Mission Statement
To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

The ADRC intends to fulfill this mission with the assistance of our partners, older adults, adults with disabilities, their families, and the community as a whole including business, community agencies and all levels of government.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.

Mary C. Smith, Manager
Aging and Disability Resource Center of Waukesha County
The “ADRC Resource Guide” is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC), a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations involved in assisting with adults. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.
Aging & Disability Resource Center of Waukesha County
Resource Guide Request for Inclusion / Annual Update

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin or any other protected characteristic.

To be considered for inclusion:
  - Agencies must be in operation for a minimum of 3 years.
  - Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

To submit the required annual update of your current listing in the ADRC of Waukesha County’s Resource guide or to be considered for inclusion in the following year’s guide, please go to: www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/

The completed form must be received by the ADRC between January 1st - October 1st to be considered for the following year’s publication.
Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC.
Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.
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ABUSE / NEGLECT

Aging and Disability Resource Center .................. (262) 548-7848

................................. Toll Free (866) 677-2372
514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency.

Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

www.waukeshacounty.gov/adrc

National Domestic Violence Hotline.................. (800) 799-7233

.......................................................... TTY (800) 787-3224
Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

www.thehotline.org

Wisconsin Department of Health Services .......... (608) 266-1865
Division of Quality Assurance .................. (608) 266-8481
Information and Complaint Message Center

.......................................................... (800) 642-6552
.......................................................... TTY (888) 701-1251

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

www.dhs.wi.gov
AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the general public a single entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

RESOURCE CENTER SERVICES ARE AVAILABLE TO EVERYONE, WHETHER OR NOT THEY ARE ELIGIBLE FOR A PUBLICLY FUNDED LONG-TERM CARE PROGRAM OR OTHER MEDICAID PROGRAMS.
AGING AND DISABILITY RESOURCE CENTERS
OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County ............................................ (855) 417-6892
............................................................................. (608) 240-7400
www.daneadrc.org

ADRC of Dodge County ........................................ (800) 924-6407
............................................................................. (920) 386-3580
www.co.dodge.wi.us

ADRC of Jefferson County ................................. (866) 740-2372
............................................................................. (920) 674-8734
www.jeffersoncountywi.gov

ADRC of Kenosha County................................. (800) 472-8008
............................................................................. (262) 605-6646
www.co.kenosha.wi.us

Milwaukee County Aging Resource Center (ARC) ........................................ (414) 289-6874
............................................................................. (866) 229-9695
http://county.milwaukee.gov/ResourceCenter12673.htm

Milwaukee County Disability Resource Center (DRC)
............................................................................. (414) 289-6660
http://county.milwaukee.gov/dsd.htm

ADRC of Ozaukee County................................. (Metro) (262) 238-8120
............................................................................. (262) 284-8120
............................................................................. (866) 537-4261
http://www.co.ozaukee.wi.us/ADRC

ADRC of Racine County.................................... (866) 219-1043
............................................................................. (262) 833-8777
............................................................................. WI Relay 711 TYY
www.adrc.racinecounty.com
ADRC of Sheboygan County...........................(800) 596-1919
..................................................................................(920) 467-4100

ADRC of Walworth County.................................(800) 365-1587
..................................................................................(262) 741-3400
www.co.walworth.wi.us

ADRC of Washington County........................... (877) 306-3030
..................................................................................(262) 335-4497
www.co.washington.wi.us

ADRC of Waukesha County..............................(866) 677-2372
..................................................................................(262) 548-7848
https://www.waukeshacounty.gov/adrc

For a complete listing of ADRCs, visit:
https://www.dhs.wisconsin.gov/adrc/consumer/index.htm

**ADULT DAY SERVICES**

**ADULT DAY CENTERS**

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

*Adult Day Centers contracted with ADRC for eligible older adults.
ACAP .......................................................... (262) 521-1120
(Adaptive Community Approach Program)
121 Wisconsin Ave, Waukesha 53186
Assists individuals with disabilities to participate in their community.
www.acap-waukesha.org

Adult Day Services of Southeastern Wisconsin- Riverview Center ........................................... (262) 970-1813
1150 Whiterock Ave, Waukesha WI 53186
www.adultdaysewi.com

*The Caring Place ............................................. (262) 542-6388
810 N East Ave Waukesha WI 53186
www.caringplacewaukesha.org

Community Care Adult Day Health .................... (262) 953-8500
1801 Dolphin Dr, Waukesha WI 53186
http://www.communitycareinc.org/

Curative Care Network–Menomonee Falls .......... (262) 251-8670
W187N8661 Maple Rd, Menomonee Falls WI 53051
www.curative.org

*Curative Senior Care Center ......................... (262) 574-9147
149 Wisconsin Ave, Waukesha WI 53186
www.curative.org

EasterSeals Southeast Wisconsin
Waukesha Center ........................................... (262) 953-2260
201 Wisconsin Ave, Waukesha WI 53186
www.eastersealswise.com

Goodwill Industries
Goodwill Community Service Center ........... (262) 832-3200
1400 Nike Dr, Waukesha WI 53186
www.goodwillsew.com

Luther Manor .................................................... (414) 464-3880
4545 N 92nd St, Wauwatosa WI 53225
https://luthermanor.org/
St Ann Center .......................................................... (414) 977-5000
2801 E Morgan Avenue, Milwaukee WI 53207
www.stanncenter.org

Veteran Affairs Adult Day Health Center
.......................................................... (414) 384-2000, Ext 41970
Clement J. Zablocki Veterans Affairs Medical Center
5000 W National Ave, Milwaukee WI 53295
www.va.gov/geriatrics

Wisconsin Adult Center ............................................. (262) 695-9472
1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
https://wisconsinadultcenter.com/

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.
.......................................................... (800) 585-4222
32 N Basset St, Madison WI  53703
http://www.safetyweb.org

Aging and Disability Resource Center of Waukesha County
(ADRC) .......................................................... (262) 548-7848
514 Riverview Ave, Waukesha WI  53188
https://www.waukeshacounty.gov/ADRC

AARP - Wisconsin .............................................. (866) 448-3611
www.aarp.org
AARP Membership .............................................. (888) 687-2277
www.aarpmembership.org

ARCh .......................................................... (262) 542-9811
(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha WI 53186
http://www.archchangeslives.org/

Better Business Bureau Serving Wisconsin ...... (414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Combat consumer fraud–business complaints and reviews
http://www.bbb.org
Bureau of Aging and Disability Resources .......... (608) 266-2536
1 W Wilson St #551, P.O. Box 7851 Madison WI 53707-7851
www.dhs.wisconsin.gov/aging

Coalition of Wisconsin Aging Groups ............... (800) 488-2596
6320 Monona Dr., Suites 304, 305 & 307 Monona WI
www.cwag.org

Consumer Product Safety Commission Hotline … (800) 638-2772
TTY (301) 595-7054
Questions/complaints about consumer product recalls.
www.cpsc.gov

Contact 6 ........................................... www.fox6now.com/news/contact6
Consumer and business complaints.

Disability Rights Wisconsin ............................. (414) 773-4646
TTY (888) 758-6049
(800) 708-3034
6737 W Washington St #3230, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Division of Quality Assurance .......................... (608) 266-8481
P.O. Box 2969, Madison, WI 53701-2969
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
https://www.dhs.wisconsin.gov/dqa/sections.htm

Fair Employment Law
Madison office .............................................. (608) 266-6860
Milwaukee office ......................................... (414) 227-4384
TTY ................................................................. (608) 264-8752
http://dwd.wisconsin.gov/er/discrimination_civil_rights/fair_employment_law.htm
Fair Housing Council ........................................ (414) 278-1240
................................. (877)-647-3247
600 E Mason St #401, Milwaukee WI 53202
Non-profit organization that operates a full service fair housing program. If you think you may have experienced discrimination in the housing market, please contact us.
www.fairhousingwisconsin.com

Federal Communications Commission (FCC).... (888) 225-5322
To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)
https://www.fcc.gov/consumers

Federal Trade Commission ....................... (877) 382-4357
To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the National Do Not Call Registry.
https://www.ftc.gov/

Greater Wisconsin Agency on Aging Resources (GWAAR) ................................................................. (608) 243-5670
1414 MacArthur Rd, Suite A, Madison WI 53714
www.gwaar.org

Hispanic Community Health and Resource Center (HCHRC) ................................................................. (262) 928-4181
210 NW Barstow St #109, Waukesha WI 53188
Resources available in Spanish.

Housing Discrimination Hotline ................... (800) 669-9777
HUD Milwaukee Field Office
310 W Wisconsin, Ste. 950W, Milwaukee WI 53203
www.hud.gov

IndependenceFirst .................................. V/TTY (414) 291-7520
540 S 1st St, Milwaukee WI 53204
www.independencefirst.org
IRS National Taxpayer Advocate Helpline .......... (414) 231-2390
 ................................................................. (877) 777-4778
 211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202
 Taxpayer advocates regarding Federal tax problems.
 http://www.irs.gov/advocate/local-taxpayer-advocate

La Casa de Esperanza ........................................... (262) 547-0887
 410 Arcadian Ave, Waukesha WI 53186
 www.lacasadeesperanza.org

Office of the Commissioner of Insurance .......... (800) 236-8517
 PO Box 7873 Madison WI 53707-7873
 Complaints and information.
 http://oci.wi.gov

Parents Place ....................................................... (262) 549-5575
 1570 E Moreland Blvd, Waukesha WI 53186
 www.ppacinc.org

Today’s TMJ4 – Call 4 Action ............................... (414) 967-5495
 Consumer and business complaints.
 www.todaystmj4.com/features/call4action

12 News ............................................................... (414) 937-3331
 Consumer and business complaints.
 www.wisn.com/news/12-news-investigates

Veterans’ Services ................................................. (262) 548-7732
 514 Riverview Ave #107, Waukesha WI 53188
 www.waukeshacounty.gov/veterans

Waukesha County Business Alliance .............. (262) 542-4249
 2717 N Grandview #300, Waukesha WI 53188
 www.waukesha.org
Wisconsin Board for People with Developmental Disabilities  
(Wisconsin BPDD) ........................................... (608) 266-7826 
TTY/TDD ........................................................... (608) 266-6660 
................................................................................. (888)-332-1677 
101 E Wilson St, Madison WI 53703 
WBPDD was established to advocate on behalf of individuals with developmental disabilities. 
http://wi-bpdd.org 

WI Board on Aging and Long Term Care........... (800) 815-0015 
http://longtermcare.wi.gov/ 

Regional Ombudsman, Joan Schmitz 
Email: joan.schmitz@wisconsin.gov 
1402 Pankratz St, Suite 111, Madison WI 53704-4001 
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referral and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership. 
http://longtermcare.wi.us 

WI Family Assistance Center for Education, Training & Support (WI FACETS)............................... (414) 374-4645 
......................................................................................... (877) 374-0511 
600 W Virginia St, Suite 501, Milwaukee WI 53204 
Serving children and adults with disabilities. 
www.wifacets.org 

Wisconsin Statewide Transition Initiative 
A grant funded project through the Wisconsin Department of Public Instruction (DPI) to help youth with disabilities transition successfully from high school to the adult world. 
www.wsti.org
BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)
If you are age 18-59 with a physical disability, developmental disability, mental illness, are blind/low vision, are deaf/hard of hearing or have a substance use disorder, you are eligible for the Disability Benefit Specialist Program. There is no cost for the services provided by the Disability Benefits Specialist. Call the ADRC at (262) 548-7848 or (866) 677-2372 if you need help with the following:

- Provide accurate information on public and private benefits, including:
  - Social Security Disability Income (SSDI)
  - Supplemental Security Income (SSI)
  - Medicaid (Medical Assistance)
  - FoodShare
  - Medicare, including Part D
  - Prescription Drug Assistance
  - Housing and Utility Issues
  - Private Health and Disability Insurance Issues
  - Low-Income Tax Credits
  - Veterans’ Benefits
- Help to determine which benefits, programs and services you may be entitled to or that best meet your needs
- Help with applications for benefits, programs and services
- Assistance in obtaining or retaining benefits and services
- In some cases, you may receive representation in formal appeals related to denials of eligibility, termination of benefits or overpayment of public and private benefits
- Provide referrals, assistance and support on other matters including disability issues and rights.
ELDER BENEFIT SPECIALIST PROGRAM (EBS)
An Elder Benefits Specialist assists individuals age 60 years of age or older, and is a Medicare State Health Insurance Assistance Program (SHIP) Counselor. An Elder Law Attorney supervises the EBS program. An EBS provides information on public and private benefit programs. There is no cost for the services provided by the EBS. Call the ADRC at (262) 548-7848 or (866) 677-2372 to request assistance.

The EBS program hosts “Welcome to Medicare” classes on the second Wednesday of each month, from 1pm-3pm or 5:30pm-7:30pm. It is suggested that you attend one class 2-3 months prior to starting Medicare. To register for this free class or for more information, please contact the Waukesha County ADRC or register online at: www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Medicare Open Enrollment is October 15th through December 7th. The Elder Benefit Specialist program provides information and assistance regarding Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C). Please contact the Waukesha County ADRC or sign-up online for help during the open enrollment period.

- The EBS program can also offer assistance in the following areas:
  - Benefit eligibility
  - Social Security, SSI
  - Medicare
  - Medicare Appeals
  - Medigap/supplemental policies
  - Medicare premium assistance
  - Extra help with prescriptions
  - Financial problems, budgeting
  - Housing (subsidized, landlord/tenant issues)
  - FoodShare
  - Medicaid (Title 19)
ADRC ................................................................. (262) 548-7848

Alzheimer’s Family Caregiver Support Program (AFCSP): Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia. Call the ADRC to inquire about eligibility.

Resource Library: books, tapes and publications

Caregiver Intermission Program: an intergenerational program of art, music and conversation giving the family caregiver and their care receiver an opportunity to share a meaningful and memorable event together.

Monthly Newsletter: Call to be on the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

Grandparents Raising Grandchildren: Program open to grandparents or family members age 55 and over who are raising a grandchild under 19 years of age or a grandchild 19-59 years of age who has a severe disability. The Grandparent’s Group can help provide support, networking, education, and respite.

Taking Care of You Training - Powerful Tools for Caregiving: Powerful Tools for Caregiving is a six-week curriculum that helps caregivers build effective communication skills, reduce personal stress, set realistic goals, make tough decisions, and communicate effectively with medical staff. www.waukeshacounty.gov/adrc

Amyotrophic Lateral Sclerosis (ALS) Assn. (800) 782-4747
www.alsa.org
Alzheimer’s Association of Southeastern Wisconsin
24/7 Toll-Free Helpline .................................. (800) 272-3900
Linea Directa En Español ................................ (414) 431-8811
Southeastern Wisconsin Chapter Office ...... (414) 479-8800
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi

American Cancer Society ............................. (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association ...................... (888) 478-7653
www.strokeassociation.org

Autism Society of Southeastern Wisconsin..... (414) 988-1260
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.assew.org

Brain Injury Alliance of Wisconsin.............. (262) 790-9660
............................................................. (800) 882-9282
N63W23583 Main St, Ste A, Sussex, WI 53089
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Network ......................... www.caregiveraction.org

The Caregiver Connection
A collaboration of ERAs Senior Network, ADRC, Alzheimer’s Association, United Way, and other area agencies, this site promotes awareness of the many resources available to assist caregivers in Waukesha County.
www.thecaregiverconnection.org
CaringBridge
Free, personal and private websites that connect people experiencing a significant health challenge to family and friends, making each health journey easier.
www.caringbridge.org

Children & Youth with Special Health Care Needs, Southeast Regional Center ................................................................. (800) 234-5437
........................................................................................................... (414) 266-6333
Information & resources, lending library, parent to parent support. Consultation on transition to adulthood. www.southeastregionalcenter.org

Down Syndrome Association of Wisconsin ...... (414) 327-3729
........................................................................................................... (866) 327-3729
3211 South Lake Drive, #113, St Francis WI 53235
www.dsaw.org

Eldercare Locator................................................................. (800) 677-1116
National service for finding area agencies on aging
www.eldercare.gov

Empowering Caregivers ........................................www.care-givers.com

Family Caregiver Alliance............................................. (800) 445-8106
National Center on Caregiving
www.caregiver.org

Good People, LLC ...................................................... (800) 608-8003
Live-in caregiver & companion referral agency
www.goodpeople.us

National Alliance on Mental Illness...................... (262) 524-8886
........................................................................................................... (800) 950-6264
217 Wisconsin Ave, Ste 300, Waukesha WI 53186
www.nami.org

National Caregiving Foundation ......................... (800) 930-1357
Offers caregiver support kit
www.caregivingfoundation.org
National Multiple Sclerosis Society .................. (800) 344-4867
www.nationalmssociety.org

Wisconsin Parkinson’s Association ............... (414) 312-6990
2819 W. Highland Ave, Milwaukee WI 53208
www.wiparkinson.org

Parent to Parent of Wisconsin ......................... (888) 266-0028
Families who have children with special needs.
www.p2pwi.org

Parents Place ............................................. (262) 549-5575
1570 E Moreland Blvd, Waukesha WI 53186
www.ppacinc.org

The Savvy Senior ........................................ www.savvysenior.org

The Well Spouse Association ......................... (800) 838-0879
Support for spousal caregivers.
www.wellspouse.org

This Caring Home
Provides tips and tools to enhance home safety for persons
with Alzheimer’s and other types of dementia.
www.thiscaringhome.org

Wisconsin First Step ...................................... (800) 642-7837
Database of resources for families of children birth to 21 with
special health care needs.
www.mch-hotlines.org

Wisconsin’s Family Caregiver Support Programs
www.wisconsincaregiver.org
Vial of Life Project
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

CHECK-IN MONITORING

Adaptive Technology Resources. (ATR) .......... (262) 375-2020
1350 14th Ave #3, Grafton WI 53024
Customizable systems allowing caregivers to remotely care for, monitor, and interact with their loved one.
https://www.adaptivetr.com/

Phone Reassurance
ERAs Senior Network, Inc ......................... (262) 549-3348
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
https://eraswaukesha.org/

Tele-Care, Oconomowoc Memorial Hospital ...... (262) 569-0293
.......................................................... (262) 569-0202
791 Summit Avenue, Oconomowoc WI 53066
Check-in monitoring for those who live alone.
www.prohealthcare.org

CLOTHING AND HOUSEHOLD GOODS

Accessible Wear
Fashionable adaptive clothing and accessories for men, women, young adults and children.
www.accessiblewear.com

Cooperating Churches of Sussex ...................... (262) 246-9860
Sussex area Outreach Services (SOS)
Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.
N63W23669 Silver Spring Dr, Sussex WI 53089
www.sussexareasos.org
Goodwill Industries
W178N9315 Water Tower Pl, Menomonee Falls (262) 253-0018
3540 S Moorland Rd, New Berlin 53151 ........ (262) 641-8868
1408 Summit Ave, Oconomowoc 53066 ........ (262) 560-0249
2015 Meadow Lane, Pewaukee 53072 .......... (262) 574-0704
1400 Nike Dr, Waukesha 53186 .................. (262) 547-5023
18605 W Bluemound Rd, Brookfield 53045 .... (262) 901-0089
www.amazinggoodwill.com

Hope Center Clothing Shop ......................... (262) 549-8726
502 N East Ave, Waukesha WI 53186
www.hopecenterwi.org

Lake Country Caring ................................ (262) 367-6670
603 Progress Dr, Hartland WI 53029
Clothing, hygiene products, furniture, appliances and household necessities
www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity) .... (262) 662-6061
2120 E Moreland, Waukesha WI 53186
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)
www.waukeshacountyrestore.org

St Vincent de Paul Society of Waukesha .......... (262) 547-3281
W359N5848 Brown St, Oconomowoc WI 53066 ...........
..................................................... (262) 569-0761
818 W Sunset Drive, Waukesha WI 53189 .... (262) 547-3281
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop ............. (262) 547-9528
1444 S West Ave, Waukesha WI 53189
http://waukeshaserviceclub.com

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CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15. https://www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau .............................................. (414) 847-6000
10019 W Greenfield Ave, Milwaukee 53214
Complaints and reports on companies.
www.bbb.org

Center for Financial Wellness ......................... (414) 482-8801
Consumer Credit Counseling Services
3200 W Highland Blvd, Milwaukee 53208
101 W Broadway, Waukesha 53186 (Tuesdays only)
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.
www.creditcounselingwi.org

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection ...... Hotline (800) 422-7128
Protects consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps; landlord, tenant complaints.
http://datcp.wi.gov

Federal Citizen Information Center ..................... (888) 878-3256
PO Box 100 Pueblo, CO 81002
Publications about autos, health, food, finances, nutrition, housing, employment, and education.
http://publications.usa.gov

File of Life .............................................................. (800) 814-1788
High-visibility pouch and card which allows emergency responders to quickly find a patient’s emergency medical contacts, known health issues, medications, allergies, etc.
http://www.folife.org/
Internal Revenue Service ........................................ (800) 829-1040
www.irs.gov

Lawyer Referral & Information Service Waukesha County Bar
Association ............................................................. (262) 544-4016
http://waukeshalawyers.org

Pet Alert ................................................................. HAWS (262) 542-8851
Card allowing emergency responders to find important
information about your pet, or details needed to make
arrangements if you are unable to care for your pet. This
product is a collaboration between the Humane Animal
Welfare Society and the ADRC.
https://hawspets.org/

Senior Vitality and Independence (VIP) Ascension SE
Wisconsin Hospital - Elmbrook Campus ...... (262) 785-2000
19333 W North Ave, Brookfield WI 53045
Assistance enrolling in SeniorCare, community education and
other special events, discounts on Lifeline installation, free
newsletters.
www.healthcare.ascension.org

Vial of Life Project
Have your medical information on hand just in case of an
emergency. Put one in your wallet, in your glove
compartment, and especially on your refrigerator door.
www.vialoflife.com

Wisconsin Department of Revenue ..................... (414) 227-4000
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status ................................. (866) 947-7363
www.revenue.wi.gov
DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Center for Senior Health and Longevity ............ (414) 219-7300
Aurora Summit Outpatient Bldg- 4th flr, Suite 420
36500 Aurora Dr, Oconomowoc, WI  53066
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.
https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity

Latino Geriatric Center ............................................. (414) 384-3100
United Community Center
1028 South 9th Street, Milwaukee WI 53204
The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias. The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.
www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic .............................................. (262) 253-2450
North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls  53051
https://www.froedtert.com/senior-health

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) ........................ (414) 805-3666
9200 West Wisconsin Ave, Milwaukee WI 53226
Rogers Memorial Hospital ........................................ (262) 646-4411
................................................................. (800) 767-4411
34700 Valley Rd, Oconomowoc WI 53066
Psychiatric assessment and treatment for seniors and people
with eating disorders, substance abuse, anxiety disorder,
depression and obsessive compulsive disorder (hoarding).
www.rogershospital.org

Senior Health Center............................................ (262) 928-7898
ProHealth Care - Waukesha Memorial Hospital
721 American Ave #508, Waukesha WI 53188
Evaluation and follow-up recommendations centering on aging
and memory concerns.
http://www.prohealthcare.org/services-senior-care.aspx

University of Wisconsin Clinics ......................... (608) 263-7740
2880 University Ave, Madison WI 53705
Evaluation services for seniors including memory assessment
clinic and falls clinic.
www.uwhealth.org

VA Medical Center.......................................... (414) 384-2000
Geriatric Evaluation and Management
5000 W National Ave, Milwaukee WI 53295
A team approach assessment followed by an interdisciplinary
plan of care including treatment, rehabilitation, health
promotion and social service intervention.
www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer’s or
related dementias, and their care partners, as well as those
who worry about memory problems, to come together to share
stories, socialize, and create new friendships. Contact the
Waukesha County ADRC for information on meeting times and
locations.
MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC for more information.

DEMENTIA CARE SPECIALIST

A specially trained ADRC staff member who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer’s disease and other related dementias. Contact the Waukesha County ADRC for more information.

