



Aging and Disability Resource Center
of Waukesha County

Your Bridge to Support

2026 - 2027

RESOURCE GUIDE

A resource guide for older adults, adults with disabilities, adults living with dementia, family caregivers, and professionals.

(262) 548-7848

www.WaukeshaCounty.gov/ADRC

PHONE DIRECTORY

Emergency.....	911
Suicide or Mental Health Emergency.....	988
IMPACT 2-1-1	211 or (866) 211-3380
ADRC of Waukesha County.....	(262) 548-7848
Adult at Risk/Elder Abuse Reporting	
.....if immediate emergency	911
..... or	(262) 548-7848
Wisconsin Poison Center	(800) 222-1222
	www.wisconsinpoison.org/poison-home
Waukesha County Sheriff's Department	
(Crime, identity theft, fraud, non-emergency)	
.....	(262) 446-5070

ADRC CONTACT INFORMATION:

Location:
Human Services Center
First Floor
514 Riverview Avenue
Waukesha, WI 53188

- Located on Waukesha Metro Bus #9
- Marked parking spots available for adults 60+ and accessible parking

Local: **(262) 548-7848**

Toll Free: (866) 677-2372

Deaf and hard of Hearing: Dial 711 for Wisconsin Relay Service

Fax: (262) 896-8273

Email: ADRC@waukeshacounty.gov

Website: www.WaukeshaCounty.gov/ADRC

Follow Us on Facebook www.facebook.com/ADRCWC

Sign up for our free monthly newsletter by contacting us directly.

Rev 12/2025



ADRC Mission Statement

To provide older adults and adults with physical, developmental and intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.



ADRC of Waukesha County is a division of the Waukesha County Department of Health and Human Services

About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC), a division of Waukesha County Department of Health and Human Services, whose purpose is to provide a source of useful and reliable information about services and programs for adults with physical disabilities, developmental disabilities, older adults, adults with dementia, and their family members in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known.

If more details are needed, call the ADRC at (262) 548-7848 or (866) 677-2372, during business hours, 8:00 am – 4:30 pm, Monday-Friday, excluding holidays.

The publication of the ADRC is supported in part by local, state, and federal funds provided through Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin, or any other protected characteristic.

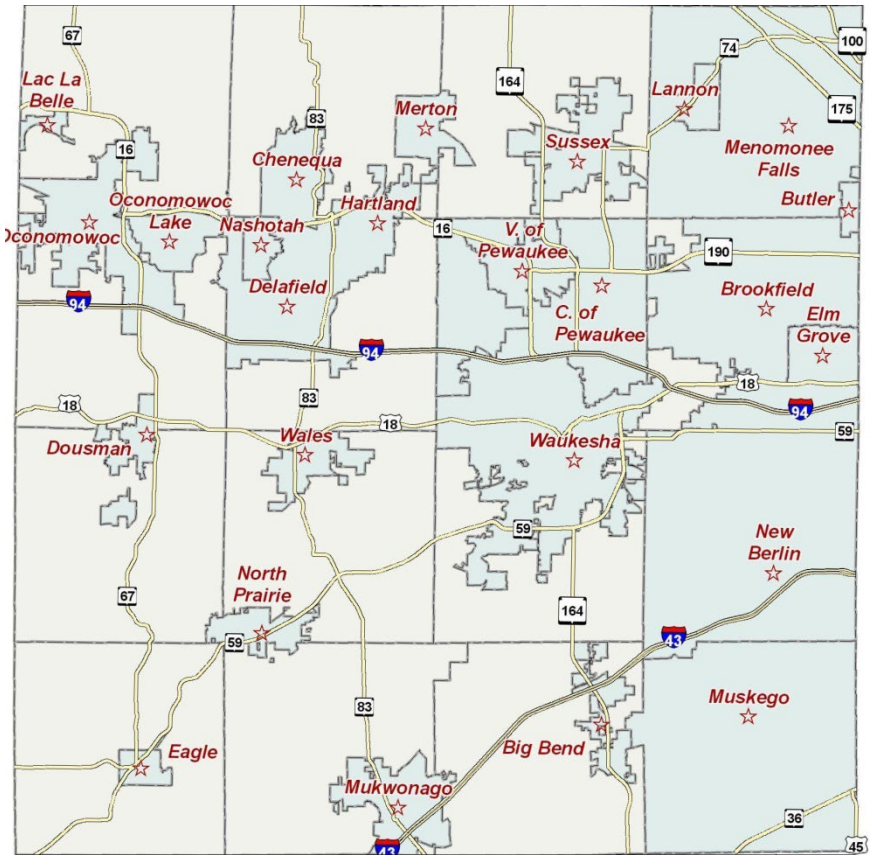
To be considered for inclusion:

- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please visit and submit a form here: <https://webforms.waukeshacounty.gov/HHS/Resource-Guide-Request-for-Inclusion>

Waukesha County Map



Directions to ADRC

Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the Human Services Center and turn right into the parking lot. ADRC, is located inside the Human Services Center.

Quick Reference Guide

When I need...	I can refer to...	On pages...
General help around the house	Home Chores, Home Health Care, Home Maint./Modification, Medical Equip/Supplies, Medication Setup/Delivery	64-76, 139-142
Help with meals or food	Food/Meals/Nutrition	52-59
Help ensuring my safety & security	Check-in Monitoring, Consumer Information, Emergency Monitoring/Safety, Law Enforcement, Legal Services	30-31, 44, 131-136
A ride to the doctor, store, etc.	Transportation & Driving Evaluations	166-172
Health care in my home	Home Health Care, Med. Equip/Supplies, Med. Setup/Delivery, Physician Services	67-73, 142, 150
Help for the person who takes care of me	ADRC, Adult Day Services, Advocacy, Caregiver/Support Resources, Respite	12-16, 24-28,
Housing options	Adult Family Homes, CBRF, Emergency Shelters, Housing Resources & Senior Placement Services, Independent Living, Low-Income/Subsidized, Nursing Homes, RCAC	82-128
Social or recreational activities	Pets/Wildlife, Recreation, Camps, Senior Programming/Fitness, Travel	149, 155-161
Help planning my long-term care needs	ADRC, Benefit Specialist Programs, Care Management (private), Insurance, Publicly Funded LTC Programs	12, 22-23, 29, 129-130, 151-155
Public assist. programs, health insurance	ADRC, Advocacy, Benefit Specialist Programs, Insurance, Publicly Funded Long Term Care	12, 17-23, 129-130, 151-155
Filing an appeal, complaint, or fraud/scams	Advocacy, Consumer Information, Elected Officials, Insurance, Law Enforcement, Legal Services	17-21, 31-32, 41, 129-136

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ABUSE / NEGLECT

Aging and Disability Resource Center (262) 548-7848
.....Toll Free (866) 677-2372

514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency. Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility, or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

www.waukeshacounty.gov/adrc

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client’s property).

www.dhs.wisconsin.gov/misconduct/registry.htm

National Domestic Violence Hotline (800) 799-7233
.....TTY (800) 787-3224

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

www.thehotline.org

Wisconsin Department of Health Services..... (608) 266-1865
Division of Quality Assurance (608) 266-8481
Information and Complaint Message Center

..... (800) 642-6552
.....TTY (888) 701-1251

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

www.dhs.wi.gov

Bureau of Assisted Living (608) 264-9888
Dept. of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 2969, Madison WI 53701
www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care (414) 227-5000
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality (608) 261-8319
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm

The Women’s Center (Domestic Violence/Sexual Assault)
..... **24-Hour Crisis Line (262) 542-3828**
505 North East Ave, Waukesha WI 53186
www.twcwaukesha.org

AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the public a single-entry point for information and assistance on issues affecting older adults, adults with disabilities, adults with dementia, or their families. These centers are welcoming and convenient places to get information, advice, and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County (855) 417-6892
..... (608) 240-7400
www.daneadrc.org

- ADRC of Dodge County** (800) 924-6407
 (920) 386-3580
www.co.dodge.wi.gov/adrc
- ADRC of Jefferson County** (866) 740-2372
 (920) 674-8734
www.jeffersoncountywi.gov
- ADRC of Kenosha County** (800) 472-8008
 (262) 605-6646
Adrc.kenoshacounty.org
- ADRC of Milwaukee County** (414) 289-6874
www.county.milwaukee.gov/EN/DHHS/Older-Adult-Services
- ADRC of Ozaukee County** (262) 284-8120
 (866) 537-4261
www.co.ozaukee.wi.us/ADRC
- ADRC of Racine County** (866) 219-1043
 (262) 833-8777
www.adrc.racinecounty.com/department/human-services/adrc
- ADRC of Walworth County** (800) 365-1587
 (262) 741-3400
www.co.walworth.wi.us/376/Aging-Disability-Resource-Center
- ADRC of Washington County** (262) 335-4497
 (877) 306-3030
www.washcowisco.gov/adrc
- ADRC of Waukesha County** (866) 677-2372
 (262) 548-7848
www.waukeshacounty.gov/adrc

To find your local ADRC/Tribal ADRC in Wisconsin, visit:
www.dhs.wisconsin.gov/adrc/consumer/index.htm

Or call 844-WIS-ADRC (844) 947-2372

ADULT DAY SERVICES AND CENTERS

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

ACAP..... (262) 521-1120

(Adaptive Community Approach Program)

121 Wisconsin Ave, Waukesha WI 53186

Assists individuals with disabilities to participate in their community.

www.acap-waukesha.org

Adult Day Services of Southeastern Wisconsin- Riverview Center..... (262) 349-4946

1215 S Grandview Blvd, Waukesha WI 53188

Serves: Developmentally Disabled

www.adultdaysewi.com

Brookfield Adult Center (262) 599-8083

20711 Watertown Rd. Suite V, Waukesha WI 53186

Serves: Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's

www.brookfieldadultcenter.com

Community Care Adult Day Center (262) 953-8500
1801 Dolphin Dr, Waukesha WI 53186
Serves: Advanced Age, Developmentally Disabled and
Physically Disabled
www.communitycareinc.org/

Curative Care Network–Menomonee Falls (414) 479-9399
W187N8661 Maple Rd, Menomonee Falls WI 53051
Serves: Developmentally Disabled
www.curative.org

EasterSeals Southeast Wisconsin
Waukesha Center (262) 953-2260
201 Wisconsin Ave, Waukesha WI 53186
Serves: Developmentally Disabled
www.eastersealswise.com

Goodwill Industries
James O. Wright Center for Work and Training
..... (414) 847-4960
6055 N 91st Street, Milwaukee, WI 53225
Serves: Developmentally Disabled
www.goodwillsew.com

Helping Hands Community Adult Day Center
..... (262) 309-6046
S22 W22660 Broadway Unit 4, Waukesha WI 53186
Serves: Developmentally Disabled
www.hhcwi.com

Latino Geriatric Center (414) 384-3100
United Community Center
1028 S 9th Street, Milwaukee WI 53204
The Adult Day Center provides personal care, activities and
health services for older adults in a bilingual/bicultural
environment.
www.unitedcc.org

Next Step in Day Services

Rogers Campus (262) 784-1840
16208 W Rogers Dr, New Berlin, WI 53151
South Campus (262) 923-7790
2075 S 170th St, New Berlin, WI 53151
Serves: Developmentally Disabled
www.nextstepresidential.com

St. Ann Center for Intergenerational Care

Stein Campus..... (414) 977-5000
2801 E Morgan Avenue, Milwaukee WI 53207
Bucyrus Campus..... (414)-210-2450
2450 W North Avenue, Milwaukee WI 53205
Serves: Advanced Age and Developmentally Disabled
www.stanncenter.org

Wisconsin Adult Center (262) 695-9472

1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
Serves: Irreversible Dementia/Alzheimer’s, Developmentally Disabled and Physically Disabled
www.wisconsinadultcenter.com/

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.

..... (608) 261-6939
www.safetyweb.org

Aging and Disability Resource Center of Waukesha County (ADRC)..... (262) 548-7848

514 Riverview Ave, Waukesha WI 53188
www.waukeshacounty.gov/ADRC

AARP - Wisconsin (866) 448-3611

www.aarp.org
AARP Membership (888) 687-2277
www.aarpmembership.org

ARCh (262) 542-9811

(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha WI 53186
www.archchangeslives.org/

Better Business Bureau Serving Wisconsin (414) 847-6000
Combat consumer fraud–business complaints and reviews
www.bbb.org

Bureau of Aging and Disability Resources (608) 266-2536
1 W Wilson St #551, Madison WI 53703
www.dhs.wisconsin.gov/aging

Coalition of Aging and Health Groups..... (800) 488-2596
30 W Mifflin St #406, Madison WI 53703
www.cwag.org

Consumer Product Safety Commission Hotline (800) 638-2772
..... **TTY (800) 638-8270**
Questions/complaints about consumer product recalls.
www.cpsc.gov

Disability Rights Wisconsin (414) 773-4646
..... **(800) 928-8778**
1205 South 70th St., Suite 500, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Division of Quality Assurance..... (608) 266-8481
P.O. Box 2969, Madison, WI 53701
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
www.dhs.wisconsin.gov/dqa/sections.htm

Fair Employment Law
Madison office (608) 266-6860
Milwaukee office (414) 227-4384

Fair Housing Council (414) 278-1240
..... (877)-647-3247
759 N Milwaukee St, Suite 500, Milwaukee WI 53202
Non-profit organization that operates a full-service fair housing program. If you think you may have experienced discrimination in the housing market, please contact them.
www.fairhousingwisconsin.com

Federal Communications Commission (FCC) (888) 225-5322
To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)
www.fcc.gov/consumers

Federal Trade Commission (877) 382-4357
To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.
www.ftc.gov/

Fortress Forensic Investigations..... (262) 278-0325
Providing advocacy for at-risk victims of financial exploitation through forensic accounting services.
www.protectyourfortress.com

Greater Wisconsin Agency on Aging Resources (GWAAR)
..... (608) 243-5670
1414 MacArthur Rd, Suite A, Madison WI 53714
www.gwaar.org

Hispanic Health Resource Center (HHRC)..... (262) 928-4181
210 NW Barstow St #109, Waukesha WI 53188
Resources available in Spanish.

Housing Discrimination Hotline (800) 669-9777
HUD Milwaukee Field Office (414) 297-3214
310 W Wisconsin, Ste. 950W, Milwaukee WI 53203
www.hud.gov

IndependenceFirst V/TTY (414) 291-7520
540 S 1st St, Milwaukee WI 53204
www.independencefirst.org

IRS National Taxpayer Advocate Helpline..... (414) 231-2390
..... **(855) 833-8230**
211 W Wisconsin Ave., Ste 507, Milwaukee WI 53203
Taxpayer advocates regarding Federal tax problems.
www.irs.gov/advocate/local-taxpayer-advocate

La Casa de Esperanza (262) 547-0887
410 Arcadian Ave, Waukesha WI 53186
www.lacasadeesperanza.org

Office of the Commissioner of Insurance..... (800) 236-8517
101 East Wilson St., Madison WI 53703
Complaints and information.
www.oci.wi.gov

Parents Place (262) 549-5575
S22 W22660 Broadway, Suite 2, Waukesha WI 53186
www.ppacinc.org

Public Service Commission of WI..... (800) 225-7729
Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating an agreement.
www.psc.wi.gov/Pages/Home.aspx

SAGE.....(877) 360-5428
SAGE leads in addressing issues related to lesbian, gay, bisexual, transgender, queer and questioning and other self-identifying members of the community (LGBTQ+) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBTQ+ older people, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBTQ+ life in later years.
www.sageusa.org

Veterans' Services (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
www.waukeshacounty.gov/veterans

Waukesha County Business Alliance (262) 542-4249
2717 N Grandview #300, Waukesha WI 53188
www.waukesha.org

Wisconsin Board for People with Developmental Disabilities (Wisconsin BPDD) (608) 266-7826
101 E Wilson St, Madison WI 53703
WPDD was established to advocate on behalf of individuals with developmental disabilities.
www.wi-bpdd.org

WI Board on Aging and Long-Term Care (800) 815-0015
www.longtermcare.wi.gov/

Regional Ombudsman, Patti Noble (262) 542-8249
..... (800) 815-0015

Email: patricia.noble@wisconsin.gov
1402 Pankratz St, Suite 111, Madison WI 53704
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referrals, and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

WI Family Assistance Center for Education, Training & Support (WI FACETS) (414) 374-4645
600 W Virginia St, Suite 501, Milwaukee WI 53204
Serving children and adults with disabilities.
www.wifacets.org

The Women's Center (Domestic violence) 24-Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)

Disability benefit specialists help adults with disabilities answer questions and solve problems related to Social Security, Medicare, Medicaid, health insurance, and other public and private benefits.

You can get free and confidential help from a disability benefit specialist if you:

- Are between the ages of 17 ½ to 59
- Have a disability
- Live in Waukesha County

Get help with:

- **Income** including Social Security benefits such as Disability Insurance (SSDI) and Supplemental Security Income (SSI).
- **Health Insurance** including Medicare, Medicaid, and other programs that help cover health care costs.
- **Housing and utilities** including shutoffs and financial assistance programs.
- **Expenses** including FoodShare, internet, and phone bills.
- **And more...**

Work with a disability benefit specialist to:

- **Apply** for Social Security disability benefits, including SSI.
- **Fill out** forms for continuing disability reviews.
- **Appeal** denials of disability benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

Call the ADRC at **(262) 548-7848** or **(866) 677-2371** if you would like to be referred to a Disability Benefit Specialist.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of

Hearing at **(855) 359-5252** or Jennifer Koehn, DBS supporting DHS at **(262) 347-3045** Videophone or jenniferm.koehn@dhs.wisconsin.gov.

ELDER BENEFIT SPECIALIST PROGRAM (EBS)

Elder benefit specialists (EBS) help older adults understand, get, and keep public and private benefits, including health care and programs that help save money.

All EBS services are free. Benefit specialists don't sell anything and aren't paid by any companies. Their only aim is to help you identify and apply for programs and health care that will best meet your needs.

All elder benefit specialists are certified State Health Insurance Assistance Program (SHIP) counselors.

You can get free and confidential help from an elder benefit specialist if you are:

- Age 60 or older
- Live in Waukesha County

A monthly Welcome to Medicare class is held on the 2nd Wednesday of the month from 1:00-3:00 pm in person or 5:30-7:30pm virtually. It is recommended you attend 2-3 months prior to starting Medicare.

Medicare Open Enrollment is October 15 thru December 7. The EBS program provides information and assistance with Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C).

To get more information contact the ADRC of Waukesha County at (262)548-7848 or register online at: www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Get help with:

- **Health insurance**, including Medicare, Medicaid, SeniorCare, and other programs that help cover health care costs.
- **Income**, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- **Housing and utilities**, including shutoffs, evictions, tenant rights, and financial assistance programs.
- **Expenses**, including FoodShare, internet, and phone bills.

Work with an elder benefit specialist to:

- **Apply** for benefits such as Social Security, SSI, Medicare and Medicaid.
- **Appeal** denials for benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

CAREGIVER / SUPPORT RESOURCES

ADRC **(262) 548-7848**

Alzheimer’s Family Caregiver Support Program (AFCSP):
Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

Resource Library: books, DVDs, brochures, and publications available to be checked out.

Monthly Newsletter: Call 262-548-7848 to be added to the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

National Family Caregiver Support Program (NFCSP):

Part of the Older Americans Act that provides funds to develop programs and services to support family and informal caregivers to care for older adults in their home for as long as possible. Services include providing information to caregivers about possible services, helping caregivers gain access to services, individual counseling, organization of support groups and caregiver training, and respite care.

Relatives as Parents Program (RAPP): Program open to Grandparents and other relatives age 55 and older who have taken on the role of surrogate parenting due to the absence of parents. The child being raised must be under the age of 19 or is age 19-59 with a disability. RAPP can provide support, networking, education, and respite.

Savvy Caregiver: An educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer’s disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach and confidence to set and achieve caregiving goals. This is a 12-hour program delivered in 2-hour sessions over 6 weeks.

