



**Public Health**  
Prevent. Promote. Protect.

**Waukesha County Public Health**



# Waukesha County Public Health Annual Report 2023



Waukesha County Public Health is a Division of  
Waukesha County Health & Human  
Services Department

# Contents

## Cover Picture:

The Waukesha County Breastfeeding Coalition event, August 23, 2023, brought community members together to celebrate National Breastfeeding Month and the resources available to families in Waukesha County.

## Picture below:

Public Health staff celebrate being designated a Level III health department.

- 1 Letter from the Public Health Manager & Health Officer
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***The mission of the Waukesha County Public Health Division is to champion innovative programs and partnerships to foster optimal health and well-being for our community.***



# A Letter From the Health Officer



Ben Jones, 2024

**Benjamin Jones**  
Public Health Manager, Health Officer

Achieving a Level III health department designation is a testament to the unwavering commitment and hard work of our staff. I want to extend my heartfelt gratitude to each team member for their tireless efforts. This achievement inspires us to continue elevating public health standards. Together, we look forward to fostering a healthier and more resilient community.



Reflecting on the achievements of 2023, I am proud to share the progress and milestones we've reached at Waukesha County Public Health. It is with great pleasure that we announce our attainment of the esteemed Level III Health Department designation from the Wisconsin Department of Health Services (DHS). This certification, valid for the next five years, is a testament to our unwavering commitment to excellence in public health service delivery.

In response to the evolving needs of our community, we implemented several impactful initiatives. Notably, we phased out our COVID team, marking a significant milestone in our pandemic response efforts. We also established a social work position for our Overdose Fatality Review, furthering our commitment to addressing substance use challenges in our community.

Throughout the year, we remained dedicated to providing essential services to our community. Our Women, Infants, and Children (WIC) team launched a new model of in-person clinics, ensuring continued support for families. Our satellite WIC clinic at the Lake Area Free Clinic also resumed seamlessly, reaffirming our commitment to accessible public health services.

In addition to our programmatic advancements, we made significant improvements to our operational infrastructure. We upgraded our electronic health record and implemented new software systems, including Essence, Clear Impact,

and RedCap, to enhance data management and our data-driven decision making process. Additionally, we embraced Results Based Accountability processes within our Community Health Improvement Plan (CHIP) and internal performance management practices, further solidifying our position as the Chief Health Strategist.

Furthermore, we re-imagined our preparedness structure through leveraging the capabilities of our HHS department and thereby enhancing our capacity to effectively respond to emergencies. We organized a successful regional workshop on responding to radiological emergencies, showcasing our proactive approach to disaster preparedness.

As we look ahead to the future, our commitment to continuous improvement and advancing population health remains a focus. We extend our heartfelt gratitude to our community for their ongoing support and partnership. Together, we will continue to strive towards a healthier and more resilient Waukesha County.

Sincerely,

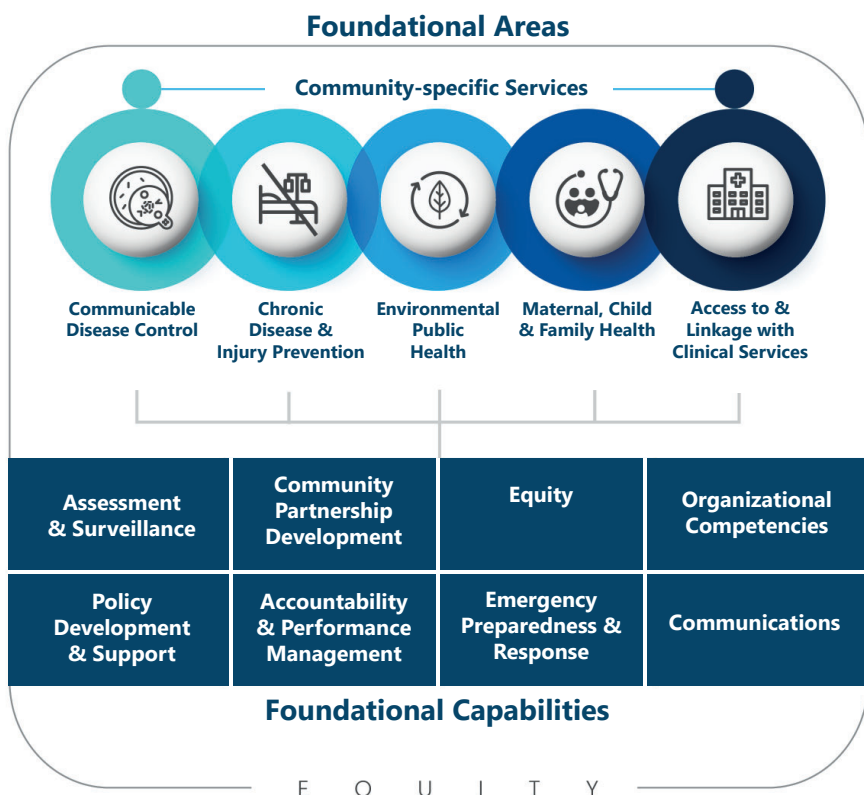
A handwritten signature in black ink, appearing to read 'BJ', written over a light blue horizontal line.

**Benjamin Jones**  
Health Officer & Public Health Manager  
Waukesha County Public Health

# What is Public Health?

Public Health is "the science and art of preventing disease, prolonging life, and promoting health through the organized efforts and informed choices of society, organizations, public and private communities, and individuals." - CEA Winslow

In practice, the definition of Public Health is flexible, adaptable, and can include many things. All roads lead back to health and so all programs in the Department of Health and Human Services and in the County have a role in protecting and improving the public's health. Waukesha County Public Health uses the foundational services as a framework.