ALZHEIMER’S DISEASE & DEMENTIA SERVICES

Aging and Disability Resource Center (ADRC) .. (262) 548-7848 .................................................................(866) 677-2372
514 Riverview Avenue, Waukesha WI 53188
Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer’s disease.
www.waukeshacounty.gov/adrc

Alzheimer’s & Dementia Alliance of Wisconsin
.................................................................(608) 232-3400
.................................................................(888) 308-6251
517 N Segoe Rd, #301, Madison WI 53705
www.alzwisc.org

Alzheimer’s Association of Southeastern Wisconsin
24/7 Toll-Free Helpline ...........................................(800) 272-3900
Linea Directa En Español ......................................(414) 431-8811
Southeastern Wisconsin Chapter Office ............(414) 479-8800
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi
Alzheimer’s Foundation of America .................. (866) 232-8484
www.alzfdn.org

Wisconsin Alzheimer’s Institute ......................... (608) 263-2862
610 Walnut St Suite 957, Madison WI 53726
Milwaukee office ........................................... (414) 219-5083
1020 N 12 St #4180, Milwaukee WI 53233
www.wai.wisc.edu

DENTAL

Marquette University School of Dentistry .......... (414) 288-6790
1801 W Wisconsin Ave, Milwaukee WI 53233
Dental services at reduced costs.
www.mu.edu/dentistry

Waukesha County Community Dental Clinic ..... (262) 522-7645
210 NW Barstow St, Suite 305, Waukesha WI 53188
www.wccdentalclinic.org

Waukesha County Technical College Dental Hygiene Clinic
............................................................................ (262) 691-5224
800 Main Street, Service Bldg #S204, Pewaukee WI 53072
Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.
www.wctc.edu/currentservices

Wisconsin Donated Dental Services .............. (414) 755-4188
............................................................................ (888) 338-6852
Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over). Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online
https://www.wda.org/wda-foundation/donated-dental-services
Wisconsin Recipient Call Center .......................... (800) 362-3002
Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

DOWNSIZING / DECLUTTER

1-800-GOT-JUNK? .................................................. (800) 468-5865
Full service junk removal
https://www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. ................................. (414) 771-2881 ext. 4131
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
https://www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm

Clean Sweep ....................................................... (414) 852-2799
Commercial and residential, weekly and bi-weekly cleaning service.

Compassionate Clean ............................................ (262) 309-2568
One-time home cleaning to weekly/monthly service for older adults and seniors. Providing services in Butler, Lannon, Menomonee Falls, and Sussex.
http://www.compassionateclean.com/

Environment Solutions, LLC ................................. (800) 990-0346
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
http://www.environmentsolutionsllc.com/

Premier Cleanout Specialists ................................. (262) 725-2370
www.premiercleanoutspecialistsllc.com
EDUCATION

ADRC Evidence Based Prevention/Wellness Programs

The primary goals of the Evidence-Based Education Programs are to empower adult persons to adopt healthy behaviors, improve their health status and reduce complications of illness or injury. Evidence-based prevention programs are different from other health education programs because they are based on scientific research and are proven to have positive outcomes for safe healthy aging. All workshops are led by trained leaders to insure program guidelines and lesson plans are followed. All of the programs offered through the ADRC of Waukesha County meet the highest level criteria as determined by the National Council on Aging and the Administration for Community Living.

A Matter of Balance: managing concerns about falls

Falling is not a natural part of aging and can be avoided by assessing your risk factors and making changes to your environment. A Matter of Balance acknowledges the risk of falling but emphasizes practical coping strategies to reduce this concern so older adults can remain active and independent. The program consists of eight two-hour sessions. Participants learn to view falls and their fear of falling as controllable. They set realistic goals for increasing activity, find ways to change their environment to reduce fall risk factors.

Boost Your Brain and Memory

Dementia is not a normal part of aging. Although genetics do play a role in whether or not we may develop dementia, studies prove that how we live our lives plays an even larger role. Boost Your Brain and Memory is a unique program that offers a whole person approach to brain health. Each of the seven weekly sessions explores how different facets of living life effect our brain health. Participants learn how physical activity, emotional wellness, intellectual activity, nutrition, spirituality and social connectedness help keep our brain healthy and well-functioning.
**Chronic Pain Self-Management**
Living day in and day out with ongoing chronic pain presents numerous challenges. During this six week workshop, participants learn skills and strategies that will help them meet the challenges chronic pain presents in their lives. Topics include: debunking the myths of chronic pain, balancing rest and activity periods, learning the Moving Easy Activity Program, medication management, and how to build action plans. All adults living with ongoing pain such as: headaches, low back pain, arthritis pain, fibromyalgia, and neuropathy, and those people who support them are encouraged to sign up for this workshop.

**Healthy Living with Diabetes**
This workshop is ideal for any adult with pre-diabetes or type 2 diabetes as well as those adults living with someone who has diabetes or pre-diabetes. Participants learn skills to increase their knowledge and confidence while managing diabetes. Monitoring, nutrition, exercise, and symptom management are some of the topics covered during these 6 weekly sessions. This workshop does not replace your existing treatment, it rather complements it.

**Stepping On**
This 7 week program is perfect for adults who have fallen in the past year or for those who have a “healthy respect” for the consequences of a fall. This highly interactive workshop teaches simple exercises to improve strength and balance. Participants are empowered to take an active role in fall prevention. Weekly topics explore the role vision, medications, sleep, home hazards and footwear play in falls prevention. Independent living adults without dementia will see the most improvement.
Living Well With Chronic Conditions
For adults who are not suffering from dementia but have one or more chronic (ongoing) health conditions. Heart and Lung problems, High Blood Pressure, High Cholesterol, Chronic Pain, Arthritis, and Asthma, as well as Crohn’s disease and Depression are a few examples of a chronic or ongoing condition. During this highly participative 6 week workshop you will learn practical ways to deal with complications that arise with ongoing health conditions. With mutual support participants learn to manage and maintain healthy active lives. You will Feel Better, Be in Control and Do the Things You Want to Do. Those who live with someone who has a lifelong condition will also benefit from this workshop.

Powerful Tools for Caregivers
Physical, emotional and financial needs frequently occur during the caregiving period. Powerful Tools helps caregivers learn to reduce stress and improve communication with the care receiver, medical provider, family members and others. During this 6 week focused workshop, participants learn how to develop action plans, solve problems, manage time and make caregiving transitions including tough decisions. After completing this course, many participants report they were able to overcome the challenges that come with caregiving.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit https://www.waukeshacounty.gov/ADRCWorkshops/

Accredited Online Colleges and Disability Education
www.accreditedonlinecolleges.org

ADRC Resource Lending Library.......................... (262) 548-7848
514 Riverview Ave, Waukesha WI 53188

Carroll University .............................................. (262) 524-7373
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/
Disability Services............................................. (262) 524-7335
https://my.carrollu.edu/ics/Departments/Disability_Services
Center for Life Enrichment (Shorehaven)........... (262) 354-1375 1306 W Wisconsin Ave, Oconomowoc WI 53066 Information, guidance and encouragement for successful aging. www.shorehavenliving.org

Children & Youth with Special Health Care Needs, Southeast Children’s Hospital of Wisconsin  
Regional Center.............................................(414) 266-6333  
..............................................................................(800) 234-5437  
9000 W Wisconsin Ave, Milwaukee WI 53201  
www.southeastregionalcenter.org

Elmbrook Church .................................................... (262) 786-7051  
777 S Barker Road, Brookfield WI 53045  
Programs for older adults and adults with disabilities.  
www.elmbrook.org

Hispanic Community Health and Resource Center  
.................................................................................(262) 928-4181  
210 NW Barstow St #109, Waukesha WI 53186  
Classes en Español  
www.prohealthcare.org/clases-en-español.aspx

James Place............................................................. (262) 544-9472  
129 W Broadway, Waukesha WI 53186  
www.jamesplacewi.org

La Casa de Esperanza, Inc. .................................... (262) 547-0887  
Service Coordinator Hispanic Outreach  
410 Arcadian Ave, Waukesha WI 53186
L.I.F.E. Academy.......................................................... (414) 937-2098
(Sponsored by Milwaukee Center for Independence MCFI)
Helps young adults with special needs to create a plan for the
next phases of their lives, and gives them the tools they will
need to be successful. Career development, life planning,
social opportunities and parent engagement.
http://www.mcfi.net/LIFE-Programs.htm

Literacy Council of Greater Waukesha............ (262) 547-7323
217 Wisconsin Ave #16, Waukesha WI 53186
Confidential, one-to-one tutoring and mentoring services to
individuals who need help with reading, writing, spelling,
math, English as a second language, GED and citizenship.
www.waukeshaliteracy.org

UW Cooperative Extension, Waukesha County . (262) 548-7770
515 W Moreland Blvd AC G22, Waukesha WI 53188
We teach, learn, lead and serve, connecting people with the
University of Wisconsin, and engaging with them in
transforming lives and communities. 4H/youth development
program.
http://waukesha.uwex.edu/ces/cty/waukesha

University of Wisconsin–Waukesha .................. (262) 521-5200
Accessibility Services ............................................. (262) 521-5041
1500 N University Drive, Waukesha WI 53188
Undergraduate degree and non-degree courses on-site and
online. UW students with disabilities call Student Services for
more information.
www.waukesha.uwc.edu

Bridges Library System ............................................. (262) 896-8080
.......................................................... TDD (262) 896-8089
Special needs librarian/outreach ............... (262) 896-8245
741 N Grand Ave Suite 210, Waukesha WI 53186
Volunteers deliver library materials (large print books, audio
books, cassettes, CD, etc.) to those who are unable to get to
the library.
www.wcfls.org
Libraries:

Alice Baker Memorial Public Library ................................ (262) 594-2800
820 E Main St, Eagle WI 53119
www.alicebaker.lib.wi.us

Big Bend Public Library ............................................. (262) 662-3571
W230S9175 Nevins Street, Big Bend WI 53103
www.bigbend.lib.wi.us

Brookfield Public Library ........................................... (262) 782-4140
1900 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Butler Public Library ............................................... (262) 783-2535
12808 W Hampton Ave, Butler WI 53007
www.butler.lib.wi.us

Delafield Public Library ............................................ (262) 646-6230
500 Genesee St, Delafield WI 53018
www.delafieldlibrary.org

Elm Grove Public Library ........................................... (262) 782-6717
13600 Juneau Blvd, Elm Grove WI 53122
www.elmgrovelibrary.org

Hartland Public Library ............................................ (262) 367-3350
110 E Park Ave, Hartland WI 53029
www.hartlandlibrary.org

Menomonee Falls Public Library ................................... (262) 532-8900
W156N8436 Pilgrim Rd, Menomonee Falls WI 53051
www.menomoneefallslibrary.org/

Mukwonago Community Library ...................................(262) 363-6411
300 Washington Ave, Mukwonago WI 53149
www.mukwonagolibrary.org/

Muskego Public Library ............................................. (262) 971-2100
S73W16663 Janesville Rd, Muskego WI 53150
www.cityofmuskego.org/library

New Berlin Public Library .........................................(262) 785-4980
15105 Library Ln, New Berlin WI 53151
www.newberlinlibrary.org

Oconomowoc Public Library ....................................... (262) 569-2193
200 South St, Oconomowoc WI 53066
www.oconomowoclibrary.org/

Pewaukee Public Library .......................................... (262) 691-5670
210 Main St, Pewaukee WI 53072
www.pewaukeelibrary.org
Sussex, Pauline Haass Public Library .......... (262) 246-5180
   N64W23820 Main St, Sussex WI 53089
   http://phplonline.org

Town Hall Library ........................................... (262) 966-2933
   N76W31429 Hwy VV, North Lake WI 53064
   www.townhalllibrary.org

Waukesha Public Library......................... (262) 524-3680
   321 Wisconsin Ave, Waukesha WI 53186
   www.waukeshapubliclibrary.org

Waukesha County Technical College (WCTC) ... (262) 691-5566
   800 Main Street, Pewaukee WI 53072
   www.wctc.edu

   Learning in Retirement Program at WCTC ... (262) 695-3473
   www.wctc.edu/lir

   Students with Disabilities ......................... (262) 691-5318
   www.wctc.edu/student_services/students_with_disabilities/index.php

Wisconsin Talking Book & Braille Library......... (414) 286-3045
   813 W Wells St, Milwaukee WI 53233 .......... (800) 242-8822
   Free braille and recorded books and playback equipment for
   Wisconsin residents who are print handicapped.
   http://talkingbooks.dpi.wi.gov

YMCA

   YMCA of Pabst Farms ................................... (262) 567-7251
   1750 E Valley Rd, Oconomowoc WI 53066
   www.ymcaatpabstfarms.org

   YMCA (Tri-County) ...................................... (262) 255-9622
   N84W17501 Menomonee Ave, Menomonee Falls WI 53051
   www.ymcamke.org/locations/tricounty

   YMCA of Greater Waukesha County .......... (262) 542-2557
   320 E Broadway, Waukesha WI 53186
   www.gwymca.org
Post Secondary Schools for Individuals with Intellectual Differences
General website: .................................................. www.thinkcollege.net

Edgewood College ................................................ (608) 712-4694
1000 Edgewood College Dr., Madison WI 53711
www.edgewood.edu/prospective/undergraduate/CuttingEdge

Shepherds College ............................................. (262) 878-6351
1805 15th Avenue, Union Grove, WI 53182
https://shepherdscollege.edu/

University of Wisconsin Oshkosh ............... (920) 424-1033
800 N Algoma Blvd, Oshkosh WI 54901
Project Success
www.uwosh.edu/success

ELECTED OFFICIALS

How to Communicate with your federal and state legislators:
There are a number of ways to communicate with your elected
officials. Contacting your Representative or Senator, or any
public official, shows that you care enough about an issue to
take the time to convey its importance to people who can help
you make a difference. Mail service to the Capitol is
significantly delayed due to increased security measures, so it
is no longer the best way to quickly reach your elected
officials. There are other ways to communicate such as
phone, fax, email, personal visits, and attending public forums.

Identify your State Legislators:
Call ................................................................. (800) 362-9472
Website .......................................................... www.legis.state.wi.us

Identify your member of Congress:
Call ................................................................. (202) 224-3121
Websites ...................... www.house.gov, or www.senate.gov
E-mail for the White House may be sent to:
president@whitehouse.gov.

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Written Correspondence

- **Identify yourself as a constituent**: Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues**: In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal**: Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!)**: By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- **Keep it to one page**: Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- **Prepare**: Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers**: Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you**: Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible**: Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story**: You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful**: Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official and have a significant role in shaping the official's policies.
Bring materials: Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

**United States Senators**

Ron Johnson (R) ........... (414) 276-7282, (202) 224-5323
Ron_Johnson@ronjohnson.senate.gov

Tammy Baldwin (D) ....... (414) 297-4451, (202) 224-5653
www.baldwin.senate.gov/contact

**United States Congressmen**

Bryan Steil (R) ................................................... (202) 225-3031
District Office ............................................... (608) 752-4050
www.steil.house.gov

F. James Sensenbrenner, Jr (R) .......... (202) 225-5101
District Office ................... (262) 784-1111; (800) 242-1119
www.sensenbrenner.house.gov

**State Executive Officers**

Governor Tony Evers (D) ..................... (608) 266-1212
EversInfo@wisconsin.gov

Lieutenant Governor Mandela Barnes (D)
ltgov@wisconsin.gov ......................... (608) 266-3516

Secretary of State Douglas J. La Follette (D) ........................................... (608) 266-8888

State Treasurer Sarah Godlewski (D) ...... (608) 266-1714

Attorney General Josh Kaul (D) ............ (608) 266-1221

**Waukesha County State Senators**

5th District
Dale Kooyenga (R) ...................... (608) 266-2512
Sen.Kooyenga@legis.wisconsin.gov

8th District
Alberta Darling (R) ................. (608) 266-5830
Sen.Darling@legis.wisconsin.gov
11th District
Steven Nass (R) ........................................ (608) 266-2635
Sen.Nass@legis.wisconsin.gov

13th District
Scott L. Fitzgerald (R) ................................. (608) 266-5660
Sen.Fitzgerald@legis.wisconsin.gov

28th District
Dave Craig (R) ........................................... (608) 266-5400
Sen.Craig@legis.wisconsin.gov

33rd District
Chris Kapenga (R) ..................................... (608) 266-9174
Sen.Kapenga@legis.wisconsin.gov

Waukesha County State Assembly
13th District
Rob Hutton (R) ........................................... (608) 267-9836
Rep.Hutton@legis.wisconsin.gov

14th District
Robyn Vining (D) ........................................ (608) 266-9180
Rep.Vining@legis.wisconsin.gov

15th District
Joe Sanfelippo (R) .......................... (800) 362-9472
Rep.Sanfelippo@legis.wisconsin.gov

22nd District
Janel Brandtjen (R) .................................. (608) 267-2367
Rep.Brandtjen@legis.wisconsin.gov

24th District
Dan Knodl (R) .......................................... (608) 266-3796
Rep.Knodl@legis.wisconsin.gov

33rd District
Cody Horlacher (R) .................................. (608) 266-5715
Rep.Horlacher@legis.wisconsin.gov
38th District
Barbara Dittrich (R)................................. (608) 266-8551
Rep.Dittrich@legis.wisconsin.gov

83rd District
Chuck Wichgers (R)................................. (608) 266-3363
Rep.Wichgers@legis.wisconsin.gov

84th District
Mike Kuglitsch (R)................................. (608) 267-5158
Rep.Kuglitsch@legis.wisconsin.gov............. (608) 267-5158

97th District
Scott Allen (R)................................. (608) 266-8580
Rep.Allen@legis.wisconsin.gov

98th District
Adam Neylon (R)................................. (608) 266-5120
Rep.Neylon@legis.wisconsin.gov

99th District
Cindi Duchow (R)................................. (608) 266-3007
Rep.Duchow@legis.wisconsin.gov

Waukesha County Constitutional Officers
County Clerk
Meg Wartman................................. (262) 548-7010
mwartman@waukeshacounty.gov

County Treasurer
Pamela F Reeves................................. (262) 548-7029
preeves@waukeshacounty.gov

Sheriff
Eric Severson................................. (262) 548-7126
eseverson@waukeshacounty.gov

Clerk of Circuit Court
Gina Colletti................................. (262) 896-8525
Gina.Coletti@wicourts.gov
District Attorney
Susan L. Opper................................. (262) 548-7076
WaukeshaCountyDA@da.wi.gov

Register of Deeds
Jim Behrend........................................... (262) 548-7583
jbehrend@waukeshacounty.gov

Waukesha County Board of Supervisors
Jim Batzko ........................................... (262) 820-9688
JBatzko@waukeshacounty.gov

Michael Crowley .................................... (262) 894-0773
MCrowley@waukeshacounty.gov

Kathleen M. Cummings........................... (262) 853-6272
KCummings@waukeshacounty.gov

Paul L. Decker, County Board Chair ...... (414) 745-3919
PDecker@waukeshacounty.gov

Timothy Dondlinger.................................. (414) 378-8463
TDondlinger@waukeshacounty.gov

Tyler J. Foti ........................................... (262) 951-1826
TFoti@waukeshacounty.gov

Joel G Gaughan ....................................... (262) 221-2570
JGaughan@waukeshacounty.gov

Jennifer A. Grant ..................................... (262) 751-8005
JGrant@waukeshacounty.gov

Keith Hammitt ....................................... (414) 422-9267
KHammitt@waukeshacounty.gov

James A. Heinrich ................................... (262) 796-1814
JHeinrich@waukeshacounty.gov

Christine M Howard.................................. (414) 745-6421
CHoward@waukeshacounty.gov
<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Darlene M Johnson</td>
<td>(414) 916-3876</td>
<td><a href="mailto:DMJohnson1@waukeshacounty.gov">DMJohnson1@waukeshacounty.gov</a></td>
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</tr>
<tr>
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<td><a href="mailto:peterwolff711@gmail.com">peterwolff711@gmail.com</a></td>
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<tr>
<td>Chuck Wood</td>
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<td>C <a href="mailto:Wood@waukeshacounty.gov">Wood@waukeshacounty.gov</a></td>
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<td>TW <a href="mailto:Wysocki@waukeshacounty.gov">Wysocki@waukeshacounty.gov</a></td>
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</tbody>
</table>
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Paul Farrow........................................... (262) 548-7902
countyexec@waukeshacounty.gov

Aging and Disability Resource Center of Waukesha County
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Judie Berthelsen................................. (262) 547-8291
kids.cats.dogs4@gmail.com

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pjl414@wi.rr.com

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sischweda@gmail.com

Phyllis Wesolowski......................... (262) 844-3354
pwesolowski@yahoo.com
EMERGENCY SERVICES / DEVICES

5Star Urgent Response by GreatCall ....................... (800) 918-8543
www.greatcall.com/mobile-medical-alert-system

ADT Home Health Security Systems .................... (262) 510-2775
200 N Patrick Blvd #300, Brookfield 53045
A personal emergency response system. AARP discount and USAA discount.

Carelink Emergency Response ............................. (800) 525-6237
Emergency monitoring system by Healthcom
www.healthcominc.com

File of Life ..................................................... (800) 814-1788
High-visibility pouch and card which allows emergency responders to quickly find a patient’s emergency medical contacts, known health issues, medications, allergies, etc.
http://www.folife.org/

Life Assist USA ............................................. (262) 332-1688
........................................................................... (888) 860-8098
2210 Pinehurst Drive, Middleton, WI 53562

Lifeline ........................................................... (800) 380-3111
www.lifelinesys.com

MediAlert® & Alzheimer’s Assn. Safe Return...(888) 432-5378

Pet Alert .......................................................... HAWS (262) 542-8851
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
https://hawspets.org/
Reachout Wireless ............................................. (877) 870-9444
  Government assisted cellular service
  www.reachoutmobile.com

Safe Living Technologies .................................... (262) 780-0848
  www.safelivingtech.com

Safelink Wireless ............................................ (800) 723-3546
  A government supported program that provides a free cell
  phone and airtime each month for income-eligible customers.
  www.safelinkwireless.com

Secure at Home ................................................ (866) 670-0888
  909 N Mayfair Rd, #202, Wauwatosa WI 53226 (262) 670-8888
  www.secureathomellc.com .................................. (414) 378-1938

Silver Alert Wisconsin
  Silver Alerts notify the public when an at-risk or vulnerable
  senior goes missing. Similar to an Amber Alert, Silver Alerts
  will go out by email, text message, or fax through the
  Wisconsin Crime Alert Network to notify the public that an
  adult with Alzheimer’s, dementia, or other permanent cognitive
  impairment is missing. Anyone may subscribe to receive Silver
  Alerts and Crime Alerts for free by email, text or fax.
  www.wisconsincrimealert.gov/silveralert.html

Vial of Life Project
  Have your medical information on hand just in case of an
  emergency. Put one in your wallet, in your glove
  compartment, and especially on your refrigerator door.
  www.vialoflife.com

Wheaton Alert .................................................... (414) 874-6270
  .............................................................. (800) 860-4230
  4300 W Brown Deer Rd, 2nd Floor, Brown Deer WI 53223
  www.mywheaton.org
EMPLOYMENT

Creative Employment Opportunities (CEO)........ (414) 277-8506
1421 N Water St, Milwaukee, WI 53202-2586
Assist people with disabilities to obtain and maintain
community employment.
www.ceomke.com

Division of Vocational Rehabilitation (DVR)....... (262) 548-5850
2607 N Grandview Blvd #100, Waukesha WI 53188
Evaluation, counseling, training and placement services for
jobseekers with disabilities.
http://dwd.wisconsin.gov/dvr

Employment Resources, Inc. (ERI) .................. (608) 246-3444
.......................................................... (855) 401-8549
2701 International Lane, Ste 210, Madison WI 53714
3333 N. Mayfair Road, Suite 112, Wauwatosa, WI 53222
ERI has offices in Madison and Wauwatosa with staff
members throughout Wisconsin serving local communities.
They provide employment, benefits, and financial counseling
services to people with disabilities, including transition-aged
youth, who are considering or pursuing employment.
www.eri-wi.org

Equal Employment Opportunity Commission (414) 297-1111
.......................................................... (800) 669-4000
.......................................................... TTY (800) 669-6820
310 W Wisconsin Ave., Ste. 500, Milwaukee WI 53203
Enforces Americans with Disabilities Act (ADA). Provides
information on vocational rehabilitation.
www.eeoc.gov

Great Lakes ADA Center....................... V/TTY (800) 949-4232
Information, materials, technical assistance and
training on the Americans with Disabilities Act of 1990 (ADA);
and other disability rights laws.
www.adagreatlakes.org
IndependenceFirst ............................................. (414) 291-7520
540 S 1st St, Milwaukee WI 53204
Services and skills training, advocacy, peer mentoring and information and referral.
www.independencefirst.org

James Place .................................................. (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.jamesplacewi.org

Job Accommodation Network (JAN) ......................... (800) 526-7234
............................................................................ TTY (877) 781-9403
Explains rights under ADA and work accommodation possibilities. Leave a message someone will return your call.
http://askjan.org

Opportunities, Inc. ............................................. (262) 569-8888
............................................................................ (800) 314-4567
662 Armour Rd, Oconomowoc WI 53066
Provides services for individuals with disabilities for the purpose of maximizing their success and enhancing their abilities to be independent, contributing members of the community.
www.oppinc.com

Pantheon Industries, Inc........................................ (262) 567-2133
1745 Executive Drive, Oconomowoc WI 53066
3030 S Calhoun Rd, New Berlin WI 53151
880 S Janesville St, Watertown WI 53190
Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.
www.pantheonindustries.org

ResCare Workforce Services ................................... (262) 695-7953
............................................................................ (855) 458-0001
Workforce Development Center
892 Main St, Pewaukee WI 53072
www.rescare.com
SER National.......................................................... (414) 649-2640
Senior Community Service Employment Program (SCSEP)
1243 S Cesar Chavez Dr, Milwaukee WI 53204
Training program for low-income, disabled, veteran and unemployed older adults (55 and older).
www.ser-national.org

Wisconsin Senior Employment (WISE) Prgrm ... (262) 785-2579
125 N. Executive Dr, Suite 207, Brookfield 53005
www.gwaar.org

Workforce Development Center ......................... (262) 695-7800
892 Main St, Pewaukee WI 53072
Employment & training services for job seekers & employers.
www.wfdc.org

ESTATE RECOVERY PROGRAM (WISCONSIN)

Estate Recovery Program (Wisconsin) ............... (608) 264-6755
The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by WCDP. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

FINANCIAL ASSISTANCE

Annual Credit Report.com ........................................ (877) 322-8228
AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com
Community Action Coalition (CAC) for South Central Wisconsin, Inc.......................................................... (262) 354-4017
2312 N Grandview Blvd, Suite 102, Waukesha WI 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people’s incomes.
www.cacscw.org

Department of Health & Human Serv........................... (262) 548-7212
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium ................................. (888) 446-1239
Financial assistance may be available through Medicaid and FoodShare.
Central Document Processing Unit (CDPU) .........................
............................................................................. Fax (855) 293-1822
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
https://access.wisconsin.gov

Energy Services, Inc (ESI) ............................................. (262) 549-9666
............................................For Appointments only (800) 506-5596
217 Wisconsin Ave #401, Waukesha WI 53186
Low Income energy assistance program. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

Hope Center............................................................... (262) 549-8726
502 N East Ave, Waukesha WI 53186
Assistance with transportation to maintain employment, limited medical co-pays, and replacement of ID’s and birth certificates.
Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza ................................................. (262) 547-0887
410 Arcadian Ave, Waukesha WI 53186
www.lacasadeesperanza.org

Rural Housing, Inc ..................................................... (608) 238-3448
4510 Regent St, Madison WI 53705
http://www.wisconsinruralhousing.org/
Salvation Army ............................................................... (262) 547-7367
Emergency grants for utility payments, with conditions & limits.