Amyotrophic Lateral Sclerosis (ALS) Assn. (800) 782-4747
www.als.org

Alzheimer’s Association Wisconsin Chapter
24/7 Toll-Free Helpline (800) 272-3900
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/

American Cancer Society (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association..... (888) 478-7653
www.stroke.org

Autism Society of Southeastern Wisconsin..... (414) 988-1260
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.asew.org

Brain Injury Alliance of Wisconsin..... (262) 790-9660
105 Garfield Ave, Eau Claire WI 54701
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Network

The nation's leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.
www.caregiveraction.org

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other non-credentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).
www.dhs.wisconsin.gov/misconduct/registry.htm

CaringBridge

Free, personal, and private site that connects people experiencing a significant health challenge to family and friends, making each health journey easier.
www.caringbridge.org

Children & Youth with Special Health Care Needs, Southeast Regional Center..... (800) 234-5437
..... (414) 266-6333
8915 W Connell Ave., Milwaukee WI 53226
Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.
www.crcsoutheast.org/southeastregional

Down Syndrome Association of Wisconsin (414) 327-3729
..... (866) 327-3729
11709 W Cleveland Ave, Suite 2, West Allis WI 53227
www.dsaw.org

Eldercare Locator..... (800) 677-1116
National service for finding area agencies on aging.
www.eldercare.acl.gov

Empowering Caregivers
A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.
www.empoweringcaregivers.org

Family Caregiver Alliance..... (800) 445-8106
National Center on Caregiving
www.caregiver.org

National Alliance on Mental Illness (NAMI) (800) 950-6264
www.nami.org

National Caregiving Foundation (800) 930-1357
Offers a caregiver support kit.
www.caregivingfoundation.org

National Multiple Sclerosis Society (800) 344-4867
www.nationalmssociety.org

Parent to Parent of Wisconsin..... (833) 361-6300
Families who have children with special needs.
www.p2pwi.org

Parents Place (262) 549-5575
S22 W22660 Broadway, Suite 2, Waukesha WI 53186
www.parentsplacewi.org

The Savvy Senior
www.savvysenior.org

The Well Spouse Association (732) 577-8899
Support for spousal caregivers.
www.wellspouse.org

Tricia’s Troops Cancer Connection.....(262) 303-4034
21415 W Greenfield Ave, Suite 102, New Berlin WI 53146
Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.
triciastroops.org

Tualta
Tualta’s caregiver support platform provides skills-based training, support groups, and an online community to families managing care for loved ones at home.
www.wisconsin caregiver.tualta.com

Well Badger Resource Center (800) 642-7837
Home Of Wisconsin First Step
Database of resources for child health, financial assistance, healthcare coverage, mental health and substance abuse, nutrition services, and parenting help.
www.wellbadger.org

Widows or Widowers (WOW) Club.....(262) 501-5575
WOW provides many interesting events, new friends, and a fresh outlook for men and women who have lost a spouse.
www.milwowclub.info

Wisconsin’s Family Caregiver Support Programs
www.wisconsin caregiver.org

Wisconsin Parkinson's Association (414) 312-6990
13400 Bishops Ln, Suite 120, Brookfield WI 53005
www.wiparkinson.org

CARE MANAGEMENT (PRIVATE)

Amada Senior Care (262) 395-7928
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care

By Your Side Care Management, LLC..... (262) 246-2100
PO Box 132 Jackson, WI 53037
www.byoursidecm.com

Christian Family Solutions Elder Care..... (800) 438-1772
W175 N11120 Stonewood Dr., Germantown WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org

Senior Planning Group, Inc (262) 670-8888
125 N. Executive Dr, Suite 210, Brookfield WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

TheKey (Stowell Associates)..... (414) 964-8000
6737 W Washington St., Suite 1100, West Allis WI 53214
Care management, consultation and caregiving to older adults
and adults with disabilities.
www.stowellassociates.com

Treland Care Management LLC.....(414) 581-3481
1122 Windsor Drive, Waukesha WI 53186
www.trelandcaremanagement.com

CHECK-IN MONITORING

Adaptive Technology Resources (262) 375-2020
..... (800) 770-8474

W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com/

Phone Reassurance

Eras Senior Network, Inc (262) 549-3348
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
www.eras.org

CLOTHING AND HOUSEHOLD GOODS

Sussex Area Outreach Services (SOS)..... (262) 246-9860

Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.
N64W23760 Main St., Sussex WI 53089
Located in the Civic Center building next to Pauline Haas Library
www.sussexareasos.org

Goodwill Industries

18605 W Bluemound Rd, **Brookfield** 53045 (262) 901-0089
101 Arrowhead Drive, **Mukwonago** 53149.....(262) 368-2256
W178N9315 Water Tower Pl, **Menomonee Falls** (262) 253-0018
3540 S Moorland Rd, **New Berlin** 53151 (262) 641-8868
1408 Summit Ave, **Oconomowoc** 53066..... (262) 560-0249
2015 Meadow Lane, **Pewaukee** 53072 (262) 574-0704
1400 Nike Dr, **Waukesha** 53186 (262) 547-5023
www.goodwill.org

Hope Center Clothing Shop..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
www.hopecenterwi.org

Lake Country Caring (262) 367-6670
603 Progress Dr, Hartland WI 53029
Clothing, hygiene products, furniture, appliances and household necessities
www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity)..... (262) 662-6061
2120 E Moreland, Waukesha WI 53186
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)
www.habitatwjc.org/restore-1

St. Vincent de Paul Society of Waukesha Oconomowoc
W359N5848 Brown St, Oconomowoc WI 53066
..... (262) 569-0761
Waukesha
818 W Sunset Drive, Waukesha WI 53189..... (262) 547-3281
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop (262) 547-9528
1444 S West Ave, Waukesha WI 53189
www.waukeshaserviceclub.com

CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.
www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau..... (414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Complaints and reports on companies.
www.bbb.org

Consumer Credit Counseling Service of Greater Milwaukee....
..... (414) 482-8801
1020 N 12th Street, 2nd floor, Milwaukee WI 53233
Gives families a way out of their financial difficulties without
having to claim personal bankruptcy or continue to pay high
interest rates.
www.creditcounselingwi.org

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection Hotline (800) 422-7128
Hotline Email: DATCPHotline@wisconsin.gov
Protects consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps; landlord, tenant
complaints.
www.datcp.wi.gov

Internal Revenue Service..... (800) 829-1040
www.irs.gov

Lawyer Referral & Information Service Milwaukee County Bar
Association..... (414) 274-6768
www.findmilwaukeeelawyers.org

Pet AlertHAWES (262) 542-8851
Card allowing emergency responders to find important
information about your pet, or details needed to make
arrangements if you are unable to care for your pet. This
product is a collaboration between the Humane Animal
Welfare Society and the ADRC.
www.hawspets.org/

USAGov (844) 872-4681
1800 F St., NW Washington DC 20405
Publications about autos, health, food, finances, nutrition,
housing, employment, and education.
www.usa.gov/agencies/government-publishing-office

Wisconsin Department of Revenue (414) 227-4000
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status..... (866) 947-7363
www.revenue.wi.gov

DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Latino Geriatric Center (414) 384-3100

United Community Center

1028 South 9th Street, Milwaukee WI 53204

The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. Depending on the results of the initial screening you will receive a referral to see a neurologist in the clinic who will provide a diagnosis and recommend treatment for your primary care physician to follow. UCC also works with the Alzheimer's Association to aid patients with accessing community resources available to those with Alzheimer's disease and their families. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer's disease or other dementias.

www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic (262) 502-3300

North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051

www.froedtert.com/senior-health

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) (414) 805-3666

9200 West Wisconsin Ave, Milwaukee WI 53226

Senior Health Center (262) 928-7898

ProHealth Care - Waukesha Memorial Hospital

721 American Ave #508, Waukesha WI 53188

Evaluation and follow-up recommendations centering on aging and memory concerns.

www.prohealthcare.org/services-senior-care.aspx

University of Wisconsin Clinics (608) 265-1210

2880 University Ave, Madison WI 53705

Evaluation services for seniors including memory assessment

clinic and falls clinic.

www.uwhealth.org/treatments/memory-care

VA Medical Center..... (414) 384-2000

Geriatric Evaluation and Management

5000 W National Ave, Milwaukee WI 53295

A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.

www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer’s or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC at (262) 548-7848 for information on meeting times and locations.

You can also visit Library Memory Project website to find meeting times and locations: www.librarymemoryproject.org

MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

DEMENTIA CARE SPECIALIST

Specially trained ADRC staff members who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer’s disease and other related dementias. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

ALZHEIMER'S DISEASE & DEMENTIA SERVICES

Aging and Disability Resource Center (ADRC) .. (262) 548-7848
..... **(866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.

www.waukeshacounty.gov/adrc

Alzheimer's Association Wisconsin Chapter

24/7 Toll-Free Helpline **(800) 272-3900**

Linea Directa En Español **(414) 431-8811**

Information and support for people with dementia, their families, and caregivers.

www.alz.org/

Alzheimer's Foundation of America..... (866) 232-8484

www.alzfdn.org

Association for Frontotemporal Degeneration .. (866) 507-7222

www.theaftd.org

Lewy Body Dementia Association (800) 539-9767

www.lbda.org

Wisconsin Alzheimer's Institute..... (608) 263-2862

610 Walnut St Suite 957, Madison WI 53726

Milwaukee office **(414) 219-5083**

1020 N 12 St #4180, Milwaukee WI 53233

www.wai.wisc.edu

DENTAL

Community Smiles Dental (262) 522-7645

210 NW Barstow St, Suite 305, Waukesha WI 53188

Menomonee Falls Office..... **(262) 522-7645**

N81 W15062 Appleton Avenue, Menomonee Falls 53151

Dedicated to providing access to affordable and quality dental care in the community

www.communitysmiles.org

**Gardetto Family Community Dental Clinic.....(414) 210-2440
(St. Ann Center for Intergenerational Care)**

2450 W North Ave, Milwaukee WI 53205

For children and adults with disabilities who cannot be treated in a standard dental clinic because of expense and accessibility. Patients will need a referral from a dentist or doctor and must be a resident of Wisconsin.

www.stanncenter.org/community/dental-clinic/

Lake Area Free Clinic- Dental Clinic.....(262) 569-4990

856 Armour Road, Oconomowoc WI 53066

Dental services by appointment only to Waukesha County residents who are uninsured with income at or below 200% of the Federal Poverty Level or patients with Medicaid insurance

www.lakeareafreeclinic.org

Marquette University School of Dentistry (414) 288-6790

1801 W Wisconsin Ave, Milwaukee WI 53233

Dental services at reduced costs

www.mu.edu/dentistry

Waukesha County Technical College Dental Hygiene Clinic

..... (262) 691-5224

327 E Broadway, Waukesha WI 53186

Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.

www.wctc.edu/community/student-provided-services/

Wisconsin Donated Dental Services..... (414) 755-4188

..... (888) 338-6852

Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over).

Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online

www.wda.org/wda-foundation/donated-dental-services

Wisconsin Recipient Call Center..... (800) 362-3002

Provide information to closest dentist that accepts T-19 in your area. Choose "Medicaid" (Option 2) from phone menu.

EDUCATION

ADRC HEALTH AND WELLNESS PROGRAMS

The ADRC of Waukesha County offers a variety of health and wellness workshops throughout the county. All workshops are led by trained leaders to ensure program fidelity. Most of the programs offered meet the highest-level criteria as determined by the National Council on Aging and the Administration for Community Living. High-level evidence-based prevention programs are based on scientific research and are proven to have positive outcomes for safe and healthy aging. In addition to the workshops, the ADRC, in partnership with Public Health, offers a series of monthly presentations on various health-related topics.

Workshops Offered:

- Boost Your Brain and Memory
- Healthy Living with Chronic Pain
- Healthy Living with Diabetes
- Mind Over Matter: Healthy Bowels, Healthy Bladder
- Savvy Caregiver
- Stepping On
- StrongBodies
- Public health education on various topics

For course descriptions and information of how to sign up for a workshop, visit www.waukeshacounty.gov/health-education or contact the ADRC Health Promotion Coordinator at **262-548-7835**.

Accredited Online Colleges and Disability Education

www.accreditedonlinecolleges.org

ADRC Resource Lending Library..... (262) 548-7848

514 Riverview Ave, Waukesha WI 53188

Bridges Builder Project (608) 843-7906
(Living Our Visions Inclusively)
504 S Brearly St, Madison WI 53703
An individualized program that works with adults with disabilities to help them develop integrated, independent community connections and build social skills.
www.lovinc.org

Carroll University (262) 524-7373
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/
Disability Services..... (262) 524-7616
www.carrollu.edu/student-services/accessibility-services

Center for Life Enrichment (Shorehaven)..... (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance, and encouragement for successful aging.
www.shorehavenliving.org/center-for-life-enrichment

Children’s Resource Center, Southeast Children’s Hospital of Wisconsin Regional Center..... (414) 266-6333
..... (800) 234-5437
8915 W Connell Court, Milwaukee WI 53226
www.southeastregionalcenter.org

Elmbrook Church (262) 786-7051
777 S Barker Road, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Hispanic Health Resource Center (HHRC).....(262) 928-4181
210 NW Barstow St #109, Waukesha WI 53186
Classes en Español
www.prohealthcare.org/patients-families/hispanic-health-resource-center

Independence First.....(414) 731-7834
540 S 1st St, Milwaukee WI 53204
2607 N Grandview Blvd, #100, Waukesha WI 53188
Independent Living Skills training classes include topics of

money, home, time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict/anger, stress management, assertiveness, and computer training. Individuals set their goals, and training assists them to be successful in achieving them.

2607 N Grandview Blvd, #100, Waukesha WI 53188

James Place..... (262) 544-9472

129 W Broadway, Waukesha WI 53186

A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, "Strong Women" Exercise, Women's Bible Study, Community Bible Study. Christian Men's Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer, and spiritual groups.

www.elmbrook.org/james-place-waukesha

La Casa de Esperanza, Inc. (262) 547-0887

Service Coordinator Hispanic Outreach

410 Arcadian Ave, Waukesha WI 53186

www.lacasadeesperanza.org

LIFE Services.....(414) 937-2099

(Sponsored by Centers for Independence CFI)

Helps young adults with special needs to create a plan for the next phases of their lives and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.

www.cfihope.org/programs-services/services-for-adults

Literacy Council of Greater Waukesha (262) 547-7323

831 N Grand Ave., Waukesha WI 53186

Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.

www.literacyservices.org/waukesha-enrollment

UW Cooperative Extension, Waukesha County . (262) 548-7770

515 W Moreland Blvd AC G22, Waukesha WI 53188
We teach, learn, lead, and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.
www.waukesha.extension.wisc.edu

WI Independent Learning College – Autism Specific (262) 332-7334

1936 MacArthur Road, Waukesha WI 53187
Provides teens and young adults on the autism spectrum. Programs include daily living skills, communication, recreational therapy, music therapy, prevocational and vocational services.
www.wisconsinilc.org

Waukesha County Technical College (WCTC) ... (262) 691-5566

800 Main Street, Pewaukee WI 53072
www.wctc.edu
Students with Disabilities (262) 691-5089
www.wctc.edu/WCTC/Academics-Resources/Student-Accessibility

Wisconsin Talking Book & Braille Library..... (414) 286-3045

813 W Wells St, Milwaukee WI 53233 (800) 242-8822
Free braille and recorded books and playback equipment for Wisconsin residents who are print handicapped.
www.dpi.wi.gov/talkingbooks

POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES

General website: www.thinkcollege.net

Cutting Edge - Edgewood College (608) 663-2332

1000 Edgewood College Dr, Madison WI 53711
www.edgewood.edu/cutting-edge

Hesed Transition Program (262) 243-2022

12800 N Lake Shore Drive, Mequon, WI 53097
www.cuw.edu/admissions/hesed-admissions

Shepherds College..... (262) 878-5620
1805 15th Avenue, Union Grove WI 53182
www.shepherdscollege.edu/

Project Success - University of Wisconsin Oshkosh
..... (920) 424-1033
800 N Algoma Blvd, Oshkosh WI 54901
Project Success
www.uwosh.edu/projectsuccess

University of Wisconsin Whitewater LIFE (262) 472-1905
800 W Main Street, Whitewater, WI 53190
www.uww.edu/coeps/departments/life-program

ELECTED OFFICIALS

How to Communicate with your federal and state legislators:

There are several ways to communicate with your elected officials such as phone, fax, email, personal visits, and attending public forums. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference.

Written Correspondence

- **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal:** Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.

- **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official.
- **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

Identify your State Legislators:

Call (800) 362-9472
 Website www.legis.state.wi.us

Identify your member of Congress:

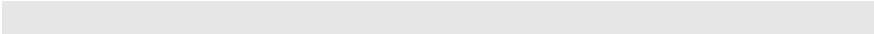
Call (202) 224-3121
Websites www.house.gov
..... www.senate.gov

Identify your County Officials:

Call (262) 548-7003
Website www.waukeshacounty.gov/our-government

Identify your Local Officials:

Call (608) 266-8005
Website www.myvote.wi.gov/en-us/My-Elected-Officials



EMERGENCY MONITORING SERVICES / SAFETY

ADT Home Health Security Systems (800) 276-0965
A personal emergency response system. AARP discount and USAA discount.
www.adt.com/health

File of Life..... (800) 814-1788
High-visibility pouch and card which allows emergency responders to quickly find a patient’s emergency medical contacts, known health issues, medications, allergies, etc.
www.thefileoflife.org

Lifeline (855) 681-5351
www.lifeline.com

Lively..... (800) 918-8543
www.lively.com/

MedicAlert® & Alzheimer’s Assn. Safe Return .. (800) 548-1211
www.alzbr.org/medicalalert-safe-return

Pet Alert.....HAWS (262) 542-8851
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
www.hawspets.org/

Silver Alert Wisconsin
Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer’s, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.
www.Wisconsincrimealert.widoj.gov/silver-alert-program

Vial of Life Project..... (888) 931-1010
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

VRI..... (800) 860-4230
Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.
www.vricares.com

EMPLOYMENT ASSISTANCE SERVICES

Creative Employment Opportunities (CEO)..... (414) 277-8506
2525 N Mayfair Rd, #200, Wauwatosa WI 53226
Assist people with disabilities to obtain and maintain community employment.
www.ceomke.com

Division of Vocational Rehabilitation (DVR)..... (262) 956-6830
2607 N Grandview Blvd #100, Waukesha WI 53188
Evaluation, counseling, training and placement services for jobseekers with disabilities.
<http://dwd.wisconsin.gov/dvr>

Employment Resources, Inc. (ERI) (608) 246-3444
..... (855) 401-8549
4604 Cottage Groves, Madison WI 53716
3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222
Providing employment, benefits, and financial counseling services to people with disabilities, including transition-aged youth, who are considering or pursuing employment.
www.eri-wi.org

Equal Employment Opportunity Commission (414) 662-3680
..... (800) 669-4000
..... TTY (800) 669-6820
310 W Wisconsin Ave, Ste. 500, Milwaukee WI 53203
Enforces Americans with Disabilities Act (ADA). Provides information on vocational rehabilitation.
www.eeoc.gov

- Great Lakes ADA Center**..... V/TTY (800) 949-4232
 Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.
www.adagreatlakes.org
- IndependenceFirst** (414) 291-7520
 540 S 1st St, Milwaukee WI 53204
 Services and skills training, advocacy, peer mentoring and information and referral.
www.independencefirst.org
- James Place** (262) 544-9472
 129 W Broadway, Waukesha WI 53186
 A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.elmbrook.org/james-place-waukesha
- Job Accommodation Network (JAN)** (800) 526-7234
 TTY (877) 781-9403
 Explains rights under ADA and work accommodation possibilities.
www.askjan.org
- Opportunities, Inc.** (262) 569-8888
 (800) 314-4567
 1745 Executive Drive, Oconomowoc WI 53066
 Provides services for individuals with disabilities for the purpose of maximizing their success and enhancing their abilities to be independent, contributing members of the community.
www.oppinc.com
- Pantheon Industries, Inc.**..... (262) 567-2133
 W332 N6786 County Rd C, Nashotah, WI 53058
 Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.
www.pantheonindustries.org

Paragon Employment Services (262) 468-0412

1746 Executive Dr., Oconomowoc WI 53066

Help individuals through referrals from Division of Vocational Rehabilitation to obtain competitive integrated employment where an individual obtains typical jobs in the community, earning at least minimum wage and working among peers without disabilities for the maximum hours consistent with a person’s abilities and preferences.

EMPOWER Prevocational Skills Program

Focuses on education components to lead to success in competitive integrated employment and skill building through activities such as volunteer opportunities, business tours, and social skills.

www.paragoncommunity.com

Waukesha American Job Center (262) 695-7800

2607 N Grandview Blvd Suite A, Waukesha WI 53188

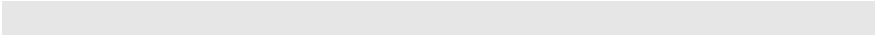
Employment & training services for job seekers & employers.

www.wfdc.org

Wisconsin Senior Employment (WISE) Program

..... **608) 789-5620**

www.workforceconnections.org/wisconsin-senior-employment-program-wise



ESTATE RECOVERY PROGRAM (WISCONSIN)

Estate Recovery Program (Wisconsin)..... (608) 264-6755

The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by the Wisconsin Chronic Disease Program. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25. Recovery is made when a member and the member’s dependents no longer need those assets.

The Money recovered is returned to the programs and used to pay for care for other members. Long-term care services for which the program seeks repayment include, but are not limited to, nursing home services and home care services.

Wisconsin is required by state and federal laws to recover the costs of certain benefits paid on behalf of health care members. These laws are designed to recover assets from those who got benefits.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

For further information go to www.dhs.wisconsin.gov/medicaid/erp.htm

FINANCIAL ASSISTANCE

AnnualCreditReport.com..... (877) 322-8228

AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition (CAC) for South Central Wisconsin, Inc (608) 237-1255
2717 N Grandview Blvd, Suite 303, Waukesha WI 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people's incomes.
www.cacscw.org

Department of Health & Human Services (262) 548-7212
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium..... (888) 446-1239
Financial assistance may be available through Medicaid and FoodShare.
Central Document Processing Unit (CDPU)
..... Fax (855) 293-1822
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
www.access.wisconsin.gov

Energy Services, Inc (ESI)) (262) 549-9666
..... **For Appointments only (800) 506-5596**
707 N Grand Ave, Suite 100, Waukesha WI 53186
Low Income energy assistance program. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

Foundation for Rural Housing (608) 238-3448
..... (888) 400-5974
PO Box 314, Oregon WI 53575
Provides assistance with past due rental assistance, security deposit, mortgage, utility, property tax, and major home repairs. Call for eligibility or visit website for application.
www.wisconsinruralhousing.org/

Hope Center..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
Assistance with transportation to maintain employment, limited medical co-pays, and replacement of ID's and birth certificates. Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza (262) 547-0887
410 Arcadian Ave, Waukesha WI 53186
Center for Financial Stability offers free financial counseling,
employment training, and asset-building services to low-
income individuals and families who are unemployed or
underemployed.
www.lacasadeesperanza.org

Movin' Out, Inc.....(877) 861-6746
.....(608) 251-4446
For many income-qualified home buyers, with disabilities
throughout Wisconsin, Movin' Out can line up favorable
deferred or forgivable loans for down payments that result in
smaller first mortgage loans and reduce the amount of cash
needed for closings.
www.movin-out.org/

Public Service Commission of WI..... (888) 816-3861
Variety of programs available to help households pay for and
obtain access to basic utility, telecommunications, and internet
services. Consumers who are having trouble paying their
energy bills and would like to schedule a payment agreement
should call their local utility directly. If a customer cannot reach
an agreement with their utility provider, they may contact the
Public Service Commission of WI (PSC) Consumer Affairs
Department for assistance in negotiating a reasonable
agreement.
www.psc.wi.gov/

Salvation Army..... (262) 547-7367
445 Madison St, Waukesha WI 53188
Emergency grants for utility payments, with conditions & limits.
www.centralusa.salvationarmy.org/waukesha/

Waukesha County Veterans' Services Office..... (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their
families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

WE Energies (800) 242-9137
Utility payment plans, reconnections.
www.we-energies.com

WHEDA-Property Tax Deferral Loan Program ... (414) 227-4039
611 W National Avenue, Suite 110, Milwaukee WI 53204
www.wheda.com

Wisconsin Funeral and Cemetery Aids Program

Helps pay for funeral, cemetery, and crematory expenses for eligible Wisconsin decedents. To be eligible, the deceased must be in at least one of the WFCAP eligible Medicaid programs at the time of death. Only funeral home, cemetery, and crematory providers may submit a program application, so family members of the deceased should work with their provider to determine if WCFAP assistance is available for their loved one.

www.dhs.wisconsin.gov/em/wfcap.htm

RENT ASSISTANCE

Foundation for Rural Housing..... (608) 238-3448
Provide one time assistance to very low-income households in Wisconsin. Programs offered are assistance for security deposit, delinquent rent, foreclosure counseling and assistance, short term crisis lending, home repair and resources for basic needs. Applications can only be submitted online.
www.wisconsinruralhousing.org

Waukesha Housing Authority..... (262) 542-2262
600 Arcadian Ave, Waukesha WI 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE

Farmers Market Vouchers

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers' markets and roadside stands from June through October.

Please contact the ADRC **(262) 548-7848** starting June 1st for more information about vouchers.

FoodShare Program (Moraine Lakes Consortium)

..... **(888) 446-1239**

Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)

www.access.wisconsin.gov

FOOD PANTRIES

Providing food to limited income households through community food pantries. Contact the local food pantry for eligibility requirements. Many pantries require ID and proof of address. Hours may be subject to change. Call your local food pantry to determine if there are delivery options.

Butler Food Pantry **(262) 781-9521**

St Agnes Church 12801 W Fairmount Ave, Butler WI 53007

Offers short-term emergency assistance.

