
55+

Tudor Oaks (414) 529-0100

S77W12929 McShane Dr, Muskego WI 53150
62+

Woodview Senior Apartments(262) 679-7644
S87W18193 Woods Rd, Muskego WI 53150
55+

New Berlin

City Center at Deer Creek.....(262) 754-0081
3535 S Deer Creek Parkway, New Berlin WI 53151
55+

Deer Creek Village.....(262) 641-9410
3601 S 147 St, New Berlin WI 53151
55+

Heritage City Center Senior Apartments.....(262) 710-1831
14901 W Library Lane, New Berlin WI 53151
55+

High Ridge Manor.....(262) 789-9588
13445 West National Avenue, New Berlin WI 53151
62+

Parkwood Highlands Senior Apartments.....(262) 821-5106
13800 W Park Central Blvd, New Berlin WI 53151
55+

ProHealth Care Regency Senior Community
.....(262) 789-1699
13750 W National Ave, New Berlin WI 53151
62+

Oconomowoc

Berkshire-Oconomowoc(262) 567-9001
210 S Main St, Oconomowoc WI 53066
55+

Evin at Oconomowoc.....(262) 360-3846
1101 Silver Lake St., Oconomowoc WI 53066
55+

Lake Terrace/Shorehaven(262) 567-8341
1380 W Wisconsin Ave, Oconomowoc WI 53066
55+

Oconomowoc School Apartments (262) 354-0633
623 Summit Ave, Oconomowoc WI 53066

Parkland Commons (262) 567-8777
427 West 2nd Street, Oconomowoc WI 53066
62+

Wilkinson Manor..... (262) 569-8196
919 East Summit Avenue, Oconomowoc WI 53066
62+

Pewaukee

Hawthorne Place Apartments..... (262) 691-8899
1105 Hawthorne Place, Pewaukee WI 53072
55+

Kirkland Crossings (262) 695-5800
700 Quinlan Dr, Pewaukee WI 53072
55+

Quail Pointe (262) 695-9200
1088 Quail Ct, Pewaukee WI 53072
50+

The Silvernail Senior Apartments (262) 896-2100
2451 Silvernail Rd, Pewaukee WI 53072
55+

Sussex

Stonegate..... (262) 820-0911
N68 W24955 Stonegate Ct, Sussex WI 53089

Sussex Mill Apartments (262) 820-1118
W240 N6345 Maple Ave, Sussex WI 53089
55+

Waukesha

Avalon Square (262) 446-9300
222 Park Pl, Waukesha WI 53186
62+

Berkshire at Kensington (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+

Berkshire-Sunset (262) 548-0131
S30 W24890 Sunset Dr, Waukesha WI 53189
55+

Brookfield Highlands Senior Apartments (262) 798-9898
20825 George Hunt Circle Suite 712, Waukesha WI 53186
55+

Highlands South Apartments (262) 347-0690
1505 Big Bend Rd, Waukesha WI 53189

Hillcrest Park Senior Apartments (262) 548-8898
1802 Shepherd Ct (office location), Waukesha WI 53186
55+

Main Street Plaza Apartments (844) 926-2374
234 W Main St, Waukesha WI 53186

Monterey & Hillcrest Apartments (262) 549-1212
2725 N University Dr, Waukesha WI 53188

Morningside Hills Apartments (262) 542-4515
309 Sheffield Rd, Waukesha WI 53186
All Ages

Mountain Village Apartments (262) 746-5044
304 W North St Waukesha WI 53188
All Ages

New Perspective Waukesha (262) 383-4890
1701 E Broadway, Waukesha WI 53186
55+

P.a.D.D.S. at Moreland Grove (262) 549-2400
790 W Moreland Blvd #100, Waukesha WI 53188
55+

Pine Point Apartments (262) 970-0248

156 S Grand Ave, Waukesha WI 53186

River's Edge Apartments (262) 547-4488

100 Corrina Blvd, Waukesha WI 53186, all ages.

Summit Woods (262) 521-1388

2501 Summit Ave, Waukesha WI 53188

55+

West Grove Apartments (262) 544-6900

2105 Kensington Dr, Waukesha WI 53188

LOW INCOME / SUBSIDIZED HOUSING

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available, and their characteristics are unique to each project/building. The listings to follow are all project-based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online or contact the apartment complex directly.

The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists, and pet policies.
(Listed alphabetically by community)

Butler

Hampton Regency Apartments (414) 271-4116

12999 W Hampton Ave, Butler WI 53007

62+

www.lowincomerentalsmilwaukee.com/property/hampton-regency

Delafield

Knoll Crest Apartments.....(262) 646-4457
674 Division St, Delafield WI 53018
62+ or with disabilities
www.meridiangroupinc.net

Eagle

Eagle Meadows.....(262) 965-2667
201 N Parkview Dr, Eagle WI 53119
62+ or with disabilities

Hartland

Breezewood Village I.....(262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities

Breezewood Village II.....(262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Menomonee Falls

Greenbrier Village Apartments(414) 774-0153
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI
53051

Messner Manor(262) 251-6055
N90 W17421 St Francis Dr, Menomonee Falls WI 53051
62+ or with disabilities
www.messnermanorapts.com

Mukwonago

Lakeview Terrace(608) 308-4214
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities
www.wisconsinmanagement.com

New Berlin

High Ridge Manor.....(262) 789-9588
13445 W National Ave, New Berlin WI 53151
62+
www.Lsswis.org

Oconomowoc

Hickory View Commons Sr Apartments (262) 367-1515

211 S Concord Rd, Oconomowoc WI 53066

62+ or with disabilities

www.stonewoodcompanies.com

Jeffworth Apartments (262) 569-8196

519 S Worthington St, Oconomowoc WI 53066

www.wilkinson-manor.business.site

Parkland Commons..... (262) 567-8777

427 W 2nd St, Oconomowoc WI 53066

62+ or with disabilities

Wilkinson Manor..... (262) 569-8196

919 E Summit Ave, Oconomowoc WI 53066

62+ or with disabilities

www.wilkinson-manor.business.site

Sussex

Bristol Court (262) 246-3623

W246 N6500 Pewaukee Rd, Sussex 53089

62+ or disability of any age with confirmed SSDI

Stonegate..... (262) 820-0911

N68 W24955 Stonegate Ct, #101, Sussex WI 53089

www.stonegateapartmentliving.com

Waukesha

Berkshire at Kensington (262) 548-1449

1800 Kensington Dr, Waukesha WI 53188

55+

www.berkshireseniorcommunities.com/kensington

East Terrace Apartments (262) 544-9757

801 N East Ave, Waukesha WI 53186

62+, wait list if under 62

Hickory Communities(414) 246-2304
1219 S Grandview Blvd, Waukesha WI 53188
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.

Hillcrest Apartments(262) 549-1212
1804 S Grand Ave, Waukesha WI 53186
www.hillcrest-wi.com

La Casa Village I & II.....(262) 547-2856
1431 & 1441 Big Bend Rd, Waukesha WI 53189
www.lacasadeesperanza.org/CommunityPrograms/SeniorHousing

River North Apartments(844) 231-8565
134 W North St, Waukesha WI 53188
Single persons only, efficiency apartment.

Saratoga Heights(262) 542-2262
120 Corrina Blvd, Waukesha WI 53186
Some units 62+
www.whaonline.com

Senior House(262) 446-9144
825 Pleasant St, Waukesha WI 53186
www.monroegroup.com/monroe-group-application.pdf

Sunset Apartments(262) 547-1829
1528 Big Bend Rd, Waukesha WI 53189
www.metapts.com/Sunset#

Sunset Heights Apartments(262) 240-9406
1926 Madera St, Waukesha WI 53189
Some units 62+
www.metapts.com/Sunset#

Westwood Heights(262) 547-6216
1705 Elder St, Waukesha WI 53188

Willow Park(262) 548-9786
1001-1021 Delafield St, Waukesha WI 53188
62+ or with disability

RESIDENTIAL CARE APARTMENT COMPLEXES

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside. Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas.

This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that it consists of two meals per day. Some provide 3 meals.
- **Nursing Services:** Health monitoring, medication administration and medication management.
- **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

RCAC DIRECTORY

For more information on RCAC directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Congregational Home (262) 781-0550

3140 Lilly Road, Brookfield WI 53005

Capacity: 28 Apartments

www.congregationalhome.org

Congregational Home (262) 781-0550

13900 W Burleigh Rd, Brookfield WI 53005

Capacity: 29 Apartments

www.congregationalhome.org

ProHealth Care Regency Senior Cmty.. (262) 780-0321

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 84 Apartments

www.capricommunities.com/regency-brookfield

Ruby Commons. (262) 782-1948

17560 W North Ave., Brookfield WI 53045

Capacity: 50 Apartments

www.capricommunities.com/locations/ruby-commons

Dousman

Compass Point (262) 965-7180

365 Sunset Dr, Dousman WI 53118

Capacity: 75 Apartments

www.threepillars.org/living-care-options/assisted-living-memory-care

Elm Grove

Heritage Elm Grove (262) 737-8013

800 Wall Street, Elm Grove WI 53122

Capacity: 20 Apartments

www.heritagesenior.com/elm-grove/

Hartland

Adava Care of Hartland (262) 369-1870

300 E North Shore Dr, Hartland WI 53029

Capacity: 20 Apartments

www.adavacare.com/adava-care-hartland

Heritage Lake Country (262) 912-0249

2975 Village Square, Hartland WI 53029

Capacity: 46 Apartments

www.heritagesenior.com/lake-country/

Menomonee Falls

The Arboretum V, LLC (262) 253-0909

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 95 Apartments

www.sinceriseniorliving.com/the-arboretum/

Dickson Hollow (262) 599-8300

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 42 Apartments

www.preshomes.org/our-communities/dickson-hollow

Grace Commons I..... (262) 252-9600

W195N9550 Rolling Meadows Cir, Menomonee Falls WI 53051

Capacity: 32 Apartments

www.capricommunities.com/location/grace-commons/

LakeHouse Menomonee (262) 255-4441

N84 W17147 Menomonee Ave, Menomonee Falls 53051

Capacity: 84 Apartments

www.lakehousemenomonee.seniorlivingnearme.com

Mukwonago

Linden Ridge (262) 363-6830

841 E Veterans Way, Mukwonago WI 53149

Capacity: 57 Apartments

www.lindengrove.org/neighborhoods/mukwonago/

Muskego

Heritage Muskego (262) 710-1829

S64W13780 Janesville Rd, Muskego WI 53150

Capacity: 36 Apartments

www.heritagesenior.com/muskego

ProHealth Care Regency Senior Comm.....(262) 971-2129

W181 S8540 Lodge Blvd, Muskego WI 53150

Capacity: 96 Apartments

www.capricommunities.com/regency-muskego

Stair Crest(414) 367-2400

S67 W14765 Janesville Rd, Muskego WI 53150

Capacity: 60 Apartments

www.preshomes.org/living-options/find-a-community/stair-crest

Tudor Oaks(414) 529-0100

S77 W12929 McShane Dr, Muskego WI 53150

Capacity: 83 Apartments

www.tudoroaks.net/living-options/assisted-living/

New Berlin

Grand Hills Castle.....(262) 347-4479

13050 Cleveland Ave, New Berlin WI 53151

Capacity: 55 Apartments

www.castlewi.com/grand-hills/

Heritage At Deer Creek(262) 400-2738

3585 S 147th St, New Berlin WI 53151

Capacity: 43 Apartments

www.heritagesenior.com/new-berlin

ProHealth Care Regency Senior Community New Berlin

.....(262) 330-5167

13750 W National Ave., New Berlin WI 53151

Capacity: 128 Apartments

www.capricommunities.com/regency-new-berlin

Oconomowoc

Evin at Oconomowoc Senior Living.....(262) 320-3846

1101 Silver Lake Street, Oconomowoc WI 53066

www.evinsenior.com/assisted-living

Lake Country Landing.....(262) 567-4912

2255 N Stonehedge Trail, Oconomowoc WI 53066

Capacity: 60 Apartments

www.nshorehc.com/locations/lake-country-landing-assisted-living/

Lake Terrace Apartments East.....(262) 560-6913

1340 West Wisconsin Ave, Oconomowoc WI 53066

Capacity: 30 Apartments

www.shorehavenliving.org/independent-living/

Shorehaven Tower(262) 567-8341

1305 W Wisconsin Ave, Oconomowoc WI 53066

Capacity: 61 Apartments

www.shorehavenliving.org/assisted-living/shorehaven-tower/

Wilkinson Woods V, LLC(262) 842-5107

999 E Summit Ave, Oconomowoc WI 53066

Capacity: 51 Apartments

www.sinceriseniortliving.com/wilkinson-woods/

Pewaukee

Adava Care of Pewaukee(262) 799-5101

1109 Cecilia Dr, Pewaukee WI 53072

Capacity: 26 Apartments

www.adavacare.com/adava-care-pewaukee

Cecelia Place(262) 695-6408

1061 Cecelia Dr, Pewaukee WI 53072

Capacity: 57 Apartments

www.ceceliaplace.com

Kirkland Crossings(262) 695-5800

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 40 Apartments

www.preshomes.org/our-communities/kirkland-crossings

Westerly Pewaukee Memory Care.....(262) 668-7337

409 Swan Road, Pewaukee WI 53072

Capacity: 29 Apartments

www.livingwesterly.com

Sussex

The Courtyard at Sussex(262) 932-2800

W235N6350 Hickory Drive, Sussex WI 53089

Capacity: 58 Apartments

www.thecourtyardatsussex.com

Waukesha

Avalon Square(262) 446-9300

222 Park Pl, Waukesha WI 53186

Capacity: 50 Apartments

www.preshomes.org/our-communities/avalon-square

Linden Heights RCAC.....(262) 524-6400

427 N University Dr, Waukesha WI 53188

Capacity: 57 Apartments

www.lindengrove.org/neighborhoods/waukesha/

New Perspective Waukesha(262) 955-1998

1701 East Broadway, Waukesha WI 53186

Capacity: 94 Apartments

www.npseniorliving.com/communities/waukesha

Oak Hill Terrace RCAC(262) 548-1457

1805 Kensington Dr, Waukesha WI 53188

Capacity: 35 Apartments

www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/

Summit Woods(262) 521-1388

2501 Summit Ave, Waukesha WI 53188

Capacity: 52 Apartments

www.capricommunities.com/location/summit-woods/

The Waters of Pewaukee.....(262) 336-2158

W239 N2540 Dahlia Blvd, Waukesha WI 53188

Capacity: 115 Apartments

www.thewaters.com/locations/the-waters-pewaukee

COMMUNITY BASED RESIDENTIAL FACILITY

A Community Based Residential Facility (CBRF) is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit any of the populations listed in the legend below. The minimum age requirement for residing in a CBRF is 18 years old. State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally, and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

Advanced Age = AA

Alcohol & Other Drug Addiction = AODA

Correctional Clients = CORR

Dementia/Alzheimer's = ALZ

Developmental Disabilities = DD

Emotionally Disturbed / Mental Illness = EDMI

Physical Disabilities = PD

Pregnant = PREG

Traumatic Brain Injury = TBI

Terminally Ill = TERM

Brookfield

Anita's Garden of Brookfield (262) 439-8235

15665 W Lisbon Rd, Brookfield WI 53005

Capacity: 70 Class: CNA

Serves: AA, ALZ, DD, TERM, TBI

Auberge at Brookfield (262) 641-9020

1105 Davidson Rd, Brookfield WI 53045

Capacity: 95 Class: CAN

Serves: AA, ALZ

www.aubergebrookfield.com

Azura at Mierow Farm Brookfield (262) 227-0075

16020 Washington Dr, Brookfield WI 53005

Capacity: 108 Class: CNA

Serves: AA, TERM, ALZ

www.azuraliving.com

Bonnie Lane (262) 649-3301

18535 Bonnie Ln, Brookfield WI 53045

Capacity: 8

Class: AA

Serves: DD

www.pwho.com/homes/

Brookdale Brookfield Assisted Living..... (262) 820-0330

660 Woelfel Rd, Brookfield WI 53045

Capacity: 95

Class: CNA

Serves: AA, PD, ALZ

www.brookdale.com/en

Brookdale Brookfield Capitol Drive (262) 781-5220

15100 W Capitol Dr, Brookfield WI 53005

Capacity: 24

Class: CNA

Serves: AA, ALZ

www.brookdale.com/en

Brookdale Brookfield Memory Care..... (262) 820-0330

685 Woelfel Rd, Brookfield WI 53045

Capacity: 20

Class: CNA

Serves: AA, ALZ

www.brookdale.com/en

Comfort Care Group Home 2..... (414) 334-3497

17150 Ruby Ln, Brookfield WI 53005

Capacity: 8

Class: CNA

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Congregational Home (262) 781-0550