Waukesha County Veterans’ Services Office ..... (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

WE Energies ................................................................. (800) 242-9137
Utility payment plans, reconnections.
www.we-energies.com

WHEDA-Property Tax Deferral Loan Program ...... (800) 334-6873
140 S 1st Street, Ste 200, Milwaukee WI 53204
www.wheda.com

Wisconsin Partnership for Housing Development ................................................................. (262) 896-8170
515 W Moreland Blvd, Room AC320, Waukesha WI 53188
www.homeconsortium.com

Wisconsin Pooled and Community Trusts (WisPACT)
 .................................................................................. (608) 268-6006
.................................................................................. (800) 236-4940
131 W Wilson St, Ste 300, Madison WI 53703
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.
www.wispact.org

Wisconsin Recipient Call Center (Medicaid) ...... (800) 362-3002
Answer questions for those who receive straight Medicaid (i.e. Title 19, Medical Assistance) including coverage, billing, and prior authorization. Also provides referrals to dentists/dental service providers who accept Title 19. Does not serve those who receive Medicaid in HMO form.
RENT ASSISTANCE
Waukesha Housing Authority ........................................... (262) 542-2262
600 Arcadian Ave, Waukesha WI 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE
Farmers Market Vouchers
Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers' markets and roadside stands from June through October. Please contact the ADRC (262) 548-7848 after May 24th for more information about vouchers. Distribution begins June 1st.

FoodShare Program (Moraine Lakes Consortium)
................................................................. (888) 446-1239
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)
www.access.wisconsin.gov

FOOD PANTRIES
Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. General website:
http://www.foodpantryofwaukeshacounty.org/resources.html

Butler Food Pantry ....................................................... (262) 781-9521
St Agnes Church 12801 W Fairmount Avenue, Butler WI 53007
Pickup by appointment.  www.stagnesparish.org
Eagle Community Food Pantry .......................... (262) 594-2296
St Theresa Church, 136 W Waukesha Road, Eagle WI 53119
Wednesday 9:00-10:00 am

Food Pantry of Waukesha County ...................... (262) 542-5300
1301 Sentry Dr, Waukesha WI 53186
Monday through Friday 1:00–3:00 pm
Thursday 6:00–8:00 pm; Saturday 9:30-11:30 am
www.waukeshafoodpantry.org

Hartland Area Food Pantry ................................. (262) 367-6373
555 S Industrial Dr, Hartland WI 53029
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Kettle Moraine Food Pantry ............................... (262) 968-6466
All Saints Lutheran Church
705 W Tomlin Rd (Hwy E), Wales WI 53183
Tuesday, Thursday, Saturday 10:00–11:00 am

Kitchen Kupboard Food Pantry ........................... (262) 363-7224
Mt. Olive Lutheran Church
211 Main St, Mukwonago WI 53149
Thursday 9:30-11:30 am

Menomonee Falls Pantry ................................. (262) 251-6848
Mailing Address: PO Box 238, Menomonee Falls WI 53052
N85 W15382 Menomonee River Pkwy
Menomonee Falls WI 53051
Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm
http://fallsfoodpantry.org

Mukwonago Food Pantry ................................. (262) 363-3452
325 Eagle Lake Ave, Mukwonago WI 53149
Monday, Tuesday 9:00-12:00 pm
Wednesday 9:00 am–12:00; and 3:00–7:00 pm
Thursday 3:00–7:00 pm
www.mukwonagofoodpantry.org
Muskego Food Pantry........................................ (262) 679-6448
W189 S8184 Mercury Dr, Muskego WI 53150
Food Distribution: Thursday 1:00–6:00 pm; 1st & 3rd Saturday 9:00 am–12:00

New Berlin Food Pantry........................................ (262) 789-8040
New Berlin Community Center (use east entrance)
14750 W Cleveland Ave, New Berlin WI 53151
Donations needed.
Serves New Berlin, Brookfield & Elm Grove. Muskego for federal food and stock boxes only.
Wednesday, 12:00-5:00 pm

North Lake Pantry ......................................... (262) 966-0366; (262) 966-2191
Blessed Teresa of Calcutta
W314 N7462 State Hwy 83, North Lake WI 53064
Tuesday & Saturday 8:30-9:30 am
http://www.blteresaparish.org

Oconomowoc Food Pantry....................................... (262) 567-7054
W359 N5848 Brown St, Oconomowoc WI
Mailing address: P.O. Box 832, Oconomowoc WI 53066
Tues. & Thurs. 1:30-2:30pm & 6:30-7:30pm; Sat 9:30-10:30am
http://www.oconomowocfoodpantry.com/

Abundant Life Food Pantry ............................... (262) 965-5177
995 S Sawyer Rd, Oconomowoc WI 53066
Friday 10:00-11:30 am; Tuesday 5:00-6:30 pm
Oconomowoc school district only.
www.alc1.org

Pewaukee Pantry .................................................... (262) 893-8241
Gethsemane United Methodist Church (Lower Level)
Mailing Address: PO Box 51, Pewaukee WI 53072
642 Main St, Pewaukee 53072
Wednesday and Saturday 10:00–11:00 am
http://pewaukeeumc.org

Salvation Army, Waukesha .................................... (262) 547-7367
445 Madison St, Waukesha WI 53188
Tuesday and Wednesday 1:00–4:00 pm; Friday 9:00–12:00
http://www.waukeshasalvationarmy.org
Sussex Outreach Services–Food Pantry .......... (262) 246-9490
N63 W23626 Silver Spring Dr, Sussex WI 53089
Donation drop off: 8:30 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00–2:30 pm; Saturday 10:00–12:00
http://www.sussexareasos.org

FREE MEAL SITES

Community Banquet:
St James Catholic Church ............................... (262) 251-3944
W220 N5588 Town Line Rd, Menomonee Falls WI 5305
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:
Hope Center ................................................... (262) 549-8726
502 N East Ave, Waukesha WI 53186
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening
meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha............................... (262) 547-7367
445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.usc.salvationarmy.org/waukesha

GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery
service for your convenience. Call your preferred local store to
inquire about which services they may offer in your area.
Minimum order size and service fees may apply.

AmazonFresh
https://www.amazon.com/AmazonFresh-Grocery/b?ie=UTF8&node=11825099011
Brewers Organics ........................................... (414) 483-3191
Organic produce delivery serving SE Wisconsin.
https://www.brewersorganics.com/

Instacart .............................................................. (888) 246-7822
Offers delivery from Costco, CVS, Meijer, Metro Market, Petco, and Pick ‘n Save stores.
https://www.instacart.com/

Meijer ................................................................. (877) 363-4537
Online ordering for curbside pickup or delivery available.
www.meijer.com/

Peapod ............................................................... (800) 573-2763
Online grocery delivery service.
https://www.peapod.com/

Pick ‘n Save / Metro Market ...................... call your nearest location
Online ordering for curbside pickup available.
https://www.picknsave.com/
https://www.metromarket.net/

Sendik’s ......................................................... call your nearest location
Offers online ordering service for curbside pickup.
https://www.sendiks.com/

Sendik’s ................................................................. (262) 439-8930
Home delivery offered from select locations. Call Lauren at number above to check availability. Credit/Debit card required. 24 hour advanced notice required.
https://www.sendiks.com/

Shipt ............................................................... (888) 807-5537
Offers online ordering and delivery service from Meijer and Target stores.
https://www.shipt.com/

Walmart .......................................................... call your nearest location
https://grocery.walmart.com/
Woodman’s............................................. call your nearest location
Offers online ordering, and pickup/delivery service
https://shopwoodmans.com/milwaukee

HOME DELIVERED MEALS
Aging and Disability Resource Center............. (262) 548-7848
514 Riverview Avenue, Waukesha WI 53188
Home Delivered Meals: Nutritious hot meals are delivered to
homebound adults 60 years and older who meet eligibility
requirements. Assessment required.
Hours/Days: Meals will be delivered between 11:00 am & 1:00
pm, Monday-Friday.
Eligibility: Homebound persons 60 years and older who do
not leave home under normal circumstances

PRIVATE MEAL DELIVERY PROVIDERS
There are several private providers serving Waukesha County. If
you are interested in a home-delivered meal, contact the provider
nearest you.

Blue Apron...........................................................(646) 891-4349
Ingredient and recipe meal kit delivery service
https://www.blueapron.com/

The Caring Place............................................. (262) 928-2314
Serving: City of Waukesha and portions of the town of
Waukesha
https://www.thecaringplacewaukesha.org/

Dousman Home Meals.....................................(262) 965-2429
Serving: Dousman, Wales, Summit, Genesee Depot,
Delafield, North Prairie & surrounding areas

HelloFresh ..........................................................(800) 733-2414
Ingredient and recipe meal kit delivery service.
https://www.hellofresh.com/
Homestyle Direct ........................................... (866) 735-0921
113 Main, Kimberly ID 83341
Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.homestyledirect.com

Horizon Home Care and Hospice ..................... (414) 365-8300
Serving: Butler, Germantown, Lannon, Menomonee Falls, Sussex and Milwaukee County
www.hhch.net

Meal Magic ......................................................... (608) 754-5833
414 Somerset Dr, Janesville WI 53546
www.mealmagicinc.com

Milwaukee County Delivered Meals ................... (414) 289-6874

Mom’s Meals ....................................................... (877) 508-6667
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate controlled meals also available and gluten-free, low sodium and vegetarian.
www.momsmeals.com

Plum Delicious Dining, LLC ......................... (414) 630-3708
Affordable, healthy and simple alternative to dining out for the culinary-challenged or time-constrained.
plumdeliciousdining.com

Seattle Sutton Healthy Eating ......................... (800) 442-3438
www.seattlesutton.com

Silver Cuisine ...................................................... (844) 404-3663
https://silver.bistromd.com/Home
NUTRITION COUNSELING

Nutrition Education Program ........................................... (262) 548-7877
Waukesha County University of Wisconsin-Extension
Classes available for low income families, individuals, youth, and the elderly.
https://www.waukeshacounty.gov/UWEX/Foodwise/

Waukesha County Public Health Center .......... (262) 896-8430
...................................................................................... (800) 540-3620
...................................................................................... TTY (262) 896-8234
514 Riverview Avenue, Waukesha WI 53188

SENIOR DINING CENTERS

Aging and Disability Resource Center (ADRC) .. (262) 548-7826
514 Riverview Avenue, Waukesha 53188
Senior Dining - Nutritious meals are served at 10 dining centers throughout Waukesha County. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.
Eligibility: Persons 60 years and older. For reservations, call the dining center before 12:00 one working day in advance, or the ADRC at (262) 548-7826. Transportation may be available by senior taxi or Rideline, for $1.00 each way.

Brookfield, Brookfield Community Center ........... (262) 782-1636
2000 N Calhoun Rd 53005 ......................... Monday-Friday 12:00

Butler, Hampton Regency Apartments .............. (262) 783-5506
12999 W Hampton Ave 53007 ..................... Monday-Friday 11:45

Hartland, Breezewood Village Apartments ........ (262) 367-5689
400 Sunnyslope Dr 53029 ..Monday, Wednesday, Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
.............................................................................................................. (262) 251-3406
W152 N8645 Margaret Rd 53051 ............. Monday-Friday 12:00
Mukwonago, Birchrock Apartments .................. (262) 363-4458
280 Birchrock Way 53149 .................. Monday-Thursday 12:00

Muskego, Stoney Creek Adult Community .......... (414) 422-0420
S69 W14142 Tess Corners Dr 53150 Monday, Wednesday,
Friday 11: 45

New Berlin, National Regency Retirement Community
..............................................................................(262) 784-7877
13750 W National Ave 53151 ............... Monday-Friday 12:00

Oconomowoc, Oconomowoc Community Center . (262) 567-5177
220 W Wisconsin Avenue, Oconomowoc 53066 Monday-
Friday 12:00

Sussex, Sussex Civic Center ......................(262) 246-6747
N64W23760 Main St 53089 ...................... Monday-Friday 12:00

Waukesha, La Casa Village .....................(262) 547-8282
1431 Big Bend Road 53189 ................. Monday-Friday 12:00

FUNERAL / BURIAL ASSISTANCE

Family members interested in funeral/burial assistance should
speak with their funeral, cemetery, or crematory service provider.
Visit the WI DHS website for more information.
https://www.dhs.wisconsin.gov/em/wfcap.htm

FUNERAL HOMES

If no website is listed please see:
www.funeralhomesguide.com/Wisconsin/WI.html

Becker Ritter Funeral & Cremation Service ....... (262) 782-5330
14075 W North Avenue, Brookfield WI 53005
www.beckerritter.com
Cesarz Charapata & Zinnecker Funeral Home & Cremation Services ................................ (262) 542-6609
237 N Moreland Blvd, Waukesha WI 53188
www.waukeshasfuneralhome.com
email: info@cczf.com

Church & Chapel Funeral Service ..................... (262) 549-9100
380 Bluemound Rd, Waukesha WI 53188

Church & Chapel
15250 W National Ave, New Berlin WI 53151... (262) 827-0659

Church & Chapel/Ritter Larsen Brothers Funeral Home
1875 N Calhoun Rd, Brookfield WI 53005 ...... (262) 786-8030
www.churchandchapel.com

Evert-Luko Funeral Home .................. (262) 367-2156
170 Warren Avenue, Hartland WI 53029
http://evertlukofuneralhome.com

Haase-Lockwood & Associates Funeral Homes and Crematory (Mealy’s Chapel) .................. (262) 594-2442
103 W Eagle St, Eagle WI 53119
www.haaselockwoodfhs.com

Harder Funeral Home .................. (262) 781-8350
18700 W Capitol Dr, Brookfield WI 53045
www.harderfuneralhome.com

Krause Funeral Home & Cremation Services..... (262) 786-8009
12401 W National Avenue, New Berlin WI 53151
21600 W Capitol Dr, Brookfield WI 53072 ........ (262) 432-8300
www.krausefuneralhome.com

Pagenkopf Funeral Home .................. (262) 567-4457
1165 Summit Ave, Oconomowoc WI 53066
http://pagenkopf.com

Randle-Dable-Brisk Funeral Home, Inc .......... (262) 547-4035
1110 S Grand Ave, Waukesha WI 53186
http://www.randleablefuneralhome.com
Sass, Max A & Sons Funeral Homes ......................... (262) 679-1560
W173S7629 Westwood Dr, Muskego WI 53150
www.maxsass.com

Schmidt & Bartelt Funeral Home
930 Main St, Mukwonago WI 53149 ............... (262) 363-7126
N84W17937 Menomonee Ave, Menomonee Falls WI 53051
..................................................... (262) 251-3630
121 S Cross St, Oconomowoc WI 53066 ........ (262) 567-4459
W250N6505 Hwy 164, Sussex WI 53089 ....... (262) 246-4774
www.schmidtandbartelt.com

Schramka Herrick Funeral Home ..................... (262) 251-0330
W164N9034 Water St, Menomonee Falls WI 53051
www.schramka-menomonee.com

Thelen Funeral Services ............................... (262) 392-4251
W309 S4840 Commercial Dr, Mukwonago WI 53149
http://www.thelenfh.com

Yonke & Son Funeral Home ......................... (262) 691-1900
205 Prospect Ave, Pewaukee WI 53072
www.the-funeral-home-directory.com

HEARING / VISION IMPAIRMENT

HEAR WI .................................................. (414) 604-2200
...................................................................... TTY (414) 604-7217
10243 W National Ave, West Allis WI 53227
Educational programs on hearing loss in older adults, senior
hearing screening, information and referral. Hearing
assistance products available for all ages.
www.hearwi.org

Deaf Linx .................................................. www.deaflinx.com
Information on deafness, deaf culture, American Sign
Language (ASL) and all other related topics.
Telecommunications Equipment Purchase Program (TEPP)

Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use basic telephone services to Wisconsin residents who are deaf, hard of hearing, speech impaired or mobility or motion impaired.
https://tepp.wipfli.com

Wisconsin Telecommunication Relay System

Adaptive Technology Resources (ATR)

American Printing House for the Blind (APH)
Audio & Braille Literacy Enhancement, Inc........ (414) 286-3039
(ABLE) Central Library Bldg, 803 W Wells St, Milwaukee 53233
Transcribes print materials into Braille and audio/digital format
for anyone with a disability that prevents them from reading
standard print.
www.ablenow.org

Office for the Blind and Visually Impaired......... (888) 879-0017
Provide services to teach skills of independent living with
vision loss.
www.dhs.wisconsin.gov/blind/contact.htm

The Low Vision Store........................................ (414) 327-2810
................................................................. (866) 300-8678
5345 W Forest Home Ave, Milwaukee WI 53220

Vision Forward Association .......................... (414) 615-0100
912 N Hawley Rd, Milwaukee WI 53213
The Badger Association and the Center for Blind and Visually
Impaired Children have merged to create a comprehensive
vision resource organization for children, adults and families
living with changing vision.
http://vision-forward.org

Wisconsin Council of the Blind and Visually Impaired
................................................................. (608) 255-1166
................................................................. (800) 783-5213
www.wcblind.org
Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider - do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with ______________(name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?
HOME HEALTH CARE / HOMEMAKER

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. See page 6 for a sample list of questions to consider before hiring someone for your loved one.

ADL Corporation .................................................. (262) 363-4400
318 N Rochester St, Mukwonago 53149

Advantage Home Care ........................................ (800) 820-4459
....................................................................................... (262) 432-4663
W129N6889 Northfield Dr # 211, Menomonee Falls WI 53051
www.advantage-homecare.com

Allay Home & Hospice ........................................ (262) 787-2980
325 N Corporate Dr # 260, Brookfield WI 53045
www.allayhh.com

Always Best Care Senior Services ...................... (262) 439-8616
150 N Sunnyslope Rd, #372 Brookfield 53005
http://www.alwaysbestcare.com

Amada Senior Care ............................................ (262) 395-7928
W175 N11163 Stonewood Dr, Suite 220, Germantown 53022
http://www.amadamilwaukee.com/

ANS Home Health Services .............................. (414) 481-9800
1551 S 108 St, West Allis 53214
www.anshomecare.com
ASSIST@HOME Quality Care .................................. (262) 754-3805
220 Regency Ct, Suite L102, Brookfield 53045
www.assistathomecare.com

Assisting Hands Home Care ................................. (262) 721-1155
7434 Lannon Rd, Mequon WI 53046
www.assistinghands.com/24/wisconsin/menomonee

At Home Caring Angels ........................................ (414) 587-3428
Now offering private pay wheelchair accessible transportation.
www.athomecaringangels.com

At Home Loving Care, LLC ................................. (262) 432-1703
PO Box 744, Muskego 53150
www.athomelovingcare.com

“AT YOUR SERVICE” Inc...................................... (262) 354-3700
888 Thackeray Trail, Suite 209, Oconomowoc 53066
www.weare-atyourservice.com

Aurora at Home Health Care Services ............ (800) 862-2201
Aurora Visiting Nurse Association of Wisconsin
www.aurorahealthcare.org/VNA

Bridges Home Healthcare .................................. (262) 673-6600
1121 E Sumner St, Hartford 53027
www.bridgeshh.com

BrightStar of Greater Waukesha & Lake Country
................................................................. (262) 408-5873
N27 W23957 Paul Rd Suite 100, Pewaukee 53072
www.brightstarcare.com

Caring Senior Service of Milwaukee ............... (414) 395-8106
W156N8327 Pilgrim Rd #408, Menomonee Falls 53051
www.milwaukee-seniorcare.com

Catholic Charities............................................. (414) 771-2881
2021 N 60th St, Milwaukee 53208
www.ccmke.org
Celestial Care .................................................. (414) 395-4286
12201 W North Ave #205, Wauwatosa 53226
www.celestialcarellc.com

Christian Family Solutions .................................. (888) 685-9522
W175 N11120 Stonewood Dr, Germantown 53022
www.christianfamilysolutions.org

ComForCare Home Care ...................................... (262) 446-2000
1020 James Dr. Suite F, Hartland 53029
www.comforcare.com/wisconsin/waukesha

Comfort Keepers
2717 N Grandview Blvd #106, Waukesha ........ (262) 542-5800
8505 W Forest Home Ave, Milwaukee ............ (414) 858-9400
www.comfortkeepers.com

Country Nurses, Inc ........................................... (800) 236-5686
313 N Main St, Jefferson 53549
www.countrynurses.com

FirstLight Home Care ......................................... (262) 671-3800
19435 W Capitol Dr, Suite 101, Brookfield WI 53045
www.firstlighthomecare.com/home-healthcare-elmbrook/

GeminiCares .................................................. (800) 628-2334
(262) 644-7480
840 Enterprise Dr, Slinger 53086 (Corporate Office)
3060 Hubertus Rd, Hubertus 53033 (Washington, Waukesha,
Ozaukee, Dodge Counties)
www.geminicares.com

Gentiva Home Health ......................................... (414) 257-1156
10150 W National Ave, #300, West Allis 53227
www.gentiva.com

Good People, LLC ........................................... (800) 608-8003
Live-in caregiver & companion referral agency
www.goodpeople.us
Hannah Home Health Care, Inc. ....................... (262) 363-2500
318 N Rochester St, Mukwonago 53149
www.hannahhomehealth.com

Heartland Home Health Care ........................... (414) 944-2000
....................................................... (866) 216-5708
1233 N Mayfair Rd #100, Milwaukee 53226
www.heartlandhomehealth.com/Milwaukee

Home & Hospice Advantage ............................ (262) 746-6950
1155 Quail Court, Suite LL, Pewaukee 53072
www.hospiceadvantage.com

Home Care Assistance .................................. (866) 964-8001
....................................................... (414) 964-8000
111 E Silver Spring Dr, Whitefish Bay 53217
www.milwaukeehomecareassistance.com

Home Care Services (HCS) ............................ (888) 697-4800
www.homecarewisconsin.com

Home Helpers of Greater Milwaukee ............... (262) 365-1443
1001 W. Glen Oaks Ln. Suite #104, Mequon 53092
www.homehelpershomecare.com/mequon/home

Home Instead Senior Care (Waukesha) ............ (262) 436-4663
2727 N Grandview Blvd. #101, Waukesha 53188
www.homeinstead.com

Health Network of Wisconsin ....................... (414) 763-5154
10625 W North Ave. #312, Wauwatosa 53226
www.healthnetworkofwisconsin.com

Horizon Home Care & Hospice, Inc ............... (414) 365-8300
11400 W Lake Park Dr, Milwaukee 53224
www.hhch.net

IndependenceFirst ...................................... (414) 291-7520
540 South 1st Street, Milwaukee 53204-1605
Personal care workers for people with disabilities.
www.independencefirst.org
Kathi Papa, Inc. ........................................... (414) 333-3984  
139 E Wisconsin Ave, Oconomowoc WI 53066

Life@Home (Shorehaven) ............................... (262) 560-6960  
1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org

LS Professional Comfort Homes, Inc ............. (262) 781-0448  
14665 W Lisbon Rd Suite 1A, Brookfield 53005
www.lspchi.com

Maxim Healthcare Services ............................ (414) 475-9330  
3333 N Mayfair Rd #104, Wauwatosa 53222
www.maximhomecare.com

Med Group Home Health Care ....................... (414) 755-2009  
11402 N Port Washington Rd #214, Mequon 53092

MCFI (Milwaukee Center for Independence) Home Care  
........................................................................ (414) 290-0050  
........................................................................ (888) 381-5696  
2020 W Wells St, Milwaukee 53233
www.mcfihomecare.net/Home-Care.htm

Nurse Next Door ........................................... (414) 209-8036  
W127 S9616 Scott Krause Ct, Muskego WI 53150
www.nursenextdoor.com

Preferred Home Health Services .................... (414) 774-3901  
9800 W Bluemound Rd, Milwaukee 53226

Prestige Home Health Care ............................. (414) 828-0692  
........................................................................ (262) 970-7102  
910 Elm Grove Rd #22, Elm Grove 53122
www.prestigehomehealth.com

Procare Plus ................................................ (888) 540-2273  
........................................................................ (262) 567-2200  
W215 Valley Rd, Oconomowoc 53066
Professional Home Care Services, Inc .......... (414) 541-6010
10827 W Lincoln Ave, West Allis 53227
www.phcsonline.com

ProHealth Home Care, Inc ................................................. (877) 453-9272
1020 James Dr Suite E, Hartland 53029
(262) 928-7444
www.prohealthhomecare.org

Quality Home Health Care ................................................. (414) 315-3717
W125S7554 Coventry Ln, Muskego 53150
www.qualityhomehealthcarewi.com

Quality Living Services ................................................. (414) 852-8507
1013 Canterbury Ln, Waukesha 53188

Rent-A-Daughter, LLC ................................................. (262) 754-0550
12660 W North Ave, Brookfield 53005
www.rent-a-daughter.com

ResCare Home Care ..................................................... (262) 814-1884
13700 W National Ave #228, New Berlin 53151
www.rescare.com

Right at Home
Waukesha Office ..................................................... (262) 347-3005
www.rahwaukesha.com
Menomonee Falls Office ............................................. (262) 255-2222
www.rahmenomoneefalls.com

St Camillus Supportive Home Services .......... (414) 258-2418
10101 W Wisconsin Ave, Wauwatosa 53226
www.stcam.com

Senior Helpers ..................................................... (262) 502-0500
www.seniorhelpers.com

Seniors Helping Seniors ............................................. (262) 225-7978
PO Box 208, Sussex WI 53089
www.seniorcarewaukesha.com
Supportive Home Living Services, Inc ............ (262) 544-0687  
238 W Broadway #2, Waukesha 53186  
www.supportivehomeservices.com

Synergy HomeCare ............................................. (414) 763-8368  
4810 S. 76th St, Suite 102, Greenfield WI 53220  
www.synergyhomecare.com

There’s No Place Like Home .................................. (414) 403-1877  
................................................................................. (262) 518-8543  
www.theres-no-place-like-home-senior-care.com

Touching Hearts at Home ..................................... (262) 787-1803  
245 Regency Ct #L105, Brookfield 53045  
www.touchinghearts.com/milwaukee

Visiting Angels .................................................... (262) 695-4418  
120 Park Ave, Pewaukee 53072  
www.visitingangels.com/pewaukee

Wheaton Franciscan Home Health & Hospice … (414) 874-6100  
Milwaukee Office – 3070 N 51 St #406, Milwaukee 53201  
www.mywheaton.org

**CHORES / ERRANDS**
Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

ASSIST@HOME Quality Care ................................. (262) 754-3805  
220 Regency Ct, #L102, Brookfield WI 53045  
www.assistathomecare.com

“AT YOUR SERVICE” Inc .................................. (262) 354-3700  
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066  
www.weare-atyourservice.com
Clean Sweep.............................................. (414) 852-2799
Commercial and residential, weekly and bi-weekly cleaning service.