Monday noon-2 pm and 5-6:30 pm

www.stagnesparish.org

Eagle Community Food Pantry **(262) 594-5200**

St Theresa Church 136 W Waukesha Road, Eagle WI 53119

Wednesday 9:00-10:00 am; 1st and 3rd Tuesday 6:00-7:00 pm

The Food Pantry Serving Waukesha County (262) 542-5300

1301 Sentry Dr, Waukesha WI 53186

Monday through Friday 1:00–3:00 pm

Additional hours Monday 6-8 pm; Saturday 9:30-11:30 am

www.waukeshafoodpantry.org

Hartland Area Food Pantry (262) 367-6373

555 S Industrial Dr, Hartland WI 53029

Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Must live in Arrowhead school district.

www.hartlandareafoodpantry.org

Kettle Moraine Food Pantry (262) 968-6466

All Saints Lutheran Church

705 W Tomlin Rd (Hwy E), Wales WI 53183

1st and 4th Tuesday, Thursday, Saturday 10:00–11:00 am

Menomonee Falls Food Pantry (262) 251-6848

N85 W15382 Menomonee River Pkwy

Menomonee Falls WI 53051

Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm

www.fallsfoodpantry.org

Mukwonago Food Pantry (262) 363-3452

325 Eagle Lake Ave, Mukwonago WI 53149

Monday- Thursday 9 am- noon

2nd Saturday of the month 9 am- noon

www.mukwonagofoodpantry.org

Muskego Food Pantry (262) 679-6448

S81 W19150 Apollo Drive, Muskego WI 53150

Food Distribution: Thursday 1:00–5:30 pm; Donations can be
dropped off Thursday 9 am-5:30 pm.

New Berlin Food Pantry (262) 789-8040

New Berlin Community Center (use east entrance)

14750 W Cleveland Ave, New Berlin WI 53151

Serves New Berlin, Brookfield & Elm Grove

Wednesday noon-5:15 pm

North Lake Food Pantry..... (414) 418-9783

St. Teresa of Calcutta
W314 N7462 State Hwy 83, North Lake WI 53064
Tuesday & Saturday 8:30-9:30 am
[www.stteresaofcalcutta.org/svdp--helping-those-in-need---
foodpantry](http://www.stteresaofcalcutta.org/svdp--helping-those-in-need---foodpantry)

Oconomowoc Food Pantry..... (262) 567-7054

W359 N5848 Brown St, Oconomowoc WI 53066
Photo ID and dated proof of current address required for every visit.
Tuesday & Thursday 1:30-2:30pm, 6:30-7:30pm; Saturday 9:30-10:30am
www.oconomowocfoodpantry.org

Pewaukee Food Pantry..... (262) 893-8241

Gethsemane United Methodist Church (Lower Level)
Mailing Address: PO Box 51, Pewaukee WI 53072
642 Main St, Pewaukee 53072
Wednesday and Saturday 10:00–11:00 am
www.pewaukeefoodpantry.com

Salvation Army, Waukesha (262) 547-7367

445 Madison St, Waukesha WI 53188
Tuesday and Wednesday 1- 4 pm, Friday 9 am-noon
Eligible to receive food once per month.
www.salvationarmyusa.org/wi/waukesha

Sussex Outreach Services–Food Pantry..... (262) 246-9860

N64 W23760 Main St., Sussex WI 53089
Donation drop off: Monday—Friday 10:00 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00
www.sussexareasos.org

FREE MEAL SITES

Community Banquet:

St James Catholic Church (262) 251-3944
W220 N5588 Town Line Rd, Menomonee Falls WI 53051
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:

Hope Center (262) 549-8726
101 W Broadway, Waukesha WI 53186
Breakfast M-Sat 9:00 am, lunch M-Sat 12:00 (noon), evening
meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha..... (262) 547-7367

445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.salvationarmyusa.org/wi/waukesha

ONLINE GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

ALDI

www.aldi.us/en/grocery-delivery/

AmazonFresh

EBT and Quest Cards accepted for online payment.
www.amazon.com

Brewers Organics (414) 483-3191

Organic produce delivery serving SE Wisconsin.
www.brewersorganics.com/

Instacart..... (888) 246-7822
..... **Senior Support (844) 981-3433**

Offers delivery from a variety of community grocers, pet stores, drug stores, and bulk stores. A computer is needed for this service.

www.instacart.com/

Meijer (877) 363- 4537

Online ordering for curbside pickup or delivery available.

www.meijer.com/

Pick 'n Save / Metro Market call your nearest location

Online ordering for curbside pickup available.

www.picknsave.com/

www.metromarket.net/

Sendik's call your nearest location

Offers online ordering service for curbside pickup. Phone orders and home delivery offered from select locations.

Credit/Debit card required. 24-hour advanced notice required.

www.sendiks.com/

Shipt..... (888) 807-5537

Offers online ordering and delivery service from Meijer, Metro Market, Pick N' Save, Target, and Walgreens stores.

www.shipt.com/

Walmart..... call your nearest location

EBT and Quest Cards accepted for online payment.

www.walmart.com

Woodman's..... call your nearest location

Offers online ordering, and pickup/delivery service

Shopwoodmans.com

HOME DELIVERED MEALS

Aging and Disability Resource Center..... (262) 548-7848
514 Riverview Avenue, Waukesha WI 53188
Home Delivered Meals: Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.
Hours/Days: Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.
Eligibility: Homebound persons 60 years and older who cannot leave home under normal circumstances.

PRIVATE MEAL DELIVERY PROVIDERS

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

Blue Apron..... (646) 891-4349
Ingredient and recipe meal kit delivery service
www.blueapron.com/

Dousman Home Meals..... (262) 441-9272
Serving: Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

HelloFresh (646) 846-3663
Ingredient and recipe meal kit delivery service.
www.hellofresh.com/

Homestyle Direct (866) 735-0921
Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.homestyledirect.com

Horizon Home Care and Hospice (414) 365-8300
Call for delivery area availability and pricing. No age requirement.
www.horizonhomecareandhospice.org/in-home-care/meals-on-wheels/

Milwaukee County Delivered Meals (414) 289-6874
<https://county.milwaukee.gov/EN/DHHS/Older-Adults-Services/Senior-Centers--Dining>

Mom's Meals..... (877) 508-6667
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate-controlled meals also available and gluten-free, low sodium and vegetarian.
www.momsmeals.com

Seattle Sutton Healthy Eating (800) 442-3438
www.seattlesutton.com

Silver Cuisine (844) 404-3663
www.silvercuisine.com

NUTRITION COUNSELING

Nutrition Education Program (262) 548-7877
Waukesha County University of Wisconsin-Extension
Classes available for low-income families, individuals, youth, and the elderly.
www.waukesha.extension.wisc.edu

PRIVATE IN-HOME MEAL PREP

Caring Senior Service.....(414) 395-8106
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
Caregivers prepare and encourage proper diet and nutrition based on each client's individual needs.
www.caring seniorservice.com/milwaukee/services/meal-preparation

Chefs for Seniors.....(262) 492-4611
30710 Chapman Ln, Waterford WI 53185
A personal chef cooks meals in home that can be packaged to be reheated throughout the week while providing companionship to the senior client.
www.chefsfor seniors.com/southeastern-wi

SENIOR DINING CENTERS

ADRC Senior Dining Centers, with locations throughout Waukesha County, welcome individuals aged 60 and over, as well as their spouses, no matter their age. Come enjoy a delicious meal, socialize, or volunteer to make a meaningful impact in your community. Meals are served at **12 PM**.

For reservations, please contact the dining center of your choice by **11 AM** one business day prior to your visit.

Brookfield, Brookfield Community Center **(262) 782-1636**
2000 N Calhoun Rd, 53005 Monday-Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
..... **(262) 251-3406**
W152 N8645 Margaret Rd, 53051 Monday-Friday 12:00

Mukwonago, Birchrock Apartments..... **(262) 363-4458**
280 Birchrock Way, 53149..... Monday-Thursday 12:00

New Berlin, Our Lord’s United Methodist Church
..... **(414) 529-8320**
5000 S Sunnyslope Rd, 53151 Monday-Friday 12:00

Sussex, Sussex Civic Center..... **(262) 246-6747**
N64W23760 Main St, 53089..... Monday-Friday 12:00



FOOT AND HAIR CARE

FOOT CARE

ProHealth Care Diabetes Center (262) 928-4695
Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.
www.prohealthcare.org

Toenail Trimmers (262) 719-0336
3270 Center Road, Cedarburg WI 53012
Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound
www.toenailtrimmersrn.com

HAIR CARE

Arcadian Avenue Authentic Barber Shop (262) 549-0927
S15W22792 Arcadian Ave, Waukesha WI 53186
Men’s haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.
www.waukesha-barber.com

I’m Hair for You (414) 217-7702
Julie Ann at Ooh La La Salon & Suites
2985 Brookfield Rd #1, Brookfield WI 53045
40 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie’s salon. The salon is wheelchair friendly.

Seasons Salon LLC (262) 782-5566
17345 W Capitol Dr Suite #17, Brookfield WI 53045
Specializing in senior care, Season Salon specializes in shampoo sets, perms, haircuts, and color for both men and women. Will travel to your home or services can be done at the salon.
www.seasons-salon.com

HEARING / VISION IMPAIRMENT

Adaptive Technology Resources (262) 375-2020
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On-site evaluations and training provided.
www.adaptivetr.com

American Printing House for the Blind (APH) (800) 223-1839
Independent living products and services for people who are blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc...... (414) 286-3039
(ABLE) Central Library Building, 803 W Wells St, Milwaukee WI 53233
Transcribes print materials into Braille and audio/digital format for anyone with a disability that prevents them from reading standard print.
www.ablenow.org

CapTel, Inc...... (800) 233-9130
CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.
www.captel.com

The Center for Deaf-Blind Persons (414) 481-7477
8306 W Lincoln Ave, West Allis WI 53219
Provides alternative communication, living skills, adaptive technology, and more to adults living with combined hearing and vision loss.
www.deaf-blind.org

Deaf Linx

Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.

www.deaflinx.com

HEAR WI (414) 604-2200
..... TTY (414) 604-7217

10243 W National Ave, West Allis WI 53227

Educational programs on hearing loss in older adults, senior hearing screening, information, and referral. Hearing assistance products available for all ages.

www.hearwi.org

HearingLife (262) 567-5044

169 E Wisconsin Ave, Suite H, Oconomowoc WI 53066

Offers hearing tests, fitting of hearing devices, and servicing of hearing aids.

www.hearinglife.com

Office for the Blind and Visually Impaired..... (888) 879-0017

Provide services to teach skills of independent living with vision loss.

Waukesha Office (262) 548-5862

141 BW Barstow #157, Waukesha WI 53188

www.dhs.wisconsin.gov/blind/contact.htm

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness

Deaf and Hard of Hearing Specialist..... (855) 359-5252

Disability Benefit Specialist Videophone (262) 347-3045

10243 W. National Ave, West Allis WI 53227

Deaf/Hard of Hearing Specialists supporting the DHS

www.dhs.wisconsin.gov/odhh

Professional Interpreting Enterprise (414) 282-8115

6510 W Layton Ave, Suite 2, Greenfield WI 53220

Offers high quality interpreting services through licensed sign language interpreters as well as Spanish interpreters for medical appointments, business meetings, legal proceedings, emergencies and everyday events.

www.pieinc-wi.com

Telecommunications Equipment Purchase Program (TEPP)
..... (608) 231-3305
..... **Videophone (608) 234-4781**
Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use
basic telephone services to Wisconsin residents who are deaf,
hard of hearing, speech impaired or mobility or motion
impaired.
Psc.wi.gov/pages/ForConsumers/TEPP.aspx

Vision Forward Association (414) 615-0100
10150 W National Ave, Suite 100, West Allis 53227
The Badger Association and the Center for Blind and Visually
Impaired Children have merged to create a comprehensive
vision resource organization for children, adults and families
living with changing vision.
<http://vision-forward.org>

Wisconsin Lions Foundation (877) 463-6953
Hearing Aid Program
Providing hearing instruments for adults and children who
could otherwise not afford them.
www.wlf.info

Wisconsin Telecommunication Relay System 7-1-1
www.wisconsinrelay.com

Wisconsin Council of the Blind and Visually Impaired
..... (608) 255-1166
..... (800) 783-5213
www.wcblind.org

HOME CHORES

A variety of non-medical home care services including home cleaning. Contact the agency for details.

Clean Sweep..... (414) 852-2799

Commercial and residential, weekly and bi-weekly cleaning service.

Efficient Cleaning Services, LLC. (414) 305-3074

3610 N Teutonia Ave, Milwaukee WI 53206

www.efficientcleaning.com

Environment Solutions, LLC (800) 990-0346

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.

www.environmentalsolutionsllc.com/

Eras Senior Network (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.

www.eras.org

Peace of Mind Concierge Service (262) 432-2365

W176 N9830 Rivercrest Dr., Suite102, Germantown WI 53022

www.pomcs.com/

Procure Plus (262) 567-2200

1222 N Breezeland Rd, Oconomowoc WI 53066

www.procureplus.net

ServiceMaster Restore (262) 425-9750

2215 S 162nd St., New Berlin WI 53151

Professional commercial, janitorial, and residential cleaning services.

www.servicemasterrestore.com

DOWNSIZING/DECLUTTERING

1-800-GOT-JUNK? (800) 468-5865
Full-service junk removal
www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. (414) 771-2881 ext. 4134
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm

Efficient Cleaning Services, LLC...... (414) 305-3074
3610 N Teutonia Ave, Milwaukee WI 53206
www.efficientcleaning.com

Environment Solutions, LLC (800) 990-0346
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
www.environmentalsolutionsllc.com/

Home Clean Out Crew..... (262) 208-1343
Deep cleanings, cleanouts, downsizing, and liquidating.
Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.
www.homecleanoutcrew.weebly.com

Premier Cleanout Specialists (262) 725-2370
www.premiercleanoutspecialistsllc.com

LAUNDRY

CHRISTal CLEAN (262) 391-1246
545 Bayview Rd, Suite C, Mukwonago WI 53149
In home laundry assistance.
www.christalcleaned.com

Command Laundry
545 Bayview Rd, Suite C, Mukwonago WI 53149
Pickup and delivery laundry service for the following
Waukesha County zip codes: 53072, 53186, 53187, 53188,
and 53189. Online only.
www.commandlaundry.com

Wash Crew..... (262) 288-9274
1300 Captiol Drive, Suite 110, Oconomowoc WI 53066
Laundry pickup, wash, and fold service.
www.getwashcrew.com

MOVING

Segues Senior Move Specialists..... (262) 442-4200
W142 N9764 Amber Dr, Germantown WI 53022
www.segues.net

Smart Moves.....(414) 526-5242
4305 S 108th St., Greenfield WI 53228
www.smartmovesforseniors.com

Two Men and a Truck “Movers Who Care” (262) 607-8724
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Thursday
www.twomenandatruckwaukesha.com

Universal Services (262) 257-0250
Helping seniors make easy moves for over a decade. Call for
free in-home evaluation.
www.universalserviceswi.com

WellRive..... (608) 395-1821
Over 30 years of experience delivery move management and
downsizing solutions for seniors.
www.wellrive.com

HOME HEALTH CARE

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship, and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies may also provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with _____(name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

ADL Supportive Home Care (262) 363-4400

215 W North St., Waukesha WI 53188

www.adlsupportivehomecare.com

- Advanced Wound Care** (262) 898-9000
 Mobile business offering wound care management directly to your doorstep.
www.advanced-wounds.com

- Allay Home & Hospice** (262) 787-2980
(262) 735-8645
 325 N Corporate Dr # 260, Brookfield WI 53045
www.allayhh.com

- Almost Family** (920) 922-8098
 63 W Pioneer Rd, Fond du Lac, WI 54935
www.lhcgroup.com

- Always Best Care Senior Services**..... (262) 439-8616
Free Consultation Number.....(262) 721-0765
 16869 W Greenfield Ave, New Berlin WI 53151
<http://www.alwaysbestcare.com>

- Amada Senior Care** (262) 220-7299
 16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care

- ANS Home Health Services** (414) 481-9800
 1551 S 108 St, West Allis WI 53214
www.anshomecare.com

- Ascension At Home**.....(414) 800-9453
 135 S 84th Street, Suite 150, Milwaukee WI 53214
www.acensionathome.com

- ASSIST@HOME Quality Care** (262) 754-3805
 PO Box 141, Brookfield WI 53008
www.assistathomecare.com

- Assisting Hands Home Care** (262) 721-1155
 210 Regency Court, Suite 220, Brookfield WI 53045
www.assistinghands.com/24/wisconsin/menomonee/

- “AT YOUR SERVICE” Inc**..... (262) 354-3700
 W359 N5920 Brown St. Suite 112, Oconomowoc WI 53066
www.weare-atyourservice.com

- Aurora at Home Health Care Services** (800) 862-2201
www.aurorahealthcare.org/services/home-care/
- Blessit Hands Personal Care Agency** (414) 588-1337
 7332 W State Street #2, Wauwatosa WI 53213
www.blessithands.com
- BrightStar of Greater Waukesha & Lake Country**
 (262) 408-5873
 N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072
www.brightstarcare.com/greater-waukesha
- Care Matters LLC** (414) 585-0224
 8018 W Capitol Dr, Suite 7, Milwaukee WI 53222
www.caremattersllc.org
- Caring Senior Service of Milwaukee** (414) 488-6837
 W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
www.caring seniorservice.com/milwaukee
- Catholic Charities** (262) 547-2463
 717 N. East Ave, Waukesha WI 53186
www.ccmke.org
- Celestial Care** (414) 395-4286
 11625 West Bluemound Road, Wauwatosa WI 53226
www.celestialcareinc.com
- Centers for Independence - Home Care**
 (414) 290-0050
 (888) 381-5696
 2020 W Wells St, Milwaukee WI 53233
<https://cfihope.org>
- Centerwell Home Health** (414) 327-4553
 10150 W National Ave, #150, West Allis WI 53227
www.centerwellhomehealth.com
- Christian Family Solutions** (888) 685-9522
 W175 N11120 Stonewood Dr, Germantown WI 53022

- ComForCare Home Care**..... (262) 446-2000
 21100 W Capitol Drive, Suite 2, Pewaukee WI 53072
www.comforcare.com/wisconsin/waukesha
- Comfort Keepers**
Greenfield
 4811 S 76th St, Suite 300, Greenfield WI 53220
 (414) 207-6894
Waukesha
 2607 N Grandview Blvd, Suite 131, Waukesha WI 53188
 (262) 884-3930
www.comfortkeepers.com
- Commonheart Home Health & Hospice**..... (920) 253-3840
 N16 W23217 Stone Ridge Dr Suite 350, Waukesha WI 53188
www.commonheart.com
- Comprehensive Home Care LLC**..... (414) 585-0083
 2800 W Forest Ave Milwaukee, WI 53215
www.comprehensivehomecarellc.com
 A bilingual home care agency.
- Exceptional Health Network**..... (414) 499-7720
 8200 W Brown Deer Rd, Suite #210, Milwaukee WI 53223
www.exceptionalhealthnetwork.com
- Good People, LLC**..... (414) 759-7482
 1029 N Jackson St #1209, Milwaukee WI 53202
 Live-in caregiver & companion referral agency
www.goodpeople.us
- Hannah Home Health Care, Inc.**..... (262) 363-2500
 215 W North St., Waukesha WI 53188
www.hannahhomehealth.com
- HarmonyCares Home Health**..... (414) 255-0340
 2514 S 102nd Street, Suite 160c, West Allis WI 53227
www.harmonycares.com
- Health Network of Wisconsin**..... (414) 763-5154
 8125 W Capitol Drive, Milwaukee WI 53222
www.healthnetworkofwisconsin.com

- Holding Hands Homecare**..... (414) 255-6609
 4811 S 76th St #129, Greenfield WI 53220
www.holdinghandshomecare.com

- Holistic Home and Hospice** (414) 231-3130
 8777 W Forest Home Avenue, Greenfield WI 53228
www.holistichh.com

- Home Care Services (HCS)**..... (262) 657-8467
 Live In Caregiving Only
www.homecarewisconsin.com

- Home Helpers of Greater Milwaukee**..... (262) 214-6941
 1001 W. Glen Oaks Ln, Suite #104, Mequon WI 53092
www.homehelpershomecare.com/milwaukee

- Home Helpers of Lake Country** (262) 354-3330
 555 S Industrial Dr, Hartland WI 53029
www.homehelpershomecare.com/LakeCountry

- Home Instead Senior Care of Waukesha Co.** (262) 436-4663
 100 S Main Street, Suite G01, Oconomowoc WI 53066
www.homeinstead.com

- Horizon Home Care & Hospice, Inc**..... (414) 365-8300
 11002 W Park Place, Milwaukee WI 53224
www.horizonhomecareandhospice.org

- IndependenceFirst** (414) 291-7520
 540 South 1st Street, Milwaukee WI 53204
 Personal care workers for people with disabilities.
www.independencefirst.org

- Interim Healthcare**.....(608) 238-0268
 W177 N9886 Rivercrest Drive, Germantown WI 53022
www.interimhealthcare.com/location/germantown-wi

- KPI Home Healthcare** (414) 333-3984
 139 E Wisconsin Ave, Oconomowoc WI 53066
www.kpihomehealth.com

- Life@Home (Shorehaven)** (262) 560-6960
 1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org/lifeathome/
- Maxim Healthcare Services** (608) 232-1000
 5100 Eastpark Blvd Suite 100, Madison WI 53718
www.maximhealthcare.com
- Med Group Home Health Care**..... (414) 755-2009
 2111 N Dr. Martin Luther King Dr, Milwaukee WI 53212
www.medgrouphomehealthcare.com
- Procure Plus** (888) 540-2273
 (262) 567-2200
 1222 N Breezeland Rd, Oconomowoc WI 53066
www.procureplus.net
- Professional Home Care Services, Inc** (414) 541-6010
 10827 W Lincoln Ave, West Allis WI 53227
www.phcsonline.com
- ProHealth Home Care, Inc** (877) 453-9272
 (262) 928-7444
 2000 Pewaukee Rd, Waukesha WI 53188
www.prohealthhomecare.org/medical-services/home-health
- Quality Home Health Care** (414) 315-3717
 W125S7554 Coventry Ln, Muskego WI 53150
www.qualityhomehealthcarewi.com
- Rent-A-Daughter, LLC**..... (262) 754-0550
 N87W16430 Appleton Ave., Menomonee Falls WI 53051
www.rent-a-daughter.com
- Right at Home**
- Germantown Office**.....(262) 255-2222
 W177 N9886 Rivercrest Dr Suite 262, Germantown WI 53022
www.rightathome.net/menomonee-falls
- Milwaukee Office**(262) 347-3005
 9600 West Greenfield Ave, West Allis WI 53214
www.rightathome.net/milwaukee-waukesha

- Senior Helpers** (414) 228-4600
 3904 S 27th Street, Milwaukee WI 53221
www.seniorhelpers.com/wi/milwaukee
- Seniors Helping Seniors** (262) 225-7978
 237 South Street Suite 104, Waukesha 53186
www.seniorshelpingseniors.com
- St. Camillus Supportive Home Services** (414) 259-6300
 10100 W Bluemound Rd, Wauwatosa WI 53226
www.stcam.com
- Supportive Home Living Services, Inc**..... (262) 544-0687
 238 W Broadway #2, Waukesha WI 53186
- Synergy HomeCare** (414) 763-8368
 4810 S. 76th St, Suite 102, Greenfield WI 53220
www.synergyhomecare.com
- Talem Home Care**..... (414) 206-2090
 10335 West Oklahoma Ave Suite 204, Milwaukee WI 53227
www.talemhomecare.com
- TheKey** (414) 964-8000
 6737 W Washington St., Suite 1100, West Allis WI 53214
www.thekey.com
- There's No Place Like Home** (262) 518-8543
A Place for Mom
 3375 S Ann Louise Dr., New Berlin WI 53146
www.aplaceformom.com/community/theres-no-place-like-home-1347345
- Touching Hearts at Home** (262) 787-1803
 21430 W Greenfield Ave, New Berlin WI 53146
www.touchinghearts.com/milwaukee
- Transitions At Home, Inc.** (262) 578-5116
 N6359 US Highway 12, Elkhorn WI 53121

Village Caregiving- Southern WI (414) 331-0800
345 W Washington Ave, Unit 311, Madison WI 53073
www.villagecaregiving.com

Visiting Angels (262) 695-4418
120 Park Ave, Pewaukee WI 53072
www.visitingangels.com/pewaukee

HOME MAINTENANCE / MODIFICATION

101 Mobility of Greater Milwaukee Area (262) 392-8418
206 Enterprise Road, Suite 100, Delafield WI 53018
www.101mobility.com/waukeshacounty

1-800-GOT-JUNK? (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Access Elevator (414) 727-2524
1995 E Norse Ave., Cudahy WI 53110
www.AllAboutAccess.com

Amramp (888) 715-7598
ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.
www.amramp.com

Adaptive Technology Resources (ATR) (262) 375-2020
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence and success in home. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com

Bridgeway Independent Living Designs, LLC (262) 671-2032
.....(888) 482-BILD
9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

Center for Inclusive Design and Innovation (CIDI)
National public website on Assistive Technology.
www.cidi.gatech.edu

Discount Ramps (888) 651-3431
www.discountramps.com

Hekkers Handy Hands (262) 370-4198
Grab bars, hand-held showers, shower chair assembly, and minor home modifications.

