

Waukesha County

Department of Parks and Land Use



RETZER NATURE CENTER Cancellation Policy

Public Programs

Cancellations must be made by phone (262) 896-8007 and, if a fee is charged, before the registration deadline to receive credit to your account for future use (unless otherwise noted). If cancellation is made after the registration deadline, all registration fees will be forfeited.

Special Events:

Waukesha County may cancel the events if there are:

- Wind chills greater than -35 degrees F
- Warnings issued by the National Weather Service
- Unsafe conditions.

Visit www.waukeshacounty.gov/parkalerts for information.

Guests that cancel their registration 7 or more days prior to the event will be issued an account credit for the event however, due to limited capacity for events, if guests cancel within 7 days of scheduled event, all fees paid will be forfeited.

Thank you for your cooperation!