Compassionate Clean............................... (262) 309-2568
One-time home cleaning to weekly/monthly service for older adults and seniors. Providing services in Butler, Lannon, Menomonee Falls, and Sussex.  
http://www.compassionateclean.com/

Environment Solutions, LLC ..................... (800) 990-0346
Heavy-duty crime, trauma, and bio-hazard cleanup services.  
http://www.environmentssolutionsllc.com/

Eras Senior Network............................... (262) 549-3348
210 NW Barstow #101, Waukesha WI 53188
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.  
https://eraswaukesha.org/

Peace of Mind Concierge Service............... (262) 432-2365
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022
http://pomcs.com/

Procare Plus........................................... (262) 567-2200
......................................................... (888) 540-2273
W215 Valley Rd, Oconomowoc WI 53066

Safe and Sound At Home........................ (414) 935-4500
101 W Pleasant St, Ste 106, Milwaukee WI 53212

SAYES (Senior Advocate Youth Exchange Service) (262) 860-8720
13750 W National Ave, New Berlin WI 53151
Voluntary youth group organized to assist elderly with chores.

Secure at Home, LLC.............................. (414) 378-1938
909 N. Mayfair Rd, Wauwatosa WI 53226
www.secureathomellc.com
ServiceMaster Clean ........................................ (414) 768-3117
N16W22033 Jericho Dr, Waukesha, WI 53186
Professional commercial, janitorial, and residential cleaning services.
https://www.servicemasterclean.com/

HAIR AND FOOT CARE
HAIR CARE
Arcadian Avenue Authentic Barber Shop .......... (262) 549-0927
S15W22792 Arcadian Ave, Waukesha WI 53186
Men’s haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.
http://waukeshabarber.com

I’m Hair for You .................................................. (414) 217-7702
Julie Ann At Jacques Studio
2985 Brookfield Rd #1 Brookfield WI 53045
30 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie’s salon

Mary’s Design Studio........................................... (262) 364-9747
Hair stylist for 31 years. Will travel to your home.

FOOT CARE
Caring Place Adult Day Center......................... (262) 542-6388
810 N East Ave, Waukesha WI 53186
Bimonthly podiatry services. Bathing available.
http://caringplacewaukesha.org

Curative Rehabilitation Podiatry Services.......... (262) 574-9147
149 Wisconsin Ave, Waukesha WI 53186

Ginger’s In Home Foot & Nail Care............... (262) 642-3653
Cell (262) 745-5558
PO Box 439, East Troy WI 53120
ProHealth Care Diabetes Center ..................... (262) 928-4695
Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.
www.prohealthcare.org

Toe Nail Trimmers ........................................ (262) 719-0336
3270 Center Road, Cedarburg WI 53012
Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound
www.toenailtrimmersrn.com

HOME MAINTENANCE / MODIFICATION

101 Mobility of Greater Milwaukee Area ........... (262) 524-0900
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/milwaukee

1-800-GOT-JUNK? .............................................. (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Ability Independence ...................................... (262) 697-9277
Located in Kenosha. Accessible design & modifications.
www.abilityindependence.com

Access Elevator ........................................... (800) 454-3828
........................................................................ (414) 727-2524
1995 E Norse Ave, Cudahy WI 53110
www.accesselevator.net

Adaptable Home Design, Inc ......................... (262) 251-5123
New homes, additions and modifications that help older adults age-in-place. Free consultation.
www.adaptablehomedesign.com
Amramp ................................................................. (888) 715-7598
ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.
www.amramp.com

Bridgeway Independent Living Designs, LLC .... (262) 671-2032
................................................................. (888) 482-BILD
9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

Center for Assistive Technology and Environmental Access (CATEA)
National public website on Assistive Technology.
http://assistivetech.net

Discount Ramps .................................................. (888) 651-3431
www.discountramps.com

Habitat for Humanity ............................................. (262) 309-6025
2020 Springdale Rd, Waukesha WI 53186
www.hfhwaukesha.org

Hekkers Handy Hands ........................................... (262) 370-4198
Wheelchair ramps, grab bars, plus minor home modifications.

The Home Consortium ........................................... (262) 896-8170

Eras Senior Network, Inc ........................................... (262) 549-3348
210 NW Barstow St, Suite 101, Waukesha WI 53188
Rides to grocery stores and doctor appointments. Also provide yard clean up spring and fall.
https://eraswaukesha.org/
Weatherization is a free* (*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.

www.lacasadeesperanza.org

Provide free, home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income OR a person living with a disability and low-income OR a low-income veteran.

www.freehomerepairs.org

www.smart-accessible-living.com
Stay-At-Home Specialists, Inc................................. (262) 569-0799
39533 Valley Road, Oconomowoc WI 53066
www.stayathomespecialists.com

US Dept of Agriculture Rural Development....... (202) 720-2791
Local Office: W6529 Forest Avenue, Fond du Lac WI 54937
............................................................................. (920) 907-2976
https://www.usda.gov/topics/rural/housing-assistance
Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development
Authority) ................................................................. (800) 334-6873
www.wheda.com

Wisconsin Partnership for Housing Development
www.homeconsortium.com ....................................... (262) 896-8170

HOSPICE / PALLIATIVE CARE
Provision of end-of-life care to the patient and support, respite,
direction, comfort and follow up bereavement support to those
closely involved.

Allay Home & Hospice ........................................... (262) 787-2980
325 N Corporate Dr #260, Brookfield WI 53045
www.allayhh.com

Angels Grace Hospice ............................................ (262) 468-0115
N74W35908 Servants Way, Oconomowoc WI 53066
Residential hospice for end-of-life care for all ages.
www.prohealthcare.org/angelsgracehospice

AseraCare Hospice ............................................ (262) 785-1356
............................................................................. (800) 598-5132
2204 E. Moreland Ave., Waukesha WI 53186
www.aseracare.com
Aurora VNA Zilber Family Hospice .................. (888) 206-6955
................................................................. (414) 615-5900
1155 Honey Creek Parkway, Wauwatosa WI 53213
Residential hospice. In-patient unit.
www.myaurorahealthcare.org

Compassionate Care Hospice of Wisconsin, LLC (414) 257-1708
2514 S 102 St, #276, West Allis WI 53227
www.cchnet.net/midwest/wisconsin

Country Nurses, Inc ........................................ (800) 236-5686
Certified Nursing Assistants, Personal Care Workers,
companions, personal care, in-home assessments, respite.
www.countrynurses.com

Gentiva Hospice ............................................. (414) 436-8482
10150 W National Ave #200, West Allis WI 53227
www.gentiva.com/hospice

Heartland Hospice ......................................... (414) 944-2000
................................................................. (866) 216-5708
Hospice and in-home rehabilitation, therapies.
1233 N Mayfair Rd #100, Milwaukee WI 53226
www.heartlandhospice.com

Home & Hospice Advantage............................ (262) 746-6950
Limited to hospice care.
1155 Quail Ct, Ste. LL, Pewaukee WI 53072
www.hospiceadvantage.com

Hometown Hospice & Home Care, Inc............. (262) 796-0600
13255 W. Bluemound Rd Suite #103, Brookfield, WI 53005
www.hometownhh.com

Horizon Home Care and Hospice ................... (414) 365-8300
Hospice, in-home care.
11400 W Lake Park Dr, Milwaukee WI 53224
www.hhch.net

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ProHealth Home Care & Hospice
1020 James Dr Ste E, Hartland WI 53029……..(262) 928-7444
........................................................................... (877) 453-9272
http://www.prohealthcare.org/services-home-care-hospice

Rainbow Hospice Care ........................................ (920) 674-6255
Inpatient in Johnson Creek and home care in Jefferson and
Western Waukesha counties.
www.rainbowhospice.org

St Camillus Home Care & Hospice ............. (414) 258-1814
10101 W Wisconsin Ave, Wauwatosa WI 53226
www.stcam.com

Seasons Hospice & Palliative Care of WI, Inc .... (414) 203-8310
........................................................................... (800) 379-5105
6737 W Washington St, #2150, West Allis WI 53214
Inpatient Unit at Mission Creek .................... (262) 523-9900
3217 Fiddlers Creek, Waukesha WI 53188
www.seasons.org

Visiting Nurse Association of WI, Aurora (VNA) (414) 327-2295
Palliative care to provide the best quality of life for homebound
patients who are critically or chronically ill.
www.aurorahealthcare.org/vna

Vitas Innovative Hospice ..................................(800) 93-VITAS
........................................................................... (414) 257-2600
2675 N Mayfair Rd #500, Wauwatosa WI 53226
Vitas In-Patient Hospice at Lutheran Home.. (414) 475-7610
7500 W North Ave 4th Floor, Wauwatosa WI 53213
Vitas Ruth Hospice House .............................(414) 607-4452
8300 W Beloit Rd, West Allis WI 53219
www.vitas.com

Wheaton Franciscan Home Health & Hospice … (414) 874-6100
................................................................. (800) 304-7837
St Joseph Professional Bldg,
3070 N 51 St #406, Milwaukee WI 53210
www.healthcare.ascension.org
# HOSPITALS

**Ascension**
- Elmbrook ................................................................. (262) 785-2000
  19333 W North Ave, Brookfield 53045
- St Francis ................................................................. (414) 647-5000
  3237 S 16 St, Milwaukee 53215
- St Joseph ................................................................. (414) 447-2000
  5000 W Chambers, Milwaukee 53210

**Aurora St Luke’s Medical Center** ................................ (414) 649-6000
  2900 W Oklahoma Ave, Milwaukee 53215
**Aurora Sinai Medical Center** ........................................ (414) 219-2000
  945 N 12 St, Milwaukee 53233
**Aurora Women’s Health** ............................................. (414) 219-5800
  945 N 12 St, Milwaukee 53233
**Aurora West Allis Medical Center** ................................. (414) 328-6000
  8901 W Lincoln Ave, West Allis 53227
**Aurora Medical Center-Summit** .................................... (262) 434-1000
  36500 Aurora Dr, Summit 53066
  www.aurorahealthcare.org

**Columbia St Mary’s Milwaukee Hospital** ......................... (414) 291-1000
  2301 N Lake Dr, Milwaukee 53211
  www.columbia-stmarys.org

**Community Memorial Hospital, Froedtert** ...................... (262) 251-1000
  W180 N8085 Town Hall Rd, Menomonee Falls 53051
  www.communitymemorial.com

**The Eye Institute**
- Froedtert Hospital .................................................... (414) 456-2020
  925 North 87th Street, Milwaukee 53226
- Froedtert Westbrook - Waukesha ................................. (262) 532-5700
  Westbrook Health Center
  2315 E Moreland Blvd, Waukesha 53186
  http://www.mcw.edu/ophthalmology.htm

**Froedtert & Medical College of Wisconsin** ..................... (414) 805-3000
  9200 W Wisconsin Ave, Milwaukee 53226
  www.froedtert.com
LifeCare Hospitals of Wisconsin .......................... (262) 524-2600
2400 Golf Rd, Pewaukee 53072
Treatment of patients with medical complexities who require extended hospitalization. Wound care, antibiotic therapy, hemodialysis, rehabilitation and ventilator weaning.
www.lifecare-hospitals.com

Oconomowoc Memorial Hospital, ProHealth ..... (262) 521-8800
791 Summit Ave, Oconomowoc 53066
www.prohealthcare.org

Regional Parkinsons Center ............................... (414) 219-7450
945 N 12 St #4602, Milwaukee 53233
www.aurorahealthcare.org

Rehabilitation Hospital of WI, ProHealth Care ... (262) 521-8811
1625 Coldwater Creek, Waukesha 53188
www.rehabhospitalwi.com

Rogers Memorial Hospital ................................... (262) 646-4411
34700 Valley Rd, Oconomowoc 53066 .......... (800) 767-4411
http://rogershospital.org

VA Medical Center, Milwaukee .......................... (414) 384-2000
Clement J. Zablocki VA Medical Center
5000 W National Avenue, Milwaukee 53295
www.milwaukee.va.gov

Waukesha County Mental Health Ctr-Inpatient... (262) 548-7950
1501 Airport Rd, Waukesha 53188
www.waukeshacounty.gov

Waukesha Memorial Hospital, ProHealth Care .. (262) 928-1000
725 American Ave, Waukesha 53188
www.prohealthcare.org
HOUSING

Waukesha County has numerous housing options for people of Advanced Age, Developmental Disabilities, Physical Disabilities, Irreversible Dementia/Alzheimer’s, Terminally Ill and Traumatic Brain Injury.

To explore what options are available and fit your needs, contact the ADRC of Waukesha County .................. (262) 548-7848 ......................................................... (866) 677-2372

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County .. (262) 968-2321 543 AJ Allen Circle, Ste D, Wales WI 53183 www.fpowwc.org

Hebron House of Hospitality ......................... (262) 549-8722 812 N East Ave, Waukesha WI 53186 Families (men included with family only), single women and children.

Jeremy House Safe Haven .......................... (262) 549-8735 1301 E Moreland Blvd, Waukesha WI 53186 Men and women with mental health issues.

Siena House Shelter ..................................... (262) 549-8732 1519 Summit Ave, Waukesha WI 53188 Single, adult men. www.hebronhouse.org

Hope Center ............................................. (262) 549-8726 502 N East Avenue, Waukesha WI 53186 Provides daytime shelter for men, women and children. www.hopecenterwi.org
Salvation Army, Waukesha .................................. (262) 547-7367
445 Madison St, Waukesha WI 53188
Men only.
www.waukeshasalvationarmy.org

The Women’s Center .............................................. (262) 547-4600
(Domestic violence and/or sexual assault/abuse)
............................................... 24 Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

INDEPENDENT LIVING
(Listed alphabetically by community)

Brookfield
Capitol Hill ......................................................... (262) 790-1845
17390 Crest Hill Dr, Brookfield WI 53045
55+, wheelchair accessible.

Congregational Home ........................................... (262) 781-0550
13900 W Burleigh, Brookfield WI 53005
55+, wheelchair accessible.

Foxbrook Senior Apartments ......................... (262) 790-0033
18915 Thomson Dr, Brookfield WI 53045
55+, wheelchair accessible.

Heritage Place Brookfield ................................. (262) 782-1948
17560 W North Ave, Brookfield WI 53045
55+, wheelchair accessible.

Regal Crest West ............................................... (262) 782-0346
13275 W Burleigh, Brookfield WI 53005
55+, wheelchair accessible.

ProHealth Care Regency Senior Comty........ (262) 780-0321
695 N Brookfield Rd, Brookfield WI 53045
62+, wheelchair accessible.
Willow Brook Court ........................................... (262) 780-1000
17285 W River Birch Dr, Brookfield WI 53045
All ages, wheelchair accessible.

**Butler**

**Butler Square** ........................................... (262) 781-0061
12809 W. Hampton Ave, Butler WI 53007
55+, wheelchair accessible.

**Hampton Regency Apartments** ......................... (414) 271-4116
12999 W Hampton Ave, Butler WI 53007
Must be 62+, call for application.

**Delafield**

**Hillside Woods I** ........................................... (262) 646-3441
3280 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.

**Hillside Woods II** ........................................... (262) 646-4800
3270 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.

**Dousman**

**Village on the Square** ................................... (262) 965-7421
Three Pillars Senior Living
375 State Rd 67, Dousman WI 53118
55+, wheelchair accessible.

**Hartland**

**Breezewood Village I** .................................... (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
55+, wheelchair accessible.

**Breezewood Village II** .................................... (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities, wheelchair accessible.

**River Oaks Apartments** ................................... (262) 369-5351
550 Cottonwood Ave, Hartland WI 53029
55+, wheelchair accessible.

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Menomonee Falls
The Arboretum............................................ (262) 253-0909
W180N7890 Town Hall Rd, Menomonee Falls WI 53051
Wheelchair accessible.

Alta Mira II ................................................. (262) 251-4228
W129N6845 Northfield Dr, Menomonee Falls WI 53051
55+, wheelchair accessible.

Highlands at Wildwood Lake Senior Apts .... (262) 251-9999
N77W17700 Lake Park Dr, Menomonee Falls WI 53051
55+, wheelchair accessible.

Menomonee Place ........................................... (262) 255-4441
N84W17147 Menomonee Ave, Menomonee Falls WI 53051
55+, wheelchair accessible.

Mill Pond Senior Village................................. (262) 502-1650
W164N9091 Water St, Menomonee Falls WI 53051
55+, wheelchair accessible.

Riverwalk Senior Housing ......................... (414) 704-1772
W165N9080 Hale Ave, Menomonee Falls WI 53051
55+, wheelchair accessible.

Village at the Falls ........................................ (262) 253-0770
W129 N6889 Northfield Dr, Menomonee Falls WI 53051
55+, wheelchair accessible.

Wildwood Highlands ...................................... (262) 251-9000
N78W17445 Wildwood Dr, Menomonee Falls WI 53051
55+, wheelchair accessible.

Mukwonago
BirchRock Apartments................................. (262) 363-9009
280 Birchrock Way, Mukwonago WI 53149
55+, wheelchair accessible.

BirchRock Corner ........................................... (262) 363-9998
210 McDivitt Lane, Mukwonago WI 53149
55+, wheelchair accessible.
Lakeview Terrace ........................................ (262) 646-8112
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities, wheelchair accessible.

**Muskego**

**ProHealth Care Regency Senior Cmty.** ........ (262) 679-0888
W181S8540 Lodge Blvd, Muskego WI 53150
55+, wheelchair accessible.

**Steeple View** .................................................. (414) 525-5500
12455 W Janesville Rd, Muskego WI 53150
55+, wheelchair accessible.

**Stoney Creek Adult Community** ............... (414) 422-4686
S69W14142 Tess Corners Dr, Muskego WI 53150
55+, wheelchair accessible.

**Tudor Oaks** .................................................. (414) 529-0100
S77W12929 McShane Dr, Muskego WI 53150
62+, wheelchair accessible.

**Woodview Senior Apartments** .................... (262) 679-7644
S87W18193 Woods Rd, Muskego WI 53150
55+, wheelchair accessible.

**New Berlin**

**Deer Creek Village** ........................................ (262) 641-9410
3601 S 147 St, New Berlin WI 53151
55+, wheelchair accessible.

**High Ridge Manor** ........................................... (262) 789-9588
13445 West National Avenue, New Berlin WI 53151
62+, wheelchair accessible.

**Parkwood Highlands Senior Apartments** ... (262) 821-5106
13800 W Park Central Blvd, New Berlin WI 53151
55+, wheelchair accessible.

**ProHealth Care Regency Senior Community New Berlin**
........................................................... (262) 789-1699
13750 W National Ave, New Berlin WI 53151
62+, wheelchair accessible.
**Oconomowoc**

**Berkshire-Oconomowoc** ........................ (262) 567-9001  
210 S Main St, Oconomowoc WI 53066  
55+, wheelchair accessible.

**Lake Terrace/Shorehaven** ............................ (262) 567-8341  
1380 W Wisconsin Ave, Oconomowoc WI 53066  
55+, wheelchair accessible.

**Oconomowoc School Apartments** ............... (262) 354-0633  
623 Summit Ave, Oconomowoc WI 53066  
wheelchair accessible.

**Parkland Commons** ................................. (262) 567-8777  
427 West 2nd Street, Oconomowoc WI 53066  
62+, wheelchair accessible.

**Wilkinson Manor** .................................... (262) 569-8196  
919 East Summit Avenue, Oconomowoc, WI 53066  
62+, wheelchair accessible.

**Pewaukee**

**Hawthorne Place Apartments** ..................... (262) 691-8899  
1105 Hawthorne Place, Pewaukee WI 53072  
55+, 1st floor apartments wheelchair accessible.

**Kirkland Crossings** ................................. (262) 695-5800  
700 Quinlan Dr, Pewaukee WI 53072  
55+, wheelchair accessible.

**Quail Pointe** ......................................... (262) 695-9200  
1088 Quail Ct, Pewaukee WI 53072  
50+, wheelchair accessible.

**The Silvernail Senior Apartments** ............... (262) 896-2100  
2451 Silvernail Rd, Pewaukee WI 53072  
55+, wheelchair accessible.
Sussex
Stonegate ........................................ (262) 820-0911
N68 W24955 Stonegate Ct, Sussex WI 53089
wheelchair accessible.

Sussex Mills Apartments ...................... (262) 820-1118
W240 N6345 Maple Ave, Sussex WI 53089
55+, wheelchair accessible.

Waukesha
Avalon Square .................................. (262) 446-9300
222 Park Pl, Waukesha WI 53186
62+, wheelchair accessible.

Berkshire at Kensington ....................... (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+, wheelchair accessible.

Berkshire-Sunset ................................ (262) 548-0131
S30 W24890 Sunset Dr, Waukesha WI 53189
55+, wheelchair accessible.

Brookfield Highlands Senior Apartments .... (262) 798-9898
20825 George Hunt Circle Suite 712, Waukesha WI 53186
55+, wheelchair accessible.

Highlands South Apartments .................. (262) 347-0690
1505 Big Bend Rd, Waukesha WI 53189
wheelchair accessible.

Hillcrest Park Senior Apartments .......... (262) 548-8898
1802 Shepherd Ct (office location), Waukesha WI 53186
55+, wheelchair accessible.

Main Street Plaza Apartments ............... (262) 547-0818
234 W Main St, Waukesha WI 53186
wheelchair accessible.