The Home Consortium..... (262) 896-8170
Down payment assistance, and low-interest housing rehabilitation loans. Available for Jefferson, Washington, Waukesha, and Ozaukee Counties.

La Casa de Esperanza (262) 547-0887
410 Arcadian Ave, Waukesha WI 53189
Weatherization is a free* (*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.
www.lacasadeesperanza.org

Miller Mobility Products, Inc..... (262) 549-4900
36336 N Summit Village Way, Oconomowoc WI 53066
Scooters, wheelchairs, stairlifts, etc.
www.millermobility.com

Mr. Handyman..... (262) 456-5940
CAPS-certified business, offering home improvement and help to adapt homes for aging and special needs.
www.mrhandyman.com

Revitalize Milwaukee..... (414) 312-7531
Provide free home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income, or a person living with a disability and low income, or a low-income veteran.
www.revitalizemilwaukee.org

TLC Repair Service LLC..... (262) 227-3161
W254N4935 McKerrow Dr, Pewaukee WI 53072

Transitions Living.....(262) 722-3117
2236 West Bluemound Rd, Unit A, Waukesha WI 53186
Product distribution, installations, and full home design and remodels to help those who are aging stay in their home as long as possible.
www.transitions-living.com

US Dept of Agriculture Rural Development..... (202) 720-2791
Local Office: W6529 Forest Avenue, Fond du Lac WI 54937
..... (920) 907-2976
www.rd.usda.gov
Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development Authority)..... (414) 227-4039
www.wheda.com

HOSPICE / PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow-up bereavement support to those closely involved.

AccentCare Hospice & Palliative Care..... (800) 379-5105

6737 W Washington St, #2150, West Allis WI 53214

www.accentcare.com

AccentCare Inpatient Hospice Center- Lutheran Home

.....(800) 379-5105

7500 W North Ave, Wauwatosa WI 53213

Agrace..... (262) 468-4409

933 N Mayfair Rd, Wauwatosa WI 53226

Residential hospice and in-home hospice and palliative care

www.agrace.org

Allay Home & Hospice (262) 787-2980

325 N Corporate Dr #260, Brookfield WI 53045

www.allayhh.com

Amedisys Hospice Care (414) 257-1708

16655 W Bluemound Road Suite 275, Brookfield WI 53005

www.locations.amedisys.com/wi/brookfield/hospice-4606

Ascension At Home (414) 310-7195

135 S 84th St. Suite 150, Milwaukee WI 53214

www.compassus.com/services/home-health/ascension-at-home-together-with-compassus

Aurora Health at Home (414) 327-2295

Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.

www.aurorahealthcare.org/services/home-care/

Aurora Zilber Family Hospice..... (414) 615-5900

1155 Honey Creek Parkway, Wauwatosa WI 53213

Residential hospice. In-patient unit.

www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa

- Badger Hospice**.....(262) 777-0390
 125 N Executive Dr Suite 100, Brookfield WI 53005
www.badgerhospice.org
- Brighton Hospice Wisconsin**.....(262) 794-3980
 300 N Executive Dr Suite 110, Brookfield WI 53005
 Offers respite care, general inpatient care, continuous care,
 and routine home care.
www.brightonhospice.com
- CenterWell Home Health**.....(414) 327-4553
(833) 453-1107
 10150 W National Ave #150, West Allis WI 53227
www.centerwellhomehealth.com
- Commonheart Home Health & Hospice**.....(920) 253-3840
 N16 W23217 Stone Ridge Dr, Suite 350, Waukesha WI 53188
www.commonheart.com
- Compassus**.....(414) 800-9453
 2525 North 124th Street Suite 103, Brookfield WI 53005
www.compassus.com/locations/wisconsin/milwaukee
- Empatia Palliative Care**.....(414) 323-8406
 Hospice and in-home rehabilitation, therapies.
 10200 W Innovation Drive #400, Milwaukee WI 53226
www.empatiacare.com
- Horizon Home Care and Hospice**.....(414) 365-8300
 Hospice, in-home care.
 11002 W Park Pl., Milwaukee WI 53224
www.horizonhomecareandhospice.org
- Legacy Hospice**.....(262) 879-8014
 850 Elm Grove Rd Suite 21, Elm Grove, WI 53122
www.legacyhospicecares.com
- Lutheran Home Inpatient Unit**.....(414) 258-6170
 7500 W North Avenue, Wauwatosa WI 53226
www.thelutheranhome.org/

ProHealth AngelsGrace Hospice..... (262) 468-0115
N74W35908 Servants Way, Oconomowoc WI 53066
Residential hospice for end-of-life care for all ages.
www.prohealthcare.org

ProHealth Palliative Care..... (262) 928-4898
www.prohealthcare.org/medical-services/palliative-care

Rainbow Hospice Care (920) 674-6255
Serves Western Waukesha counties.
1225 Rimmel Drive, Johnson Creek, WI 53094
www.rainbowhospicecare.org

St. Camillus Home Care & Hospice..... (414) 258-2418
10101 W Wisconsin Ave, Wauwatosa WI 53226
www.stcam.com/home-health-hospice-services

St. Croix Hospice (262) 796-0600
13255 W. Bluemound Rd Suite #103, Brookfield WI 53005
www.stcroixhospice.com/waukesha-wi/

Vitas Healthcare (800) 582-9533
..... (414) 257-2600
12000 W Park Pl Suite 200, Milwaukee WI 53224
Vitas Inpatient Hospice Ruth Hospice Unit... (414) 607-4452
8300 W Beloit Rd, West Allis WI 53219
www.vitas.com

HOSPITALS

Ascension

- Columbia St. Mary's Milwaukee Hospital**.....(414) 291-1000
2301 North Lake Dr., Milwaukee WI 53211
- Elmbrook** (262) 785-2000
19333 W North Ave, Brookfield WI 53045
- Sacred Heart Rehabilitation**.....(414) 585-6750
2301 North Lake Dr., Milwaukee WI 53211
- St. Francis**..... (414) 647-5000
3237 S 16 St, Milwaukee WI 53215
- St. Joseph**..... (414) 447-2000
5000 W Chambers, Milwaukee WI 53210
www.healthcare.ascension.org

Aurora

- St. Luke's Medical Center** (414) 649-6000
2900 W Oklahoma Ave, Milwaukee WI 53215
- Aurora Sinai Medical Center**..... (414) 219-2000
945 N 12 St, Milwaukee WI 53233
- Aurora West Allis Medical Center** (414) 328-6000
8901 W Lincoln Ave, West Allis WI 53227
- Aurora Medical Center-Summit**..... (262) 434-1000
36500 Aurora Dr, Summit WI 53066
www.aurorahealthcare.org

Froedtert

- Community Memorial Hospital**..... (262) 251-1000
W180 N8085 Town Hall Rd, Menomonee Falls WI 53051
www.communitymemorial.com
- Froedtert Community Hospital New Berlin**... (262) 796-0001
4805 S Moorland Rd, New Berlin WI 53151
- Froedtert Community Hospital Pewaukee** (262) 956-6150
209 Pewaukee Rd, Pewaukee WI 53072
- Froedtert & Medical College of Wisconsin** ... (414) 805-3000
9200 W Wisconsin Ave, Milwaukee WI 53226
www.froedtert.com

- Milwaukee Rehab Hospital at Greenfield**.....(414) 441-0500
3200 S. 103rd Street, Milwaukee WI 53227
www.milwaukee-rehabhospital.com

ProHealth Care

Oconomowoc Memorial Hospital (262) 569-9400

791 Summit Ave, Oconomowoc WI 53066

Rehabilitation Hospital of WI (262) 521-8800

1625 Coldwater Creek, Waukesha WI 53188

www.rehabhospitalwi.com

Waukesha Memorial Hospital (262) 928-1000

725 American Ave, Waukesha WI 53188

Waukesha Memorial Hospital Mukwonago... (262) 363-1901

240 Maple Ave., Mukwonago WI 53149

www.prohealthcare.org

Rogers Memorial Hospital (262) 646-4411

34700 Valley Rd, Oconomowoc WI 53066 (800) 767-4411

www.rogershospital.org

VA Medical Center, Milwaukee (414) 384-2000

Clement J. Zablocki VA Medical Center

5000 W National Avenue, Milwaukee WI 53295

www.milwaukee.va.gov

Waukesha County Mental Health Ctr-Inpatient .. (262) 548-7950

1501 Airport Rd, Waukesha WI 53188

www.waukeshacounty.gov



HOUSING

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County.. (262) 968-2321
139 E North Street, Waukesha WI 53188
www.familypromisewaukeshawi.org

Hebron Housing Services..... (262) 549-8720 ext. 4
1166 Quail Court, Suite 400, Pewaukee WI 53072
www.hebronhouse.org
Emergency shelters, and other programs for unhoused individuals and families, including Rapid Re-Housing program, Permanent Supportive Housing (PSH), Tenant Based Rental Assistance (TBRA), and transitional living for 18-24. Background checks required to enter shelter, situations considered.

Juno House Shelter..... (262) 549-8720, press 1
812 N East Ave, Waukesha WI 53186
Families with children. No single adults.

Sentry House Shelter (262) 549-8720, press 1
445 Madison St, Waukesha WI 53188
Adult men and women only. No children.
www.waukeshasalvationarmy.org

Hope Center..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
Provides daytime only shelter and programs for men, women and children.
www.hopecenterwi.org

Salvation Army Emergency Lodge, Waukesha.. (262) 547-7367
445 Madison St, Waukesha WI 53188
Men only.
www.waukeshasalvationarmy.org

The Women’s Center..... (262) 547-4600
(Domestic violence and/or sexual assault/abuse)
..... **24 Hour Crisis Line (262) 542-3828**
..... **Toll Free (888) 542-3828**
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

A Place for Mom (866) 589-2794
www.aplaceformom.com

Amada Senior Care (262) 395-7928
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care/

CarePatrol of the Milwaukee Area
..... (414) 301-7690
2505 N Mayfair Rd #221, Milwaukee WI 53226
www.Milwaukee.CarePatrol.com

CarePatrol of Greater Milwaukee and Southeastern WI
..... (262) 223-6060
545 Bayview Rd Unit A, Mukwonago WI 53149
www.SEwisconsin.CarePatrol.com

Oasis Senior Advisors (262) 777-0462
..... (888) 455-5838
www.OasisSeniorAdvisors.com/milwaukee

Vesta Senior Network, LLC..... (414) 253-1435
7830 W Wisconsin Ave, Milwaukee WI 53213
www.vestaseniornetwork.com

HUD (US Dept. of Housing and Urban Development))
..... (414) 297-3214
www.hud.gov

Waukesha Housing Authority
600 Arcadian Ave, Waukesha WI 53186 (262) 542-2262
..... (877) 404-6818
Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: www.whaonline.com

WI Housing Search (877) 428-8844
Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.
www.wihousingsearch.org/

INDEPENDENT LIVING

Independent Senior Living facilities offer housing designed for older adults. Most facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements. The following is a list of potential questions to ask of a new landlord or housing complex. This is not a complete list and not all these questions will apply in each individual rental situation.

These questions can be used for Independent or Subsidized housing complexes.

- Are there units available? If not, is there a wait list? How long is the waitlist?
- How much is rent and how is it calculated? Is there a minimum rent?
- Is there an age requirement?
- Can people with disabilities of any age apply? If so, what proof do you need?

- What is the security deposit?
- Is there a mandatory lease period?
- Is there a fee for the application?
- Any other requirements before or after the application process?
- Can you mail me an application?
- Can an application be completed online?
- How many units do you have?
- What type of units do you have? (1 bedroom, 2 bedroom, family size unit, condos)
- How many of the units are ADA and/or Wheelchair compliant?
- Are there elevators?
- Is it possible to tour an apartment or the building?
- Are there photos available online?
- Is there off street parking?
- Does your facility offer van service to a grocery store?
- Are there common areas for socialization?

(Listed alphabetically by community)

Brookfield

Capitol Hill (262) 790-1845
 17390 Crest Hill Dr, Brookfield WI 53045
 55+

Congregational Home (262) 781-0550
 13900 W Burleigh, Brookfield WI 53005
 55+

Fox Brook Senior Apartments (262) 790-0033
 18915 Thomson Dr, Brookfield WI 53045
 55+

Regal Crest West (262) 782-0346
 13275 W Burleigh, Brookfield WI 53005
 55+

ProHealth Care Regency Senior Comm..... (262) 780-0321
 777 N Brookfield Rd, Brookfield WI 53045
 62+

- Ruby Commons**..... (262) 782-1948
 17560 W North Ave, Brookfield WI 53045
 55+
- Willow Brook Court**..... (262) 780-1000
 17285 W River Birch Dr, Brookfield WI 53045
 All ages

Butler

- Butler Square**..... (262) 781-0061
 12809 W. Hampton Ave, Butler WI 53007
 55+
- Hampton Regency Apartments** (414) 271-4116
 12999 W Hampton Ave, Butler WI 53007
 62+

Delafield

- Hillside Woods I**..... (262) 646-3441
 3280 Hillside Dr, Delafield WI 53018
 55+
- Hillside Woods II**..... (262) 646-4800
 3270 Hillside Dr, Delafield WI 53018
 55+

Dousman

- Village on the Square**..... (262) 965-7390
Three Pillars Senior Living
 375 State Rd 67, Dousman WI 53118
 55+

Hartland

- Breezewood Village I**..... (262) 367-2868
 400 Sunnyslope Dr, Hartland WI 53029
 62+
- Breezewood Village II**..... (262) 367-2868
 450 Sunnyslope Dr, Hartland WI 53029
 55+ or with disabilities
- Heritage Lake Country**..... (262) 205-7682
 2975 Village Square Drive, Hartland WI 53029
 55+

River Oaks Apartments..... (262) 369-5351
550 Cottonwood Ave, Hartland WI 53029
55+

Menomonee Falls

The Arboretum..... (262) 253-0909
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

Alta Mira II..... (262) 719-3884
W129N6845 Northfield Dr, Menomonee Falls WI 53051
55+

Dickson Hollow.....(262) 599-8300
W156N4881 Pilgrim Rd., Menomonee Falls WI 53051
55+

Grace Commons.....(262) 252-9600
W195N9550 Rolling Meadow Cir, Menomonee Falls WI
53051
55+

Highlands at Aero Park..... (262) 946-5112
W197N4950 Hickory St, Menomonee Falls WI 53051
55+

Highlands at Wildwood Lake Senior Apts (262) 251-9999
N77W17700 Lake Park Dr, Menomonee Falls WI 53051
55+

LakeHouse Menomonee (262) 255-4441
N84W17147 Menomonee Ave, Menomonee Falls WI
53051
55+

Mill Pond Senior Village..... (262) 502-1650
W164N9091 Water St, Menomonee Falls WI 53051
55+

Riverwalk Senior Housing (414) 704-1772
W165N9080 Hale Ave, Menomonee Falls WI 53051
55+

Village at the Falls (262) 253-0770
W129 N6889 Northfield Dr, Menomonee Falls WI 53051
55+

Wildwood Highlands (262) 251-9000
N78W17445 Wildwood Dr, Menomonee Falls WI 53051
55+

Mukwonago

Birchrock Apartments (262) 363-9009
280 Birchrock Way, Mukwonago WI 53149
55+

Lakeview Terrace (608) 308-4214
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities

Muskego

Heritage Muskego (414) 250-7718
S64W13780 Janesville Rd., Muskego WI 53150
55+

Muskego School Apartments (262) 777-0708
S75W17476 Janesville Rd., Muskego WI 53150
55+

ProHealth Care Regency Senior Comm (262) 679-0888
W181S8540 Lodge Blvd, Muskego WI 53150
55+

Steeple View (414) 525-5500
12455 W Janesville Rd, Muskego WI 53150
55+

Stoney Creek Adult Community (414) 422-4686
S69W14142 Tess Corners Dr, Muskego WI 53150
55+

Tudor Oaks (414) 529-0100
S77W12929 McShane Dr, Muskego WI 53150
62+

Woodview Senior Apartments (262) 679-7644
S87W18193 Woods Rd, Muskego WI 53150
55+

New Berlin

City Center at Deer Creek..... (262) 754-0081
3535 S Deer Creek Parkway, New Berlin WI 53151
55+

Deer Creek Village..... (262) 641-9410
3601 S 147 St, New Berlin WI 53151
55+

Heritage City Center Senior Apartments.....(262) 710-1831
14901 W Library Lane, New Berlin WI 53151
55+

High Ridge Manor..... (262) 789-9588
13445 West National Avenue, New Berlin WI 53151
62+

Parkwood Highlands Senior Apartments..... (262) 821-5106
13800 W Park Central Blvd, New Berlin WI 53151
55+

ProHealth Care Regency Senior Community
..... (262) 789-1699
13750 W National Ave, New Berlin WI 53151
62+

Oconomowoc

Berkshire-Oconomowoc (262) 567-9001
210 S Main St, Oconomowoc WI 53066
55+

Evin at Oconomowoc.....(262) 360-3846
1101 Silver Lake St., Oconomowoc WI 53066
55+

Lake Terrace/Shorehaven (262) 567-8341
1380 W Wisconsin Ave, Oconomowoc WI 53066
55+

Oconomowoc School Apartments (262) 354-0633
623 Summit Ave, Oconomowoc WI 53066

Parkland Commons (262) 567-8777
427 West 2nd Street, Oconomowoc WI 53066
62+

Wilkinson Manor..... (262) 569-8196
919 East Summit Avenue, Oconomowoc WI 53066
62+

Pewaukee

Hawthorne Place Apartments..... (262) 691-8899
1105 Hawthorne Place, Pewaukee WI 53072
55+

Kirkland Crossings (262) 695-5800
700 Quinlan Dr, Pewaukee WI 53072
55+

Quail Pointe (262) 695-9200
1088 Quail Ct, Pewaukee WI 53072
50+

The Silvernail Senior Apartments (262) 896-2100
2451 Silvernail Rd, Pewaukee WI 53072
55+

Sussex

Stonegate..... (262) 820-0911
N68 W24955 Stonegate Ct, Sussex WI 53089

Sussex Mill Apartments (262) 820-1118
W240 N6345 Maple Ave, Sussex WI 53089
55+

Waukesha

Avalon Square (262) 446-9300
222 Park Pl, Waukesha WI 53186
62+

- Berkshire at Kensington** (262) 548-1449
 1800 Kensington Dr, Waukesha WI 53188
 55+
- Berkshire-Sunset**..... (262) 548-0131
 S30 W24890 Sunset Dr, Waukesha WI 53189
 55+
- Brookfield Highlands Senior Apartments** (262) 798-9898
 20825 George Hunt Circle Suite 712, Waukesha WI 53186
 55+
- Highlands South Apartments** (262) 347-0690
 1505 Big Bend Rd, Waukesha WI 53189
- Hillcrest Park Senior Apartments**..... (262) 548-8898
 1802 Shepherd Ct (office location), Waukesha WI 53186
 55+
- Main Street Plaza Apartments** (844) 926-2374
 234 W Main St, Waukesha WI 53186
- Monterey & Hillcrest Apartments** (262) 549-1212
 2725 N University Dr, Waukesha WI 53188
- Morningside Hills Apartments** (262) 542-4515
 309 Sheffield Rd, Waukesha WI 53186
 All Ages
- Mountain Village Apartments** (262) 746-5044
 304 W North St Waukesha WI 53188
 All Ages
- New Perspective Waukesha**.....(262) 383-4890
 1701 E Broadway, Waukesha WI 53186
 55+
- P.a.D.D.S. at Moreland Grove** (262) 549-2400
 790 W Moreland Blvd #100, Waukesha WI 53188
 55+

- Pine Point Apartments** (262) 970-0248
156 S Grand Ave, Waukesha WI 53186
- River’s Edge Apartments** (262) 547-4488
100 Corrina Blvd, Waukesha WI 53186, all ages.
- Summit Woods** (262) 521-1388
2501 Summit Ave, Waukesha WI 53188
55+
- West Grove Apartments**..... (262) 544-6900
2105 Kensington Dr, Waukesha WI 53188

LOW INCOME / SUBSIDIZED HOUSING

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available, and their characteristics are unique to each project/building. The listings to follow are all project-based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online or contact the apartment complex directly.