13900 W Burleigh, Brookfield WI 5300

Capacity: 21

Class: CNA

Serves: AA, ALZ

<https://congregationalhome.org/>

Discovery Commons Brookfield (262) 232-6888

16040 W Greenfield Ave, Brookfield WI 53005

Capacity: 104

Class: CNA

Serves: AA, ALZ

www.heartis.com/locations/brookfield/

Father Solanus Casey CBRF (920) 220-9609

16790 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Hillsdale Home (414) 322-1472

2310 Hillsdale Dr East, Brookfield WI 53005

Capacity: 6 Class: CNA

Serves: AA, DD, PD, EDMI, TBI

Housing Matters II..... (414) 350-1552

21470 Lees Ct., Brookfield WI 53045

Capacity: 8 Class: AA

Serves: AA, DD, PD, EDMI, TBI, ALZ

Lakewood Memory Care & Assisted Living..(262) 373-0848

4065 N Calhoun Rd, Brookfield WI 53005

Capacity: 66 Class: CNA

Serves: AA, ALZ, TERM

www.lakewoodbrookfield.com

Regency Brookfield Memory Care (262) 649-4824

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 11 Class: CNA

Serves: AA, ALZ

www.capricommunities.com/regency-brookfield

St. Angela Merici CBRF..... (920) 220-9609

16780 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

St. Maria Crescentia CBRF (920) 220-9609

16770 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Sunrise Meadows (262) 755-1881

2800 N Calhoun Rd, Brookfield WI 53005

Capacity: 52 Class: CNA

Serves: AA, DD, ALZ, EDMI

www.sunrisemeadowsliving.com

Sunrise Terrace Scarlett Place (262) 337-3386

470 Scarlett Hawthorne Ct., Brookfield WI 53045

Capacity: 8 Class: CS

Serves: AA, ALZ

Vesta Memory Care (414) 234-5550

3965 Bradee Rd, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: ALZ

www.vestamemorycare.com

Butler

Butler House (888) 484-5045

12605 W Courtland Ave, Butler WI 53007

Capacity: 8 Class: CNA

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI

Dousman

Cory Home..... (262) 965-2050

201-203 Cory Ave., Dousman WI 53118

Capacity: 8 Class: AA

Serves: DD

Hanson House (262) 965-2162

240 Wolf Dr, Dousman WI 53118

Capacity: 8 Class: CS

Serves: DD

www.pwho.com/homes/

Riverside Lodge..... (262) 965-7397

420 N Main St, Dousman WI 53118

Capacity: 75 Class: CNA

Serves: AA, ALZ

<https://www.threepillars.org/living-care-options/assisted-living-memory-care/>

Elm Grove

Heritage of Elm Grove (262) 786-5800

800 Wall St, Elm Grove WI 53122

Capacity: 89 Class: CNA

Serves: AA, ALZ

www.heritagesenior.com/elm-grove/

Sunrise Terrace Woodside (262) 337-338

1820 Westmoor Terrace, Elm Grove WI 53122

Capacity: 8 Class: CS

Serves: AA, ALZ

Hartland

Bradford Home (262) 361-4669

644 Bradford Way, Hartland WI 53029

Capacity: 8 Class: AA (Female Only Facility)

Serves: DD

www.pwho.com/homes/

Hartland Place (262) 367-1311

444 Merton Ave, Hartland WI 53029

Capacity: 36 Class: CNA

Serves: AA, PD, TERM, ALZ

www.hartlandplace-assistedliving.com

Hartland Terrace (262) 369-4391

327B North Ave, Hartland WI 53029

Capacity: 22 Class: CNA

Serves: AA, ALZ

www.hartlandterrace.com

Heritage Lake Country (262) 367-2975

2975 Village Square Dr, Hartland WI 53029

Capacity: 72 Class: CNA

Serves: AA, ALZ

www.heritagesenior.com/lake-country/

Menomonee Falls

The Arboretum (262) 253-0909

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 78 Class: CNA

Serves: AA, ALZ

www.sinceriseniorliving.com/the-arboretum/

The Auberge at Oak Village (262) 735-5546

W128 N6900 Northfield Dr, Menomonee Falls WI 53051

Capacity: 56 Class: CNA

Serves: AA, ALZ

www.aubergeoakvillage.com

Dickson Hollow (262) 599-8300

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/dickson-hollow

Elite Adult Family Home, Inc 3 (414) 213-2724

N88 W17630 Christman Rd, Menomonee Falls WI 53051

Capacity: 8 Class: AA (Male Only Facility)

Serves: AA, DD, ALZ, EDMI, TBI

Grace Commons II (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051

Capacity: 24 Class: CNA

Serves: AA, PD, TERM, ALZ

www.capricommunities.com/location/grace-commons/

Grace Commons III (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051

Capacity: 28 Class: CNA

Serves: AA, PD, TERM, ALZ,

www.capricommunities.com/location/grace-commons/

Heritage Court (262) 781-6930

N48 W14250 Hampton Ave, Menomonee Falls WI 53051

Capacity: 36 Class: CNA

Serves: ALZ

www.heritagesenior.com/menomonee-falls/

Hawthorne House (HIL) (262) 703-0544

N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051

Capacity: 8 Class: CNA

Serves: DD, PD

www.hil-wi.com/locations/

Riverview Village Senior Living (262) 255-2557

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48 Class: CNA

Serves: AA, ALZ

www.riverviewvillageliving.com

Vista Pointe (262) 251-1976

W180 N8200 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 25 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe II (262) 251-1976

W180 N8220 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe III (262) 251-1976

W180 N8240 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Mukwonago

Birchrock Castle (262) 363-9295

210 McDivitt Ln, Mukwonago WI 53149

Capacity: 44 Class: CNA

Serves: AA, PD, TERM, ALZ

www.castlewi.com/birchrock

Brolen Meadows (262) 378-5522

1340 Main St, Mukwonago WI 53149

Capacity: 20 Class: CNA

Serves: AA, PD, TERM, ALZ, EDMI

LindenCourt Mukwonago (262) 363-6830

845 Veterans Way, Mukwonago WI 53149

Capacity: 24 Class: CNA

Serves: AA, ALZ

www.illuminus.us/communities/lindengrove-mukwonago

Muskego

Bayview Assisted Living (262) 679-0246

S77 W18690 Janesville Rd, Muskego WI 53150

Capacity: 17 Class: CNA

Serves: AA, PD, TERM, ALZ, CORR

www.bay-muskego.com/services/memory-care/

Caring Alternatives of Muskego (414) 235-5500

W182 S8320 Pioneer Dr, Muskego WI 53150

Capacity: 34 Class: CNA

Serves: AA, PD, TERM, ALZ

www.caringalternatives.net/caring-alternatives-of-muskego

CHI Cares Muskego (414) 491-9174

S68 W12699 Bristlecone Ln, Muskego WI 53150

Capacity: 6 Class: ANA

Serves: AA, DD, PD, EDMI, TBI

Heritage Muskego (414) 425-7155

S64 W13780 Janesville Rd, Muskego WI 53150

Capacity: 85 Class: CNA

Serves: AA, TERM, ALZ

www.heritagesenior.com/muskego/

Stair Crest (414) 367-2400
S67 W14765 Janesville Rd, Muskego WI 53150
Capacity: 56 Class: CNA
Serves: AA, ALZ
www.preshomes.org/living-options/find-a-community/stair-crest

Tudor Oaks Windsor Gardens (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 22 Class: CNA
Serves: AA, ALZ
www.tudoroaks.net

New Berlin

Autumn Leaf (262) 788-9974
12850 W Euclid Ave, New Berlin WI 53151
Capacity: 10 Class: ANA
Serves: AA, DD, PD

Elizabeth Residence New Berlin (414) 858-4300
4461 S Sunny Slope Rd, New Berlin WI 53151
Capacity: 30 Class: CNA
Serves: AA, ALZ
www.elizabethresidence.com

Golden Oaks Assisted Living (262) 544-1189
21600 W Cleveland Ave, New Berlin WI 53146
Capacity: 16 Class: AS
Serves: AA, ALZ, EDMI
www.goldenoaksnewberlin.com

The Grand Hills Castle (262) 347-4479
13050 W Cleveland Ave, New Berlin WI 53151
Capacity: 48 Class: CNA
Serves: AA, PD, TERM, ALZ
www.castlewi.com/locations/grand-hills-castle/

Heritage Court Deer Creek (262) 789-6600
3585 S 147 St, New Berlin WI 53151
Capacity: 33 Class: CNA
Serves: ALZ
www.heritagesenior.com/new-berlin

Linden Court New Berlin (262) 796-3660

13705 W Fieldpointe Dr, New Berlin WI 53151

Capacity: 49 Class: CNA

Serves: ALZ

www.lindengrove.org/neighborhoods/new-berlin

Rainbow Terrace (CLE) (262) 782-5777

15831 W Santa Rosa Blvd, New Berlin WI 53151

Capacity: 8 Class: AS

Serves: AA, PD, ALZ, EDMI

www.cle-ccls.com/OurHomes

Renaissance Memory Care of New Berlin... (414) 791-9935

21903 W National Ave, New Berlin WI 53146

Capacity: 8 Class: CNA

Serves: ALZ

www.rslmemorycare.com

Sky Residential Brookside (262) 821-1406

2405 S Brookside Pkwy, New Berlin WI 53151

Capacity: 8 Class: CNA

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

www.skyresidential.com

Skyline House (HIL) (414) 235-3359

5265 S Skyline Dr, New Berlin WI 53151

Capacity: 6 Class: CNA

Serves: DD, PD

www.hil-wi.com/locations/

Sunset Woods..... (262) 384-6006

2900 S Moorland Rd, New Berlin WI 53151

Capacity: 50 Class: CNA

Serves: AA, DD, TERM, ALZ, EDMI

www.sunsetwoodsseniorliving.com

Oconomowoc

Dimensions Living Oconomowoc..... (262) 567-4101

540 E Forest St, Oconomowoc 53066

Capacity: 44 Class: CNA

Serves: AA, ALZ

www.dimensionsliving.com

Evin at Oconomowoc Specialty Care (262) 320-3846

1101 Silver Lake St, Oconomowoc WI 53066

Capacity: 22 Class: CNA

Serves: AA, PD, TERM, ALZ

www.evinsenior.com

Hillside Terrace (262) 567-8341

1305 W Wisconsin Ave., Oconomowoc WI 53066

Capacity: 28 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living-hillside-terrace

Lang Home (262) 567-5835

1234 Newport Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Riverline Home (262) 468-5095

1314 N Riverline Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Shorehaven Memory Care (262) 567-8341

1305 W Wisconsin Ave, Oconomowoc WI 53066

Capacity: 28 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living/shorehaven-memory-care

Stepping Stone (262) 569-4822
700-702 Hickory Creek Dr, Oconomowoc WI 53066
Capacity: 8 Class: CNA
Serves: DD
www.pwho.com/homes/

Towner Crest Arbor Memory Care (414) 793-8014
1205 E Lisbon Rd, Oconomowoc WI 53066
Capacity: 28 Class: CNA
Serves: AA, ALZ
www.preshomes.org/our-communities/towner-crest

Towner Crest Commons Assisted Living ... (414) 793-8014
1205 E Lisbon Rd, Oconomowoc WI 53066
Capacity: 32 Class: CNA
Serves: AA
www.preshomes.org/our-communities/towner-crest

The View at Pine Ridge (262) 468-7711
1010 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 26 Class: CNA
Serves: AA, ALZ
www.therviewcommunities.com

The View at Pine Ridge II (262) 468-7711
1030 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 46 Class: CNA
Serves: AA, PD, ALZ
www.therviewcommunities.com

Pewaukee
AdavaCare of Pewaukee (262) 695-6413
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Serves: AA, PD, TERM, ALZ
www.adavacare.com/adava-care-of-pewaukee

Autumn Bay of Pewaukee (262) 691-9622
539 E Wisconsin Ave, Pewaukee WI 53072
Capacity: 22 Class: CNA
Serves: AA, PD, TERM, ALZ, EDMI, TBI

Deer Haven (HIL).....(262) 695-7135

N26 W26286 Quail Hollow Rd, Pewaukee WI 53072

Capacity: 8 Class: CNA

Serves: DD

www.hil-wi.com/locations/

Dimensions Living Pewaukee East..... (262) 691-7400

W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072

Capacity: 31 Class: CNA

Serves: PD, TERM, ALZ

www.dimensionsliving.com

Dimensions Living Pewaukee West..... (262) 696-8252

N26 W26511 College Ave, Pewaukee WI 53072

Capacity: 32 Class: CNA

Serves: AA, DD, TERM, ALZ

www.dimensionsliving.com

Heritage Court Waukesha (262) 542-3434

1831 Meadow Lane, Pewaukee WI 53072

Capacity: 38 Class: CNA

Serves: ALZ

www.heritagesenior.com/waukesha

Kirkland Crossings (262) 695-5802

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/kirkland-crossings

Lynnwood of Delafield (262) 367-9677

W302 N1632 Maple Ave, Pewaukee WI 53072

Capacity: 10 Class: CNA

Serves: AA, PD, ALZ

Westerly Pewaukee Memory Care.....(262) 668-7337

409 Swan Road, Pewaukee WI 53072

Capacity: 18 Class: CNA

Serves: AA, ALZ, TERM, TBI

Sussex

Brookdale Sussex (262) 820-0330

W240 N6351 Maple Ave, Sussex WI 53089

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.brookdale.com/en/communities/brookdale-sussex.html

The Courtyard at Sussex (262) 914-9892

W235 N6350 Hickory Dr, Sussex WI 53089

Capacity: 58 Class: CNA

Serves: AA, PD, TERM, ALZ

www.thecourtyardatsussex.com

Waukesha

Avalon Square, Inc (262) 547-6741

222 Park Place, Waukesha WI 53186

Capacity: 27 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/avalon-square

Clarion Manor (CLE) (262) 258-9955

21325 Clarion Ln, Waukesha WI 53186

Capacity: 8 Class: AS

Serves: AA, PD, ALZ, EDMI

Di Lana House (262) 408-2102

W274 S4025 Timber Trail, Waukesha WI 53189

Capacity: 8 Class: CS (Male Only Facility)

Serves: AA, DD, ALZ, EDMI

Downing Home (262) 424-9085

610 Downing Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Fleetfoot (HIL) (262) 408-2811

1316-1318 Fleetfoot Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.hil-wi.com/locations/

Hydrite (St. Coletta of WI) (920) 220-9609

2309 Rustic Woods Court, Waukesha WI 53188

Capacity: 8 Class: CNA

Serves: AA, DD, PD

www.stcolettawi.org/our-homes/

Iberias House of Hope (262) 259-0726

1920 Madera St, Waukesha WI 53189

Capacity: 16 Class: CNA

Serves: DD, EDMI, PD

Linden Court Waukesha (262) 524-6400

2330 Michigan Ave, Waukesha WI 53188

Capacity: 48 Class: CNA

Serves: AA, ALZ

www.lindengrove.org/neighborhoods/waukesha

Marion House (262) 321-1051

401 S Prairie Ave, Waukesha WI 53186

Capacity: 8 Class: CNA

Serves: AA, DD, PD, CORR, EDMI

Mission Creek at Waukesha (262) 896-8888

3217 Fiddlers Creek Dr, Waukesha WI 53188

Capacity: 97 Class: CNA

Serves: AA, PD, TERM, ALZ

www.missioncreekseniorliving.com

New Perspective Waukesha (262) 955-1998

1701 E Broadway, Waukesha WI 53186

Capacity: 60 Class: CNA

Serves: AA, PD, TERM, ALZ

www.npseniorliving.com/communities/waukesha/

Norris (St. Coletta of WI) (920) 220-9609

405 Prairie Song Dr, Waukesha WI 53188

Capacity: 8 Class: CNA

Serves: AA, DD, PD

www.stcolettawi.org/our-homes/

Oak Hill Terrace (262) 548-1457

1805 Kensington Dr, Waukesha WI 53188

Capacity: 128 Class: CNA

Serves: AA, ALZ

www.sinceriseniorliving.com/oak-hill-terrace/

Oakdale Drive (CCLS) (920) 261-1345

1606 Oakdale Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.cclswi.org

Victoria Drive (CCLS)..... (262) 955-3554

1425 Victoria Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.cclswi.org

The Waters of Pewaukee (262) 771-0656

W239 N2540 Dahlia Blvd, Waukesha WI 53188

Capacity: 16 Class: CNA

Serves: ALZ

<https://www.thewaters.com/locations/the-waters-pewaukee/>

Welsh Court (CCLS) (262) 547-6267

2704-2706 Welsh Ct, Waukesha WI 53188

Capacity: 8 Class: AA

Serves: DD

www.cclswi.org

ADULT FAMILY HOMES

Adult Family Homes (AFHs) are ideal for persons who seek small congregate care settings. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment, or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit any of the populations listed in the legend below. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY

For more information on AFH directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

Advanced Age = AA

Alcohol & Other Drug Addiction = AODA

Correctional Clients = CORR

Dementia/Alzheimer's = ALZ

Developmental Disabilities = DD

Emotionally Disturbed / Mental Illness = EDMI

Physical Disabilities = PD

Pregnant = PREG

Traumatic Brain Injury = TBI

Terminally Ill = TERM

Brookfield

A Great Place to Stay (414) 758-0217

1200 Davidson Road, Brookfield WI 53045

Serves: DD

All for 1 Inc..... (414) 430-2053

1170 Georges Ave, Brookfield WI 53045

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

At Home Residential Services LLC (414) 380-1334

2385 N Calhoun Rd, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Brookfield Sunny Homes.....(414) 499-9822

17365 Patricia Lane, Brookfield WI 53045

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor VI(414) 899-3543

3130 Sunny View Ln., Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Community Living of Brookfield LLC(414) 817-2055

460 Leanore Lane, Brookfield WI 53005

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

Hawthorne Lane House.....(262) 455-2990

1005 Hawthorne Lane, Brookfield WI 53005

Serves: AA, DD, AODA, ALZ, EDMI

Holmes Adult Family Home LLC(262) 902-1553

4465 N 144th St, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Housing Matters(414) 350-1552

21450 Lees Ct, Brookfield WI 53045

Serves: AA, DD, PD, ALZ, EDMI, TBI

Kings Adult Family Home 2(414) 915-3013

3840 Pilgram Rd., Brookfield WI 53005

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI

Marshall Home.....(262) 439-9329

2635 N 130th St, Brookfield WI 53005

Serves: DD. Males only.