Monterey & Hillcrest Apartments .......... (262) 549-1212
2725 N University Dr, Waukesha WI 53188
wheelchair accessible.
Morningside Hills Apartments ....................... (262) 542-4515
309 Sheffield Rd, Waukesha WI 53186, all ages.

Mountain Village Apartments ....................... (262) 547-9802
304 W North St Waukesha WI 53188, all ages.
wheelchair accessible.

P.a.D.D.S. at Moreland Grove ....................... (262) 549-2400
790 W Moreland Blvd #100, Waukesha WI 53188
55+, wheelchair accessible.

Pine Point Apartments ................................. (262) 970-0248
156 S Grand Ave, Waukesha WI 53186

River’s Edge Apartments ............................... (262) 547-4488
100 Corrina Blvd, Waukesha WI 53186, all ages
wheelchair accessible.

Summit Woods ........................................... (262) 521-1388
2501 Summit Ave, Waukesha WI 53188
55+, wheelchair accessible.

West Grove Apartments ............................... (262) 544-6900
2105 Kensington Dr, Waukesha WI 53188

LOW INCOME / SUBSIDIZED HOUSING
Low income housing provides some financial relief for housing
expenses. Assistance is provided under a number of different
programs, including Public Housing, Scattered Site Family
Housing, the Section 8 Voucher Program, the Family Self-
Sufficiency Program, Low Income/Subsidized Private Rental
Housing, and the Mainstream Voucher Program. For more
information about these programs, please contact the Waukesha
Housing Authority.

HUD (US Dept. of Housing and Urban Development)
.............................................................. (414) 297-3214
www.hud.gov
Waukesha Housing Authority
600 Arcadian Ave, Waukesha 53186 ...................(262) 542-2262
............................................................................(877) 404-6818
www.whaonline.com

WI Dept. of Administration .........................(608) 266-7531
Provides resources for finding affordable housing.
https://doa.wi.gov/Pages/LocalGovtsGrants/AffordableHousing
Programs.aspx

WI Housing Search...................................(877) 428-8844
Housing locator service funded by WI Housing & Economic
Development Authority (WHEDA), WI DHS, and WI Div. of
Housing. Helps people find safe affordable housing.
http://wihousingsearch.org/

The following is a list of apartments that receive some form
of housing assistance. Please contact each building to learn
more about available apartments, waitlists and pet policies.

(Listed alphabetically by community)

Butler

Hampton Regency Apartments .................(414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+, wheelchair accessible.

Delafielid

Hillside Woods I.................................(262) 370-2662
3280 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.

Hillside Woods II.................................(262) 370-2662
3270 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.

Knoll Crest Apartments.............................(262) 646-4457
674 Division St, Delafield WI 53018
wheelchair accessible.
**Eagle**

Eagle Meadows ........................................ (262) 965-2667
201 N Parkview Dr, Eagle WI 53119
55+ or with disabilities, wheelchair accessible.

**Hartland**

Breezewood Village I ........................................ (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities, wheelchair accessible.

Breezewood Village II ....................................... (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities, wheelchair accessible.

**Menomonee Falls**

Greenbrier Village Apartments ....................... (414) 774-0153
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI 53051
wheelchair accessible

Messner Manor ............................................. (262) 251-6055
N90 W17421 St Francis Dr, Menomonee Falls W I 53051
62+ or with disabilities, wheelchair accessible.

**Mukwonago**

Lakeview Terrace ........................................... (262) 646-8112
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities, wheelchair accessible.

**New Berlin**

High Ridge Manor .......................................... (262) 789-9588
13445 W National Ave, New Berlin WI 53151
62+, wheelchair accessible.

Parkwood Highlands ....................................... (262) 821-5106
13800 Park Central Blvd, New Berlin WI 53151
55+

**Oconomowoc**

Hickory View Commons Sr Apartments ...... (262) 560-0211
211 S Concord Rd, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.
Jeffworth Apartments ........................................... (262) 569-8196
519 S Worthington St, Oconomowoc WI 53066

Parkland Commons ........................................... (262) 567-8777
427 W 2nd St, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.

Wilkinson Manor ........................................... (262) 569-8196
919 E Summit Ave, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.

Sussex
Bristol Court ........................................... (262) 246-3623
W246 N6500 Pewaukee Rd, Sussex 53089

Stonegate ........................................... (262) 820-0911
N68 W24955 Stonegate Ct, #101, Sussex WI 53089
wheelchair accessible.

Waukesha
Berkshire at Kensington ........................................... (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+, wheelchair accessible.

Berkshire-Sunset ........................................... (262) 548-0131
S30 W24890 Sunset Dr, Waukesha WI 53189
55+, wheelchair accessible.

Conerstone Apartments ........................................... (262) 522-3773
134 W North St, Waukesha WI 53188
Single persons only, efficiency apartment.

East Terrace Apartments ........................................... (262) 544-9757
801 N East Ave, Waukesha 53186
62+, wait list if under 62, wheelchair accessible

Hickory Hills Apartments ........................................... (414) 246-2304
1219 S Grandview Blvd, Waukesha 53188
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.
Hillcrest Apartments .................................... (262) 549-1212
1804 S Grand Ave, Waukesha 53186

La Casa Village I & II .................................... (262) 547-2856
1431 & 1441 Big Bend Rd, Waukesha 53186
Wheelchair Accessible.

Saratoga Heights ........................................ (262) 542-2262
120 Corrina Blvd, Waukesha 53186
Some units 62+, wheelchair accessible.

Senior House (Volunteers of America) .......... (262) 446-9144
825 Pleasant St, Waukesha 53186

Sunset Apartments ....................................... (262) 547-1829
1528 Big Bend Rd, Waukesha 53189

Sunset Heights Apartments ......................... (262) 240-9406
1926 Madera St, Waukesha 53189
Some units 62+, wheelchair accessible.

Westwood Heights .................................... (262) 547-6216
1705 Elder St, Waukesha 53188

Willow Park ............................................ (262) 548-9786
1001-1021 Delafield St, Waukesha
62+ or with disability, wheelchair accessible.

RESIDENTIAL CARE APARTMENT COMPLEXES
(RCACs)
Assisted living options are classified as a Residential Care
Apartment Complex (RCAC) or “Assisted Living”. An RCAC is a
type of “assisted living” where five or more adults reside.
Apartments must each have a lockable entrance and exit; a
kitchen, including a stove (or microwave oven); and individual
bathroom, sleeping and living areas. This living option also
provides to persons who reside within the facility, a maximum of
no more than 28 hours per week of the following services:

- **Supportive Services**: Activities related to general
  housekeeping, transportation to access community
  services and recreational activities.
o **Personal Assistance**: Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.

o **Nursing Services**: Health monitoring, medication administration and medication management

o **Emergency Assistance**: An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are not for those persons who have a physician activated Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also not for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

**RCAC DIRECTORY**

For more information on RCAC directories and profiles (including citations), please visit: [www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

**Brookfield**

Congregational Home ........................................ (262) 781-0550  
Congregational Home, Inc  
3140 Lilly Road, Brookfield WI 53005  
Capacity: 28 Apartments

Congregational Home ........................................ (262) 781-0550  
Congregational Home, Inc  
13900 W Burleigh Rd, Brookfield WI 53005  
Capacity: 29 Apartments

Heritage Place .................................................. (262) 782-1948  
Capri Lifestyles, LLC  
17560 W North Ave, Brookfield WI 53045  
Capacity: 50 Apartments

ProHealth Care Regency Senior Cmty. .......... (262) 780-0321  
ProHealth Care, Inc  
777 N Brookfield Rd, Brookfield WI 53045  
Capacity: 94 Apartments
Dousman
Compass Point ............................................. (262) 965-7463
Wisconsin Masonic Home, Inc
365 Sunset Dr, Dousman WI 53118
Capacity: 75 Apartments

Elm Grove
Heritage Elm Grove ........................................... (262) 786-5800
Heritage Assisted Living, LLC
800 Wall Street, Elm Grove WI 53122
Capacity: 20 Apartments

Hartland
Heritage Lake Country ......................................... (262) 367-2975
HSL 15, LLC
2975 Village Square, Hartland WI 53029
Capacity: 46 Apartments

Matthews of Hartland ............................................ (262) 369-1870
Matthews Senior Housing, LLC
300 E North Shore Dr, Hartland WI 53029
Capacity: 20 Apartments

Menomonee Falls
The Arboretum V, LLC ............................................ (262) 253-0909
The Arboretum V, LLC
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 115 Apartments

Dickson Hollow .................................................... (262) 599-8300
PHW Menomonee Falls, Inc.
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 42 Apartments

Menomonee Place ................................................... (262) 255-4441
Tamarack Aid OPCO, LLC
N84 W17147 Menomonee Ave, Menomonee Falls 53051
Capacity: 84 Apartments
Mukwonago
Linden Ridge.............................................................. (262) 363-6830
LindenGrove, Inc
841 E Veterans Way, Mukwonago WI 53149
Capacity: 57 Apartments

Muskego
ProHealth Care Regency Senior Cmty. ........ (262) 679-0888
ProHealth Care, Inc
W181 S8540 Lodge Blvd, Muskego WI 53150
Capacity: 96 Apartments

Tudor Oaks ................................................................. (414) 529-0100
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 83 Apartments

New Berlin
Heritage At Deer Creek ............................................. (262) 789-6600
Heritage At Deer Creek H2, LLC
3585 S 147th St, New Berlin WI 53151
Capacity: 43 Apartments

ProHealth Care Regency Senior Community New Berlin
................................................................. (262) 789-1699
ProHealth Care, Inc
13750 W National Ave, New Berlin WI 53151
Capacity: 128 Apartments

Oconomowoc
Lake Country Landing .............................................. (262) 567-4912
FMG Operating Z, LLC
2255 N Stonehedge Trail, Oconomowoc WI 53066
Capacity: 60 Apartments

Lake Terrace Apartments East ...................... (262) 567-8341
Lutheran Homes of Oconomowoc, Inc
1340 West Wisconsin Ave, Oconomowoc WI 53066
Capacity: 30 Apartments
Shorehaven Tower ........................................ (262) 567-8341
Lutheran Homes of Oconomowoc, Inc
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 66 Apartments

Wilkinson Woods V, LLC ............................... (262) 567-1166
Wilkinson Woods V, LLC
999 E Summit Ave, Oconomowoc WI 53066
Capacity: 51 Apartments

**Pewaukee**

Cecelia Place ............................................. (262) 695-6408
Cecelia Senior Homes of West Allis
1061 Cecelia Dr, Pewaukee WI 53072
Capacity: 57 Apartments

Kirkland Crossings ....................................... (262) 695-5800
Presbyterian Homes Partners
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 40 Apartments

Matthews of Pewaukee .................................... (262) 695-6413
Matthews Senior Housing, LLC
1109 Cecelia Dr, Pewaukee WI 53072
Capacity: 26 Apartments

**Waukesha**

Avalon Square ............................................. (262) 446-9300
Presbyterian Homes and Services
222 Park Pl, Waukesha WI 53186
Capacity: 50 Apartments

Linden Heights RCAC.....................................(262) 524-6400
LindenGrove, Inc
427 N University Dr, Waukesha WI 53188
Capacity: 60 Apartments

Oak Hill Terrace RCAC.................................(262) 548-1457
Oak Hill Terrace V, LLC
1805 Kensington Dr, Waukesha WI 53188
Capacity: 35 Apartments
COMMUNITY BASED RESIDENTIAL FACILITY

A Community Based Residential Facility (CBRF) is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Illness, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in a CBRF is 18 years old.

State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.
CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY
For more information on CBRF directories and profiles (including citations), please visit: www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Applewood Brookfield ...........................................(262) 402-6700
Applewoood Senior Living, Inc
  2800 N Calhoun Rd, Brookfield, WI 53005
  Capacity: 52  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Brookdale Brookfield Capitol Drive ...............(262) 781-5220
Brookdale Senior Living Communities Inc.
  15100 W Capitol Dr, Brookfield, WI 53005
  Capacity: 24  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Brookdale Brookfield AL ..............................(262) 789-7499
BKD Brookdale Place of Brookfield LLC
  660 Woelfel Rd, Brookfield, WI 53045
  Capacity: 95  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled
Brookdale Brookfield MC............................... (262) 754-2761
BKD Clare Bridge Place Brookfield LLC
685 Woelfel Rd, Brookfield, WI 53045
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Hawthorne Hills ........................................... (262) 505-6274
Banda Care, LLC
470 Scarlet Hawthorne Ct, Brookfield, WI 53045
Capacity: 8 Class: CS
Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Hillsdale House............................................. (262) 785-6208
KLF Homes, LLC
310 Hillsdale Drive East, Brookfield, WI 53005
Capacity: 6 Class: CNA
Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness, Physically Disabled, Traumatic Brain Injury

Lannon Place................................................ (262) 788-5403
Banda Care, LLC
260 South Elm Grove Rd, Brookfield, WI 53005
Capacity: 8 Class: CS
Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

New Perspective Brookfield ......................... (262) 827-9017
New Perspectives Fund 1, LLC.
16720 W Greenfield Ave, Brookfield WI 53005
Capacity: 16 Class: CNA
Specialty Programs: Advanced Age, Irreversible,
Dementia/Alzheimer's
New Perspectives Brookfield ........................ (262) 821-1821
New Perspectives Fund 2, LLC.
    16690 W Greenfield Ave, Brookfield, WI 53005
    Capacity: 18       Class: CNA
    Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Silverado Brookfield ................................. (262) 641-9020
Silverado Senior Living Brookfield, LLC.
    1105 Davidson Road, Brookfield WI 53045
    Capacity: 95       Class: CNA
    Advanced Age, Irreversible Dementia/Alzheimer's

Butler
Community Living Arrangements, Inc .......... (262) 373-0245
CLA Butler
    12605 W Courtland Ave, Butler WI 53007
    Capacity: 7       Class: CNA
    Specialty Programs: Developmental Disabilities, Physically Disabled, Traumatic Brain Injury

Delafield
Rogers Memorial Hospital Delafield B .......... (262) 646-4411
Rogers Memorial Hospital
    W325 Oakwood Dr, Delafield WI 53018
    Capacity: 16       Class: AA
    Specialty Programs: Emotionally Disturbed/Mental Illness

Twin Oaks Assisted Living ......................... (262) 646-4146
Ivy Lane, LLC.
    N4 W31511 Twin Oaks Dr, Delafield WI 53018
    Capacity: 8       Class: CNA
    Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled

Dousman
Cory Home ................................................... (262) 965-2050
Oconomowoc Developmental Training CI
    201/203 Cory Ave, Dousman, WI 53118
    Capacity: 8       Class: AA
    Specialty Programs: Developmentally Disabled
Hanson House .................................................. (262) 569-5515
Prader Willi Homes of Oconomowoc LLC
240 Wolf Dr, Dousman, WI 53118
Capacity: 14    Class: CS
Specialty Programs: Developmentally Disabled

Lad Lake Cottage Unit ........................................... (262) 965-2131
Lad Lake Inc
W350 S1401 Waterville Rd, Dousman WI 53118
Capacity: 16    Class: AA
Specialty Programs: Correctional Clients, Developmentally Disabled, Emotionally Disturbed/ Mental Illness

Riverside Lodge .................................................. (262) 965-7397
Wisconsin Masonic Home, Inc.
410 N Main St, Dousman WI 53118
Capacity: 20    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Elm Grove
Heritage Of Elm Grove ........................................... (262) 786-5800
Heritage Assisted Living LLC
800 Wall St, Elm Grove, WI 53122
Capacity: 89    Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Woodside Terrace .................................................. (262) 202-8422
Banda Care, LLC
1820 Westmoor Terrace, Elm Grove WI 53122
Capacity: 8    Class: CS
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Hartland
Bradford Home .................................................. (262) 361-4670
Prader Willi Homes of Oconomowoc LLC
644 Bradford Way, Hartland, WI 53029
Capacity: 8    Class: AA
Specialty Programs: Developmentally Disabled
Gate House ............................................................. (262) 367-0644
Prader Willi Homes of Oconomowoc LLC
  123 Lawn St, Hartland, WI 53029
  Capacity: 16  Class: AA
  Specialty Programs: Developmentally Disabled

Heritage Lake Country ........................................... (262) 367-2975
HSL 15, LLC
  2975 Village Square Dr, Hartland, WI 53029
  Capacity: 72  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Hartland Place ...................................................... (262) 367-1311
Heritage House of Hartland LLC
  444 Merton Ave, Hartland, WI 53029
  Capacity: 36  Class: CAN
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Hartland Terrace
Hartland Terrace II, LLC ........................................... (262) 369-4391
  327B North Ave, Hartland WI 53029
  Capacity: 22  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Menomonee Falls
The Arboretum V, LLC ............................................. (262) 253-0909
The Arboretum V, LLC
  W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
  Capacity: 78  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Dickson Hollow .................................................... (262) 599-8300
PHW Menomonee Falls Inc.
  W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
  Capacity: 19  Class: CNA
  Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s
Hartfel House .............................................. (262) 251-1265
Step, Inc.
N88 W17630 Christman Rd, Menomonee Falls WI 53051
Capacity: 8       Class: AA
Specialty Program: Developmental Disabilities

Heritage Court ............................................. (262) 781-6930
Heritage Assisted Living
N48 W14250 Hampton Ave, Menomonee Falls WI 53051
Capacity: 36       Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

HIL Hawthorne House .................................... (262) 703-0544
Homes for Independent Living of WI, LLC
N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051
Capacity: 8       Class: CNA
Specialty Programs: Developmentally Disabled

Riverview Village Senior Living....................... (262) 255-2557
Riverview Village Senior Living Inc.
W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051
Capacity: 48       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Silverado Oak Village .................................... (262) 532-0800
Silverado Menomonee Falls LLC.
W128 N6900 Northfield Drive, Menomonee Falls WI 53051
Capacity: 56       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Vista Pointe............................................... (262) 251-1976
Alisan Inc.
W180 N8200 Town Hall Road, Menomonee Falls WI 53051
Capacity: 25       Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill
Vista Pointe II......................................................... (262) 251-1231
Alisan Inc.
W180 N8220 Town Hall Rd, Menomonee Falls, WI 53051
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill

Vista Pointe III......................................................... (262) 251-1231
Alisan Inc.
W180 N8240 Town Hall Rd, Menomonee Falls, WI 53051
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill

Mukwonago
Birchrock Castle....................................................... (262) 363-9998
Birchrock Corners, LLC.
210 McDivitt Ln, Mukwonago, WI 53149
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Emotional Disturbance/Mental Illness

Brolen Meadows......................................................... (800) 385-2527
1340 Main St., Mukwonago, WI 53149
Capacity: 20 Class: CNA
Specialty Programs: Advanced Aged, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled

LindenCourt Mukwonago .......................................... (262) 363-6830
LindenGrove, Inc
845 County Rd NN East, Mukwonago WI 53149
Capacity: 24 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s
Muskego

Caring Alternatives of Muskego ....................... (414) 235-5500
W182 S8320 Pioneer Dr., Muskego WI 53150
Capacity: 34   Class: CNA
Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's

Muskego CBRF ........................................... (414) 525-0307
Brotoloc South, Inc
S68 W12699 Bristlecone Ln, Muskego WI 53150
Capacity: 6   Class: CNA
Specialty Programs: Advanced Age, Developmentally Disabled, Physically Disabled, Traumatic Brain Injury

Muskego Nursing Home ................................ (262) 679-0246
Muskego Nursing Home, Inc
S77 W18690 Janesville Rd, Muskego WI 53150
Capacity: 17   Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Tudor Oaks Windsor Gardens ....................... (414) 529-0100
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 22   Class: AA
Specialty Programs: Irreversible Dementia/Alzheimer's

New Berlin

Applewood New Berlin ................................. (262) 784-2550
Applewood Senior Living, Inc
2900 S Moorland Rd, New Berlin WI 53151
Capacity: 44   Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Autumn Leaf ............................................. (262) 785-0180
Autumn Leaf Assisted Living, LLC
12850 W Euclid Ave, New Berlin WI 53151
Capacity: 8   Class: CS
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer’s
CLE Rainbow Terrace ........................................... (262) 782-5777
Creative Living Environments, LLC
15831 W Santa Rosa Blvd, New Berlin WI 53151
Capacity: 8  Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer’s, Physical Disabilities

Elizabeth Residence New Berlin ....................... (414) 858-4300
Richjon, LLC
4461 S Sunny Slope Rd, New Berlin WI 53151
Capacity: 30  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Golden Oaks.............................................................. (262) 544-1189
Frontida, Inc.
21600 W Cleveland Ave, New Berlin WI 53146
Capacity: 16  Class: AS
Specialty Programs: Advanced Age, Emotional Disturbance/Mental Illness, Irreversible Dementia

Grand Hills Castle ................................................... (414) 427-1655
Castle Senior Living
13050 W Cleveland Ave., New Berlin WI 53151
Capacity: 48  Class: CNA
Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Heritage Court Deer Creek ................................. (262) 789-6600
Heritage 2, LLC
3585 S 147 St, New Berlin WI 53151
Capacity: 33  Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

Linden Court New Berlin....................... (262) 796-3660
LindenGrove Inc.
13705 W Fieldpointe Drive, New Berlin WI 53151
Capacity: 24  Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s
Sky Residential Brookside.......................... (262) 821-1406
Sky Residential Services, Inc
  2405 S Brookside Pkwy, New Berlin WI 53151
  Capacity: 8       Class: CNA
  Specialty Programs: Advanced Age, Alcohol/Drug Dependent Developmental Disabilities, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer’s, Physical Disabilities, Terminally Ill, Traumatic Brain Injury

HIL Skyline House ............................................. (414) 235-3359
Homes for Independent Living of WI, LLC
  5265 S Skyline Dr, New Berlin WI 53151
  Capacity: 6       Class: CNA
  Specialty Programs: Developmentally Disabled, Physically Disabled

Victorian Castle ............................................. (262) 549-3130
Castle Senior Living, Inc
  19700 W Cleveland Ave, New Berlin WI 53146
  Capacity: 8       Class: CS
  Specialty Programs: Advanced Age, Developmentally Disabled, Emotional Disturbance/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill

Oconomowoc
Andrew Home ............................................. (262) 569-6328
Prader Willi Homes of Oconomowoc LLC
  909 Old Tower Rd, Oconomowoc WI 53066
  Capacity: 8       Class: AA
  Specialty Programs: Developmentally Disabled

Anthony Home ............................................. (262) 569-5501
Prader Willi Homes of Oconomowoc LLC
  1231 Blue Dahlia Rd, Oconomowoc WI, 53066
  Capacity: 8       Class: AA
  Specialty Programs: Developmentally Disabled
Austin Hall ......................................................... (262) 569-5514
Oconomowoc Dev. Training Ctr of WI LLC
36100 Genesee Lake Rd, Oconomowoc WI, 53066
Capacity: 6 Class: AA
Specialty Programs: Developmentally Disabled

Azura Memory Care of Oconomowoc .......... (262) 567-4101
Azura Oconomowoc LLC
540 E Forest St, Oconomowoc 53066
Capacity: 44 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Casey House ..................................................... (262) 569-5532
Oconomowoc Dev. Training Ctr of WI LLC
36100 Genesee Lake Rd, Oconomowoc 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled

Curtis Hall ......................................................... (262) 569-5536
Oconomowoc Dev. Training Ctr of WI LLC
36100 Genesee Lake Rd, Oconomowoc WI, 53066
Capacity: 7 Class: AA
Specialty Programs: Developmentally Disabled

Lang Home ........................................................ (262) 567-5835
Prader Willi Homes of Oconomowoc LLC
1234 Newport Dr, Oconomowoc 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled

OCD Center at Cedar Ridge ....................... (262) 646-4411
Rogers Memorial Hospital Inc.
3011 N Cedar Ridge Rd, Oconomowoc 53066
Capacity: 28 Class: AA
Specialty Programs: Emotionally Disturbed, Mental Illness
Prader-Willi Homes of Oconomowoc .......... (262) 569-5515
36100 Genesee Lake Road, Oconomowoc 53066
Provides community based group home programs for adults with Prader-Willi Syndrome, plus consultative services and behavioral consultation services specific to the syndrome.