The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists, and pet policies.
(Listed alphabetically by community)

Butler

- Hampton Regency Apartments** (414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+
www.lowincomerentalsmilwaukee.com/property/hampton-regency

Delafield

Knoll Crest Apartments..... (262) 646-4457
674 Division St, Delafield WI 53018
62+ or with disabilities
www.meridiangroupinc.net

Eagle

Eagle Meadows..... (262) 965-2667
201 N Parkview Dr, Eagle WI 53119
62+ or with disabilities

Hartland

Breezewood Village I..... (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities

Breezewood Village II..... (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Menomonee Falls

Greenbrier Village Apartments (414) 774-0153
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI
53051

Messner Manor (262) 251-6055
N90 W17421 St Francis Dr, Menomonee Falls WI 53051
62+ or with disabilities
www.messnermanorapts.com

Mukwonago

Lakeview Terrace (608) 308-4214
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities
www.wisconsinmanagement.com

New Berlin

High Ridge Manor..... (262) 789-9588
13445 W National Ave, New Berlin WI 53151
62+
www.Lsswis.org

Oconomowoc

Hickory View Commons Sr Apartments (262) 367-1515
211 S Concord Rd, Oconomowoc WI 53066
62+ or with disabilities
www.stonewoodcompanies.com

Jeffworth Apartments (262) 569-8196
519 S Worthington St, Oconomowoc WI 53066
www.wilkinson-manor.business.site

Parkland Commons (262) 567-8777
427 W 2nd St, Oconomowoc WI 53066
62+ or with disabilities

Wilkinson Manor (262) 569-8196
919 E Summit Ave, Oconomowoc WI 53066
62+ or with disabilities
www.wilkinson-manor.business.site

Sussex

Bristol Court (262) 246-3623
W246 N6500 Pewaukee Rd, Sussex 53089
62+ or disability of any age with confirmed SSDI

Stonegate (262) 820-0911
N68 W24955 Stonegate Ct, #101, Sussex WI 53089
www.stonegateapartmentliving.com

Waukesha

Berkshire at Kensington (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+
www.berkshireseniorcommunities.com/kensington

East Terrace Apartments (262) 544-9757
801 N East Ave, Waukesha WI 53186
62+, wait list if under 62

- Hickory Communities**(414) 246-2304
 1219 S Grandview Blvd, Waukesha WI 53188
 Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.
- Hillcrest Apartments** (262) 549-1212
 1804 S Grand Ave, Waukesha WI 53186
www.hillcrest-wi.com
- La Casa Village I & II**..... (262) 547-2856
 1431 & 1441 Big Bend Rd, Waukesha WI 53189
[www.lacasadeesperanza.org/CommunityPrograms/Senior Housing](http://www.lacasadeesperanza.org/CommunityPrograms/SeniorHousing)
- River North Apartments** (844) 231-8565
 134 W North St, Waukesha WI 53188
 Single persons only, efficiency apartment.
- Saratoga Heights** (262) 542-2262
 120 Corrina Blvd, Waukesha WI 53186
 Some units 62+
www.whaonline.com
- Senior House** (262) 446-9144
 825 Pleasant St, Waukesha WI 53186
www.monroegroup.com/monroe-group-application.pdf
- Sunset Apartments**..... (262) 547-1829
 1528 Big Bend Rd, Waukesha WI 53189
www.metapts.com/Sunset#
- Sunset Heights Apartments**..... (262) 240-9406
 1926 Madera St, Waukesha WI 53189
 Some units 62+
www.metapts.com/Sunset#
- Westwood Heights** (262) 547-6216
 1705 Elder St, Waukesha WI 53188
- Willow Park** (262) 548-9786
 1001-1021 Delafield St, Waukesha WI 53188
 62+ or with disability

RESIDENTIAL CARE APARTMENT COMPLEXES

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside. Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas.

This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that it consists of two meals per day. Some provide 3 meals.
- **Nursing Services:** Health monitoring, medication administration and medication management.
- **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

RCAC DIRECTORY

For more information on RCAC directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Congregational Home (262) 781-0550
3140 Lilly Road, Brookfield WI 53005
Capacity: 28 Apartments
www.congregationalhome.org

Congregational Home (262) 781-0550
13900 W Burleigh Rd, Brookfield WI 53005
Capacity: 29 Apartments
www.congregationalhome.org

ProHealth Care Regency Senior Cmty..... (262) 780-0321
777 N Brookfield Rd, Brookfield WI 53045
Capacity: 84 Apartments
www.capricommunities.com/regency-brookfield

Ruby Commons..... (262) 782-1948
17560 W North Ave., Brookfield WI 53045
Capacity: 50 Apartments
www.capricommunities.com/locations/ruby-commons

Dousman

Compass Point (262) 965-7180
365 Sunset Dr, Dousman WI 53118
Capacity: 75 Apartments
www.threepillars.org/living-care-options/assisted-living-memory-care

Elm Grove

Heritage Elm Grove (262) 737-8013
800 Wall Street, Elm Grove WI 53122
Capacity: 20 Apartments
www.heritagesenior.com/elm-grove/

Hartland

Adava Care of Hartland..... (262) 369-1870
300 E North Shore Dr, Hartland WI 53029
Capacity: 20 Apartments
www.adavacare.com/adava-care-hartland

Heritage Lake Country (262) 912-0249
2975 Village Square, Hartland WI 53029
Capacity: 46 Apartments
www.heritagesenior.com/lake-country/

Menomonee Falls

The Arboretum V, LLC (262) 253-0909
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 95 Apartments
www.sinceriseniorliving.com/the-arboretum/

Dickson Hollow (262) 599-8300
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 42 Apartments
www.preshomes.org/our-communities/dickson-hollow

Grace Commons I..... (262) 252-9600
W195N9550 Rolling Meadows Cir, Menomonee Falls WI 53051
Capacity: 32 Apartments
www.capricommunities.com/location/grace-commons/

LakeHouse Menomonee (262) 255-4441
N84 W17147 Menomonee Ave, Menomonee Falls 53051
Capacity: 84 Apartments
www.lakehousemenomonee.seniorlivingnearme.com

Mukwonago

Linden Ridge (262) 363-6830
841 E Veterans Way, Mukwonago WI 53149
Capacity: 57 Apartments
www.lindengrove.org/neighborhoods/mukwonago/

Muskego

Heritage Muskego (262) 710-1829
S64W13780 Janesville Rd, Muskego WI 53150
Capacity: 36 Apartments
www.heritagesenior.com/muskego

ProHealth Care Regency Senior Comm..... (262) 971-2129
W181 S8540 Lodge Blvd, Muskego WI 53150
Capacity: 96 Apartments
www.capricommunities.com/regency-muskego

Stair Crest (414) 367-2400
S67 W14765 Janesville Rd, Muskego WI 53150
Capacity: 60 Apartments
www.preshomes.org/living-options/find-a-community/stair-crest

Tudor Oaks (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 83 Apartments
www.tudoroaks.net/living-options/assisted-living/

New Berlin

Grand Hills Castle..... (262) 347-4479
13050 Cleveland Ave, New Berlin WI 53151
Capacity: 55 Apartments
www.castlewi.com/grand-hills/

Heritage At Deer Creek (262) 400-2738
3585 S 147th St, New Berlin WI 53151
Capacity: 43 Apartments
www.heritagesenior.com/new-berlin

ProHealth Care Regency Senior Community New Berlin
..... **(262) 330-5167**
13750 W National Ave., New Berlin WI 53151
Capacity: 128 Apartments
www.capricommunities.com/regency-new-berlin

Oconomowoc

Evin at Oconomowoc Senior Living..... (262) 320-3846
1101 Silver Lake Street, Oconomowoc WI 53066
www.evinsenior.com/assisted-living

Lake Country Landing..... (262) 567-4912
2255 N Stonehedge Trail, Oconomowoc WI 53066
Capacity: 60 Apartments
www.nshorehc.com/locations/lake-country-landing-assisted-living/

Lake Terrace Apartments East..... (262) 560-6913
1340 West Wisconsin Ave, Oconomowoc WI 53066
Capacity: 30 Apartments
www.shorehavenliving.org/independent-living/

Shorehaven Tower (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 61 Apartments
www.shorehavenliving.org/assisted-living/shorehaven-tower/

Wilkinson Woods V, LLC (262) 842-5107
999 E Summit Ave, Oconomowoc WI 53066
Capacity: 51 Apartments
www.sinceriseniorliving.com/wilkinson-woods/

Pewaukee

Adava Care of Pewaukee (262) 799-5101
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 26 Apartments
www.adavacare.com/adava-care-pewaukee

Cecelia Place (262) 695-6408
1061 Cecelia Dr, Pewaukee WI 53072
Capacity: 57 Apartments
www.ceceliaplace.com

Kirkland Crossings (262) 695-5800
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 40 Apartments
www.preshomes.org/our-communities/kirkland-crossings

Westerly Pewaukee Memory Care.....(262) 668-7337
409 Swan Road, Pewaukee WI 53072
Capacity: 29 Apartments
www.livingwesterly.com

Sussex

The Courtyard at Sussex (262) 932-2800
W235N6350 Hickory Drive, Sussex WI 53089
Capacity: 58 Apartments
www.thecourtyardatsussex.com

Waukesha

Avalon Square (262) 446-9300
222 Park Pl, Waukesha WI 53186
Capacity: 50 Apartments
www.preshomes.org/our-communities/avalon-square

Linden Heights RCAC.....(262) 524-6400
427 N University Dr, Waukesha WI 53188
Capacity: 57 Apartments
www.lindengrove.org/neighborhoods/waukesha/

New Perspective Waukesha(262) 955-1998
1701 East Broadway, Waukesha WI 53186
Capacity: 94 Apartments
www.npseniorliving.com/communities/waukesha

Oak Hill Terrace RCAC (262) 548-1457
1805 Kensington Dr, Waukesha WI 53188
Capacity: 35 Apartments
www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/

Summit Woods (262) 521-1388
2501 Summit Ave, Waukesha WI 53188
Capacity: 52 Apartments
www.capricommunities.com/location/summit-woods/

The Waters of Pewaukee..... (262) 336-2158
W239 N2540 Dahlia Blvd, Waukesha WI 53188
Capacity: 115 Apartments
www.thewaters.com/locations/the-waters-pewaukee

COMMUNITY BASED RESIDENTIAL FACILITY

A **Community Based Residential Facility (CBRF)** is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit any of the populations listed in the legend below. The minimum age requirement for residing in a CBRF is 18 years old. State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally, and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

- Advanced Age = AA
- Alcohol & Other Drug Addiction = AODA
- Correctional Clients = CORR
- Dementia/Alzheimer's = ALZ
- Developmental Disabilities = DD
- Emotionally Disturbed / Mental Illness = EDM I
- Physical Disabilities = PD
- Pregnant = PREG
- Traumatic Brain Injury = TBI
- Terminally Ill = TERM

Brookfield

Anita's Garden of Brookfield (262) 439-8235

15665 W Lisbon Rd, Brookfield WI 53005

Capacity: 70 Class: CNA

Serves: AA, ALZ, DD, TERM, TBI

Auberge at Brookfield (262) 641-9020

1105 Davidson Rd, Brookfield WI 53045

Capacity: 95 Class: CAN

Serves: AA, ALZ

www.aubergebrookfield.com

Azura at Mierow Farm Brookfield (262) 227-0075

16020 Washington Dr, Brookfield WI 53005

Capacity: 108 Class: CNA

Serves: AA, TERM, ALZ

www.azuraliving.com

- Bonnie Lane** (262) 649-3301
 18535 Bonnie Ln, Brookfield WI 53045
 Capacity: 8 Class: AA
 Serves: DD www.pwho.com/homes/
- Brookdale Brookfield Assisted Living**..... (262) 820-0330
 660 Woelfel Rd, Brookfield WI 53045
 Capacity: 95 Class: CNA
 Serves: AA, PD, ALZ
www.brookdale.com/en
- Brookdale Brookfield Capitol Drive** (262) 781-5220
 15100 W Capitol Dr, Brookfield WI 53005
 Capacity: 24 Class: CNA
 Serves: AA, ALZ
www.brookdale.com/en
- Brookdale Brookfield Memory Care**..... (262) 820-0330
 685 Woelfel Rd, Brookfield WI 53045
 Capacity: 20 Class: CNA
 Serves: AA, ALZ
www.brookdale.com/en
- Comfort Care Group Home 2**..... (414) 334-3497
 17150 Ruby Ln, Brookfield WI 53005
 Capacity: 8 Class: CNA
 Serves: AA, DD, PD, TERM, ALZ, EDM, TBI
- Congregational Home** (262) 781-0550
 13900 W Burleigh, Brookfield WI 5300
 Capacity: 21 Class: CNA
 Serves: AA, ALZ
<https://congregationalhome.org/>
- Discovery Commons Brookfield** (262) 232-6888
 16040 W Greenfield Ave, Brookfield WI 53005
 Capacity: 104 Class: CNA
 Serves: AA, ALZ
www.heartis.com/locations/brookfield/

Father Solanus Casey CBRF (920) 220-9609

16790 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Hillsdale Home (414) 322-1472

2310 Hillsdale Dr East, Brookfield WI 53005

Capacity: 6 Class: CNA

Serves: AA, DD, PD, EDMI, TBI

Housing Matters II..... (414) 350-1552

21470 Lees Ct., Brookfield WI 53045

Capacity: 8 Class: AA

Serves: AA, DD, PD, EDMI, TBI, ALZ

Lakewood Memory Care & Assisted Living..(262) 373-0848

4065 N Calhoun Rd, Brookfield WI 53005

Capacity: 66 Class: CNA

Serves: AA, ALZ, TERM

www.lakewoodbrookfield.com

Regency Brookfield Memory Care (262) 649-4824

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 11 Class: CNA

Serves: AA, ALZ

www.capricommunities.com/regency-brookfield

St. Angela Merici CBRF..... (920) 220-9609

16780 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

St. Maria Crescentia CBRF (920) 220-9609

16770 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Sunrise Meadows (262) 755-1881

2800 N Calhoun Rd, Brookfield WI 53005

Capacity: 52 Class: CNA

Serves: AA, DD, ALZ, EDMI

www.sunrisemeadowsliving.com

Sunrise Terrace Scarlett Place (262) 337-3386
470 Scarlett Hawthorne Ct., Brookfield WI 53045
Capacity: 8 Class: CS
Serves: AA, ALZ

Vesta Memory Care (414) 234-5550
3965 Bradee Rd, Brookfield WI 53005
Capacity: 8 Class: CNA
Serves: ALZ
www.vestamemorycare.com

Butler

Butler House (888) 484-5045
12605 W Courtland Ave, Butler WI 53007
Capacity: 8 Class: CNA
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,
TBI

Dousman

Cory Home..... (262) 965-2050
201-203 Cory Ave., Dousman WI 53118
Capacity: 8 Class: AA
Serves: DD

Hanson House (262) 965-2162
240 Wolf Dr, Dousman WI 53118
Capacity: 8 Class: CS
Serves: DD
www.pwho.com/homes/

Riverside Lodge..... (262) 965-7397
420 N Main St, Dousman WI 53118
Capacity: 75 Class: CNA
Serves: AA, ALZ
<https://www.threepillars.org/living-care-options/assisted-living-memory-care/>

Elm Grove

Heritage of Elm Grove (262) 786-5800
800 Wall St, Elm Grove WI 53122
Capacity: 89 Class: CNA
Serves: AA, ALZ
www.heritagesenior.com/elm-grove/

Sunrise Terrace Woodside (262) 337-338
1820 Westmoor Terrace, Elm Grove WI 53122
Capacity: 8 Class: CS
Serves: AA, ALZ

Hartland

Bradford Home (262) 361-4669
644 Bradford Way, Hartland WI 53029
Capacity: 8 Class: AA (Female Only Facility)
Serves: DD
www.pwho.com/homes/

Hartland Place (262) 367-1311
444 Merton Ave, Hartland WI 53029
Capacity: 36 Class: CNA
Serves: AA, PD, TERM, ALZ
www.hartlandplace-assistedliving.com

Hartland Terrace (262) 369-4391
327B North Ave, Hartland WI 53029
Capacity: 22 Class: CNA
Serves: AA, ALZ
www.hartlandterrace.com

Heritage Lake Country (262) 367-2975
2975 Village Square Dr, Hartland WI 53029
Capacity: 72 Class: CNA
Serves: AA, ALZ
www.heritagesenior.com/lake-country/

Menomonee Falls

The Arboretum (262) 253-0909

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 78 Class: CNA
Serves: AA, ALZ
www.sinceriseniorliving.com/the-arboretum/

The Auberge at Oak Village (262) 735-5546

W128 N6900 Northfield Dr, Menomonee Falls WI 53051
Capacity: 56 Class: CNA
Serves: AA, ALZ
www.aubergeoakvillage.com

Dickson Hollow (262) 599-8300

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 20 Class: CNA
Serves: AA, ALZ
www.preshomes.org/our-communities/dickson-hollow

Elite Adult Family Home, Inc 3 (414) 213-2724

N88 W17630 Christman Rd, Menomonee Falls WI 53051
Capacity: 8 Class: AA (Male Only Facility)
Serves: AA, DD, ALZ, EDMI, TBI

Grace Commons II (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051
Capacity: 24 Class: CNA
Serves: AA, PD, TERM, ALZ
www.capricommunities.com/location/grace-commons/

Grace Commons III (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051
Capacity: 28 Class: CNA
Serves: AA, PD, TERM, ALZ,
www.capricommunities.com/location/grace-commons/

Heritage Court (262) 781-6930

N48 W14250 Hampton Ave, Menomonee Falls WI 53051

Capacity: 36 Class: CNA

Serves: ALZ

www.heritagesenior.com/menomonee-falls/

Hawthorne House (HIL) (262) 703-0544

N60 W15734 W Hawthorne Dr, Menomonee Falls WI
53051

Capacity: 8 Class: CNA

Serves: DD, PD

www.hil-wi.com/locations/

Riverview Village Senior Living (262) 255-2557

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48 Class: CNA

Serves: AA, ALZ

www.riverviewvillageliving.com

Vista Pointe (262) 251-1976

W180 N8200 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 25 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe II (262) 251-1976

W180 N8220 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe III (262) 251-1976

W180 N8240 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Mukwonago

Birchrock Castle (262) 363-9295
210 McDivitt Ln, Mukwonago WI 53149
Capacity: 44 Class: CNA
Serves: AA, PD, TERM, ALZ
www.castlewi.com/birchrock

Brolen Meadows (262) 378-5522
1340 Main St, Mukwonago WI 53149
Capacity: 20 Class: CNA
Serves: AA, PD, TERM, ALZ, EDMI

LindenCourt Mukwonago (262) 363-6830
845 Veterans Way, Mukwonago WI 53149
Capacity: 24 Class: CNA
Serves: AA, ALZ
www.illumius.us/communities/lindengrove-mukwonago

Muskego

Bayview Assisted Living (262) 679-0246
S77 W18690 Janesville Rd, Muskego WI 53150
Capacity: 17 Class: CNA
Serves: AA, PD, TERM, ALZ, CORR
www.bay-muskego.com/services/memory-care/

Caring Alternatives of Muskego (414) 235-5500
W182 S8320 Pioneer Dr, Muskego WI 53150
Capacity: 34 Class: CNA
Serves: AA, PD, TERM, ALZ
www.caringalternatives.net/caring-alternatives-of-muskego

CHI Cares Muskego (414) 491-9174
S68 W12699 Bristlecone Ln, Muskego WI 53150
Capacity: 6 Class: ANA
Serves: AA, DD, PD, EDMI, TBI

Heritage Muskego (414) 425-7155
S64 W13780 Janesville Rd, Muskego WI 53150
Capacity: 85 Class: CNA
Serves: AA, TERM, ALZ
www.heritagesenior.com/muskego/

Stair Crest (414) 367-2400
S67 W14765 Janesville Rd, Muskego WI 53150
Capacity: 56 Class: CNA
Serves: AA, ALZ
www.preshomes.org/living-options/find-a-community/stair-crest

Tudor Oaks Windsor Gardens (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 22 Class: CNA
Serves: AA, ALZ
www.tudoroaks.net

New Berlin

Autumn Leaf (262) 788-9974
12850 W Euclid Ave, New Berlin WI 53151
Capacity: 10 Class: ANA
Serves: AA, DD, PD

Elizabeth Residence New Berlin (414) 858-4300
4461 S Sunny Slope Rd, New Berlin WI 53151
Capacity: 30 Class: CNA
Serves: AA, ALZ
www.elizabethresidence.com

Golden Oaks Assisted Living (262) 544-1189
21600 W Cleveland Ave, New Berlin WI 53146
Capacity: 16 Class: AS
Serves: AA, ALZ, EDMI
www.goldenoaksnewberlin.com

The Grand Hills Castle (262) 347-4479
13050 W Cleveland Ave, New Berlin WI 53151
Capacity: 48 Class: CNA
Serves: AA, PD, TERM, ALZ
www.castlewi.com/locations/grand-hills-castle/

Heritage Court Deer Creek (262) 789-6600
3585 S 147 St, New Berlin WI 53151
Capacity: 33 Class: CNA
Serves: ALZ
www.heritagesenior.com/new-berlin

Linden Court New Berlin (262) 796-3660
13705 W Fieldpointe Dr, New Berlin WI 53151
Capacity: 49 Class: CNA
Serves: ALZ
www.lindengrove.org/neighborhoods/new-berlin

Rainbow Terrace (CLE) (262) 782-5777
15831 W Santa Rosa Blvd, New Berlin WI 53151
Capacity: 8 Class: AS
Serves: AA, PD, ALZ, EDMI
www.cle-ccls.com/OurHomes

Renaissance Memory Care of New Berlin... (414) 791-9935
21903 W National Ave, New Berlin WI 53146
Capacity: 8 Class: CNA
Serves: ALZ
www.rslmemorycare.com

Sky Residential Brookside (262) 821-1406
2405 S Brookside Pkwy, New Berlin WI 53151
Capacity: 8 Class: CNA
Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI
www.skyresidential.com

Skyline House (HIL) (414) 235-3359
5265 S Skyline Dr, New Berlin WI 53151
Capacity: 6 Class: CNA
Serves: DD, PD
www.hil-wi.com/locations/

Sunset Woods..... (262) 384-6006
2900 S Moorland Rd, New Berlin WI 53151
Capacity: 50 Class: CNA
Serves: AA, DD, TERM, ALZ, EDMI
www.sunsetwoodsseniorliving.com

Oconomowoc

Dimensions Living Oconomowoc..... (262) 567-4101

540 E Forest St, Oconomowoc 53066

Capacity: 44 Class: CNA

Serves: AA, ALZ

www.dimensionsliving.com

Evin at Oconomowoc Specialty Care (262) 320-3846

1101 Silver Lake St, Oconomowoc WI 53066

Capacity: 22 Class: CNA

Serves: AA, PD, TERM, ALZ

www.evinsenior.com

Hillside Terrace (262) 567-8341

1305 W Wisconsin Ave., Oconomowoc WI 53066

Capacity: 28 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living-hillside-terrace

Lang Home (262) 567-5835

1234 Newport Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Riverline Home (262) 468-5095

1314 N Riverline Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Shorehaven Memory Care (262) 567-8341

1305 W Wisconsin Ave, Oconomowoc WI 53066

Capacity: 28 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living/shorehaven-memory-care

Stepping Stone (262) 569-4822
700-702 Hickory Creek Dr, Oconomowoc WI 53066
Capacity: 8 Class: CNA
Serves: DD
www.pwho.com/homes/

Towner Crest Arbor Memory Care (414) 793-8014
1205 E Lisbon Rd, Oconomowoc WI 53066
Capacity: 28 Class: CNA
Serves: AA, ALZ
www.preshomes.org/our-communities/towner-crest

