WOW WORKFORCE DEVELOPMENT BOARD

AGENDA

Date: Thursday, September 23, 2021

Time: 8:00 am - 9:30 am

Location: Virtual Meeting via Microsoft Teams: <u>Join Microsoft Teams Meeting</u>:

Phone: 414-435-2078; Conference ID: 150 181 839#



| # | ITEM | OWNER | START TIME | ACTION |
|-----|---|---|------------|--------|
| 1. | Call to Order | Dawn Schicker, Chair | 8:00 am | |
| 2. | Introductions and Welcome to New Board Members | Dawn Schicker, Chair | 8:02 am | |
| 3. | Consent Agenda | Dawn Schicker, Chair | 8:10 am | |
| 4. | Review and Approval of Final FY21-22 Budget | Laura Catherman, WDB Director | 8:12 am | |
| 5. | Review and Approval of New Windows to Work Policies and Revised WIOA Policies | Laura Catherman, WDB Director | 8:15 am | |
| 6. | Review and Approval of Worker Advancement Initiative Policies and Overview of Grant Program | Laura Catherman, WDB Director | 8:20 am | |
| 7. | Recommendation from the Ad Hoc Communications Workgroup and Discussion on Next Steps and Strategies | Tom Hostad, WDB Member | 8:30 am | |
| 8. | One-Stop Customer Satisfaction Results for PY20-21 | Beth Norris, Operations Coordinator | 8:45 am | |
| 9. | Presentation: Windows to Work Program | Alex Gonzalez, Windows to Work Coach with Forward Careers, Inc. | 9:00 am | |
| 10. | Other business | Dawn Schicker, Chair | 9:25 am | |

WOWWDB STRATEGIC OBJECTIVES

Leveraging partnerships to better serve our clients.

Expanding organizational capacity to increase impact.

Creating a clear message of who we are.

Ensuring effective self-service access to demand-driven workforce development resources.

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