Riverline Home ........................................ (262) 468-5095
Prader Willi Homes of Oconomowoc
1314 N Riverline Dr, Oconomowoc 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled

Rogers Mem. Hospital- Herrington Recovery Ctr
.........................................................(262) 646-4411
34700 Valley Rd, Oconomowoc WI 53066
Capacity: 20 Class: AA
Specialty Programs: Alcohol/Drug Dependent

Rogers Mem. Hospital- Turtle Pond Recovery Ctr
.........................................................(262) 646-4411
34700 Valley Rd, Oconomowoc 53066
Capacity: 33 Class: AA
Specialty Programs: Emotionally Disturbed, Mental Illness

Shorehaven Memory Care ....................... (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc, WI 53066
Capacity: 30 Class: CBRF
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Stepping Stone ............................................. (262) 569-4822
Prader Willi Homes of Oconomowoc WI LLC
700-702 Hickory Creek Dr, Oconomowoc 3066
Capacity: 8 Class: CS
Specialty Programs: Developmentally Disabled
The View at Pine Ridge .................................. (262) 468-7711
Heritage Properties, Inc.
1010 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 26 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

The View at Pine Ridge II ............................... (262) 468-7711
Heritage Properties, Inc.
1030 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 46 Class: CNA
Specialty Programs: Advanced Aged, Irreversible, Dementia/Alzheimer's, Physically Disabled

Pewaukee

Autumn Bay of Pewaukee............................... (262) 691-9622
Autumn Bay, LLC
539 E Wisconsin Ave, Pewaukee, WI 53072
Capacity: 22 Class: CNA
Specialty Programs: Advanced Age, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Arbor View Communities of Pewaukee ........ (262) 691-7400
Arbor View Pewaukee, LLC
W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072
Capacity: 27 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Heritage Court Waukesha............................. (262) 542-3434
Heritage 13, LLC
1831 Meadow Lane, Pewaukee WI 53072
Capacity: 38 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

HIL Crescent House .................................... (262) 695-1105
Homes for Independent Living of WI, LLC
W228 N4043 Crescent Dr, Pewaukee WI 53072
Capacity: 5 Class: CS
Specialty Program: Developmentally Disabled
HIL Deer Haven .............................................. (262) 695-7135
Homes for Independent Living of WI, LLC
N26 W26286 Quail Hollow Rd, Pewaukee WI 53072
Capacity: 8 Class: CNA
Specialty Program: Developmentally Disabled

HIL Lakeview .............................................. (262) 691-4162
Homes for Independent Living of WI, LLC
504 W Wisconsin Ave, Pewaukee, WI 53072
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness

HIL Pewaukee House ...................................... (262) 691-3942
Homes for Independent Living of WI, LLC
303 Oakton Ave, Pewaukee, WI 53072
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness

Kirkland Crossings ........................................ (262) 695-5800
Presbyterian Homes Partners, Inc
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s

Legacy Assisted Living .................................. (262) 696-8252
Legacy Assisted Living, LLC
N26 W26511 College Ave, Pewaukee, WI 53072
Capacity: 32 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled

Lynnwood of Delafield ................................. (262) 367-9677
Healthspan, Inc
W302 N1632 Maple Ave, Pewaukee WI 53072
Capacity: 10 Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer’s, Physically Disabled
Matthews of Pewaukee CBRF ................................ (262) 695-6413
Matthews Senior Housing, LLC
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Sussex
Brookdale Sussex .............................................. (262) 820-0330
Brookdale Senior Living Communities, Inc
W240 N6351 Maple Ave, Sussex WI 53089
Capacity: 20  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Waukesha
Avalon Square, Inc .............................................. (262) 547-6741
Avalon Square, Inc
222 Park Place, Waukesha, WI 53186
Capacity: 27  Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

CCLS Madera St ................................................. (920) 261-1345
Creative Community Living Services, Inc
1920 Madera St, Waukesha 53189
Capacity: 8  Class: AA
Specialty Program: Developmentally Disabled

CCLS Oakdale Drive ............................................ (262) 549-4348
Creative Community Living Services, Inc
1606 Oakdale Dr, Waukesha 53186
Capacity: 8  Class: AA
Specialty Program: Developmentally Disabled

CCLS Victoria Drive ........................................... (262) 549-9694
Creative Community Living Services, Inc
1425 Victoria Dr, Waukesha 53186
Capacity: 8  Class: AA
Specialty Program: Developmentally Disabled
CCLS Welsh Court .................................................. (262) 547-6267
Creative Community Living Services, Inc
  2704-2706 Welsh Ct, Waukesha 53188
  Capacity: 8     Class: AA
  Specialty Program: Developmentally Disabled

Cephas Halfway House ...................................... (262) 549-9449
Lutheran Social Services of WI & Upper MI, Inc.
  325 Sentinel Drive, Waukesha 53186
  Capacity: 14     Class: AA
  Specialty Programs: Alcohol/Drug Dependent

Creative Living Environ.- Clarion Manor....... (262) 798-1825
Creative Living Environments, LLC
  21325 Clarion Ln, Waukesha 53186
  Capacity: 8     Class: AS
  Specialty Programs: Advanced Age, Emotional Disturbance/ Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled

D’ilana House...................................................... (262) 408-2102
Miloudi, Inc.
  W274 S4025 Timber Trail, Waukesha 53189
  Capacity: 8     Class: CS
  Specialty Programs: Advanced Age, Developmentally Disabled

Downing Home ....................................................... (262) 424-9085
Prader Willi Homes of Oconomowoc LLC
  610 Downing Dr, Waukesha 53186
  Capacity: 8     Class: AA
  Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer’s

HIL Canaan.......................................................... (262) 524-8467
Homes for Independent Living of WI, LLC
  443 Freeman Street, Waukesha WI 53189
  Capacity: 5     Class: CA
  Specialty Program: Emotionally Disturbed/Mental Illness
HIL Fleetfoot .......................................................... (262) 408-2811
Homes for Independent Living of WI, LLC
1316-1318 Fleetfoot Dr, Waukesha 53186
Capacity: 8 Class: AA
Specialty Program: Developmentally Disabled

HIL Greenmeadow ....................................................... (262) 490-0234
Homes for Independent Living of WI, LLC
204 Greenmeadow Dr, Waukesha 53188
Capacity: 5 Class: CNA
Specialty Program: Developmentally Disabled, Physically Disabled, Traumatic Brain Injury

HIL Jordan House ................................................... (262) 443-5060
Homes for Independent Living of WI LLC
2165 Laura Ln, Waukesha 53186
Capacity: 8 Class: AA
Specialty Programs: Emotionally Disturbed/Mental Illness

Linden Court Waukesha ........................................... (262) 524-6400
LindenGrove, Inc
2330 Michigan Ave, Waukesha 53188
Capacity: 24 Class: CNA
Specialty Programs: Irreversible Dementia/Alzheimer’s

The Lodges at LindenGrove ....................................... (262) 797-4600
LindenGrove, Inc
425 N University Dr., Waukesha WI 53188
Capacity: 20 Class: CNA
Specialty Programs: Advanced Aged, Physically Disabled

LSS Genesis Halfway House ................................. (262) 544-0711
Lutheran Social Services of WI & Upper MI, Inc.
1002 Motor Ave, Waukesha 53188
Capacity: 12 Class: AA
Specialty Program: Alcohol/Drug Dependent
Marion House .................................................. (262) 547-0870
Volunteers of America Wisconsin
401 S Prairie Ave, Waukesha 53186
Capacity: 8     Class: CNA
Specialty Programs: Advanced Age, Correctional Clients, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled

Mission Creek at Waukesha ......................... (262) 896-8888
SL Waukesha, LLC
3217 Fiddlers Creek Dr, Waukesha 53188
Capacity: 97     Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled

Oak Hill Terrace ........................................... (262) 548-1457
Oak Hill Terrace V, LLC
1805 Kensington Dr, Waukesha 53188
Capacity: 128     Class: CNA
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Waiver Certified Independent CBRF Apts.

Samson House ............................................. (262) 542-8118
Matt Talbot Recovery Services, Inc.
611 N Grand Ave, Waukesha 53186
Capacity: 8     Class: AA
Specialty Programs: emotionally Disturbed/Mental Illness

St Coletta of WI Hydrite ............................... (262) 408-2131
St Coletta of WI
2309 Rustic Woods Court, Waukesha WI 53188
Capacity: 8     Class: CNA
Specialty Programs: Developmentally Disabled

St Coletta of WI Norris ................................. (262) 408-2170
St Coletta of WI
405 Prairie Song Dr, Waukesha 53188
Capacity: 8     Class: CNA
Specialty Programs: Developmentally Disabled
ADULT FAMILY HOMES
For persons who seek small congregate care settings, Adult Family Homes (AFHs) are designed to house up to four persons. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY
For more information on AFH directories and profiles (including citations), please visit: www.dhs.wisconsin.gov/guide/waukesha.htm#a

Summit House ........................................ (262) 832-0134
Volunteers of America WI
910 Summit Ave, Waukesha 53188
Capacity: 6  Class: AA
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness

Summit House ........................................ (262) 832-0134
Volunteers of America WI
910 Summit Ave, Waukesha 53188
Capacity: 6  Class: A
Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness

Brookfield
Oak Haven of Brookfield ................................ (414) 763-5154
Health Network of Wisconsin
21850 Davidson Rd, Brookfield WI 53186
Specialty Program: Developmentally Disabled
Marshall Home ....................................................... (262) 439-9329
2635 N 130th St, Brookfield WI 53005
Specialty Program: Developmentally Disabled

Staples Adult Family Home Lone Elm........... (262) 794-3428
Staples Adult Family Home, LLC
3955 Lone Elm Dr, Brookfield WI 53005
Specialty Program: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled

Menomonee Falls
CHCS Elmwood Crossing AFH ................. (262) 345-5186
Creative Health Care Solutions
N81 W15279 Appleton Ave, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

Next Step in Residential Services Water ...... (262) 784-1840
Next Step in Residential Services, LLC
W164 N9470 Water St, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally Disabled Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

Home Again Adult Family Care ............... (262) 252-5513
Home Again Adult Family Care, LLC
W216 N5522 Adamdale Dr, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness

Liberty House 4 ............................................. (414) 943-9322
Liberty House 4, LLC
N89 W15935 Cleveland Ave, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer’s Physically Disabled, Traumatic Brain Injury
Liberty House 5 ........................................... (414) 293-9345
Liberty House 5, LLC
N62 W15681 Skyline Dr, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled, Traumatic Brain Injury

New Berlin
Lavaun H Mueller........................................ (262) 786-8234
15190 W Fenway Dr, New Berlin WI 53151
Specialty Program: Developmental Disabilities

Johannesen Adult Family Home ....................... (262) 292-9127
21400 Hidden Valley Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Oak Haven of New Berlin.............................. (414) 763-5154
Health Network of Wisconsin
1739 Craftsman Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Oconomowoc
Bethesda Lutheran Comm. Happy Hollow…. (262) 354-0549
Bethesda Lutheran Communities, Inc
55 Happy Hollow Lane, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled

Koller House .................................................. (262) 490-3778
N59 W39459 Laketon Ave, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled, Traumatic Brain Injury

Matt and Nancy Garcia................................. (262) 719-0498
778 Byron Dr, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled

Pewaukee
Meadowridge Homes ..................................... (262) 750-9876
Meadowridge Homes, LLC
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled
Douang Phrasavath .................................................. (414) 379-9713
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Specialty Programs: Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer’s

Meadowridge Homes .......................... (262) 737-6005
Meadowridge Homes, LLC
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled

Waukesha

Booth House .................................................. (414) 847-1515
903 Summit Ave, Waukesha 53188
Specialty Programs: Ambulatory Home; Developmentally Disabled, Emotionally Disturbed/Mental Illness

CHCS Badger Crossing AFH ................ (262) 349-4350
Creative Health Care Solutions, Inc
2809 Lander Ln, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disabled/Mental Illness, Physically Disabled Traumatic Brain Injury

CHCS Genesee Crossing AFH ..........(262) 201-4247
Creative Health Care Solutions, Inc
S31 W28969 West Sunset Dr, Waukesha WI 53189
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled

CHCS Maplewood Crossing AFH ............ (262) 408-5838
Creative Health Care Solutions, Inc.
421 Century Oak Dr, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury
CHCS Napa Crossing AFH ............................. (262) 506-4544
Creative Health Care Solutions, Inc.
2420 Napa Trail, Waukesha WI 53188
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

CHCS Oakwood Crossing AFH ....................... (262) 408-2466
Creative Health Solutions, Inc
419 Century Oak Dr, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disabled/Mental Illness, Physically Disabled, Traumatic Brain Injury

CHCS Sunset Crossing AFH .............................. (262) 982-6060
Creative Health Care Solutions
S31 W28965 Sunset Dr, Waukesha WI 53189
Specialty Programs: Developmentally Disabled, Emotionally Disabled/Mental Illness, Physically Disabled, Traumatic Brain Injury

Green Valley ............................................. (262) 574-5916
Christian Familycare Homes, Inc
1128 Green Valley, Waukesha WI 53189
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disabled/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill, Traumatic Brain Injury

HIL Greenway ...........................................(262) 408-2441
Homes for Independent Living of WI
1329 Greenway Terrace, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/ Mental Illness, Physically Disabled, Traumatic Brain Injury
Kingdom Homes Cambridge .................. (262) 278-4021
Kingdom Homes, LLC
201 Cambridge Ave, Waukesha WI 53188
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer’s, Physically Disabled

Kingdom Homes Cleveland .................... (262) 278-4021
Kingdom Homes, LLC
1434 Cleveland Ave, Waukesha WI 53186
Specialty Programs: Developmentally Disabled, Physically Disabled

Kingdom Homes Swallow ....................... (414) 801-9118
Kingdom Homes, LLC
1246 Swallow Rd, Waukesha WI 53189
Specialty Programs: Developmentally Disabled, Physically Disabled

Manhattan ........................................ (262) 544-8266
Christian Familycare Homes, Inc
2031 Manhattan Dr, Waukesha WI 53186
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill, Traumatic Brain Injury.

Michigan .......................................... (262) 524-9836
Christian Familycare Homes, Inc
1505 Michigan Ave, Waukesha WI 53188
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer’s, Physically Disabled, Terminally Ill, Traumatic Brain Injury

Next Step in Resdntl. Srvcs. Catherine ........ (262) 349-9577
Next Step in Residential Services, LLC
1132 Catherine St, Waukesha WI 53186
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury
Next Step in Resdntl. Srvcs. Crestwood……. (262) 784-1840  
Next Step in Residential Services, LLC  
301 Crestwood Dr, Waukesha WI 53188  
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

CCLS Oakdale 2........................................... (262) 521-9860
Creative Community Living Services Inc.  
1737 Oakdale Dr, Waukesha 53189  
Specialty Program: Developmental Disabilities

Richard’s Place I Transitional Housing ……. (262) 547-0640  
Richard’s Place, Inc  
1079 Whiterock Ave, Waukesha WI 53186  
Specialty Programs (provided only to HIV+ clients):  
Alcohol/Drug Dependent, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill

Richard’s Place II Permanent Housing …….. (262) 547-0690  
Richard’s Place, Inc.  
705 E. Main St, Waukesha WI 53186  
Specialty Programs (provided only to HIV+ clients):  
Alcohol/Drug Dependent, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill

Riley’s House............................................. (414) 698-5461
Greco Homes, LLC  
1010 Oakland Ave, Waukesha WI 53186  
Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

St. Coletta of WI Blackhawk Trail I ............ (262) 446-3901
St. Coletta of Wisconsin, Inc  
1500 Blackhawk Trail, Waukesha WI 53186  
Specialty Program: Developmentally Disabled
St. Coletta of WI Blackhawk Trail II .............. (262) 446-6996
St. Coletta of Wisconsin, Inc
1502 Blackhawk Trail, Waukesha 53186
Specialty Program: Developmentally Disabled

St. Coletta of WI Grace Home AFH ............... (262) 443-5454
St. Coletta of Wisconsin, Inc
2812 Summit Ave, Waukesha WI 53188
Specialty Program: Developmentally Disabled

St. Coletta of WI St. Julian AFH ................. (262) 408-5761
St. Coletta of Wisconsin, Inc
2812 Summit Ave, Waukesha WI 53188
Specialty Program: Developmentally Disabled

Sunset View AFH........................................ (262) 968-3586
W280 S3461 Townline Rd, Waukesha 53189
Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's, Physically Disabled

**NURSING HOMES**
To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:
https://www.dhs.wisconsin.gov/guide/cir.htm

**Brookfield**
Brookfield Rehab and Specialty Care .......... (262) 782-0230
Five Star Quality Care- WI, LLC
18740 W Bluemound Rd, Brookfield 53045

Care-Age of Brookfield............................. (262) 821-3939
Regency Terrace South, Inc
1755 N Barker Rd, Brookfield 53045

Congregational Home ............................... (262) 781-0550
Congregational Home, Inc
13900 W Burleigh, Brookfield 53005
Franciscan Woods................................... (262) 785-1114
Wheaton Fran Hlthcare- Terrace at St. Francis
19525 W North Ave, Brookfield 53045
Delafield
Clearview Home.......................................... (262) 646-3361
Clearview Home Corporation
935 Main St, PO Box 180198, Delafield WI 53018

Dousman
Masonic Center for Health & Rehab, Inc....... (262) 965-7245
Masonic Center for Health & Rehab, Inc
400 N Main St, Dousman 53118

Menomonee Falls
LindenGrove- Menomonee Falls ..................... (262) 253-2700
LindenGrove, Inc
W180 N8071 Town Hall Rd, Menomonee Falls 53051

Menomonee Falls Health Care Center............ (262) 255-1180
NSH Menomonee, LLC
N84 W17049 Menomonee Ave, Menomonee Falls 53051

Mukwonago
LindenGrove- Mukwonago............................. (262) 363-6830
LindenGrove, Inc
837 County Rd NN E, Mukwonago 53149

Muskego
Muskego Health Care Center ....................... (262) 679-0246
Muskego Nursing Home Inc
S77 W18690 Janesville Rd, Muskego 53150

Tudor Oaks Health Center ......................... (414) 529-0100
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego 53150

New Berlin
LindenGrove- New Berlin............................. (262) 796-3660
13755 W Fieldpointe Dr, New Berlin 53151
Skilled Nursing and Rehabilitation Services

Oconomowoc
Lake Country Health & Rehab Center.......... (262) 567-4662
NSH Summit LLC
2195 N Summit Village Way, Oconomowoc 53066
Shorehaven Health & Rehabilitation Ctr …… (262) 567-8341
Lutheran Homes of Oconomowoc
1305 W Wisconsin Ave, Oconomowoc 53066

Waukesha
Linden Grove- Waukesha …………………………………. (262) 524-6400
LindenGrove, Inc
425 N University Dr, Waukesha 53188

Crossroads Care Center of Pewaukee …….. (262) 523-0933
N26 W23977 Watertown Rd, Waukesha 53188

Virginia Health & Rehab Center………………….. (262) 547-2123
Five Star Quality Care- WI LLC
1451 Cleveland Ave, Waukesha 53186

Kensington Care & Rehab. Center ………….. (262) 548-1400
1810 Kensington Dr, Waukesha 53188

INSURANCE

HEALTH INSURANCE MARKETPLACE
The Health Insurance Marketplace is open. Enroll now in a plan that covers essential benefits, pre-existing conditions, and more. ............................................................. (800) 318-2596
www.healthcare.gov/marketplace/individual

Covering Wisconsin………………………………………. (414) 270-4677
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY
ACCESS
An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at
www.access.wisconsin.gov
Enrollment Services Center .................................. (800) 291-2002
The Enrollment Specialist can help you see which Managed
Care Organization (MCO) your doctors are with, enroll you in
an MCO, change you to a different MCO or opt you out of the
MCO

Katie Beckett Program....................................... (414) 345-6338
Special eligibility process that allows certain children with long
term disabilities or complex medical needs, living at home, to
obtain a Medicaid card.
https://www.dhs.wisconsin.gov/kbp/index.htm

Medicare ............................................................ (800) 633-4227
.................................................................................................. (800) MEDICARE

Title 19/Medicaid/BadgerCare
Forward Health-Member Services.......... (800) 362-3002
............................................................................................ fax (855) 293-1822

Moraine Lakes Consortium-Application ...... (888) 446-1239
www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin)........... (800) 242-1060
Helps you make wise insurance decisions. Provided by the
Wisconsin Board on Aging and Long Term Care. Information
on Long Term Care Insurance available with no connection to
any insurance company.
www.longtermcare.wi.gov

Medigap Prescription Drug Helpline............. (855) 677-2783

Disability Rights WI – Drug Benefit Helpline..... (800) 926-4862

Office of the Commissioner of Insurance.......... (608) 266-3585
PO Box 7873, Madison WI 53707-7873 .......... (800) 236-8517
Street Address: 125 S Webster St, Madison WI 53703
To make a complaint about your auto, life or private health
insurance.
www.oci.wi.gov
SeniorCare Customer Service Hotline ....................... (800) 657-2038
Prescription drugs for Wisconsin seniors
www.dhs.wisconsin.gov/seniorcare

Social Security Administration.......................... (800) 772-1213
............................................................................. Local (866) 220-7885
To apply for or report changes to Medicare, Disability and
Supplemental Security Income (SSI) www.ssa.gov

LEGAL SERVICES

FRAUD / IDENTITY THEFT
Consumer Financial Protections Bureau .......... 1-855-411-2372

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection....................... (800) 422-7128
Protects Consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps, questionable
food, landlord, tenant complaints, motor vehicle repairs and
home improvement.
http://datcp.wi.gov

Do Not Call Registry........................................... 1-888-382-1222
Removes phone number from telemarketing calls
www.donotcall.gov

Federal Trade Commision Hotline ....................... (877) 382-4357
To report on fraud, identity theft, or unfair or deceptive
business practices.
https://www.ftc.gov/

Financial Industry Regulatory Authority
Securities Helpline for Seniors....................... 1-844-574-3577
https://www.finra.org/investors/investor-complaint-center

Free Credit Report............................................. 1-877-322-8228
https://www.annualcreditreport.com (one per year)
Free Legal Answers
https://abafreelegalanswers.org/

James Place ................................................................. (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.jamesplacewi.org

Legal Action of Wisconsin: Elder Rights Project
................................................................. (844) 614-5468
Provides free, statewide legal aid to elder abuse victims.
www.legalaction.org/services/elder-rights-project

Securities and Exchange Commission.............. (800) 732-0330

US Department of Health & Human Services
Medicare Fraud Hotline................................. (800) 447-8477
To report potential fraud, waste, abuse and mismanagement in Dept. of Health & Human Services’ programs.
https://oig.hhs.gov/fraud/report-fraud/

US Social Security Admin. Fraud Hotline......... (800) 269-0271
https://oig.ssa.gov/report

Waukesha County Sheriff’s Department .......... (262) 446-5070
or your local police department

Wisconsin Elder Abuse Hotline ....................... 1-800-488-3780

GUARDIANSHIP SERVICES
EasterSeals Southeast Wisconsin
Guardianship Services............................................. (414) 449-4444
www.eastersealswise.com

Guardianship Support Center (GWAAR) ........... (855) 409-9410
https://gwaar.org/guardianship-resources
MD Advocacy Services, Inc. ................................ (262) 349-9268
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

Supportive Community Services ....................... (414) 226-5335
620 S 76 St #140, Milwaukee WI 53214
http://scswi.org

LANDLORD / TENANT CONCERNS
Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection ...................... (800) 422-7128
Protects Consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
correct checkout scanners and gas pumps, questionable
food, landlord, tenant complaints, motor vehicle repairs and
home improvement.
http://datcp.wi.gov

Mediation and Restorative Justice Center-WCS
Waukesha Center ........................................ (262) 544-1647
414 W Moreland Blvd Room 204, Waukesha WI 53188
Milwaukee Center ........................................ (414) 271-5464
3732 W Wisconsin Ave, #200, Milwaukee WI 53208
A professional mediator to help resolve disputes: small
claims, community problems, domestic problems, juvenile
disputes, consumer/merchant/business, landlord/tenant, work
place, victim/offender conference, civil cases.
www.wiscs.org/mediation.htm

The Tenant Resource Center ................................ (877) 238-7368
........................................................................... (608) 257-0006
www.tenantresourcecenter.org

LAW ENFORCEMENT
EMERGENCIES.......................................... CALL 9-1-1
Non-Emergency:
Waukesha County: ....................................... (262) 446-5070
Waukesha County Sheriff’s Department
Village of: .......................................................... (262) 446-5070
  Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac
  La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North
  Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit,
  Sussex

Town of: .......................................................... (262) 446-5070
  Brookfield, Delafield, Eagle, Genesee, Genesee Depot,
  Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of: .......................................................... (262) 446-5070
  Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept ....................... (262) 786-4141
Village of Mukwonago Police Dept ....................... (262) 363-6435
Town of Mukwonago Police Dept ......................... (262) 363-5188
City of Muskego Police Dept ............................... (262) 679-4130
City of Oconomowoc Police Dept ......................... (262) 567-4401
City of Waukesha Police Dept ............................ (262) 524-3831
State Patrol Dispatch ......................................... (262) 785-4710

LEGAL ASSISTANCE
American Bar Association Commission on Law & Aging
  ........................................................................ (202) 662-8690
  www.americanbar.org/groups.law_aging.html

Coalition of Wisconsin Aging Groups ................ (608) 224-0606
  2850 Dairy Drive, Suite 100, Madison WI 53718
  ................................................................. (800) 366-2990
  www.cwag.org

Equal Employment Opportunity Commission .......... (800) 669-3362
  To place a claim or discuss a claim ................... (800) 669-4000
  www.eeoc.gov

Lawyer Referral & Information Service
  Waukesha County Bar Association ................. (262) 544-4016
  http://waukeshalawyers.org/
Legal Action of Wisconsin .................................................. (414) 278-7722
............................................................... TTY (800) 947-3529
............................................................... (888) 278-0633
230 W Wells St Room 800, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha County.

