

## Vision of CCS

- Meaningful participation of consumers and their recovery teams (families or other chosen support systems) as partners in the recovery process
- Active participation and consumer feedback through CCS Coordinating Committee
- Services focus on resilience, successful community living, and great life satisfaction
- Empowers consumers to lead their recovery journey by building skills and efficiently utilizing available resources, including natural supports, to achieve positive recovery outcomes
- Based upon assessment and use of available resources, services are comprehensive, culturally relevant, and strive to meet the needs of consumers, families, and communities.

**CCS takes a flexible,  
creative, evidence-based,  
and strength-based  
approach in  
service delivery.**



Waukesha County  
Department of Health and Human Services  
Clinical Services Division

Outpatient Mental Health  
and Substance Use Services Clinic  
514 Riverview Ave.  
Waukesha, WI 53188  
(262) 548-7666

Mental Health Center  
1501 Airport Rd.  
Waukesha, WI 53188  
(262) 548-7950

## Comprehensive Community Services (CCS)

*Community—based Mental Health and  
Substance Abuse Psychosocial Rehabilitation  
Services for consumers across the lifespan.*



Waukesha County  
Department of Health and Human Services  
Clinical Services Division

## CCS is different than traditional outpatient treatment.

It is designed to assist consumers whose mental health symptoms may impair their ability to participate in major life activities, such as school, work, socialization, and community living.

## Program Highlights

CCS is a Medicaid-funded community-based mental health program that provides psychosocial rehabilitation and treatment services for children and adults with mental health and/or substance abuse issues.

### Examples of Possible Services

- Service Facilitation
- Individual/Group Counseling
- Health Monitoring
- Peer Support
- Individual Skill Development
- Employment Support
- Symptom Management
- Recovery Education
- Coordination of Crisis Intervention

Services are determined individually through a strength-based assessment that considers consumer needs, preferences, and goals.

**CCS seeks to empower consumers to achieve their highest level of functioning, independence and recovery.**

## Program Steps

**MEETING & APPLICATION** Consumers and their parent/guardian, (if applicable), meet with a service facilitator to review the program. If all parties wish to pursue the program, an application is completed and submitted.

**ASSESSMENT** Within 30 days of application, additional meetings are scheduled for a functional screen and comprehensive assessment to determine eligibility and to identify strengths, needs, and priorities for services and treatment. A recovery team is identified. The recovery team is a group of people who play a significant role in the person's life. Examples include family members, treatment providers, mentors, educators, and advocates.

**RECOVERY PLAN** Within 30 days of application, the consumer's recovery team convenes to determine recovery goals. The service facilitator prepares a recovery plan. The plan outlines all the treatment and services that will be provided, including frequency and team members available.

**MONITOR & RE-EVALUATION** Services outlined in the recovery plan will continue to be coordinated by the service facilitator. Progress is re-evaluated at least every 6 months by a recovery team identified by the consumer.

**Recovery is based on your voice and your choice.**

## Program Eligibility

- A person of any age with mental health and/or substance abuse issues whose symptoms interfere with one of more major life activities, as identified by the CCS assessment.
- A person who has symptoms related to their mental health and/or substance abuse issues that require a variety of interventions to lessen the severity.
- A person who has a need for a more intensive delivery of services than traditional outpatient services.
- A person who wants and is willing to participate in services to assist with his/her continued recovery.
- A person who is a resident of Waukesha County.

## Program Access

Adults can refer themselves and parents/legal guardians can refer their child by calling the Waukesha County DHHS Outpatient Mental Health Clinic at (262) 548-7666.