Staples Adult Family Home 148th(262) 439-8033

4455 N 148th St, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDMI, TBI

Staples Adult Family Home Lone Elm(262) 794-3428

3955 Lone Elm Dr, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDMI

Staples Adult Family Home Wild Cherry.....(414) 559-6533

16760 Wild Cherry Court, Brookfield WI 53005

Serves: AA, DD, ALZ, EDMI, TBI

Butler

Caring With Integrity(414) 808-6050

4903 N 126th St., Butler WI 53007

Serves: AA, DD, AODA, PD, ALZ, EDMI, TBI

Shays Safe Haven.....(262) 689-0028

12835 W Lancaster Ave., Butler WI 53007

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI

Dousman

Burke Home(262) 468-0627

244 Wolf Dr, Dousman WI 53118

Serves: DD

Richard Home(262) 468-0627

242 Wolf Dr, Dousman WI 53118

Serves: DD

Menomonee Falls

A and D Adult Family Facility(414) 813-5125

N68 W13246 Ranch Road, Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI, PREG

At Home Residential Services Kings Hwy(414) 380-1334

N87 W15300 Kings Highway, Menomonee Falls WI 53051

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

At Home Residential Services Mesa Court...(414) 380-1334

W152 N5713 Mesa Court, Menomonee Falls WI 53051

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Brighter Days LLC(414) 940-6933

N91 W16756 Laurel Ln, Menomonee Falls WI 53051

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Community Living of Menomonee Falls(414) 817-2055

W163 N9442 Cheyenne Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, Term, AODA, EDMI, ALZ, TBI

Eagle Paradise Living(920) 343-6870

W164 N9548 Water Street, Menomonee Falls WI 53051

Serves: AA, DD, ALZ, EDMI, TBI

Elizabeth's Loving Care(414) 587-6414

N92 W17353 Forest Dr., Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

Exceptional Living AFH Site 4(414) 484-0511

W129 N8465 Revere Dr., Menomonee Falls WI 53051

Serves: AA, DD, TERM, ALZ, CORR, EDMI, TBI

Home Cares Adult Facility Home(414) 574-6778

W152 N5480 Beaver Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, TERM, ALZ, CORR, EDMI, TBI,

PREG

Liberty House 5(414) 293-9345

N62 W15681 Skyline Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, ALZ, EDMI, TBI

Living Made Easy Homes Site 4(414) 979-5801

N61 W14855 Wigwam Dr, Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,

TBI, PREG

Mahogany Heart Home 4(414) 507-4468

N89 W15935 Cleveland Ave., Menomonee Falls WI 53051

Serves: DD, PD, TBI, ALZ, EDMI

Next Step in Residential Services- Water(262) 784-1840

W164 N9470 Water St, Menomonee Falls WI 53051

Serves: AA, DD, PD, EDMI, TBI

Mukwonago

Four A's Helping Lives(414) 791-2369

W299S8681 State Rd 83, Mukwonago WI 53149

Serves: DD

Muskego

Changing Point (414) 235-4084

S68 W12631 Woods Road, Muskego WI 53150

Serves: DD, AODA, ALZ, CORR, EDMI, TBI

Serenity Gardens (414) 915-5002

S65 W13866 Sherwood Circle, Muskego WI 53150

Serves: AA, DD, PD, TERM, ALZ

New Berlin

All for 1 Phase 1 (262) 794-3216

12700 W Cleveland Ave, New Berlin WI 53151

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

Brookfield Adorable Homes II (414) 544-2209

1739 S Craftsman Dr., New Berlin WI 53146

Serves: AA, DD, PD, ALZ, EDMI, TBI

Castle Manor IV (262) 439-9151

13720 W Park Ave, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor V (414) 426-1125

1634 S Wildwood Dr, New Berlin 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor VII (414) 426-1125

3680 S Brentwood Rd, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor VIII (414) 412-8005

2824 S 128th St., New Berlin WI 53151

Serves: AA, DD, PD, TERM, EDMI, TBI

Johannesen Adult Family Home (262) 292-9127

21400 Hidden Valley Dr, New Berlin WI 53146

Serves: DD. Males only.

Nieces Caring Hands 2 (262) 202-8041

4595 S Raven Lane, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Oconomowoc

Matt and Nancy Garcia (262) 719-6093
778 Byron Dr, Oconomowoc WI 53066
Serves: DD

Pewaukee

Douang Phrasavath (262) 399-1922
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Serves: AA, DD, PD, ALZ

Meadowridge Homes, A (262) 750-9876
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072
Serves: DD. Females only.

Meadowridge Homes, B (262) 737-6005
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072
Serves: DD

Meadowridge Homes, C (262) 696-6535
1415 Sunnyridge Rd Unit C, Pewaukee WI 53072
Serves: DD, PD, EDMI, TBI

Yours Truly Adult Family Home (414) 639-0320
823 Evert Street, Pewaukee WI 53072
Serves: AA, DD, PD, TERM, EDMI, TBI

Sussex

Eternal Adult Family Home (262) 955-5664
N61 W23963 Sumac Lane, Sussex WI 53089
Serves: AA, DD, ALZ, EDMI

Waukesha

Bliss Homes
215 S Moreland Blvd, Waukesha WI 53188 (408) 661-3993
Serves: AA, DD, PD, ALZ, EDMI, TBI
1012 N Bel Ayr Drive, Waukesha WI 53188 (408) 661-3993
Serves: AA, DD, AODA, PD, ALZ, CORR, EDMI, TBI

Bonding Love Waukesha (414) 839-0587
2165 Laura Lane, Waukesha WI 53186
Serves: DD, EDMI

Brookfield Adorable Homes I (414) 522-4763
21950 Davidson Rd., Waukesha WI 53186
Serves: AA, DD, PD, ALZ, EDMI, TBI

Brown House (262) 263-8437
1519 Pleasantview Ave, Waukesha WI 53188
Serves: AA, DD, EDMI

Brown House Luxury Living Home A (262) 263-8437
421 Century Oak Dr, Waukesha WI 53188
Serves: AA, DD, PD, ALZ, EDMI

Brown House Luxury Living Home B (262) 263-8437
419 Century Oak Dr, Waukesha WI 53188
Serves: AA, DD, PD, ALZ, EDMI

Brown Independent Living (262) 263-8437
111 4th St., Waukesha WI 53188
Serves: AA, DD, ALZ, EDMI

Canaan (HIL) (262) 524-8467
443 Freeman St, Waukesha WI 53189
Serves: DD, EDMI

Carriage House (414) 334-3497
1301 E Moreland Blvd., Waukesha WI 53186
Serves: AA, DD, PD, ALZ, TERM, EDMI, TBI

Comfort Care Group Home (414) 334-3497
2020 Chapman Dr, Waukesha, WI 53189
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Connected Family Home Care (262) 349-4138
336 Richard St, Waukesha WI 53189
Serves: AA, DD, PD

Everbright Adult Family Home (262) 278-7822
2319 Madison St, Waukesha WI 53188
Serves: AA, DD, EDMI, ALZ, PD, TBI

Grace Home AFH (St Coletta of WI) (920) 674-4330
2812 Summit Ave, Waukesha WI 53188
Serves: AA, DD, PD

Green Valley (CFH) (262) 574-5916
1128 Green Valley, Waukesha WI 53189
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Greenfield Home (202) 702-1379
334 S Greenfield Ave., Waukesha WI 53186
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI

Holmes Adult Family Home (262) 902-1553
1007 Aurora St, Waukesha WI 53186
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Joy Home Care (708) 625-7981
1908 N Chapman Dr, Waukesha WI 53189
Serves: AA, DD, AODA, PD, ALZ, EDMI, TBI
903 Summit Ave., Waukesha WI 53188
Serves: AA, DD, CORR, EDMI

Julian AFH (St Coletta of WI)..... (920) 674-4330
2812 Summit Ave, Waukesha WI 53188
Serves: AA, DD, PD

Kept By Grace (262) 389-9622
107 Cook Street, Waukesha WI 53186
Serves: AA, DD, EDMI, TBI

Kingdom Homes Cleveland (262) 278-4021
1434 Cleveland Ave, Waukesha WI 53186
Serves: DD, PD

Manhattan (CFH) (262) 544-8266
2031 Manhattan Dr, Waukesha WI 53186
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Michigan (CFH) (262) 524-9836

1505 Michigan Ave, Waukesha WI 53188

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Moore Love & Care (262) 951-0165

2126 Rambling Rose Ct., Waukesha WI 53186

Serves: AA, DD, PD, TERM, ALZ, CORR, EDMI, TBI

Next Step in Resdntl. Srvcs. Catherine (262) 349-9577

1132 Catherine St., Waukesha WI 53186

Serves: AA, DD, EDMI, TBI

Oakdale 2 (CCLS) (262) 521-9860

1737 Oakdale Dr., Waukesha WI 53189

Serves: DD. Males only.

Riley's House (Greco) (414) 698-5461

1010 Oakland Ave., Waukesha WI 53186

Serves: AA, DD, PD, ALZ, EDMI, TBI

Royal Legacy Adult Family Home (414) 915-6323

1909 Paradise Street, Waukesha WI 53188

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Summit House (262) 928-5550

910 Summit Ave., Waukesha WI 53188

Serves: DD, PD, EDMI, TBI

Wright Stride LLC (262) 349-4126

316 Harrison Ave., Waukesha WI 53186

Serves: DD, AODA, EDMI

NURSING HOMES

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:

www.dhs.wisconsin.gov/quide/cir.htm

Brookfield

Aria of Brookfield (262) 782-0230

18740 W Bluemound Rd, Brookfield WI 53045

Care-Age of Brookfield (262) 821-3939
1755 N Barker Rd, Brookfield WI 53045

Congregational Home (262) 781-0550
13900 W Burleigh, Brookfield WI 53005

Franciscan Woods (262) 785-1114
19525 W North Ave, Brookfield WI 53045

Delafield

Clearview Home (262) 646-3361
935 Main St, Delafield WI 53018

Dousman

Masonic Center for Health & Rehab, Inc (262) 965-7245
400 N Main St, Dousman WI 53118

Menomonee Falls

LindenGrove- Menomonee Falls (262) 253-2700
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

Menomonee Falls Health Care Center (262) 255-1180
N84 W17049 Menomonee Ave, Menomonee Falls WI
53051

Mukwonago

LindenGrove- Mukwonago (262) 363-6830
837 E Veterans Way, Mukwonago WI 53149

Muskego

Muskego Health & Rehab Center (262) 679-0246
S77 W18690 Janesville Rd, Muskego WI 53150

Tudor Oaks Health Center (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150

New Berlin

LindenGrove- New Berlin (262) 796-3660
13755 W Fieldpointe Dr, New Berlin WI 53151

Oconomowoc

Lake Country Health & Rehab Services (262) 560-2400
2195 N Summit Village Way, Oconomowoc WI 53066

Shorehaven Health & Rehabilitation Ctr (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066

Waukesha

Aria of Waukesha (262) 547-2123
1451 Cleveland Ave, Waukesha WI 53186

Avina of Pewaukee (262) 523-0933
N26 W23977 Watertown Rd, Waukesha WI 53188

Kensington Care & Rehab. Center (262) 548-1400
1810 Kensington Dr, Waukesha WI 53188

LindenGrove- Waukesha (262) 524-6400
425 N University Dr, Waukesha WI 53188

INSURANCE

Error! Bookmark not defined. **HEALTH INSURANCE
MARKETPLACE**

The **Health Insurance Marketplace** offers plans that cover essential health benefits, pre-existing conditions, and more.

..... (800) 318-2596
www.healthcare.gov/

Covering Wisconsin (608) 261-1455
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY

ACCESS

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at www.access.wisconsin.gov

Enrollment Services Center (800) 291-2002

The Enrollment Specialist can help you see which Health Maintenance Organization (HMO) your doctors are with, enroll you in a Medicaid HMO, change you to a different Medicaid HMO or opt you out of the Medicaid HMO.

HMO Ombudsmen (800) 760-0001

The Ombudsmen will answer questions and look into complaints about access to good medical care if you have BadgerCare Plus or Medicaid SSI.

Katie Beckett Program (888) 786-3246

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.

www.dhs.wisconsin.gov/kbp/apply.htm

Medicare (800) 633-4227

(800) MEDICARE

www.medicare.gov

Title 19/Medicaid/BadgerCare

Forward Health-Member Services (800) 362-3002
..... **fax (855) 293-1822**

Moraine Lakes Consortium-Application (888) 446-1239
www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin) (800) 242-1060

Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long-Term Care. Information on Long Term Care Insurance is available with no connection to any insurance company.

Longtermcare.wi.gov/pages/medigap/medigap.aspx

Medigap Prescription Drug Helpline (855) 677-2783

Office of the Commissioner of Insurance..... (608) 266-3585

PO Box 7873, Madison WI 53707-7873..... (800) 236-8517

Street Address: 125 S Webster St, Madison WI 53703

To make a complaint about your auto, life or private health insurance.

www.oci.wi.gov

SeniorCare Customer Service Hotline (800) 657-2038

Prescription drugs for Wisconsin seniors

www.dhs.wisconsin.gov/seniorcare

Social Security Administration..... Local (866) 220-7885

National (800) 772-1213

267 South St., Waukesha WI 53186

To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI).

www.ssa.gov

LAW ENFORCEMENT

EMERGENCIES..... **CALL 9-1-1**

SUICIDE RISK EMERGENCY **CALL 9-8-8**

Non-Emergency:

Waukesha County: **(262) 446-5070**

Waukesha County Sheriff's Department

Village of: **(262) 446-5070**

Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit, Sussex

Town of: **(262) 446-5070**

Brookfield, Delafield, Eagle, Genesee, Genesee Depot, Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of: **(262) 446-5070**

Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept	(262) 786-4141
Village of Mukwonago Police Dept	(262) 363-6435
Town of Mukwonago Police Dept	(262) 363-5188
City of Muskego Police Dept	(262) 679-4130
City of Waukesha Police Dept	(262) 524-3831
State Patrol	(262) 785-4700

LEGAL SERVICES

FRAUD / IDENTITY THEFT

Consumer Financial Protections Bureau **1-855-411-2372**
www.consumerfinance.gov

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection** **(800) 422-7128**
Email: DATCPHotline@wisconsin.gov

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
www.datcp.wi.gov

Do Not Call Registry **1-888-382-1222**
Removes phone number from telemarketing calls
www.donotcall.gov

Federal Trade Commission Hotline **(877) 382-4357**
To report on fraud, identity theft, or unfair or deceptive business practices.
www.ftc.gov/

**Financial Industry Regulatory Authority
Securities Helpline for Seniors** **1-844-574-3577**
www.finra.org/investors/have-problem

Free Credit Report **1-877-322-8228**
www.annualcreditreport.com (one per year)

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.
www.jamesplacewi.org/waukesha

Legal Action of Wisconsin (855) 947-2529
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha
counties.
www.legalaction.org

Securities and Exchange Commission (800) 732-0330

US Department of Health & Human Services
Medicare Fraud Hotline (800) 633-4227
To report potential fraud, waste, abuse and mismanagement in
Dept. of Health & Human Services' programs.
www.oig.hhs.gov/fraud

US Social Security Admin. Fraud Hotline (800) 269-0271
To report potential fraud, waste or abuse of Social Security.
Office of the Inspector General, Social Security Administration.
www.ssa.gov/fraud

Waukesha County Sheriff's Department (262) 446-5070

Wisconsin Elder Abuse Hotline (833) 586-0107

GUARDIANSHIP SERVICES

EasterSeals Southeast Wisconsin
Guardianship Services (414) 449-4444
www.eastersealswise.com/wi-se

Guardianship Support Center (GWAAR) (855) 409-9410
www.qwaar.org/guardianship-resources

Supportive Community Services (414) 226-5335
620 S 76 St #140, Milwaukee WI 53214
www.scswi.org

LANDLORD / TENANT CONCERNS

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection (800) 422-7128
Email: DATCPHotline@wisconsin.gov

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
www.datcp.wi.gov

The Tenant Resource Center

www.tenantresourcecenter.org

Dedicated to promoting positive relations between rental housing consumers and providers throughout WI. Information, education about rental rights and responsibilities, and access to conflict resolution can be found on their website.

LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging
..... (202) 662-8690
www.americanbar.org/aging

Coalition of Wisconsin Aging Groups (800) 488-2596
30 W Mifflin St., Madison WI 53703
www.cwaqwisconsin.org

Equal Employment Opportunity Commission ... (800) 669-4000
Place a claim or discuss a claim.
www.eeoc.gov

Free Legal Answers
www.wi.freelegalanswers.org

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods that offers immigration services and help applying for citizenship.
www.jamesplacewi.org/waukesha

Lawyer Referral & Information Service

State Bar of Wisconsin.....(800) 362-9082
www.wisbar.org/forPublic/I Need a Lawyer/Pages/i-need-a-lawyer.aspx

Legal Action of Wisconsin.....(855) 947-2529

633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha County.

The Women's Center.....(262) 547-4600

505 N East Ave, Waukesha WI 53186
Service in obtaining restraining & harassment orders, advocacy with regard to domestic sexual and child abuse.
www.twcwaukesha.org/

Legal Services for Immigrants(414) 643-8570

www.risccmke.org

Marquette Volunteer Legal Clinic.....(414) 288-6912

Marquette University Law School, P.O. Box 1881
Milwaukee WI 53201
www.law.marquette.edu/mvlc/

Mediation Resolutions LLC(262) 825-3037

mediationresolutions@outlook.com

National Academy of Elder Law Attorneys, Inc

.....(703) 942-5711
www.naela.org

US Citizenship and Immigration Services(800) 375-5283

www.uscis.gov

Waukesha County Family Division(262) 548-7544

515 W Moreland Blvd C167, Waukesha WI 53188

Legal clinic, family only.

www.waukeshacounty.gov/circuit-courts/family-court

TRUST ASSISTANCE

Life Navigators (414) 774-6255

7203 W Center St, Wauwatosa WI 53210

Life Navigators' mission is to improve the quality of life for individuals with developmental and related disabilities, their families, and the community through information, education, advocacy, and life planning services.

www.lifenavigators.org

Wisconsin Pooled and Community Trusts (WisPACT)

..... (608) 268-6006

..... (833) 653-6503

226 Corporate Dr., Madison WI 53714

The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.

www.wispact.org

LIBRARIES

Bridges Library System serves the public libraries of Jefferson and Waukesha counties. All libraries listed in this guide are Bridges Libraries. Many local libraries offer delivery. Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. Individuals may inquire about library services by contacting their local library.

Bridges Library System (262) 896-8080

Inclusive Services Librarian (262) 896-8245

741 N Grand Ave Suite 210, Waukesha WI 53186

www.bridgeslibrarysystem.org

Alice Baker Memorial Public Library (262) 594-2800

820 E Main St, Eagle WI 53119

www.alicebaker.lib.wi.us

Big Bend Public Library (262) 662-3571

W230S9185 Nevins Street, Big Bend WI 53103

www.bigbend.lib.wi.us

Brookfield Public Library (262) 782-4140

1900 N Calhoun Rd, Brookfield WI 53005

www.brookfieldlibrary.com

Butler Public Library(262) 783-2535
12808 W Hampton Ave, Butler WI 53007	
<u>www.butler.lib.wi.us</u>	
Delafield Public Library(262) 646-6230
500 Genesee St, Delafield WI 53018	
<u>www.delafieldlibrary.org</u>	
Elm Grove Public Library(262) 782-6717
13600 Juneau Blvd, Elm Grove WI 53122	
<u>www.elmgrovelibrary.org</u>	
Hartland Public Library(262) 367-3350
110 E Park Ave, Hartland WI 53029	
<u>www.hartlandlibrary.org</u>	
Menomonee Falls Public Library(262) 532-8900
W156N8436 Pilgrim Rd, Menomonee Falls WI 53051	
<u>www.menomoneefallslibrary.org/</u>	
Mukwonago Community Library(262) 363-6411
511 Division Street, Mukwonago WI 53149	
<u>www.mukwonagolibrary.org/</u>	
Muskego Public Library(262) 971-2100
S73W16663 Janesville Rd, Muskego WI 53150	
<u>www.cityofmuskego.org/library</u>	
New Berlin Public Library(262) 785-4980
15105 Library Ln, New Berlin WI 53151	
<u>www.newberlinlibrary.org</u>	
Oconomowoc Public Library(262) 569-2193
200 W South St, Oconomowoc WI 53066	
<u>www.oconomowoclibrary.org/</u>	
Pewaukee Public Library(262) 691-5670
210 Main St, Pewaukee WI 53072	
<u>www.pewaukeelibrary.org</u>	
Sussex, Pauline Haass Public Library(262) 246-5180
N64W23820 Main St, Sussex WI 53089	
<u>http://phplonline.org</u>	
Town Hall Library- Merton/North Lake(262) 966-2933
N76W31429 Hwy VV, North Lake WI 53064	
<u>www.townhalllibrary.org</u>	
Waukesha Public Library(262) 524-3680
321 Wisconsin Ave, Waukesha WI 53186	
<u>www.waukeshapubliclibrary.org</u>	

LOW INCOME MEDICAL SERVICES

Pamela Parker Community Outreach Health Clinic

.....(262) 257-3393

W180 N8085 Town Hall Rd, Menomonee Falls WI 53051

Cost: \$10 donation

www.froedtert.com/community-engagement/menomonee-falls-hospital/outreach-health-clinic

Eagle's Wing Free Clinic

.....(262) 385-9211

S83 W20778 Janesville Rd., Muskego WI 53150

Call for appointment and other days/times.

www.eagleswingfreeclinic.org

Lake Area Free Clinic

.....(262) 569-4990

856B Armour Rd, Oconomowoc WI 53066

www.lakeareafreeclinic.org

Waukesha Community Health Center

.....(262) 408-2530

Sixteenth Street Community Health Centers

309 E North Street, Waukesha WI 53188

Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.

www.ss chc.org

Waukesha Family Medicine Clinic

.....(262) 548-6903

210 NW Barstow #201, Waukesha WI 53188

Spanish available.

www.waukeshafm.org/clinic

Waukesha Free Clinic

.....(262) 544-6777

237 Wisconsin Ave, Waukesha WI 53186

Low income uninsured medical.

www.waukeshafreeclinic.org

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility of Waukesha County.....(262) 392-8418
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/waukeshacounty

Ability Independence(262) 697-9277
6918 Sheridan Rd, Kenosha WI 53143
Accessible design & modifications.
www.abilityindependence.com

AccessAbility Home Medical(414) 727-2524
1995 E Norse Ave, Cudahy WI 53110
Wheelchairs, scooters, and lift chairs.
www.hmestore.net

Access Elevator(414) 727-2524
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.
www.AllAboutAccess.com

Access Mobility Vans.....(414) 727-2524
Wheelchair van sales and service, and vehicle hand controls
www.accessmobilityvans.com

ActiveForever(800) 377-8033
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.
www.activeforever.com

ActivStyle.....(888) 280-8632
www.activstyle.com

Assistive Technology Resource Center (AT)(800) 228-5457
For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.
www.uwstout.edu/svri/tech.cfm

Discount Mobility Products LLC (414) 321-3500

8230 W Lincoln Ave, West Allis WI 53219

Used and new scooters, lift chairs, wheelchairs, wheeled
walkers, ramps, patient lifts. Refurbished and sanitized mobility
and medical equipment.

www.discountmobilityproducts.net/index.htm

DiscountRamps.com (888) 651-3431

www.discountramps.com

Dose Health LLC (844) 300-6212

www.dosehealth.com

Group Medical Supply (763) 575-7762

www.groupmedicalsupply.com

HandiRamp (847) 247-2359

..... (800) 876-7267

5600 99th Ave Suite A, Kenosha WI 53144

www.handiramp.com

Home Delivery Incontinence Supplies (HDIS) (800) 269-4663

www.hdis.com

J & B Medical Supply Co, Inc (855) 289-3427

Incontinence Supplies (Title 19).

www.jandbmedical.com

MetroCare Home Medical & Rehab (262) 250-0820

..... (800) 227-3820

W177 N9856 Rivercrest Dr., Suite 222, Germantown WI 53022

www.metrocarewi.com

Miller Mobility Products, Inc..... (262) 549-4900

36336 N Summit Village Way, Oconomowoc WI 53066

www.millermobilityproducts.com

Moreland Plaza Pharmacy (262) 542-4488

827 W Moreland Blvd, Waukesha WI 53188

www.morelandplazapharmacy.com

National Seating and Mobility(866) 248-0756

4500 W Burnham St, West Milwaukee WI 53219

Customized wheelchairs and adaptive seating systems.

www.nsm-seating.com

On The Go Mobility(800) 601-7267

(414) 228-7100

405 East Mill St., Plymouth WI 53073

Orbit Medical(800) 430-0539

Power wheelchairs.

www.orbitmedical.com

Oxygen One, Inc(262) 521-2202

1900 Pewaukee Rd, Suite F, Waukesha WI 53188

www.oxygenone.com

MEDICAL EQUIPMENT LENDING PROGRAMS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

IndependenceFirst(414) 291-7520

540 S 1st St, Milwaukee WI 53204

Call ahead to schedule appointment.

Katy's Closet(262) 746-9034

A Service of Team Up With Families

404 Wilmont Dr, Unit D, Waukesha WI 53189

Lending of assistive devices & medical equipment for children & adults.

www.teamupwithfamilies.org

Small Stones Wellness Center(414) 805-0998

Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following

Froedtert locations: Oak Creek, Wauwatosa, and West Bend

www.froedtert.com/cancer/small-stones

MEDICATION SETUP/DELIVERY

Genoa Pharmacy (262) 955-8811

514 Riverview Ave, Waukesha WI 53188

Located within Waukesha County Human Services Center

..... (262) 347-3754

1501 Airport Road, Waukesha WI 53188

Located within Waukesha County Mental Health Center

Bubble packing and mailing/delivery.

www.genoahealthcare.com

Guardian Pharmacy Wisconsin (414) 727-5750

www.guardianpharmacy.com

Bubble packing and delivery.

Moreland Plaza Pharmacy (262) 542-4488

827 W Moreland Blvd, Waukesha WI 53188

Bubble packing and delivery.

www.morelandplazapharmacy.com

Welltopia Pharmacy (262) 429-9429

136 N Main Street, Thiensville WI 53092

Bubble packing and delivery.

www.welltopiarx.com/all-in-one/

MENTAL HEALTH / ALCOHOL & SUBSTANCE USE

Aurora Psychiatric Hospital (414) 454-6600

1220 Dewey Ave., Wauwatosa WI 53213

Covers a variety of behavioral health care for children, adolescents, and adults struggling with mental health or substance issues. Offers both inpatient and outpatient programs.

www.aurorahealthcare.org/locations/hospital/aurora-psychiatric-hospital

Denoon Recovery (262) 500-4267

S22 W22660 Broadway, Waukesha WI 53186

Provides customized and comprehensive outpatient drug and alcohol addiction treatment.

www.denoonrecovery.com

IMPACT 2-1-1 2-1-1

Provides a central access point for people who need referral information for services. Includes confidential helpline, online resource directory, and 2-1-1 Wisconsin app. Services provided 24-hours a day, 7 days a week. Interpreter services available.

Friendships Unlimited (NAMI Southeast WI) (262) 875-3067

412 North St, Waukesha WI 53186

Drop-in recovery center for adults with mental illness. Open to Waukesha County residents only.

www.namisoutheastwi.org/resources/recovery/friendshipunlimited

Granite Hills Hospital (414) 667-4800

1706 South 68th St., West Allis WI 53214

Offers both inpatient and outpatient programs to address mental and behavioral health.

www.granitehillshospital.com

Mental Health America (800) 969-6642

www.mhanational.org

Mental Health America of Wisconsin (414) 276-3122

3910 W Lisbon Ave, Milwaukee WI 53208

Advocacy, education, information, and service.

www.mhawisconsin.org

Mental Health Center-Waukesha County Department of Health and Human Services (262) 548-7950

1501 Airport Rd, Waukesha WI 53188

Inpatient services: The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms.

Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

National Alliance on Mental Illness of Southeast WI (NAMI).....(262) 524-8886

2717 N Grandview Blvd, Suite 205, Waukesha WI 53188
Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.
www.namisoutheastwi.org

ProHealth Care Behavioral & Mental Health Services

725 American Ave, Waukesha WI 53188
Provides outpatient psychiatry, psychotherapy, and counseling services. Offering outpatient for children, teens, and adults. Offering intensive outpatient programming and partial hospitalization programming for adults only.
For screening and assessment, call **(262) 928-7528**.
www.prohealthcare.org/medical-services/behavioral-mental-health/

Rogers Behavioral Health.....(833) 308-5887

34700 Valley Rd, Oconomowoc WI 53066
Various levels of psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive-compulsive disorder (hoarding). Inpatient/outpatient mental health treatment.

www.rogersbh.org

Spring City Corner Clubhouse **(262) 549-6460**

247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfying lives.

Suicide and Crisis Lifeline..... 988

Nationwide three-digit number to connect directly with mental health professionals.

Veterans Crisis Line **988, #1**
..... **Text: 838255**
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health & Substance Use Services
..... **(262) 548-7666**
514 Riverview Ave, Waukesha WI 53188

Outpatient Clinic: Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

Crisis Intervention: Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends, call Impact 2-1-1 by dialing **(262) 547-3388**.

Inpatient Services: The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.
Located at 1501 Airport Road, Waukesha WI 53188

Crisis Resource Center (CRC): The Crisis Resource Center is a 14-bed stabilization facility for adults experiencing a mental health crisis who are in need of short-term, voluntary, therapeutic interventions. A stay at CRC is intended to reduce and stabilize a person's crisis so they can return to the community with increased safety and support.

Located inside the Waukesha County Mental Health Center at 1501 Airport Road, Waukesha WI 53188. Call **(262) 896-8589** for screening and admissions information.

Community Support Program (CSP): Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person's quality of life in the community. A case manager coordinates support services and assists in the management of the client's mental illness.

Treatment & Support Services Unit (TSSU): A highly structured psychosocial rehabilitation outpatient program serving clients with major mental health and substance use conditions. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

Wisconsin Family Ties **(608) 267-6000**
200 E Verona Ave, #1008, Verona WI 53593
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org

RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS

Aspen Center (LSS) (262) 330-8770
2000 West Bluemound Road, Waukesha WI 53186
Addiction treatment services designed to help people experience lasting recovery.

Cedar Ridge OCD & Anxiety Adult Residential Care (Rogers Behavioral Health)..... (262) 646-4411
3011 N Cedar Ridge Rd., Oconomowoc WI 53066
Residential mental health treatment.
www.rogersbh.org/locations/oconomowoc/cedar-ridge

Meta House (414) 962-1200
2625 N Weil St, Milwaukee WI 53212
Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families. Services include residential, outpatient, and recovery housing.
www.metahouse.org

WisHope Recovery Center..... (262) 701-7257
232 Wisconsin Ave, Unit A, Waukesha WI 53186
Offers holistic, evidence-based and individualized addiction treatment and recovery solutions for individuals with substance abuse or mental health disorders. Outpatient treatment and recovery housing services available.
www.wishoperecovery.com

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920 Business Line (262) 524-7921
N27W23960 Paul Rd, Suite 5, Pewaukee WI 53072
Assessment and referral, crisis intervention, prevention, and educational services in a confidential, non-threatening environment.
www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin..... (414) 257-2415

Summit Place, 6737 W Washington St, #2125 (First Floor)

West Allis WI 53214

www.alanon-wi.org

Alcoholics Anonymous Central Office (414) 771-9119

7429 W Greenfield Ave, West Allis WI 53214

www.aamilwaukee.com

Sixteenth Street Community Health Center (262) 408-2530

309 E North St., Waukesha WI 53188

www.sschc.org

Women's Health and Recovery Project (WHARP)

..... (262) 548-7211

Assisting women with substance use disorders and complex needs with a collaborative referral to community resources. A navigator and a peer specialist work one-on-one with women to provide support, meet family needs, and overcome obstacles that would typically be a barrier to women in their recovery journey.

