

# ADRC

## Mission Statement

**To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.**

“The ADRC intends to fulfill this mission with the assistance of our partners, older adults, adults with disabilities, their families, and the community as a whole including business, community agencies and all levels of government.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.”

***Mary C. Smith, Manager***

Aging and Disability Resource Center of Waukesha County



# About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

# Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin or any other protected characteristic.

## **To be considered for inclusion:**

- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please go to:  
[www.waukeshacounty.gov/ADRCResourceGuide/InclusionApplication/](http://www.waukeshacounty.gov/ADRCResourceGuide/InclusionApplication/)

The completed form must be received by the ADRC between January 1<sup>st</sup> - October 1<sup>st</sup> to be considered for the following year's publication.



### **Directions from Areas South of Waukesha via Highway 164**

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.

### **Directions from Areas Southwest of Waukesha via Highway 59**

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.

<b>When I need...</b>	<b>I can refer to...</b>	<b>On pages....</b>
General help around the house	Downsizing/Declutter, Home Health Care/Homemaker, Home Maint./Mod., Med. Equip/Supplies, Med. Setup/Delivery	37, 75-87, 147-151
Help with meals	Food/Meals/Nutrition	61-70
Help ensuring my safety & security	Check-in Monitoring, Consumer Information, Emergency Services/Devices, Legal Services, Law Enforcement	28, 30,54, 141-145
A ride to the doctor, store, etc.	Transportation/Driving Evaluations	179-186
Health care in my home	Home Health Care/Homemaker, Med. Equip/Supplies, Med. Setup/Delivery, Physician Service	75-87, 147-151, 159
Help for the person who takes care of me	ADRC, Adult Day Services, Consumer/Caregiver Support and Resources, Respite	13, 15, 24, 176
Housing options	Adult Family Homes, CBRF, Emergency Shelters, Independent Living, Low-Income/Subsidized, Nursing Homes, RCAC, Senior Housing Placement Assistance	91-138
Social or recreational activities	Pets/Wildlife, Camps, Senior Centers, Travel, Walking Trails/Parks	157, 168-175
Help planning my long-term care needs	ADRC, Benefit Specialist Prgms, Publicly Funded LTC, Insurance, Private Care Mgmt	13, 22-23, 139, 159, 162-167
Public assist. programs, health insurance	ADRC, Advocacy, Benefit Specialist Programs, Insurance, Publicly Funded Long Term Care	13, 17, 22-23, 139, 162-167
Filing an appeal, complaint, or fraud/scams	Advocacy, Consumer Information, Elected Officials, Insurance, Law Enforcement, Legal Services	17, 30, 47, 139, 141-145

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## **ABUSE / NEGLECT**

**Aging and Disability Resource Center ..... (262) 548-7848**  
**..... Toll Free (866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

**Days/Hours:** Monday – Friday, 8 am - 4:30 pm. **After hours, weekends or holidays, call your local law enforcement agency.**

Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

### **Caregiver Misconduct Registry**

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

[www.dhs.wisconsin.gov/caregiver/misconduct.htm](http://www.dhs.wisconsin.gov/caregiver/misconduct.htm)

**National Domestic Violence Hotline..... (800) 799-7233**  
**..... TTY (800) 787-3224**

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

[www.thehotline.org](http://www.thehotline.org)

**Wisconsin Department of Health Services..... (608) 266-1865**  
**Division of Quality Assurance..... (608) 266-8481**  
**Information and Complaint Message Center**  
..... **(800) 642-6552**  
..... **TTY (888) 701-1251**  
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)  
[www.dhs.wi.gov](http://www.dhs.wi.gov)

**Bureau of Assisted Living ..... (608) 264-9888**  
Dept. of Health Services, Division of Quality Assurance  
Southern Regional Office – Bureau of Assisted Living  
PO Box 7940, Madison WI 53707  
[www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm](http://www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm)

**Bureau of Nursing Home Resident Care..... (414) 227-5000**  
(Nursing home concerns)  
[www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm](http://www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm)

**Office of Caregiver Quality ..... (608) 261-8319**  
(Individual caregiver concerns)  
[www.dhs.wisconsin.gov/caregiver/index.htm](http://www.dhs.wisconsin.gov/caregiver/index.htm)

**The Women’s Center (Domestic Violence/Sexual Assault)**  
..... **Business Line (262) 547-4600**  
..... **24-Hour Crisis Line (262) 542-3828**  
505 North East Ave, Waukesha WI 53186  
[www.twcwaukesha.org](http://www.twcwaukesha.org)

## AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the general public a single entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

## AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County ..... (855) 417-6892  
..... (608) 240-7400  
[www.daneadrc.org](http://www.daneadrc.org)

ADRC of Dodge County ..... (800) 924-6407  
..... (920) 386-3580  
[www.co.dodge.wi.us](http://www.co.dodge.wi.us)

ADRC of Jefferson County ..... (866) 740-2372  
..... (920) 674-8734  
[www.jeffersoncountyiwi.gov](http://www.jeffersoncountyiwi.gov)

ADRC of Kenosha County ..... (800) 472-8008  
..... (262) 605-6646  
[www.kenoshacounty.org](http://www.kenoshacounty.org)

Milwaukee County Aging Resource Center (ARC) . (414) 289-6874  
..... (866) 229-9695  
[www.county.milwaukee.gov/EN/Department-on-Aging](http://www.county.milwaukee.gov/EN/Department-on-Aging)

Milwaukee County Disability Resource Center (DRC)  
..... (414) 289-6660  
[www.county.milwaukee.gov/EN/DHHS/DSD](http://www.county.milwaukee.gov/EN/DHHS/DSD)

ADRC of Ozaukee County ..... (Metro)(262) 238-8120  
..... (262) 284-8120  
..... (866) 537-4261  
[www.co.ozaukee.wi.us/ADRC](http://www.co.ozaukee.wi.us/ADRC)

ADRC of Racine County..... (866) 219-1043  
..... (262) 833-8777  
..... WI Relay 711 TYY  
[www.adrc.racinecounty.com](http://www.adrc.racinecounty.com)

ADRC of Sheboygan County..... (800) 596-1919  
..... (920) 467-4100  
[www.sheboygancounty.com/government/](http://www.sheboygancounty.com/government/)

ADRC of Walworth County..... (800) 365-1587  
..... (262) 741-3400  
[www.co.walworth.wi.us](http://www.co.walworth.wi.us)

ADRC of Washington County..... (877) 306-3030  
..... (262) 335-4497  
[www.co.washington.wi.us](http://www.co.washington.wi.us)

ADRC of Waukesha County..... (866) 677-2372  
..... (262) 548-7848  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**For a complete listing of ADRCs, visit:**  
[www.dhs.wisconsin.gov/adrc/consumer/index.htm](http://www.dhs.wisconsin.gov/adrc/consumer/index.htm)

## **ADULT DAY SERVICES**

### **ADULT DAY CENTERS**

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

*\* Adult Day Centers contracted with ADRC for eligible older adults.*

**ACAP** ..... (262) 521-1120

**(Adaptive Community Approach Program)**

121 Wisconsin Ave, Waukesha WI 53186

Assists individuals with disabilities to participate in their community.

[www.acap-waukesha.org](http://www.acap-waukesha.org)

**Adult Day Services of Southeastern Wisconsin- Riverview Center** ..... (262) 970-1813

1150 Whiterock Ave, Waukesha WI 53186

[www.adulthoodsewi.com](http://www.adulthoodsewi.com)

**\*The Caring Place** ..... (262) 542-6388

810 N East Ave Waukesha WI 53186

[www.caringplacewaukesha.org](http://www.caringplacewaukesha.org)

**Community Care Adult Day Health** ..... (262) 953-8500

1801 Dolphin Dr, Waukesha WI 53186

[www.communitycareinc.org/](http://www.communitycareinc.org/)

**Curative Care Network–Menomonee Falls ..... (262) 251-8670**  
W187N8661 Maple Rd, Menomonee Falls WI 53051  
[www.curative.org](http://www.curative.org)

**EasterSeals Southeast Wisconsin**  
**Waukesha Center ..... (262) 953-2260**  
201 Wisconsin Ave, Waukesha WI 53186  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Goodwill Industries**  
**Goodwill Community Service Center ..... (262) 832-3200**  
1400 Nike Dr, Waukesha WI 53186  
[www.goodwillsew.com](http://www.goodwillsew.com)

**Luther Manor ..... (414) 464-3880**  
4545 N 92<sup>nd</sup> St, Wauwatosa WI 53225  
[www.luthermanor.org/](http://www.luthermanor.org/)

**St. Ann Center for Intergenerational Care ..... (414) 977-5000**  
2801 E Morgan Avenue, Milwaukee WI 53207  
Park West Campus.....(414)-210-2450  
2450 W North Ave., Milwaukee WI 53205  
[www.stanncenter.org](http://www.stanncenter.org)

**St. Coletta Day Services .....(920) 674-8304**  
3525 Bermuda Blvd, Brookfield WI 53045  
[www.stcolettawi.org](http://www.stcolettawi.org)

**Veteran Affairs Adult Day Health Center**  
..... (414) 384-2000, Ext 41970  
Clement J. Zablocki Veterans Affairs Medical Center  
5000 W National Ave, Milwaukee WI 53295  
[www.va.gov/geriatrics](http://www.va.gov/geriatrics)

**Wisconsin Adult Center .....(262) 695-9472**  
1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072  
[www.wisconsinadultcenter.com/](http://www.wisconsinadultcenter.com/)



## ADVOCACY

**Advocacy and Benefits Counseling (ABC) for Health, Inc.**  
..... (800) 585-4222  
32 N Basset St, Madison WI 53703  
[www.safetyweb.org](http://www.safetyweb.org)

**Aging and Disability Resource Center of Waukesha County (ADRC)** ..... (262) 548-7848  
514 Riverview Ave, Waukesha WI 53188  
[www.waukeshacounty.gov/ADRC](http://www.waukeshacounty.gov/ADRC)

**AARP - Wisconsin** ..... (866) 448-3611  
[www.aarp.org](http://www.aarp.org)  
**AARP Membership** ..... (888) 687-2277  
[www.aarpmembership.org](http://www.aarpmembership.org)

**ARCh** ..... (262) 542-9811  
**(Association for the Rights of Citizens with handicaps)**  
419 Frederick St, Waukesha WI 53186  
[www.archchangeslives.org/](http://www.archchangeslives.org/)

**Better Business Bureau Serving Wisconsin** ..... (414) 847-6000  
10019 W Greenfield Ave, Milwaukee WI 53214  
Combat consumer fraud–business complaints and reviews  
[www.bbb.org](http://www.bbb.org)

**Bureau of Aging and Disability Resources** ..... (608) 266-2536  
1 W Wilson St #551, P.O. Box 7851 Madison WI 53707  
[www.dhs.wisconsin.gov/aging](http://www.dhs.wisconsin.gov/aging)

**Coalition of Aging and Health Groups** ..... (800) 488-2596  
30 W Mifflin St #406, Madison WI 53703  
[www.cwag.org](http://www.cwag.org)

**Consumer Product Safety Commission Hotline** ... (800) 638-2772  
..... TTY (800) 638-8270  
Questions/complaints about consumer product recalls.  
[www.cpsc.gov](http://www.cpsc.gov)

**Contact 6** ..... (414) 586-2666  
Consumer and business complaints.

**Disability Rights Wisconsin** ..... (414) 773-4646  
..... (800) 928-8778  
6737 W Washington St #3230, Milwaukee WI 53214  
Statewide resource for people with disabilities.  
[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

**Division of Quality Assurance**..... (608) 266-8481  
P.O. Box 2969, Madison, WI 53701  
(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)  
[www.dhs.wisconsin.gov/dqa/sections.htm](http://www.dhs.wisconsin.gov/dqa/sections.htm)

**Fair Employment Law**  
**Madison office** ..... (608) 266-6860  
**Milwaukee office**..... (414) 227-4384  
**TTY** ..... (608) 264-8752

**Fair Housing Council** ..... (414) 278-1240  
..... (877)-647-3247  
759 N Milwaukee St, Suite 500, Milwaukee WI 53202  
Non-profit organization that operates a full service fair housing program. If you think you may have experienced discrimination in the housing market, please contact us.  
[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

**Federal Communications Commission (FCC)**.... (888) 225-5322  
To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)  
[www.fcc.gov/consumers](http://www.fcc.gov/consumers)

**Federal Trade Commission** ..... (877) 382-4357  
To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.  
[www.ftc.gov/](http://www.ftc.gov/)

**Greater Wisconsin Agency on Aging Resources (GWAAR)**  
..... (608) 243-5670  
1414 MacArthur Rd, Suite A, Madison WI 53714  
[www.gwaar.org](http://www.gwaar.org)

**Hispanic Community Health and Resource Center (HCHRC)**  
..... (262) 928-4181  
210 NW Barstow St #109, Waukesha WI 53188  
Resources available in Spanish.

**Housing Discrimination Hotline** ..... (800) 669-9777  
**HUD Milwaukee Field Office**  
310 W Wisconsin, Ste. 950W, Milwaukee WI 53203  
[www.hud.gov](http://www.hud.gov)

**IndependenceFirst** ..... V/TTY (414) 291-7520  
540 S 1<sup>st</sup> St, Milwaukee WI 53204  
[www.independencefirst.org](http://www.independencefirst.org)

**IRS National Taxpayer Advocate Helpline** ..... (414) 231-2390  
..... (877) 777-4778  
211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202  
Taxpayer advocates regarding Federal tax problems.  
[www.irs.gov/advocate/local-taxpayer-advocate](http://www.irs.gov/advocate/local-taxpayer-advocate)

**La Casa de Esperanza** ..... (262) 547-0887  
410 Arcadian Ave, Waukesha WI 53186  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)

**Office of the Commissioner of Insurance** ..... (800) 236-8517  
PO Box 7873 Madison WI 53707  
Complaints and information.  
[www.oci.wi.gov](http://www.oci.wi.gov)

**Parents Place** ..... (262) 549-5575  
1570 E Moreland Blvd, Waukesha WI 53186  
[www.ppacinc.org](http://www.ppacinc.org)

**Today's TMJ4 – Call 4 Action** ..... (414) 967-5495  
Consumer and business complaints.  
[www.todaystmj4.com/features/call4action](http://www.todaystmj4.com/features/call4action)

**Transition Improvement Grant.....(608)-266-1146**

A grant funded project through the Wisconsin Department of Public Instruction (DPI) to help youth with disabilities transition successfully from high school to the adult world.

[www.witiq.org](http://www.witiq.org)

**Veterans' Services ..... (262) 548-7732**

514 Riverview Ave #107, Waukesha WI 53188

[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**Waukesha County Business Alliance..... (262) 542-4249**

2717 N Grandview #300, Waukesha WI 53188

[www.waukesha.org](http://www.waukesha.org)

**Wisconsin Board for People with Developmental Disabilities**

**(Wisconsin BPDD) ..... (608) 266-7826**

**TTY/TDD ..... (608) 266-6660**

**..... (888)-332-1677**

101 E Wilson St, Madison WI 53703

WBPDD was established to advocate on behalf of individuals with developmental disabilities.

[www.wi-bpdd.org](http://www.wi-bpdd.org)

**WISN 12 News ..... (414) 937-3331**

Consumer and business complaints.

[www.wisn.com/news/12-news-investigates](http://www.wisn.com/news/12-news-investigates)

**WI Board on Aging and Long Term Care..... (800) 815-0015**

[www.longtermcare.wi.gov/](http://www.longtermcare.wi.gov/)

**Regional Ombudsman, Patti Noble**

Email: [patricia.noble@wisconsin.gov](mailto:patricia.noble@wisconsin.gov)

1402 Pankratz St, Suite 111, Madison WI 53704

Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referral and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

**WI Family Assistance Center for Education, Training & Support (WI FACETS)..... (414) 374-4645**  
..... (877) 374-0511

600 W Virginia St, Suite 501, Milwaukee WI 53204

Serving children and adults with disabilities.

[www.wifacets.org](http://www.wifacets.org)

**The Women’s Center (Domestic violence) ..... (262) 547-4600**  
**24-Hour Crisis Line..... (262) 542-3828**

505 N East Ave, Waukesha WI 53186

[www.twcwaukesha.org](http://www.twcwaukesha.org)

## **BENEFIT SPECIALIST PROGRAMS**

### **DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)**

If you are age 18-59 with a physical disability, developmental disability, mental illness, are blind/low vision, are deaf/hard of hearing or have a substance use disorder, you are eligible for the Disability Benefit Specialist Program. There is no cost for the services provided by the Disability Benefits Specialist. Call the ADRC at (262) 548-7848 or (866) 677-2372 if you need help with the following:

- Accurate information on public and private benefits, including:
  - Social Security Disability Income (SSDI)
  - Supplemental Security Income (SSI)
  - Medicaid (Medical Assistance)
  - FoodShare
  - Medicare, including Part D
  - Prescription Drug Assistance
  - Housing and Utility Issues
  - Private Health and Disability Insurance Issues
  - Low-Income Tax Credits
  - Veterans' Benefits
- Help to determine which benefits, programs and services you may be entitled to or that best meet your needs.
- Help with applications for benefits, programs and services.
- Assistance in obtaining or retaining benefits and services.
- In some cases, you may receive representation in formal appeals related to denials of eligibility, termination of benefits or overpayment of public and private benefits.
- Provide referrals, assistance and support on other matters including disability issues and rights.

## **ELDER BENEFIT SPECIALIST PROGRAM (EBS)**

An Elder Benefit Specialist assists individuals age 60 years of age or older, and is a Medicare State Health Insurance Assistance Program (SHIP) Counselor. An Elder Law Attorney supervises the EBS program. An EBS provides information on public and private benefit programs. There is no cost for the services provided by the EBS. Call the ADRC at (262) 548-7848 or (866) 677-2372 to request assistance.

The EBS program hosts “Welcome to Medicare” classes on the second Wednesday of each month, from 1pm-3pm or 5:30pm-7:30pm. It is suggested that you attend one class 2-3 months prior to starting Medicare. To register for this free class or for more information, please contact the Waukesha County ADRC or register online at:

[www.waukeshacounty.gov/ElderBenefitSpecialistProgram](http://www.waukeshacounty.gov/ElderBenefitSpecialistProgram)

Medicare Open Enrollment is October 15<sup>th</sup> through December 7<sup>th</sup>. The Elder Benefit Specialist program provides information and assistance regarding Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C). Please contact the Waukesha County ADRC or sign-up online for help during the open enrollment period.

- The EBS program can also offer assistance in the following areas:
  - Benefit eligibility
  - Social Security, SSI
  - Medicare
  - Medicare Appeals
  - Medigap/supplemental policies
  - Medicare premium assistance
  - Extra help with prescriptions
  - Financial problems, budgeting
  - Housing (subsidized, landlord/tenant issues)
  - FoodShare
  - Medicaid (Title 19)

## CONSUMER/CAREGIVER SUPPORT RESOURCES

**ADRC** ..... (262) 548-7848

**Alzheimer’s Family Caregiver Support Program (AFCSP):**

Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

**Resource Library:** books, DVDs, brochures, and publications

**Caregiver Intermission Program:** an intergenerational program of art, music and conversation giving the family caregiver and their care receiver an opportunity to share a meaningful and memorable event together.

**Monthly Newsletter:** Call to be on the mailing list.

**Dementia Care Specialist:** To help support and educate individuals with dementia, family, caregivers and community members.

**Relatives as Parents Program:** Program open to grandparents or family members age 55 and over who are raising a grandchild under 19 years of age or a grandchild 19-59 years of age who has a severe disability. The Grandparent’s Group can help provide support, networking, education, and respite.

**Taking Care of You Training - Powerful Tools for**

**Caregiving:** Powerful Tools for Caregiving is a six-week curriculum that helps caregivers build effective communication skills, reduce personal stress, set realistic goals, make tough decisions, and communicate effectively with medical staff.

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**Amyotrophic Lateral Sclerosis (ALS) Assn. .... (800) 782-4747**

[www.alsa.org](http://www.alsa.org)



- Alzheimer’s Association of Southeastern Wisconsin**  
**24/7 Toll-Free Helpline ..... (800) 272-3900**  
**Linea Directa En Español..... (414) 431-8811**  
**Southeastern Wisconsin Chapter Office ..... (414) 479-8800**  
 620 S 76 St, #160, Milwaukee WI 53214  
 Information and support for people with dementia, their families, and caregivers.  
[www.alz.org/sewi](http://www.alz.org/sewi)
- American Cancer Society ..... (800) 227-2345**  
 A comprehensive network of patient support services.  
[www.cancer.org](http://www.cancer.org)
- American Stroke Association..... (888) 478-7653**  
[www.strokeassociation.org](http://www.strokeassociation.org)
- Autism Society of Southeastern Wisconsin..... (414) 988-1260**  
 3720 N 124 St, Suite O, Wauwatosa WI 53222  
 Family support, education, training and referral services.  
[www.aseww.org](http://www.aseww.org)
- Brain Injury Alliance of Wisconsin..... (262) 790-9660**  
 ..... (800) 882-9282  
 N63W23583 Main St, Ste A, Sussex, WI 53089  
 Information & resources, lending library, parent to parent support.  
[www.biaw.org](http://www.biaw.org)
- Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882**  
 511 N. Grand Ave, Waukesha, WI 53186  
 Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.  
[www.bircofwi.org](http://www.bircofwi.org)
- Caregiver Action Network**  
[www.caregiveraction.org](http://www.caregiveraction.org)  
 The nation’s leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.

**The Caregiver Misconduct Registry**

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client’s property).

**CaringBridge**

Free, personal and private websites that connect people experiencing a significant health challenge to family and friends, making each health journey easier.

[www.caringbridge.org](http://www.caringbridge.org)

**Children & Youth with Special Health Care Needs, Southeast Regional Center ..... (800) 234-5437**

..... (414) 266-6333

Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.

[www.southeastregionalcenter.org](http://www.southeastregionalcenter.org)

**Down Syndrome Association of Wisconsin..... (414) 327-3729**

..... (866) 327-3729

3211 South Lake Drive, #113, St Francis WI 53235

[www.dsaw.org](http://www.dsaw.org)

**Eldercare Locator..... (800) 677-1116**

National service for finding area agencies on aging

[www.eldercare.gov](http://www.eldercare.gov)

**Empowering Caregivers**

[www.care-givers.com](http://www.care-givers.com)

A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.

- Family Caregiver Alliance** ..... (800) 445-8106  
 National Center on Caregiving  
[www.caregiver.org](http://www.caregiver.org)
- Good People, LLC** ..... (800) 608-8003  
 Live-in caregiver & companion referral agency  
[www.goodpeople.us](http://www.goodpeople.us)
- National Alliance on Mental Illness** ..... (262) 524-8886  
 ..... (800) 950-6264  
 217 Wisconsin Ave, Ste 300, Waukesha WI 53186  
[www.nami.org](http://www.nami.org)
- National Caregiving Foundation** ..... (800) 930-1357  
 Offers caregiver support kit  
[www.caregivingfoundation.org](http://www.caregivingfoundation.org)
- National Multiple Sclerosis Society** ..... (800) 344-4867  
[www.nationalmssociety.org](http://www.nationalmssociety.org)
- Wisconsin Parkinson's Association** ..... (414) 312-6990  
 2819 W. Highland Ave, Milwaukee WI 53208  
[www.wiparkinson.org](http://www.wiparkinson.org)
- Parent to Parent of Wisconsin**..... (888) 266-0028  
 Families who have children with special needs.  
[www.p2pwi.org](http://www.p2pwi.org)
- Parents Place**..... (262) 549-5575  
 1570 E Moreland Blvd, Waukesha WI 53186  
[www.ppacinc.org](http://www.ppacinc.org)
- The Savvy Senior** ..... [www.savvysenior.org](http://www.savvysenior.org)
- The Well Spouse Association**..... (800) 838-0879  
 Support for spousal caregivers.  
[www.wellspouse.org](http://www.wellspouse.org)
- This Caring Home**  
 Provides tips and tools to enhance home safety for persons  
 with Alzheimer's and other types of dementia.  
[www.thiscaringhome.org](http://www.thiscaringhome.org)

**Tricia’s Troops Cancer Connection.....(262)-303-4034**  
120 E Wisconsin Ave, Suite B, Oconomowoc WI 53066  
Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.

**Wisconsin First Step..... (800) 642-7837**  
Database of resources for families of children birth to 21 with special health care needs.  
[www.mch-hotlines.org](http://www.mch-hotlines.org)

**Wisconsin’s Family Caregiver Support Programs**  
[www.wisconsincaregiver.org](http://www.wisconsincaregiver.org)

**Vial of Life Project**  
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.  
[www.vialoflife.com](http://www.vialoflife.com)

**CHECK-IN MONITORING**

**Adaptive Technology Resources. (ATR) ..... (262) 375-2020**  
.....**(800) 770-8474**  
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022  
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.  
[www.adaptivetr.com/](http://www.adaptivetr.com/)

**Friendly Talk..... (414) 462-9900**  
10401 W Vienna Ave/, Wauwatosa, WI 53222  
Provide a live conversation service to people who live alone. Conversations up to 15 minutes per call.

**Phone Reassurance**

Eras Senior Network, Inc ..... **(262) 549-3348**  
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.  
[www.eraswaukesha.org/](http://www.eraswaukesha.org/)

**Tele-Care, Oconomowoc Memorial Hospital** ..... **(262) 569-0293**  
..... **(262) 569-0202**  
791 Summit Avenue, Oconomowoc WI 53066  
Check-in monitoring for those who live alone  
[www.prohealthcare.org](http://www.prohealthcare.org)

**CLOTHING AND HOUSEHOLD GOODS**

**Sussex Area Outreach Services (SOS)**..... **(262) 246-9860**  
Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.  
N64W23760 Main St., Sussex WI 53089  
Located in the Civic Center building next to Pauline Haas Library  
[www.sussexareasos.org](http://www.sussexareasos.org)

**Goodwill Industries**

W178N9315 Water Tower Pl, **Menomonee Falls** **(262) 253-0018**  
3540 S Moorland Rd, **New Berlin** 53151..... **(262) 641-8868**  
1408 Summit Ave, **Oconomowoc** 53066 ..... **(262) 560-0249**  
2015 Meadow Lane, **Pewaukee** 53072 ..... **(262) 574-0704**  
1400 Nike Dr, **Waukesha** 53186 ..... **(262) 547-5023**  
18605 W Bluemound Rd, **Brookfield** 53045 .... **(262) 901-0089**  
[www.amazinggoodwill.com](http://www.amazinggoodwill.com)

**Hope Center Clothing Shop**..... **(262) 549-8726**  
502 N East Ave, Waukesha WI 53186  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**Lake Country Caring** ..... **(262) 367-6670**  
603 Progress Dr, Hartland WI 53029  
Clothing, hygiene products, furniture, appliances and household necessities  
[www.lakecountrycaring.com](http://www.lakecountrycaring.com)

**ReStore (Waukesha Habitat for Humanity)..... (262) 662-6061**  
2120 E Moreland, Waukesha WI 53186  
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)  
[www.waukeshacountyrestore.org](http://www.waukeshacountyrestore.org)

**St Vincent de Paul Society of Waukesha..... (262) 547-3281**  
W359N5848 Brown St, Oconomowoc WI 53066 .....  
..... (262) 569-0761  
818 W Sunset Drive, Waukesha WI 53189..... (262) 547-3281  
[www.stvincentwaukeshacounty.org](http://www.stvincentwaukeshacounty.org)

**Waukesha Service Club Thrift Shop..... (262) 547-9528**  
1444 S West Ave, Waukesha WI 53189  
[www.waukeshaserviceclub.com](http://www.waukeshaserviceclub.com)

**CONSUMER INFORMATION**

**AARP Tax-Aide Program**  
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.  
[www.aarp.org/money/taxes/aarp\\_taxaide/](http://www.aarp.org/money/taxes/aarp_taxaide/)

**Better Business Bureau..... (414) 847-6000**  
10019 W Greenfield Ave, Milwaukee WI 53214  
Complaints and reports on companies.  
[www.bbb.org](http://www.bbb.org)

**Center for Financial Wellness ..... (414) 482-8801**  
**Consumer Credit Counseling Services**  
3200 W Highland Blvd, Milwaukee WI 53208  
101 W Broadway, Waukesha 53186 (Tuesdays only)  
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.  
[www.creditcounselingwi.org](http://www.creditcounselingwi.org)

**Department of Agriculture, Trade & Consumer Protection,  
Bureau of Consumer Protection..... Hotline (800) 422-7128**  
**Hotline Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)**  
Protects consumers subjected to unfair and deceptive  
business practices, illegal telemarketers, dangerous products,  
incorrect checkout scanners and gas pumps; landlord, tenant  
complaints.  
[www.datcp.wi.gov](http://www.datcp.wi.gov)

**File of Life..... (800) 814-1788**  
High-visibility pouch and card which allows emergency  
responders to quickly find a patient’s emergency medical  
contacts, known health issues, medications, allergies, etc.  
[www.folife.org/](http://www.folife.org/)

**Internal Revenue Service..... (800) 829-1040**  
[www.irs.gov](http://www.irs.gov)

**Lawyer Referral & Information Service Milwaukee County Bar  
Association ..... (262) 274-6768**  
[www.findmilwaukeeelawyers.org](http://www.findmilwaukeeelawyers.org)

**Pet Alert ..... HAWS (262) 542-8851**  
Card allowing emergency responders to find important  
information about your pet, or details needed to make  
arrangements if you are unable to care for your pet. This  
product is a collaboration between the Humane Animal  
Welfare Society and the ADRC.  
[www.hawspets.org/](http://www.hawspets.org/)

**Senior Vitality and Independence (VIP) Ascension SE  
Wisconsin Hospital - Elmbrook Campus ..... (262) 785-2000**  
19333 W North Ave, Brookfield WI 53045  
Assistance enrolling in SeniorCare, community education and  
other special events, discounts on Lifeline installation, free  
newsletters.  
[www.healthcare.ascension.org](http://www.healthcare.ascension.org)

**USAGov**..... (844) 872-4681  
1800 F St., NW Washington DC 20405  
Publications about autos, health, food, finances, nutrition,  
housing, employment, and education.  
[www.usa.gov/federal-agencies/usagov](http://www.usa.gov/federal-agencies/usagov)

**Vial of Life Project**

Have your medical information on hand just in case of an emergency. Put it in your wallet, in your glove compartment, and especially on your refrigerator door.  
[www.vialoflife.com](http://www.vialoflife.com)

**Wisconsin Department of Revenue** ..... (414) 227-4000  
Homestead & Income Tax Credit Inquiries.  
**Homestead Refund Status** ..... (866) 947-7363  
[www.revenue.wi.gov](http://www.revenue.wi.gov)

**DEMENTIA CARE / MEMORY LOSS**

**GERIATRIC ASSESSMENT**

**Center for Senior Health and Longevity** ..... (414) 219-7300  
**Aurora Summit** Outpatient Bldg- 4<sup>th</sup> flr, Suite 420  
36500 Aurora Dr, Oconomowoc WI 53066  
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.  
[www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity](http://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity)



**Latino Geriatric Center ..... (414) 384-3100**

United Community Center

1028 South 9th Street, Milwaukee WI 53204

The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias. The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.