Legal Action- Elder Rights Project ......................... (844) 614-5468
www.legalaction.org

Legal Advocacy Project .................................................. (262) 896-8243
515 W Moreland Blvd G72, Waukesha WI 53188

The Women’s Center .................................................. (262) 547-4600
505 N East Ave, Waukesha WI 53186
Service in obtaining restraining & harassment orders,
advocacy with regard to domestic sexual and child abuse.

Legal Services for Immigrants ............(414) 643-8570 Ext 4414
www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm

Marquette Volunteer Legal Clinic ................. (414) 288-6912
Marquette University Law School, P.O. Box 1881
Milwaukee WI 53201
https://law.marquette.edu/mvlc/

National Academy of Elder Law Attorneys, Inc .................................................. (703) 942-5711
www.naela.org

US Citizenship and Immigration Services ........ (800) 375-5283
www.uscitizenship.info

Waukesha County Family Division ................... (262) 548-7544
515 W Moreland Blvd C112, Waukesha WI 53188
Legal clinic, family only.
http://www.waukeshacounty.gov/CourtDivisions.aspx?id=24630
LOW INCOME MEDICAL SERVICES

Community Outreach Health Clinic ...................... (262) 257-3393
W180 N8085 Town Hall Rd, Menomonee Falls 53052
Cost: $10 donation. Tuesday and Thursday 5:00-8:00 pm

Eagle’s Wing Free Clinic ...................... (262) 385-9211
225 Eagle Lake Ave, Mukwonago WI 53149
First and third Thursday 5:00-8:00 pm, call for appointment.
www.eagleswingfreeclinic.org

Lake Area Free Clinic ...................... (262) 569-4990
856B Armour Rd, Oconomowoc 53066
Tuesday and Thursday 5:00-8:00 pm
www.lakeareafreeclinic.org

ProHealth Care Diabetes Center ...................... (262) 928-4695
721 American Ave, Waukesha 53188
1185 Corporate Center Dr, Oconomowoc 53066
Foot care clinic.

St Joseph’s Medical Clinic ...................... (262) 544-6777
826 N East Ave, Waukesha 53186
Low income uninsured medical.
www.sjmdc.net

Waukesha Community Health Center ...................... (262) 408-2530
Sixteenth Street Community Health Centers
309 E North Street, Waukesha 53188
Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.
http://sschc.org/history-of-waukesha-chc

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Waukesha Family Practice Center .................. (262) 548-6903
210 NW Barstow #201, Waukesha 53188

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility of the Greater Milwaukee Area ...... (262) 524-0900
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/milwaukee

Ability Independence ........................................ (262) 697-9277
6918 Sheridan Rd, Kenosha 53143
Accessible design & modifications. www.abilityindependence.com

AbleData ..................................................... (800) 227-0216
Information on assistive and rehab equipment. www.abledata.com

AccessAbility Home Medical ............................ (844) 837-2869
1995 E Norse Ave, Cudahy 53110
Wheelchairs, scooters, and lift chairs
www.hmestore.net

Access Elevator ........................................... (844) 945-4387
Stairlifts, porch lifts, and ceiling lifts
http://accesselevator.net

ActiveForever .................................................. (800) 377-8033
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.
www.activeforever.com

ActivStyle .................................................... (800) 651-6223
www.activstyle.com

Aids for Arthritis ............................................ (800) 654-0707
www.aidsforarthritis.com

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Assistive Technology Resource Center (AT) ..... (800) 228-5457
For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.
www.uwstout.edu/svri/tech.cfm

Aurora Visiting Nurse Association ...................... (800) 862-2201
Complete supply of home medical equipment with delivery, setup instruction and maintenance.
www.aurora.org/VNA

Center for Assistive Technology and Environmental Access (CATEA) ........................................... (800) 726-9119
http://assistivetech.net

Discount Mobility Products LLC ....................... (414) 321-3500
8230 W Lincoln Ave, West Allis 53219
Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.
http://discountmobilityproducts.net/index.htm

Discount Ramps.com ....................................... (888) 651-3431
www.discountramps.com

Group Medical Supply .................................... (952) 361-5480
www.groupmedicalsupply.com

Home Care Medical ........................................... (262) 786-9870
.............................................................. (800) 369-6939
5665 S Westridge Dr, #100, New Berlin 53151
www.homecaremedical.com

Home Delivery Incontinence Supplies (HDIS) .... (800) 269-4663
www.hdis.com

Independent Living Supplies, LLC ...................(414) 329-3962
6100 W Bluemound Rd, Wauwatosa 53213 ..... (877) 629-4357
www.ils-hme.com
IndependenceFirst Mobility Store .................... (414) 988-5333
3720 N 124 St, Unit F, Wauwatosa 53222
Non-profit offering low cost, refurbished and sanitized mobility and medical equipment to those who lack the resources to acquire new equipment.
www.ifmobility.mcservices.com

J & B Medical Supply Co, Inc .............................. (800) 980-0047
Incontinence Supplies (Title 19).
www.jandbmedical.com

Knueppel Health Care ................................. (800) 942-6422
........................................................................ (414) 258-2800
1444 S 113 St, West Allis 53214
Medical equipment service and repair.
Home Medical Equipment and Supplies: Ambulatory products, bath safety, wheelchairs, hospital beds
Independent Living Aids: For bathing, dressing, eating, toileting, grooming. Not an oxygen supplier.
www.knueppels.com

Live Oak ........................................................ (800) 940-0605
www.buyliveoak.com

MetroCare Home Medical & Rehab ................... (262) 250-0820
........................................................................ (800) 227-3820
9225 N 76 St, Milwaukee 53223
www.metrocarewi.com

Miller Mobility Products, LLC ......................... (262) 549-4900
713 N Grandview, Waukesha 53188
www.millermobilityproducts.com

Moreland Plaza Pharmacy ............................... (262) 542-4488
827 W Moreland Ave, Waukesha WI 53188
Does bubble packing and delivery.

National Seating and Mobility ......................... (866) 248-0756
12040 W Feerick St, Unit D, Wauwatosa 53222
Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com
On The Go Mobility ................................. (800) 601-7267; (414) 228-7100
7289 N Teutonia Ave, Milwaukee 53209
www.onthegomobility.com

Orbit Medical .................................................. (414) 784-2072
2925 S 160TH, New Berlin, 53151
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc ............................................. (262) 521-2202
1900 Pewaukee Rd, Suite F, Waukesha 53188
www.oxygenone.com

Snore No More ............................................. (414) 906-1655
CPAP and oxygen supplies
www.snorenomorecpapstore.com

ValuCare Pharmacy ..................................... (262) 544-6622
501 S. Grand Ave, Waukesha WI 53186

MEDICAL EQUIPMENT LENDING PROGRAMS
New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

IndependenceFirst ................................. (414) 731-7834
892 Main St. Pewaukee, WI 53072
Call ahead to schedule appointment. Limited Hours.

Caring Concepts. ....................................... (800) 769-7771
Regular and adaptive clothing and other items geared toward seniors.
www.caringconcepts.net

Katy’s Kloset ............................................. (262) 746-9034
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org
Small Stones Wellness Center .......................... (414) 805-0998
Offers wig and accessory loans to patients suffering hair loss
due to effects of chemotherapy. Available at the following
Froedtert locations: Wauwatosa, Menomonee Falls, New
Berlin, and West Bend
https://www.froedtert.com/cancer/small-stones

MEDICATION SETUP/DELIVERY

Genoa Pharmacy ............................................. (262) 955-8811
514 Riverview Ave, Waukesha 53188
Located within Waukesha County Human Services
Department
Service primarily Waukesha County Mental Health Clinic
patients.

Mallat’s Homecare Pharmacy ............................ (262) 437-0031
https://www.mallattsltc.com/
Bubble packing and delivery.

Moreland Center Pharmacy .............................. (262) 544-5303
1111 Delafield St, Waukesha 53188

Moreland Plaza Pharmacy ............................... (262) 542-4488
827 W. Moreland Blvd, Waukesha 53188
Bubble packing and delivery.

MENTAL HEALTH / ALCOHOL & DRUG ABUSE

IMPACT 2-1-1 .................................................. 211
............................................................................ (866)-211-3380
Emotional support through supportive listening, crisis
response, suicide prevention, and comprehensive information
and referral to community resources. Services provided 24-
hours a day, 7 days a week. Interpreter services available.

Friendships Unlimited .................................... (262) 549-6123
412 North St, Waukesha 53186
Drop in recovery center for adults with mental illness. Open to
Waukesha County residents only.
Mental Health America ............................................... (800) 969-6642
www.mentalhealthamerica.net

Mental Health America of Wisconsin ...................... (414) 276-3122
600 W Virginia #502, Milwaukee 53204
Advocacy, education, information and service.
www.mhawisconsin.org

Mental Health Center-Waukesha County Department of Health
and Human Services ......................................................... (262) 548-7950
1501 Airport Rd, Waukesha 53188
Inpatient services: The Waukesha County Mental Health
Center (MHC) inpatient service is a 28 bed psychiatric hospital
providing assessment, intervention, diagnosis and treatment
for adults experiencing acute mental health symptoms.
Services are accessible on both a voluntary and involuntary
basis. The MHC has specialized services to address the
hospitalization needs of adults placed under the emergency
detention process. The MHC is also certified to provide alcohol
detoxification services when needed.

National Alliance on Mental Illness of Waukesha County
(NAMI) ........................................................................ (262) 524-8886
217 Wisconsin Ave, Suite 300, Waukesha 53186
Support, education and advocacy for individuals and families
affected by mental illness. Peer-to-Peer and Family-to-Family
education/support programs. Homelessness prevention
program, support & advocacy for Chapter 51 involuntary
commitment process.
www.namiwaukesha.org

ProHealth Care Behavioral Health ......................... (262) 928-2396
721 American Ave #501, Waukesha 53188
Emergency Referral and Assessment ............... (262) 928-4036
Behavior is a primary concern. Psychiatry, psychotherapy and
counseling services.
www.prohealthcare.org/services/BehavioralHealth/index.aspx

Rogers Memorial Hospital ................................. (262) 646-4411
34700 Valley Rd, Oconomowoc 53066
Inpatient/outpatient mental health treatment.
www.rogershospital.org
Spring City Corner Clubhouse .......................... (262) 549-6460
247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfying lives.

Suicide Prevention Lifeline (National) ... (800) 273-TALK (8255)
www.suicidepreventionlifeline.org

Veterans Crisis Line........................................... (800) 273-8255, # 1
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health & Substance Abuse Services
.................................................................(262) 548-7666
514 Riverview Ave, Waukesha 53188

**Outpatient Clinic:** Provides mental health and substance abuse services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666**
Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

**Crisis Intervention:** Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or toll free 866-211-3380 for crisis intervention assistance.
**Inpatient Services:** The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed. Located at 1501 Airport Road, Waukesha 53188

**Community Support Program (CSP):** Provides treatment, rehabilitation, outreach and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person’s quality of life in the community. A case manager coordinates support services and assists in the management of the client’s mental illness.

**Treatment & Support Services Unit (TSSU):** A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

**Wisconsin Family Ties**......................................................... (800) 422-7145
16 North Carroll St, #230, Madison 53703
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org
ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council . 24 Hr Crisis Line (262) 524-7920
.................................................. Business Line (262) 524-7921
741 N Grand Ave, #300, Waukesha 53186
Assessment and referral, crisis intervention, and educational
services in a confidential, non-threatening environment.
www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin......... (414) 257-2415
Summit Place, 6737 W Washington St, #2125 (First Floor)
West Allis WI 53214  www.alanon-wi.org

Alcoholics Anonymous Central Office .......... (414) 771-9119
7429 W Greenfield Ave, West Allis WI 53214
www.aamilwaukee.com

LSS/Genesis Halfway House ........................ (262) 544-0711
1002 Motor Ave, Waukesha WI 53188
Residential services for alcohol and drug addiction.

Meta House .................................................. (414) 962-1200
2625 N Weil St, Milwaukee WI 53212
Helps women struggling with drug and alcohol addiction
reclaim their lives and rebuild their families.
http://metahouse.org

ProHealth Care Behavioral Medicine Center ...... (262) 928-2396
Assessment and Referral (24 hours).......... (262) 928-4036
721 American Ave #501, Waukesha WI 53188
24 hour assessment and referrals, psychiatry, psychotherapy
and counseling services.
www.prohealthcare.org

Rogers Memorial Hospital ........................... (262) 646-4411
34700 Valley Rd, Oconomowoc WI 53066 ...... (800) 767-4411
Inpatient/outpatient substance abuse treatment program
http://rogershospital.org
SALS Houses ........................................... (262) 549-2121
Sober, Alternative, Living, Spaces
620 Maple Ave, Waukesha WI 53186
Transitional sober living for men in recovery
www.salssoberhouses.com

Waukesha County Department of Health and Human Services,
Mental Health & Substance Abuse Services ...... (262) 548-7666
514 Riverview Avenue Waukesha 53188
**Outpatient Clinic:** provides mental health and substance abuse services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Contact the clinic intake worker Monday-Friday 8:00 am–4:30 pm to answer questions and help find the right services to meet your needs.

Wisconsin Council on Problem Gambling, Inc .. (920) 437-8888
........................................... Helpline (800) Gamble-5; (800) 426-2535
1585 Allouez Ave, Green Bay WI 54311
www.wi-problemgamblers.org

Women for Sobriety
Online forum
www.womenforsobriety.org

**MOVING**

1-800-GOT-JUNK?........................................... (800) GOT-JUNK
........................................................................... (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Environment Solutions, LLC, LLC......................(800) 990-0346
Heavy-duty crime, trauma, and bio-hazard cleanup services.
http://www.environmentssolutionsllc.com/

Premier Cleanout Specialists ......................... (262) 725-2370
www.premiercleanoutspecialistsllc.com
Same Day Move ...................... Colders (414) 476-1574, Ext 2289
333 S 108 St, Milwaukee WI 53214
www.samedaymove.com

Segues Senior Move Specialists ...................... (262) 442-4200
W142 N9764 Amber Dr, Germantown WI 53022
www.segues.net

Smart Moves (414) 526-5242
11151 W Woodside Dr, Hales Corners WI 53130

Two Men and a Truck “Movers Who Care” ........ (262) 695-2700
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Thursday
www.twomenandatruckwaukesha.com

Universal Services ................................................. (262) 257-0250
Helping seniors make easy moves for over a decade. Call for free in-home evaluation.
www.universalserviceswi.com

PETS / WILDLIFE

Dog Parks:
Brookfield:
   Mitchell Park Dog Exercise Area ...................... off leash
      Capital Drive (Hwy 190) and Barker Road

Nashotah:
   Nashotah Dog Park ........................................ off leash
      W330N5113 County Hwy C

Mukwonago: .......................................................... off-leash
   Mukwonago Dog Exercise Park
      W325S9925 Beulah Road

Oconomowoc:
   Roosevelt Park, Dog Exercise Area ..... must be on leash
      Southern end of Roosevelt Park, 151 W Jefferson Street
Waukesha:
Minooka Dog Exercise Area .................................... off leash
1927 E Sunset Drive

Waukesha Dog Run...................................................... off leash
Comanche and MacArthur Roads

Elmbrook Humane Society.................................... (262) 782-9261
20950 Enterprise Ave, Brookfield WI 53045
Pet adoption, pet care, lost and found pets, training classes, 24-hour emergency road call service for sick or injured wildlife and stray animals for the City of Brookfield, Villages of Elm Grove, Chenequa, Nashotah, Village of Lannon and the Towns of Brookfield and Delafield. Safekeeping for animals at no charge for up to two weeks in situations of disaster and domestic abuse.
www.ebhs.org

Humane Animal Welfare Society of Waukesha County
(HAWS)............................................................... (262) 542-8851
701 Northview Rd, Waukesha WI 53188
Pet adoption, pet care, lost and found pets, training classes and consultations, educational tours and programs, and rescue of injured animals, spay/neuter services for low income residents and for feral cats.
www.hawspets.org
**HAWS Safe Keep Program:** provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

Pet Alert.............................................................HAWS (262) 542-8851
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.
https://hawspets.org/
Wildlife in Need Center, Inc. .......................... (262) 965-3090
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066
Cares for and treats injured wildlife, and provides educational services.
www.helpingwildlife.org

South Shore In-Home Pet Care, LLC............... (414) 531-5789
Vacation pet care and daily dog walks.
www.ssinhomepetcare.com

PHYSICIAN SERVICES

Visiting Physicians Association.......................... (414) 255-0300
In-home & assisted living visits, no visits to hospitals or nursing homes
2514 S 102 St, Suite 160, West Allis 53227
www.visitingphysicians.com

Village Primary Care Providers ....................... (262) 239-7070
In-home & assisted living visits for medical checkups, wound care, and medications
1111 Delafield St Suite 219, Waukesha, WI 53188
www.villagepcp.com

PRIVATE CARE MANAGEMENT

Amada Senior Care ........................................ (262) 395-7928
W175 N11163 Stonewood Dr, Suite 220, Germantown 53022
http://www.amadamilwaukee.com/

By Your Side Care Management, LLC.............. (262) 246-2100
PO Box 132 Jackson, WI  53037
www.byyoursidecm.com

Care Right, Inc.................................................. (262) 422-3443
www.carerightinc.com

Christian Family Solutions Elder Care............... (262) 345-4430
W175 N11120 Stonewood Dr, Germantown, WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org
Dementia Support Specialist, LLC ....................... (262) 777-1178
3234 N. 42nd St, Milwaukee WI 53216
www.wallsrichmondmanagement.com/services.html

Senior Planning Group, Inc ............................. (262) 670-8888
125 N. Executive Dr, Suite 210, Brookfield, WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

Stowell Associates ........................................ (262) 521-3016
1800 E Main St, Waukesha WI 53186
Care management, consultation and caregiving to older adults and adults with disabilities.
www.caremanagedhomecare.com

PUBLIC HEALTH

Statewide Poison Center/Children’s Hospital .... (800) 222-1222
.............................................................. TTY (414) 266-2542

Waukesha County Public Health Center ........ (262) 896-8430
.............................................................. (800) 540-3620
.............................................................. TTY (262) 896-8234
514 Riverview Avenue, Waukesha 53188
The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.
Public Health Nurses provide the following preventative health services: communicable disease control; childhood, flu, and international travel immunization clinics; sexually transmitted infection clinics; case management for prenatal care coordination; child health case management, and the women, infant and children (WIC) program. Walk-in clinic services include: Immunizations, lead, glucose, cholesterol and blood pressure screenings, head lice checks, medication & nutrition counseling; pregnancy testing and tuberculosis skin tests. Call for program details and/or appointment. Some fees may apply.
www.waukeshacounty.gov/publichealth
PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:
Many people need help accomplishing activities of daily living and caring for their health due to frailties of aging or an intellectual developmental or physical disability. This help, referred to as long-term care, includes many different services, such as personal care, housekeeping or nursing. Long-term care is provided in people’s homes, in small and large residential care facilities or group homes, in nursing facilities and in the workplace.

Publicly funded long-term care programs are designed to provide cost-effective, comprehensive and flexible long-term care that will foster consumers’ independence and quality of life, while recognizing the need for interdependence and support. These programs were developed to improve the cost-effective coordination of long-term care services by creating flexible benefits that include a large number of health and long-term care services that otherwise would be available through separate programs. In order to assure access to services, The State of Wisconsin contracts with Managed Care Organizations (MCOs) which develop and manage a comprehensive network of long-term care services and support, either through contracts with providers, or by direct service provision by MCO employees. MCOs are responsible for assuring and continually improving the quality of care and services consumers receive. **Individuals participating in any of the publicly funded long term care programs may be required to pay a cost share as part of their eligibility requirements.**

Anyone interested in learning more about options for their long-term care needs should contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372. Website: [www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

Publicly funded long-term care programs serve adults with physical disabilities, adults with developmental disabilities and frail elders, with the specific goals of:

- Giving people better choices about where they live and what kinds of services and supports they may receive to
 meet their needs
 o Improving access to services
 o Improving quality through a focus on health and social outcomes
 o Creating a cost-effective system for the future

Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:

For participants age 60 and up:
Wisconsin Board on Aging and Long Term Care

................................................................. (800) 815-0015
1402 Pankratz St, Suite 111, Madison 53704-4001
http://longtermcare.wi.gov/
Regional Ombudsman
Joan Schmitz: Email: joan.schmitz@wisconsin.gov

For participants age 18 – 59:
Disability Rights Wisconsin .................. (414) 773-4646
................................................................. (800) 708-3034
................................................................. TTY (888) 758-6049
6737 W Washington St. #3230, Milwaukee 53214
www.disabilityrightswi.org/

FAMILY CARE
The Family Care benefit is available through Managed Care Organizations (MCOs). Waukesha County offers a choice of four MCOs: Care Wisconsin, Community Care, Inclusa and My Choice Family Care. The MCOs serve adults in three primary target groups who have a long-term care condition expected to last for more than 90 days. The three Family Care target groups are:

1. Frail Older Adults (65 years or older)
2. Adults with Physical Disabilities (18 years or older)
3. Adults with Intellectual/Developmental Disabilities (18 years or older*)

*ADRCs and MCOs can begin planning for children with physical or intellectual/developmental disabilities prior to their 18th birthday.
To be eligible for Family Care an individual must fit in one of the three target groups, live in a Family Care county, and meet the financial and functional eligibility requirements. The Long Term Care Functional Screen determines functional eligibility. The screen assesses an individual’s medical status and level of independence in activities of daily living. Medicaid-eligible individuals automatically meet the financial eligibility criteria for Family Care.

Once enrolled in Family Care, you will be assigned a care team consisting of a care manager and registered nurse. You and your team will develop an individual service plan that will focus on your long term care needs. This plan will then be coordinated by your Family Care team.

More information about Family Care go to: www.dhs.wisconsin.gov/ltcare/INDEX.HTM

FAMILY CARE PARTNERSHIP
Family Care Partnership serves the same target groups described under Family Care. The Family Care Partnership option in Waukesha is offered by Community Care and Care Wisconsin. This option provides a full range of long-term care, primary, acute and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your complete social, personal and medical care needs are met. **Eligibility requirements** for Family Care Partnership are the same as those under Family Care.

More information about Family Care Partnership go to: www.dhs.wisconsin.gov/wipartnership/index.htm
PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)
The option of the PACE program through Community Care, is for individuals age 55 and up who also meet the eligibility requirements described under Family Care and Family Care Partnership. PACE is a nationally recognized model which provides a comprehensive program that fully integrates all Medicare and Medicaid covered institutional and community based services, including a full range of long term care and medical care. The interdisciplinary team is the same as listed under Family Care Partnership. PACE is an adult day centered model and includes coverage of many services including but not limited to dental, vision, hearing and foot care, home health services, transportation, caregiver respite, physical and occupational therapy, home delivered meals and end of life/palliative care.

More information about PACE go to: www.dhs.wisconsin.gov/publications/p0/p00088h.pdf

MANAGED CARE ORGANIZATIONS (MCOs)
Care Wisconsin ......................................................... (866) 530-2295
N19 W24075 Riverwood Dr. Suite 110, Waukesha 53188
www.carewisc.org

Community Care, Inc ............................................. (262) 953-8500
....................................................................................... (866) 992-6600
1801 Dolphin Dr, Waukesha 53186
www.communitycareinc.org

Inclusa ................................................................. (877) 622-6700
2607 North Grandview Blvd., Suite 103, Waukesha WI 53188
By appointment only
https://www.inclusa.org/

My Choice Family Care ........................................... (414) 287-7600
10201 W. Innovation Dr, Suite 100, Wauwatosa 53226
www.mychoicefamilycare.org
IRIS (INCLUDE, RESPECT, I SELF DIRECT)
IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in counties where Family Care operates with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Financial Services Agency (FSA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long Term Care Functional Screen).