Wisconsin Council on Problem Gambling, Inc .. (920) 437-8888

..... Helpline (800) Gamble-5; (800) 426-2535

1585 Allouez Ave, Green Bay WI 54311

Helpline available 24 hours a day, 7 days a week.

www.wi-problemgamblers.org

Women for Sobriety

Online forum

www.womenforsobriety.org

PETS / WILDLIFE

Elmbrook Humane Society (262) 782-9261

20950 Enterprise Ave, Brookfield WI 53045

Pet adoption, pet care, lost and found pets, training classes, 24-hour emergency road call service for sick or injured wildlife and stray animals for the City of Brookfield, Villages of Elm Grove, Chenequa, Nashotah, Village of Lannon and the Towns of Brookfield and Delafield. Safekeeping for animals at no charge for up to two weeks in situations of disaster and domestic abuse.

www.ebhs.org

Humane Animal Welfare Society of Waukesha County

(HAWS) (262) 542-8851

701 Northview Rd, Waukesha WI 53188

Pet adoption, pet care, lost and found pets, training classes and consultations, educational tours and programs, and rescue of injured animals, spay/neuter services for low-income residents and for feral cats.

www.hawspets.org

HAWS Safe Keep Program: provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

Pet Alert

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

Wildlife in Need Center, Inc. (262) 965-3090

W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066

Cares for and treats injured wildlife, and provides educational services.

www.helpingwildlife.org

PHYSICIAN SERVICES (IN HOME)

HarmonyCares Medical Group (414) 543-9601

In-home & assisted living visits, no visits to hospitals or nursing homes

13555 Bishops Court, Suite 315, Brookfield WI 53005

www.harmonycaresmedicalgroup.com

Village Primary Care Providers (262) 875-4892

1111 Delafield St Suite 327, Waukesha WI 53188

In-home & assisted living visits for medical checkups, wound care, and medications.

www.villagepcp.org

PUBLIC HEALTH

Centers for Disease Control and Prevention (CDC)

..... (800) 232-4636

..... TTY (262) 896-8234

CDC works to protect America from health, safety, and security threats, both foreign and in the U.S. The CDC fights disease and supports communities and citizens to do the same.

www.cdc.gov/

Statewide Poison Center/Children's Hospital (800) 222-1222

..... TTY (414) 266-2542

Waukesha County Public Health Center (262) 896-8430

..... (800) 540-3620

..... TTY (262) 896-8234

514 Riverview Avenue, Waukesha WI 53188

The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.

Public Health staff provide the following services:

- Child and adult immunizations
- Vaccines for international travel
- Community education sessions
- Health screening: blood pressure, childhood blood lead testing, cholesterol, head lice, memory screening, pregnancy, STD testing, tuberculosis skin testing, and well child screenings

- Pregnancy support and case management
- Parenting support
- Women, Infants, and Children (WIC) nutrition program

Call for program details and/or appointment. Some fees may apply. www.waukeshacounty.gov/publichealth

Wisconsin Department of Health Services (608) 266-1865

..... **TTY (800) 947-3529**

1 West Wilson Street, Madison, WI 53703

DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.

www.dhs.wisconsin.gov/

PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:

Long-term care programs provide people with the assistance they need in order to remain as independent as possible. Whether assistance is needed as a result of aging, physical disability, or intellectual/developmental disability, long-term care programs can help meet a wide range of needs. Services available through these programs can include personal care, housekeeping, job coaching, and nursing. Long-term care programs offer these services in a variety of settings, such as in the home, workplace, group home, residential facility, or nursing home.

There are multiple long-term care programs offered in the State of Wisconsin. One of the main goals of these programs is to help people access the services and supports they require to meet their needs. The State of Wisconsin contracts with Managed Care Organizations (MCOs), which are agencies responsible for facilitating the services offered through long-term care programs. Individuals participating in any of the long-term care programs may be required to pay a cost share in order to remain enrolled in the program.

Long-term care offers services to the following populations:

- Frail older adults (65 years or older)
- Adults with physical, intellectual, and/or developmental disabilities (18 years or older)

Please note that children with physical and/or intellectual/developmental disabilities can start planning the transition to adult services as soon as they turn 17 years and 6 months.

For more information about long-term care options and eligibility requirements, please contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372.

Website: www.waukeshacounty.gov/LongTermCare

Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:

For participants age 60 and up:

Wisconsin Board on Aging and Long Term Care

..... (800) 815-0015

1402 Pankratz St, Suite 111, Madison WI 53704

www.longtermcare.wi.gov/

Regional Ombudsman

Patti Noble: Email: patricia.noble@wisconsin.gov

For participants age 18 – 59:

Disability Rights Wisconsin (414) 773-4646

..... (800) 928-8778

6737 W Washington St. #3230, Milwaukee WI 53214

www.disabilityrightswi.org/

FAMILY CARE

Family Care is a comprehensive long-term care program that offers individual case management. Once enrolled in Family Care, you would be assigned a care team consisting of a care manager and a registered nurse. Your team would assist you in developing a care plan that focuses on your long-term care needs.

Waukesha County offers a choice of three Managed Care Organizations that facilitate Family Care services: Community Care, Inclusa, and My Choice Wisconsin.

For more information about Family Care, please call the ADRC or go to: www.dhs.wisconsin.gov/lrcare/INDEX.HTM

FAMILY CARE PARTNERSHIP

Family Care Partnership provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, nurse practitioner, care manager, doctor, and other professionals who work together to ensure your social, personal and medical care needs are met.

The Family Care Partnership program is offered by two Managed Care Organization in Waukesha County: Community Care and My Choice Wisconsin.

For more information about Family Care Partnership, please call the ADRC or go to:

www.dhs.wisconsin.gov/wipartnership/index.htm

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

PACE is offered to individuals aged 55 years and older. The program is offered by one Managed Care Organization: Community Care. PACE integrates long-term care, health and medical services, and prescription drug management. Medicaid and Medicare drug services are managed by PACE which means that participants do not need a separate Medicare Part D plan. A PACE care team includes a care manager, registered nurse, PACE doctor, and PACE Center Coordinator.

For more information about PACE, please call the ADRC or go to:
www.dhs.wisconsin.gov/familycare/pace.htm

MANAGED CARE ORGANIZATIONS (MCOs)

Community Care, Inc **(262) 953-8500**
..... **(866) 992-6600**

1801 Dolphin Dr, Waukesha WI 53186
www.communitycareinc.org

Inclusa (877) 622-6700
1555 N River Center Dr., Suite 206, Milwaukee WI 53212
By appointment only
www.inclusa.org/

My Choice Wisconsin (414) 287-7600
..... (877) 489-3814
..... (800) 963-0035
N19 W24075 Riverwood Dr., Suite 110, Waukesha WI 53188
www.mychoicewi.org/

IRIS (INCLUDE, RESPECT, I SELF DIRECT)

IRIS is Wisconsin's Medicaid long-term support Self-Directed Waiver Program. It is available in Wisconsin with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long-Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire, processes payroll, manages the amount of federal and state taxes to take out of your workers' checks, and helps with other employer tasks.

For more information about IRIS:

..... 1-888-515-IRIS (4747)
Email: dhsiris@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)

Advocates4U, LLC (414) 755-2020
..... (877) 739-2203
11053 N Towne Square Rd, Mequon WI 53092
www.irisadvocates4u.org/

First Person Care Consultants (414) 336-2448
2020 W Wells St., Milwaukee WI 53233
www.firstperson.org

Lutheran Social Services- Connections (844) 520-1712
6737 W. Washington St. Suite 2275, West Allis WI 53214
www.connectionswis.org

TMG (608) 255-6441
..... (844) 864-8987
2424 Rimrock Rd., Suite 230, Fitchburg WI 53713
www.tmgwisconsin.com

IRIS Fiscal Employment Agents (FEAs)

Acumen Fiscal Agent (877) 901-5826
204 3rd Ave., Suite 110, Osceola WI 54020
www.acumenfiscalagent.com

iLife Financial Management Services (888) 800-5599
2020 W Wells St., Milwaukee WI 53233
www.ilife.org

GT Independence (877) 659-4500
607 E Elizabeth St., Shawano WI 54166
www.gtindependence.com

Premier Financial Management Services (855) 224-5810
10425 W North Ave Suite 345, Wauwatosa WI 53226
www.premier-fms.com

RECREATION

Adaptive Water Skiing (262) 720-7031
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

ARCh (Association for the Rights of Citizens with handicaps) (262) 542-9811

419 Frederick St, Waukesha WI 53186

Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.

www.archchangeslives.org/

Art Links 333 ACAP (262) 522-7955

333 W Main St, Waukesha WI 53186

Music, drama, fiber arts, mosaics and computer art classes.

www.acap-waukesha.org

Blind Outdoor Leisure Development (BOLD) (262) 224-5517

www.wisconsinbold.com

Center for Deaf-Blind Persons: W.I.S.H Program

..... (414) 481-7477

8306 W Lincoln Ave, West Allis WI 53219

A social group for those with impaired sight and hearing that meet primarily the second Saturday of the month for various activities and community outings. Individuals with dual sensory loss, their friends and families, are welcome to attend.

www.deaf-blind.org

Horwitz-DeRemer Planetarium (262) 970-4139

(Retzer Nature Center)

S14W28167 Madison St, Waukesha WI 53188

www.sdw.waukesha.k12.wi.us/o/planetarium

Donna Lexa Community Art Centers, Inc. (262) 521-2292

247 Wisconsin Ave, Waukesha WI 53187

Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.

www.donnalexa.org

EasterSeals Southeast Wisconsin (414) 449-4444

Respite and recreation services. Adults 16 and older with disabilities.

www.eastersealswise.com

Eras Community Calendar

Helps seniors (55+) and adults with disabilities find out about public community events and programs.
www.eras.org/community

Express L.I.F.E. (414) 937-2099

(Sponsored by Centers for Independence)
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.
www.cfihope.org

Healing Harmonies Music Therapy (262) 289-1022 ext 700

3720 N 124th St., Suite P, Wauwatosa WI 53222
www.hhmusictherapy.com

Lake Country Fine Arts School and Gallery (262) 367-2900

112 W Capitol Dr, Hartland WI 53029
Adaptive Clay Classes and art therapy, call for rates.
www.lakecountryfinearts.com

LifeStriders - Therapeutic Riding Center (262) 565-6124

S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188
Adults with special needs. Also in Spanish
www.lifestriders.org

Music Therapy Services of Waukesha County... (262) 367-6663

1125 James Dr, Hartland WI 53029
www.musictherapy.freeservers.com

Road Scholar (800) 454-5768

Travel and education programs.
www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area

..... (608) 222-1324
10224 N Port Washington Rd, Mequon WI 53092
Provides persons with intellectual disabilities year-round sports training and competition.
www.specialolympicswisconsin.org

Waukesha County Dept of Parks & Land Use.... (262) 548-7801

515 W Moreland Blvd, Waukesha WI 53188

www.waukeshacounty.gov/parks

Waukesha Parks, Recreation & Forestry Dept... (262) 524-3737

1900 Aviation Dr, Waukesha WI 53188

Schuetze Recreation Center..... (262) 524-3714

1120 Baxter St, Waukesha WI 53186

Senior Activity Coordinator..... (262) 524-3712

www.ci.waukesha.wi.us/parks

Wisconsin Adaptive Sports Association.....(414) 430-6543

715 Talon Trail, Brookfield WI 53045

Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.

www.wasa.org

Wisconsin State Parks – Wisconsin Dept of Natural

Resources

Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.

www.dnr.wi.gov/topic/parks/camping/cabin.html

CAMPS

Camp Evergreen(920) 452-4221

2776 N 31st Place, Sheboygan WI 53083

Adults and children with disabilities.

www.campevergreensheboygan.org

Camp LuWiSoMo.....(920) 622-3350

W5421 Aspen Rd, Wild Rose WI 54984

Adults with intellectual and developmental disabilities.

www.luwisomo.org

Camp Pow Wow(262) 542-9811

Office: 419 Frederick St, Waukesha WI 53186

8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.

www.archchangeslives.org/

EasterSeals Southeast Wisconsin (414) 840-9740

Camp for ages 7-22 with disabilities.

www.eastersealswise.com

Special Touch Ministries (715) 258-2713

PO Box 25, Waupaca WI 54981

Children & adults with intellectual & physical disabilities.

www.specialtouch.org

Wisconsin Badger Camp (608) 348-9689

Children and adults with developmental disabilities.

PO Box 723, Platteville WI 53818

www.badgercamp.org

Wisconsin Lions Camp (715) 677-4969

For youth and adults who are blind or visually impaired, youth and adults who are deaf or hard of hearing, youth with intellectual disabilities or autism, youth with diabetes, and youth with epilepsy.

www.wisconsinlionscamp.com

Wisconsin United Methodist Camps (608) 296-2720

3834 Cty Rd A, Rosholt WI 54473

W8301 Cty Rd M, Westfield WI 53964

Adults with special needs. Held at Pine Lake in Westfield, WI.

www.wiumcamps.org

SENIOR PROGRAMMING/FITNESS

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

Brookfield Senior Community Center (262) 796-6675

2000 N Calhoun Rd, Brookfield WI 53005

www.ci.brookfield.wi.us

Eras Community Calendar

Helps seniors (55+) and adults with disabilities find out about community events and programs.

www.eras.org/community

Kettle Moraine Senior Center (262) 968-6300, Ext 5326

Brandybrook Community Center

S11W29980 Summit Ave, Waukesha WI 53188

www.brandybrook.com

Menomonee Falls Community/Senior Center (262) 255-8460

W152N8645 Margaret Road, Menomonee Falls WI 53051

www.fallsschools.org

Muskego Parks & Recreation Department (262) 679-4108

W182S8200 Racine Ave, Muskego WI 53150

www.cityofmuskego.org

New Berlin Senior Citizen's Club (262) 754-1706

14750 W Cleveland, New Berlin WI 53151

www.newberlin.org

Oconomowoc Area Senior Center (262) 567-4288

210 S Main St, Oconomowoc WI 53066

www.oconomowocseniors.org

Shorehaven Center for Life Enrichment (262) 354-1375

1306 W Wisconsin Ave, Oconomowoc WI 53066

Information, guidance and encouragement for successful aging.

www.shorehavenliving.org

Silver Sneakers.....(866) 584-7389

Health and fitness program designed for adults 65+ that is included with many Medicare plans.

www.silversneakers.com

Sussex Civic Center.....(262) 246-5200

N64 W23760 Main St, Sussex WI 53089

www.villagesussex.org

Three Pillars Wellness Connection (262) 965-7017

404 North Main St, Dousman WI 53118

Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults aged 55 and up.

www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737

1900 Aviation Dr, Waukesha WI 53188

Schuetze Recreation Center (262) 524-3714

Senior Activity Coordinator (262) 524-3712

1120 Baxter St, Waukesha WI 53186

www.waukesha-wi.gov

TRAVEL

Abilities Travel Club (414) 578-0376

9440 W Congress St., #205, Wauwatosa WI 53225

Outings and trips geared towards the elderly and people with disabilities.

abilitiestravelclub@gmail.com

Able Trek Tours (800) 205-6713

PO Box 384, Reedsburg WI 53959

Day trip and vacation opportunities for adults with special needs.

www.abletrektours.com

Going Beyond Travel (262) 512-1252
..... (414) 536-0209

12024 N Wasaukee Rd, Mequon 53097

Trips, tours, and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.

gbtravel@yahoo.com

www.goingbeyondtravel.com

Lamers Tour & Travel (800) 832-0807, Ext 10927
..... (920) 832-9922

1825 Novak Dr, Menasha, WI 54952

Special needs tours for adults with developmental disabilities.

www.lamerstour.com

TSA Cares (855) 787-2227, #2

A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.

www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program..... (800) 772-1213
..... **TTY (800) 325-0778**

A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.

www.ssa.gov/payee

Equality Payee Services (414) 375-4760 ext. 1
12605 W. North Ave, Suite 307, Brookfield WI 53005
adminstaff@equalitypayee.com

MCFI Representative Payee..... (414) 937-2175

2020 W Wells Street, Milwaukee WI 53233

www.ilife.org/programs/mcfi-representative-payee

RESPITE

Respite Care (Caregiver Assistance)

Relief time for an individual that is providing care for a sick, aging, or a person with a disability in respite. If you are providing care, you are a caregiver. Respite is possible when the individual who is being cared for is temporarily placed under someone else's care. Respite is a name for a break for caregivers. This care can be short-term or occasional and is available in several forms: in-home care, adult day care, residential-based care, or camps. For details on respite options and possible financial assistance, call the ADRC at (262) 548-7848.