[www.unitedcc.org](http://www.unitedcc.org)

**Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic ..... (262) 253-2450**

North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051

[www.froedtert.com/senior-health](http://www.froedtert.com/senior-health)

**Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) ..... (414) 805-3666**

9200 West Wisconsin Ave, Milwaukee WI 53226

**Rogers Memorial Hospital ..... (262) 646-4411  
..... (800) 767-4411**

34700 Valley Rd, Oconomowoc WI 53066

Psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive compulsive disorder (hoarding).

[www.rogershospital.org](http://www.rogershospital.org)

**Senior Health Center ..... (262) 928-7898**

**ProHealth Care - Waukesha Memorial Hospital**

721 American Ave #508, Waukesha WI 53188

Evaluation and follow-up recommendations centering on aging and memory concerns.

[www.prohealthcare.org/services-senior-care.aspx](http://www.prohealthcare.org/services-senior-care.aspx)

**University of Wisconsin Clinics ..... (608) 263-7740**  
2880 University Ave, Madison WI 53705  
Evaluation services for seniors including memory assessment clinic and falls clinic.  
[www.uwhealth.org](http://www.uwhealth.org)

**VA Medical Center ..... (414) 384-2000**  
**Geriatric Evaluation and Management**  
5000 W National Ave, Milwaukee WI 53295  
A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.  
[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

**MEMORY CAFES**

An opportunity for individuals with early-stage Alzheimer’s or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC for information on meeting times and locations.

**MEMORY SCREENS**

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC for more information.

**DEMENTIA CARE SPECIALIST**

A specially trained ADRC staff member who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer’s disease and other related dementias. Contact the Waukesha County ADRC for more information.

## **ALZHEIMER'S DISEASE & DEMENTIA SERVICES**

**Aging and Disability Resource Center (ADRC) .. (262) 548-7848**

..... **(866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

### **Alzheimer's & Dementia Alliance of Wisconsin**

..... **(608) 232-3400**

..... **(888) 308-6251**

517 N Segoe Rd, #301, Madison WI 53705

[www.alzwisc.org](http://www.alzwisc.org)

### **Alzheimer's Association Wisconsin Chapter**

24/7 Toll-Free Helpline ..... **(800) 272-3900**

Linea Directa En Español ..... **(414) 431-8811**

Milwaukee Office ..... **(414) 479-8800**

620 S 76 St, #160, Milwaukee WI 53214

Information and support for people with dementia, their families, and caregivers.

[www.alz.org/](http://www.alz.org/)

**Alzheimer's Foundation of America..... (866) 232-8484**

[www.alzfdn.org](http://www.alzfdn.org)

**Wisconsin Alzheimer's Institute..... (608) 263-2862**

610 Walnut St Suite 957, Madison WI 53726

Milwaukee office..... **(414) 219-5083**

1020 N 12 St #4180, Milwaukee WI 53233

[www.wai.wisc.edu](http://www.wai.wisc.edu)

## DENTAL

**Lake Area Free Clinic- Dental Clinic.....(262) 569-4990**

856 Armour Road, Oconomowoc WI 53066

Dental services by appointment only to Waukesha County residents who are uninsured with income at or below 200% of the Federal Poverty Level or patients with Medicaid insurance

**Marquette University School of Dentistry ..... (414) 288-6790**

1801 W Wisconsin Ave, Milwaukee WI 53233

Dental services at reduced costs

[www.mu.edu/dentistry](http://www.mu.edu/dentistry)

**Waukesha County Community Dental Clinic ..... (262) 522-7645**

210 NW Barstow St, Suite 305, Waukesha WI 53188

Menomonee Falls Office.....(262) 522-7645

N81 W15062 Appleton Avenue, Menomonee Falls 53151

Dedicated to providing access to affordable and quality dental care in the community

[www.wccdentalclinic.org](http://www.wccdentalclinic.org)

**Waukesha County Technical College Dental Hygiene Clinic**

..... (262) 691-5224

327 E Broadway, Waukesha WI 53186

Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.

[www.wctc.edu/community/student-provided-services/](http://www.wctc.edu/community/student-provided-services/)

**Wisconsin Donated Dental Services.....(414) 755-4188**

..... (888) 338-6852

Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over).

Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online

[www.wda.org/wda-foundation/donated-dental-services](http://www.wda.org/wda-foundation/donated-dental-services)

**Wisconsin Recipient Call Center**..... (800) 362-3002  
Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

## **Downsizing / Declutter**

**1-800-GOT-JUNK?** ..... (800) 468-5865  
Full service junk removal  
[www.1800gotjunk.com/us\\_en](http://www.1800gotjunk.com/us_en)

**Catholic Charities- Hoarding Intervention & Treatment Program.** ..... (414) 771-2881 ext. 4134  
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.  
[www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm](http://www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm)

**Clean Sweep**..... (414) 852-2799  
Commercial and residential, weekly and bi-weekly cleaning service.

**Environment Solutions, LLC** ..... (800) 990-0346  
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.  
[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Home Clean Out Crew**..... (262) 208-1343  
Deep cleanings, cleanouts, downsizing, and liquidating.  
Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.  
[www.homecleanoutcrew.weebly.com](http://www.homecleanoutcrew.weebly.com)

**Premier Cleanout Specialists** ..... (262) 725-2370  
[www.premiercleanoutspecialistsllc.com](http://www.premiercleanoutspecialistsllc.com)

## EDUCATION

### ADRC HEALTH AND WELLNESS PROGRAMS

All of the health and wellness programs offered through the ADRC of Waukesha County are considered evidence-based prevention programs. The primary goals of these programs are to empower adult persons to adopt healthy behaviors, improve their health status, and reduce complications of illness or injury. Evidence-based prevention programs are different from other health education programs because they are based on scientific research and are proven to have positive outcomes for safe and healthy aging. All workshops are led by trained leaders to ensure program guidelines and lesson plans are followed. Most of the programs offered through the ADRC meet the highest level criteria as determined by the National Council on Aging and the Administration for Community Living.

#### **A Matter of Balance: Managing Concerns About Falls**

Falling is not a natural part of aging and can be avoided by assessing your risk factors and making changes to your environment. *A Matter of Balance* acknowledges the risk of falling but emphasizes practical coping strategies to reduce this concern so older adults can remain active and independent. The program consists of eight two-hour sessions and is designed for independent-living adults age 60 or older. Participants learn to view falls and their fear of falling as controllable. They set realistic goals for increasing activity, find ways to change their environment to reduce fall risk factors.

#### **Boost Your Brain and Memory**

Dementia is not a normal part of aging. Although genetics do play a role in whether or not we may develop dementia, studies prove that how we live our lives plays an even larger role. *Boost Your Brain and Memory* is a unique program that offers a whole person approach to brain health. Each of the eight-weekly sessions explores how different facets of living life effect our brain health. Participants learn how physical activity, emotional wellness, intellectual activity, nutrition, spirituality and social connectedness help keep our brain healthy and well-functioning.

## **Healthy Living with Chronic Pain**

Living day-to-day with ongoing, persistent chronic pain presents numerous challenges. During this six-week workshop, participants learn skills and strategies that will help them meet the challenges chronic pain presents in their lives. Topics include: debunking the myths of chronic pain, balancing rest and activity periods, learning the Moving Easy Activity Program, medication management, and how to build action plans. Adults who have, or live with someone who has, chronic pain such as headaches, low back pain, arthritis pain, fibromyalgia, and neuropathy, and those people who support them are encouraged to sign up for this workshop.

## **Healthy Living with Diabetes**

This workshop is ideal for any adult who has, or lives with someone who has, pre-diabetes or type 2 diabetes as well as those adults living with someone who has diabetes or pre-diabetes. Participants gain knowledge and learn new skills to increase their knowledge and confidence while managing diabetes. Monitoring, nutrition, exercise, and symptom management are some of the topics covered during these six weekly sessions. This program does not replace existing treatment, but serves to compliment a participant's current medical treatment plan.

## **Stepping On**

This seven-week program is perfect for adults who have fallen in the past year or for those who may have a fear of falling. This highly interactive workshop teaches simple exercises to improve strength and balance. Participants are empowered to take an active role in fall prevention. Local guest experts help the group adapt fall prevention practices for individual needs and levels. Weekly topics explore how vision, medications, sleep, home hazards and footwear can increase the risk of falling. *Stepping On* is for people who are age 60 or older, do not have dementia, and who live independently.

## **Living Well With Chronic Conditions**

For adults who are not suffering from dementia but have one or more chronic (ongoing) health conditions. Heart and Lung problems, High Blood Pressure, High Cholesterol, Chronic Pain, Arthritis, and Asthma, as well as Crohn's disease and Depression are a few examples of a chronic or ongoing condition. During this highly participative six-week workshop you will learn practical ways to deal with complications that arise with ongoing health conditions. With mutual support participants learn to manage and maintain healthy active lives. Those who live with someone who has a lifelong condition will also benefit from this workshop.

## **Powerful Tools for Caregivers**

There are often physical, emotional, and financial challenges that arise when caring for a family member or friend. *Powerful Tools for Caregivers* helps caregivers learn to reduce stress and improve communication with the care receiver, medical provider, family members and others. During this six-week focused workshop, participants learn how to develop action plans, solve problems, manage time and make caregiving transitions including tough decisions. After completing this course, many participants report they were able to overcome the challenges that come with caregiving.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit [www.waukeshacounty.gov/ADRCWorkshops/](http://www.waukeshacounty.gov/ADRCWorkshops/)

## **Accredited Online Colleges and Disability Education**

[www.accreditedonlinecolleges.org](http://www.accreditedonlinecolleges.org)

**ADRC Resource Lending Library** ..... (262) 548-7848  
514 Riverview Ave, Waukesha WI 53188

**Carroll University** ..... (262) 524-7373  
100 N East Ave, Waukesha WI 53186

[www.carrollu.edu/](http://www.carrollu.edu/)

**Disability Services** ..... (262) 524-7335  
[www.my.carrollu.edu/ics/Departments/Disability\\_Services](http://www.my.carrollu.edu/ics/Departments/Disability_Services)



**Center for Life Enrichment (Shorehaven)..... (262) 567-8341**  
1305 W Wisconsin Ave, Oconomowoc WI 53066  
Information, guidance and encouragement for successful aging.  
[www.shorehavenliving.org](http://www.shorehavenliving.org)

**Children & Youth with Special Health Care Needs, Southeast  
Children’s Hospital of Wisconsin  
Regional Center ..... (414) 266-6333**  
..... (800) 234-5437  
8915 W Connell Court, Milwaukee WI 53226  
[www.southeastregionalcenter.org](http://www.southeastregionalcenter.org)

**Elmbrook Church ..... (262) 786-7051**  
777 S Barker Road, Brookfield WI 53045  
Programs for older adults and adults with disabilities.  
[www.elmbrook.org](http://www.elmbrook.org)

**Hispanic Community Health and Resource Center  
..... (262) 928-4181**  
210 NW Barstow St #109, Waukesha WI 53186  
Classes en Español  
[www.prohealthcare.org/patients-families/hispanic-health-resource-center](http://www.prohealthcare.org/patients-families/hispanic-health-resource-center)

**Independence First.....(414) 731-7834**  
892 Main St., Pewaukee WI 53072  
Independent Living Skills training classes and workshops include topics of money, home, and time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict and anger, stress management, assertiveness, and computer training. Individuals set their goals and training assists them to be successful in achieving them.

**James Place** ..... (262) 544-9472  
129 W Broadway, Waukesha WI 53186  
A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, “Strong Women” Exercise, Women’s Bible Study, Community Bible Study. Christian Men’s Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer and spiritual groups.  
[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**La Casa de Esperanza, Inc.** ..... (262) 547-0887  
**Service Coordinator Hispanic Outreach**  
410 Arcadian Ave, Waukesha WI 53186

**LIFE Services** .....(414) 431-5409  
**(Sponsored by Milwaukee Center for Independence MCFI)**  
Helps young adults with special needs to create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.  
[www.mcfi.net/programs-services/services-for-adults](http://www.mcfi.net/programs-services/services-for-adults)

**Literacy Council of Greater Waukesha**..... (262) 547-7323  
217 Wisconsin Ave #16, Waukesha WI 53186  
Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.  
[www.waukeshaliteracy.org](http://www.waukeshaliteracy.org)

**UW Cooperative Extension, Waukesha County** . (262) 548-7770  
515 W Moreland Blvd AC G22, Waukesha WI 53188  
We teach, learn, lead and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.  
[www.waukesha.uwex.edu/ces/cty/waukesha](http://www.waukesha.uwex.edu/ces/cty/waukesha)

**University of Milwaukee at Waukesha ..... (262) 521-5200**  
**Accessibility Services ..... (262) 521-5041**  
 1500 N University Drive, Waukesha WI 53188  
 Undergraduate degree and non-degree courses on-site and  
 online. UW students with disabilities call Student Services for  
 more information.  
[www.uwm.edu/waukesha](http://www.uwm.edu/waukesha)

**WI Independent Learning College – Autism Specific**  
 ..... (414) 378-1318  
 P.O. Box 851, Waukesha, WI 53187  
 Provides teens and young adults on the autism spectrum.  
 Programs include daily living skills, communication,  
 recreational therapy, music therapy, prevocational and  
 vocational services.

**Libraries**

**Bridges Library System ..... (262) 896-8080**  
**Inclusive Services Librarian ..... (262) 896-8245**  
 741 N Grand Ave Suite 210, Waukesha WI 53186  
 Serving the public libraries of Jefferson and Waukesha  
 counties. Volunteers deliver library materials (large print  
 books, audio books, cassettes, CD, etc.) to those who are  
 unable to get to the library. Individuals may inquire about  
 library services by contacting their local library.  
[www.bridgeslibrarysystem.org](http://www.bridgeslibrarysystem.org)

**Libraries:**

**Alice Baker Memorial Public Library ..... (262) 594-2800**  
 820 E Main St, Eagle WI 53119  
[www.alicebaker.lib.wi.us](http://www.alicebaker.lib.wi.us)

**Big Bend Public Library ..... (262) 662-3571**  
 W230S9175 Nevins Street, Big Bend WI 53103  
[www.bigbend.lib.wi.us](http://www.bigbend.lib.wi.us)

**Brookfield Public Library ..... (262) 782-4140**  
 1900 N Calhoun Rd, Brookfield WI 53005  
[www.brookfieldlibrary.com](http://www.brookfieldlibrary.com)

- Butler Public Library** ..... (262) 783-2535  
 12808 W Hampton Ave, Butler WI 53007  
[www.butler.lib.wi.us](http://www.butler.lib.wi.us)
- Delafield Public Library**..... (262) 646-6230  
 500 Genesee St, Delafield WI 53018  
[www.delafieldlibrary.org](http://www.delafieldlibrary.org)
- Elm Grove Public Library**..... (262) 782-6717  
 13600 Juneau Blvd, Elm Grove WI 53122  
[www.elmgrovelibrary.org](http://www.elmgrovelibrary.org)
- Hartland Public Library** ..... (262) 367-3350  
 110 E Park Ave, Hartland WI 53029  
[www.hartlandlibrary.org](http://www.hartlandlibrary.org)
- Menomonee Falls Public Library**..... (262) 532-8900  
 W156N8436 Pilgrim Rd, Menomonee Falls WI 53051  
[www.menomoneefallslibrary.org/](http://www.menomoneefallslibrary.org/)
- Mukwonago Community Library** ..... (262) 363-6411  
 300 Washington Ave, Mukwonago WI 53149  
[www.mukwonagolibrary.org/](http://www.mukwonagolibrary.org/)
- Muskego Public Library** ..... (262) 971-2100  
 S73W16663 Janesville Rd, Muskego WI 53150  
[www.cityofmuskego.org/library](http://www.cityofmuskego.org/library)
- New Berlin Public Library** ..... (262) 785-4980  
 15105 Library Ln, New Berlin WI 53151  
[www.newberlinlibrary.org](http://www.newberlinlibrary.org)
- Oconomowoc Public Library** ..... (262) 569-2193  
 200 South St, Oconomowoc WI 53066  
[www.oconomowoclibrary.org/](http://www.oconomowoclibrary.org/)
- Pewaukee Public Library** ..... (262) 691-5670  
 210 Main St, Pewaukee WI 53072  
[www.pewaukeelibrary.org](http://www.pewaukeelibrary.org)
- Sussex, Pauline Haass Public Library** ..... (262) 246-5180  
 N64W23820 Main St, Sussex WI 53089  
<http://phplonline.org>
- Town Hall Library** ..... (262) 966-2933  
 N76W31429 Hwy VV, North Lake WI 53064  
[www.townhalllibrary.org](http://www.townhalllibrary.org)
- Waukesha Public Library**..... (262) 524-3680  
 321 Wisconsin Ave, Waukesha WI 53186  
[www.waukeshapubliclibrary.org](http://www.waukeshapubliclibrary.org)

**Waukesha County Technical College (WCTC) ... (262) 691-5566**

800 Main Street, Pewaukee WI 53072

[www.wctc.edu](http://www.wctc.edu)

**Learning in Retirement Program at WCTC ... (262) 695-3473**

[www.wctc.edu/lir](http://www.wctc.edu/lir)

**Students with Disabilities ..... (262) 691-5318**

[www.wctc.edu/student\\_services/students\\_with\\_disabilities/index.php](http://www.wctc.edu/student_services/students_with_disabilities/index.php)

**Wisconsin Talking Book & Braille Library ..... (414) 286-3045**

813 W Wells St, Milwaukee WI 53233 ..... (800) 242-8822

Free braille and recorded books and playback equipment for Wisconsin residents who are print handicapped.

[www.talkingbooks.dpi.wi.gov](http://www.talkingbooks.dpi.wi.gov)

## **YMCA**

**YMCA of Pabst Farms ..... (262) 567-7251**

1750 E Valley Rd, Oconomowoc WI 53066

[www.ymcaatpabstfarms.org](http://www.ymcaatpabstfarms.org)

**YMCA (Tri-County) ..... (262) 255-9622**

N84W17501 Menomonee Ave, Menomonee Falls WI 53051

[www.ymcamke.org/locations/tricounty](http://www.ymcamke.org/locations/tricounty)

**YMCA of Greater Waukesha County ..... (262) 542-2557**

320 E Broadway, Waukesha WI 53186

[www.gwymca.org](http://www.gwymca.org)

## **Post Secondary Schools for Individuals with Intellectual Differences**

General website:..... [www.thinkcollege.net](http://www.thinkcollege.net)

**Concordia Bethesda Program ..... (262) 243-2712**

12800 N Lake Shore Drive, Mequon, WI 53097

[www.cuw.edu/about/offices/bethesda.html](http://www.cuw.edu/about/offices/bethesda.html)

**Edgewood College ..... (608) 712-4694**

1000 Edgewood College Dr., Madison WI 53711

[www.edgewood.edu/cutting-edge](http://www.edgewood.edu/cutting-edge)

**Shepherds College ..... (262) 878-6351**

1805 15<sup>th</sup> Avenue, Union Grove WI 53182

[www.shepherdscollege.edu/](http://www.shepherdscollege.edu/)

**University of Wisconsin Oshkosh ..... (920) 424-1033**  
800 N Algoma Blvd, Oshkosh WI 54901  
Project Success  
[www.uwosh.edu/success](http://www.uwosh.edu/success)

**University of Wisconsin Whitewater LIFE ..... (262) 472-1905**  
800 W Main Street, Whitewater, WI 53190  
[www.uww.edu/coeps/departments/life-program](http://www.uww.edu/coeps/departments/life-program)

## ELECTED OFFICIALS

### **How to Communicate with your federal and state legislators:**

There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

### **Identify your State Legislators:**

Call ..... (800) 362-9472  
Website..... [www.legis.state.wi.us](http://www.legis.state.wi.us)

### **Identify your member of Congress:**

Call ..... (202) 224-3121  
Websites ..... [www.house.gov](http://www.house.gov), or [www.senate.gov](http://www.senate.gov)  
E-mail for the White House may be sent to:  
[president@whitehouse.gov](mailto:president@whitehouse.gov).

### **Written Correspondence**

- **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal:** Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

**Visiting a Public Official**

- **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official and have a significant role in shaping the official’s policies.
- **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

**United States Senators**

**Ron Johnson (R)..... (414) 276-7282, (202) 224-5323**  
[Ron\\_Johnson@ronjohnson.senate.gov](mailto:Ron_Johnson@ronjohnson.senate.gov)

**Tammy Baldwin (D) ..... (414) 297-4451, (202) 224-5653**  
[www.baldwin.senate.gov/contact](http://www.baldwin.senate.gov/contact)

**United States Congressmen**

**Bryan Steil (R)..... (202) 225-3031**  
**District Office ..... (608) 752-4050**  
[www.steil.house.gov](http://www.steil.house.gov)



**F. James Sensenbrenner, Jr (R)** ..... (202) 225-5101  
**District Office** ..... (262) 784-1111; (800) 242-1119  
[www.sensenbrenner.house.gov](http://www.sensenbrenner.house.gov)

**State Executive Officers**

**Governor Tony Evers (D)** ..... (608) 266-1212  
[EversInfo@wisconsin.gov](mailto:EversInfo@wisconsin.gov)

**Lieutenant Governor Mandela Barnes (D)**  
[ltgov@wisconsin.gov](mailto:ltgov@wisconsin.gov) ..... (608) 266-3516

**Secretary of State Douglas J. La Follette (D)**  
..... (608) 266-8888

**State Treasurer Sarah Godlewski (D)** ..... (608) 266-1714

**Attorney General Josh Kaul (D)** ..... (608) 266-1221

**Waukesha County State Senators**

**5<sup>th</sup> District**

**Dale Kooyenga (R)** ..... (608) 266-2512  
[Sen.Kooyenga@legis.wisconsin.gov](mailto:Sen.Kooyenga@legis.wisconsin.gov)

**8<sup>th</sup> District**

**Alberta Darling (R)** ..... (608) 266-5830  
[Sen.Darling@legis.wisconsin.gov](mailto:Sen.Darling@legis.wisconsin.gov)

**11<sup>th</sup> District**

**Steven Nass (R)** ..... (608) 266-2635  
[Sen.Nass@legis.wisconsin.gov](mailto:Sen.Nass@legis.wisconsin.gov)

**13<sup>th</sup> District**

**Scott L. Fitzgerald (R)** ..... (608) 266-5660  
[Sen.Fitzgerald@legis.wisconsin.gov](mailto:Sen.Fitzgerald@legis.wisconsin.gov)

**28<sup>th</sup> District**

**Dave Craig (R)** ..... (608) 266-5400  
[Sen.Craig@legis.wisconsin.gov](mailto:Sen.Craig@legis.wisconsin.gov)

**33<sup>rd</sup> District**

**Chris Kapenga (R)** ..... (608) 266-9174  
[Sen.Kapenga@legis.wisconsin.gov](mailto:Sen.Kapenga@legis.wisconsin.gov)

**Waukesha County State Assembly**

**13<sup>th</sup> District**

**Rob Hutton (R)** ..... (608) 267-9836  
[Rep.Hutton@legis.wisconsin.gov](mailto:Rep.Hutton@legis.wisconsin.gov)

**14<sup>th</sup> District**

**Robyn Vining (D)** ..... (608) 266-9180  
[Rep.Vining@legis.wisconsin.gov](mailto:Rep.Vining@legis.wisconsin.gov)

**15<sup>th</sup> District**

**Joe Sanfelippo (R)** ..... (800) 362-9472  
[Rep.Sanfelippo@legis.wisconsin.gov](mailto:Rep.Sanfelippo@legis.wisconsin.gov)

**22<sup>nd</sup> District**

**Janel Brandtjen (R)** ..... (608) 267-2367  
[Rep.Brandtjen@legis.wisconsin.gov](mailto:Rep.Brandtjen@legis.wisconsin.gov)

**24<sup>th</sup> District**

**Dan Knodl (R)** ..... (608) 266-3796  
[Rep.Knodl@legis.wisconsin.gov](mailto:Rep.Knodl@legis.wisconsin.gov)

**33<sup>rd</sup> District**

**Cody Horlacher (R)** ..... (608) 266-5715  
[Rep.Horlacher@legis.wisconsin.gov](mailto:Rep.Horlacher@legis.wisconsin.gov)

**38<sup>th</sup> District**

**Barbara Dittrich (R)** ..... (608) 266-8551  
[Rep.Dittrich@legis.wisconsin.gov](mailto:Rep.Dittrich@legis.wisconsin.gov)

**83<sup>rd</sup> District**

**Chuck Wichgers (R)** ..... (608) 266-3363  
[Rep.Wichgers@legis.wisconsin.gov](mailto:Rep.Wichgers@legis.wisconsin.gov)

**84<sup>th</sup> District**

**Mike Kuglitsch (R)** ..... (608) 267-5158  
[Rep.Kuglitsch@legis.wisconsin.gov](mailto:Rep.Kuglitsch@legis.wisconsin.gov) ..... (608) 267-5158

**97<sup>th</sup> District**

**Scott Allen (R)** ..... (608) 266-8580  
[Rep.Allen@legis.wisconsin.gov](mailto:Rep.Allen@legis.wisconsin.gov)

**98<sup>th</sup> District**  
**Adam Neylon (R)**..... (608) 266-5120  
[Rep.Neylon@legis.wisconsin.gov](mailto:Rep.Neylon@legis.wisconsin.gov)

**99<sup>th</sup> District**  
**Cindi Duchow (R)**..... (608) 266-3007  
[Rep.Duchow@legis.wisconsin.gov](mailto:Rep.Duchow@legis.wisconsin.gov)

**Waukesha County Constitutional Officers**

**County Clerk**  
**Meg Wartman** ..... (262) 548-7010  
[mwartman@waukeshacounty.gov](mailto:mwartman@waukeshacounty.gov)

**County Treasurer**  
**Pamela F Reeves** ..... (262) 548-7029  
[preeves@waukeshacounty.gov](mailto:preeves@waukeshacounty.gov)

**Sheriff**  
**Eric Severson**..... (262) 548-7126  
[eseverson@waukeshacounty.gov](mailto:eseverson@waukeshacounty.gov)

**Clerk of Circuit Court**  
**Gina Colletti** ..... (262) 896-8525  
[Gina.Coletti@wicourts.gov](mailto:Gina.Coletti@wicourts.gov)

**District Attorney**  
**Susan L. Opper** ..... (262) 548-7076  
[WaukeshaCountyDA@da.wi.gov](mailto:WaukeshaCountyDA@da.wi.gov)

**Register of Deeds**  
**Jim Behrend**..... (262) 548-7583  
[jbehrend@waukeshacounty.gov](mailto:jbehrend@waukeshacounty.gov)

**Waukesha County Board of Supervisors**

**Jim Batzko**..... (262) 820-9688  
[JBatzko@waukeshacounty.gov](mailto:JBatzko@waukeshacounty.gov)

**Michael Crowley**..... (262) 894-0773  
[MCrowley@waukeshacounty.gov](mailto:MCrowley@waukeshacounty.gov)

**Kathleen M. Cummings** ..... (262) 853-6272  
[KCummings@waukeshacounty.gov](mailto:KCummings@waukeshacounty.gov)

**Paul L. Decker, County Board Chair** ..... (414) 745-3919  
[PDecker@waukeshacounty.gov](mailto:PDecker@waukeshacounty.gov)

**Timothy Dondlinger**..... (414) 378-8463  
[TDondlinger@waukeshacounty.gov](mailto:TDondlinger@waukeshacounty.gov)

**Tyler J. Foti** ..... (262) 951-1826  
[TFoti@waukeshacounty.gov](mailto:TFoti@waukeshacounty.gov)

**Joel G Gaughan** ..... (262) 221-2570  
[JGaughan@waukeshacounty.gov](mailto:JGaughan@waukeshacounty.gov)

**Jennifer A. Grant** ..... (262) 751-8005  
[JGrant@waukeshacounty.gov](mailto:JGrant@waukeshacounty.gov)

**Keith Hammitt** ..... (414) 422-9267  
[KHammitt@waukeshacounty.gov](mailto:KHammitt@waukeshacounty.gov)

**James A. Heinrich** ..... (262) 796-1814  
[JHeinrich@waukeshacounty.gov](mailto:JHeinrich@waukeshacounty.gov)

**Christine M Howard**..... (414) 745-6421  
[CHoward@waukeshacounty.gov](mailto:CHoward@waukeshacounty.gov)

**Darlene M Johnson** ..... (414) 916-3876  
[DMJohnson1@waukeshacounty.gov](mailto:DMJohnson1@waukeshacounty.gov)

**Thomas A Michalski** ..... (262) 641-9202  
[TMichalski@waukeshacounty.gov](mailto:TMichalski@waukeshacounty.gov)

**William A Mitchell** ..... (262) 391-0307  
[WMitchell@waukeshacounty.gov](mailto:WMitchell@waukeshacounty.gov)

**Richard Morris** ..... (920) 988-7587  
[RMorris@waukeshacounty.gov](mailto:RMorris@waukeshacounty.gov)

**Larry Nelson** ..... (262) 542-4767  
[LSNelson@waukeshacounty.gov](mailto:LSNelson@waukeshacounty.gov)

**Duane E. Paulson** ..... (262) 542-4174  
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**Jeremy Walz**..... (414) 840-3911  
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**Ted Wysocki**..... (262) 782-0267  
[TWysocki@waukeshacounty.gov](mailto:TWysocki@waukeshacounty.gov)

**David D Zimmermann**..... (262) 339-0092  
[DDZimmermann@waukeshacounty.gov](mailto:DDZimmermann@waukeshacounty.gov)

**Waukesha County Executive**

**Paul Farrow** ..... (262) 548-7902  
[countyexec@waukeshacounty.gov](mailto:countyexec@waukeshacounty.gov)

**Aging and Disability Resource Center of Waukesha County  
Advisory Board**

**Judie Berthelsen**..... (262) 547-8291  
[kids.cats.dogs4@gmail.com](mailto:kids.cats.dogs4@gmail.com)

**Patricia Carriveau** ..... (262) 370-3355  
[pcarriveau1@wi.rr.com](mailto:pcarriveau1@wi.rr.com)

- Carla Friedrich** ..... (262) 549-7940  
[cjfriedrich@hotmail.com](mailto:cjfriedrich@hotmail.com)
- Sandie Heberling** ..... (262) 662-3551  
[knsheb@att.net](mailto:knsheb@att.net)
- Christine M. Howard** ..... (414) 745-6421  
[choward@waukeshacounty.gov](mailto:choward@waukeshacounty.gov)
- Wendy Johnson** ..... (262) 490-2331  
[Johnsonrichardt1@gmail.com](mailto:Johnsonrichardt1@gmail.com)
- Betty Koepsel** ..... (262) 510-4463  
[Betty3761@gmail.com](mailto:Betty3761@gmail.com)
- Susan Schweda** ..... (262) 781-5974  
[sischweda@gmail.com](mailto:sischweda@gmail.com)
- Phyllis Wesolowski** ..... (262) 844-3354  
[pwesolowski@yahoo.com](mailto:pwesolowski@yahoo.com)
- Sandy Wolff** ..... (262) 844-2004  
[Jwolff22@wi.rr.com](mailto:Jwolff22@wi.rr.com)