Towner Crest Commons Assisted Living ... (414) 793-8014
1205 E Lisbon Rd, Oconomowoc WI 53066
Capacity: 32 Class: CNA
Serves: AA
www.preshomes.org/our-communities/towner-crest

The View at Pine Ridge (262) 468-7711
1010 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 26 Class: CNA
Serves: AA, ALZ
www.theviewcommunities.com

The View at Pine Ridge II (262) 468-7711
1030 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 46 Class: CNA
Serves: AA, PD, ALZ
www.theviewcommunities.com

Pewaukee

AdavaCare of Pewaukee(262) 695-6413
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Serves: AA, PD, TERM, ALZ
www.adavacare.com/adava-care-of-pewaukee

Autumn Bay of Pewaukee (262) 691-9622
539 E Wisconsin Ave, Pewaukee WI 53072
Capacity: 22 Class: CNA
Serves: AA, PD, TERM, ALZ, EDMI, TBI

Deer Haven (HIL)..... (262) 695-7135

N26 W26286 Quail Hollow Rd, Pewaukee WI 53072

Capacity: 8 Class: CNA

Serves: DD

www.hil-wi.com/locations/

Dimensions Living Pewaukee East..... (262) 691-7400

W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072

Capacity: 31 Class: CNA

Serves: PD, TERM, ALZ

www.dimensionsliving.com

Dimensions Living Pewaukee West..... (262) 696-8252

N26 W26511 College Ave, Pewaukee WI 53072

Capacity: 32 Class: CNA

Serves: AA, TERM, ALZ

www.dimensionsliving.com

Heritage Court Waukesha (262) 542-3434

1831 Meadow Lane, Pewaukee WI 53072

Capacity: 38 Class: CNA

Serves: ALZ

www.heritagesenior.com/waukesha

Kirkland Crossings (262) 695-5802

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/kirkland-crossings

Lynnwood of Delafield (262) 367-9677

W302 N1632 Maple Ave, Pewaukee WI 53072

Capacity: 10 Class: CNA

Serves: AA, PD, ALZ

Westerly Pewaukee Memory Care.....(262) 668-7337

409 Swan Road, Pewaukee WI 53072

Capacity: 18 Class: CNA

Serves: AA, ALZ, TERM, TBI

Sussex

Brookdale Sussex (262) 820-0330
W240 N6351 Maple Ave, Sussex WI 53089
Capacity: 20 Class: CNA
Serves: AA, ALZ
www.brookdale.com/en/communities/brookdale-sussex.html

The Courtyard at Sussex (262) 914-9892
W235 N6350 Hickory Dr, Sussex WI 53089
Capacity: 58 Class: CNA
Serves: AA, PD, TERM, ALZ
www.thecourtyardatsussex.com

Waukesha

Avalon Square, Inc (262) 547-6741
222 Park Place, Waukesha WI 53186
Capacity: 27 Class: CNA
Serves: AA, ALZ
www.preshomes.org/our-communities/avalon-square

Clarion Manor (CLE) (262) 258-9955
21325 Clarion Ln, Waukesha WI 53186
Capacity: 8 Class: AS
Serves: AA, PD, ALZ, EDM

Di Lana House..... (262) 408-2102
W274 S4025 Timber Trail, Waukesha WI 53189
Capacity: 8 Class: CS (Male Only Facility)
Serves: AA, DD, ALZ, EDM

Downing Home (262) 424-9085
610 Downing Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Serves: DD
www.pwho.com/homes/

Fleetfoot (HIL) (262) 408-2811
1316-1318 Fleetfoot Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Serves: DD
www.hil-wi.com/locations/

- Hydrite (St. Coletta of WI)** (920) 220-9609
 2309 Rustic Woods Court, Waukesha WI 53188
 Capacity: 8 Class: CNA
 Serves: AA, DD, PD
www.stcolettawi.org/our-homes/
- Iberias House of Hope** (262) 259-0726
 1920 Madera St, Waukesha WI 53189
 Capacity: 16 Class: CNA
 Serves: DD, EDMI, PD
- Linden Court Waukesha** (262) 524-6400
 2330 Michigan Ave, Waukesha WI 53188
 Capacity: 48 Class: CNA
 Serves: AA, ALZ
www.lindengrove.org/neighborhoods/waukesha
- Marion House** (262) 321-1051
 401 S Prairie Ave, Waukesha WI 53186
 Capacity: 8 Class: CNA
 Serves: AA, DD, PD, CORR, EDMI
- Mission Creek at Waukesha** (262) 896-8888
 3217 Fiddlers Creek Dr, Waukesha WI 53188
 Capacity: 97 Class: CNA
 Serves: AA, PD, TERM, ALZ
www.missioncreekseniorliving.com
- New Perspective Waukesha** (262) 955-1998
 1701 E Broadway, Waukesha WI 53186
 Capacity: 60 Class: CNA
 Serves: AA, PD, TERM, ALZ
www.npseniorliving.com/communities/waukesha/
- Norris (St. Coletta of WI)** (920) 220-9609
 405 Prairie Song Dr, Waukesha WI 53188
 Capacity: 8 Class: CNA
 Serves: AA, DD, PD
www.stcolettawi.org/our-homes/

Oak Hill Terrace (262) 548-1457
1805 Kensington Dr, Waukesha WI 53188
Capacity: 128 Class: CNA
Serves: AA, ALZ
www.sinceriseniorliving.com/oak-hill-terrace/

Oakdale Drive (CCLS) (920) 261-1345
1606 Oakdale Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Serves: DD
www.cclswi.org

Victoria Drive (CCLS)..... (262) 955-3554
1425 Victoria Dr, Waukesha WI 53186
Capacity: 8 Class: AA
Serves: DD
www.cclswi.org

The Waters of Pewaukee (262) 771-0656
W239 N2540 Dahlia Blvd, Waukesha WI 53188
Capacity: 16 Class: CNA
Serves: ALZ
<https://www.thewaters.com/locations/the-waters-pewaukee/>

Welsh Court (CCLS) (262) 547-6267
2704-2706 Welsh Ct, Waukesha WI 53188
Capacity: 8 Class: AA
Serves: DD
www.cclswi.org

ADULT FAMILY HOMES

Adult Family Homes (AFHs) are ideal for persons who seek small congregate care settings. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment, or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit any of the populations listed in the legend below. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY

For more information on AFH directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

Advanced Age = AA

Alcohol & Other Drug Addiction = AODA

Correctional Clients = CORR

Dementia/Alzheimer's = ALZ

Developmental Disabilities = DD

Emotionally Disturbed / Mental Illness = EDM I

Physical Disabilities = PD

Pregnant = PREG

Traumatic Brain Injury = TBI

Terminally Ill = TERM

Brookfield

A Great Place to Stay (414) 758-0217
1200 Davidson Road, Brookfield WI 53045
Serves: DD

All for 1 Inc..... (414) 430-2053
1170 Georges Ave, Brookfield WI 53045
Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

At Home Residential Services LLC (414) 380-1334
2385 N Calhoun Rd, Brookfield WI 53005
Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

- Brookfield Sunny Homes** (414) 499-9822
 17365 Patricia Lane, Brookfield WI 53045
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Castle Manor VI** (414) 899-3543
 3130 Sunny View Ln., Brookfield WI 53005
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Community Living of Brookfield LLC** (414) 817-2055
 460 Leanore Lane, Brookfield WI 53005
 Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI
- Hawthorne Lane House**..... (262) 455-2990
 1005 Hawthorne Lane, Brookfield WI 53005
 Serves: AA, DD, AODA, ALZ, EDMI
- Holmes Adult Family Home LLC** (262) 902-1553
 4465 N 144th St, Brookfield WI 53005
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Housing Matters** (414) 350-1552
 21450 Lees Ct, Brookfield WI 53045
 Serves: AA, DD, PD, ALZ, EDMI, TBI
- Kings Adult Family Home 2** (414) 915-3013
 3840 Pilgram Rd., Brookfield WI 53005
 Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI
- Marshall Home**..... (262) 439-9329
 2635 N 130th St, Brookfield WI 53005
 Serves: DD. Males only.
- Staples Adult Family Home 148th** (262) 439-8033
 4455 N 148th St, Brookfield WI 53005
 Serves: AA, DD, PD, ALZ, EDMI, TBI
- Staples Adult Family Home Lone Elm** (262) 794-3428
 3955 Lone Elm Dr, Brookfield WI 53005
 Serves: AA, DD, PD, ALZ, EDMI

Staples Adult Family Home Wild Cherry..... (414) 559-6533
16760 Wild Cherry Court, Brookfield WI 53005
Serves: AA, DD, ALZ, EDMI, TBI

Butler

Caring With Integrity (414) 808-6050
4903 N 126th St., Butler WI 53007
Serves: AA, DD, AODA, PD, ALZ, EDMI, TBI

Shays Safe Haven.....(262) 689-0028
12835 W Lancaster Ave., Butler WI 53007
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,
TBI

Dousman

Burke Home (262) 468-0627
244 Wolf Dr, Dousman WI 53118
Serves: DD

Richard Home (262) 468-0627
242 Wolf Dr, Dousman WI 53118
Serves: DD

Menomonee Falls

A and D Adult Family Facility (414) 813-5125
N68 W13246 Ranch Road, Menomonee Falls WI 53051
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,
TBI, PREG

At Home Residential Services Kings Hwy (414) 380-1334
N87 W15300 Kings Highway, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

At Home Residential Services Mesa Court ... (414) 380-1334
W152 N5713 Mesa Court, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Brighter Days LLC (414) 940-6933
N91 W16756 Laurel Ln, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Community Living of Menomonee Falls(414) 817-2055

W163 N9442 Cheyenne Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, Term, AODA, EDMI, ALZ, TBI

Eagle Paradise Living (920) 343-6870

W164 N9548 Water Street, Menomonee Falls WI 53051

Serves: AA, DD, ALZ, EDMI, TBI

Elizabeth's Loving Care (414) 587-6414

N92 W17353 Forest Dr., Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

Exceptional Living AFH Site 4 (414) 484-0511

W129 N8465 Revere Dr., Menomonee Falls WI 53051

Serves: AA, DD, TERM, ALZ, CORR, EDMI, TBI

Home Cares Adult Facility Home (414) 574-6778

W152 N5480 Beaver Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, TERM, ALZ, CORR, EDMI, TBI,
PREG

Liberty House 5 (414) 293-9345

N62 W15681 Skyline Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, ALZ, EDMI, TBI

Living Made Easy Homes Site 4 (414) 979-5801

N61 W14855 Wigwam Dr, Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,
TBI, PREG

Mahogany Heart Home 4..... (414) 507-4468

N89 W15935 Cleveland Ave., Menomonee Falls WI 53051

Serves: DD, PD, TBI, ALZ, EDMI

Next Step in Residential Services- Water (262) 784-1840

W164 N9470 Water St, Menomonee Falls WI 53051

Serves: AA, DD, PD, EDMI, TBI

Mukwonago

Four A's Helping Lives..... (414) 791-2369

W299S8681 State Rd 83, Mukwonago WI 53149

Serves: DD

Muskego

Changing Point..... (414) 235-4084
S68 W12631 Woods Road, Muskego WI 53150
Serves: DD, AODA, ALZ, CORR, EDMI, TBI

Serenity Gardens..... (414) 915-5002
S65 W13866 Sherwood Circle, Muskego WI 53150
Serves: AA, DD, PD, TERM, ALZ

New Berlin

All for 1 Phase 1(262) 794-3216
12700 W Cleveland Ave, New Berlin WI 53151
Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

Brookfield Adorable Homes II.....(414) 544-2209
1739 S Craftsman Dr., New Berlin WI 53146
Serves: AA, DD, PD, ALZ, EDMI, TBI

Castle Manor IV (262) 439-9151
13720 W Park Ave, New Berlin WI 53151
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor V (414) 426-1125
1634 S Wildwood Dr, New Berlin 53151
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor VII (414) 426-1125
3680 S Brentwood Rd, New Berlin WI 53151
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Castle Manor VIII (414) 412-8005
2824 S 128th St., New Berlin WI 53151
Serves: AA, DD, PD, TERM, EDMI, TBI

Johannesen Adult Family Home (262) 292-9127
21400 Hidden Valley Dr, New Berlin WI 53146
Serves: DD. Males only.

Nieces Caring Hands 2..... (262) 202-8041
4595 S Raven Lane, New Berlin WI 53151
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

Oconomowoc

Matt and Nancy Garcia..... (262) 719-6093
778 Byron Dr, Oconomowoc WI 53066
Serves: DD

Pewaukee

Douang Phrasavath..... (262) 399-1922
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Serves: AA, DD, PD, ALZ

Meadowridge Homes, A (262) 750-9876
1415 Sunnyside Rd Unit A, Pewaukee WI 53072
Serves: DD. Females only.

Meadowridge Homes, B (262) 737-6005
1415 Sunnyside Rd Unit B, Pewaukee WI 53072
Serves: DD

Meadowridge Homes, C (262) 696-6535
1415 Sunnyside Rd Unit C, Pewaukee WI 53072
Serves: DD, PD, EDMI, TBI

Yours Truly Adult Family Home (414) 639-0320
823 Evert Street, Pewaukee WI 53072
Serves: AA, DD, PD, TERM, EDMI, TBI

Sussex

Eternal Adult Family Home (262) 955-5664
N61 W23963 Sumac Lane, Sussex WI 53089
Serves: AA, DD, ALZ, EDMI

Waukesha

Bliss Homes

215 S Moreland Blvd, Waukesha WI 53188
..... **(408) 661-3993**
Serves: AA, DD, PD, ALZ, EDMI, TBI
1012 N Bel Ayr Drive, Waukesha WI 53188
..... **(408) 661-3993**
Serves: AA, DD, AODA, PD, ALZ, CORR, EDMI, TBI

- Bonding Love Waukesha** (414) 839-0587
 2165 Laura Lane, Waukesha WI 53186
 Serves: DD, EDMI
- Brookfield Adorable Homes I**(414) 522-4763
 21950 Davidson Rd., Waukesha WI 53186
 Serves: AA, DD, PD, ALZ, EDMI, TBI
- Brown House**.....(262) 263-8437
 1519 Pleasantview Ave, Waukesha WI 53188
 Serves: AA, DD, EDMI
- Brown House Luxury Living Home A** (262) 263-8437
 421 Century Oak Dr, Waukesha WI 53188
 Serves: AA, DD, PD, ALZ, EDMI
- Brown House Luxury Living Home B**(262) 263-8437
 419 Century Oak Dr, Waukesha WI 53188
 Serves: AA, DD, PD, ALZ, EDMI
- Brown Independent Living**..... (262) 263-8437
 111 4th St., Waukesha WI 53188
 Serves: AA, DD, ALZ, EDMI
- Canaan (HIL)** (262) 524-8467
 443 Freeman St, Waukesha WI 53189
 Serves: DD, EDMI
- Carriage House** (414) 334-3497
 1301 E Moreland Blvd., Waukesha WI 53186
 Serves: AA, DD, PD, ALZ, TERM, EDMI, TBI
- Comfort Care Group Home** (414) 334-3497
 2020 Chapman Dr, Waukesha, WI 53189
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Connected Family Home Care** (262) 349-4138
 336 Richard St, Waukesha WI 53189
 Serves: AA, DD, PD

- Everbright Adult Family Home** (262) 278-7822
 2319 Madison St, Waukesha WI 53188
 Serves: AA, DD, EDMI, ALZ, PD, TBI

- Grace Home AFH (St Coletta of WI)** (920) 674-4330
 2812 Summit Ave, Waukesha WI 53188
 Serves: AA, DD, PD

- Green Valley (CFH)** (262) 574-5916
 1128 Green Valley, Waukesha WI 53189
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

- Greenfield Home** (202) 702-1379
 334 S Greenfield Ave., Waukesha WI 53186
 Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI

- Holmes Adult Family Home** (262) 902-1553
 1007 Aurora St, Waukesha WI 53186
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

- Joy Home Care** (708) 625-7981
 1908 N Chapman Dr, Waukesha WI 53189
 Serves: AA, DD, AODA, PD, ALZ, EDMI, TBI
 903 Summit Ave., Waukesha WI 53188
 Serves: AA, DD, CORR, EDMI

- Julian AFH (St Coletta of WI)**..... (920) 674-4330
 2812 Summit Ave, Waukesha WI 53188
 Serves: AA, DD, PD

- Kept By Grace** (262) 389-9622
 107 Cook Street, Waukesha WI 53186
 Serves: AA, DD, EDMI, TBI

- Kingdom Homes Cleveland**..... (262) 278-4021
 1434 Cleveland Ave, Waukesha WI 53186
 Serves: DD, PD

- Manhattan (CFH)** (262) 544-8266
 2031 Manhattan Dr, Waukesha WI 53186
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

- Michigan (CFH)** (262) 524-9836
 1505 Michigan Ave, Waukesha WI 53188
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Moore Love & Care** (262) 951-0165
 2126 Rambling Rose Ct., Waukesha WI 53186
 Serves: AA, DD, PD, TERM, ALZ, CORR, EDMI, TBI
- Next Step in Resdntl. Svcs. Catherine**..... (262) 349-9577
 1132 Catherine St., Waukesha WI 53186
 Serves: AA, DD, EDMI, TBI
- Oakdale 2 (CCLS)** (262) 521-9860
 1737 Oakdale Dr., Waukesha WI 53189
 Serves: DD. Males only.
- Riley’s House (Greco)** (414) 698-5461
 1010 Oakland Ave., Waukesha WI 53186
 Serves: AA, DD, PD, ALZ, EDMI, TBI
- Royal Legacy Adult Family Home** (414) 915-6323
 1909 Paradise Street, Waukesha WI 53188
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Summit House** (262) 928-5550
 910 Summit Ave., Waukesha WI 53188
 Serves: DD, PD, EDMI, TBI
- Wright Stride LLC** (262) 349-4126
 316 Harrison Ave., Waukesha WI 53186
 Serves: DD, AODA, EDMI

NURSING HOMES

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:
www.dhs.wisconsin.gov/guide/cir.htm

Brookfield

- Aria of Brookfield** (262) 782-0230
 18740 W Bluemound Rd, Brookfield WI 53045

Care-Age of Brookfield (262) 821-3939
1755 N Barker Rd, Brookfield WI 53045

Congregational Home (262) 781-0550
13900 W Burleigh, Brookfield WI 53005

Franciscan Woods (262) 785-1114
19525 W North Ave, Brookfield WI 53045

Delafield

Clearview Home..... (262) 646-3361
935 Main St, Delafield WI 53018

Dousman

Masonic Center for Health & Rehab, Inc..... (262) 965-7245
400 N Main St, Dousman WI 53118

Menomonee Falls

LindenGrove- Menomonee Falls (262) 253-2700
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

Menomonee Falls Health Services..... (262) 255-1180
N84 W17049 Menomonee Ave, Menomonee Falls WI
53051

Mukwonago

LindenGrove- Mukwonago..... (262) 363-6830
837 E Veterans Way, Mukwonago WI 53149

Muskego

Muskego Health & Rehab Center..... (262) 679-0246
S77 W18690 Janesville Rd, Muskego WI 53150

Tudor Oaks Health Center (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150

New Berlin

LindenGrove- New Berlin..... (262) 796-3660
13755 W Fieldpointe Dr, New Berlin WI 53151

Oconomowoc

Lake Country Health & Rehab Services (262) 567-4662
2195 N Summit Village Way, Oconomowoc WI 53066

Shorehaven Health & Rehabilitation Ctr..... (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066

Waukesha

Aria of Waukesha (262) 547-2123
1451 Cleveland Ave, Waukesha WI 53186

Avina of Pewaukee (262) 523-0933
N26 W23977 Watertown Rd, Waukesha WI 53188

Kensington Care & Rehab. Center (262) 548-1400
1810 Kensington Dr, Waukesha WI 53188

LindenGrove- Waukesha (262) 524-6400
425 N University Dr, Waukesha WI 53188

INSURANCE

Error! Bookmark not defined.**HEALTH INSURANCE
MARKETPLACE**

The **Health Insurance Marketplace** offers plans that cover essential health benefits, pre-existing conditions, and more.
..... **(800) 318-2596**
www.healthcare.gov/

Covering Wisconsin..... (608) 261-1455
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY

ACCESS

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at www.access.wisconsin.gov

Enrollment Services Center (800) 291-2002

The Enrollment Specialist can help you see which Health Maintenance Organization (HMO) your doctors are with, enroll you in a Medicaid HMO, change you to a different Medicaid HMO or opt you out of the Medicaid HMO.

HMO Ombudsmen..... (800) 760-0001

The Ombudsmen will answer questions and look into complaints about access to good medical care if you have BadgerCare Plus or Medicaid SSI.

Katie Beckett Program..... (888) 786-3246

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.
www.dhs.wisconsin.gov/kbp/apply.htm

Medicare (800) 633-4227

..... (800) MEDICARE
www.medicare.gov

Title 19/Medicaid/BadgerCare

Forward Health-Member Services (800) 362-3002
..... fax (855) 293-1822
Moraine Lakes Consortium-Application (888) 446-1239
www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin)..... (800) 242-1060

Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long-Term Care. Information on Long Term Care Insurance is available with no connection to any insurance company.
Longtermcare.wi.gov/pages/medigap/medigap.aspx

Medigap Prescription Drug Helpline (855) 677-2783

Office of the Commissioner of Insurance (608) 266-3585

PO Box 7873, Madison WI 53707-7873..... **(800) 236-8517**

Street Address: 125 S Webster St, Madison WI 53703

To make a complaint about your auto, life or private health insurance.

www.oci.wi.gov

SeniorCare Customer Service Hotline (800) 657-2038

Prescription drugs for Wisconsin seniors

www.dhs.wisconsin.gov/seniorcare

Social Security Administration..... Local (866) 220-7885

..... **National (800) 772-1213**

267 South St., Waukesha WI 53186

To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI).

www.ssa.gov

LAW ENFORCEMENT

EMERGENCIES CALL 9-1-1

SUICIDE RISK EMERGENCY CALL 9-8-8

Non-Emergency:

Waukesha County: (262) 446-5070

Waukesha County Sheriff's Department

Village of: (262) 446-5070

Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit, Sussex

Town of: (262) 446-5070

Brookfield, Delafield, Eagle, Genesee, Genesee Depot, Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of: (262) 446-5070

Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept	(262) 786-4141
Village of Mukwonago Police Dept	(262) 363-6435
Town of Mukwonago Police Dept	(262) 363-5188
City of Muskego Police Dept	(262) 679-4130
City of Waukesha Police Dept	(262) 524-3831
State Patrol	(262) 785-4700

LEGAL SERVICES

FRAUD / IDENTITY THEFT

Consumer Financial Protections Bureau **1-855-411-2372**
www.consumerfinance.gov

**Department of Agriculture, Trade & Consumer Protection,
 Bureau of Consumer Protection** **(800) 422-7128**
Email: DATCPHotline@wisconsin.gov
 Protects Consumers subjected to unfair and deceptive
 business practices, illegal telemarketers, dangerous products,
 incorrect checkout scanners and gas pumps, questionable
 food, landlord, tenant complaints, motor vehicle repairs and
 home improvement.
www.datcp.wi.gov

Do Not Call Registry **1-888-382-1222**
 Removes phone number from telemarketing calls
www.donotcall.gov

Federal Trade Commission Hotline **(877) 382-4357**
 To report on fraud, identity theft, or unfair or deceptive
 business practices.
www.ftc.gov/

**Financial Industry Regulatory Authority
 Securities Helpline for Seniors**..... **1-844-574-3577**
www.finra.org/investors/have-problem

Free Credit Report..... **1-877-322-8228**
www.annualcreditreport.com (one per year)

James Place..... (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.
www.jamesplacewi.org/waukesha

Legal Action of Wisconsin (855) 947-2529
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha
counties.
www.legalaction.org

Securities and Exchange Commission..... (800) 732-0330

US Department of Health & Human Services
Medicare Fraud Hotline..... (800) 633-4227
To report potential fraud, waste, abuse and mismanagement in
Dept. of Health & Human Services' programs.
www.oig.hhs.gov/fraud

US Social Security Admin. Fraud Hotline..... (800) 269-0271
To report potential fraud, waste or abuse of Social Security.
Office of the Inspector General, Social Security Administration.
www.ssa.gov/fraud

Waukesha County Sheriff's Department (262) 446-5070

Wisconsin Elder Abuse Hotline..... (833) 586-0107

GUARDIANSHIP SERVICES

EasterSeals Southeast Wisconsin
Guardianship Services..... (414) 449-4444
www.eastersealswise.com/wi-se

Guardianship Support Center (GWAAR) (855) 409-9410
www.gwaar.org/guardianship-resources

Supportive Community Services (414) 226-5335
620 S 76 St #140, Milwaukee WI 53214
www.scswi.org

LANDLORD / TENANT CONCERNS

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection (800) 422-7128
Email: DATCPHotline@wisconsin.gov**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.

www.datcp.wi.gov

The Tenant Resource Center

www.tenantresourcecenter.org

Dedicated to promoting positive relations between rental housing consumers and providers throughout WI. Information, education about rental rights and responsibilities, and access to conflict resolution can be found on their website.

LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging

..... (202) 662-8690

www.americanbar.org/aging

Coalition of Wisconsin Aging Groups (800) 488-2596

30 W Mifflin St., Madison WI 53703

www.cwaqwisconsin.org

Equal Employment Opportunity Commission ... (800) 669-4000

Place a claim or discuss a claim.

www.eeoc.gov

Free Legal Answers

www.wi.freelegalanswers.org

James Place (262) 544-9472

129 W Broadway, Waukesha WI 53186

A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods that offers immigration services and help applying for citizenship.

www.jamesplacewi.org/waukesha

Lawyer Referral & Information Service
State Bar of Wisconsin..... (800) 362-9082
www.wisbar.org/forPublic/INeedaLawyer/Pages/i-need-a-lawyer.aspx

Legal Action of Wisconsin..... (855) 947-2529
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha County.

The Women’s Center..... (262) 547-4600
505 N East Ave, Waukesha WI 53186
Service in obtaining restraining & harassment orders, advocacy with regard to domestic sexual and child abuse.
www.twcwaukesha.org/

Legal Services for Immigrants (414) 643-8570
www.risccmke.org

Marquette Volunteer Legal Clinic..... (414) 288-6912
Marquette University Law School, P.O. Box 1881
Milwaukee WI 53201
www.law.marquette.edu/mvlc/

Mediation Resolutions LLC (262) 825-3037
mediationresolutions@outlook.com

National Academy of Elder Law Attorneys, Inc
..... (703) 942-5711
www.naela.org

US Citizenship and Immigration Services (800) 375-5283
www.uscis.gov

Waukesha County Family Division (262) 548-7544
515 W Moreland Blvd C167, Waukesha WI 53188
Legal clinic, family only.
www.waukeshacounty.gov/circuit-courts/family-court

TRUST ASSISTANCE

Life Navigators.....(414) 774-6255

7203 W Center St, Wauwatosa WI 53210

Life Navigators’ mission is to improve the quality of life for individuals with developmental and related disabilities, their families, and the community through information, education, advocacy, and life planning services.

www.lifenavigators.org

Wisconsin Pooled and Community Trusts (WisPACT)

..... (608) 268-6006

..... (833) 653-6503

226 Corporate Dr., Madison WI 53714

The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.

www.wispact.org

LIBRARIES

Bridges Library System serves the public libraries of Jefferson and Waukesha counties. All libraries listed in this guide are Bridges Libraries. Many local libraries offer delivery. Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. Individuals may inquire about library services by contacting their local library.

Bridges Library System..... (262) 896-8080

Inclusive Services Librarian..... (262) 896-8245

741 N Grand Ave Suite 210, Waukesha WI 53186

www.bridgeslibrarysystem.org

Alice Baker Memorial Public Library..... (262) 594-2800

820 E Main St, Eagle WI 53119

www.alicebaker.lib.wi.us

Big Bend Public Library..... (262) 662-3571

W230S9185 Nevins Street, Big Bend WI 53103

www.bigbend.lib.wi.us

Brookfield Public Library..... (262) 782-4140

1900 N Calhoun Rd, Brookfield WI 53005

www.brookfieldlibrary.com

- Butler Public Library** (262) 783-2535
 12808 W Hampton Ave, Butler WI 53007
www.butler.lib.wi.us
- Delafield Public Library** (262) 646-6230
 500 Genesee St, Delafield WI 53018
www.delafieldlibrary.org
- Elm Grove Public Library** (262) 782-6717
 13600 Juneau Blvd, Elm Grove WI 53122
www.elmgrovelibrary.org
- Hartland Public Library** (262) 367-3350
 110 E Park Ave, Hartland WI 53029
www.hartlandlibrary.org
- Menomonee Falls Public Library** (262) 532-8900
 W156N8436 Pilgrim Rd, Menomonee Falls WI 53051
www.menomoneefallslibrary.org/
- Mukwonago Community Library** (262) 363-6411
 511 Division Street, Mukwonago WI 53149
www.mukwonagolibrary.org/
- Muskego Public Library** (262) 971-2100
 S73W16663 Janesville Rd, Muskego WI 53150
www.cityofmuskego.org/library
- New Berlin Public Library** (262) 785-4980
 15105 Library Ln, New Berlin WI 53151
www.newberlinlibrary.org
- Oconomowoc Public Library** (262) 569-2193
 200 W South St, Oconomowoc WI 53066
www.oconomowoclibrary.org/
- Pewaukee Public Library** (262) 691-5670
 210 Main St, Pewaukee WI 53072
www.pewaukeeelibrary.org
- Sussex, Pauline Haass Public Library** (262) 246-5180
 N64W23820 Main St, Sussex WI 53089
<http://phplonline.org>
- Town Hall Library- Merton/North Lake** (262) 966-2933
 N76W31429 Hwy VV, North Lake WI 53064
www.townhalllibrary.org
- Waukesha Public Library** (262) 524-3680
 321 Wisconsin Ave, Waukesha WI 53186
www.waukeshapubliclibrary.org

LOW INCOME MEDICAL SERVICES

Pamela Parker Community Outreach Health Clinic

(262) 257-3393

W180 N8085 Town Hall Rd, Menomonee Falls WI 53051

Cost: \$10 donation

www.froedtert.com/community-engagement/menomonee-falls-hospital/outreach-health-clinic

Eagle’s Wing Free Clinic .. (262) 385-9211

S83 W20778 Janesville Rd., Muskego WI 53150

Call for appointment and other days/times.

www.eagleswingfreeclinic.org

Lake Area Free Clinic..... (262) 569-4990

856B Armour Rd, Oconomowoc WI 53066

www.lakeareafreeclinic.org

Waukesha Community Health Center (262) 408-2530

Sixteenth Street Community Health Centers

309 E North Street, Waukesha WI 53188

Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.

www.sschc.org

Waukesha Family Medicine Clinic (262) 548-6903

210 NW Barstow #201, Waukesha WI 53188

Spanish available.

www.waukeshafm.org/clinic

Waukesha Free Clinic (262) 544-6777

237 Wisconsin Ave, Waukesha WI 53186

Low income uninsured medical.

www.waukeshafreeclinic.org

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility of Waukesha County..... (262) 392-8418
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/waukeshacounty

Ability Independence (262) 697-9277
6918 Sheridan Rd, Kenosha WI 53143
Accessible design & modifications.
www.abilityindependence.com

AccessAbility Home Medical (414) 727-2524
1995 E Norse Ave, Cudahy WI 53110
Wheelchairs, scooters, and lift chairs.
www.hmestore.net

Access Elevator (414) 727-2524
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.
www.AllAboutAccess.com

Access Mobility Vans.....(414) 727-2524
Wheelchair van sales and service, and vehicle hand controls
www.accessmobilityvans.com

ActiveForever (800) 377-8033
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.
www.activeforever.com

ActivStyle..... (888) 280-8632
www.activstyle.com

Assistive Technology Resource Center (AT) (800) 228-5457
For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.
www.uwstout.edu/svri/tech.cfm

- Discount Mobility Products LLC** (414) 321-3500
 8230 W Lincoln Ave, West Allis WI 53219
 Used and new scooters, lift chairs, wheelchairs, wheeled
 walkers, ramps, patient lifts. Refurbished and sanitized mobility
 and medical equipment.
www.discountmobilityproducts.net/index.htm
- DiscountRamps.com** (888) 651-3431
www.discountramps.com
- Dose Health LLC** (844) 300-6212
www.dosehealth.com
- Group Medical Supply** (763) 575-7762
www.groupmedicalsupply.com
- HandiRamp**..... (847) 247-2359
(800) 876-7267
 5600 99th Ave Suite A, Kenosha WI 53144
www.handiramp.com
- Home Delivery Incontinence Supplies (HDIS)....** (800) 269-4663
www.hdis.com
- J & B Medical Supply Co, Inc**..... (855) 289-3427
 Incontinence Supplies (Title 19).
www.jandbmedical.com
- MetroCare Home Medical & Rehab** (262) 250-0820
 (800) 227-3820
 W177 N9856 Rivercrest Dr., Suite 222, Germantown WI 53022
www.metrocarewi.com
- Miller Mobility Products, Inc**..... (262) 549-4900
 36336 N Summit Village Way, Oconomowoc WI 53066
www.millermobilityproducts.com
- Moreland Plaza Pharmacy** (262) 542-4488
 827 W Moreland Blvd, Waukesha WI 53188
www.morelandplazapharmacy.com

National Seating and Mobility (866) 248-0756
4500 W Burnham St, West Milwaukee WI 53219
Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com

On The Go Mobility (800) 601-7267
.....(414) 228-7100
405 East Mill St., Plymouth WI 53073

Orbit Medical (800) 430-0539
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc (262) 521-2202
1900 Pewaukee Rd, Suite F, Waukesha WI 53188
www.oxygenone.com

MEDICAL EQUIPMENT LENDING PROGRAMS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

IndependenceFirst (414) 291-7520
540 S 1st St, Milwaukee WI 53204
Call ahead to schedule appointment.

Katy's Kloset (262) 746-9034
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha WI 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org

Small Stones Wellness Center (414) 805-0998
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Oak Creek, Wauwatosa, and West Bend
www.froedtert.com/cancer/small-stones

MEDICATION SETUP/DELIVERY

Genoa Pharmacy..... (262) 955-8811
514 Riverview Ave, Waukesha WI 53188
Located within Waukesha County Human Services Center
..... (262) 347-3754
1501 Airport Road, Waukesha WI 53188
Located within Waukesha County Mental Health Center
Bubble packing and mailing/delivery.
www.genoahealthcare.com

Guardian Pharmacy Wisconsin..... (414) 727-5750
www.guardianpharmacy.com
Bubble packing and delivery.

Moreland Plaza Pharmacy (262) 542-4488
827 W Moreland Blvd, Waukesha WI 53188
Bubble packing and delivery.
www.morelandplazapharmacy.com

Welltopia Pharmacy (262) 429-9429
136 N Main Street, Thiensville WI 53092
Bubble packing and delivery.
www.welltopiarx.com/all-in-one/

MENTAL HEALTH / ALCOHOL & SUBSTANCE USE

Aurora Psychiatric Hospital (414) 454-6600
1220 Dewey Ave., Wauwatosa WI 53213
Covers a variety of behavioral health care for children, adolescents, and adults struggling with mental health or substance issues. Offers both inpatient and outpatient programs.
www.aurorahealthcare.org/locations/hospital/aurora-psychiatric-hospital

Denoon Recovery..... (262) 500-4267
S22 W22660 Broadway, Waukesha WI 53186
Provides customized and comprehensive outpatient drug and alcohol addiction treatment.
www.denoonrecovery.com

IMPACT 2-1-1 2-1-1

Provides a central access point for people who need referral information for services. Includes confidential helpline, online resource directory, and 2-1-1 Wisconsin app. Services provided 24-hours a day, 7 days a week. Interpreter services available.

Friendships Unlimited (NAMI Southeast WI) (262) 875-3067

412 North St, Waukesha WI 53186

Drop-in recovery center for adults with mental illness. Open to Waukesha County residents only.

www.namisoutheastwi.org/resources/recovery/friendshipunlimited

Granite Hills Hospital (414) 667-4800

1706 South 68th St., West Allis WI 53214

Offers both inpatient and outpatient programs to address mental and behavioral health.

www.granitehillshospital.com

Mental Health America (800) 969-6642

www.mhanational.org

Mental Health America of Wisconsin (414) 276-3122

3910 W Lisbon Ave, Milwaukee WI 53208

Advocacy, education, information, and service.

www.mhawisconsin.org

Mental Health Center-Waukesha County Department of Health and Human Services (262) 548-7950

1501 Airport Rd, Waukesha WI 53188

Inpatient services: The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms.

Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

National Alliance on Mental Illness of Southeast WI (NAMI) (262) 524-8886

2717 N Grandview Blvd, Suite 205, Waukesha WI 53188
Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.
www.namisoutheastwi.org

ProHealth Care Behavioral & Mental Health Services

725 American Ave, Waukesha WI 53188
Provides outpatient psychiatry, psychotherapy, and counseling services. Offering outpatient for children, teens, and adults. Offering intensive outpatient programming and partial hospitalization programming for adults only.
For screening and assessment, call **(262) 928-7528**.
www.prohealthcare.org/medical-services/behavioral-mental-health/

Rogers Behavioral Health..... (833) 308-5887

34700 Valley Rd, Oconomowoc WI 53066
Various levels of psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive-compulsive disorder (hoarding). Inpatient/outpatient mental health treatment.
www.rogersbh.org

Spring City Corner Clubhouse (262) 549-6460

247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfying lives.

Suicide and Crisis Lifeline..... 988

Nationwide three-digit number to connect directly with mental health professionals.

Veterans Crisis Line **988, #1**
..... **Text: 838255**
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health & Substance Use Services
..... **(262) 548-7666**
514 Riverview Ave, Waukesha WI 53188

Outpatient Clinic: Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

Crisis Intervention: Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends, call Impact 2-1-1 by dialing **(262) 547-3388**.

Inpatient Services: The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.
Located at 1501 Airport Road, Waukesha WI 53188

Crisis Resource Center (CRC): The Crisis Resource Center is a 14-bed stabilization facility for adults experiencing a mental health crisis who are in need of short-term, voluntary, therapeutic interventions. A stay at CRC is intended to reduce and stabilize a person’s crisis so they can return to the community with increases safety and support.

Located inside the Waukesha County Mental Health Center at 1501 Airport Road, Waukesha WI 53188. Call **(262) 896-8589** for screening and admissions information.

Community Support Program (CSP): Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person’s quality of life in the community. A case manager coordinates support services and assists in the management of the client’s mental illness.

Treatment & Support Services Unit (TSSU): A highly structured psychosocial rehabilitation outpatient program serving clients with major mental health and substance use conditions. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

Wisconsin Family Ties..... (608) 267-6000
200 E Verona Ave, #1008, Verona WI 53593
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org

**RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE
OPTIONS**

Aspen Center (LSS) (262) 330-8770
2000 West Bluemound Road, Waukesha WI 53186
Addiction treatment services designed to help people
experience lasting recovery.

**Cedar Ridge OCD & Anxiety Adult Residential Care (Rogers
Behavioral Health)**..... (262) 646-4411
3011 N Cedar Ridge Rd., Oconomowoc WI 53066
Residential mental health treatment.
www.rogersbh.org/locations/oconomowoc/cedar-ridge

Meta House..... (414) 962-1200
2625 N Weil St, Milwaukee WI 53212
Helps women struggling with drug and alcohol addiction
reclaim their lives and rebuild their families. Services include
residential, outpatient, and recovery housing.
www.metahouse.org

WisHope Recovery Center..... (262) 701-7257
232 Wisconsin Ave, Unit A, Waukesha WI 53186
Offers holistic, evidence-based and individualized addiction
treatment and recovery solutions for individuals with substance
abuse or mental health disorders. Outpatient treatment and
recovery housing services available.
www.wishoperecovery.com

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920
..... **Business Line (262) 524-7921**
N27W23960 Paul Rd, Suite 5, Pewaukee WI 53072
Assessment and referral, crisis intervention, prevention, and
educational services in a confidential, non-threatening
environment.
www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin..... 414) 257-2415
Summit Place, 6737 W Washington St, #2125 (First Floor)
West Allis WI 53214
www.alanon-wi.org

Alcoholics Anonymous Central Office (414) 771-9119
7429 W Greenfield Ave, West Allis WI 53214
www.aamilwaukee.com

Sixteenth Street Community Health Center (262) 408-2530
309 E North St., Waukesha WI 53188
www.sschc.org

Women’s Health and Recovery Project (WHARP)
..... (262) 548-7211
Assisting women with substance use disorders and complex needs with a collaborative referral to community resources. A navigator and a peer specialist work one-on-one with women to provide support, meet family needs, and overcome obstacles that would typically be a barrier to women in their recovery journey.

Wisconsin Council on Problem Gambling, Inc .. (920) 437-8888
..... **Helpline (800) Gamble-5; (800) 426-2535**
1585 Allouez Ave, Green Bay WI 54311
Helpline available 24 hours a day, 7 days a week.
www.wi-problemgamblers.org

Women for Sobriety
Online forum
www.womenforsobriety.org

Elmbrook Humane Society (262) 782-9261
20950 Enterprise Ave, Brookfield WI 53045
Pet adoption, pet care, lost and found pets, training classes, 24-hour emergency road call service for sick or injured wildlife and stray animals for the City of Brookfield, Villages of Elm Grove, Chenequa, Nashotah, Village of Lannon and the Towns of Brookfield and Delafield. Safekeeping for animals at no charge for up to two weeks in situations of disaster and domestic abuse.
www.ebhs.org

Humane Animal Welfare Society of Waukesha County (HAWs) (262) 542-8851
701 Northview Rd, Waukesha WI 53188
Pet adoption, pet care, lost and found pets, training classes and consultations, educational tours and programs, and rescue of injured animals, spay/neuter services for low-income residents and for feral cats.
www.hawspets.org

HAWs Safe Keep Program: provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

Pet Alert

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

Wildlife in Need Center, Inc. (262) 965-3090
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066
Cares for and treats injured wildlife, and provides educational services.
www.helpingwildlife.org

PHYSICIAN SERVICES (IN HOME)

HarmonyCares Medical Group (414) 543-9601
In-home & assisted living visits, no visits to hospitals or nursing homes
13555 Bishops Court, Suite 315, Brookfield WI 53005
www.harmonycaresmedicalgroup.com

Village Primary Care Providers (262) 875-4892
1111 Delafield St Suite 327, Waukesha WI 53188
In-home & assisted living visits for medical checkups, wound care, and medications.
www.villagepcp.org

PUBLIC HEALTH

Centers for Disease Control and Prevention (CDC)
..... (800) 232-4636
..... TTY (262) 896-8234
CDC works to protect America from health, safety, and security threats, both foreign and in the U.S. The CDC fights disease and supports communities and citizens to do the same.
www.cdc.gov/

Statewide Poison Center/Children’s Hospital (800) 222-1222
..... TTY (414) 266-2542

Waukesha County Public Health Center (262) 896-8430
..... (800) 540-3620
..... TTY (262) 896-8234
514 Riverview Avenue, Waukesha WI 53188

The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.

Public Health staff provide the following services:

- Child and adult immunizations
- Vaccines for international travel
- Community education sessions
- Health screening: blood pressure, childhood blood lead testing, cholesterol, head lice, memory screening, pregnancy, STD testing, tuberculosis skin testing, and well child screenings

- Pregnancy support and case management
 - Parenting support
 - Women, Infants, and Children (WIC) nutrition program
- Call for program details and/or appointment. Some fees may apply. www.waukeshacounty.gov/publichealth

Wisconsin Department of Health Services (608) 266-1865

..... **TTY (800) 947-3529**

1 West Wilson Street, Madison, WI 53703

DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.

www.dhs.wisconsin.gov/

PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:

Long-term care programs provide people with the assistance they need in order to remain as independent as possible. Whether assistance is needed as a result of aging, physical disability, or intellectual/developmental disability, long-term care programs can help meet a wide range of needs. Services available through these programs can include personal care, housekeeping, job coaching, and nursing. Long-term care programs offer these services in a variety of settings, such as in the home, workplace, group home, residential facility, or nursing home.

There are multiple long-term care programs offered in the State of Wisconsin. One of the main goals of these programs is to help people access the services and supports they require to meet their needs. The State of Wisconsin contracts with Managed Care Organizations (MCOs), which are agencies responsible for facilitating the services offered through long-term care programs. Individuals participating in any of the long-term care programs may be required to pay a cost share in order to remain enrolled in the program.

Long-term care offers services to the following populations:

- Frail older adults (65 years or older)
- Adults with physical, intellectual, and/or developmental disabilities (18 years or older)

Please note that children with physical and/or intellectual/developmental disabilities can start planning the transition to adult services as soon as they turn 17 years and 6 months.

For more information about long-term care options and eligibility requirements, please contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372.

Website: www.waukeshacounty.gov/LongTermCare

Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:

For participants age 60 and up:

Wisconsin Board on Aging and Long Term Care

..... (800) 815-0015
1402 Pankratz St, Suite 111, Madison WI 53704
www.longtermcare.wi.gov/

Regional Ombudsman

Patti Noble: Email: patricia.noble@wisconsin.gov

For participants age 18 – 59:

Disability Rights Wisconsin (414) 773-4646

..... (800) 928-8778
6737 W Washington St. #3230, Milwaukee WI 53214
www.disabilityrightswi.org/

FAMILY CARE

Family Care is a comprehensive long-term care program that offers individual case management. Once enrolled in Family Care, you would be assigned a care team consisting of a care manager and a registered nurse. Your team would assist you in developing a care plan that focuses on your long-term care needs.

Waukesha County offers a choice of three Managed Care Organizations that facilitate Family Care services: Community Care, Includa, and My Choice Wisconsin.

For more information about Family Care, please call the ADRC or go to: www.dhs.wisconsin.gov/lc/lcindex.htm

FAMILY CARE PARTNERSHIP

Family Care Partnership provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, nurse practitioner, care manager, doctor, and other professionals who work together to ensure your social, personal and medical care needs are met.