SOCIAL SECURITY

Social Security **National (800) 772-1213**
.....Local (866) 220-7885

Local office: 267 South Street, Waukesha WI 53186
www.ssa.gov

TAX ASSISTANCE

AARP Tax-Aide **(888) 227-7669**
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.aarp.org

Internal Revenue Service..... **(800) 829-1040**
www.irs.gov
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you **(800) 906-9887**
www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

La Casa De Esperanza (VITAS) **(262) 832-1534**
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance

MyFreeTaxes (United Way)..... **(866) 698-9435**
www.myfreetaxes.com

TECHNOLOGY

Adaptive Technology Resources (ATR)(262) 375-2020
.....(800) 770-8474

W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Specializes in providing customized technology solutions to promote independence and success in home, work, and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On-site evaluations and training provided.
www.adaptivetr.com/

CapTel, Inc.(877) 300-5928

CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and have a call captioning service so the user can see words spoken on the phone.

www.captel.com

Generations Online

A beginner computer training program. The website has many helpful tutorials, user guides and other helpful information to assist people with using tablets, smartphones, and various virtual platforms to assist you in getting connected and into the homes of your loved ones virtually. The tutorials can guide someone who has never touched a computer before to learn the internet, email, and the basic tools needed to participate in the cyber world.

www.generationsonline.org

www.generationsonline.org/apps

GrandPad

Is designed with seniors in mind – the innovative device comes with features for connecting with loved ones, without the complicated features of other tablets. The large buttons and intuitive interface make the GrandPad a simple tablet for seniors who are ready to start video chatting and sharing memories with family and friends around the world.

www.grandpad.net

iCanConnect.....(414) 481-7477

Offered through The Center for Deaf-Blind Persons, this program provides equipment and training for distance communication (email, phone calls, text messages, etc.) to people with combined vision and hearing loss. Services are provided in the home, anywhere in the state of Wisconsin. There is no charge for equipment or services.

Learning in Retirement of Waukesha Co.....(262) 409-9815

1380 W Wisconsin Ave., Oconomowoc WI 53066

Offers computer / device training for a variety of topics including android, iPhone/iPad, Google/Gmail, and Windows 10. Courses run exclusively in the Spring.

www.lirwc.org

SafeInHome.....(855) 476-6665

A trusted provider of remote supports and assistive and sensor technology for individuals with intellectual and developmental disabilities. Services encourage independence, decision-making, self-determination, and safety utilizing a person-centered approach in the least restrictive environment.

www.safeinhome.com

Viewclix

A tablet combined with a digital picture frame. With ViewClix, family members can use the video calling function to reach out to family members. When not in use, the device acts like a digital picture frame. Family members can regularly send updated photos to the device for display to their loved ones.

www.viewclix.com

TELEPHONES (GOVERNMENT PHONES)**Lifeline Phones**

Lifeline is a federal program that lowers the monthly cost of cell phone services. Applying for the service can provide consumers with a free phone and limited cell phone services each month. There could be some costs to the services based on income and the service(s) requested. Additional minutes can be purchased each month.

www.fcc.gov/lifeline-consumers

TRANSPORTATION & DRIVING EVALUATIONS

DRIVING EVALUATIONS

AARP Driver Safety Information Line (800) 350-7025

Online or in-person course options.

www.aarpdriversafety.org

Adaptive Driving Specialists (414) 721-8636

4737 N Elkhart Ave, Whitefish Bay WI 53211

Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.

www.adaptivedrivingspecialists.com

Froedtert Health Community Memorial Hospital (262) 251-1001

Pre-driving Assessment—PT/OT Department (414) 777-7700

NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal, or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

ProHealth Care Driver Screening (262) 928-8830

ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.

www.prohealthcare.org/medical-services/rehabilitation/occupational-therapy

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072

www.dot.wisconsin.gov

Bureau of Driver Services (608) 264-7447

www.dot.wisconsin.gov/drivers/contact.htm

Forms and information are also available at DMV service centers.

www.dot.wi.gov

SPECIALIZED TRANSPORTATION

The ADRC offers discounted transportation options for Waukesha County residents who are non/limited drivers and 60 years of age or older, or age 18-59, living with a disability. To use these services, you will need to fill out an eligibility application. Once approved, you'll enjoy a discounted fare for your rides.

www.waukeshacounty.gov/ADRCtransportation

RideLine Program

For approved Specialized Transportation riders who are non-ambulatory and rely on the use of a wheelchair or scooter. All riders must apply and be found eligible by the ADRC prior to their first ride.

Application: Prospective passengers are required to complete an eligibility application and submit it to the ADRC. To request an application call **(262) 548-7848**.

Eligibility: Waukesha County residents only. Individuals must be a non/limited driver who is non-ambulatory and reliant upon the use of a wheelchair or scooter. Eligible applicants must be 60 years of age or older, or age 1-59, with a disability designation.

Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or holiday transport.

Cost: Fare determined by origin, destination, and ability to pay.

Reservations: At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program

For approved Specialized Transportation riders who can enter and exit a standard automobile without assistance.

Application: Prospective passengers are required to complete an eligibility application and submit it to the ADRC. To request an application, call **(262) 548-7848**.

Eligibility: Waukesha County residents only. Individuals must be a non/limited driver who can enter and exit a standard vehicle without assistance. Eligible applicants must be 60 years of age or older, or age 18-59, with a disability designation.

Days/Hours: May vary by provider. No Saturday, Sunday, or holiday transport.

Cost: Fare determined by origin and destination. The ADRC provides a rider subsidy for each one-way trip.

Reservations: At least 1 to 2 days advance notice required.

TRANSPORTATION SERVICES

At Home Caring Angels (414) 587-3428

1344 Whiterock Avenue, Waukesha WI 53186

Non-emergency medical transportation for patients in Waukesha County who require specialized transportation. Will also transport in parts of Milwaukee and Walworth Counties.

www.athomecaringangels.com

Disabled American Veterans (DAV) Shuttle

..... (414) 384-2000Ext 47274

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Elmbrook New Berlin Senior Taxi

Consumers residing in City and Town of Brookfield, Elm

Grove, and Butler..... (262) 785-1200

Consumers residing in New Berlin (262) 814-1611

Service Areas: Village of Elm Grove, City and Town of Brookfield, Village of Butler, New Berlin, Brookfield Square Mall, Mayfair Mall, and Froedtert. **Days/Hours:** Monday–Friday 8 am-5:00 pm, last pickup 4:30 pm; Saturday 9 am- 4 pm.

www.elmbrookseniortaxi.org

Eras Senior Network (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate a service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.

www.eras.org

Go Riteway Connection(800) 236-5450
.....(414) 570-5200

Reservations: 24-hour notice recommended.

Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.

www.goriteway.com

Menomonee Falls Senior Shuttle Reservations . (262) 251-4230

Bus transportation within Village of Menomonee Falls

Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm

Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.

Reservations: 24 hour notice required.

Muskego Senior Taxi(262) 679-4754

Service Areas: Muskego, some areas outside Muskego

Days/Hours: Monday-Friday, 9:00 am–4:00 pm

www.muskegoseniortaxi.wordpress.com

**ProHealth Care (PHC) Transportation Services..(262) 928-7618
(Waukesha and Oconomowoc Memorial Hospital/ProHealth
Medical Group Clinics)**

725 American Ave, Waukesha 53188

Last resort service for clients using PHC medical & health care programs at Waukesha Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics.

Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

Eligibility: Requests Screened. Service is only accessible through department or facility staff.

Reservations: 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

Oconomowoc Silver Streak, Inc.....(262) 567-6404

Service Areas: City and Town of Oconomowoc and Aurora
Hospital- Summit

Days/Hours: Monday-Friday 8:30 am-5:00 pm

www.oconosilverstreak.org

RideLine.....(262) 333-3302

See above information on 'Specialized Transportation' for
more details.

14665 W Lisbon Rd., Brookfield WI 53005

Seniors on the Go (Mukwonago)(262) 363-5700

Service Areas: City and Town of Mukwonago, Vernon, Big
Bend and Eagle.

Days/Hours: Monday-Saturday 6:00 am- 6:00 pm

www.seniorsonthegowi.com

St. Coletta's Transportation Services(262) 230-1390

Transportation services available for medical transports
to/from Waukesha County hospitals and clinics.

Days/Hours: M-F 6:30 am-5 pm, weekend transportation
available upon request.

transportation@stcolettawi.org

www.waukeshacounty.gov

Veyo--Reservations.....(866) 907-1493

Non-Emergency Medical Transportation for eligible Medicaid
and BadgerCare Plus members.

Waukesha Co. Volunteer Transportation Service.....

.....(262) 548-7284

514 Riverview Dr, Waukesha WI 53188

For clients of Waukesha County Health & Human Services.

www.waukeshacounty.gov

Waukesha Metrolift

Certification: for persons with disabilities **(262) 524-3636**

Reservations: At least one day in advance **(262) 524-3635**

Origin to destination service for the City of Waukesha; and within a 3/4 mile radius of a fixed route that operates outside the City of Waukesha.

Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm

www.waukeshametro.org

Waukesha Metro Transit (262) 524-3636

212 E St Paul Dr, Waukesha WI 53188

Fixed route system for persons able to use mass transit buses. Serves City of Waukesha, with service to the Milwaukee Regional Medical Center via Bluemound Rd and to WCTC, Pewaukee. Buses are wheelchair accessible.

Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm

www.waukeshametro.org

WI Transportation LLC (262) 333-3302

14665 W Lisbon Rd., Brookfield WI 53005

Wisconsin Coach Lines (877) 324-7767

..... **(262) 542-8861**

Waukesha to/from Milwaukee; Waukesha to/from Chicago O'Hare, 7 days/week.

www.wisconsincoach.com

Private Pay Wheelchair Accessible Transportation

Phoenix Transportation Brookfield (262) 373-0165

Safeline Transportation Services Milwaukee (414) 236-5075

Tootl Transport (414) 376-2222

Transtar Medical Transport (800) 972-8080

For additional Specialized Transportation providers: Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility (262) 623-6236
..... 800) 517-1024

3058 Helsan Dr, Richfield WI 53076

Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.

www.aandjmobility.com

Mobility Works (262) 522-0707
..... (877) 275-4915

N8W22195 Johnson Dr, Waukesha WI 53186

Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.

www.mobilityworks.com

VETERAN SERVICES

Center for Veterans Issues (414) 345-4249

741 N. Grand Ave., Suite 300, Waukesha WI 53186

Assistance with homelessness/ housing issues and legal concerns.

DAV Volunteer for Veterans

Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations.

www.volunteerforveterans.org

Milwaukee VA Medical Center (414) 384-2000

5400 W. National Ave, Milwaukee WI 53295

Veterans Hospital Telephone Triage Nurse Advice Line
..... (414) 384-2000 #3

Oconomowoc VA Clinic (262) 628-6969
1289 Olympia Fields Drive, Oconomowoc WI 53066

U.S. Department of Veterans Affairs (800) 827-1000
810 Vermont Ave, NW – Washington, DC 20420
www.va.gov

Veterans Crisis Line 988, press 1
..... Text 838255

Waukesha County Veterans' Services (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families regarding federal and state benefits.
www.waukeshacounty.gov/veterans

VOLUNTEER OPPORTUNITIES

Create the Good- AARP

Search for local and virtual volunteer opportunities based on interests.

www.createthegood.aarp.org

Eras Senior Network, Inc (262) 549-3348
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
www.eras.org

United Way of Greater Milwaukee & Waukesha County (414) 263-8100
Search for local and virtual volunteer opportunities based off of interests, skills, and availability.
www.unitedwaygmwc.org/Volunteer

VolunteerMatch

Search for local and virtual volunteer opportunities based off of interests, skills, and availability.
www.volunteermatch.org

Volunteer Ombudsman program.....(800) 815-0015

State of Wisconsin Board on Aging and Long Term Care

Volunteers provide weekly visits to consumers living in long-term care facilities, rehabs, and hospitals. They support and explain the federal laws, namely those laws that pertained to the rights of long-term care consumers.

<http://longtermcare.wi.gov>

Waukesha County Department of Health & Human Services

Volunteer Program Specialist (262) 548-7885

Volunteer options may include home-delivered meals, volunteer driver, alcohol/drug recovery group facilitator, teen court juror, victim impact speaker, volunteer reception center, administrative assistance, and more. Visit website, call, or email for current opportunities.

www.waukeshacounty.gov/HHSvolunteer

Waukesha County Parks Department.....(262) 548-7801

There are a variety of seasonal and one-time volunteer opportunities for volunteers to enjoy the outdoors while giving back to their community.

www.waukeshacounty.gov/parks-and-land-use/parks-and-recreation/parks-and-trails/volunteer

INDEX

101 Mobility of Waukesha County	74, 139
1-800-GOT-JUNK	65, 74
A and D Adult Family Facility.....	121
A Great Place to Stay.....	119
A Place for Mom.....	83
A&J Mobility	172
AARP	17
AARP Driver Safety.....	166
AARP Tax-Aide	31, 163
ABC for Health, Inc	17
Abilities Travel Club.....	161
Ability Independence	139
Able Trek Tours.....	161
Abuse/Neglect.....	12
ACAP	15
AccentCare Hospice & Palliative Care	77
AccentCare Lutheran Home	77
Access Elevator	74, 139
Access Mobility vans	139
AccessAbility Home Medical	139
Access-WI State Benefits	130
Accredited Online Colleges and Disability Education.....	37
ActiveForever	139
ActivStyle	139
Acumen Fiscal Agent	155
Adaptive Community Approach Program (ACAP).....	15
Adaptive Driving Specialists	166
Adaptive Technology Resources (ATR).....	30, 61, 74, 164
Adaptive Water Skiing	155
Adava Care of Hartland.....	97
Adava Care of Pewaukee.....	100, 114
Addiction Resource Council	147
ADL Supportive Home Care	67
ADRC	12, 13, 24, 35, 57
ADRC Caregiver Lending Library	37
ADRC Health and Wellness Programs	37
ADRC Volunteer Program	174
ADRC Waukesha County	17
ADRCs	13, 14

ADT Home Health Security Systems.....	44
Adult Day Services.....	15
Adult Day Services of SE WI-Riverview Cntr.....	15
Adult Family Homes	119
Advanced Wound Care	68
Advocacy	17, 24
Advocacy and Benefits Counseling for Health.....	17
Advocates 4U.....	154
AFCSP	24
AFH	119
Agrace	77
Alcohol and Substance Use Services.....	142
Alcohol, Drug and other Addictions	147
Alcoholics Anonymous	148
ALDI.....	55
All for 1 Inc	119, 123
Allay Home & Hospice	68, 77
Almost Family	68
ALS	25
Alta Mira II.....	87
Always Best Care Senior Services	68
Alzheimer's Association Wisconsin Chapter.....	25, 35
Alzheimer's Family Caregiver Support Program (AFCSP).....	24
Alzheimer's Foundation of America.....	35
Amada Senior Care.....	29, 68, 83
Amazon Fresh.....	55
Amedisys Hospice Care	77
American Bar Assoc Commission on Law & Aging.....	134
American Cancer Society.....	25
American Printing House for the Blind (APH).....	61
American Stroke Association	26
Amramp	74
Amyotrophic Lateral Sclerosis (ALS) Assn	25
Angels Grace Hospice	79
Anita's Garden of Brookfield.....	103
Annual Credit Report.com	48
ANS Home Health Services	68
Arboretum V, The.....	98
Arboretum, The	87, 108
Arcadian Avenue Authentic Barber Shop	60
ARCh	17, 156, 158
Aria of Brookfield.....	127

Aria of Waukesha.....	129
Art Links 333	156
Ascension At Home.....	68, 77
Ascension Hospitals.....	80
Aspen Center (LSS).....	147
ASSIST@HOME	68
Assisting Hands Home Care	68
Assistive Technology Resource Center.....	139
Assoc. Rights of Citizens with handicaps (ARCh).....	17, 156, 158
Association for Frontotemporal Degeneration.....	35
At Home Caring Angels.....	168
At Home Residential Services Kings Hwy	121
At Home Residential Services LLC.....	119
At Home Residential Services Mesa Court.....	121
AT YOUR SERVICE Inc.....	68
Auberge at Brookfield.....	103
Auberge at Oak Village, The	108
Audio & Braille Literacy Enhancement, Inc.....	61
Aurora at Home Health Care Services	69
Aurora Health at Home.....	77
Aurora Hospitals.....	80
Aurora Psychiatric Hospital	142
Aurora Zilber Family Hospice	77
Autism Society of Southeastern WI	26
Autumn Bay of Pewaukee	114
Autumn Leaf.....	111
Avalon Square.....	90, 101, 116
Avina of Pewaukee	129
Azura at Mierow Farm Brookfield	103
Badger Camp	159
Badger Hospice.....	78
BadgerCare.....	130
Bayview Assisted Living	110
Berkshire at Kensington	91, 94
Berkshire-Oconomowoc	89
Berkshire-Sunset.....	91
Better Business Bureau.....	18, 31
BirchRock Apartments.....	88
Birchrock Castle	110
Blessit Hands Personal Care Agency	69
Blind Outdoor Leisure Development.....	156
Bliss Homes	124