## **EMERGENCY MONITORING SERVICES / DEVICES**

- 5Star Urgent Response by GreatCall** ..... (800) 918-8543  
[www.greatcall.com/mobile-medical-alert-system](http://www.greatcall.com/mobile-medical-alert-system)
- ADT Home Health Security Systems** ..... (262) 510-2775  
 150 N Patrick Blvd #300, Brookfield WI 53045  
 A personal emergency response system. AARP discount and  
 USAA discount.
- Carelink Emergency Response** ..... (800) 525-6237  
 Emergency monitoring system by Healthcom  
[www.healthcominc.com](http://www.healthcominc.com)

**File of Life** ..... (800) 814-1788  
High-visibility pouch and card which allows emergency responders to quickly find a patient’s emergency medical contacts, known health issues, medications, allergies, etc.  
[www.folife.org/](http://www.folife.org/)

**Life Assist USA-VRI** ..... (888) 860-8098  
2210 Pinehurst Drive, Middleton WI 53562

**Lifeline** ..... (800) 380-3111  
[www.lifelinesys.com](http://www.lifelinesys.com)

**MedicAlert® & Alzheimer’s Assn. Safe Return...** (888) 432-5378  
[www.alz.org/care/dementia-medic-alert-safe-return.asp](http://www.alz.org/care/dementia-medic-alert-safe-return.asp)

**Pet Alert**..... **HAWS (262) 542-8851**  
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.  
[www.hawspets.org/](http://www.hawspets.org/)

**Safe Living Technologies-VRI** ..... (262) 780-0848  
Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.  
[www.vricares.com](http://www.vricares.com)

**Safelink Wireless**..... (800) 723-3546  
A government supported program that provides a free cell phone and airtime each month for income-eligible customers.  
[www.safelinkwireless.com](http://www.safelinkwireless.com)

**Secure at Home** ..... (866) 670-0888  
..... (262) 670-8888  
..... (414) 378-1938  
125 N Executive Drive, Suite 210, Brookfield WI 53005  
[www.secureathomellc.com](http://www.secureathomellc.com)

**Silver Alert Wisconsin**

Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer’s, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.  
[www.wisconsincrimealert.gov/silveralert.html](http://www.wisconsincrimealert.gov/silveralert.html)

**Vial of Life Project**

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.  
[www.vialoflife.com](http://www.vialoflife.com)

**EMPLOYMENT ASSISTANCE SERVICES**

**Creative Employment Opportunities (CEO) ..... (414) 277-8506**

101 W Pleasant St, Bottlehouse B Suite 108, Milwaukee WI 53212  
Assist people with disabilities to obtain and maintain community employment.  
[www.ceomke.com](http://www.ceomke.com)

**Division of Vocational Rehabilitation (DVR)..... (262) 548-5850**

2607 N Grandview Blvd #100, Waukesha WI 53188  
Evaluation, counseling, training and placement services for jobseekers with disabilities.  
<http://dwd.wisconsin.gov/dvr>

**Employment Resources, Inc. (ERI) ..... (608) 246-3444  
..... (855) 401-8549**

2701 International Lane, Ste 210, Madison WI 53714  
3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222  
Providing employment, benefits, and financial counseling services to people with disabilities, including transition-aged youth, who are considering or pursuing employment.  
[www.eri-wi.org](http://www.eri-wi.org)



**Equal Employment Opportunity Commission** (414) 662-3680  
..... (800) 669-4000  
..... TTY (800) 669-6820  
310 W Wisconsin Ave., Ste. 500, Milwaukee WI 53203  
Enforces Americans with Disabilities Act (ADA). Provides  
information on vocational rehabilitation.  
[www.eeoc.gov](http://www.eeoc.gov)

**Great Lakes ADA Center**..... V/TTY (800) 949-4232  
Information, materials, technical assistance and  
training on the Americans with Disabilities Act of 1990 (ADA);  
and other disability rights laws.  
[www.adagreatlakes.org](http://www.adagreatlakes.org)

**IndependenceFirst** ..... (414) 291-7520  
540 S 1<sup>st</sup> St, Milwaukee WI 53204  
Services and skills training, advocacy, peer mentoring and  
information and referral.  
[www.independencefirst.org](http://www.independencefirst.org)

**James Place**..... (262) 544-9472  
129 W Broadway, Waukesha WI 53186  
A community resource of Elmbrook Church serving downtown  
Waukesha and surrounding neighborhoods.  
[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**Job Accommodation Network (JAN)**..... (800) 526-7234  
..... TTY (877) 781-9403  
Explains rights under ADA and work accommodation  
possibilities. Leave a message someone will return your call.  
[www.askjan.org](http://www.askjan.org)

**Opportunities, Inc**..... (262) 569-8888  
..... (800) 314-4567  
1745 Executive Drive, Oconomowoc WI 53066  
Provides services for individuals with disabilities for the  
purpose of maximizing their success and enhancing their  
abilities to be independent, contributing members of the  
community.  
[www.oppinc.com](http://www.oppinc.com)

**Pantheon Industries, Inc..... (262) 567-2133**  
3030 S Calhoun Rd, New Berlin WI 53151  
Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.  
[www.pantheonindustries.org](http://www.pantheonindustries.org)

**SER National ..... (262) 899-6788**  
**Senior Community Service Employment Program (SCSEP)**  
134 Wisconsin Avenue, Waukesha WI 53186  
Training program for low-income, disabled, veteran and unemployed older adults (55 and older).  
[www.ser-national.org](http://www.ser-national.org)

**Wisconsin Senior Employment (WISE) Prgrm ... (262) 785-2579**  
125 N. Executive Dr, Suite 207, Brookfield WI 53005  
[www.gwaar.org](http://www.gwaar.org)

**Workforce Development Center ..... (262) 695-7800**  
892 Main St, Pewaukee WI 53072  
Employment & training services for job seekers & employers.  
[www.wfdc.org](http://www.wfdc.org)

**ESTATE RECOVERY PROGRAM (WISCONSIN)**

**Estate Recovery Program (Wisconsin)..... (608) 264-6755**  
The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by WCDP. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

## FINANCIAL ASSISTANCE

**AnnualCreditReport.com** ..... (877) 322-8228  
AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.  
[www.annualcreditreport.com](http://www.annualcreditreport.com)

**Community Action Coalition (CAC) for South Central Wisconsin, Inc** ..... (262) 354-4017  
2312 N Grandview Blvd, Suite 102, Waukesha WI 53188  
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people's incomes.  
[www.cacscw.org](http://www.cacscw.org)

**Department of Health & Human Services** ..... (262) 548-7212  
514 Riverview Ave, Waukesha WI 53188  
**Moraine Lakes Consortium**..... (888) 446-1239  
Financial assistance may be available through Medicaid and FoodShare.  
**Central Document Processing Unit (CDPU)** .....  
..... Fax (855) 293-1822  
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)  
PO Box 5234, Janesville WI 53547  
[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Energy Services, Inc (ESI)** ..... (262) 549-9666  
..... **For Appointments only (800) 506-5596**  
217 Wisconsin Ave #401, Waukesha WI 53186  
Low Income energy assistance program. If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately.

**GreenPath Financial Wellness**.....(800) 550-1961  
10101 West Greenfield Avenue, Ste 170, West Allis WI 53214  
Office hours are by appointment only.

**Hope Center**..... (262) 549-8726  
502 N East Ave, Waukesha WI 53186  
Assistance with transportation to maintain employment, limited medical co-pays, and replacement of ID's and birth certificates. Call ahead for consultation.  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**La Casa de Esperanza** ..... (262) 547-0887  
410 Arcadian Ave, Waukesha WI 53186  
Offers free one on one financial counseling to eligible individuals and families.  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)

**Movin' Out, Inc**.....(877) 861-6746  
.....(608) 251-4446  
For many income-qualified home buyers, with disabilities throughout Wisconsin, Movin' Out can line up favorable deferred or forgivable loans for down payments that result in smaller first mortgage loans and reduce the amount of cash needed for closings.

**Rural Housing, Inc** ..... (608) 238-3448  
4506 Regent St, Madison WI 53705  
[www.wisconsinruralhousing.org/](http://www.wisconsinruralhousing.org/)

**Salvation Army**..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Emergency grants for utility payments, with conditions & limits.

**Waukesha County Veterans' Services Office**..... (262) 548-7732  
514 Riverview Ave #107, Waukesha WI 53188  
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.  
[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**WE Energies**..... (800) 242-9137  
Utility payment plans, reconnections.  
[www.we-energies.com](http://www.we-energies.com)

**WHEDA-Property Tax Deferral Loan Program** ..... (800) 628-4833  
611 W National Avenue, Suite 110, Milwaukee WI 53204  
[www.wheda.com](http://www.wheda.com)

**Wisconsin Partnership for Housing Development**

..... (262) 896-8170  
515 W Moreland Blvd, Room AC320, Waukesha WI 53188  
[www.homeconsortium.info](http://www.homeconsortium.info)

**Wisconsin Recipient Call Center (Medicaid) ..... (800) 362-3002**

Answer questions for those who receive straight Medicaid (i.e. Title 19, Medical Assistance) including coverage, billing, and prior authorization. Also provides referrals to dentists/dental service providers who accept Title 19. Does not serve those who receive Medicaid in HMO form.

**RENT ASSISTANCE**

**Waukesha Housing Authority..... (262) 542-2262**

600 Arcadian Ave, Waukesha WI 53188  
Federally funded housing for low-income and adults with disabilities.  
[www.whaonline.com](http://www.whaonline.com)

**FOOD/ MEALS/ NUTRITION**

**FOOD ASSISTANCE**

**Farmers Market Vouchers**

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers' markets and roadside stands from June through October. Please contact the ADRC (262) 548-7848 after May 24<sup>th</sup> for more information about vouchers. Distribution begins June 1<sup>st</sup>.

**FoodShare Program (Moraine Lakes Consortium)**

..... (888) 446-1239

Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**FOOD PANTRIES**

Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. Call your local food pantry to determine if there are delivery options. General website:

[www.foodpantryofwaukeshacounty.org/resources.html](http://www.foodpantryofwaukeshacounty.org/resources.html)

**Butler Food Pantry** ..... (262) 781-9521

St Agnes Church 12801 W Fairmount Ave, Butler WI 53007  
Pickup by appointment.

[www.stagnesparish.org](http://www.stagnesparish.org)

**Eagle Community Food Pantry** ..... (262) 594-2296

St Theresa Church 136 W Waukesha Road, Eagle WI 53119  
The first Tuesday of each month 6-7 pm and Wednesdays  
9:00-10:00 am

**Food Pantry of Waukesha County** ..... (262) 542-5300

1301 Sentry Dr, Waukesha WI 53186  
Monday through Friday 1:00–3:00 pm  
Thursday 6:00–8:00 pm; Saturday 9:30-11:30 am

[www.waukeshafoodpantry.org](http://www.waukeshafoodpantry.org)

**Hartland Area Food Pantry** ..... (262) 367-6373

555 S Industrial Dr, Hartland WI 53029  
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

**Kettle Moraine Food Pantry** ..... (262) 968-6466

All Saints Lutheran Church  
705 W Tomlin Rd (Hwy E), Wales WI 53183  
Tuesday, Thursday, Saturday 10:00–11:00 am

**Kitchen Kupaard Food Pantry** ..... (262) 363-7224  
Mt. Olive Lutheran Church 211 Main St, Mukwonago WI 53149  
Thursday 9:30-11:30 am

**Menomonee Falls Food Pantry**..... (262) 251-6848  
Mailing Address: PO Box 238, Menomonee Falls WI 53052  
N85 W15382 Menomonee River Pkwy  
Menomonee Falls WI 53051  
Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm  
[www.fallsfoodpantry.org](http://www.fallsfoodpantry.org)

**Mukwonago Food Pantry**..... (262) 363-3452  
325 Eagle Lake Ave, Mukwonago WI 53149  
Monday, Tuesday 9:00–12:00 pm  
Wednesday 9:00 am–12:00; and 3:00–7:00 pm  
Thursday 3:00–7:00 pm  
[www.mukwonagofoodpantry.org](http://www.mukwonagofoodpantry.org)

**Muskego Food Pantry** ..... (262) 679-6448  
S81 W19150 Apollo Drive, Muskego WI 53150  
Food Distribution: Thursday 1:00–5:30 pm; Donations can be  
dropped off Thursday 9 am-5:30 pm.

**New Berlin Food Pantry** ..... (262) 789-8040  
New Berlin Community Center (use east entrance)  
14750 W Cleveland Ave, New Berlin WI 53151  
Donations needed.  
Serves New Berlin, Brookfield & Elm Grove. Muskego for  
federal food and stock boxes only.  
Wednesday, 12:00-5:00 pm

**North Lake Food Pantry**..... (262) 966-0366  
..... (262) 966-2191  
Blessed Teresa of Calcutta  
W314 N7462 State Hwy 83, North Lake WI 53064  
Tuesday & Saturday 8:30-9:30 am  
[www.blteresaparish.org](http://www.blteresaparish.org)

**Oconomowoc Food Pantry**..... (262) 567-7054  
W359 N5848 Brown St, Oconomowoc WI  
Mailing address: P.O. Box 832, Oconomowoc WI 53066  
Tues. & Thurs. 1:30-2:30pm & 6:30-7:30pm; Sat 9:30-10:30am  
[www.oconomowocfoodpantry.com/](http://www.oconomowocfoodpantry.com/)

**Abundant Life Food Pantry** ..... (262) 965-5177  
995 S Sawyer Rd, Oconomowoc WI 53066  
Friday 10:00-11:30 am; Tuesday 5:00-6:30 pm  
Oconomowoc school district only.  
[www.abundantlifefoodpantry.com](http://www.abundantlifefoodpantry.com)

**Pewaukee Food Pantry** ..... (262) 893-8241  
Gethsemane United Methodist Church (Lower Level)  
Mailing Address: PO Box 51, Pewaukee WI 53072  
642 Main St, Pewaukee 53072  
Wednesday and Saturday 10:00–11:00 am  
[www.pewaukeefoodpantry.com](http://www.pewaukeefoodpantry.com)

**Salvation Army, Waukesha** ..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Monday—Friday 8:00 am- 12 pm; Saturday 4:00-6:00 pm;  
Sunday 9:15 am-12:15 pm  
[www.centralusa.salvationarmy.org/waukesha](http://www.centralusa.salvationarmy.org/waukesha)

**Sussex Outreach Services–Food Pantry**..... (262) 246-9490  
N64 W23760 Main St., Sussex WI 53089  
Donation drop off: Monday—Friday 9:00 am–12:00  
Food Distribution: Monday 5:30–7:00 pm;  
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00  
[www.sussexareasos.org](http://www.sussexareasos.org)

**FREE MEAL SITES**

**Community Banquet:**

**St James Catholic Church** ..... (262) 251-3944  
W220 N5588 Town Line Rd, Menomonee Falls WI 5305  
Free meal on the second and fourth Thursday of every month  
5:30 - 7:00 pm  
**No Reservations necessary**



**Outreach Meals:**

**Hope Center** ..... (262) 549-8726  
502 N East Ave, Waukesha WI 53186  
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening meal served Monday, Wednesday and Friday 5:30 pm.  
**Loaves and Fishes** meals take place on Sundays at 2pm.  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**Salvation Army, Waukesha**..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Community Meal Tuesday, Thursday & Saturday 5:00 pm  
[www.usc.salvationarmy.org/waukesha](http://www.usc.salvationarmy.org/waukesha)

**ONLINE GROCERY DELIVERY/ PICKUP**

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

**ALDI**  
[www.aldi.us/en/grocery-delivery/](http://www.aldi.us/en/grocery-delivery/)

**AmazonFresh**  
EBT and Quest Cards accepted for online payment.  
[www.amazon.com](http://www.amazon.com)

**Brewers Organics** ..... (414) 483-3191  
Organic produce delivery serving SE Wisconsin.  
[www.brewersorganics.com/](http://www.brewersorganics.com/)

**Instacart**..... (888) 246-7822  
Offers delivery from Costco, CVS, Meijer, Metro Market, Petco, and Pick 'n Save stores.  
[www.instacart.com/](http://www.instacart.com/)

**Meijer** ..... (877) 363- 4537  
Online ordering for curbside pickup or delivery available.  
[www.meijer.com/](http://www.meijer.com/)

**Peapod**..... (800) 573-2763  
Online grocery delivery service.  
[www.peapod.com/](http://www.peapod.com/)

**Pick ‘n Save / Metro Market** ..... call your nearest location  
Online ordering for curbside pickup available.  
[www.picknsave.com/](http://www.picknsave.com/)  
[www.metro market.net/](http://www.metro market.net/)

**Sendik’s** ..... call your nearest location  
Offers online ordering service for curbside pickup. Home delivery offered from select locations. Credit/Debit card required. 24 hour advanced notice required.  
[www.sendiks.com/](http://www.sendiks.com/)

**Shipt**..... (888) 807-5537  
Offers online ordering and delivery service from Meijer and Target stores.  
[www.shipt.com/](http://www.shipt.com/)

**Walmart**..... call your nearest location  
EBT and Quest Cards accepted for online payment.  
[www.grocery.walmart.com/](http://www.grocery.walmart.com/)

**Woodman’s**..... call your nearest location  
Offers online ordering, and pickup/delivery service  
[www.shopwoodmans.com/milwaukee](http://www.shopwoodmans.com/milwaukee)

**HOME DELIVERED MEALS**

**Aging and Disability Resource Center** ..... (262) 548-7848  
514 Riverview Avenue, Waukesha WI 53188  
**Home Delivered Meals:** Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.  
**Hours/Days:** Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.  
**Eligibility:** Homebound persons 60 years and older who do not leave home under normal circumstances.

## **PRIVATE MEAL DELIVERY PROVIDERS**

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

- Blue Apron**..... (646) 891-4349  
Ingredient and recipe meal kit delivery service  
[www.blueapron.com/](http://www.blueapron.com/)
- The Caring Place** ..... (262) 928-2314  
**Serving:** City of Waukesha and portions of the town of Waukesha  
[www.thecaringplacewaukesha.org/](http://www.thecaringplacewaukesha.org/)
- Dousman Home Meals** ..... (262) 965-2429  
**Serving:** Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas
- HelloFresh** ..... (800) 733-2414  
Ingredient and recipe meal kit delivery service.  
[www.hellofresh.com/](http://www.hellofresh.com/)
- Homestyle Direct** ..... (866) 735-0921  
113 Main, Kimberly ID 83341  
Nutritionally balanced meals delivered to your door, ready to heat and eat.  
[www.homstyledirect.com](http://www.homstyledirect.com)
- Horizon Home Care and Hospice** ..... (414) 365-8300  
**Serving:** Butler, Germantown, Lannon, Menomonee Falls, Sussex and Milwaukee County  
[www.hhch.net](http://www.hhch.net)
- JA Foodservice** ..... (269) 695-5600  
455 Post Road, Buchanan MI 49107  
Nutritionally balanced meals delivered to your door, ready to heat and eat.  
[www.jafoodservice.com](http://www.jafoodservice.com)

**Meal Magic**..... (608) 373-1606  
414 Somerset Dr, Janesville WI 53546  
[www.mealmagicinc.com](http://www.mealmagicinc.com)

**Milwaukee County Delivered Meals** ..... (414) 289-6874

**Mom’s Meals**..... (877) 508-6667  
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate controlled meals also available and gluten-free, low sodium and vegetarian.  
[www.momsmeals.com](http://www.momsmeals.com)

**Plum Delicious Dining, LLC** ..... (414) 630-3708  
Affordable, healthy and simple alternative to dining out for the culinary-challenged or time-constrained.  
[plumdeliciousdining.com](http://plumdeliciousdining.com)

**Seattle Sutton Healthy Eating** ..... (800) 442-3438  
[www.seattlesutton.com](http://www.seattlesutton.com)

**Silver Cuisine** ..... (844) 404-3663  
[www.silver.bistromd.com/Home](http://www.silver.bistromd.com/Home)

**NUTRITION COUNSELING**

**Nutrition Education Program** ..... (262) 548-7877  
Waukesha County University of Wisconsin-Extension  
Classes available for low income families, individuals, youth, and the elderly.  
[www.waukeshacounty.gov/UWEX/Foodwise/](http://www.waukeshacounty.gov/UWEX/Foodwise/)

**Waukesha County Public Health Center** ..... (262) 896-8430  
..... (800) 540-3620  
..... TTY (262) 896-8234  
514 Riverview Avenue, Waukesha WI 53188

**PRIVATE IN-HOME MEAL PREP**

**Chef’s for Seniors**.....(262) 492-4611  
30710 Chapman Ln, Waterford WI 53185  
A personal chef cooks meals in home that can be packaged to be reheated throughout the week while providing companionship to the senior client.  
[www.chefsforseiors.com/southeastern-wi](http://www.chefsforseiors.com/southeastern-wi)

**Friends That Cook**.....(414) 316-6970  
In-home weekly meal prep where professional chefs menu plan, shop, cook a week’s worth of meals, and clean up in one half-day visit.  
[www.friendsthatcook.com/milwaukee](http://www.friendsthatcook.com/milwaukee)

**SENIOR DINING CENTERS**

**Aging and Disability Resource Center (ADRC) .. (262) 548-7826**  
514 Riverview Avenue, Waukesha 53188  
**Senior Dining** - Nutritious meals are served at **10 dining centers** throughout Waukesha County. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.

**Eligibility:** Persons 60 years and older. For reservations, call the dining center before 12:00 one working day in advance, or the ADRC at (262) 548-7826. Transportation may be available by senior taxi or Rideline, for \$1.00 each way.

**Brookfield, Brookfield Community Center** ..... (262) 782-1636  
2000 N Calhoun Rd 53005 ..... Monday-Friday 12:00

**Butler, Hampton Regency Apartments** ..... (262) 783-5506  
12999 W Hampton Ave 53007 ..... Monday-Friday 11:45

**Hartland, Breezewood Village Apartments** ..... (262) 367-5689  
400 Sunnyslope Dr 53029 ..Monday, Wednesday, Friday 12:00

**Menomonee Falls, Menomonee Falls Community Center**  
..... (262) 251-3406  
W152 N8645 Margaret Rd 53051 ..... Monday-Friday 12:00

**Mukwonago**, Birchrock Apartments ..... **(262) 363-4458**  
280 Birchrock Way 53149 ..... Monday-Thursday 12:00

**Muskego**, Stoney Creek Adult Community ..... **(414) 422-0420**  
S69 W14142 Tess Corners Dr 53150 Monday, Wednesday,  
Friday 11: 45

**New Berlin**, National Regency Retirement Community  
..... **(262) 784-7877**  
13750 W National Ave 53151 ..... Monday-Friday 12:00

**Oconomowoc**, Oconomowoc Community Center . **(262) 567-5177**  
220 West Wisconsin Avenue, Oconomowoc 53066 Monday-  
Friday 12:00

**Sussex**, Sussex Civic Center ..... **(262) 246-6747**  
N64W23760 Main St 53089 ..... Monday-Friday 12:00

**Waukesha**, La Casa Village ..... **(262) 547-8282**  
1431 Big Bend Road 53189 ..... Monday-Friday 12:00

**FUNERAL / BURIAL ASSISTANCE**

Family members interested in funeral/burial assistance should speak with their funeral, cemetery, or crematory service provider. Visit the WI DHS website for more information.  
[www.dhs.wisconsin.gov/em/wfcap.htm](http://www.dhs.wisconsin.gov/em/wfcap.htm)

**FUNERAL HOMES**

If no website is listed please see:  
[www.funeralhomesguide.com/Wisconsin/WI.html](http://www.funeralhomesguide.com/Wisconsin/WI.html)

**Becker Ritter Funeral & Cremation Service** ..... **(262) 782-5330**  
14075 W North Avenue, Brookfield WI 53005  
[www.beckerritter.com](http://www.beckerritter.com)

**Cesarz Charapata & Zinnecker Funeral Home & Cremation Services** ..... (262) 333-8223  
237 N Moreland Blvd, Waukesha WI 53188  
[www.waukeshasfuneralhome.com](http://www.waukeshasfuneralhome.com)

**Church & Chapel Funeral Homes**..... (262) 549-9100  
Locations in Brookfield, New Berlin, and Waukesha.  
[www.churchandchapel.com](http://www.churchandchapel.com)

**Evert-Luko Funeral Home** ..... (262) 367-2156  
170 Warren Avenue, Hartland WI 53029  
[www.evertlukofuneralhome.com](http://www.evertlukofuneralhome.com)

**Haase-Lockwood & Associates Funeral Homes and Crematory (Mealy's Chapel)** ..... (262) 594-2442  
103 W Eagle St, Eagle WI 53119  
[www.haaselockwoodfhs.com](http://www.haaselockwoodfhs.com)

**Harder Funeral Home**..... (262) 781-8350  
18700 W Capitol Dr, Brookfield WI 53045  
[www.harderfuneralhome.com](http://www.harderfuneralhome.com)

**Krause Funeral Home & Cremation Services** ..... (262) 923-8710  
12401 W National Avenue, New Berlin WI 53151  
21600 W Capitol Dr, Brookfield WI 53072 ..... (262) 395-7151  
[www.krausefuneralhome.com](http://www.krausefuneralhome.com)

**Pagenkopf Funeral Home** ..... (262) 567-4457  
1165 Summit Ave, Oconomowoc WI 53066  
[www.pagenkopf.com](http://www.pagenkopf.com)

**Randle-Dable-Brisk Funeral Home, Inc**..... (262) 547-4035  
1110 S Grand Ave, Waukesha WI 53186  
[www.randedablefuneralhome.com](http://www.randedablefuneralhome.com)

**Sass, Max A & Sons Funeral Homes**..... (262) 679-1560  
W173S7629 Westwood Dr, Muskego WI 53150  
[www.maxsass.com](http://www.maxsass.com)

**Schmidt & Bartelt Funeral Home**

930 Main St, Mukwonago WI 53149 ..... (262) 363-7126  
N84W17937 Menomonee Ave, Menomonee Falls WI 53051  
..... (262) 251-3630  
121 S Cross St, Oconomowoc WI 53066 ..... (262) 567-4459  
W250N6505 Hwy 164, Sussex WI 53089..... (262) 246-4774  
[www.schmidtandbartelt.com](http://www.schmidtandbartelt.com)

**Schramka Herrick Funeral Home ..... (262) 251-0330**

W164N9034 Water St, Menomonee Falls WI 53051  
[www.schramka-menomonee.com](http://www.schramka-menomonee.com)

**Thelen Funeral Services ..... (262) 392-4251**

W309 S4840 Commercial Dr, Mukwonago WI 53149  
[www.thelenfh.com](http://www.thelenfh.com)

**Yonke & Son Funeral Home ..... (262) 691-1900**

205 Prospect Ave, Pewaukee WI 53072  
[www.yonkefuneralhome.com](http://www.yonkefuneralhome.com)

**HEARING / VISION IMPAIRMENT**

**Adaptive Technology Resources (ATR) ..... (800) 770-8474**

W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022  
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.  
[www.adaptivetr.com](http://www.adaptivetr.com)

**American Printing House for the Blind (APH) .... (800) 223-1839**

Independent living products and services for people who are blind and visually impaired.  
[www.aph.org](http://www.aph.org)



**Audio & Braille Literacy Enhancement, Inc..... (414) 286-3039**  
**(ABLE)** Central Library Building, 803 W Wells St, Milwaukee  
WI 53233  
Transcribes print materials into Braille and audio/digital format  
for anyone with a disability that prevents them from reading  
standard print.  
[www.ablenow.org](http://www.ablenow.org)

**CommLink**  
HEAR WI..... **(414) 604-7231**  
..... **TTY (414) 604-7217**  
Offers high quality interpreting services through licensed sign  
language interpreters as well as Spanish interpreters for  
medical appointments, business meetings, legal proceedings,  
emergencies and every day events.  
[www.commlinkasl.com](http://www.commlinkasl.com)

**Deaf Linx.....[www.deaflinx.com](http://www.deaflinx.com)**  
Information on deafness, deaf culture, American Sign  
Language (ASL) and all other related topics.