The Family Care Partnership program is offered by two Managed Care Organization in Waukesha County: Community Care and My Choice Wisconsin.

For more information about Family Care Partnership, please call the ADRC or go to: www.dhs.wisconsin.gov/wipartnership/index.htm

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

PACE is offered to individuals aged 55 years and older. The program is offered by one Managed Care Organization: Community Care. PACE integrates long-term care, health and medical services, and prescription drug management. Medicaid and Medicare drug services are managed by PACE which means that participants do not need a separate Medicare Part D plan. A PACE care team includes a care manager, registered nurse, PACE doctor, and PACE Center Coordinator.

For more information about PACE, please call the ADRC or go to: www.dhs.wisconsin.gov/familycare/pace.htm

MANAGED CARE ORGANIZATIONS (MCOs)

Community Care, Inc **(262) 953-8500**
..... **(866) 992-6600**
1801 Dolphin Dr, Waukesha WI 53186
www.communitycareinc.org

Inclusa (877) 622-6700
1555 N River Center Dr., Suite 206, Milwaukee WI 53212
By appointment only
www.inclusa.org/

My Choice Wisconsin (414) 287-7600
.....(877) 489-3814
..... (800) 963-0035
N19 W24075 Riverwood Dr., Suite 110, Waukesha WI 53188
www.mychoicewi.org/

IRIS (INCLUDE, RESPECT, I SELF DIRECT)

IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in Wisconsin with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long-Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire, processes payroll, manages the amount of federal and state taxes to take out of your workers’ checks, and helps with other employer tasks.

For more information about IRIS:
..... 1-888-515-IRIS (4747)
Email: dhsiris@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)

Advocates4U, LLC (414) 755-2020
..... (877) 739-2203
11053 N Towne Square Rd, Mequon WI 53092
www.irisadvocates4u.org/

First Person Care Consultants (414) 336-2448
2020 W Wells St., Milwaukee WI 53233
www.firstperson.org

Lutheran Social Services- Connections (844) 520-1712
6737 W. Washington St. Suite 2275, West Allis WI 53214
www.connections wis.org

TMG (608) 255-6441
..... (844) 864-8987
2424 Rimrock Rd., Suite 230, Fitchburg WI 53713
www.tmg wisconsin.com

IRIS Fiscal Employment Agents (FEAs)

Acumen Fiscal Agent..... (877) 901-5826
204 3rd Ave., Suite 110, Osceola WI 54020
www.acumenfiscalagent.com

iLife Financial Management Services (888) 800-5599
2020 W Wells St., Milwaukee WI 53233
www.ilife.org

GT Independence (877) 659-4500
607 E Elizabeth St., Shawano WI 54166
www.gtindependence.com

Premier Financial Management Services (855) 224-5810
10425 W North Ave Suite 345, Wauwatosa WI 53226
www.premier-fms.com

RECREATION

Adaptive Water Skiing (262) 720-7031
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

ARCh (Association for the Rights of Citizens with handicaps)
..... (262) 542-9811
419 Frederick St, Waukesha WI 53186
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.
www.archchangeslives.org/

Art Links 333ACAP (262) 522-7955
333 W Main St, Waukesha WI 53186
Music, drama, fiber arts, mosaics and computer art classes.
www.acap-waukesha.org

Blind Outdoor Leisure Development (BOLD)..... (262) 224-5517
www.wisconsinbold.com

Center for Deaf-Blind Persons: W.I.S.H Program
..... (414) 481-7477
8306 W Lincoln Ave, West Allis WI 53219
A social group for those with impaired sight and hearing that meet primarily the second Saturday of the month for various activities and community outings. Individuals with dual sensory loss, their friends and families, are welcome to attend.
www.deaf-blind.org

Horwitz-DeRemer Planetarium (262) 970-4139
(Retzer Nature Center)
S14W28167 Madison St, Waukesha WI 53188
www.sdw.waukesha.k12.wi.us/o/planetarium

Donna Lexa Community Art Centers, Inc...... (262) 521-2292
247 Wisconsin Ave, Waukesha WI 53187
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.
www.donnalexa.org

EasterSeals Southeast Wisconsin (414) 449-4444
Respite and recreation services. Adults 16 and older with disabilities.
www.eastersealswise.com

Eras Community Calendar

Helps seniors (55+) and adults with disabilities find out about public community events and programs.

www.eras.org/community

Express L.I.F.E. (414) 937-2099

(Sponsored by Centers for Independence)

Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.

www.cfihope.org

Healing Harmonies Music Therapy (262) 289-1022 ext 700

3720 N 124th St., Suite P, Wauwatosa WI 53222

www.hhmusictherapy.com

Lake Country Fine Arts School and Gallery (262) 367-2900

112 W Capitol Dr, Hartland WI 53029

Adaptive Clay Classes and art therapy, call for rates.

www.lakecountryfinearts.com

LifeStriders - Therapeutic Riding Center (262) 565-6124

S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188

Adults with special needs. Also in Spanish

www.lifestriders.org

Music Therapy Services of Waukesha County... (262) 367-6663

1125 James Dr, Hartland WI 53029

www.musictherapy.freeservers.com

Road Scholar (800) 454-5768

Travel and education programs.

www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area

..... (608) 222-1324

10224 N Port Washington Rd, Mequon WI 53092

Provides persons with intellectual disabilities year-round sports training and competition.

www.specialolympicswisconsin.org

Waukesha County Dept of Parks & Land Use (262) 548-7801
515 W Moreland Blvd, Waukesha WI 53188
www.waukeshacounty.gov/parks

Waukesha Parks, Recreation & Forestry Dept... (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center (262) 524-3714
1120 Baxter St, Waukesha WI 53186
Senior Activity Coordinator (262) 524-3712
www.ci.waukesha.wi.us/parks

Wisconsin Adaptive Sports Association.....(414) 430-6543
715 Talon Trail, Brookfield WI 53045
Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.
www.wasa.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources
Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.
www.dnr.wi.gov/topic/parks/camping/cabin.html

CAMPS

Camp Evergreen (920) 452-4221
2776 N 31st Place, Sheboygan WI 53083
Adults and children with disabilities.
www.campevergreensheboygan.org

Camp LuWiSoMo..... (920) 622-3350
W5421 Aspen Rd, Wild Rose WI 54984
Adults with intellectual and developmental disabilities.
www.luwisomo.org

Camp Pow Wow (262) 542-9811
Office: 419 Frederick St, Waukesha WI 53186
8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.
www.archchangeslives.org/

EasterSeals Southeast Wisconsin (414) 840-9740
Camp for ages 7-22 with disabilities.
www.eastersealswise.com

Special Touch Ministries (715) 258-2713
PO Box 25, Waupaca WI 54981
Children & adults with intellectual & physical disabilities.
www.specialtouch.org

Wisconsin Badger Camp (608) 348-9689
Children and adults with developmental disabilities.
PO Box 723, Platteville WI 53818
www.badgercamp.org

Wisconsin Lions Camp (715) 677-4969
For youth and adults who are blind or visually impaired, youth and adults who are deaf or hard of hearing, youth with intellectual disabilities or autism, youth with diabetes, and youth with epilepsy.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps (608) 296-2720
3834 Cty Rd A, Rosholt WI 54473
W8301 Cty Rd M, Westfield WI 53964
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

SENIOR PROGRAMMING/FITNESS

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

Brookfield Senior Community Center..... (262) 796-6675
2000 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Eras Community Calendar
Helps seniors (55+) and adults with disabilities find out about community events and programs.
www.eras.org/community

Kettle Moraine Senior Center (262) 968-6300, Ext 5326
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha WI 53188
www.brandybrook.com

Menomonee Falls Community/Senior Center (262) 255-8460
W152N8645 Margaret Road, Menomonee Falls WI 53051
www.fallsschools.org

Muskego Parks & Recreation Department (262) 679-4108
W182S8200 Racine Ave, Muskego WI 53150
www.cityofmuskego.org

New Berlin Senior Citizen's Club (262) 754-1706
14750 W Cleveland, New Berlin WI 53151
www.newberlin.org

Oconomowoc Area Senior Center (262) 567-4288
210 S Main St, Oconomowoc WI 53066
www.oconomowocseniors.org

Shorehaven Center for Life Enrichment..... (262) 354-1375
1306 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org

Silver Sneakers.....(866) 584-7389
Health and fitness program designed for adults 65+ that is included with many Medicare plans.
www.silversneakers.com

Sussex Civic Center..... (262) 246-5200
N64 W23760 Main St, Sussex WI 53089
www.villagesussex.org

Three Pillars Wellness Connection..... (262) 965-7017
404 North Main St, Dousman WI 53118
Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults aged 55 and up.
www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center (262) 524-3714
Senior Activity Coordinator (262) 524-3712
1120 Baxter St, Waukesha WI 53186
www.waukesha-wi.gov

TRAVEL

Abilities Travel Club..... (414) 578-0376
9440 W Congress St., #205, Wauwatosa WI 53225
Outings and trips geared towards the elderly and people with disabilities.
abilitiestravelclub@gmail.com

Able Trek Tours..... (800) 205-6713
PO Box 384, Reedsburg WI 53959
Day trip and vacation opportunities for adults with special needs.
www.abletrektours.com

Going Beyond Travel (262) 512-1252
..... (414) 536-0209
12024 N Wasaukee Rd, Mequon 53097
Trips, tours, and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.
gbtravel@yahoo.com
www.goingbeyondtravel.com

Lamers Tour & Travel (800) 832-0807, Ext 10927
..... (920) 832-9922
1825 Novak Dr, Menasha, WI 54952
Special needs tours for adults with developmental disabilities.
www.lamerstour.com

TSA Cares..... (855) 787-2227, #2
A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.
www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program..... (800) 772-1213
..... TTY (800) 325-0778
A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.
www.ssa.gov/payee

Equality Payee Services (414) 375-4760 ext. 1
12605 W. North Ave, Suite 307, Brookfield WI 53005
adminstaff@equalitypayee.com

MCFI Representative Payee..... (414) 937-2175
2020 W Wells Street, Milwaukee WI 53233
www.ilife.org/programs/mcfi-representative-payee

RESPIRE

Respite Care (Caregiver Assistance)

Relief time for an individual that is providing care for a sick, aging, or a person with a disability in respite. If you are providing care, you are a caregiver. Respite is possible when the individual who is being cared for is temporarily placed under someone else's care. Respite is a name for a break for caregivers. This care can be short-term or occasional and is available in several forms: in-home care, adult day care, residential-based care, or camps. For details on respite options and possible financial assistance, call the ADRC at (262) 548-7848.

SOCIAL SECURITY

Social Security **National (800) 772-1213**
..... **Local (866) 220-7885**
Local office: 267 South Street, Waukesha WI 53186
www.ssa.gov

TAX ASSISTANCE

AARP Tax-Aide **(888) 227-7669**
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.aarp.org

Internal Revenue Service **(800) 829-1040**
www.irs.gov
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you **(800) 906-9887**
www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

La Casa De Esperanza (VITAS) **(262) 832-1534**
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance

MyFreeTaxes (United Way) **(866) 698-9435**
www.myfreetaxes.com

TECHNOLOGY

**Adaptive Technology Resources (ATR)(262) 375-2020
.....(800) 770-8474**

W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Specializes in providing customized technology solutions to promote independence and success in home, work, and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On-site evaluations and training provided.
www.adaptivetr.com/

CapTel, Inc.(877) 300-5928

CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and have a call captioning service so the user can see words spoken on the phone.
www.captel.com

Generations Online

A beginner computer training program. The website has many helpful tutorials, user guides and other helpful information to assist people with using tablets, smartphones, and various virtual platforms to assist you in getting connected and into the homes of your loved ones virtually. The tutorials can guide someone who has never touched a computer before to learn the internet, email, and the basic tools needed to participate in the cyber world.
www.generationsonline.org
www.generationsonline.org/apps

GrandPad

Is designed with seniors in mind – the innovative device comes with features for connecting with loved ones, without the complicated features of other tablets. The large buttons and intuitive interface make the GrandPad a simple tablet for seniors who are ready to start video chatting and sharing memories with family and friends around the world.
www.grandpad.net

iCanConnect.....(414) 481-7477

Offered through The Center for Deaf-Blind Persons, this program provides equipment and training for distance communication (email, phone calls, text messages, etc.) to people with combined vision and hearing loss. Services are provided in the home, anywhere in the state of Wisconsin. There is no charge for equipment or services.

Learning in Retirement of Waukesha Co.....(262) 409-9815

1380 W Wisconsin Ave., Oconomowoc WI 53066
Offers computer / device training for a variety of topics including android, iPhone/iPad, Google/Gmail, and Windows 10. Courses run exclusively in the Spring.
www.lirwc.org

SafeInHome.....(855) 476-6665

A trusted provider of remote supports and assistive and sensor technology for individuals with intellectual and developmental disabilities. Services encourage independence, decision-making, self-determination, and safety utilizing a person-centered approach in the least restrictive environment.
www.safeinhome.com

Viewclix

A tablet combined with a digital picture frame. With ViewClix, family members can use the video calling function to reach out to family members. When not in use, the device acts like a digital picture frame. Family members can regularly send updated photos to the device for display to their loved ones.
www.viewclix.com

TELEPHONES (GOVERNMENT PHONES)

Lifeline Phones

Lifeline is a federal program that lowers the monthly cost of cell phone services. Applying for the service can provide consumers with a free phone and limited cell phone services each month. There could be some costs to the services based on income and the service(s) requested. Additional minutes can be purchased each month.

www.fcc.gov/lifeline-consumers

TRANSPORTATION & DRIVING EVALUATIONS

DRIVING EVALUATIONS

AARP Driver Safety Information Line (800) 350-7025
Online or in-person course options.
www.aarpdriversafety.org

Adaptive Driving Specialists (414) 721-8636
4737 N Elkhart Ave, Whitefish Bay WI 53211
Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.
www.adaptivedrivingspecialists.com

Froedtert Health Community Memorial Hospital (262) 251-1001
Pre-driving Assessment–PT/OT Department (414) 777-7700
NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal, or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor’s order. At patient’s expense.

ProHealth Care Driver Screening (262) 928-8830
ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.
www.prohealthcare.org/medical-services/rehabilitation/occupational-therapy

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072
www.dot.wisconsin.gov
Bureau of Driver Services (608) 264-7447
www.dot.wisconsin.gov/drivers/contact.htm
Forms and information are also available at DMV service centers.
www.dot.wi.gov

SPECIALIZED TRANSPORTATION

The ADRC offers discounted transportation options for Waukesha County residents who are non/limited drivers and 60 years of age or older, or age 18-59, living with a disability. To use these services, you will need to fill out an eligibility application. Once approved, you'll enjoy a discounted fare for your rides. www.waukeshacounty.gov/ADRCtransportation

RideLine Program

For approved Specialized Transportation riders who are non-ambulatory and rely on the use of a wheelchair or scooter. All riders must apply and be found eligible by the ADRC prior to their first ride.

Application: Prospective passengers are required to complete an eligibility application and submit it to the ADRC. To request an application call **(262) 548-7848**.

Eligibility: Waukesha County residents only. Individuals must be a non/limited driver who is non-ambulatory and reliant upon the use of a wheelchair or scooter. Eligible applicants must be 60 years of age or older, or age 1-59, with a disability designation.

Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or holiday transport.

Cost: Fare determined by origin, destination, and ability to pay.

Reservations: At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program

For approved Specialized Transportation riders who can enter and exit a standard automobile without assistance.

Application: Prospective passengers are required to complete an eligibility application and submit it to the ADRC. To request an application, call **(262) 548-7848**.

Eligibility: Waukesha County residents only. Individuals must be a non/limited driver who can enter and exit a standard vehicle without assistance. Eligible applicants but be 60 years of age or older, or age 18-59, with a disability designation.

Days/Hours: May vary by provider. No Saturday, Sunday, or holiday transport.

Cost: Fare determined by origin and destination. The ADRC provides a rider subsidy for each one-way trip.

Reservations: At least 1 to 2 days advance notice required.

TRANSPORTATION SERVICES

At Home Caring Angels (414) 587-3428

1344 Whiterock Avenue, Waukesha WI 53186

Non-emergency medical transportation for patients in Waukesha County who require specialized transportation. Will also transport in parts of Milwaukee and Walworth Counties.

www.athomecaringangels.com

Disabled American Veterans (DAV) Shuttle

..... **(414) 384-2000Ext 47274**

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Elmbrook New Berlin Senior Taxi

Consumers residing in City and Town of Brookfield, Elm Grove, and Butler (262) 785-1200

Consumers residing in New Berlin (262) 814-1611

Service Areas: Village of Elm Grove, City and Town of Brookfield, Village of Butler, New Berlin, Brookfield Square Mall, Mayfair Mall, and Froedtert. **Days/Hours:** Monday–Friday 8 am-5:00 pm, last pickup 4:30 pm; Saturday 9 am- 4 pm.

www.elmbrookseniortaxi.org

Eras Senior Network (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate a service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.

www.eras.org

Go Riteway Connection (800) 236-5450
..... (414) 570-5200

Reservations: 24-hour notice recommended.
Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.
www.goriteway.com

Menomonee Falls Senior Shuttle Reservations . (262) 251-4230

Bus transportation within Village of Menomonee Falls
Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm
Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.
Reservations: 24 hour notice required.

Muskego Senior Taxi (262) 679-4754

Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday-Friday, 9:00 am–4:00 pm
www.muskegoseniortaxi.wordpress.com

ProHealth Care (PHC) Transportation Services..(262) 928-7618
(Waukesha and Oconomowoc Memorial Hospital/ProHealth Medical Group Clinics)

725 American Ave, Waukesha 53188
Last resort service for clients using PHC medical & health care programs at Waukesha Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics.
Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

Eligibility: Requests Screened. Service is only accessible through department or facility staff.

Reservations: 2 working days in advance.
Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

Oconomowoc Silver Streak, Inc (262) 567-6404
Service Areas: City and Town of Oconomowoc and Aurora
Hospital- Summit
Days/Hours: Monday-Friday 8:30 am–5:00 pm
www.oconosilverstreak.org

RideLine..... (262) 333-3302
See above information on ‘Specialized Transportation’ for
more details.
14665 W Lisbon Rd., Brookfield WI 53005

Seniors on the Go (Mukwonago)(262) 363-5700
Service Areas: City and Town of Mukwonago, Vernon, Big
Bend and Eagle.
Days/Hours: Monday-Saturday 6:00 am- 6:00 pm
www.seniorsonthegowi.com

St. Coletta’s Transportation Services (262) 230-1390
Transportation services available for medical transports
to/from Waukesha County hospitals and clinics.
Days/Hours: M-F 6:30 am-5 pm, weekend transportation
available upon request.
transportation@stcolettawi.org
www.waukeshacounty.gov

Veyo--Reservations..... (866) 907-1493
Non-Emergency Medical Transportation for eligible Medicaid
and BadgerCare Plus members.

Waukesha Co. Volunteer Transportation Service.....
..... (262) 548-7284
514 Riverview Dr, Waukesha WI 53188
For clients of Waukesha County Health & Human Services.
www.waukeshacounty.gov

Waukesha Metrolift

Certification: for persons with disabilities (262) 524-3636

Reservations: At least one day in advance (262) 524-3635

Origin to destination service for the City of Waukesha; and within a ¾ mile radius of a fixed route that operates outside the City of Waukesha.

Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am–11:45pm; Sunday 7:00am-10:15pm

www.waukeshametro.org

Waukesha Metro Transit (262) 524-3636

212 E St Paul Dr, Waukesha WI 53188

Fixed route system for persons able to use mass transit buses. Serves City of Waukesha, with service to the Milwaukee Regional Medical Center via Bluemound Rd and to WCTC, Pewaukee. Buses are wheelchair accessible.

Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm

www.waukeshametro.org

WI Transportation LLC..... (262) 333-3302

14665 W Lisbon Rd., Brookfield WI 53005

Wisconsin Coach Lines (877) 324-7767

..... (262) 542-8861

Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.

www.wisconsincoach.com

Private Pay Wheelchair Accessible Transportation

Phoenix Transportation Brookfield..... (262) 373-0165

Safeline Transportation Services Milwaukee (414) 236-5075

Tootl Transport..... (414) 376-2222

Transtar Medical Transport (800) 972-8080

For additional Specialized Transportation providers: Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility (262) 623-6236
..... 800) 517-1024

3058 Helsan Dr, Richfield WI 53076

Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.

www.aandjmobility.com

Mobility Works (262) 522-0707
..... (877) 275-4915

N8W22195 Johnson Dr, Waukesha WI 53186

Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.

www.mobilityworks.com

VETERAN SERVICES

Center for Veterans Issues (414) 345-4249

741 N. Grand Ave., Suite 300, Waukesha WI 53186

Assistance with homelessness/ housing issues and legal concerns.

DAV Volunteer for Veterans

Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations.

www.volunteerforveterans.org

Milwaukee VA Medical Center (414) 384-2000

5400 W. National Ave, Milwaukee WI 53295

Veterans Hospital Telephone Triage Nurse Advice Line

..... (414) 384-2000 #3

Oconomowoc VA Clinic..... (262) 628-6969
1289 Olympia Fields Drive, Oconomowoc WI 53066

U.S. Department of Veterans Affairs (800) 827-1000
810 Vermont Ave, NW – Washington, DC 20420
www.va.gov

Veterans Crisis Line..... 988, press 1
..... Text 838255

Waukesha County Veterans’ Services..... (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families regarding federal and state benefits.
www.waukeshacounty.gov/veterans

VOLUNTEER OPPORTUNITIES

Create the Good- AARP

Search for local and virtual volunteer opportunities based on interests.
www.createthegood.aarp.org

Eras Senior Network, Inc (262) 549-3348
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
www.eras.org

United Way of Greater Milwaukee & Waukesha County
..... (414) 263-8100
Search for local and virtual volunteer opportunities based off of interests, skills, and availability.
www.unitedwaygmwc.org/Volunteer

VolunteerMatch

Search for local and virtual volunteer opportunities based off of interests, skills, and availability.
www.volunteermatch.org

Volunteer Ombudsman program.....(800) 815-0015
State of Wisconsin Board on Aging and Long Term Care
Volunteers provide weekly visits to consumers living in long-term care facilities, rehabs, and hospitals. They support and to explain the federal laws, namely those laws that pertained to the rights of long-term care consumers.
<http://longtermcare.wi.gov>

Waukesha County Department of Health & Human Services
Volunteer Program Specialist **(262) 548-7885**
Volunteer options may include home-delivered meals, volunteer driver, alcohol/drug recovery group facilitator, teen court juror, victim impact speaker, volunteer reception center, administrative assistance, and more. Visit website, call, or email for current opportunities.
www.waukeshacounty.gov/HHSvolunteer

Waukesha County Parks Department..... (262) 548-7801
There are a variety of seasonal and one-time volunteer opportunities for volunteers to enjoy the outdoors while giving back to their community.
www.waukeshacounty.gov/parks-and-land-use/parks-and-recreation/parks-and-trails/volunteer

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