For more information about IRIS:

1-888-515-IRIS (4747)
Email: dhsiris@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)
Advocates4U, LLC (414) 755-2020
(877) 739-2203
2111 N. Martin Luther King Drive, Milwaukee 53212
http://irisadvocates4u.org/

Connections (844) 520-1712
6737 W. Washington St. Suite 2275, West Allis, WI 53214
www.connectionswis.org

First Person Care Consultants (414) 336-2448
6100 N. Baker Rd, Suite 100A, Glendale 53209
www.firstpersoncare.com/FPCC.htm

TMG (608) 255-6441
(844) 864-8987
1 S. Pinckney St., Suite 320, Madison 53703
www.tmgowisconsin.com/iris-consultant-agency-ica/
Adaptive Water Skiing ........................................... (262) 720-7031
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

ARCh (Association for the Rights of Citizens with handicaps)
................................................................. (262) 542-9811
419 Frederick St, Waukesha WI 53186
Provides information about leisure activities for parents and
family members of people with disabilities. ARCh’s A.B.L.E.
program provides parents and caregivers with a rare and
much-needed break from the constant responsibilities of caring
for an individual with significant needs.
http://www.archchangeslives.org/

Art Links 333 ..................................................ACAP (262) 521-1120
333 W Main St, Waukesha WI 53186
Music, drama, fiber arts, mosaics and computer art classes.
http://acapwaukesha.org

Blind Outdoor Leisure Development (BOLD) ..... (262) 605-8981
www.wisconsininbold.com

Charles Z Horwitz Planetarium............................. (262) 896-8423
(Retzer Nature Center)
S14W28167 Madison St, Waukesha WI 53188
www.waukeshaschools.com/planet

Donna Lexa Community Art Centers, Inc......... (262) 521-2292
247 Wisconsin Ave, Waukesha WI 53187
Classes in the visual arts for seniors and adults with physical
and cognitive disabilities, scholarships available if eligible.
www.donnalexa.org

EasterSeals Southeast Wisconsin......................(414) 449-4444
Respite and recreation services. Adults 16 and older with
disabilities.
www.eastersealswise.com
Elmbrook Senior Adult Ministry ....................... (262) 786-7051
777 S Barker Rd, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Express L.I.F.E. ...................................................... (414) 937-2100
(Sponsored by Milwaukee Center for Independence, MCFI
Special 13-30 club for young people with special needs under
age 30. Evening and weekend activities: explore the city,
enjoy dinner and a movie, cheer on Milwaukee’s sports teams
and celebrate our unique creativity.
www.mcfi.net/Express-LIFE.htm

Healing Harmonies Music Therapy ....................... (262) 327-1120
www.healingharmoniesmt.com

IndependenceFirst ........................................... V/TTY (414) 291-7520
540 S 1st St, Milwaukee WI 53204
www.independencefirst.org

Ingleside Hotel and Springs Water Park
................................................................. (262) 970-5410
2810 Golf Rd, Waukesha WI 53187
Special Needs Swim, select Mondays 4-7:00 pm.
www.countryspringshotel.com

Lake Country Fine Arts School and Gallery ...... (262) 367-2900
112 W Capitol Dr, Hartland WI 53029
Adaptive Clay Classes and art therapy, call for rates.
http://lakecountryfinearts.com

LifeStriders - Therapeutic Riding Center......... (262) 565-6124
S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188
Adults with special needs. Also in Spanish
http://www.lifestriders.org

Music Therapy Services of Waukesha County ... (262) 367-6663
1125 James Dr, Hartland WI 53029
http://musictherapy.freeservers.com

Retzer Nature Center ........................................... (262) 896-8007
S14W28167 Madison St, Waukesha WI 53188
www.waukeshacountyparks.gov
Road Scholar ................................................................. (800) 454-5768
Travel and education programs.
www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area
................................................................. (262) 241-7786
................................................................................. (800) 924-5202
10224 N Port Washington Rd, Mequon WI 53092
Provides persons with intellectual disabilities year-round sports training and competition.
www.specialolympicswisconsin.org

US Department of Agriculture- Forest Service .. (414) 297-3600
Regional office: 626 E Wisconsin Ave, Milwaukee WI 53202
“Interagency Senior Pass” for ages (62+). Valid for the lifetime of the pass owner; cost $80.

Waukesha County Dept of Parks & Land Use .... (262) 548-7790
515 W Moreland Blvd, Waukesha WI 53188
www.waukeshacounty.gov/parks

Waukesha County Genealogical Society .......... (262) 524-8683
Meetings are held the 4th Wednesday of the month at Southminster Presbyterian Church, 200 Richard Street, Waukesha WI 53189
www.waukcgspot.com

Waukesha County Historical Society & Museum
................................................................................. (262) 521-2859
101 W Main St, Waukesha WI 53186
www.waukeshacountyhistoricalsociety.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center .................. (262) 524-3714
1120 Baxter St, Waukesha WI 53186
Senior Activity Coordinator .................... (262) 524-3712
www.ci.waukesha.wi.us/parks
Waukesha Senior Calendar
Helps seniors (55+) find out about community events.
www.waukeshaseniorcalendar.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources
Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.
http://dnr.wi.gov/topic/parks/camping/cabin.html

CAMPS

Camp Evergreen .......................................................... (920) 452-4221
2776 N 31st Place, Sheboygan, WI 53083
Adults and children with disabilities.
www.campevergreensheboyban.org

Camp LuWiSoMo .......................................................... (920) 622-3350
W5421 Aspen Rd, Wild Rose, WI 54984
Adults with intellectual and developmental disabilities.
www.luwisomo.org

Camp Matz .......................................................... (920) 206-4495
600 Hoffmann Drive, Watertown WI 53094
Adults with developmental disabilities.
http://bethesdalutherancommunities.org

Camp Pow Wow .......................................................... (262) 542-9811
Office: 419 Frederick St, Waukesha WI 53186
8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.
http://www.archchangeslives.org/

EasterSeals Southeast Wisconsin .......................... (414) 449-4444
Camp for ages 16-21 with disabilities.
www.eastersealswise.com

Special Touch Ministries .................................. (715) 258-2713
PO Box 25, Waupaca WI 54981
Children & adults with intellectual & physical disabilities.
www.specialtouch.org
Wisconsin Badger Camp ........................................................ (608) 348-9689
Children and adults with developmental disabilities.
PO Box 723, Platteville WI 53818
www.badgercamp.org

Wisconsin Lions Camp ......................................................... (715) 677-4969
Adults blind or visually impaired, adults deaf or hard of hearing, youth with mild cognitive disabilities, youth with Type 1 or Type 2 diabetes.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps ............................. (608) 837-3388
............................................................................................ (877) 947-2267
750 Windsor St, Ste 203, Sun Prairie WI 53590
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

SENIOR CENTERS / CLUBS
Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

Brookfield Senior Community Center ............... (262) 796-6675
2000 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Kettle Moraine Senior Center ............... (262) 968-6300, Ext 5326
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha WI 53188
www.kmsd.edu

Menomonee Falls Community/Senior Center .... (262) 255-8460
W152N8645 Margaret Road, Menomonee Falls WI 53051
www.fallsrec.org

Muskego Parks & Recreation Department ........ (262) 679-4108
W182S8200 Racine Ave, Muskego WI 53150
www.cityofmuskego.org
New Berlin Senior Citizen’s Club ................................ (262) 785-2725
14750 W Cleveland, New Berlin WI 53151
Open 2nd & 4th Monday 8:30 am-4:00 pm June-August.
www.newberlin.org

Oconomowoc Area Senior Center ....................... (262) 567-4288
210 S Main St, Oconomowoc WI 53066
www.oconomowocseniors.org

Shorehaven Center for Life Enrichment .......... (262) 244-6592
1306 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance and encouragement for successful
aging.
www.shorehavenliving.org

Sussex Civic Center ........................................... (262) 246-5200
N64 W23760 Main St, Sussex WI 53089
http://www.villagesussex.org

Three Pillars Wellness Connection .............. (262) 965-7017
400 North Main St, Dousman WI 53118
Offers specialized programming and equipment exclusively
designed around the functional fitness and total wellness for
active adults age 55 and up.
www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center ............................ (262) 524-3737
Senior Activity Coordinator ..................... (262) 524-3718
1120 Baxter St, Waukesha WI 53186
www.ci.waukesha.wi.us

TRAVEL
Able Trek Tours ............................................. (800) 205-6713
PO Box 384, Reedsburg WI 53959
Day trip and vacation opportunities for adults with special
needs.
www.abletrektours.com
Adventures for L.I.F.E. Travel............................... (414) 937-2100
(Sponsored by Milwaukee Center for Independence, MCFI)
2020 W Wells St, Milwaukee WI 53233
Provides opportunities for teens & adults with special needs to
enjoy a variety of traveling adventures in a safe, supportive
environment.
www.mcfi.net/LIFE-Programs.htm

Another Choice, Inc........................................... (608) 273-3309
2766 Jacquelyn Dr, Madison WI 53711
Vacations and tours for the traveler who needs assistance.
www.acitours.com

Going Beyond Travel........................................ (262) 512-1252
12024 N Wasaukee Rd, Mequon 53097
Trips, tours and vacations for adults with special needs. One-
on-one services available. Wheelchair accessible mini-motor
couch available for organizations to charter.
http://goingbeyondtravel.com

Lamers Tour & Travel .........................(800) 832-0807, Ext 10927
.......................................................... (920) 832-9922
1825 Novak Dr, Menasha, WI 54952
Special needs tours for adults with developmental disabilities.
www.lamerstour.com

TSA Cares......................................................... (855) 787-2227, #2
A free helpline designed to assist travelers with disabilities and
medical conditions, prior to getting to the airport. Call TSA
Cares 72 hours before traveling with questions about
screening policies and procedures, and to learn what to expect
at security checkpoints.
www.tsa.gov/traveler-information/travelers-disabilities-and-
medical-conditions

Ventures Travel, LLC ............................... (866) 692-7400
3600 Holly Lane N #95, Plymouth MN 55447
Supervised travel vacations for older teens and adults with
disabilities.
www.venturestravel.org
WALKING TRAILS/PARKS

Waukesha Park
- Fox Brook, 2925 North Barker Rd, Brookfield
- Fox Riverwalk, W264S4500 River Rd, Waukesha
- Frame Park, 1240 Frame Park Dr, Waukesha
- Menomonee, W220N7884 Town Line Rd, Menomonee Falls
- Minooka, 1927 E Sunset Dr, Waukesha
- Muskego, S83W20370 Janesville Rd, Muskego
- Naga-Waukee, 651 State Road 83, Hartland
- Nashotah, W330N5113 County Road C, Nashotah
- Retzer Nature Center, S14W28167 Madison St, Waukesha

Walking Trails
- Frame Park & Fox Riverwalk, Waukesha
- Fox Brook Park walking trails, Brookfield
- Fowler Lake walking trail, Oconomowoc
- Bugline Recreational Trail, Menomonee Falls
- Lake Country Recreation Trail - from Pewaukee to Oconomowoc.
- Lime Kiln Trail, Menomonee Falls - Situated on the Menomonee River on Mill Road just south of Main Street and east of Appleton Avenue in the Village Centre.
- New Berlin Trail - connects to Milw. Oak Leaf Bike Trail in Greenfield Park.

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program.................................(800) 772-1213
............................................................................................TTY (800) 325-0778
A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.
http://ssa.gov/payee
Equality Payee Services ........................... (414) 375-4760 ext. 1
12605 W. North Ave, Suite 307, Brookfield WI 53005

IndependenceFirst ............................................. (414) 291-7520
540 South 1st Street, Milwaukee WI 53204

iLIFE Financial Management Services ............. (414) 290-7813
6100 North Baker Road, Glendale WI 53209
www.ilifefms.com

MD Advocacy Services, Inc. ....................... (262) 349-9268
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

My Personal Payee .............................................. (262) 349-4514
PO Box 204, Waukesha, WI 53187
www.mypersonalpayee.com

RESpite

Respite Care (Caregiver Assistance)
Respite or relief time for a caregiver is possible when the individual who is being cared for is temporarily placed under someone else's care. This care can be short-term or occasional and is available in several forms: in-home care, adult day care or residential-based care. For details on these options and possible financial assistance, call the ADRC at (262) 548-7848. Camps and other recreational activities can also be another form of respite.

Broadscope Disability Services ..................... (414) 329-4500
6102 W Layton Ave, Greenfield WI 53220
Serves a large community of people with diverse abilities, respite, employment, independent living and resources.

EasterSeals Southeast Wisconsin .................. (414) 449-4444
Respite and recreation services. Adults 16 and older with disabilities.
www.eastersealswise.com
Milwaukee Center for Independence (MCFI)……(414) 937-2035
2020 W Wells St, Milwaukee WI 53233
www.mcfi.net

Paragon Community Services...............................(262) 569-4853
6251 W Forest Home Ave, Milwaukee WI 53220
Paragon Activity Club............................................(262) 443-4305
For children, adolescents, and young adults, ages 8-21. This club is available before and after school, during school breaks and holidays, and on Saturdays.
www.paragoncommunity.com

St Ann Center ..........................................................(414) 977-5000
2801 East Morgan Ave, Milwaukee WI 53207
Respite care provides temporary relief for caregivers from the continuous responsibility of caring for an individual with special needs (overnight).
www.stanncenter.org

Supportive Home Living Services, Inc...............(262) 544-0687
250 W Broadway #2, Waukesha WI 53186
Non-medical support for individuals who need help in their homes due to injury, health problems, disabilities or old age.
www.supportivehomeservices.com

SENIOR HOUSING PLACEMENT ASSISTANCE

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

A Place for Mom ..................................................(708) 856-8091
Dela Annani-Akollor is the Health Care Account Rep contact person for this region.
www.aplaceformom.com
Amada Senior Care .................................................. (262) 395-7928
W175 N11163 Stonewood Dr, Suite 220, Germantown 53022
http://www.amadamilwaukee.com/

CarePatrol
Email: todds@carepatrol.com .................... (262) 470-9420
Email: jeffk@carepatrol.com .................... (414) 301-7690

NextStep Senior Referrals, LLC .................. (414) 235-9103
http://nextstepseniorreferral.com

Oasis Senior Advisors ..................................... (414) 588-2999
542 N 114th St, Wauwatosa WI 53226
www.OasisSeniorAdvisors.com

Senior Home Consultants .............................. (262) 617-4802
https://www.seniorhomeconsultants.com/

Senior Placement Network ............................ (262) 782-4202
http://seniorplacementnetwork.com

Senior Referrals ............................................. (414) 325-3400
4811 S 76 St, Greenfield WI 53220
www.seniorreferrals.com

Vesta Senior Network, LLC ......................... (414) 617-6143
............................................................... (414) 750-6767
7830 W Wisconsin Ave, Wauwatosa WI 53213
www.vestanetwork.com

SOCIAL SECURITY

Social Security .............................................. (800) 772-1213
............................................................... Local (866) 220-7885
local office: 707 N Grand Ave, Waukesha WI 53186
www.ssa.gov
TAX ASSISTANCE

AARP Tax-Aide.............................................................. (888) 687-2277
Free, volunteer-run tax counseling for seniors and low income taxpayers.
www.aarp.org

Internal Revenue Service.............................................. (800) 829-1040
www.irs.gov
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you (800) 906-9887

TRANSPORTATION & DRIVING EVALUATIONS

WHEELCHAIR VANS-SALES & RENTALS
A&J Mobility.............................................................. (262) 623-6236
.............................................................. (800) 517-1024
3058 Helsan Dr, Richfield, 53076
Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.
www.aandjmobility.com

Mobility Works............................................................. (262) 574-0970
............................................................. (877) 275-4915
N8W22195 Johnson Dr, Waukesha, 53186
Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.
www.mobilityworks.com

SPECIALIZED TRANSPORTATION
Programs subsidized through the ADRC of Waukesha County

RideLine - Van service, up to entry door.
Application for Certification ....................... (262) 548-7848
www.waukeshacounty.gov/adrc
RideLine Reservations…………………………………….. (262) 650-1000
Lift-equipped vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.
**Days/Hours:** 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.
**Cost:** Fare determined by origin, destination and ability to pay.
**Eligibility:** Waukesha County residents only. Individual must be non/limited driver, age 65 years and older, require the use of a mobility aid and/or do not have taxi service in their area OR persons age 18 – 64 years who use a mobility aid AND submit appropriate disability designation form.
**Reservations:** At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program - Service – door to door
**Eligibility:** Waukesha County residents only. Individual must be a non/limited driver, 65 years of age or older OR non-driver, between ages 18-64 and submit appropriate disability designation form. Passenger must be able to enter or exit a car with little or no assistance. Trips within taxi service provider area.
**Cost:** Rates are determined by each individual taxi provider. Fare rates are subject to change without notice. Waukesha County ADRC subsidizes each fare at $5.25 per one-way ride.
**Application for Certification ......................... (262) 548-7848**
www.waukeshacounty.gov/adrc

Shared-Fare Taxi Program cardholders’ are eligible for subsidized fares with the following taxi providers:

4 Boomers ................................................................. (262) 224-9000
**Service Areas:** Delafield, Hartland, Nashotah, Merton, Pewaukee, Sussex
**Days/Hours:** Monday-Friday 8:00 am – 5:00 pm
https://4-boomers-transport-llc.business.site/
Best Cab of Waukesha........................................ (262) 549-6622
Service Areas: Within the City and Town of Waukesha
Days/Hours: 24 hours/day, 7 days/week

Elmbrook Senior Taxi, Inc ............................... (262) 785-1200
Service Areas: City and Town of Brookfield, Butler, Elm
Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-
patient Center) Days/Hours: Monday-Friday 9:00 am–5:00
pm; last pickup 4:30 pm

Lake Country Cares Cab, Inc............................. (262) 695-2670
Service Areas: Delafield, Hartland, Nashotah, parts of Merton
and Pewaukee. Days/Hours: Monday–Friday 8:30 am-5:00
pm
www.lakecountrycarescabs.com

Muskego Senior Taxi ..................................... (262) 679-4754
Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday-Friday, 9:00 am–4:00 pm

New Berlin Senior Taxi .................................... (262) 814-1611
Service Areas: City of New Berlin, Brookfield Square, Mayfair
area and West Allis Medical centers
Service Hours: Monday-Friday 9am – 4:30pm; Office Hours:
9 am to 12 noon

Oconomowoc Silver Streak, Inc......................... (262) 567-6404
Service Areas: City and Town of Oconomowoc and Aurora
Hospital- Summit
Days/Hours: Monday-Friday 8:30 am–5:00 pm
www.silverstreak.org

Seniors on the Go (Mukwonago) ....................... (262) 363-5700
Service Areas: City and Town of Mukwonago, Vernon, Big
Bend and Eagle. Days/Hours: Monday-Friday 8:30 am–4:30
pm
Shuttle
Call for additional information
Menomonee Falls Senior Shuttle Reservations. (262) 251-4230
Bus transportation within Village of Menomonee Falls
Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm; 1st Thurs to Brookfield Square 9:00 am –2:00 pm and Sundays 8:00 am-1:00 pm.
Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.
Reservations: 24 hour notice required.

OTHER SPECIALIZED TRANSPORTATION SERVICES
Disabled American Veterans (DAV) Shuttle
............................................................ (414) 384-2000Ext 41811
............................................................ (888) 469-6614, Ext 41811
For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Go Riteway Connection............................... (800) 236-5450
............................................................ (414) 570-5200
Reservations: 24-hour notice recommended.
Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.
www.goriteway.com

Eras Senior Network................................. (262) 549-3348
210 NW Barstow #101, Waukesha 53188
Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. Cannot accommodate wheelchairs. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.
https://eraswaukesha.org/
Mobility Transportation Specialists LLC .......... (888) 474-6618
2711 Fox Hill Drive, Waukesha 53189
Non-emergency medical transportation for patients who require specialized transportation.

MTM--Reservations .................................. (866) 907-1493
Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

ProHealth Care (PHC) Transportation Services . (262) 928-7618
(Waukesha and Oconomowoc Memorial Hospital/ProHealth Medical Group Clinics)
725 American Ave, Waukesha 53188
Last resort service for clients using PHC medical & health care programs at Waukesha
Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics
Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.
Eligibility: Requests Screened. Service is only accessible through department or facility staff.
Reservations: 2 working days in advance.
Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

Waukesha County Volunteer Trans Service....... (262) 548-7284
514 Riverview Dr, Waukesha 53188
For clients of Waukesha County Health & Human Services.
www.waukeshacounty.gov
Waukesha Metrolift

**Certification:** for persons with disabilities ........ **(262) 524-3636**
**Reservations:** At least one day in advance .... **(262) 524-3635**
212 E St Paul, Dr, Waukesha 53188
Curb to curb service for the City & Town of Waukesha; and ¾ mile beyond fixed route.
**Days/Hours:** Monday-Friday 8:00 am-9:00 pm; Saturday 8:00 am–10:00 pm; Sunday 9:00 am-7:00 pm
www.waukeshametro.org

Waukesha Metro Transit

212 E St Paul Dr, Waukesha 53188
Fixed route system for persons able to use mass transit buses. Serves City & Town of Waukesha, with service to Brookfield Square and WCTC, Pewaukee. Buses are wheelchair accessible.
**Days/Hours:** Monday-Friday 5:30 am-9:30 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm
www.waukeshametro.org

Waukesha Metro Transit/ADA Paratransit-Parallel Corridor

**Certification/Applications** ................................ **(262) 524-3636**
**Reservations:** Next day service ..................... **(262) 650-7433**
Door to door. Lift-equipped specialized transportation within a narrow corridor (approximately 1 mile either side of I-94 from the city of Waukesha to Lake Michigan).
**Days/Hours:** Daily/ Monday–Friday 5:15 am-10:30 pm.
**Eligibility:** Persons with disability who are eligible according to the ADA (for those unable to utilize mass transit).
www.waukeshametro.org

Wisconsin Coach Lines

................................................................. **(877) 324-7767**
................................................................. **(262) 542-8861**
Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.
www.wisconsincoach.com
Private Pay Wheelchair Accessible Transportation
A1 Transport SE LLC Milwaukee........................... (414) 350-8581
Meda-Care Vans Pewaukee ............................... (262) 650-1000
Mobile Medical Specialists Pewaukee ................ (262) 264-5425
NIB Transport Franklin .................................... (414) 659-7388
Personalized Transportation Service Hubertus
........................................................................... (262) 628-0189
Phoenix Transportation Brookfield ................... (262) 373-0165
Safeline Transportation Services Milwaukee .. (414) 313-6722
Transtar Medical Transport Campbellsport ...... (800) 972-8080

For additional Specialized Transportation providers:
Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

DRIVING EVALUATIONS

AARP Driver Safety Information Line ................... (888) 227-7669
Local course information.
www.aarp.org

Adaptive Driving Specialists ......................... (414) 721-8636
4737 N Elkhart Ave, Whitefish Bay WI 53211
Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.
www.adaptivedrivingspecialists.com

Dementia and Driving Resource Center (Alzheimer’s Assoc)
Froedtert Health Community Memorial Hospital (262) 251-1001  
Pre-driving Assessment–PT/OT Department (262) 257-3080  
NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor’s order. At patient’s expense.

ProHealth Care Driver Screening .......................... (262) 928-2445  
ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.  

Senior Driver Resource ................................................. (262) 210-3707  
A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.  
http://seniordriverresource.com/

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072  
www.dot.wisconsin.gov  
Bureau of Driver Services ................................. (608) 264-7447  
www.dot.wisconsin.gov/drivers/contact.htm  
Forms and information also available at DMV service centers.  
http://dot.wi.gov

VETERAN SERVICES

Center for Veterans Issues .............................. (414) 345-4249  
741 N. Grand Ave, Waukesha WI 53186  
Assistance with homelessness/ housing issues, and legal concerns.

Milwaukee VA Medical Center ............................ (414) 384-2000  
5000 W. National Ave, Milwaukee WI 53295  
Veterans Hospital Telephone Triage Nurse Advice Line  
................................................................. (414) 384-2000 #3
U.S. Department of Veterans Affairs .................. (800) 827-1000
810 Vermont Ave, NW – Washington, DC 20420
Concerns or complaints about services at VA facilities.
www.va.gov

Veterans Crisis Line ............................... (800) 273-8255, press 1

Waukesha County Veterans’ Services ............... (262) 548-7732
514 Riverview Ave #107, Waukesha 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

Wisconsin Military Family Assistance Center
............................................................... (800) 292-9464, Press 3
............................................................... (262) 542-5117
311 Walton Ave, Waukesha WI 53186
Provides resources and makes referrals to Veteran’s agencies as well as those within the service member or family member’s community as needed.
www.wisconsinmilitary.org

VOLUNTEER OPPORTUNITIES

Aging and Disability Resource Center (ADRC)
Volunteer Program Specialist .......................... (262) 548-7848
Call for information about opportunities.
www.waukeshacounty.gov/adrc
www.wcvolunteers.com

EasterSeals Southeast Wisconsin ..................... (262) 953-2215
Volunteer opportunities
www.eastersealswise.com

Elmbrook Church ........................................ (262) 786-7051
777 S Barker Road, Brookfield WI 53045
www.elmbrook.org
Hope Center....................................................... (262) 549-8726
502 N East Ave, Waukesha WI 53186
Clothing Shop; Day Center; donate, make and/or serve breakfast at 9:00 am, lunch at noon M-F, evening meal at 5:30 pm M, W & F; Project Move; Green Power Garden
www.hopecenterwi.org

Eras Senior Network, Inc .............................................. (262) 549-3348
210 NW Barstow #101, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
https://eraswaukesha.org/

United Way of Greater Milwaukee & Waukesha County
................................................................. (262) 547-8459
1717 Paramount Dr, Waukesha WI 53186
www.unitedwaygmwc.org/home

Waukesha County Museum................................. (262) 521-2859
101 W Main Street, Waukesha WI 53186
www.waukeshacountymuseum.org
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