**HEAR WI ..... (414) 604-2200**  
..... **TTY (414) 604-7217**  
10243 W National Ave, West Allis WI 53227  
Educational programs on hearing loss in older adults, senior  
hearing screening, information and referral. Hearing  
assistance products available for all ages.  
[www.hearwi.org](http://www.hearwi.org)

**The Low Vision Store..... (414) 327-2810**  
..... **(866) 300-8678**  
5345 W Forest Home Ave, Milwaukee WI 53220

**Office for the Blind and Visually Impaired..... (888) 879-0017**  
Provide services to teach skills of independent living with  
vision loss.  
[www.dhs.wisconsin.gov/blind/contact.htm](http://www.dhs.wisconsin.gov/blind/contact.htm)

**Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness**  
**Deaf and Hard of Hearing Specialist ..... (262) 565-6349**  
**Disability Benefit Specialist Videophone..... (262) 347-3045**  
10243 W. National Ave., West Allis WI 53227  
Deaf/Hard of Hearing Specialists supporting the DHS  
[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

**Telecommunications Equipment Purchase Program (TEPP)**  
..... **(608) 231-3305**  
..... **TTY (608) 251-8345**  
Public Service Commission, PO Box 7854, Madison WI 53707  
TEPP issues vouchers for equipment needed in order to use basic telephone services to Wisconsin residents who are deaf, hard of hearing, speech impaired or mobility or motion impaired.  
[www.tepp.solixinc.com](http://www.tepp.solixinc.com)

**Vision Forward Association ..... (414) 615-0100**  
912 N Hawley Rd, Milwaukee WI 53213  
The Badger Association and the Center for Blind and Visually Impaired Children have merged to create a comprehensive vision resource organization for children, adults and families living with changing vision.  
<http://vision-forward.org>

**Wisconsin Lions Foundation ..... (877) 463-6953**  
Hearing Aid Program  
Providing hearing instruments for adults and children who could otherwise not afford them.  
[www.wlf.info](http://www.wlf.info)

**Wisconsin Telecommunication Relay System ..... 7-1-1**  
..... **(800) 787-1989**  
..... **TTY (800) 676-3777**

**Wisconsin Council of the Blind and Visually Impaired**  
..... **(608) 255-1166**  
..... **(800) 783-5213**  
[www.wcblind.org](http://www.wcblind.org)

## **HOME HEALTH CARE / HOMEMAKER**

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

**The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.**

### **Questions to ask when hiring a person or agency for your loved one**

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with \_\_\_\_\_(name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

- ADL Corporation** ..... (262) 363-4400  
 318 N Rochester St, Mukwonago WI 53149
- Advantage Home Care** ..... (800) 820-4459  
 ..... (262) 432-4663  
 W129N6889 Northfield Dr # 211, Menomonee Falls WI 53051  
[www.advantage-homecare.com](http://www.advantage-homecare.com)
- Allay Home & Hospice** ..... (262) 787-2980  
 325 N Corporate Dr # 260, Brookfield WI 53045  
[www.allayhh.com](http://www.allayhh.com)
- Almost Family** ..... (262) 814-1884  
 2702 Kennedy Rd, Suite 200, Janesville WI 53545  
[www.lhcgroup.com/locations/almost-family-home-health-care-of-janesville/](http://www.lhcgroup.com/locations/almost-family-home-health-care-of-janesville/)
- Always Best Care Senior Services**..... (262) 439-8616  
**Free Consultation Number** .....(262) 721-0765  
 150 N Sunnyslope Rd, #372 Brookfield WI 53005  
<http://www.alwaysbestcare.com>
- Amada Senior Care**..... (262) 395-7928  
 16655 W Bluemound Rd, Suite 290, Brookfield WI 53005  
[www.amadaseniorcare.com/milwaukee-senior-care](http://www.amadaseniorcare.com/milwaukee-senior-care)
- ANS Home Health Services** ..... (414) 481-9800  
 1551 S 108 St, West Allis WI 53214  
[www.anshomecare.com](http://www.anshomecare.com)
- Ascension At Home**.....(414) 874-6100  
 Milwaukee Office – 3070 N 51 St #406, Milwaukee WI 53210  
[www.acensionathome.com](http://www.acensionathome.com)
- ASSIST@HOME Quality Care** ..... (262) 754-3805  
 220 Regency Ct, Suite L102, Brookfield WI 53045  
[www.assistathomecare.com](http://www.assistathomecare.com)
- Assisting Hands Home Care** ..... (262) 721-1155  
 210 Regency Court, Suite L103, Brookfield WI 53045  
[www.assistinghands.com](http://www.assistinghands.com)

- At Home Caring Angels** ..... (414) 587-3428  
 1344 Whiterock Avenue, Waukesha WI 53186  
[www.athomecaringangels.com](http://www.athomecaringangels.com)
  
- At Home Loving Care, LLC** ..... (262) 432-1703  
 S74W17065 Janesville Rd, Muskego WI 53150  
[www.athomelovingcare.com](http://www.athomelovingcare.com)
  
- “AT YOUR SERVICE” Inc**..... (262) 354-3700  
 888 Thackeray Trail, Suite 209, Oconomowoc WI 53066  
[www.weare-atyourservice.com](http://www.weare-atyourservice.com)
  
- Aurora at Home Health Care Services** ..... (800) 862-2201  
[www.aurorahealthcare.org/services/aurora-at-home](http://www.aurorahealthcare.org/services/aurora-at-home)
  
- Bridges Home Healthcare**..... (262) 673-6600  
 1121 E Sumner St, Hartford WI 53027  
[www.bridgeshh.com](http://www.bridgeshh.com)
  
- BrightStar of Greater Waukesha & Lake Country**  
 ..... (262) 408-5873  
 N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072  
[www.brightstarcare.com/greater-waukesha](http://www.brightstarcare.com/greater-waukesha)
  
- Caring Senior Service of Milwaukee** ..... (414) 395-8106  
 W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051  
[www.caring seniorservice.com/milwaukee](http://www.caring seniorservice.com/milwaukee)
  
- Caring with Honor** ..... (414) 585-8383  
 3073 S Chase Avenue, Suite 300, Milwaukee, WI 53207  
[www.caringwithhonor.com](http://www.caringwithhonor.com)
  
- Catholic Charities**..... (262) 547-2463  
 717 N. East Ave., Waukesha WI 53186  
[www.ccmke.org](http://www.ccmke.org)
  
- Celestial Care** ..... (414) 395-4286  
 2645 N Mayfair Rd, Suite 210 Wauwatosa WI 53226  
[www.celestialcarellc.com](http://www.celestialcarellc.com)

- Christian Family Solutions** ..... (888) 685-9522  
 W175 N11120 Stonewood Dr, Germantown WI 53022  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)
- ComForCare Home Care**..... (262) 446-2000  
 1020 James Dr. Suite F, Hartland WI 53029  
[www.comforcare.com/wisconsin/waukesha](http://www.comforcare.com/wisconsin/waukesha)
- Comfort Keepers**  
 2717 N Grandview Blvd #106, Waukesha WI 53188  
 ..... (414) 209-5805  
 8505 W Forest Home Ave, Milwaukee WI 53228  
 ..... (414) 207-6894  
[www.comfortkeepers.com](http://www.comfortkeepers.com)
- FirstLight Home Care**..... (262) 207-5170  
 19435 W Capitol Dr, Suite 101, Brookfield WI 53045  
[www.firstlighthomecare.com/home-healthcare-elmbrook/](http://www.firstlighthomecare.com/home-healthcare-elmbrook/)
- Good People, LLC** ..... (800) 608-8003  
 1029 N Jackson St #1209, Milwaukee WI 53202  
 Live-in caregiver & companion referral agency  
[www.goodpeople.us](http://www.goodpeople.us)
- Hannah Home Health Care, Inc.** ..... (262) 363-2500  
 318 N Rochester St, Mukwonago WI 53149  
[www.hannahhomehealth.com](http://www.hannahhomehealth.com)
- Health Network of Wisconsin** ..... (414) 763-5154  
 10625 W North Ave, Suite 312, Wauwatosa WI 53226  
[www.healthnetworkofwisconsin.com](http://www.healthnetworkofwisconsin.com)
- Heartland Home Health Care** ..... (414) 944-2000  
 ..... (866) 216-5708  
 1233 N Mayfair Rd #100, Milwaukee WI 53226  
[www.heartlandhomehealth.com/Milwaukee](http://www.heartlandhomehealth.com/Milwaukee)
- Holding Hands Homecare**..... (414) 255-6609  
 9575 W Brenwood Park Dr, PO Box 320393, Franklin WI  
 53132  
[www.holdinghandshomecare.com](http://www.holdinghandshomecare.com)

- Holistic Home and Hospice** ..... (414) 231-3130  
 8777 W Forest Home Avenue, Greenfield, WI 53228  
[www.holistichh.com](http://www.holistichh.com)
  
- Home Care Assistance** ..... (262) 782-3383  
 ..... (414) 964-8000  
 675 N Brookfield Rd, Brookfield WI 53045  
[www.homecareassistance.com/milwaukee-1](http://www.homecareassistance.com/milwaukee-1)
  
- Home Care Services (HCS)**..... (888) 697-4800  
 ..... (262) 657-8467  
[www.homecarewisconsin.com](http://www.homecarewisconsin.com)
  
- Home Helpers of Greater Milwaukee**..... (262) 365-1443  
 1001 W. Glen Oaks Ln. Suite #104, Mequon WI 53092  
[www.homehelpershomecare.com/mequon/home](http://www.homehelpershomecare.com/mequon/home)
  
- Home Instead Senior Care of Waukesha Co.** ..... (262) 436-4663  
 100 S Main Street, Suite G01, Oconomowoc WI 53066  
[www.homeinstead.com](http://www.homeinstead.com)
  
- Horizon Home Care & Hospice, Inc**..... (414) 365-8300  
 11400 W Lake Park Dr, Milwaukee WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)
  
- IndependenceFirst** ..... (414) 291-7520  
 540 South 1st Street, Milwaukee WI 53204  
 Personal care workers for people with disabilities.  
[www.independencefirst.org](http://www.independencefirst.org)
  
- Interim Healthcare**..... (920) 674-6855  
 104 W Linden Dr. Unit A, Jefferson WI 53549  
[www.interimhealthcare.com/jeffersonwi/home](http://www.interimhealthcare.com/jeffersonwi/home)
  
- Kathi Papa, Inc.** ..... (414) 333-3984  
 139 E Wisconsin Ave, Oconomowoc WI 53066
  
- Kindred at Home** ..... (414) 327-4553  
 10150 W National Ave, #300, West Allis WI 53227  
[www.kindredhealthcare.com](http://www.kindredhealthcare.com)

- Life@Home (Shorehaven) ..... (262) 560-6960**  
 1306 W Wisconsin Ave, Oconomowoc WI 53066  
[www.shorehavenliving.org](http://www.shorehavenliving.org)
  
- Living Well Home Health Care, LLC..... (262) 923-7741**  
 5145 N 124<sup>th</sup> Street, Butler, WI 53007
  
- LS Professional Comfort Homes, Inc ..... (262) 781-0448**  
 14665 W Lisbon Rd Suite 1A, Brookfield WI 53005  
[www.lspchi.com](http://www.lspchi.com)
  
- Maxim Healthcare Services ..... (414) 475-9330**  
 933 N Mayfair Rd #104, Wauwatosa WI 53226  
[www.maximhomecare.com](http://www.maximhomecare.com)
  
- Med Group Home Health Care..... (414) 755-2103**  
 11053 N Towne Square Road, Mequon WI 53092
  
- MCFI (Milwaukee Center for Independence) Home Care**  
 ..... (414) 290-0050  
 ..... (888) 381-5696  
 2020 W Wells St, Milwaukee WI 53233  
[www.mcfihomecare.net/programs-services/services-for-adults](http://www.mcfihomecare.net/programs-services/services-for-adults)
  
- One Love Personal Care LLC.....(414) 213-9256**  
 6090 N 35<sup>th</sup> Street, Milwaukee 53026
  
- Procure Plus ..... (888) 540-2273**  
 ..... (262) 567-2200  
 1222 N Breezeland Rd, Oconomowoc WI 53066  
[www.procureplus.net](http://www.procureplus.net)
  
- Professional Home Care Services, Inc ..... (414) 541-6010**  
 10827 W Lincoln Ave, West Allis WI 53227  
[www.phcsonline.com](http://www.phcsonline.com)
  
- ProHealth Home Care, Inc ..... (877) 453-9272**  
 ..... (262) 928-7444  
 2000 Pewaukee Rd, Waukesha WI 53188  
[www.prohealthhomecare.org/medical-services/home-health](http://www.prohealthhomecare.org/medical-services/home-health)



- Quality Home Health Care** ..... (414) 315-3717  
W125S7554 Coventry Ln, Muskego WI 53150  
[www.qualityhomehealthcarewi.com](http://www.qualityhomehealthcarewi.com)
  
- Quality Living Services** ..... (414) 852-8507  
2833 N University Dr. #107, Waukesha WI 53188
  
- Rent-A-Daughter, LLC**..... (262) 754-0550  
12660 W North Ave, Brookfield WI 53005  
[www.rent-a-daughter.com](http://www.rent-a-daughter.com)
  
- Right at Home**..... (262) 255-2222  
W177 N9886 Rivercrest Dr. Suite 262, Germantown WI 53022  
[www.carerah.com](http://www.carerah.com)
  
- St Camillus Supportive Home Services**..... (414) 258-2418  
909 N Mayfair Rd., Wauwatosa WI 53226  
[www.stcam.com](http://www.stcam.com)
  
- Senior Helpers**..... (414) 209-5876  
6001 N Green Bay Ave, Glendale WI 53209  
[www.seniorhelpers.com/wi/milwaukee](http://www.seniorhelpers.com/wi/milwaukee)
  
- Seniors Helping Seniors** ..... (262) 225-7978  
N63 W23524 Silver Springs Drive, Sussex WI 53089  
[www.seniorcarewaukesha.com](http://www.seniorcarewaukesha.com)
  
- Supportive Home Living Services, Inc**..... (262) 544-0687  
238 W Broadway #2, Waukesha WI 53186  
[www.supportivehomeservices.com](http://www.supportivehomeservices.com)
  
- Synergy HomeCare** ..... (414) 763-8368  
4810 S. 76<sup>th</sup> St, Suite 102, Greenfield WI 53220  
[www.synergyhomecare.com](http://www.synergyhomecare.com)
  
- Talem Home Care**.....(414) 206-2090  
3216 S 92<sup>nd</sup> St #202, Milwaukee WI 53227  
[www.talemhomecare.com](http://www.talemhomecare.com)
  
- There's No Place Like Home** ..... (262) 518-8543  
3375 S Ann Louise Dr., New Berlin WI 53146  
[www.tnplh.biz](http://www.tnplh.biz)

**Touching Hearts at Home** ..... (262) 787-1803  
245 Regency Ct #L105, Brookfield WI 53045  
[www.touchinghearts.com/milwaukee](http://www.touchinghearts.com/milwaukee)

**Visiting Angels** ..... (262) 695-4418  
120 Park Ave, Pewaukee WI 53072  
[www.visitingangels.com/pewaukee](http://www.visitingangels.com/pewaukee)

**CHORES / ERRANDS**

Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

**“AT YOUR SERVICE” Inc.**..... (262) 354-3700  
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066  
[www.weare-atyourservice.com](http://www.weare-atyourservice.com)

**Clean Sweep**..... (414) 852-2799  
Commercial and residential, weekly and bi-weekly cleaning service.

**Environment Solutions, LLC** ..... (800) 990-0346  
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.  
[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Eras Senior Network**..... (262) 549-3348  
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188  
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.  
[www.eraswaukesha.org/](http://www.eraswaukesha.org/)

**One Love Personal Care LLC**.....(414) 213-9256  
6090 N 35<sup>th</sup> Street, Milwaukee WI 53026

**Peace of Mind Concierge Service ..... (262) 432-2365**  
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022  
[www.pomcs.com/](http://www.pomcs.com/)

**Procare Plus ..... (262) 567-2200**  
..... **(888) 540-2273**  
W215 Valley Rd, Oconomowoc WI 53066

**Safe and Sound At Home..... (414) 935-4500**  
101 W Pleasant St, Ste 106, Milwaukee WI 53212

**SAYES (Senior Advocate Youth Exchange Service) (262) 860-8720**  
13750 W National Ave, New Berlin WI 53151  
Voluntary youth group organized to assist elderly with chores.

**Secure at Home, LLC ..... (414) 378-1938**  
909 N. Mayfair Rd, Wauwatosa WI 53226  
[www.secureathomellc.com](http://www.secureathomellc.com)

**ServiceMaster Restore..... (262) 518-7170**  
2215 S 162<sup>nd</sup> St., New Berlin WI 53151  
Professional commercial, janitorial, and residential cleaning services.  
[www.smrecover.com](http://www.smrecover.com)

**TrueBlue House Care..... (262) 232-6661**  
204 E. Walworth Street, Elkhorn, WI 53121  
Professional commercial, janitorial, and residential cleaning services.  
[www.trubluehousecare.com/southern-wisconsin](http://www.trubluehousecare.com/southern-wisconsin)

**HAIR AND FOOT CARE**

**HAIR CARE**

**Arcadian Avenue Authentic Barber Shop ..... (262) 549-0927**  
S15W22792 Arcadian Ave, Waukesha WI 53186  
Men's haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.  
<http://waukeshabarber.com>

**I'm Hair for You ..... (414) 217-7702**

Julie Ann At Jacques Studio  
2985 Brookfield Rd #1, Brookfield WI 53045  
30 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie's salon.

**Mary's Design Studio..... (262) 364-9747**

Hair stylist for 31 years. Will travel to your home.

**Seasons Salon LLC.....(262) 782-5566**

17560 West North Avenue, Brookfield WI 53045  
Specializing in senior care, Season Salon specializes in shampoo sets, perms, hair cuts, and color for both men and women. Will travel to your home or services can be done at the salon.

**FOOT CARE**

**Caring Place Adult Day Center..... (262) 542-6388**

810 N East Ave, Waukesha WI 53186  
Bimonthly podiatry services. Bathing available.  
<http://caringplacewaukesha.org>

**Ginger's In Home Foot & Nail Care ..... (262) 642-3653**

..... **Cell (262) 745-5558**  
PO Box 439, East Troy WI 53120

**ProHealth Care Diabetes Center ..... (262) 928-4695**

Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Toe Nail Trimmers..... (262) 719-0336**

3270 Center Road, Cedarburg WI 53012  
Foot and nail care services by certified RNs. Locations throughout the county or in-home care for homebound  
[www.toenailtrimmersrn.com](http://www.toenailtrimmersrn.com)

## HOME MAINTENANCE / MODIFICATION

- 101 Mobility of Greater Milwaukee Area** ..... (262) 524-0900  
206 Enterprise Drive, Suite 100, Delafield WI 53018  
[www.101mobility.com/milwaukee](http://www.101mobility.com/milwaukee)
- 1-800-GOT-JUNK?** ..... (800) 468-5865  
Full service junk removal  
[www.1800gotjunk.com](http://www.1800gotjunk.com)
- Ability Independence** ..... (262) 697-9277  
6918 Sheridan Rd., Kenosha WI 53143  
Accessible design & modifications.  
[www.abilityindependence.com](http://www.abilityindependence.com)
- Access Elevator** ..... (262) 784-8500  
..... (920) 257-6060  
4445 W Forest Home Ave., Milwaukee WI 53219  
[www.AllAboutAccess.com](http://www.AllAboutAccess.com)
- Amramp** ..... (888) 715-7598  
ADA compliant, rent or buy. Residential entry ramps, portable ramps, threshold and transition ramps, portable, roll-in showers, vertical & inclined lifts, free-standing, overhead patient lifts, pool and hot tub lifts, automatic door openers, other unique assistive devices.  
[www.amramp.com](http://www.amramp.com)
- Adaptive Technology Resources (ATR)** ..... (800) 770-8474  
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022  
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.  
[www.adaptivetr.com](http://www.adaptivetr.com)
- Bridgeway Independent Living Designs, LLC** .... (262) 671-2032  
..... (888) 482-BILD  
9209 W Bluemound Rd, Milwaukee WI 53226  
[www.bildnow.com](http://www.bildnow.com)

**Center for Assistive Technology and Environmental Access  
(CATEA)**  
National public website on Assistive Technology.  
[www.catea.gatech.edu](http://www.catea.gatech.edu)

**Discount Ramps**..... (888) 651-3431  
[www.discountramps.com](http://www.discountramps.com)

**Hekkers Handy Hands** ..... (262) 370-4198  
Wheelchair ramps, grab bars, plus minor home modifications.

**The Home Consortium**..... (262) 896-8170  
Down payment assistance, and low-interest housing  
rehabilitation loans. Available for Jefferson, Washington,  
Waukesha, and Ozaukee Counties.

**Eras Senior Network, Inc** ..... (262) 549-3348  
2607 N Grandview Blvd, Suite 150 Waukesha WI 53188  
Rides to grocery stores and doctor appointments. Also provide  
yard clean up spring and fall.  
[www.eraswaukesha.org/](http://www.eraswaukesha.org/)

**La Casa de Esperanza** ..... (262) 547-0887  
410 Arcadian Ave, Waukesha WI 53189  
Weatherization is a free\* (\*a 15% owner contribution may be  
required by the owner if heat is provided as part of rent)  
service provided to the owner or tenant of a home who has  
qualified to receive Energy Assistance through the Wisconsin  
Home Energy Assistance Program (WHEAP). Weatherization  
services are funded by the Dept of Energy and administered  
by the Wisconsin Dept of Administration.  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)

**Miller Mobility Products, LLC**..... (262) 549-4900  
713 N Grandview Blvd, Waukesha WI 53188  
1404 W Mequon Rd ..... (262) 240-9811  
[www.millermobility.com](http://www.millermobility.com)

**Mr. Handyman**..... (262) 549-7700  
CAPS-certified business, offering home improvement and help to adapt homes for aging and special needs.  
[www.mrhandyman.com](http://www.mrhandyman.com)

**Property Aide, LLC**..... (262) 424-6017  
[www.propertyaidellc.com](http://www.propertyaidellc.com)

**Rebuilding Together Greater Milwaukee** ..... (414) 312-7531  
Provide free, home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income OR a person living with a disability and low-income OR a low-income veteran.  
[www.freehomerepairs.org](http://www.freehomerepairs.org)

**Smart Accessible Living, LLC** ..... (262) 378-1256  
N10W29848 St James Court, Waukesha WI 53188  
Accessible remodeling, smart technology integration, accessory installation.  
[www.smart-accessible-living.com](http://www.smart-accessible-living.com)

**Stay-At-Home Specialists, Inc**..... (262) 569-0799  
39533 Valley Road, Oconomowoc WI 53066  
[www.stayathomespecialists.com](http://www.stayathomespecialists.com)

**TLC Repair Service LLC**.....(262) 227-3161  
W254N4935 McKerrow Dr., Pewaukee WI 53072  
[www.tlcrepairservicellc.com](http://www.tlcrepairservicellc.com)

**US Dept of Agriculture Rural Development**..... (202) 720-2791  
**Local Office:** W6529 Forest Avenue, Fond du Lac WI 54937  
..... (920) 907-2976  
[www.usda.gov/topics/rural/housing-assistance](http://www.usda.gov/topics/rural/housing-assistance)  
Email: [RD.FondduLac@wi.usda.gov](mailto:RD.FondduLac@wi.usda.gov)

**WHEDA (Wisconsin Housing Economic Development Authority)** ..... (800) 334-6873  
[www.wheda.com](http://www.wheda.com)

**Wisconsin Partnership for Housing Development**  
..... (262) 896-8170  
[www.homeconsortium.com](http://www.homeconsortium.com)

**HOSPICE / PALLIATIVE CARE**

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

**Allay Home & Hospice** ..... (262) 787-2980  
325 N Corporate Dr #260, Brookfield WI 53045  
[www.allayhh.com](http://www.allayhh.com)

**Angels Grace Hospice** ..... (262) 468-0115  
N74W35908 Servants Way, Oconomowoc WI 53066  
Residential hospice for end-of-life care for all ages.  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Ascension At Home Health Care and Hospice...** (414) 874-6100  
..... (800) 304-7837  
St Joseph Professional Bldg,  
3070 N 51 St #406, Milwaukee WI 53210  
[www.ascensionathome.com](http://www.ascensionathome.com)

**AseraCare Hospice** ..... (262) 785-1356  
..... (800) 598-5132  
2204 E. Moreland Ave., Waukesha WI 53186  
[www.aseracare.com](http://www.aseracare.com)

**Aurora at Home**.....(414) 327-2295  
Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.  
[www.aurora.org](http://www.aurora.org)

**Aurora At Home Zilber Family Hospice** ..... (888) 206-6955  
..... (414) 615-5900  
1155 Honey Creek Parkway, Wauwatosa WI 53213  
Residential hospice. In-patient unit.  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)



- Compassionate Care Hospice of WI, LLC ..... (414) 257-1708**  
 2514 S 102 St, #276, West Allis WI 53227  
[www.amedisys.com](http://www.amedisys.com)
  
- Heartland Hospice and Home Care ..... (414) 944-2000**  
 ..... (866) 216-5708  
 Hospice and in-home rehabilitation, therapies.  
 1233 N Mayfair Rd #100, Milwaukee WI 53226  
[www.heartlandhospice.com](http://www.heartlandhospice.com)
  
- Horizon Home Care and Hospice ..... (414) 365-8300**  
 Hospice, in-home care.  
 11400 W Lake Park Dr, Milwaukee WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)
  
- Kindred At Home ..... (414) 546-3200**  
 10150 W National Ave #200, West Allis WI 53227  
[www.kindredhealthcare.com](http://www.kindredhealthcare.com)
  
- ProHealth Home Care & Hospice ..... (262) 928-7444**  
 2000 Pewaukee Rd C, Waukesha WI 53188  
 ..... (877) 453-9272  
[www.prohealthcare.org](http://www.prohealthcare.org)
  
- Rainbow Hospice Care ..... (920) 674-6255**  
 Inpatient in Johnson Creek and home care in Jefferson and  
 Western Waukesha counties.  
[www.rainbowhospicecare.org](http://www.rainbowhospicecare.org)
  
- St. Camillus Home Care & Hospice ..... (414) 258-1814**  
 10101 W Wisconsin Ave, Wauwatosa WI 53226  
[www.stcam.com](http://www.stcam.com)
  
- St. Croix Hospice ..... (262) 796-0600**  
 13255 W. Bluemound Rd Suite #103, Brookfield WI 53005  
[www.stcroixhospice.com](http://www.stcroixhospice.com)

**Seasons Hospice & Palliative Care of WI, Inc .... (414) 203-8310**  
 ..... (800) 379-5105  
 6737 W Washington St, #2150, West Allis WI 53214  
**Inpatient Unit at Lutheran Home.....(414) 203-8310**  
 7550 W North Avenue, Wauwatosa WI 53226

**Vitas Healthcare ..... (800) 938-4827**  
 ..... (414) 257-2600  
 2675 N Mayfair Rd #500, Wauwatosa WI 53226  
**Vitas Inpatient Hospice Ruth Hospice Unit .. (414) 607-4452**  
 8300 W Beloit Rd, West Allis WI 53219  
[www.vitas.com](http://www.vitas.com)

**HOSPITALS**

**Ascension**

**Columbia St. Mary’s Milwaukee Hospital.....(414) 291-1000**  
 2301 North Lake Dr., Milwaukee WI 53211  
**Elmbrook ..... (262) 785-2000**  
 19333 W North Ave, Brookfield WI 53045  
**Sacred Heart Rehabilitation.....(414) 585-6750**  
 2301 North Lake Dr., Milwaukee WI 53211  
**St Francis..... (414) 647-5000**  
 3237 S 16 St, Milwaukee WI 53215  
**St Joseph..... (414) 447-2000**  
 5000 W Chambers, Milwaukee WI 53210

**Aurora St Luke’s Medical Center ..... (414) 649-6000**  
 2900 W Oklahoma Ave, Milwaukee WI 53215  
**Aurora Sinai Medical Center..... (414) 219-2000**  
 945 N 12 St, Milwaukee WI 53233  
**Aurora West Allis Medical Center ..... (414) 328-6000**  
 8901 W Lincoln Ave, West Allis WI 53227  
**Aurora Medical Center-Summit ..... (262) 434-1000**  
 36500 Aurora Dr, Summit WI 53066  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

**Community Memorial Hospital, Froedtert. .... (262) 251-1000**  
 W180 N8085 Town Hall Rd, Menomonee Falls WI 53051  
[www.communitymemorial.com](http://www.communitymemorial.com)

**Froedtert & Medical College of Wisconsin** ..... (414) 805-3000  
9200 W Wisconsin Ave, Milwaukee WI 53226  
[www.froedtert.com](http://www.froedtert.com)

**Oconomowoc Memorial Hospital, ProHealth** ..... (262) 569-9400  
791 Summit Ave, Oconomowoc WI 53066  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Rehabilitation Hospital of WI, ProHealth Care** ... (262) 521-8800  
1625 Coldwater Creek, Waukesha WI 53188  
[www.rehabhospitalwi.com](http://www.rehabhospitalwi.com)

**Rogers Memorial Hospital** ..... (262) 646-4411  
34700 Valley Rd, Oconomowoc WI 53066 ..... (800) 767-4411  
[www.rogershospital.org](http://www.rogershospital.org)

**VA Medical Center, Milwaukee** ..... (414) 384-2000  
Clement J. Zablocki VA Medical Center  
5000 W National Avenue, Milwaukee WI 53295  
[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

**Waukesha County Mental Health Ctr-Inpatient**... (262) 548-7950  
1501 Airport Rd, Waukesha WI 53188  
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

**Waukesha Memorial Hospital, ProHealth Care** .. (262) 928-1000  
725 American Ave, Waukesha WI 53188  
[www.prohealthcare.org](http://www.prohealthcare.org)

## **HOUSING**

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

## **EMERGENCY SHELTERS**

**Family Promise of Western Waukesha County** .. (262) 968-2321  
543 AJ Allen Circle, Ste D, Wales WI 53183  
[www.fpowwc.org](http://www.fpowwc.org)

**Hope Center**..... (262) 549-8726  
502 N East Avenue, Waukesha WI 53186  
Provides daytime shelter for men, women and children.  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**Jeremy House** ..... (262) 549-8735  
1301 E Moreland Blvd, Waukesha WI 53186  
Men and women with mental health issues.  
[www.hebronhouse.org](http://www.hebronhouse.org)

**Juno House** ..... (262) 549-8722  
812 N East Ave, Waukesha WI 53186  
Families (men included with family only), single women and children.  
[www.hebronhouse.org](http://www.hebronhouse.org)

**Siena House Shelter** ..... (262) 549-8732  
1519 Summit Ave, Waukesha WI 53188  
Single, adult men.  
[www.hebronhouse.org](http://www.hebronhouse.org)

**Salvation Army, Waukesha** ..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Men only.  
[www.waukeshasalvationarmy.org](http://www.waukeshasalvationarmy.org)

**The Women’s Center** ..... (262) 547-4600  
**(Domestic violence and/or sexual assault/abuse)**  
..... **24 Hour Crisis Line (262) 542-3828**  
..... **Toll Free (888) 542-3828**  
505 N East Ave, Waukesha WI 53186  
[www.twcwaukesha.org](http://www.twcwaukesha.org)

**INDEPENDENT LIVING**

Independent Senior Living facilities offer housing designed for older adults. Most of the facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for Independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements.