Blue Apron	57
Bonding Love Waukesha	125
Bonnie Lane.....	104
BPDD.....	21
Bradford Home.....	107
Brain Injury Alliance of WI	26
Brain Injury Resource Center of WI Inc	26
Breezewood Village I	86, 93
Breezewood Village II	86, 93
Brewers Organics	55
Bridges Builder Project.....	38
Bridges Library System	136
Bridgeway Independent Living Designs, LLC	75
Brighter Days LLC.....	121
Brighton Hospice Wisconsin.....	78
BrightStar of Greater Waukesha & Lake Country	69
Bristol Court	94
Brolen Meadows	110
Brookdale Brookfield Assisted Living.....	104
Brookdale Brookfield Capitol Dr	104
Brookdale Brookfield Memory Care.....	104
Brookdale Sussex	116
Brookfield Adorable Homes I.....	125
Brookfield Adorable Homes II.....	123
Brookfield Adult Center	15
Brookfield Highlands Senior Apartments	91
Brookfield Senior Community Center	160
Brookfield Senior Dining Center	59
Brookfield Sunny Homes.....	120
Brown House	125
Brown House Luxury Living Home A.....	125
Brown Independent Living.....	125
Bureau of Aging and Disability Resources	18
Bureau of Assisted Living.....	13
Bureau of Consumer Protection	32, 132, 134
Bureau of Driver Services	166
Bureau of Nursing Home Resident Care	13
Burke Home	121
Butler Food Pantry	52
Butler House	106
Butler Square	86
By Your Side Care Management.....	29

CAC	49
Camp Evergreen	158
Camp LuWiSoMo	158
Camp Pow Wow	158
Camps	158
Canaan (HIL)	125
Capitol Hill	85
CapTel Inc	61, 164
Care Management	29
Care Matters	69
Care-Age of Brookfield	128
Caregiver Action Network	26
Caregiver Misconduct Registry	12, 26
Caregiver Resources	24
CarePatrol of Greater Milwaukee and Southeastern WI	83
CarePatrol of the Milwaukee Area	83
Caring Alternatives of Muskego	110
Caring Senior Service	58, 69
Caring With Integrity	121
CaringBridge	26
Carriage House	125
Carroll University	38
Castle Manor	120
Castle Manor IV, V, VII, VIII	123
Catholic Charities	69
Catholic Charities- Hoarding	65
CBRF	102
CDC	150
CDPU	49
Cecelia Place	100
Cedar Ridge OCD & Anxiety Adult Residential Care (Rogers Behavioral Health)	147
Celestial Care	69
Center for Deaf-Blind Persons	61
W.I.S.H Program	156
Center for Financial Wellness	32
Center for Inclusive Design and Innovation (CIDI)	75
Center for Life Enrichment (Shorehaven)	38
Center for Veterans Issues	172
Centers for Independence	69, 157
CenterWell Home Health	69, 78
Central Document Processing Unit	49

Changing Point	123
Check-in Monitoring	30
Chef's for Seniors	58
CHI Cares Muskego.....	110
Children & Youth with Special Health Care Needs	27
Children's Resource Center, Southeast Children's Hospital of Wisconsin Regional Center.....	38
CHRIStal Clean.....	66
Christian Family Solutions.....	69
Christian Family Solutions Elder Care	29
CIDI	75
CIS.....	135
City Center at Deer Creek	89
Clarion Manor (CLE)	116
Clean Sweep.....	64
Clearview Home.....	128
Clement J. Zablocki VA Medical Center	81
Clothing and Household Goods.....	30
Coalition of Wisconsin Aging Groups	18, 134
ComForCare Home Care	70
Comfort Care Group Home	125
Comfort Care Group Home 2	104
Comfort Keepers.....	70
Command Laundry.....	66
Commissioner of Insurance.....	131
Commonheart Home Health & Hospice.....	70, 78
Community Action Coalition for South Central WI	49
Community Banquet.....	55
Community Based Residential Facility	102
Community Care	153
Community Care Adult Day Health.....	16
Community Living of Brookfield	120
Community Living of Menomonee Falls.....	122
Community Smiles Dental	35
Community Support Program	146
Compass Point.....	97
Compassus Hospice	78
Comprehensive Community Services CCS	146
Comprehensive Home Care LLC	70
Congregational Home	85, 97, 104, 128
Connected Family Home Care	125
Consumer Financial Protections Bureau	132

Consumer Information.....	31
Consumer Product Safety Commission	18
Consumer Protection.....	132, 134
Cory Home.....	106
Courtyard at Sussex, The (CBRF).....	116
Covering Wisconsin.....	129
CRC	146
Create the Good-AARP	173
Creative Employment Opportunities (CEO).....	45
Credit Report Free	132
Crisis Intervention (Waukesha County, HHS).....	145
Crisis Resource Center (CRC)	146
Curative Care Network	16
CWAG.....	18, 134
Dane County ADRC	13
DAV Volunteer for Veterans	172
Deaf Linx.....	62
Deaf/Hard of Hearing	61
Deer Creek Village	89
Deer Haven (HIL).....	115
Dementia Care Specialist.....	24, 34
Dementia Care/Memory Loss.....	33
Dementia Services	35
Denoon Recovery	142
Dental	35
Dental Hygiene Clinic, WCTC	36
Depart of Agriculture, Trade & Consumer Protection...32, 132, 134	
Depart of Veterans' Affairs	173
DHHS of Waukesha	49
Di Lana House	116
Diabetes Center	60
Dickson Hollow.....	87, 98, 108
Dimensions Living Oconomowoc.....	113
Dimensions Living Pewaukee East.....	115
Dimensions Living Pewaukee West.....	115
Directions to ADRC	5
Disability Rights Wisconsin.....	18, 152
Disabled American Veterans (DAV) Shuttle	168
Discount Mobility Products LLC.....	140
Discount Ramps.....	75, 140
Discovery Commons Brookfield	104
Division of Quality Assurance	12, 18

Division of Vocational Rehabilitation (DVR).....	45
DMV Division of Motor Vehicles	166
Do Not Call Registry.....	132
Dodge County ADRC	14
Donna Lexa Art Centers.....	156
Dose Health LLC.....	140
Douang Phrasavath	124
Dousman Home Meals.....	57
Down Syndrome Association of WI	27
Downing Home (Prader Willi Homes of Oconomowoc.....	116
Downsizing/Decluttering.....	65
DQA.....	18
Driving Evaluations	166
DVR	45
Eagle Community Food Pantry.....	52
Eagle Meadows	93
Eagle Paradise Living	122
Eagle's Wing Free Clinic	138
East Terrace Apartments	94
EasterSeals Southeast WI	16, 156, 159
EasterSeals Southeast WI Guardianship Services	133
Edgewood College-Cutting Edge	40
Education/Health Promotion.....	37
Efficient Cleaning Services LLC	64, 65
Eldercare Locator.....	27
Elected Officials	41
Elite Adult Family Home, Inc.	108
Elizabeth Residence New Berlin	111
Elizabeth's Loving Care	122
Elmbrook Church	38
Elmbrook Humane Society.....	149
Elmbrook New Berlin Senior Taxi.....	168
Emergency Monitoring Services/Safety	44
Emergency Shelters.....	82
Empatia Palliative Care	78
Employment Assistance Services	45
Employment Resources, Inc	45
EMPOWER Prevoc. Skills Prog.	47
Empowering Caregivers	27
Energy Assistance (Energy Services Inc).....	49
Energy Services, Inc ESI.....	49
Enrollment Services Center.....	130

Environment Solutions LLC	64, 65
Equal Employment Opportunity Commission.....	45, 134
Equality Payee Services.....	162
Eras Community Calendar	157, 160
Eras Senior Network	30, 64, 168, 173
ERI	45
Estate Recovery Program (Wisconsin).....	48
Eternal Adult Family Home.....	124
Everbright Adult Family Home	126
Evin at Ocon. Senior Living	99
Evin at Oconomowoc	89
Evin at Oconomowoc Specialty Care	113
Exceptional Health Network	70
Exceptional Living AFH Site 4	122
Express L.I.F.E.....	157
Fair Employment Law.....	18
Fair Housing Council	19
Family Care.....	152
Family Care Partnership.....	153
Family Caregiver Alliance.....	27
Family Caregiver Resources	24
Family Promise of Western Waukesha County.....	82
Farmers Market Vouchers	52
Father Solanus Casey CBRF	105
FCC	19
Federal Citizen Information Center.....	32
Federal Communications Commission	19
Federal Trade Commission	19
File of Life	44
Financial Assistance.....	48
Financial Industry Regulatory Authority	132
First Person Care Consultants	155
Fleetfoot (HIL)	116
Food Assistance.....	52
Food Pantries.....	52
Food Pantry Serving Waukesha County.....	53
FoodShare	52, 130
Foot Care	60
Fortress Forensic Investigations.....	19
Forward Health-Member Services	130
Foundation for Rural Housing.....	49, 51
Four A's Helping Lives	122

Foxbrook Senior Apartments.....	85
Franciscan Woods	128
Fraud	132
Fraud Hotline	133
Free Clinic.....	138
Free Credit Report	132
Free Legal Answers	134
Friendships Unlimited (NAMI)	143
Froedert & Medical College of WI Memory Disorder Clinic	33
Froedert Hospitals.....	80
Froedert & Medical College of WI Geriatric Psychiatry Clinic	33
Gardetto Family Community Dental Clinic.....	36
Generations Online	164
Genoa Pharmacy	142
Geriatric Assessment.....	33
Going Beyond Travel	162
Golden Oaks Assisted Living	111
Good People	70
Goodwill Industries.....	16, 30
Go-Riteway Connection	169
Government Phone	165
Grace Commons.....	87, 98
Grace Commons II	108
Grace Commons III	108
Grace Home AFH (St. Coletta of WI).....	126
Grand Hills Castle	99
Grand Hills Castle, The	111
GrandPad	164
Granite Hills Hospital.....	143
Great Lakes ADA Center.....	46
Greater Wisconsin Agency on Aging Resources (GWAAR)	19
Green Valley (CFH).....	126
Greenbrier Village Apartments	93
Greenfield Home	126
Grocery Delivery/Pickup (online)	55
Group Medical Supply.....	140
GT Independence	155
Guardian Pharmacy Wisconsin	142
Guardianship Services	133
Guardianship Support Center (GWAAR).....	133
GWAAR	19, 133
Hair Care	60

Hampton Regency Apartments	86, 92
HandiRamp	140
Hannah Home Health Care, Inc	70
Hanson House	106
HarmonyCares Home Health	70
HarmonyCares Medical Group	150
Hartland Area Food Pantry	53
Hartland Place	107
Hartland Terrace	107
HAWS	44, 149
Hawthorne House (HIL)	109
Hawthorne Lane House	120
Hawthorne Place Apartments	90
Healing Harmonies Music Therapy	157
Health Insurance	129
Health Insurance Marketplace	129
Health Network of WI	70
HEAR WI	62
Hearing Aid Program-WI Lions Foundation	63
HearingLife	62
Hebron Housing Services	82
Hekkers Handy Hands	75
HelloFresh	57
Helping Hands Community Adult Day Center	16
Heritage at Deer Creek	99
Heritage City Center Senior Apartments	89
Heritage Court Deer Creek	111
Heritage Court Waukesha	115
Heritage Court-Menomonee Falls	109
Heritage Elm Grove	97
Heritage Lake Country	86, 98, 107
Heritage Muskego	88, 98, 110
Heritage of Elm Grove	107
Hesed Transition Program (formerly AbleLight College)	40
Hickory Communities	95
Hickory View Commons Sr Apartments	94
High Ridge Manor	89, 93
Highlands at Aero Park	87
Highlands at Wildwood Lake Senior Apts	87
Highlands South Apartments	91
HIL Skyline House	112
Hillcrest Apartments	95

Hillcrest Park Senior Apartments.....	91
Hillsdale Home	105
Hillside Terrace (Shorehaven).....	113
Hillside Woods I	86
Hillside Woods II	86
Hispanic Health Resource Center	19, 38
HMO Ombudsmen	130
Hoarding help.....	65
Holding Hands Homecare	71
Holistic Home and Hospice	71
Holmes Adult Family Home.....	120, 126
Home Care Assistance	73
Home Care Services (HCS)	71
Home Cares Adult Facility Home	122
Home Chores, Home Health Care, Home Maint./Mod., Med.	
Equip/Supplies, Med. Setup/Delivery	7
Home Clean Out Crew	65
Home Delivered Meal Providers (Private)	57
Home Delivered Meals	57
Home Delivery Incontinence Supplies	140
Home Health Care	67
Home Helpers of Greater Milwaukee	71
Home Helpers of Lake Country	71
Home Instead Senior Care (Waukesha).....	71
Home Laundry	66
Home Maintenance/Modification	74
Homeless Shelters	82
Homemaker	67
Homestead & Income Tax Credit	32
Homestyle Direct.....	57
Hope Center.....	49, 55, 82
Hope Center Clothing Shop	31
Horizon Home Care and Hospice.....	57, 71, 78
Horwitz-DeRemer Planetarium.....	156
Hospice/Palliative Care	77
Hospitals	80
Housing.....	82
Housing and Urban Development	84
Housing Discrimination Hotline.....	19
Housing Matters	120
Housing Matters II	105
Housing Resources and Senior Placement	83

HUD	84
Humane Animal Welfare Society/Waukesha Co (HAWS).....	149
Hydrite (St. Coletta of WI)	117
Iberias House of Hope.....	117
iCanConnect	165
Identity Theft	132
iLife Financial Management Services	155
I'm Hair for You	60
Immigration-Legal Services	135
IMPACT 2-1-1	143
Inclusa.....	154
IndependenceFirst	19, 38, 46, 71, 141
Independent Living	84, 85
Information and Complaint Message Center	12
Inpatient Services (Waukesha County HHS)	145
Instacart	56
Insurance	129
Interim Healthcare.....	71
Internal Revenue Service	32, 163
IRIS (Include, Respect, I Self Direct)	154
IRIS Fiscal Employment Agents (FEAs)	155
IRIS Independent Consultant Agencies (ICAs).....	154
IRS	32, 163
IRS National Taxpayer Advocate Helpline.....	20
J & B Medical Supply Co, Inc	140
James Place	39, 46, 133, 134
Jefferson County ADRC	14
Jeffworth Apartments	94
Job Accommodation Network.....	46
Johannesen Adult Family Home.....	123
Joy Home Care	126
Julian AFH (St. Coletta).....	126
Junk Removal	65
Juno House Shelter.....	82
Katie Beckett Program	130
Katy's Closet	141
Kenosha County ADRC.....	14
Kensington Care & Rehab. Center	129
Kept By Grace.....	126
Kettle Moraine Food Pantry.....	53
Kettle Moraine Senior Center	160
Kingdom Homes Cleveland	126

Kings Adult Family Home	120
Kirkland Crossings	90, 100, 115
Knoll Crest Apartments	93
KPI Home Healthcare	71
L.I.F.E. Academy	39
La Casa de Esperanza.....	20, 39, 50, 75
La Casa De Esperanza (VITAS).....	163
La Casa Village I & II.....	95
Lake Area Free Clinic.....	138
Lake Area Free Clinic- Dental Clinic.....	36
Lake Country Caring	31
Lake Country Fine Arts School and Gallery.....	157
Lake Country Health & Rehab Services	128
Lake Country Landing	100
Lake Terrace Apartments East.....	100
Lake Terrace/Shorehaven.....	89
LakeHouse Menomonee	87, 98
Lakeview Terrace.....	88, 93
Lakewood Memory Care & Assisted Living	105
Lamers Tour & Travel	162
Landlord/Tenant Concerns.....	134
Lang Home	113
Latino Geriatric Center	16, 33
Laundry.....	66
Law Enforcement	131
Lawyer Referral & Information Service	32, 135
Learning in Retirement of Waukesha Co.....	165
Legacy Hospice	78
Legal Action of WI	133, 135
Legal Answers Free	134
Legal Assistance.....	134
Legal Services	132
Legal Services for Immigrants	135
Leisure and Recreation	155
Lewy Body Dementia Association	35
Liberty House 5.....	122
Libraries	136
Library Memory Project	34
Life Alert.....	44
Life Navigators	136
Life@Home	72
Lifeline	44