(Listed alphabetically by community)

**Brookfield**

**Capitol Hill ..... (262) 790-1845**  
17390 Crest Hill Dr, Brookfield WI 53045  
55+

**Congregational Home ..... (262) 781-0550**  
13900 W Burleigh, Brookfield WI 53005  
55+

**Fox Brook Senior Apartments ..... (262) 790-0033**  
18915 Thomson Dr, Brookfield WI 53045  
55+

**Heritage Place Brookfield ..... (262) 782-1948**  
17560 W North Ave, Brookfield WI 53045  
55+

**Regal Crest West ..... (262) 782-0346**  
13275 W Burleigh, Brookfield WI 53005  
55+

**ProHealth Care Regency Senior Comm. .... (262) 780-0321**  
695 N Brookfield Rd, Brookfield WI 53045  
62+

**Willow Brook Court ..... (262) 780-1000**  
17285 W River Birch Dr, Brookfield WI 53045  
All ages

**Butler**

**Butler Square..... (262) 781-0061**  
12809 W. Hampton Ave, Butler WI 53007  
55+

**Hampton Regency Apartments ..... (414) 271-4116**  
12999 W Hampton Ave, Butler WI 53007  
62+

**Delafield**

**Hillside Woods I..... (262) 646-3441**  
3280 Hillside Dr, Delafield WI 53018  
55+

**Hillside Woods II..... (262) 646-4800**  
3270 Hillside Dr, Delafield WI 53018  
55+

**Dousman**

**Village on the Square..... (262) 965-7421**  
**Three Pillars Senior Living**  
375 State Rd 67, Dousman WI 53118  
55+

**Hartland**

**Breezewood Village I..... (262) 367-2868**  
400 Sunnyslope Dr, Hartland WI 53029  
55+

**Breezewood Village II..... (262) 367-2868**  
450 Sunnyslope Dr, Hartland WI 53029  
55+ or with disabilities

**River Oaks Apartments..... (262) 369-5351**  
550 Cottonwood Ave, Hartland WI 53029  
55+

**Menomonee Falls**

**The Arboretum..... (262) 253-0909**  
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

- Alta Mira II** ..... (262) 719-3884  
W129N6845 Northfield Dr, Menomonee Falls WI 53051  
55+
- Highlands at Wildwood Lake Senior Apts ....** (262) 251-9999  
N77W17700 Lake Park Dr, Menomonee Falls WI 53051  
55+
- Menomonee Place** ..... (262) 255-4441  
N84W17147 Menomonee Ave, Menomonee Falls WI 53051  
55+
- Mill Pond Senior Village** ..... (262) 502-1650  
W164N9091 Water St, Menomonee Falls WI 53051  
55+
- Riverwalk Senior Housing** ..... (414) 704-1772  
W165N9080 Hale Ave, Menomonee Falls WI 53051  
55+
- Village at the Falls** ..... (262) 253-0770  
W129 N6889 Northfield Dr, Menomonee Falls WI 53051  
55+
- Wildwood Highlands** ..... (262) 251-9000  
N78W17445 Wildwood Dr, Menomonee Falls WI 53051  
55+

**Mukwonago**

- BirchRock Apartments**..... (262) 363-9009  
280 Birchrock Way, Mukwonago WI 53149  
55+
- BirchRock Corner** ..... (262) 363-9998  
210 McDivitt Lane, Mukwonago WI 53149  
55+
- Lakeview Terrace** ..... (608) 308-4214  
309 & 315 Gibson St, Mukwonago WI 53149  
62+ or with disabilities

**Muskego**

**ProHealth Care Regency Senior Comm..... (262) 679-0888**  
W181S8540 Lodge Blvd, Muskego WI 53150  
55+

**Steeple View ..... (414) 525-5500**  
12455 W Janesville Rd, Muskego WI 53150  
55+

**Stoney Creek Adult Community ..... (414) 422-4686**  
S69W14142 Tess Corners Dr, Muskego WI 53150  
55+

**Tudor Oaks ..... (414) 529-0100**  
S77W12929 McShane Dr, Muskego WI 53150  
62+

**Woodview Senior Apartments ..... (262) 679-7644**  
S87W18193 Woods Rd, Muskego WI 53150  
55+

**New Berlin**

**Deer Creek Village..... (262) 641-9410**  
3601 S 147 St, New Berlin WI 53151  
55+

**Heritage City Center Senior Apartments.....(262) 754-0081**  
14901 W Library Lane, New Berlin WI 53151  
55+

**High Ridge Manor..... (262) 789-9588**  
13445 West National Avenue, New Berlin WI 53151  
62+

**Parkwood Highlands Senior Apartments ..... (262) 821-5106**  
13800 W Park Central Blvd, New Berlin WI 53151  
55+

**ProHealth Care Regency Senior Community**  
..... (262) 789-1699  
13750 W National Ave, New Berlin WI 53151  
62+



**Oconomowoc**

- Berkshire-Oconomowoc ..... (262) 567-9001**  
210 S Main St, Oconomowoc WI 53066  
55+
  
- Lake Terrace/Shorehaven ..... (262) 567-8341**  
1380 W Wisconsin Ave, Oconomowoc WI 53066  
55+
  
- Oconomowoc School Apartments ..... (262) 354-0633**  
623 Summit Ave, Oconomowoc WI 53066
  
- Parkland Commons ..... (262) 567-8777**  
427 West 2<sup>nd</sup> Street, Oconomowoc WI 53066  
62+
  
- Wilkinson Manor ..... (262) 569-8196**  
919 East Summit Avenue, Oconomowoc WI 53066  
62+

**Pewaukee**

- Hawthorne Place Apartments ..... (262) 691-8899**  
1105 Hawthorne Place, Pewaukee WI 53072  
55+
  
- Kirkland Crossings..... (262) 695-5800**  
700 Quinlan Dr, Pewaukee WI 53072  
55+
  
- Quail Pointe ..... (262) 695-9200**  
1088 Quail Ct, Pewaukee WI 53072  
50+
  
- The Silvernail Senior Apartments ..... (262) 896-2100**  
2451 Silvernail Rd, Pewaukee WI 53072  
55+

**Sussex**

- Stonegate ..... (262) 820-0911**  
N68 W24955 Stonegate Ct, Sussex WI 53089

**Sussex Mill Apartments** ..... (262) 820-1118  
W240 N6345 Maple Ave, Sussex WI 53089  
55+

**Waukesha**

**Avalon Square** ..... (262) 446-9300  
222 Park Pl, Waukesha WI 53186  
62+

**Berkshire at Kensington** ..... (262) 548-1449  
1800 Kensington Dr, Waukesha WI 53188  
55+

**Berkshire-Sunset**..... (262) 548-0131  
S30 W24890 Sunset Dr, Waukesha WI 53189  
55+

**Brookfield Highlands Senior Apartments**..... (262) 798-9898  
20825 George Hunt Circle Suite 712, Waukesha WI 53186  
55+

**Highlands South Apartments** ..... (262) 347-0690  
1505 Big Bend Rd, Waukesha WI 53189

**Hillcrest Park Senior Apartments**..... (262) 548-8898  
1802 Shepherd Ct (office location), Waukesha WI 53186  
55+

**Main Street Plaza Apartments** ..... (262) 547-0818  
234 W Main St, Waukesha WI 53186

**Monterey & Hillcrest Apartments** ..... (262) 549-1212  
2725 N University Dr, Waukesha WI 53188

**Morningside Hills Apartments**..... (262) 542-4515  
309 Sheffield Rd, Waukesha WI 53186  
All Ages

**Mountain Village Apartments** ..... (262) 547-9802  
304 W North St Waukesha WI 53188  
All Ages

- P.a.D.D.S. at Moreland Grove** ..... (262) 549-2400  
 790 W Moreland Blvd #100, Waukesha WI 53188  
 55+
- Pine Point Apartments** ..... (262) 970-0248  
 156 S Grand Ave, Waukesha WI 53186
- River’s Edge Apartments** ..... (262) 547-4488  
 100 Corrina Blvd, Waukesha WI 53186, all ages.
- Summit Woods** ..... (262) 521-1388  
 2501 Summit Ave, Waukesha WI 53188  
 55+
- West Grove Apartments** ..... (262) 544-6900  
 2105 Kensington Dr, Waukesha WI 53188

**LOW INCOME / SUBSIDIZED HOUSING**

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available and their characteristics are unique to each project/building. The listings to follow are all project based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online, or contact the apartment complex directly.

**HUD (US Dept. of Housing and Urban Development)**  
 ..... (414) 297-3214  
[www.hud.gov](http://www.hud.gov)

**Waukesha Housing Authority**  
 600 Arcadian Ave, Waukesha WI 53186..... (262) 542-2262  
 ..... (877) 404-6818  
 Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: [www.whaonline.com](http://www.whaonline.com)

**WI Housing Search** ..... (877) 428-8844  
Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.  
[www.wihousingsearch.org/](http://www.wihousingsearch.org/)

**The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists and pet policies.**  
(Listed alphabetically by community)

**Butler**

**Hampton Regency Apartments** ..... (414) 271-4116  
12999 W Hampton Ave, Butler WI 53007  
62+  
[www.lowincomerentalsmilwaukee.com](http://www.lowincomerentalsmilwaukee.com)

**Delafield**

**Knoll Crest Apartments** ..... (262) 646-4457  
674 Division St, Delafield WI 53018  
[www.meridiangroupinc.net](http://www.meridiangroupinc.net)

**Eagle**

**Eagle Meadows** ..... (262) 965-2667  
201 N Parkview Dr, Eagle WI 53119  
62+ or with disabilities  
[eaglemeadowsliving@gmail.com](mailto:eaglemeadowsliving@gmail.com)

**Hartland**

**Breezewood Village I**..... (262) 367-2868  
400 Sunnyslope Dr, Hartland WI 53029  
62+ or with disabilities  
[www.cardinalcapital.us/home](http://www.cardinalcapital.us/home)

**Breezewood Village II**..... (262) 367-2868  
450 Sunnyslope Dr, Hartland WI 53029  
55+ or with disabilities  
[www.cardinalcapital.us/home](http://www.cardinalcapital.us/home)

**Menomonee Falls**

**Greenbrier Village Apartments ..... (414) 774-0153**  
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI  
53051  
[www.Bglein.com](http://www.Bglein.com)

**Messner Manor ..... (262) 251-6055**  
N90 W17421 St Francis Dr, Menomonee Falls WI 53051  
62+ or with disabilities  
[www.messnermanorapts.com](http://www.messnermanorapts.com)

**Mukwonago**

**Lakeview Terrace ..... (608) 308-4214**  
309 & 315 Gibson St, Mukwonago WI 53149  
62+ or with disabilities  
[www.wisconsinmanagement.com](http://www.wisconsinmanagement.com)

**New Berlin**

**High Ridge Manor ..... (262) 789-9588**  
13445 W National Ave, New Berlin WI 53151  
62+  
[www.Lsswis.org](http://www.Lsswis.org)

**Oconomowoc**

**Hickory View Commons Sr Apartments ..... (262) 367-1515**  
211 S Concord Rd, Oconomowoc WI 53066  
62+ or with disabilities  
[www.stonewoodcompanies.com](http://www.stonewoodcompanies.com)

**Jeffworth Apartments ..... (262) 569-8196**  
519 S Worthington St, Oconomowoc WI 53066  
[www.wilkinson-manor.business.site](http://www.wilkinson-manor.business.site)

**Parkland Commons ..... (262) 567-8777**  
427 W 2<sup>nd</sup> St, Oconomowoc WI 53066  
62+ or with disabilities

**Wilkinson Manor ..... (262) 569-8196**  
919 E Summit Ave, Oconomowoc WI 53066  
62+ or with disabilities  
[www.wilkinson-manor.business.site](http://www.wilkinson-manor.business.site)

**Sussex**

- Bristol Court** ..... (262) 246-3623  
W246 N6500 Pewaukee Rd, Sussex 53089  
62+ or disability of any age with confirmed SSDI
  
- Stonegate**..... (262) 820-0911  
N68 W24955 Stonegate Ct, #101, Sussex WI 53089  
[www.stonegateapartmentliving.com](http://www.stonegateapartmentliving.com)

**Waukesha**

- Berkshire at Kensington** ..... (262) 548-1449  
1800 Kensington Dr, Waukesha WI 53188  
55+  
[www.berkshireseniorcommunities.com/kensington](http://www.berkshireseniorcommunities.com/kensington)
  
- East Terrace Apartments** ..... (262) 544-9757  
801 N East Ave, Waukesha WI 53186  
62+, wait list if under 62
  
- Hickory Communities**..... (414) 246-2304  
1219 S Grandview Blvd, Waukesha WI 53188  
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.
  
- Hillcrest Apartments** ..... (262) 549-1212  
1804 S Grand Ave, Waukesha WI 53186  
[www.hillcrest-wi.com](http://www.hillcrest-wi.com)
  
- La Casa Village I & II** ..... (262) 547-2856  
1431 & 1441 Big Bend Rd, Waukesha WI 53189  
[www.lacasadeesperanza.org/CommunityPrograms/Senior Housing](http://www.lacasadeesperanza.org/CommunityPrograms/SeniorHousing)
  
- River North Apartments** ..... (844) 231-8565  
134 W North St, Waukesha WI 53188  
Single persons only, efficiency apartment.
  
- Saratoga Heights**..... (262) 542-2262  
120 Corrina Blvd, Waukesha WI 53186  
Some units 62+  
[www.whaonline.com](http://www.whaonline.com)

- Senior House (Volunteers of America) ..... (262) 446-9144**  
 825 Pleasant St, Waukesha WI 53186  
[www.monroegroup.com/monroe-group-application.pdf](http://www.monroegroup.com/monroe-group-application.pdf)
- Sunset Apartments..... (262) 547-1829**  
 1528 Big Bend Rd, Waukesha WI 53189
- Sunset Heights Apartments..... (262) 240-9406**  
 1926 Madera St, Waukesha WI 53189  
 Some units 62+  
[www.metapts.com/Sunset#](http://www.metapts.com/Sunset#)
- Westwood Heights ..... (262) 547-6216**  
 1705 Elder St, Waukesha WI 53188
- Willow Park ..... (262) 548-9786**  
 1001-1021 Delafield St, Waukesha WI 53188  
 62+ or with disability

## **RESIDENTIAL CARE APARTMENT COMPLEXES**

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside.

Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas. This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- **Nursing Services:** Health monitoring, medication administration and medication management.
- **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

### **RCAC DIRECTORY**

For more information on RCAC directories and profiles (including citations), please visit: [www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)



**Brookfield**

**Congregational Home ..... (262) 781-0550**

**Congregational Home, Inc**  
3140 Lilly Road, Brookfield WI 53005  
Capacity: 28 Apartments

**Congregational Home ..... (262) 781-0550**

**Congregational Home, Inc**  
13900 W Burleigh Rd, Brookfield WI 53005  
Capacity: 29 Apartments

**Heritage Place..... (262) 782-1948**

**Capri Lifestyles, LLC**  
17560 W North Ave, Brookfield WI 53045  
Capacity: 50 Apartments

**ProHealth Care Regency Senior Cmty. .... (262) 780-0321**

**ProHealth Care, Inc**  
777 N Brookfield Rd, Brookfield WI 53045  
Capacity: 94 Apartments

**Dousman**

**Compass Point ..... (262) 965-7212**

**Wisconsin Masonic Home, Inc**  
365 Sunset Dr, Dousman WI 53118  
Capacity: 75 Apartments

**Elm Grove**

**Heritage Elm Grove ..... (262) 786-5800**

**Heritage Assisted Living, LLC**  
800 Wall Street, Elm Grove WI 53122  
Capacity: 20 Apartments

**Hartland**

**Heritage Lake Country ..... (262) 367-2975**

**HSL 15, LLC**  
2975 Village Square, Hartland WI 53029  
Capacity: 46 Apartments

**Matthews of Hartland ..... (262) 369-1870**

**Matthews Senior Housing, LLC**  
300 E North Shore Dr, Hartland WI 53029  
Capacity: 20 Apartments

**Menomonee Falls**

**The Arboretum V, LLC ..... (262) 253-0909**

**The Arboretum V, LLC**

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 95 Apartments

**Dickson Hollow ..... (262) 599-8301**

**PHW Menomonee Falls, Inc.**

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 42 Apartments

**Menomonee Place ..... (262) 255-4441**

**Tamarack Aid OPCO, LLC**

N84 W17147 Menomonee Ave, Menomonee Falls 53051

Capacity: 84 Apartments

**Mukwonago**

**Linden Ridge ..... (262) 363-6830**

**LindenGrove, Inc**

841 E Veterans Way, Mukwonago WI 53149

Capacity: 57 Apartments

**Muskego**

**ProHealth Care Regency Senior Comm..... (262) 679-0888**

**ProHealth Care, Inc**

W181 S8540 Lodge Blvd, Muskego WI 53150

Capacity: 96 Apartments

**Tudor Oaks ..... (414) 529-0100**

**American Baptist Homes of the Midwest**

S77 W12929 McShane Dr, Muskego WI 53150

Capacity: 83 Apartments

**New Berlin**

**Heritage At Deer Creek ..... (262) 789-6600**  
**Heritage At Deer Creek H2, LLC**  
3585 S 147<sup>th</sup> St, New Berlin WI 53151  
Capacity: 43 Apartments

**ProHealth Care Regency Senior Community New Berlin**  
**..... (262) 789-1699**  
**ProHealth Care, Inc**  
13750 W National Ave, New Berlin WI 53151  
Capacity: 128 Apartments

**Oconomowoc**

**Lake Country Landing..... (262) 567-4912**  
**FMG Operating Z, LLC**  
2255 N Stonehedge Trail, Oconomowoc WI 53066  
Capacity: 60 Apartments

**Lake Terrace Apartments East..... (262) 560-6913**  
**Lutheran Homes of Oconomowoc, Inc**  
1340 West Wisconsin Ave, Oconomowoc WI 53066  
Capacity: 30 Apartments

**Shorehaven Tower ..... (262) 567-8341**  
**Lutheran Homes of Oconomowoc, Inc**  
1305 W Wisconsin Ave, Oconomowoc WI 53066  
Capacity: 63 Apartments

**Wilkinson Woods V, LLC ..... (262) 567-1166**  
**Wilkinson Woods V, LLC**  
999 E Summit Ave, Oconomowoc WI 53066  
Capacity: 51 Apartments

**Pewaukee**

**Cecelia Place ..... (262) 695-6408**  
**Cecelia Senior Homes of West Allis**  
1061 Cecelia Dr, Pewaukee WI 53072  
Capacity: 57 Apartments

**Kirkland Crossings ..... (262) 695-5800**

**Presbyterian Homes Partners**

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 40 Apartments

**Matthews of Pewaukee ..... (262) 695-6413**

**Matthews Senior Housing, LLC**

1109 Cecilia Dr, Pewaukee WI 53072

Capacity: 26 Apartments

**Waukesha**

**Avalon Square ..... (262) 446-9300**

**Presbyterian Homes and Services**

222 Park Pl, Waukesha WI 53186

Capacity: 50 Apartments

**Linden Heights RCAC .....(262) 524-6400**

**LindenGrove, Inc**

427 N University Dr, Waukesha WI 53188

Capacity: 60 Apartments

**Oak Hill Terrace RCAC ..... (262) 548-1457**

**Oak Hill Terrace V, LLC**

1805 Kensington Dr, Waukesha WI 53188

Capacity: 35 Apartments

**Summit Woods ..... (262) 521-1388**

**Capri Lifestyles, LLC**

2501 Summit Ave, Waukesha WI 53188

Capacity: 52 Apartments

## **COMMUNITY BASED RESIDENTIAL FACILITY**

A **Community Based Residential Facility (CBRF)** is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Illness, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in a CBRF is 18 years old.

State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

**CBRF DIRECTORY**

For more information on CBRF directories and profiles (including citations), please visit:

[www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

**Brookfield**

**Auberge at Brookfield ..... (262) 641-9020**

**Welltower Tenant Group, LLC.**

1105 Davidson Road, Brookfield WI 53045

Capacity: 95      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Brookdale Brookfield Capitol Drive ..... (262) 781-5220**  
**Brookdale Senior Living Communities Inc.**  
15100 W Capitol Dr, Brookfield WI 53005  
Capacity: 24      Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Brookdale Brookfield AL..... (262) 789-7499**  
**BKD Brookdale Place of Brookfield LLC**  
660 Woelfel Rd, Brookfield WI 53045  
Capacity: 95      Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Physically Disabled

**Brookdale Brookfield MC ..... (262) 754-2761**  
**BKD Clare Bridge Place Brookfield LLC**  
685 Woelfel Rd, Brookfield WI 53045  
Capacity: 20      Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Heartis Village Brookfield.....(262) 232-6888**  
**Heartis Brookfield Partners LP**  
16100 N Greenfield Ave, Brookfield WI 53005  
Capacity: 151      Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Hillsdale Home..... (262) 628-9445**  
**NCOL Investments, Inc.**  
2310 Hillsdale Drive East, Brookfield WI 53005  
Capacity: 6      Class: CNA  
Specialty Programs: Developmental Disabilities, Emotional  
Disturbance/Mental Illness, Physically Disabled, Traumatic  
Brain Injury

**Lakewood Alzheimer's Special Care Center.(262) 373-0848**  
**Brookfield Care Group, LLC.**  
4065 N Calhoun Rd., Brookfield WI 53005  
Capacity: 66      Class: CNA  
Specialty Programs: Irreversible Alzheimer's/Dementia

**New Perspective Brookfield ..... (262) 827-9017**

**New Perspectives Fund 1, LLC.**

16720 W Greenfield Ave, Brookfield WI 53005

Capacity: 16                      Class: CNA

Specialty Programs: Advanced Age, Irreversible,  
Dementia/Alzheimer's

**New Perspectives Brookfield ..... (262) 821-1180**

**New Perspectives Fund 2, LLC.**

16690 W Greenfield Ave, Brookfield WI 53005

Capacity: 18                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Vesta Memory Care ..... (414) 234-5550**

**Vesta Memory Care, LLC.**

3965 Bradee Rd., Brookfield WI 53005

Capacity: 8                      Class: CNA

Specialty Programs: Irreversible Alzheimer's/Dementia

**Butler**

**Butler House ..... (262) 373-0245**

**Butler House LLC.**

12605 W Courtland Ave, Butler WI 53007

Capacity: 8                      Class: CNA

Specialty Programs: Advanced Aged, Developmental  
Disabilities, Physically Disabled, Traumatic Brain Injury

**Delafield**

**Rogers Memorial Hospital Delafield B ..... (262) 646-4411**

**Rogers Memorial Hospital**

W325 Oakwood Dr, Delafield WI 53018

Capacity: 16                      Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

**Twin Oaks Assisted Living ..... (262) 646-4146**

**Ivy Lane, LLC.**

N4 W31511 Twin Oaks Dr, Delafield WI 53018

Capacity: 8                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Physically Disabled



**Dousman**

**Cory Home ..... (262) 965-2050**

**Oconomowoc Developmental Training CI**

201/203 Cory Ave, Dousman WI 53118  
Capacity: 8                      Class: AA  
Specialty Programs: Developmentally Disabled

**Hanson House ..... (262) 569-5515**

**Prader Willi Homes of Oconomowoc LLC**

240 Wolf Dr, Dousman WI 53118  
Capacity: 14                      Class: CS  
Specialty Programs: Developmentally Disabled

**Lad Lake Cottage Unit..... (262) 965-2131**

**Lad Lake Inc**

W350 S1401 Waterville Rd, Dousman WI 53118  
Capacity: 16                      Class: AA  
Specialty Programs: Correctional Clients, Developmentally Disabled, Emotionally Disturbed/ Mental Illness

**Riverside Lodge ..... (262) 965-7397**

**Wisconsin Masonic Home, Inc.**

410 N Main St, Dousman WI 53118  
Capacity: 20                      Class: CNA  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Elm Grove**

**Heritage Of Elm Grove ..... (262) 786-5800**

**Heritage Assisted Living LLC**

800 Wall St, Elm Grove WI 53122  
Capacity: 89                      Class: CNA  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Sunrise Terrace ..... (262) 337-3386**

**Sunrise Terrace, LLC**

1820 Westmoor Terrace, Elm Grove WI 53122  
Capacity: 8                      Class: CS  
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

**Hartland**

**Bradford Home** ..... (262) 361-4670

**Prader Willi Homes of Oconomowoc LLC**

644 Bradford Way, Hartland WI 53029

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled

**Gate House** ..... (262) 367-0644

**Prader Willi Homes of Oconomowoc LLC**

123 Lawn St, Hartland WI 53029

Capacity: 16                      Class: AA

Specialty Programs: Developmentally Disabled

**Heritage Lake Country** ..... (262) 367-2975

**HSL 15, LLC**

2975 Village Square Dr, Hartland WI 53029

Capacity: 72                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer’s

**Hartland Place** ..... (262) 367-1311

**Heritage House of Hartland LLC**

444 Merton Ave, Hartland WI 53029

Capacity: 36                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer’s, Physically Disabled, Terminally Ill

**Hartland Terrace**

**Hartland Terrace II, LLC** ..... (262) 369-4391

327B North Ave, Hartland WI 53029

Capacity: 22                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer’s

**Menomonee Falls**

**The Arboretum V, LLC** ..... (262) 253-0909

**The Arboretum V, LLC**

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 78                      Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer’s

**Auberge at Oak Village ..... (262) 532-0800**

**Welltower Tenant Group, LLC.**

W128 N6900 Northfield Drive, Menomonee Falls WI 53051

Capacity: 56                      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Dickson Hollow ..... (262) 599-8300**

**PHW Menomonee Falls Inc.**

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 19                      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Hartfel House ..... (262) 251-1265**

**Step, Inc.**

N88 W17630 Christman Rd, Menomonee Falls WI 53051

Capacity: 8                      Class: AA

Specialty Program: Developmental Disabilities

**Heritage Court ..... (262) 781-6930**

**Heritage Assisted Living**

N48 W14250 Hampton Ave, Menomonee Falls WI 53051

Capacity: 36                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**HIL Hawthorne House ..... (262) 703-0544**

**Homes for Independent Living of WI, LLC**

N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051

Capacity: 8                      Class: CNA

Specialty Programs: Developmentally Disabled

**Riverview Village Senior Living ..... (262) 255-2557**

**Riverview Village Senior Living Inc.**

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48                      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Vista Pointe..... (262) 251-1976**

**Alisan Inc.**

W180 N8200 Town Hall Road, Menomonee Falls WI  
53051

Capacity: 25            Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill

**Vista Pointe II..... (262) 251-1231**

**Alisan Inc.**

W180 N8220 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26            Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill

**Vista Pointe III..... (262) 293-9423**

**Alisan Inc.**

W180 N8240 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26            Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill

**Mukwonago**

**Birchrock Castle..... (262) 363-9998**

**Birchrock Corners, LLC.**

210 McDivitt Ln, Mukwonago WI 53149

Capacity: 20            Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Emotional Disturbance/Mental  
Illness

**Brolen Meadows..... (262) 873-0034**

1340 Main St., Mukwonago WI 53149

Capacity: 20            Class: CNA

Specialty Programs: Advanced Aged, Emotional  
Disturbance/Mental Illness, Irreversible

Dementia/Alzheimer's, Physically Disabled

**LindenCourt Mukwonago..... (262) 363-6830**

**LindenGrove, Inc**

845 County Rd NN East, Mukwonago WI 53149

Capacity: 24            Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**Muskego**

**Caring Alternatives of Muskego ..... (414) 305-9533**

W182 S8320 Pioneer Dr., Muskego WI 53150

Capacity: 34            Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Heritage Muskego.....(414) 425-7155**

**HSL 16, LLC.**

S64 W13780 Janesville Rd., Muskego WI 53150

Capacity: 85            Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Terminally Ill

**Muskego CBRF ..... (414) 525-0307**

**Brotoloc South, Inc**

S68 W12699 Bristlecone Ln, Muskego WI 53150

Capacity: 6            Class: CNA

Specialty Programs: Advanced Age, Developmentally  
Disabled, Physically Disabled, Traumatic Brain Injury

**Muskego Nursing Home..... (262) 679-0246**

**Muskego Nursing Home, Inc**

S77 W18690 Janesville Rd, Muskego WI 53150

Capacity: 17            Class: CNA

Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Physically Disabled, Terminally Ill

**Tudor Oaks Windsor Gardens ..... (414) 529-0100**

**American Baptist Homes of the Midwest**

S77 W12929 McShane Dr, Muskego WI 53150

Capacity: 22            Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**New Berlin**

**Applewood New Berlin..... (262) 784-2550**

**Applewood Senior Living, Inc**

2900 S Moorland Rd, New Berlin WI 53151  
Capacity: 44            Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Autumn Leaf ..... (262) 785-0180**

**Autumn Leaf Assisted Living, LLC**

12850 W Euclid Ave, New Berlin WI 53151  
Capacity: 8            Class: CS  
Specialty Programs: Advanced Age, Developmentally  
Disabled, Irreversible Dementia/Alzheimer's

**CLE Rainbow Terrace ..... (262) 782-5777**

**Creative Living Environments, LLC**

15831 W Santa Rosa Blvd, New Berlin WI 53151  
Capacity: 8            Class: AS  
Specialty Programs: Advanced Age, Emotional  
Disturbance/Mental Illness, Irreversible  
Dementia/Alzheimer's, Physical Disabilities

**Elizabeth Residence New Berlin ..... (414) 858-4300**

**Richjon, LLC**

4461 S Sunny Slope Rd, New Berlin WI 53151  
Capacity: 30            Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Golden Oaks ..... (262) 544-1189**

**Frontida, Inc.**

21600 W Cleveland Ave, New Berlin WI 53146  
Capacity: 16            Class: AS  
Specialty Programs: Advanced Age, Emotional  
Disturbance/Mental Illness, Irreversible Dementia,  
Terminally Ill

**Grand Hills Castle..... (262) 347-4479**

**Castle Senior Living**

13050 W Cleveland Ave., New Berlin WI 53151

Capacity: 48                      Class: CNA

Specialty Programs: Advanced Aged, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill

**Heritage Court Deer Creek ..... (262) 789-6600**

**Heritage 2, LLC**

3585 S 147 St, New Berlin WI 53151

Capacity: 33                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**Linden Court New Berlin..... (262) 796-3660**

**LindenGrove Inc.**

13705 W Fieldpointe Drive, New Berlin WI 53151

Capacity: 49                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**Renaissance Memory Care of New Berlin.....(414) 791-9935**

**Renaissance Senior Living, LLC.**

21903 W National Ave., New Berlin WI 53146

Capacity: 8                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**Sky Residential Brookside..... (262) 821-1406**

**Sky Residential Services, Inc**

2405 S Brookside Pkwy, New Berlin WI 53151

Capacity: 8                      Class: CNA

Specialty Programs: Advanced Age, Alcohol/Drug

Dependent Developmental Disabilities, Emotional

Disturbance/Mental Illness, Irreversible

Dementia/Alzheimer's, Physical Disabilities, Terminally Ill,

Traumatic Brain Injury

**HIL Skyline House ..... (414) 235-3359**

**Homes for Independent Living of WI, LLC**

5265 S Skyline Dr, New Berlin WI 53151

Capacity: 6                      Class: CNA

Specialty Programs: Developmentally Disabled, Physically Disabled

**Victorian Castle ..... (262) 549-3130**

**Castle Senior Living, Inc**

19700 W Cleveland Ave, New Berlin WI 53146

Capacity: 8                      Class: CS

Specialty Programs: Advanced Age, Developmentally

Disabled, Emotional Disturbance/Mental Illness,

Irreversible Dementia/Alzheimer's, Physically Disabled,

Terminally Ill

**Oconomowoc**

**Andrew Home ..... (262) 468-0366**

**Prader Willi Homes of Oconomowoc LLC**

909 Old Tower Rd, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled

**Anthony Home ..... (262) 569-5501**

**Prader Willi Homes of Oconomowoc LLC**

1231 Blue Dahlia Rd, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled

**Austin Hall ..... (262) 569-5514**

**Oconomowoc Dev. Training Ctr of WI LLC**

36100 Genesee Lake Rd, Oconomowoc WI 53066

Capacity: 6                      Class: AA

Specialty Programs: Developmentally Disabled

**Azura Memory Care of Oconomowoc ..... (262) 567-4101**

**Azura Oconomowoc LLC**

540 E Forest St, Oconomowoc 53066

Capacity: 44                      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Casey House ..... (262) 569-5532**

**Oconomowoc Dev. Training Ctr of WI LLC**

36100 Genesee Lake Rd, Oconomowoc 53066

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled



**Curtis Hall ..... (262) 569-5536**

**Oconomowoc Dev. Training Ctr of WI LLC**

36100 Genesee Lake Rd, Oconomowoc WI 53066

Capacity: 7                      Class: AA

Specialty Programs: Developmentally Disabled

**Lang Home..... (262) 567-5835**

**Prader Willi Homes of Oconomowoc LLC**

1234 Newport Dr, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled

**OCD Center at Cedar Ridge ..... (262) 646-4411**

**Rogers Memorial Hospital Inc.**

3011 N Cedar Ridge Rd, Oconomowoc WI 53066

Capacity: 28                      Class: AA

Specialty Programs: Emotionally Disturbed, Mental Illness

**Prader-Willi Homes of Oconomowoc ..... (262) 569-5515**

36100 Genesee Lake Road, Oconomowoc WI 53066

Provides community based group home programs for adults with Prader-Willi Syndrome, plus consultative services and behavioral consultation services specific to the syndrome.

**Riverline Home ..... (262) 468-5095**

Prader Willi Homes of Oconomowoc

1314 N Riverline Dr, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled

**Rogers Mem. Hospital- Herrington Recovery Ctr**

..... (262) 646-4411

34700 Valley Rd, Oconomowoc WI 53066

Capacity: 20                      Class: AA

Specialty Programs: Alcohol/Drug Dependent

**Rogers Mem. Hospital- Turtle Pond Recovery Ctr**

..... (262) 646-4411

34700 Valley Rd, Oconomowoc WI 53066

Capacity: 33                      Class: AA

Specialty Programs: Emotionally Disturbed, Mental Illness

**Shorehaven Memory Care** ..... (262) 567-8341  
1305 W Wisconsin Ave, Oconomowoc WI 53066  
Capacity: 30            Class: CBRF  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**Stepping Stone** ..... (262) 569-4822  
**Prader Willi Homes of Oconomowoc WI LLC**  
700-702 Hickory Creek Dr, Oconomowoc WI 3066  
Capacity: 8            Class: CS  
Specialty Programs: Developmentally Disabled

**The View at Pine Ridge** ..... (262) 468-7711  
**Heritage Properties, Inc.**  
1010 Pine Ridge Ct, Oconomowoc WI 53066  
Capacity: 26            Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's

**The View at Pine Ridge II** ..... (262) 468-7711  
**Heritage Properties, Inc.**  
1030 Pine Ridge Ct, Oconomowoc WI 53066  
Capacity: 46            Class: CNA  
Specialty Programs: Advanced Aged, Irreversible,  
Dementia/Alzheimer's, Physically Disabled

**Pewaukee**

**Autumn Bay of Pewaukee** ..... (262) 691-9622  
**Autumn Bay, LLC**  
539 E Wisconsin Ave, Pewaukee WI 53072  
Capacity: 22            Class: CNA  
Specialty Programs: Advanced Age, Emotionally  
Disturbed/Mental Illness, Irreversible  
Dementia/Alzheimer's, Physically Disabled, Terminally Ill,  
Traumatic Brain Injury

**Arbor View Communities of Pewaukee..... (262) 691-7400**

**Arbor View Pewaukee, LLC**

W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072

Capacity: 27                      Class: CNA

Specialty Programs: Advanced Age, Irreversible Dementia/  
Alzheimer's, Physically Disabled, Terminally Ill

**Heritage Court Waukesha ..... (262) 542-3434**

**Heritage 13, LLC**

1831 Meadow Lane, Pewaukee WI 53072

Capacity: 38                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**HIL Crescent House ..... (262) 695-1105**

**Homes for Independent Living of WI, LLC**

W228 N4043 Crescent Dr, Pewaukee WI 53072

Capacity: 5                      Class: CS

Specialty Program: Developmentally Disabled

**HIL Deer Haven ..... (262) 695-7135**

**Homes for Independent Living of WI, LLC**

N26 W26286 Quail Hollow Rd, Pewaukee WI 53072

Capacity: 8                      Class: CNA

Specialty Program: Developmentally Disabled

**HIL Lakeview ..... (262) 691-4162**

**Homes for Independent Living of WI, LLC**

504 W Wisconsin Ave, Pewaukee WI 53072

Capacity: 8                      Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

**HIL Pewaukee House ..... (262) 691-3942**

**Homes for Independent Living of WI, LLC**

303 Oakton Ave, Pewaukee WI 53072

Capacity: 8                      Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

**Kirkland Crossings ..... (262) 695-5800**

**Presbyterian Homes Partners, Inc**

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 20      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Legacy Assisted Living..... (262) 696-8252**

**Legacy Assisted Living, LLC**

N26 W26511 College Ave, Pewaukee WI 53072

Capacity: 32      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled

**Lynnwood of Delafield ..... (262) 367-9677**

**Healthspan, Inc**

W302 N1632 Maple Ave, Pewaukee WI 53072

Capacity: 10      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled

**Matthews of Pewaukee CBRF..... (262) 695-6413**

**Matthews Senior Housing, LLC**

1109 Cecilia Dr, Pewaukee WI 53072

Capacity: 20      Class: CNA

Specialty Programs: Advanced Age, Developmentally  
Disabled, Irreversible Dementia/Alzheimer's, Physically

Disabled, Terminally Ill, Traumatic Brain Injury

**Sussex**

**Brookdale Sussex ..... (262) 820-0330**

**Brookdale Senior Living Communities, Inc**

W240 N6351 Maple Ave, Sussex WI 53089

Capacity: 20      Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**Waukesha**

**Avalon Square, Inc ..... (262) 547-6741**

**Avalon Square, Inc**

222 Park Place, Waukesha WI 53186

Capacity: 27            Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

**CCLS Madera St ..... (920) 261-1345**

**Creative Community Living Services, Inc**

1920 Madera St, Waukesha WI 53189

Capacity: 8            Class: CNA

Specialty Program: Developmentally Disabled

**CCLS Oakdale Drive ..... (262) 549-4348**

**Creative Community Living Services, Inc**

1606 Oakdale Dr, Waukesha WI 53186

Capacity: 8            Class: AA

Specialty Program: Developmentally Disabled

**CCLS Victoria Drive ..... (262) 549-9694**

**Creative Community Living Services, Inc**

1425 Victoria Dr, Waukesha WI 53186

Capacity: 8            Class: AA

Specialty Program: Developmentally Disabled

**CCLS Welsh Court ..... (262) 547-6267**

**Creative Community Living Services, Inc**

2704-2706 Welsh Ct, Waukesha WI 53188

Capacity: 8            Class: AA

Specialty Program: Developmentally Disabled

**Cephas Halfway House ..... (262) 549-9449**

**Lutheran Social Services of WI & Upper MI, Inc.**

325 Sentinel Drive, Waukesha WI 53186

Capacity: 14            Class: AA

Specialty Programs: Alcohol/Drug Dependent

**Creative Living Environ.- Clarion Manor..... (262) 798-1825**

**Creative Living Environments, LLC**

21325 Clarion Ln, Waukesha WI 53186

Capacity: 8                      Class: AS

Specialty Programs: Advanced Age, Emotional

Disturbance/ Mental Illness, Irreversible

Dementia/Alzheimer's, Physically Disabled

**D'ilana House ..... (262) 408-2102**

**Miloudi, Inc.**

W274 S4025 Timber Trail, Waukesha WI 53189

Capacity: 8                      Class: CS

Specialty Programs: Advanced Age, Developmentally

Disabled, Emotional Disturbance/Mental Illness,

Irreversible Dementia/ Alzheimer's

**Downing Home ..... (262) 424-9085**

**Prader Willi Homes of Oconomowoc LLC**

610 Downing Dr, Waukesha WI 53186

Capacity: 8                      Class: AA

Specialty Programs: Developmentally Disabled,

Emotionally Disturbed/Mental Illness, Irreversible

Dementia/Alzheimer's

**HIL Canaan ..... (262) 524-8467**

**Homes for Independent Living of WI, LLC**

443 Freeman Street, Waukesha WI 53189

Capacity: 5                      Class: CNA

Specialty Program: Emotionally Disturbed/Mental Illness

**HIL Fleetfoot ..... (262) 408-2811**

**Homes for Independent Living of WI, LLC**

1316-1318 Fleetfoot Dr, Waukesha WI 53186

Capacity: 8                      Class: AA

Specialty Program: Developmentally Disabled

**HIL Greenmeadow ..... (262) 490-0234**

**Homes for Independent Living of WI, LLC**

204 Greenmeadow Dr, Waukesha WI 53188

Capacity: 5                      Class: CNA

Specialty Program: Developmentally Disabled, Physically Disabled, Traumatic Brain Injury

**HIL Jordan House..... (262) 443-5060**

**Homes for Independent Living of WI LLC**

2165 Laura Ln, Waukesha WI 53186

Capacity: 8                      Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

**Linden Court Waukesha..... (262) 524-6400**

**LindenGrove, Inc**

2330 Michigan Ave, Waukesha WI 53188

Capacity: 24                      Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

**The Lodges at LindenGrove ..... (262) 797-6400**

**LindenGrove, Inc**

425 N University Dr., Waukesha WI 53188

Capacity: 20                      Class: CNA

Specialty Programs: Advanced Aged, Physically Disabled

**LSS Genesis Halfway House ..... (262) 544-0711**

**Lutheran Social Services of WI & Upper MI, Inc.**

1002 Motor Ave, Waukesha WI 53188

Capacity: 12                      Class: AA

Specialty Program: Alcohol/Drug Dependent

**Marion House..... (262) 547-0870**

**Volunteers of America Wisconsin**

401 S Prairie Ave, Waukesha WI 53186

Capacity: 8                      Class: CNA

Specialty Programs: Advanced Age, Correctional Clients, Developmentally Disabled, Emotionally Disturbed/ Mental Illness, Physically Disabled

**Mission Creek at Waukesha ..... (262) 896-8888**

**SL Waukesha, LLC**

3217 Fiddlers Creek Dr, Waukesha WI 53188  
Capacity: 97            Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Physically Disabled

**Oak Hill Terrace ..... (262) 548-1457**

**Oak Hill Terrace V, LLC**

1805 Kensington Dr, Waukesha WI 53188  
Capacity: 128            Class: CNA  
Specialty Programs: Advanced Age, Irreversible  
Dementia/Alzheimer's, Waiver Certified Independent CBRF  
Apts.

**Samson House ..... (414) 306-7007**

**Matt Talbot Recovery Services, Inc.**

611 N Grand Ave, Waukesha WI 53186  
Capacity: 8            Class: AA  
Specialty Programs: Emotionally Disturbed/Mental Illness

**St Coletta of WI Hydrite ..... (262) 408-2131**

**St Coletta of WI**

2309 Rustic Woods Court, Waukesha WI 53188  
Capacity: 8            Class: CNA  
Specialty Programs: Developmentally Disabled

**St Coletta of WI Norris ..... (262) 408-2170**

**St Coletta of WI**

405 Prairie Song Dr, Waukesha WI 53188  
Capacity: 8            Class: CNA  
Specialty Programs: Developmentally Disabled

**Summit House ..... (262) 832-0134**

**Volunteers of America WI**

910 Summit Ave, Waukesha WI 53188  
Capacity: 6            Class: AA  
Specialty Programs: Developmentally Disabled,  
Emotionally Disturbed/Mental Illness



**Summit House ..... (262) 832-0134**

**Volunteers of America WI**

910 Summit Ave, Waukesha WI 53188

Capacity: 6                      Class: A

Specialty Programs: Developmental Disabilities, Emotional Disturbance/Mental Illness

**ADULT FAMILY HOMES**

For persons who seek small congregate care settings, **Adult Family Homes** (AFHs) are designed to house up to four persons. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

**ADULT FAMILY HOME (AFH) DIRECTORY**

For more information on AFH directories and profiles (including citations), please visit:

[www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

**Brookfield**

**Marshall Home ..... (262) 439-9329**

2635 N 130<sup>th</sup> St, Brookfield WI 53005

Specialty Program: Developmentally Disabled

**Oak Haven of Brookfield ..... (414) 763-9742**

**Health Network of Wisconsin**

21850 Davidson Rd, Brookfield WI 53186

Specialty Program: Developmentally Disabled

**Staples Adult Family Home Lone Elm ..... (262) 794-3428**

**Staples Adult Family Home, LLC**

3955 Lone Elm Dr, Brookfield WI 53005

Specialty Program: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/ Alzheimer's, Physically Disabled

**Menomonee Falls**

**CHCS Elmwood Crossing AFH..... (262) 345-5186**

**Creative Health Care Solutions**

N81 W15279 Appleton Ave, Menomonee Falls WI 53051

Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

**Home Again Adult Family Care ..... (262) 252-5513**

**Home Again Adult Family Care, LLC**

W216 N5522 Adamdale Dr, Menomonee Falls WI 53051

Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness

**Liberty House 4 ..... (414) 943-9322**

**Liberty House 4, LLC**

N89 W15935 Cleveland Ave, Menomonee Falls WI 53051

Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's Physically Disabled, Traumatic Brain Injury

**Liberty House 5 ..... (414) 293-9345**

**Liberty House 5, LLC**

N62 W15681 Skyline Dr, Menomonee Falls WI 53051  
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

**Next Step in Residential Services Water ..... (262) 784-1840**

**Next Step in Residential Services, LLC**

W164 N9470 Water St, Menomonee Falls WI 53051  
Specialty Programs: Advanced Age, Developmentally Disabled Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

**New Berlin**

**Johannesen Adult Family Home ..... (262) 292-9127**

21400 Hidden Valley Dr, New Berlin WI 53146  
Specialty Programs: Developmentally Disabled

**Lavaun H Mueller ..... (262) 786-8234**

15190 W Fenway Dr, New Berlin WI 53151  
Specialty Program: Developmental Disabilities

**Margarets Place.....(414) 426-2600**

21530 W Lochleven Lane, New Berlin WI 53146  
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

**Oak Haven of New Berlin ..... (414) 763-5154**

**Health Network of Wisconsin**

1739 Craftsman Dr, New Berlin WI 53146  
Specialty Programs: Developmentally Disabled

**Oconomowoc**

**Bethesda Lutheran Comm. Happy Hollow .... (262) 354-0549**

**Bethesda Lutheran Communities, Inc**

55 Happy Hollow Lane, Oconomowoc WI 53066  
Specialty Programs: Developmentally Disabled

**Koller House** ..... (262) 490-3778  
N59 W39459 Laketon Ave, Oconomowoc WI 53066  
Specialty Programs: Developmentally Disabled, Traumatic  
Brain Injury

**Matt and Nancy Garcia**..... (262) 719-0498  
778 Byron Dr, Oconomowoc WI 53066  
Specialty Programs: Developmentally Disabled

**Pewaukee**

**Douang Phrasavath**..... (414) 379-9713  
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072  
Specialty Programs: Advanced Age, Developmentally  
Disabled, Physically Disabled, Irreversible  
Dementia/Alzheimer's

**HIL Crescent**.....(262) 695-1105  
W228 N4043 Crescent Drive, Pewaukee WI 53072  
Specialty Programs: Developmentally Disabled

**Meadowridge Homes** ..... (262) 750-9876  
**Meadowridge Homes, LLC**  
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072  
Specialty Programs: Developmentally Disabled

**Meadowridge Homes** ..... (262) 737-6005  
**Meadowridge Homes, LLC**  
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072  
Specialty Programs: Developmentally Disabled

**Waukesha**

**Booth House**.....(414) 847-1515  
903 Summit Ave, Waukesha WI 53188  
Specialty Programs: Ambulatory Home; Developmentally  
Disabled, Emotionally Disturbed/Mental Illness

**CCLS Oakdale 2**..... (262) 521-9860  
**Creative Community Living Services Inc.**  
1737 Oakdale Dr, Waukesha WI 53189  
Specialty Program: Developmental Disabilities

**CHCS Forest Haven AFH ..... (262) 345-5186**

**Creative Health Care Solutions, Inc**

S22 W22922 Broadway, Waukesha WI 53186

Specialty Programs: Developmentally Disabled,  
Emotionally Disabled/Mental Illness, Physically Disabled  
Traumatic Brain Injury

**CHCS Genesee Crossing AFH..... (262) 201-4247**

**Creative Health Care Solutions, Inc**

S31 W28969 West Sunset Dr, Waukesha WI 53189

Specialty Programs: Developmentally Disabled,  
Emotionally Disturbed/Mental Illness, Physically Disabled

**CHCS Maplewood Crossing AFH ..... (262) 408-5838**

**Creative Health Care Solutions, Inc.**

421 Century Oak Dr, Waukesha WI 53188

Specialty Programs: Developmentally Disabled,  
Emotionally Disturbed/Mental Illness, Physically Disabled,  
Traumatic Brain Injury

**CHCS Napa Crossing AFH ..... (262) 506-4544**

**Creative Health Care Solutions, Inc.**

2420 Napa Trail, Waukesha WI 53188

Specialty Programs: Advanced Age, Developmentally  
Disabled, Emotionally Disturbed/Mental Illness, Physically  
Disabled, Traumatic Brain Injury

**CHCS Oakwood Crossing AFH..... (262) 408-2466**

**Creative Health Solutions, Inc**

419 Century Oak Dr, Waukesha WI 53188

Specialty Programs: Developmentally Disabled,  
Emotionally Disabled/Mental Illness, Physically Disabled,  
Traumatic Brain Injury

**CHCS Sunset Crossing AFH..... (262) 982-6060**

**Creative Health Care Solutions**

S31 W28965 Sunset Dr, Waukesha WI 53189

Specialty Programs: Developmentally Disabled,  
Emotionally Disabled/Mental Illness, Physically Disabled,  
Traumatic Brain Injury

**Comfort Care Group Home ..... (414) 334-3497**  
2020 Chapman Drive, Waukesha, WI 53189  
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disabled/Mental illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

**Green Valley ..... (262) 574-5916**  
**Christian Familycare Homes, Inc**  
1128 Green Valley, Waukesha WI 53189  
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disabled/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

**HIL Greenway .....(262) 408-2441**  
**Homes for Independent Living of WI**  
1329 Greenway Terrace, Waukesha WI 53188  
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/ Mental Illness, Physically Disabled, Traumatic Brain Injury

**Kingdom Homes Cambridge ..... (262) 349-4513**  
**Kingdom Homes, LLC**  
201 Cambridge Ave, Waukesha WI 53188  
Specialty Programs: Advanced Age, Developmentally Disabled, Irreversible Dementia/Alzheimer's, Physically Disabled

**Kingdom Homes Cleveland ..... (262) 278-4021**  
**Kingdom Homes, LLC**  
1434 Cleveland Ave, Waukesha WI 53186  
Specialty Programs: Developmentally Disabled, Physically Disabled

**Kingdom Homes Swallow ..... (414) 801-9118**  
**Kingdom Homes, LLC**  
1246 Swallow Rd, Waukesha WI 53189  
Specialty Programs: Developmentally Disabled, Physically Disabled

**Manhattan ..... (262) 544-8266**

**Christian Familycare Homes, Inc**

2031 Manhattan Dr, Waukesha WI 53186

Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill, Traumatic Brain Injury.

**Michigan..... (262) 524-9836**

**Christian Familycare Homes, Inc**

1505 Michigan Ave, Waukesha WI 53188

Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/Alzheimer's, Physically Disabled, Terminally Ill, Traumatic Brain Injury

**Next Step in Resdntl. Svcs. Catherine..... (262) 349-9577**

**Next Step in Residential Services, LLC**

1132 Catherine St, Waukesha WI 53186

Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

**Next Step in Resdntl. Svcs. Crestwood..... (262) 784-1840**

**Next Step in Residential Services, LLC**

301 Crestwood Dr, Waukesha WI 53188

Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

**Richard's Place I Transitional Housing..... (262) 547-0640**

**Richard's Place, Inc**

1079 Whiterock Ave, Waukesha WI 53186

Specialty Programs (provided only to HIV+ clients): Alcohol/Drug Dependent, Emotionally Disturbed/Mental Illness, Physically Disabled, Terminally Ill

**Riley's House..... (414) 698-5461**

**Greco Homes, LLC**

1010 Oakland Ave, Waukesha WI 53186

Specialty Programs: Advanced Aged, Developmentally Disabled, Emotionally Disturbed/Mental Illness Irreversible Dementia/Alzheimer's, Physically Disabled, Traumatic Brain Injury

**St. Coletta of WI Blackhawk Trail I ..... (262) 446-3901**

**St. Coletta of Wisconsin, Inc**

1500 Blackhawk Trail, Waukesha WI 53186

Specialty Program: Developmentally Disabled

**St. Coletta of WI Blackhawk Trail II ..... (262) 446-6996**

**St. Coletta of Wisconsin, Inc**

1502 Blackhawk Trail, Waukesha WI 53186

Specialty Program: Developmentally Disabled

**St. Coletta of WI Grace Home AFH..... (262) 408-5738**

**St. Coletta of Wisconsin, Inc**

2812 Summit Ave, Waukesha WI 53188

Specialty Program: Developmentally Disabled

**St. Coletta of WI St. Julian AFH..... (262) 408-5761**

**St. Coletta of Wisconsin, Inc**

2812 Summit Ave, Waukesha WI 53188

Specialty Program: Developmentally Disabled

**Sunset View AFH..... (262) 968-3586**

W280 S3461 Townline Rd, Waukesha WI 53189

Specialty Programs: Advanced Aged, Irreversible Dementia/Alzheimer's, Physically Disabled

**Wright Stride LLC.....(414) 379-4207**

316 Harrison Avenue, Waukesha WI 53186

Specialty Programs: Developmentally Disabled



**NURSING HOMES**

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:

[www.dhs.wisconsin.gov/guide/cir.htm](http://www.dhs.wisconsin.gov/guide/cir.htm)

**Brookfield**

**Brookfield Rehab and Specialty Care ..... (262) 782-0230**  
**Five Star Quality Care- WI, LLC**  
18740 W Bluemound Rd, Brookfield WI 53045

**Care-Age of Brookfield..... (262) 821-3939**  
**Regency Terrace South, Inc**  
1755 N Barker Rd, Brookfield WI 53045

**Congregational Home ..... (262) 781-0550**  
**Congregational Home, Inc**  
13900 W Burleigh, Brookfield WI 53005

**Franciscan Woods..... (262) 785-1114**  
**Wheaton Fran Hlthcare- Terrace at St. Francis**  
19525 W North Ave, Brookfield WI 53045

**Delafield**

**Clearview Home..... (262) 646-3361**  
**Clearview Home Corporation**  
935 Main St., Delafield WI 53018

**Dousman**

**Masonic Center for Health & Rehab, Inc ..... (262) 965-7245**  
**Masonic Center for Health & Rehab, Inc**  
400 N Main St, Dousman WI 53118

**Menomonee Falls**

**LindenGrove- Menomonee Falls..... (262) 253-2700**  
**LindenGrove, Inc**  
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

**Menomonee Falls Health Care Center ..... (262) 255-1180**  
**NSH Menomonee, LLC**  
N84 W17049 Menomonee Ave, Menomonee Falls WI  
53051

**Mukwonago**

**LindenGrove- Mukwonago..... (262) 363-6830**

**LindenGrove, Inc**

837 County Rd NN E, Mukwonago WI 53149

**Muskego**

**Muskego Health Care Center ..... (262) 679-0246**

**Muskego Nursing Home Inc**

577 W18690 Janesville Rd, Muskego WI 53150

**Tudor Oaks Health Center ..... (414) 529-0100**

**American Baptist Homes of the Midwest**

577 W12929 McShane Dr, Muskego WI 53150

**New Berlin**

**LindenGrove- New Berlin..... (262) 796-3660**

13755 W Fieldpointe Dr, New Berlin WI 53151

Skilled Nursing and Rehabilitation Services

**Oconomowoc**

**Lake Country Health & Rehab Center..... (262) 567-4662**

**NSH Summit LLC**

2195 N Summit Village Way, Oconomowoc WI 53066

**Shorehaven Health & Rehabilitation Ctr..... (262) 567-8341**

**Lutheran Homes of Oconomowoc**

1305 W Wisconsin Ave, Oconomowoc WI 53066

**Waukesha**

**LindenGrove- Waukesha ..... (262) 524-6400**

**LindenGrove, Inc**

425 N University Dr, Waukesha WI 53188

**Crossroads Care Center of Pewaukee ..... (262) 523-0933**

N26 W23977 Watertown Rd, Waukesha WI 53188

**Virginia Health & Rehab Center ..... (262) 547-2123**

**Five Star Quality Care- WI LLC**

1451 Cleveland Ave, Waukesha WI 53186

**Kensington Care & Rehab. Center ..... (262) 548-1400**

1810 Kensington Dr, Waukesha WI 53188

## **INSURANCE**

### **HEALTH INSURANCE MARKETPLACE**

The Health Insurance Marketplace offers plans that cover essential health benefits, pre-existing conditions, and more.

..... (800) 318-2596

[www.healthcare.gov/](http://www.healthcare.gov/)

**Covering Wisconsin**..... (414) 270-4677

Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.

[www.coveringwi.org](http://www.coveringwi.org)

### **MEDICARE / MEDICAID / SOCIAL SECURITY ACCESS**

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Enrollment Services Center**..... (800) 291-2002

The Enrollment Specialist can help you see which Health Maintenance Organization (HMO) your doctors are with, enroll you in an HMO, change you to a different HMO or opt you out of the HMO

**Katie Beckett Program**..... (414) 345-6338

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.

[www.dhs.wisconsin.gov/kbp/index.htm](http://www.dhs.wisconsin.gov/kbp/index.htm)

**Medicare** ..... (800) 633-4227

..... (800) MEDICARE

[www.medicare.gov](http://www.medicare.gov)

**Title 19/Medicaid/BadgerCare**

**Forward Health-Member Services** ..... (800) 362-3002  
..... fax (855) 293-1822

**Moraine Lakes Consortium-Application** ..... (888) 446-1239  
[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Medigap Helpline (State of Wisconsin)**..... (800) 242-1060  
Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long Term Care. Information on Long Term Care Insurance available with no connection to any insurance company.  
[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

**Medigap Prescription Drug Helpline**..... (855) 677-2783

**Disability Rights WI – Drug Benefit Helpline**..... (800) 926-4862

**Office of the Commissioner of Insurance**..... (608) 266-3585  
PO Box 7873, Madison WI 53707-7873 ..... (800) 236-8517  
Street Address: 125 S Webster St, Madison WI 53703  
To make a complaint about your auto, life or private health insurance.  
[www.oci.wi.gov](http://www.oci.wi.gov)

**SeniorCare Customer Service Hotline**..... (800) 657-2038  
Prescription drugs for Wisconsin seniors  
[www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)

**Social Security Administration** ..... (800) 772-1213  
..... **Local (866) 220-7885**  
..... **Fax (1-833) 597-0052**  
To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI)  
[www.ssa.gov](http://www.ssa.gov)

## **LEGAL SERVICES**

### **FRAUD / IDENTITY THEFT**

**Consumer Financial Protections Bureau ..... 1-855-411-2372**  
[www.consumerfinance.gov](http://www.consumerfinance.gov)

**Department of Agriculture, Trade & Consumer Protection,  
Bureau of Consumer Protection..... (800) 422-7128**

**Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.

[www.datcp.wi.gov](http://www.datcp.wi.gov)

**Do Not Call Registry..... 1-888-382-1222**

Removes phone number from telemarketing calls

[www.donotcall.gov](http://www.donotcall.gov)

**Federal Trade Commision Hotline ..... (877) 382-4357**

To report on fraud, identity theft, or unfair or deceptive business practices.

[www.ftc.gov/](http://www.ftc.gov/)

**Financial Industry Regulatory Authority**

**Securities Helpline for Seniors..... 1-844-574-3577**

[www.finra.org/investors/have-problem](http://www.finra.org/investors/have-problem)

**Free Credit Report..... 1-877-322-8228**

[www.annualcreditreport.com](http://www.annualcreditreport.com) (one per year)

**James Place..... (262) 544-9472**

129 W Broadway, Waukesha WI 53186

A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.

[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**Legal Action of Wisconsin: Elder Rights Project** ..... (414) 278-7722  
230 W Wells Street, Milwaukee WI 53203  
Provides free, statewide legal aid to elder abuse victims.  
[www.legalaction.org/services/elder-rights-project](http://www.legalaction.org/services/elder-rights-project)

**Securities and Exchange Commission**..... (800) 732-0330

**US Department of Health & Human Services**  
**Medicare Fraud Hotline**..... (800) 633-4227  
To report potential fraud, waste, abuse and mismanagement in  
Dept. of Health & Human Services' programs.  
[www.oig.hhs.gov/fraud/report-fraud/](http://www.oig.hhs.gov/fraud/report-fraud/)

**US Social Security Admin. Fraud Hotline**..... (800) 269-0271  
To report potential fraud, waste or abuse of Social Security.  
Office of the Inspector General, Social Security Administration.  
[www.oig.ssa.gov/report](http://www.oig.ssa.gov/report)

**Waukesha County Sheriff's Department** ..... (262) 446-5070

**Wisconsin Elder Abuse Hotline** ..... 1-800-488-3780

**GUARDIANSHIP SERVICES**

**EasterSeals Southeast Wisconsin**  
**Guardianship Services**..... (414) 449-4444  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Guardianship Support Center (GWAAR)** ..... (855) 409-9410  
[www.gwaar.org/guardianship-resources](http://www.gwaar.org/guardianship-resources)

**MD Advocacy Services, Inc.**..... (262) 349-9268  
PO Box 736, Waukesha WI 53187  
Corporate Guardianship and Representative services  
[mdadvocacy@wi.rr.com](mailto:mdadvocacy@wi.rr.com)

**Supportive Community Services** ..... (414) 226-5335  
620 S 76 St #140, Milwaukee WI 53214  
[www.scswi.org](http://www.scswi.org)

**LANDLORD / TENANT CONCERNS**

**Department of Agriculture, Trade & Consumer Protection,  
Bureau of Consumer Protection..... (800) 422-7128  
Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.  
[www.datcp.wi.gov](http://www.datcp.wi.gov)

**Mediation and Restorative Justice Center-WCS**

**Waukesha Center ..... (262) 544-1647**  
414 W Moreland Blvd Room 204, Waukesha WI 53188  
**Milwaukee Center ..... (414) 271-5464**  
3732 W Wisconsin Ave, #200, Milwaukee WI 53208  
A professional mediator to help resolve disputes: small claims, community problems, domestic problems, juvenile disputes, consumer/merchant/business, landlord/tenant, work place, victim/offender conference, civil cases.  
[www.wiscs.org/mediation.htm](http://www.wiscs.org/mediation.htm)

**LAW ENFORCEMENT**

**EMERGENCIES.....CALL 9-1-1**

**Non-Emergency:**

**Waukesha County:..... (262) 446-5070**  
Waukesha County Sheriff’s Department

**Village of:..... (262) 446-5070**  
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit, Sussex

**Town of:..... (262) 446-5070**  
Brookfield, Delafield, Eagle, Genesee, Genesee Depot, Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

**City of:..... (262) 446-5070**  
Brookfield, Delafield, New Berlin, Pewaukee

<b>Village of Elm Grove Police Dept</b> .....	<b>(262) 786-4141</b>
<b>Village of Mukwonago Police Dept</b> .....	<b>(262) 363-6435</b>
<b>Town of Mukwonago Police Dept</b> .....	<b>(262) 363-5188</b>
<b>City of Muskego Police Dept</b> .....	<b>(262) 679-4130</b>
<b>City of Oconomowoc Police Dept</b> .....	<b>(262) 567-4401</b>
<b>City of Waukesha Police Dept</b> .....	<b>(262) 524-3831</b>
<b>State Patrol Dispatch</b> .....	<b>(262) 785-4770</b>

**LEGAL ASSISTANCE**

**American Bar Association Commission on Law & Aging**  
 ..... **(202) 662-8690**  
[www.americanbar.org/groups.law\\_aging.html](http://www.americanbar.org/groups.law_aging.html)

**Coalition of Wisconsin Aging Groups** ..... **(608) 224-0606**  
 30 W Mifflin St., Madison WI 53718  
 ..... **(800) 366-2990**  
[www.cwaqwisconsin.org](http://www.cwaqwisconsin.org)

**Equal Employment Opportunity Commission ...** **(800) 669-3362**  
 To place a claim or discuss a claim ..... **(800) 669-4000**  
[www.eeoc.gov](http://www.eeoc.gov)

**Free Legal Answers**  
[www.wi.freelegalanswers.org](http://www.wi.freelegalanswers.org)

**Lawyer Referral & Information Service**  
**Waukesha County Bar Association** ..... **(414) 274-6768**  
[www.findmilwaukeeelawyers.org](http://www.findmilwaukeeelawyers.org)

**Legal Action of Wisconsin** ..... **(414) 278-7722**  
 ..... **TTY (800) 947-2529**  
 ..... **(888) 278-0633**  
 230 W Wells St Room 800, Milwaukee WI 53203  
 Legal advocacy services for Milwaukee and Waukesha  
 County.