Lifeline Phones.....	165
LifeStriders-Therapeutic Riding Center	157
Linden Court Mukwonago	110
Linden Court Waukesha.....	117
Linden Court-New Berlin	112
Linden Heights	101
Linden Ridge	98
LindenGrove-Menomonee Falls	128
LindenGrove-Mukwonago	128
LindenGrove-New Berlin	128
LindenGrove-Waukesha.....	129
Lions Camp.....	159
Literacy Council of Greater Waukesha	39
Lively.....	44
Living Made Easy Homes Site 4.....	122
Long Term Care	21, 151
Low Income Medical Services	138
Low Income/Subsidized Housing.....	92
Lutheran Home Inpatient Unit.....	78
Lutheran Social Services Connections	155
Lynwood of Delafield	115
Mahogany Heart Home 4	122
Main Street Plaza Apartments.....	91
Managed Care Organizations.....	153
Manhattan (CFH)	126
Marion House.....	117
Marquette University School of Dentistry.....	36
Marquette Volunteer Legal Clinic- Volunteer	135
Marshall Home	120
Masonic Healthcare Center for Health and Rehab. Inc.....	128
Matt and Nancy Garcia Adult Family Home.....	124
Maxim Healthcare Services.....	72
MCFI	39
MCFI-Representative Payee	162
MCOs.....	153
Meadowridge Homes	124
Meal Sites	55
Med Group Home Health Care	72
Med Machines.....	139
Mediation Resolutions, LLC.....	135
Medicaid.....	130
Medical Equipment Lending Programs	141

Medical Equipment/Supplies	139
MedicAlert® & Alzheimer's Assn. Safe Return	44
Medicare	130
Medicare Fraud Hotline	133
Medication & Health Test Reminders	30
Medication Setup/Delivery.....	142
Medigap Helpline	130
Medigap Prescription Drug Helpline	131
Meijer	56
Memory Cafes.....	34
Memory Screens	34
Menomonee Falls Health Care Center	128
Menomonee Falls Pantry	53
Menomonee Falls Senior Center.....	160
Menomonee Falls Senior Dining Center.....	59
Menomonee Falls Senior Shuttle	169
Mental Health America.....	143
Mental Health America of WI.....	143
Mental Health Center–Waukesha County	143, 145
Mental Health Services	142
Messner Manor.	93
Meta House.....	147
MetroCare Home Medical & Rehab.....	140
Michigan (CFH).....	127
Mill Pond Senior Village	87
Miller Mobility Products, Inc.....	75, 140
Milwaukee County ADRC.....	14
Milwaukee County Delivered Meals	58
Milwaukee Rehab Hospital at Greenfield.....	80
Milwaukee VA Medical Center	172
Mission Creek at Waukesha.....	117
Mobility Works.....	172
Mom's Meals	58
Monterey & Hillcrest Apartments	91
Moore Love &Care	127
Moraine Lakes Consortium	49, 52, 130
Moreland Plaza Pharmacy	140, 142
Morningside Hills Apartments.....	91
Mountain Village Apartments	91
Movin' Out, Inc	50
Mr. Handyman	75
MS Society.....	27

Mukwonago Food Pantry	53
Mukwonago Senior Dining Center	59
Music Therapy Services of Waukesha County	157
Muskego Food Pantry	53
Muskego Health & Rehab Center	128
Muskego Park & Recreation Dept	160
Muskego School Apartments.....	88
Muskego Senior Taxi.....	169
My Choice WI.....	154
MyFreeTaxes	163
NAMI	144
NAMI Southeast WI.....	27, 144
National Academy of Elder Law Attorneys, Inc.....	135
National Caregiving Foundation	27
National Domestic Violence Hotline.....	12
National Family Caregiver Support Program (NFCSP)	25
National Multiple Sclerosis Society.....	27
National Seating and Mobility	141
New Berlin Food Pantry	53
New Berlin Senior Citizen's Club	160
New Perspective Waukesha.....	91, 101, 117
Next Step in Day Services.....	17
Next Step in Resdntl Svcs Catherine.....	127
Next Step in Residential Services Water	122
NFCSP	25
Nieces Caring Hands 2	123
Norris (St. Coletta)	117
North Lake Food Pantry	54
Nursing Homes	127
Nutrition Counseling	58
Nutrition Education Program	58
Oak Hill Terrace	101, 118
Oakdale 2.....	127
Oakdale Drive (CCLS).....	118
Oasis Senior Advisors	83
OCI	20, 131
Oconomowoc Area Senior Center	160
Oconomowoc Food Pantry	54
Oconomowoc School Apartments	90
Oconomowoc Silver Streak, Inc	170
Oconomowoc VA Clinic.....	173
Office for the Blind and Visually Impaired	62

Office for the Deaf and Hard of Hearing	62
Office of Caregiver Quality	13
Office of the Commissioner of Insurance.....	20, 131
Ombudsman	21, 152
On The Go Mobility	141
Online Grocery Delivery/Pickup.....	55
Opportunities, Inc.	46
Orbit Medical.....	141
Outpatient Mental Health/Substance Use Clinic,(Waukesha County HHS).....	145
Oxygen One, Inc.	141
Ozaukee County ADRC	14
P.a.D.D.S. at Moreland Grove.....	91
PACE (Program of All-Inclusive Care for the Elderly)	153
Pamela Parker Community Outreach Health Clinic	138
Pantheon Industries, Inc	46
Paragon Employment Services	47
Parent to Parent of Wisconsin.....	27
Parents Place.....	20, 28
Parkinson's	29
Parkland Commons.....	90, 94
Parkwood Highlands Senior Apartments	89
Partnership	153
Peace of Mind Concierge Service	64
Personal Care	67
Pet Alert	32, 44, 149
Pets/Wildlife	149
Pewaukee Food Pantry	54
Phoenix Transportation	171
Phone Reassurance.....	30
Physician Service.....	150
Pick 'n Save / Metro Market	56
Pine Point Apartments	92
Poison Center	150
Police contact numbers.....	131
Police Dept.....	131
Post Secondary Schools for I/ID.....	40
Prader Willi Homes of Oconomowoc.....	113, 114
Prader Willi Homes of Oconomowoc-Hanson House	106
Pre-driving Assessment	166
Premier Cleanout Specialists	65
Premier Financial Management Services	155

Private Care Management.....	29
Private Home Delivered Meal Providers	57
Procare Plus	64, 72
Professional Home Care Services, Inc	72
Professional Interpreting Enterprise	62
ProHealth Angels Grace Hospice	79
ProHealth Care	33
ProHealth Care Behavioral & Mental Health Services	144
ProHealth Care Diabetes Center.....	60
ProHealth Care Driver Screening	166
ProHealth Care Hospitals	81
ProHealth Home Care, Inc	72
ProHealth Palliative Care	79
Protected Trust Assistance.....	136
Public Health Department.....	150
Public Service Commission of WI.....	20, 50
Publicly Funded Long Term Care	151
Quail Pointe	90
Quality Home Health Care.....	72
Racine County ADRC.....	14
Rainbow Hospice Care.....	79
Rainbow Terrace (CLE).....	112
Recreation.....	155
Regal Crest West.....	85
Regency Brookfield Memory Care	105
Regency Senior Communities, Muskego (ProHealth).....	88, 99
Regency Senior Community New Berlin (ProHealth).....	89, 99
Regency Senior Community, Brookfield (ProHealth)	85, 97
Renaissance Memory Care of New Berlin	112
Rent Assistance	51
Rent-A-Daughter, LLC.....	72
Representative Payee Services	162
Residential Care Apartment Complexes (RCACs).....	96
Residential Options-Mental Health and Substance Abuse.....	147
Resource Library	24
Respite Care	163
ReStore (Waukesha Habitat for Humanity).....	31
Retzer Nature Center	156
Revitalize Milwaukee.....	76
Richard Home	121
RideLine Program	167
Right at Home	72

Riley's House (Greco)	127
River North Apartments.....	95
River Oaks Apartments	87
River's Edge Apartments.....	92
Riverline Home (Prader Willi Homes of Oconomowoc).....	113
Riverside Lodge	106
Riverview Village.....	109
Riverwalk Senior Housing	87
Road Scholar	157
Rogers Behavioral Health	144
Rogers Memorial Hospital	81
Royal Legacy Adult Family Home	127
RSVP (Retired and Senior Volunteer Program).....	173, 174
Ruby Commons	86, 97
Safe Return.....	44
SafeInHome	165
Safeline Transportation Services.....	171
SAGE.....	20
Salvation Army.....	50, 54, 55, 82
Saratoga Heights	95
Savvy Caregiver.....	25
Savvy Senior	28
Schmitz, Joan	21
Schuetze Recreation Center	158, 161
Seasons Salon LLC	60
Seattle Sutton Healthy Eating	58
Securities and Exchange Commission	133
Segues Senior Move Specialists	66
Sendik's	56
Senior Centers	160
Senior Dining Centers	59
Senior Fitness Programs.....	160
Senior Health Center.....	33
Senior Helpers	73
Senior House	95
Senior Planning Group, Inc	29
Senior Programming/Fitness.....	160
SeniorCare Customer Service Hotline.....	131
Seniors Helping Seniors.....	73
Seniors on the Go	170
Sentry House Shelter	82
Serenity Gardens	123

ServiceMaster Restore	64
Shared-Fare Taxi Program.....	167
Shays Safe Haven	121
Shepherds College.....	41
Sheriff's Department.....	133
Shipt.....	56
Shorehaven Center for Life Enrichment.....	160
Shorehaven Health & Rehabilitation Center	129
Shorehaven Memory Care	113
Shorehaven Tower.....	100
Silver Alert Wisconsin.....	44
Silver Cuisine	58
Silver Sneakers	161
Silvernail Senior Apartments, The	90
Sixteenth Street Community Health Center	148
Sky Residential Brookside.....	112
Skyline House (HIL)	112
Small Stones Wellness Center	141
Smart Moves	66
Social Security	130, 163
Social Security Administration (Local and National)	131
Special Olympics.....	157
Special Touch Ministries	159
Specialized Transportation	167, 168
Spring City Corner Clubhouse.....	144
St. Angela Merici CBRF	105
St. Ann Center for Intergenerational Care	17, 36
St. Camillus Hospice	79
St. Camillus Supportive Home Services	73
St. Croix Hospice	79
St. Maria Crescentia CBRF	105
St. Vincent De Paul Society of Waukesha.....	31
Stair Crest.....	99, 111
Staples Adult Family Home 148th	120
Staples Adult Family Home Lone Elm	120
Staples Adult Family Home Wild Cherry.....	121
State Bar of Wisconsin	135
State Benefits.....	130
Steeple View	88
Stepping Stone.....	114
Stonegate.....	90, 94
Stoney Creek Adult Community	88

Stowell Associates	29
Subsidized Housing/Apartments	92
Substance Use Services	142
Suicide and Crisis Lifeline	144
Summit House	127
Summit Woods.....	92, 101
Sunrise Meadows	105
Sunrise Terrace Scarlett Place.....	106
Sunrise Terrace Woodside.....	107
Sunset Apartments.....	95
Sunset Heights Apartments.....	95
Sunset Woods.....	112
Supportive Community Services	133
Supportive Home Living Services, Inc.....	73
Sussex Area Outreach Services.....	30
Sussex Civic Center.....	161
Sussex Food Pantry.....	54
Sussex Mills Apartments	90
Sussex Senior Dining Center	59
Synergy HomeCare.....	73
Talem Home Care.....	73
Tax Assistance.....	163
Technology	164
Telecommunications Equipment Purchase Program (TEPP)	63
Telephones	165
Tenant Concerns	134
Tenant Resource Center, The.....	134
TEPP	63
The Courtyard at Sussex.....	101
The Home Consortium	75
The Key	29
There's No Place Like Home.....	73
Three Pillars Senior Living	86
Three Pillars Wellness Connection.....	161
Title 19	130
TLC Repair Service LLC	76
TMG.....	155
Toe Nail Trimmers.....	60
Tootl Transport.....	171
Touching Hearts at Home	73
Towner Crest Arbor Memory Care	114
Towner Crest Commons Assisted Living.....	114

Transitions at Home Inc	73
Transitions Living	76
Transportation	166
Transportation Services	168
Transtar Medical Transport	171
Travel	161
Treatment & Support Services Unit (TSSU)	146
Treland Care Management	29
Tricia's Troops Cancer Connection	28
Trualta	28
Trust Assistance	136
TSA Cares	162
TSSU	146
Tudor Oaks	88, 99
Tudor Oaks Health Center	128
Tudor Oaks Windsor Gardens	111
Two Men and a Truck	66
U.S. Dept. of Housing and Urban Development	84
United Way of Greater Milwaukee & Waukesha County	173
Universal Services	66
University of WI Clinics at University Station	33
University of WI Oshkosh-Project Success	41
University of WI Whitewater-LIFE	41
US Citizenship and Immigration Services	135
US Dept of Agriculture Rural Development	76
UW Cooperative Extension, Waukesha County	39
VA Hosp Telephone Triage Nurse Advice Line	172
VA Medical Center	34, 81
Vesta Memory Care	106
Vesta Senior Network, LLC	83
Veteran Services	172
Veterans Crisis Line	145, 173
Veterans' Services Office	20, 50, 173
Veyo	170
Vial of Life Project	45
Victoria Drive (CCLS)	118
View at Pine Ridge II, The	114
View at Pine Ridge, The	114
Viewclix	165
Village at the Falls	88
Village Caregiving-Southern WI	74
Village on the Square	86

Village Primary Care Providers	150
Vision Forward Association	63
Visiting Angels	74
Vista Pointe	109
Vista Pointe II	109
Vista Pointe III	109
Vitas Innovative Hospice	79
Vitas-Ruth House Hospice	79
Volunteer Center	173
Volunteer Ombudsman program	174
Volunteer Opportunities	173
VolunteerMatch	173
VRI	45
W.I.S.H Program	156
Walmart	56
Walworth County ADRC	14
Wash Crew	66
Washington County ADRC	14
Waters of Pewaukee, The	101, 118
Waukesha American Job Center	47
Waukesha Community Health Center	138
Waukesha County ADRC	14
Waukesha County Bar Association	32
Waukesha County Business Alliance	21
Waukesha County Department of Health & Human Services	145
Waukesha County Dept of Parks & Land Use	158
Waukesha County Family Division	135
Waukesha County Federated Library System	136
Waukesha County Mental Health Ctr	81
Waukesha County Parks Dept	174
Waukesha County Public Health Department	150
Waukesha County Sheriff's Department	131, 133
Waukesha County Technical College (WCTC)	40
Waukesha County Volunteer Trans Service	170
Waukesha Family Medicine Clinic	138
Waukesha Free Clinic	138
Waukesha Housing Authority	51, 84
Waukesha Memorial Hospital	33
Waukesha Metrolift	171
Waukesha Parks, Recreation & Forestry Dept	158, 161
Waukesha Service Club Thrift Shop	31
WCTC	40

WE Energies	51
Well Badger Resource Center	28
Well Spouse Association	28
WellRive	66
Welsh Court (CCLS)	118
West Grove Apartments	92
Westerly Pewaukee Memory Care	101, 115
Westwood Heights	95
WHA	51, 84
WHEDA (Wisc Housing Economic Development Auth)	76
WHEDA-Property Tax Deferral Loan Program	51
Wheelchair Van Sales &Rentals	172
WI Adult Center	17
WI Alzheimer's Institute	35
WI Badger Camp	159
WI Board for People with Developmental Disabilities	21
WI Board on Aging and Long Term Care	21
WI Coach Lines	171
WI Council of the Blind and Visually Impaired Council	63
WI Council on Problem Gambling, Inc	148
WI Depart of Revenue	32
WI Dept of Health Services, Div of Quality Assurance	12
WI Dept of Transportation	166
WI Donated Dental Services	36
WI FACETS	21
WI Family Assistance Center for Education, Training & Support	21
WI Family Caregiver Support Programs	28
WI Family Ties	146
WI Housing Search	84
WI Independent Learning College	40
WI Lions Camp	159
WI Lions Foundation	63
WI Parkinson's Association	29
WI Pooled and Community Trusts	136
WI Recipient Call Center	37
WI Senior Employment Program	47
WI Talking Book & Braille Library	40
WI Telecommunication Relay System	63
WI United Methodist Camps	159
Widows or Widowers (WOW)	28
Wildlife in Need Center	149
Wildwood Highlands	88

Wilkinson Manor	90, 94
Wilkinson Woods V	100
Willow Brook Court.....	86
Willow Park	95
Wisconsin Adaptive Sports Association.....	158
Wisconsin Dept. of Health Services	151
Wisconsin Elder Abuse Hotline	133
Wisconsin Funeral and Cemetery Aids Program	51
WISE Senior Employment Program	47
WisHope Recovery Center.....	147
WisPACT	136
Women for Sobriety	148
Women's Center, The	13, 21, 83, 135
Women's Health and Recovery Project (WHARP)	148
Woodman's	56
Woodview Senior Apartments	89
Wright Stride LLC.....	127
Yours Truly Adult Family Home.....	124

NOTES