**Legal Action- Elder Rights Project** ..... **(844) 614-5468**  
[www.legalaction.org](http://www.legalaction.org)

**Legal Advocacy Project** ..... **(262) 896-8243**  
 515 W Moreland Blvd G72, Waukesha WI 53188



**The Women’s Center**..... (262) 547-4600  
505 N East Ave, Waukesha WI 53186  
Service in obtaining restraining & harassment orders,  
advocacy with regard to domestic sexual and child abuse.

**Legal Services for Immigrants** .....(414) 643-8570 Ext 4414  
[www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm](http://www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm)

**Marquette Volunteer Legal Clinic**..... (414) 288-6912  
Marquette University Law School, P.O. Box 1881  
Milwaukee WI 53201  
[www.law.marquette.edu/mvlc/](http://www.law.marquette.edu/mvlc/)

**National Academy of Elder Law Attorneys, Inc**  
..... (703) 942-5711  
[www.naela.org](http://www.naela.org)

**US Citizenship and Immigration Services** ..... (800) 375-5283  
[www.uscis.gov](http://www.uscis.gov)

**Waukesha County Family Division** ..... (262) 548-7544  
515 W Moreland Blvd C112, Waukesha WI 53188  
Legal clinic, family only.  
[www.waukeshacounty.gov/familycourt](http://www.waukeshacounty.gov/familycourt)

## **TRUST ASSISTANCE**

**Life Navigators**.....(414) 774-6255  
7203 W Center St, Wauwatosa WI 53210  
Life Navigators’ mission is to improve the quality of life for  
individuals with developmental and related disabilities, their  
families, and the community through information, education,  
advocacy, and life planning services.  
[www.lifenavigators.org](http://www.lifenavigators.org)

**Wisconsin Pooled and Community Trusts (WisPACT)**  
 ..... (608) 268-6006  
 ..... (800) 236-4940  
 131 W Wilson St., Ste 300, Madison WI 53703  
 The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.  
[www.wispact.org](http://www.wispact.org)

**LOW INCOME MEDICAL SERVICES**

**Community Outreach Health Clinic** ..... (262) 257-3393  
 W180 N8085 Town Hall Rd, Menomonee Falls WI 53052  
**Cost:** \$10 donation. Tuesday and Thursday 5:00-8:00 pm

**Eagle’s Wing Free Clinic**.....(262) 385-9211  
 225 Eagle Lake Ave, Mukwonago WI 53149  
 First and third Thursday 5:00-8:00 pm; Second and fourth Thursday of each month. Call for appointment.  
[www.eagleswingfreeclinic.org](http://www.eagleswingfreeclinic.org)

**Lake Area Free Clinic**..... (262) 569-4990  
 856B Armour Rd, Oconomowoc WI 53066  
 Tuesday and Thursday 5:00-8:00 pm  
[www.lakeareafreeclinic.org](http://www.lakeareafreeclinic.org)

**St Joseph's Medical Clinic** ..... (262) 544-6777  
 826 N East Ave, Waukesha WI 53186  
 Low income uninsured medical.  
[www.sjmhc.net](http://www.sjmhc.net)

**Waukesha Community Health Center** ..... (262) 408-2530  
 Sixteenth Street Community Health Centers  
 309 E North Street, Waukesha WI 53188  
 Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.  
[www.sschc.org](http://www.sschc.org)

**Waukesha Family Practice Center** ..... (262) 548-6903  
210 NW Barstow #201, Waukesha WI 53188  
Nurse practitioners and resident physicians make house calls.  
Spanish available. Two home visits required.  
[www.waukeshafp.org](http://www.waukeshafp.org)

## **MEDICAL EQUIPMENT / SUPPLIES**

**101 Mobility of the Greater Milwaukee Area** ..... (262) 524-0900  
206 Enterprise Drive, Suite 100, Delafield WI 53018  
[www.101mobility.com/milwaukee](http://www.101mobility.com/milwaukee)

**Ability Independence** ..... (262) 697-9277  
6918 Sheridan Rd, Kenosha WI 53143  
Accessible design & modifications.  
[www.abilityindependence.com](http://www.abilityindependence.com)

**AbleData** ..... (844) 837-2869  
Information on assistive and rehab equipment.  
[www.abledata.acl.gov](http://www.abledata.acl.gov)

**AccessAbility Home Medical** ..... (877) 486-9900  
1995 E Norse Ave, Cudahy WI 53110  
Wheelchairs, scooters, and lift chairs.  
[www.hmestore.net](http://www.hmestore.net)

**Access Elevator** ..... (262) 784-8500  
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.  
  
[www.AllAboutAccess.com](http://www.AllAboutAccess.com)

**Access Mobility Vans** ..... (414) 727-2525  
Wheelchair van sales and service, and vehicle hand controls  
[www.accessmobilityvans.com](http://www.accessmobilityvans.com)

- ActiveForever** ..... (800) 377-8033  
 Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.  
[www.activeforever.com](http://www.activeforever.com)
- ActivStyle** ..... (800) 651-6223  
[www.activstyle.com](http://www.activstyle.com)
- Aids for Arthritis**..... (800) 654-0707  
[www.aidsforarthritis.com](http://www.aidsforarthritis.com)
- Assistive Technology Resource Center (AT)** ..... (800) 228-5457  
 For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.  
[www.uwstout.edu/svri/tech.cfm](http://www.uwstout.edu/svri/tech.cfm)
- Aurora At Home** ..... (800) 862-2201  
 Complete supply of home medical equipment with delivery, set up instruction and maintenance.  
[www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies](http://www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies)
- Center for Assistive Technology and Environmental Access (CATEA)** ..... (800) 726-9119  
[www.catea.gatech.edu](http://www.catea.gatech.edu)
- Discount Mobility Products LLC** ..... (414) 321-3500  
 8230 W Lincoln Ave, West Allis WI 53219  
 Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.  
[www.discountmobilityproducts.net/index.htm](http://www.discountmobilityproducts.net/index.htm)
- DiscountRamps.com** ..... (888) 651-3431  
[www.discountramps.com](http://www.discountramps.com)
- Dose Health LLC**.....(844) 300-6212  
[www.dosehealth.com](http://www.dosehealth.com)

- Group Medical Supply** ..... (952) 361-5480  
[www.groupmedicalsupply.com](http://www.groupmedicalsupply.com)
- Home Care Medical** ..... (262) 786-9870  
 ..... (800) 369-6939  
 5665 S Westridge Dr, #100, New Berlin WI 53151  
[www.homecaremedical.com](http://www.homecaremedical.com)
- Home Delivery Incontinence Supplies (HDIS) ....** (800) 269-4663  
[www.hdis.com](http://www.hdis.com)
- Independent Living Supplies, LLC** ..... (414) 329-3962  
 6100 W Bluemound Rd, Wauwatosa WI 53213 (877) 629-4357  
[www.ils-hme.com](http://www.ils-hme.com)
- J & B Medical Supply Co, Inc** ..... (800) 980-0047  
 Incontinence Supplies (Title 19).  
[www.jandbmedical.com](http://www.jandbmedical.com)
- MetroCare Home Medical & Rehab** ..... (262) 250-0820  
 ..... (800) 227-3820  
 9225 N 76 St, Milwaukee WI 53223  
[www.metrocarewi.com](http://www.metrocarewi.com)
- Miller Mobility Products, LLC** ..... (262) 549-4900  
 713 N Grandview, Waukesha WI 53188  
[www.millermobilityproducts.com](http://www.millermobilityproducts.com)
- Moreland Plaza Pharmacy** ..... (262) 542-4488  
 827 W Moreland Ave, Waukesha WI 53188
- National Seating and Mobility** ..... (866) 248-0756  
 12020 W Feerick St, Unit D, Wauwatosa WI 53222  
 Customized wheelchairs and adaptive seating systems.  
[www.nsm-seating.com](http://www.nsm-seating.com)
- On The Go Mobility** ..... (800) 601-7267  
 ..... (414) 228-7100  
 7289 N Teutonia Ave, Milwaukee WI 53209  
[www.onthegomobility.com](http://www.onthegomobility.com)

**Orbit Medical** ..... (414) 784-2072  
2925 S 160<sup>TH</sup>, New Berlin WI 53151  
Power wheelchairs.  
[www.orbitmedical.com](http://www.orbitmedical.com)

**Oxygen One, Inc**..... (262) 521-2202  
1900 Pewaukee Rd, Suite F, Waukesha WI 53188  
[www.oxygenone.com](http://www.oxygenone.com)

**Snore No More** ..... (414) 906-1655  
CPAP and oxygen supplies  
[www.snorenomorecpapstore.com](http://www.snorenomorecpapstore.com)

**ValuCare Pharmacy** ..... (262) 544-6622  
501 S. Grand Ave, Waukesha WI 53186

**MEDICAL EQUIPMENT LENDING PROGRAMS**

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

**IndependenceFirst** ..... (414) 731-7834  
892 Main St. Pewaukee WI 53072  
Call ahead to schedule appointment. Limited Hours.

**Katy's Kloset** ..... (262) 746-9034  
**A Service of Team Up With Families**  
404 Wilmont Dr, Unit D, Waukesha WI 53189  
Lending of assistive devices & medical equipment for children & adults.  
[www.teamupwithfamilies.org](http://www.teamupwithfamilies.org)

**Small Stones Wellness Center** ..... (414) 805-0998  
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Wauwatosa, Menomonee Falls, New Berlin, and West Bend  
[www.froedtert.com/cancer/small-stones](http://www.froedtert.com/cancer/small-stones)

## MEDICATION SETUP/DELIVERY

**Genoa Pharmacy** ..... (262) 955-8811

514 Riverview Ave, Waukesha WI 53188

Located within Waukesha County Human Services

Department

Service primarily Waukesha County Mental Health Clinic patients.

**Mallat's Homecare Pharmacy** ..... (262) 437-0031

N85 W15882 Appleton Ave., Menomonee Falls WI 53051

[www.mallattsltc.com/](http://www.mallattsltc.com/)

Bubble packing and delivery.

**Moreland Center Pharmacy** ..... (262) 544-5303

1111 Delafield St, Waukesha WI 53188

**Moreland Plaza Pharmacy** ..... (262) 542-4488

827 W. Moreland Blvd, Waukesha WI 53188

Bubble packing and delivery.

[www.morelandplazapharmacy.com](http://www.morelandplazapharmacy.com)

## MENTAL HEALTH / ALCOHOL & SUBSTANCE USE

### MENTAL HEALTH

**IMPACT 2-1-1** ..... 211

..... (866)-211-3380

Emotional support through supportive listening, crisis response, suicide prevention, and comprehensive information and referral to community resources. Services provided 24-hours a day, 7 days a week. Interpreter services available.

**Friendships Unlimited** ..... (262) 549-6123

412 North St, Waukesha WI 53186

Drop in recovery center for adults with mental illness. Open to Waukesha County residents only.

**Mental Health America** ..... (800) 969-6642

[www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)

**Mental Health America of Wisconsin..... (414) 276-3122**  
600 W Virginia #502, Milwaukee WI 53204  
Advocacy, education, information and service.  
[www.mhawisconsin.org](http://www.mhawisconsin.org)

**Mental Health Center-Waukesha County Department of Health and Human Services..... (262) 548-7950**  
1501 Airport Rd, Waukesha WI 53188  
**Inpatient services:** The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

**National Alliance on Mental Illness of Waukesha County (NAMI)..... (262) 524-8886**  
217 Wisconsin Ave, Suite 300, Waukesha WI 53186  
Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.  
[www.namiwaukesha.org](http://www.namiwaukesha.org)

**ProHealth Care Behavioral Health (262) 928-2396**  
721 American Ave #501, Waukesha WI 53188  
Emergency Referral and Assessment ..... (262) 928-4036  
Behavior is a primary concern. Psychiatry, psychotherapy and counseling services.  
[www.prohealthcare.org/medical-services/behavioral-mental-health/](http://www.prohealthcare.org/medical-services/behavioral-mental-health/)

**Rogers Memorial Hospital..... (262) 646-4411**  
34700 Valley Rd, Oconomowoc WI 53066  
Inpatient/outpatient mental health treatment.  
[www.rogersbh.org](http://www.rogersbh.org)



**Spring City Corner Clubhouse** ..... (262) 549-6460  
247 Wisconsin Ave, Waukesha WI 53186  
Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfying lives.

**Suicide Prevention Lifeline (National) ... (800) 273-TALK (8255)**  
[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Veterans Crisis Line** ..... (800) 273-8255, # 1  
[www.veteranscrisisline.net](http://www.veteranscrisisline.net)

**Waukesha County Department of Health & Human Services  
Mental Health & Substance Use Services**  
..... (262) 548-7666  
514 Riverview Ave, Waukesha WI 53188

**Outpatient Clinic:** Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

**Crisis Intervention:** Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or toll free 866-211-3380 for crisis intervention assistance.

**Inpatient Services:** The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.  
Located at 1501 Airport Road, Waukesha WI 53188

**Community Support Program (CSP):** Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person’s quality of life in the community. A case manager coordinates support services and assists in the management of the client’s mental illness.

**Treatment & Support Services Unit (TSSU):** A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

**Wisconsin Family Ties..... (800) 422-7145**  
16 North Carroll St, #230, Madison 53703  
For families with children and adolescents who have emotional, behavioral, and mental health disorders.  
[www.wifamilyties.org](http://www.wifamilyties.org)

## **ALCOHOL, DRUG AND OTHER ADDICTIONS**

**Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920**

..... **Business Line (262) 524-7921**

741 N Grand Ave, #300, Waukesha 53186

Assessment and referral, crisis intervention, and educational services in a confidential, non-threatening environment.

[www.arcouncil.net](http://www.arcouncil.net)

**Al-Anon Family Groups of SE Wisconsin..... (414) 257-2415**

Summit Place, 6737 W Washington St, #2125 (First Floor)

West Allis WI 53214

[www.alanon-wi.org](http://www.alanon-wi.org)

**Alcoholics Anonymous Central Office ..... (414) 771-9119**

7429 W Greenfield Ave, West Allis WI 53214

[www.aamilwaukee.com](http://www.aamilwaukee.com)

**LSS/Genesis Halfway House ..... (262) 544-0711**

1002 Motor Ave, Waukesha WI 53188

Residential services for alcohol and drug addiction.

**Meta House..... (414) 962-1200**

2625 N Weil St, Milwaukee WI 53212

Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families.

[www.metahouse.org](http://www.metahouse.org)

**ProHealth Care Behavioral Medicine Center ..... (262) 928-2396**

**Assessment and Referral (24 hours)..... (262) 928-4036**

721 American Ave #501, Waukesha WI 53188

24 hour assessment and referrals, psychiatry, psychotherapy and counseling services.

[www.prohealthcare.org](http://www.prohealthcare.org)

**Rogers Memorial Hospital ..... (262) 646-4411**

34700 Valley Rd, Oconomowoc WI 53066 ..... **(800) 767-4411**

Inpatient/outpatient substance use treatment program

[www.rogersbh.org](http://www.rogersbh.org)

**SALS Houses** ..... (262) 549-2121  
Sober, Alternative, Living, Spaces  
620 Maple Ave, Waukesha WI 53186  
Transitional sober living for men in recovery  
[www.salshouses.org](http://www.salshouses.org)

**Waukesha County Department of Health and Human Services,  
Mental Health & Substance Use Services** ..... (262) 548-7666  
514 Riverview Avenue Waukesha 53188  
**Outpatient Clinic:** provides mental health and substance use  
services to individuals of all ages including individual, group  
and family therapy, psychiatric evaluation, consultation and  
medication management, emergency mental health  
assessment and case management services. Contact the  
clinic intake worker Monday-Friday 8:00 am–4:30 pm to  
answer questions and help find the right services to meet your  
needs.

**Wisconsin Council on Problem Gambling, Inc ..** (920) 437-8888  
..... **Helpline (800) Gamble-5; (800) 426-2535**  
1585 Allouez Ave, Green Bay WI 54311  
[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)

**Women for Sobriety**  
Online forum  
[www.womenforsobriety.org](http://www.womenforsobriety.org)

**MOVING**

**1-800-GOT-JUNK?** ..... (800) GOT-JUNK  
..... (800) 468-5865  
Full service junk removal  
[www.1800gotjunk.com](http://www.1800gotjunk.com)

**Environment Solutions, LLC** ..... (800) 990-0346  
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup  
services.  
[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Premier Cleanout Specialists** ..... (262) 725-2370  
[www.premiercleanoutspecialistsllc.com](http://www.premiercleanoutspecialistsllc.com)

**Same Day Move** ..... **Colders (414) 476-1574, Ext 2289**  
333 S 108 St, Milwaukee WI 53214  
[www.samedaymove.com](http://www.samedaymove.com)

**Segues Senior Move Specialists** ..... **(262) 442-4200**  
W142 N9764 Amber Dr, Germantown WI 53022  
[www.segues.net](http://www.segues.net)

**Smart Moves** ..... **(414) 526-5242**  
11151 W Woodside Dr., Hales Corners WI 53130

**Two Men and a Truck “Movers Who Care”** ..... **(262) 695-2700**  
1291 Hickory St, Suite D, Pewaukee WI 53072  
5% senior discount Monday–Thursday  
[www.twomenandatruckwaukesha.com](http://www.twomenandatruckwaukesha.com)

**Universal Services** ..... **(262) 257-0250**  
Helping seniors make easy moves for over a decade. Call for free in-home evaluation.  
[www.universalserviceswi.com](http://www.universalserviceswi.com)

**PETS / WILDLIFE**

**Dog Parks:**

**Brookfield:**

**Mitchell Park Dog Exercise Area** ..... off leash  
Capital Drive (Hwy 190) and Barker Road

**Nashotah:**

**Nashotah Dog Park** ..... off leash  
W330N5113 County Hwy C

**Mukwonago:** ..... off-leash

**Mukwonago Dog Exercise Park**  
W325 S9925 Beulah Road

**Oconomowoc:**

**Roosevelt Park, Dog Exercise Area** ..... must be on leash  
Southern end of Roosevelt Park, 151 W Jefferson Street

**Waukesha:**

**Minooka Dog Exercise Area** ..... off leash  
1927 E Sunset Drive

**Waukesha Dog Run**..... off leash  
Comanche and MacArthur Roads

**Elmbrook Humane Society**..... **(262) 782-9261**

20950 Enterprise Ave, Brookfield WI 53045  
Pet adoption, pet care, lost and found pets, training classes,  
24-hour emergency road call service for sick or injured wildlife  
and stray animals for the City of Brookfield, Villages of Elm  
Grove, Chenequa, Nashotah, Village of Lannon and the Towns  
of Brookfield and Delafield. Safekeeping for animals at no  
charge for up to two weeks in situations of disaster and  
domestic abuse.

[www.ebhs.org](http://www.ebhs.org)

**Humane Animal Welfare Society of Waukesha County  
(HAWs)**..... **(262) 542-8851**

701 Northview Rd, Waukesha WI 53188  
Pet adoption, pet care, lost and found pets, training classes  
and consultations, educational tours and programs, and  
rescue of injured animals, spay/neuter services for low income  
residents and for feral cats.

[www.hawspets.org](http://www.hawspets.org)

**HAWs Safe Keep Program:** provides a temporary, short-term  
solution to the problem of pets being displaced, abandoned or  
relinquished due to emergency or home-related  
circumstances.

**Pet Alert**..... **HAWs (262) 542-8851**

Card allowing emergency responders to find important  
information about your pet, or details needed to make  
arrangements if you are unable to care for your pet. This  
product is a collaboration between the Humane Animal  
Welfare Society and the ADRC.

[www.hawspets.org/](http://www.hawspets.org/)

**Wildlife in Need Center, Inc.** ..... (262) 965-3090  
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066  
Cares for and treats injured wildlife, and provides educational services.  
[www.helpingwildlife.org](http://www.helpingwildlife.org)

**South Shore In-Home Pet Care, LLC**..... (414) 531-5789  
Vacation pet care and daily dog walks.  
[www.ssinhomepetcare.com](http://www.ssinhomepetcare.com)

## **PHYSICIAN SERVICES**

**Visiting Physicians Association**..... (414) 255-0300  
In-home & assisted living visits, no visits to hospitals or nursing homes  
2514 S 102 St, Suite 160, West Allis WI 53227  
[www.visitingphysicians.com](http://www.visitingphysicians.com)

**Village Primary Care Providers** ..... (262) 239-7070  
1111 Delafield St Suite 219, Waukesha WI 53188  
In-home & assisted living visits for medical checkups, wound care, and medications.  
[www.villagepcp.com](http://www.villagepcp.com)

## **PRIVATE CARE MANAGEMENT**

**Amada Senior Care** ..... (262) 395-7928  
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005  
[www.amadamilwaukee.com/](http://www.amadamilwaukee.com/)

**By Your Side Care Management, LLC**..... (262) 246-2100  
PO Box 132 Jackson, WI 53037  
[www.byoursidecm.com](http://www.byoursidecm.com)

**Care Right, Inc.**..... (262) 422-3443  
[www.carerightinc.com](http://www.carerightinc.com)

**Christian Family Solutions Elder Care**..... (888) 685-9522  
W175 N11120 Stonewood Dr, Germantown WI 53022  
Care management, consultation and caregiving to older adults.  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**Dementia Support Specialist, LLC** ..... (262) 777-1178  
3234 N. 42nd St, Milwaukee WI 53216  
[www.wallsrichmondmanagement.com/services.html](http://www.wallsrichmondmanagement.com/services.html)

**Senior Planning Group, Inc** ..... (262) 670-8888  
125 N. Executive Dr, Suite 210, Brookfield WI 53005  
Social, legal and financial issues of aging.  
[www.seniorplanninginc.com](http://www.seniorplanninginc.com)

**Stowell Associates**..... (262) 521-3016  
N19 W24075 Riverwood Dr., Waukesha WI 53188  
Care management, consultation and caregiving to older adults  
and adults with disabilities.  
[www.caremanagedhomecare.com](http://www.caremanagedhomecare.com)

**Treland Care Management LLC**.....(414) 581-3481  
1122 Windsor Drive, Waukesha WI 53186

**PUBLIC HEALTH**

**Centers for Disease Control and Prevention (CDC)**  
..... (800) 232-4636  
..... TTY (262) 896-8234  
CDC works to protect America from health, safety, and  
security threats, both foreign and in the U.S. The CDC fights  
disease and supports communities and citizens to do the  
same.  
[www.cdc.gov/](http://www.cdc.gov/)

**Statewide Poison Center/Children’s Hospital** .... (800) 222-1222  
..... TTY (414) 266-2542



**Waukesha County Public Health Center..... (262) 896-8430**  
..... **(800) 540-3620**  
..... **TTY (262) 896-8234**

514 Riverview Avenue, Waukesha WI 53188

The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.

Public Health Nurses provide the following preventative health services: communicable disease control; childhood, flu, and international travel immunization clinics; sexually transmitted infection clinics; case management for prenatal care coordination; child health case management, and the women, infant and children (WIC) program. Walk-in clinic services include: Immunizations, lead, glucose, cholesterol and blood pressure screenings, head lice checks, medication & nutrition counseling; pregnancy testing and tuberculosis skin tests. Call for program details and/or appointment. Some fees may apply.

[www.waukeshacounty.gov/publichealth](http://www.waukeshacounty.gov/publichealth)

**Wisconsin Department of Health Services ..... (608) 266-1865**  
..... **TTY (800) 947-3529**

1 West Wilson Street, Madison, WI 53703

DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.

[www.dhs.wisconsin.gov/](http://www.dhs.wisconsin.gov/)

## **PUBLICLY FUNDED LONG TERM CARE PROGRAMS**

### **General information:**

Many people need help accomplishing activities of daily living and caring for their health due to frailties of aging or an intellectual developmental or physical disability. This help, referred to as long-term care, includes many different services, such as personal care, housekeeping or nursing. Long-term care is provided in people's homes, in small and large residential care facilities or group homes, in nursing facilities, and in the workplace.

Publicly funded long-term care programs are designed to provide cost-effective, comprehensive, and flexible long-term care that will foster consumers' independence and quality of life, while recognizing the need for interdependence and support. These programs were developed to improve the cost-effective coordination of long-term care services by creating flexible benefits that include a large number of health and long-term care services that otherwise would be available through separate programs. In order to assure access to services, the State of Wisconsin contracts with Managed Care Organizations (MCOs) which develop and manage a comprehensive network of long-term care services and support, either through contracts with providers, or by direct service provision by MCO employees. MCOs are responsible for assuring and continually improving the quality of care and services consumers receive. Individuals participating in any of the publicly funded long term care programs may be required to pay a cost share as part of their eligibility requirements.

Anyone interested in learning more about options for their long-term care needs should contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372. Website: [www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

Publicly funded long-term care programs serve adults with physical disabilities, adults with developmental disabilities and frail elders, with the specific goals of:

- o Giving people better choices about where they live and what kinds of services and supports they may receive to meet their needs
- o Improving access to services
- o Improving quality through a focus on health and social outcomes
- o Creating a cost-effective system for the future

**Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:**

**For participants age 60 and up:**

**Wisconsin Board on Aging and Long Term Care**

..... (800) 815-0015  
1402 Pankratz St, Suite 111, Madison WI 53704  
[www.longtermcare.wi.gov/](http://www.longtermcare.wi.gov/)

**Regional Ombudsman**

**Patti Noble:** Email: [patricia.noble@wisconsin.gov](mailto:patricia.noble@wisconsin.gov)

**For participants age 18 – 59:**

**Disability Rights Wisconsin** ..... (414) 773-4646

..... (800) 928-8778  
6737 W Washington St. #3230, Milwaukee WI 53214  
[www.disabilityrightswi.org/](http://www.disabilityrightswi.org/)

## **FAMILY CARE**

The Family Care benefit is available through Managed Care Organizations (MCOs). Waukesha County offers a choice of three MCOs: **Community Care, Inlusa** and **My Choice Wisconsin**. The MCOs serve adults in three primary target groups who have a long-term care condition expected to last for more than 90 days. The three Family Care target groups are:

1. Frail Older Adults (65 years or older)
2. Adults with Physical Disabilities (18 years or older)
3. Adults with Intellectual/Developmental Disabilities (18 years or older\*)

\*ADRCs and MCOs can begin planning for children with physical or intellectual/developmental disabilities prior to their 18<sup>th</sup> birthday.

**To be eligible** for Family Care an individual must fit in one of the three target groups, live in a Family Care county, and meet the financial and functional eligibility requirements. The Long Term Care Functional Screen determines functional eligibility. The screen assesses an individual's medical status and level of independence in activities of daily living. Medicaid-eligible individuals automatically meet the financial eligibility criteria for Family Care.

Once enrolled in Family Care, you will be assigned a care team consisting of a care manager and registered nurse. You and your team will develop an individual service plan that will focus on your long term care needs. This plan will then be coordinated by your Family Care team.

For more information about Family Care go to:  
[www.dhs.wisconsin.gov/lcicare/INDEX.HTM](http://www.dhs.wisconsin.gov/lcicare/INDEX.HTM)

**FAMILY CARE PARTNERSHIP**

**Family Care Partnership** serves the same target groups described under Family Care. The Family Care Partnership option in Waukesha is offered by **Community Care** and **My Choice Wisconsin**. This option provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your complete social, personal and medical care needs are met. **Eligibility requirements** for Family Care Partnership are the same as those under Family Care.

For more information about Family Care Partnership go to:  
[www.dhs.wisconsin.gov/wipartnership/index.htm](http://www.dhs.wisconsin.gov/wipartnership/index.htm)

**PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)**

The option of the PACE program through **Community Care**, is for individuals age 55 and up who also meet the **eligibility requirements** described under Family Care and Family Care Partnership. PACE is a nationally recognized model which provides a comprehensive program that fully integrates all Medicare and Medicaid covered institutional and community based services, including a full range of long term care and medical care. The interdisciplinary team is the same as listed under Family Care Partnership. PACE is an adult day centered model and includes coverage of many services including but not limited to dental, vision, hearing and foot care, home health services, transportation, caregiver respite, physical and occupational therapy, home delivered meals and end of life/palliative care.

For more information about PACE go to:  
[www.dhs.wisconsin.gov/publications/p0/p00088h.pdf](http://www.dhs.wisconsin.gov/publications/p0/p00088h.pdf)

**MANAGED CARE ORGANIZATIONS (MCOs)**

**Community Care, Inc** ..... (262) 953-8500  
..... (866) 992-6600  
1801 Dolphin Dr, Waukesha WI 53186  
[www.communitycareinc.org](http://www.communitycareinc.org)

**Inclusa** ..... (877) 622-6700  
2607 North Grandview Blvd., Suite 103, Waukesha WI 53188  
By appointment only  
[www.inclusa.org/](http://www.inclusa.org/)

**My Choice Wisconsin** ..... (414) 287-7600  
.....(877) 489-3814  
10201 W. Innovation Dr, Suite 100, Wauwatosa WI 53226  
[www.mychoicefamilycare.org](http://www.mychoicefamilycare.org)  
[www.carewisc.org](http://www.carewisc.org)

**IRIS (INCLUDE, RESPECT, I SELF DIRECT)**

IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in counties where Family Care operates with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the supportand services you need within the cost of your allocated budget (which is determined by the Long Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire, processes payroll, manages the amount of federal and state taxes to take out of your workers’ checks, and helps with other employer tasks.

For more information about IRIS:  
..... 1-888-515-IRIS (4747)  
Email: [dhsiris@wisconsin.gov](mailto:dhsiris@wisconsin.gov)  
[www.dhs.wisconsin.gov/iris/index.htm](http://www.dhs.wisconsin.gov/iris/index.htm)

**IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)**

**Advocates4U, LLC**..... (414) 755-2020  
..... (877) 739-2203  
11051 N Towne Square Rd., Mequon WI 53092  
[www.irisadvocates4u.org/](http://www.irisadvocates4u.org/)

**Connections** ..... (844) 520-1712  
6737 W. Washington St. Suite 2275, West Allis WI 53214  
[www.connectionswis.org](http://www.connectionswis.org)

**First Person Care Consultants** ..... (414) 336-2448  
6100 N. Baker Rd, Suite 100A, Glendale WI 53209  
[www.firstpersoncare.com](http://www.firstpersoncare.com)

**TMG**..... (608) 255-6441  
..... (844) 864-8987  
1 S. Pinckney St., Suite 320, Madison WI 53703  
[www.tmgwisconsin.com](http://www.tmgwisconsin.com)

**IRIS Fiscal Employment Agents (FEAs)**

**iLife Financial Management Services** ..... (888) 800-5599  
6100 N. Baker Rd, Suite 100A, Glendale WI 53209  
[www.ilifefms.com](http://www.ilifefms.com)

**GT Independence** ..... (877) 659-4500  
5150 N. Port Washington Rd. Suite 102. Milwaukee, WI 53217  
[www.gtindependence.com](http://www.gtindependence.com)

**Outreach Health Services** ..... (715) 494-9440  
204 E 3rd St. Suite 110. PO Box 945. Osceola, WI 54020  
[www.outreachhealth.com/wi](http://www.outreachhealth.com/wi)

**Premier Financial Management Services** ..... (855) 224-5810  
204 E 3rd St. Suite 110. PO Box 945. Osceola, WI 54020  
[www.premier-fms.com](http://www.premier-fms.com)

## RECREATION

**Adaptive Water Skiing** ..... (262) 720-7031  
**Kurt Roskopf**  
Wheelchair users, special needs and disabled/injured.

**ARCh (Association for the Rights of Citizens with handicaps)**  
..... (262) 542-9811  
419 Frederick St, Waukesha WI 53186  
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.  
[www.archchangeslives.org/](http://www.archchangeslives.org/)

**Art Links 333** .....ACAP (262) 521-1120  
333 W Main St, Waukesha WI 53186  
Music, drama, fiber arts, mosaics and computer art classes.  
[www.acapwaukesha.org](http://www.acapwaukesha.org)

**Blind Outdoor Leisure Development (BOLD)**..... (262) 605-8981  
[www.wisconsinbold.com](http://www.wisconsinbold.com)

**Charles Z Horwitz Planetarium**..... (262) 896-8423  
(Retzer Nature Center)  
S14W28167 Madison St, Waukesha WI 53188  
[www.waukeshaschools.com/planet](http://www.waukeshaschools.com/planet)

**Donna Lexa Community Art Centers, Inc.**..... (262) 521-2292  
247 Wisconsin Ave, Waukesha WI 53187  
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.  
[www.donnalexa.org](http://www.donnalexa.org)

**EasterSeals Southeast Wisconsin**..... (414) 449-4444  
Respite and recreation services. Adults 16 and older with disabilities.  
[www.eastersealswise.com](http://www.eastersealswise.com)



**Elmbrook Senior Adult Ministry ..... (262) 786-7051**  
777 S Barker Rd, Brookfield WI 53045  
Programs for older adults and adults with disabilities.  
[www.elmbrook.org](http://www.elmbrook.org)

**Express L.I.F.E. .... (414) 937-2100**  
(Sponsored by Milwaukee Center for Independence, MCFI)  
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.  
[www.mcfi.net/Express-LIFE.htm](http://www.mcfi.net/Express-LIFE.htm)

**Healing Harmonies Music Therapy ..... (262) 289-1022 ext 700**  
11711 West North Avenue, Wauwatosa WI 53226  
[www.hhmusictherapy.com](http://www.hhmusictherapy.com)

**Ingleside Hotel and Springs Water Park**  
..... (262) 970-5410  
2810 Golf Rd, Waukesha WI 53187  
Special Needs Swim, select Mondays 4-7:00 pm.  
[www.countryspringshotel.com](http://www.countryspringshotel.com)

**Lake Country Fine Arts School and Gallery ..... (262) 367-2900**  
112 W Capitol Dr, Hartland WI 53029  
Adaptive Clay Classes and art therapy, call for rates.  
[www.lakecountryfinearts.com](http://www.lakecountryfinearts.com)

**LifeStriders - Therapeutic Riding Center ..... (262) 565-6124**  
S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188  
Adults with special needs. Also in Spanish  
[www.lifestriders.org](http://www.lifestriders.org)

**Music Therapy Services of Waukesha County... (262) 367-6663**  
1125 James Dr, Hartland WI 53029  
[www.musictherapy.freesevers.com](http://www.musictherapy.freesevers.com)

**Retzer Nature Center ..... (262) 896-8007**  
S14W28167 Madison St, Waukesha WI 53188  
[www.waukeshacountyparks.gov](http://www.waukeshacountyparks.gov)

**Road Scholar**..... (800) 454-5768  
Travel and education programs.  
[www.roadscholar.org](http://www.roadscholar.org)

**Special Olympics WI and the Greater Milwaukee Area**  
..... (262) 241-7786  
..... (800) 924-5202  
10224 N Port Washington Rd, Mequon WI 53092  
Provides persons with intellectual disabilities year-round sports training and competition.  
[www.specialolympicswisconsin.org](http://www.specialolympicswisconsin.org)

**US Department of Agriculture- Forest Service .. (414) 297-3600**  
Regional office: 626 E Wisconsin Ave, Milwaukee WI 53202  
“Interagency Senior Pass” for ages (62+). Valid for the lifetime of the pass owner; cost \$80.

**Waukesha County Dept of Parks & Land Use .... (262) 548-7790**  
515 W Moreland Blvd, Waukesha WI 53188  
[www.waukeshacounty.gov/parks](http://www.waukeshacounty.gov/parks)

**Waukesha County Genealogical Society..... (262) 524-8683**  
Meetings are held the 4<sup>th</sup> Wednesday of the month at Southminster Presbyterian Church, 200 Richard Street, Waukesha WI 53189  
[www.waukcgs.blogspot.com](http://www.waukcgs.blogspot.com)

**Waukesha County Historical Society & Museum**  
..... (262) 521-2859  
101 W Main St, Waukesha WI 53186  
[www.waukeshacountymuseum.org](http://www.waukeshacountymuseum.org)

**Waukesha Parks, Recreation & Forestry Dept... (262) 524-3737**  
1900 Aviation Dr, Waukesha WI 53188  
**Schuetze Recreation Center**..... (262) 524-3714  
1120 Baxter St, Waukesha WI 53186  
**Senior Activity Coordinator**..... (262) 524-3712  
[www.ci.waukesha.wi.us/parks](http://www.ci.waukesha.wi.us/parks)

**Waukesha Senior Calendar**  
Helps seniors (55+) find out about community events.  
[www.waukeshaseniorcalendar.org](http://www.waukeshaseniorcalendar.org)

**Wisconsin Adaptive Sports Association.....(414) 430-6543**  
715 Talon Trail, Brookfield WI 53045  
Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.  
[www.wasa.org](http://www.wasa.org)

**Wisconsin State Parks – Wisconsin Dept of Natural Resources**  
Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.  
[www.dnr.wi.gov/topic/parks/camping/cabin.html](http://www.dnr.wi.gov/topic/parks/camping/cabin.html)

## **CAMPS**

**Camp Evergreen..... (920) 452-4221**  
2776 N 31<sup>st</sup> Place, Sheboygan WI 53083  
Adults and children with disabilities.  
[www.campevergreensheboygan.org](http://www.campevergreensheboygan.org)

**Camp LuWiSoMo..... (920) 622-3350**  
W5421 Aspen Rd, Wild Rose WI 54984  
Adults with intellectual and developmental disabilities.  
[www.luwisomo.org](http://www.luwisomo.org)

**Camp Pow Wow ..... (262) 542-9811**  
Office: 419 Frederick St, Waukesha WI 53186  
8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.  
[www.archchangeslives.org/](http://www.archchangeslives.org/)

**EasterSeals Southeast Wisconsin ..... (414) 449-4444**  
Camp for ages 7-21 with disabilities.  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Special Touch Ministries ..... (715) 258-2713**  
PO Box 25, Waupaca WI 54981  
Children & adults with intellectual & physical disabilities.  
[www.specialtouch.org](http://www.specialtouch.org)

**Wisconsin Badger Camp** ..... (608) 348-9689  
Children and adults with developmental disabilities.  
PO Box 723, Platteville WI 53818  
[www.badgercamp.org](http://www.badgercamp.org)

**Wisconsin Lions Camp** ..... (715) 677-4969  
Adults blind or visually impaired, adults deaf or hard of hearing, youth with mild cognitive disabilities, youth with Type 1 or Type 2 diabetes.  
[www.wisconsinlionscamp.com](http://www.wisconsinlionscamp.com)

**Wisconsin United Methodist Camps** ..... (608) 837-3388  
..... (877) 947-2267  
750 Windsor St, Ste 203, Sun Prairie WI 53590  
Adults with special needs. Held at Pine Lake in Westfield, WI.  
[www.wiumcamps.org](http://www.wiumcamps.org)

**SENIOR PROGRAMMING/FITNESS**

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

**Brookfield Senior Community Center** ..... (262) 796-6675  
2000 N Calhoun Rd, Brookfield WI 53005  
[www.ci.brookfield.wi.us](http://www.ci.brookfield.wi.us)

**Kettle Moraine Senior Center** ..... (262) 968-6300, Ext 5326  
Brandybrook Community Center  
S11W29980 Summit Ave, Waukesha WI 53188  
[www.kmsd.edu](http://www.kmsd.edu)

**Menomonee Falls Community/Senior Center** .... (262) 255-8460  
W152N8645 Margaret Road, Menomonee Falls WI 53051  
[www.fallsschools.org](http://www.fallsschools.org)

**Muskego Parks & Recreation Department** ..... (262) 679-4108  
W182S8200 Racine Ave, Muskego WI 53150  
[www.cityofmuskego.org](http://www.cityofmuskego.org)

**New Berlin Senior Citizen's Club** ..... (262) 785-2725  
14750 W Cleveland, New Berlin WI 53151  
[www.newberlin.org](http://www.newberlin.org)

**Oconomowoc Area Senior Center** ..... (262) 567-4288  
210 S Main St, Oconomowoc WI 53066  
[www.oconomowocseniors.org](http://www.oconomowocseniors.org)

**Shorehaven Center for Life Enrichment** ..... (262) 244-6592  
1306 W Wisconsin Ave, Oconomowoc WI 53066  
Information, guidance and encouragement for successful aging.  
[www.shorehavenliving.org](http://www.shorehavenliving.org)

**Silver Sneakers** ..... (866) 584-7389  
Health and fitness program designed for adults 65+ that is included with many medicare plans.  
[www.silversneakers.com](http://www.silversneakers.com)

**Sussex Civic Center** ..... (262) 246-5200  
N64 W23760 Main St, Sussex WI 53089  
[www.villagesussex.org](http://www.villagesussex.org)

**Three Pillars Wellness Connection** ..... (262) 965-7017  
400 North Main St, Dousman WI 53118  
Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults age 55 and up.  
[www.threepillars.org](http://www.threepillars.org)

**Waukesha Parks, Recreation & Forestry Dept ...** (262) 524-3737  
1900 Aviation Dr, Waukesha WI 53188

**Schuetze Recreation Center** ..... (262) 524-3714

**Senior Activity Coordinator** ..... (262) 524-3716

1120 Baxter St, Waukesha WI 53186  
[www.waukesha-wi.gov](http://www.waukesha-wi.gov)

**TRAVEL**

**Able Trek Tours** ..... (800) 205-6713  
PO Box 384, Reedsburg WI 53959  
Day trip and vacation opportunities for adults with special needs.  
[www.abletrektours.com](http://www.abletrektours.com)

**Adventures for L.I.F.E. Travel..... (414) 937-2100**

(Sponsored by Milwaukee Center for Independence, MCFI)

2020 W Wells St, Milwaukee WI 53233

Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.

[www.mcfi.net/LIFE-Programs.htm](http://www.mcfi.net/LIFE-Programs.htm)

**Going Beyond Travel ..... (262) 512-1252**

12024 N Wasaukee Rd, Mequon 53097

Trips, tours and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.

[www.goingbeyondtravel.com](http://www.goingbeyondtravel.com)

**Lamers Tour & Travel ..... (800) 832-0807, Ext 10927**

..... (920) 832-9922

1825 Novak Dr, Menasha, WI 54952

Special needs tours for adults with developmental disabilities.

[www.lamerstour.com](http://www.lamerstour.com)

**TSA Cares..... (855) 787-2227, #2**

A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.

[www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions](http://www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions)

**Ventures Travel, LLC ..... (866) 692-7400**

3600 Holly Lane N #95, Plymouth MN 55447

Supervised travel vacations for older teens and adults with disabilities.

[www.venturestravel.org](http://www.venturestravel.org)

## **WALKING TRAILS/PARKS**

### **Waukesha Parks**

- o Fox Brook, 2925 North Barker Rd, Brookfield
- o Fox Riverwalk, W264S4500 River Rd, Waukesha
- o Frame Park, 1240 Frame Park Dr, Waukesha
- o Menomonee, W220N7884 Town Line Rd, Menomonee Falls
- o Minooka, 1927 E Sunset Dr, Waukesha
- o Muskego, S83W20370 Janesville Rd, Muskego
- o Naga-Waukee, 651 State Road. 83, Hartland
- o Nashotah, W330N5113 County Road C, Nashotah
- o Retzer Nature Center, S14W28167 Madison St, Waukesha

### **Walking Trails**

- o Frame Park & Fox Riverwalk, Waukesha
- o Fox Brook Park walking trails, Brookfield
- o Fowler Lake walking trail, Oconomowoc
- o Bugline Recreational Trail, Menomonee Falls
- o Lake Country Recreation Trail- from Pewaukee to Oconomowoc.
- o Lime Kiln Trail, Menomonee Falls - Situated on the Menomonee River on Mill Road just south of Main Street and east of Appleton Avenue in the Village Centre.
- o New Berlin Trail- connects to Milw. Oak Leaf Bike Trail in Greenfield Park.

## **REPRESENTATIVE PAYEE SERVICES**

**Representative Payee Program.....(800) 772-1213**

**..... TTY (800) 325-0778**

A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.

[www.ssa.gov/payee](http://www.ssa.gov/payee)

**Equality Payee Services** ..... (414) 375-4760 ext. 1  
12605 W. North Ave, Suite 307, Brookfield WI 53005

**IndependenceFirst** ..... (414) 291-7520  
540 South 1<sup>st</sup> Street, Milwaukee WI 53204  
[www.independencefirst.org](http://www.independencefirst.org)

**iLIFE Financial Management Services**..... (414) 290-7813  
6100 North Baker Road, Glendale WI 53209  
[www.ilifefms.com](http://www.ilifefms.com)

**MD Advocacy Services, Inc.**..... (262) 349-9268  
PO Box 736, Waukesha WI 53187  
Corporate Guardianship and Representative services  
[mdadvocacy@wi.rr.com](mailto:mdadvocacy@wi.rr.com)

**My Personal Payee**.....(262) 951-0589  
405 S Grand Avenue, Waukesha WI 53186

**RESPIRE**

**Respite Care (Caregiver Assistance)**

Respite or relief time for a caregiver is possible when the individual who is being cared for is temporarily placed under someone else's care. This care can be short-term or occasional and is available in several forms: in-home care, adult day care or residential-based care. For details on these options and possible financial assistance, call the ADRC at (262) 548-7848. Camps and other recreational activities can also be another form of respite.

**Broadscope Disability Services** ..... (414) 329-4500  
6102 W Layton Ave, Greenfield WI 53220  
Serves a large community of people with diverse abilities, respite, employment, independent living and resources.  
[www.broadscope.org](http://www.broadscope.org)

**EasterSeals Southeast Wisconsin**..... (414) 449-4444  
222 S 114<sup>th</sup> Street, West Allis WI 53227  
Respite and recreation services. Adults 16 and older with disabilities.  
[www.eastersealswise.com](http://www.eastersealswise.com)



**Milwaukee Center for Independence (MCFI).....(414) 937-2035**  
2020 W Wells St, Milwaukee WI 53233  
[www.mcfi.net](http://www.mcfi.net)

**Paragon Community Services..... (262) 567-2080 ext 5956**  
6251 W Forest Home Ave, Milwaukee WI 53220  
**Paragon Activity Club**  
For children, adolescents, and young adults, ages 8-21. This club is available before and after school, during school breaks and holidays, and on Saturdays.  
[www.paragoncommunity.com](http://www.paragoncommunity.com)

**St Ann Center ..... (414) 977-5000**  
2801 East Morgan Ave, Milwaukee WI 53207  
Respite care provides temporary relief for caregivers from the continuous responsibility of caring for an individual with special needs (overnight).  
[www.stanncenter.org](http://www.stanncenter.org)

**Supportive Home Living Services, Inc..... (262) 544-0687**  
250 W Broadway #2, Waukesha WI 53186  
Non-medical support for individuals who need help in their homes due to injury, health problems, disabilities or old age.  
[www.supportivehomeservices.com](http://www.supportivehomeservices.com)

**SENIOR HOUSING PLACEMENT ASSISTANCE**

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

**A Place for Mom ..... (866) 223-3192**  
[www.aplaceformom.com](http://www.aplaceformom.com)

**Amada Senior Care ..... (262) 395-7928**  
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005  
[www.amadaseniorcare.com/milwaukee-senior-care/](http://www.amadaseniorcare.com/milwaukee-senior-care/)

**CarePatrol of Greater Milwaukee and Southeastern WI**  
..... (262) 223-6060  
[www.SEwisconsin.carepatrol.com](http://www.SEwisconsin.carepatrol.com)

**Oasis Senior Advisors** ..... (262) 287-9096  
[www.OasisSeniorAdvisors.com/milwaukee](http://www.OasisSeniorAdvisors.com/milwaukee)

**Senior Home Consultants** ..... (262) 617-4802  
**Muskego office** ..... (414) 403-5211  
[www.seniorhomeconsultants.com/](http://www.seniorhomeconsultants.com/)

**Senior Referrals** ..... (414) 325-3400  
4811 S 76 St, Greenfield WI 53220  
[www.seniorreferrals.com](http://www.seniorreferrals.com)

**Vesta Senior Network, LLC** ..... (414) 435-2655  
7830 W Wisconsin Ave, Wauwatosa WI 53213  
[www.vestaseniornetwork.com](http://www.vestaseniornetwork.com)

**SOCIAL SECURITY**

**Social Security** ..... (800) 772-1213  
..... **Local (866) 220-7885**  
local office: 707 N Grand Ave, Waukesha WI 53186  
[www.ssa.gov](http://www.ssa.gov)

**TAX ASSISTANCE**

**AARP Tax-Aide** ..... (888) 687-2277  
Free, volunteer-run tax counseling for seniors and low income taxpayers.  
[www.aarp.org](http://www.aarp.org)

**Internal Revenue Service** ..... (800) 829-1040  
[www.irs.gov](http://www.irs.gov)  
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you **(800) 906-9887**  
[www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers](http://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers)

**La Casa De Esperanza (VITAS) ..... (262) 832-1534**  
Free, volunteer-run tax counseling for seniors and low income taxpayers.  
[www.lacasadeesperanza.org/CommunityPrograms/IncomeTax Assistance](http://www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance)

## **TRANSPORTATION & DRIVING EVALUATIONS**

### **DRIVING EVALUATIONS**

**AARP Driver Safety Information Line ..... (888) 227-7669**  
Local course information.  
[www.aarp.org](http://www.aarp.org)

**Adaptive Driving Specialists ..... (414) 721-8636**  
4737 N Elkhart Ave, Whitefish Bay WI 53211  
Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.  
[www.adaptivedrivingspecialists.com](http://www.adaptivedrivingspecialists.com)

**Dementia and Driving Resource Center (Alzheimer's Assoc)**  
[www.alz.org/care/alzheimers-dementia-and-driving.asp](http://www.alz.org/care/alzheimers-dementia-and-driving.asp)

**Froedtert Health Community Memorial Hospital (262) 251-1001**  
**Pre-driving Assessment–PT/OT Department (262) 257-3080**  
NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

**ProHealth Care Driver Screening ..... (262) 928-2445**

ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.  
<http://www.prohealthcare.org/rehab-driver-screening-evaluation.aspx>

**Senior Driver Resource ..... (262) 210-3707**

A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.  
<http://seniordriverresource.com/>

**Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072**

[www.dot.wisconsin.gov](http://www.dot.wisconsin.gov)

**Bureau of Driver Services..... (608) 264-7447**

[www.dot.wisconsin.gov/drivers/contact.htm](http://www.dot.wisconsin.gov/drivers/contact.htm)

Forms and information also available at DMV service centers.

[www.dot.wi.gov](http://www.dot.wi.gov)

**SPECIALIZED TRANSPORTATION**

Programs subsidized through the ADRC of Waukesha County

**RideLine - Van service, up to entry door.**

**Application for Certification ..... (262) 548-7848**

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**RideLine Reservations..... (262) 650-1000**

Lift-equipped vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.

**Days/Hours:** 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.

**Cost:** Fare determined by origin, destination and ability to pay.

**Eligibility:** Waukesha County residents only. Individual must be non/limited driver, age 60 years and older, require the use of a mobility aid and/or do not have taxi service in their area OR persons age 18 –59 years who use a mobility aid AND submit appropriate disability designation form. Must be approved by the ADRC prior to reservation.

**Reservations:** At least 1 to 2 days advance notice required.

**Shared-Fare Taxi Program - Service – door to door**

Subsidized fares for registered riders with taxi card.

**Eligibility:** Waukesha County residents only. Individual must be a non/limited driver, 60 years of age or older OR non-driver, between ages 18-59 and submit appropriate disability designation form. Passenger must be able to enter or exit a car with little or no assistance. Trips within taxi service provider area. Must be approved by the ADRC prior to reservation.

**Cost:** Rates are determined by each individual taxi provider. Fare rates are subject to change without notice. Waukesha County ADRC subsidizes each fare at \$5.25 per one-way ride. A list of providers is available below.

**Application for Registration** ..... (262) 548-7848  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**4 Boomers** ..... (262) 224-9000

**Service Areas:** Delafield, Hartland, Nashotah, Merton, Pewaukee, Sussex

**Days/Hours:** Monday-Friday 8:00 am – 5:00 pm  
[www.4boomerstransport.com/](http://www.4boomerstransport.com/)

**A Quick Trip Transportation Service**.....(262) 565-0031

PO Box 2203, Waukesha WI 53187  
[www.AQTTS.com](http://www.AQTTS.com)

**Best Cab of Waukesha**..... (262) 549-6622

**Service Areas:** Within the City and Town of Waukesha  
**Days/Hours:** 24 hours/day, 7 days/week  
[www.bestcabcompany.com](http://www.bestcabcompany.com)

**Elmbrook Senior Taxi, Inc** ..... (262) 785-1200

**Service Areas:** City and Town of Brookfield, Butler, Elm Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-patient Center) **Days/Hours:** Monday-Friday 9:00 am–5:00 pm; last pickup 4:30 pm  
[www.elmbrookseniortaxi.org](http://www.elmbrookseniortaxi.org)

**Lake Country Cares Cab, Inc..... (262) 695-2670**  
**Service Areas:** Delafield, Hartland, Nashotah, parts of Merton and Pewaukee. **Days/Hours:** Monday–Friday 8:30 am-5:00 pm  
[www.lcccabs.com](http://www.lcccabs.com)

**Muskego Senior Taxi ..... (262) 679-4754**  
**Service Areas:** Muskego, some areas outside Muskego  
**Days/Hours:** Monday-Friday, 9:00 am–4:00 pm  
[www.muskegoseniortaxi.wordpress.com](http://www.muskegoseniortaxi.wordpress.com)

**New Berlin Senior Taxi ..... (262) 814-1611**  
**Service Areas:** City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers  
**Service Hours:** Monday-Friday 9am – 4:30pm; **Office Hours:** 9 am to 12 noon

**Oconomowoc Silver Streak, Inc..... (262) 567-6404**  
**Service Areas:** City and Town of Oconomowoc and Aurora Hospital- Summit  
**Days/Hours:** Monday-Friday 8:30 am–5:00 pm  
[www.oconosilverstreak.org](http://www.oconosilverstreak.org)

**Seniors on the Go (Mukwonago) ..... (262) 363-5700**  
**Service Areas:** City and Town of Mukwonago, Vernon, Big Bend and Eagle.  
**Days/Hours:** Monday-Friday 8:30 am–4:30 pm

**Shuttle**

Call for additional information

**Menomonee Falls Senior Shuttle Reservations . (262) 251-4230**  
Bus transportation within Village of Menomonee Falls  
**Days/Hours:** Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm; 1<sup>st</sup> Thurs to Brookfield Square 9:00 am –2:00 pm and Sundays 8:00 am-1:00 pm.  
**Eligibility:** Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.  
**Reservations:** 24 hour notice required.

**OTHER SPECIALIZED TRANSPORTATION SERVICES**

**Disabled American Veterans (DAV) Shuttle**

..... (414) 384-2000 Ext 41811  
..... (888) 469-6614, Ext 41811

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

**Go Riteway Connection** ..... (800) 236-5450  
..... (414) 570-5200

**Reservations:** 24-hour notice recommended.  
Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.  
[www.goriteway.com](http://www.goriteway.com)

**Eras Senior Network** ..... (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188  
Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. Cannot accommodate wheelchairs. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.  
[www.eraswaukesha.org/](http://www.eraswaukesha.org/)

**Mobility Transportation Specialists LLC** ..... (888) 474-6618

2711 Fox Hill Drive, Waukesha WI 53189  
Non-emergency medical transportation for patients who require specialized transportation.

**MTM--Reservations** ..... (866) 907-1493

Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

**ProHealth Care (PHC) Transportation Services . (262) 928-7618**

**(Waukesha and Oconomowoc Memorial Hospital/ProHealth Medical Group Clinics)**

725 American Ave, Waukesha 53188

**Last resort service** for clients using PHC medical & health care programs at Waukesha

Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics

**Days/Hours:** Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

**Eligibility:** Requests Screened. Service is only accessible through department or facility staff.

**Reservations:** 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

**Waukesha County Volunteer Trans Service..... (262) 548-7284**

514 Riverview Dr, Waukesha WI 53188

For clients of Waukesha County Health & Human Services.

[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

**Waukesha Metrolift**

**Certification:** for persons with disabilities ..... **(262) 524-3636**

**Reservations:** At least one day in advance ..... **(262) 524-3635**

212 E St Paul, Dr, Waukesha WI 53188

Curb to curb service for the City & Town of Waukesha; and  $\frac{3}{4}$  mile beyond fixed route.

**Days/Hours:** Monday-Friday 8:00 am-9:00 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm

[www.waukeshametro.org](http://www.waukeshametro.org)



**Waukesha Metro Transit** ..... (262) 524-3636  
 212 E St Paul Dr, Waukesha WI 53188  
 Fixed route system for persons able to use mass transit buses. Serves City & Town of Waukesha, with service to Brookfield Square and WCTC, Pewaukee. Buses are wheelchair accessible.  
**Days/Hours:** Monday-Friday 5:30 am-9:30 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm  
[www.waukeshametro.org](http://www.waukeshametro.org)

**Waukesha Metro Transit/ADA Paratransit-Parallel Corridor Certification/Applications** ..... (262) 524-3636  
**Reservations: Next day service** ..... (262) 650-7433  
 Door to door. Lift-equipped specialized transportation within a narrow corridor (approximately 1 mile either side of I-94 from the city of Waukesha to Lake Michigan).  
**Days/Hours:** Daily/ Monday–Friday 5:15 am-10:30 pm.  
**Eligibility:** Persons with disability who are eligible according to the ADA (for those unable to utilize mass transit).  
[www.waukeshametro.org](http://www.waukeshametro.org)

**Wisconsin Coach Lines** ..... (877) 324-7767  
 ..... (262) 542-8861  
 Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.  
[www.wisconsincoach.com](http://www.wisconsincoach.com)

**Private Pay Wheelchair Accessible Transportation**

**A1 Transport SE LLC Milwaukee**..... (414) 350-8581  
**Meda-Care Vans Pewaukee** ..... (262) 650-1000  
**NIB Transport Franklin** ..... (414) 659-7388  
**Personalized Transportation Service Hubertus**  
 ..... (262) 628-0189  
**Phoenix Transportation Brookfield**..... (262) 373-0165  
**Safeline Transportation Services Milwaukee** ..... (414) 313-6722  
**Tootl Transport**..... (414) 376-2222  
**Transtar Medical Transport Campbellsport**..... (800) 972-8080

**For additional Specialized Transportation providers:**  
Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

**WHEELCHAIR VANS-SALES & RENTALS**

**A&J Mobility** ..... (262) 623-6236  
..... 800) 517-1024  
3058 Helsan Dr, Richfield WI 53076  
Wheelchair accessible van rentals. Sells new or used vans,  
automotive adaptive equipment, lifts, hand-controls and  
vehicle accessibility conversions.  
[www.aandjmobility.com](http://www.aandjmobility.com)

**Mobility Works**..... (262) 574-0970  
..... (877) 275-4915  
N8W22195 Johnson Dr, Waukesha WI 53186  
Sells pre-owned vans, equipment, hand controls, lifts. Rents  
wheelchair accessible vehicles on a daily, weekly and  
monthly basis.  
[www.mobilityworks.com](http://www.mobilityworks.com)

**VETERAN SERVICES**

**Center for Veterans Issues** ..... (414) 345-4249  
741 N. Grand Ave, Waukesha WI 53186  
Assistance with homelessness/ housing issues and legal  
concerns.

**Milwaukee VA Medical Center** ..... (414) 384-2000  
5000 W. National Ave, Milwaukee WI 53295  
**Veterans Hospital Telephone Triage Nurse Advice Line**  
..... (414) 384-2000 #3

**U.S. Department of Veterans Affairs** ..... (800) 827-1000  
810 Vermont Ave, NW – Washington, DC 20420  
Concerns or complaints about services at VA facilities.  
[www.va.gov](http://www.va.gov)

**Veterans Crisis Line**..... (800) 273-8255, press 1

**Waukesha County Veterans' Services** ..... (262) 548-7732  
514 Riverview Ave #107, Waukesha WI 53188  
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.  
[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**Wisconsin Military Family Assistance Center**  
.....(800) 292-9464, Press 3  
..... (262) 542-5117  
311 Walton Ave, Waukesha WI 53186  
Provides resources and makes referrals to Veteran's agencies as well as those within the service member or family member's community as needed.  
[www.wisconsinmilitary.org](http://www.wisconsinmilitary.org)

**VOLUNTEER OPPORTUNITIES**

**Aging and Disability Resource Center (ADRC)**  
Volunteer Program Specialist ..... (262) 548-7848  
Call for information about opportunities.  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)  
[www.wcvolunteers.com](http://www.wcvolunteers.com)

**EasterSeals Southeast Wisconsin** ..... (262) 953-2215  
Volunteer opportunities  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Elmbrook Church** ..... (262) 786-7051  
777 S Barker Road, Brookfield WI 53045  
[www.elmbrook.org](http://www.elmbrook.org)

**Eras Senior Network, Inc** ..... (262) 549-3348  
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188  
**RSVP (Retired and Senior Volunteer Program)**  
[www.eraswaukesha.org/](http://www.eraswaukesha.org/)

**Hope Center..... (262) 549-8726**  
502 N East Ave, Waukesha WI 53186  
Clothing Shop; Day Center; donate, make and/or serve  
breakfast at 9:00 am, lunch at noon M-F, evening meal at  
5:30 pm M, W & F; Project Move; Green Power Garden  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**United Way of Greater Milwaukee & Waukesha County**  
..... (262) 547-8459  
1717 Paramount Dr, Waukesha WI 53186  
[www.unitedwaygmwc.org/home](http://www.unitedwaygmwc.org/home)

**Waukesha County Museum..... (262) 521-2859**  
101 W Main Street, Waukesha WI 53186  
[www.waukeshacountymuseum.org](http://www.waukeshacountymuseum.org)

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