## Foundational Public Health Services

The Foundational Public Health Services framework outlines the unique responsibilities of governmental public health and defines a minimum set of foundational capabilities and areas that must be available in every community.

By adopting this framework, Waukesha County ensures that it can effectively respond to public health emergencies, monitor and address health disparities, and deliver essential public health services to its residents.

## 2023 Health & Human Services Board Mission & Members

**Elizabeth Aldred**  
HHS Director



**Lisa Roberts**  
HHS Deputy Director



### HHS Board Mission:

In partnership with our community, we provide, purchase, and coordinate a wide range of high-quality prevention, intervention and protective services. We are committed to making the best use of resources available to promote health, self-sufficiency and an improved quality of life. We honor the dignity of individuals and families in all of our work.

### Health & Human Services Board

- Larry Nelson** Board Chair / Co. Brd. Supervisor
- Mary Baer**, Citizen Member
- Christine Beck**, Citizen Member
- Mary Berg**, Citizen Member
- Vicki Dallmann-Papke**, RN, Citizen Member
- Joel Gaughan**, County Board Supervisor
- Christine Howard**, County Board Supervisor
- Kim McElroy**, Citizen Member
- Robert Menefee Jr.**, Citizen Member

# Organizational Chart

As of 4/2024

**Benjamin Jones**  
Public Health Manager, Health Officer  
Length of Service: 16 Years



**Sarah Ward**  
Environmental Health Manager  
Length of Service: 23 Years



**Elizabeth Laatsch**  
Public Health Coordinator  
Length of Service: 22 Years



## Community Health



**Theresa Imp & Gabby Manders**

### Program Areas

Category 1 & 2 Diseases  
Outbreaks and Complaint Investigations  
Tuberculosis  
Immunizations & Travel  
Maternal Child Health  
Lead Program  
Screening Clinic  
HIV Partner Services

### Team Composition

(14.23 FTE)  
2 Supervisors  
9 Public Health Nurses  
3 Disease Intervention Specialists  
3 LTE Public Health Nurses

## Strategy



**Frances Thomas**

### Program Areas

Data Analytics  
Performance Mgmt  
Community Health Education  
Marketing & Communication  
CHIP  
Opioid Prevention

### Team Composition

(6 FTE)  
1 Supervisor  
1 Epidemiologist  
1 Health Educator  
1 Communication Coordinator  
1 Social Worker  
1 Programs & Projects Analyst

## WIC



**MaryJo Hamman**

### Program Areas

Nutrition Education & Services  
Breastfeeding Programs  
Farmers Market Program  
Vendor Mgmt  
Fit Families  
Lead Testing

### Team Composition

(3.92 FTE)  
1 Supervisor  
2 Nutritionists  
1 Dietetic Technician  
1 LTE Nutritionist  
1 LTE Dietetic Technician  
2 LTE Public Health Techs

## Preparedness



**Bridget Gnad**

### Program Areas

Public Health Preparedness  
Building Safety & Security  
HHS Business Continuity  
Mass Care Preparedness  
Mental Health Center  
Preparedness

### Team Composition

(2.55 FTE)  
1 Preparedness Coordinator  
1 Health Educator  
1 LTE Health Educator

## Admin Support\*



**Stephanie Brunner**

### Program Areas

Supports all program needs administratively.

### Team Composition

(6.6 FTE)  
1 Supervisor  
6 Admin Staff

*\*Does not directly report to Public Health Management*

## 2023 Public Health Advisory Committee

### Voting Members

**Andrew Dresang (Chair)**, Froedtert Health  
**Sarah Butz**, ProHealth Care Community Benefit  
**Abby Gorecki**, Sixteenth Street Community Health Ctr  
**Betty Koepsel**, RN, Citizen Member  
**Jessica Kadow**, RN, ProHealth Care & Hispanic Resource Ctr  
**Jim Holmberg**, MD, Aurora Medical Center  
**Luann Ladwig**, NP, Citizen Member  
**Mary Reich**, RN, Lake Area Free Clinic

### Non-Voting Members

**Mary Baer**, Health & Human Services Board Member  
**Mary Smith**, Health & Human Services, ADRC Manager  
**Sarah Ward**, Health & Human Services, Environmental Health Manager  
**Benjamin Jones**, Health & Human Services, PH Manager, Health Officer  
**Bridget Gnad**, Health & Human Services, Preparedness Coordinator  
**Mary Jo Hamman**, Health & Human Services, WIC Supervisor  
**Debbie Heinowski**, Health & Human Services, PH Administrative Specialist  
**Theresa Imp**, Health & Human Services, PH Supervisor  
**Elizabeth Laatsch**, Health & Human Services, PH Preparedness Coordinator  
**Gabrielle Manders**, Health & Human Services, PH Supervisor  
**Frances Thomas**, Health & Human Services, PH Strategy Supervisor

# Community Health Team

FAMILY AND COMMUNITY HEALTH STATISTICS	2021	2022	2023
Number of children tested in the Division for lead poisoning	33	59	146
Number of lead-poisoned children case managed	73	106	151
Number of children-at-risk (medical/physical neglect) case managed	62	14	14
Number of women case managed	10	15	17
Number of chronic disease screenings	0	29	35
Community education events	46	13	43
Number of people who attended community education events	0	183	1,945

At Waukesha County Public Health, our **Community Health Team** plays a pivotal role in safeguarding the well-being of our community through a comprehensive range of services. From communicable disease control to maternal and child health programs, our team is dedicated to promoting and protecting the health of individuals and families alike.

**Communicable Disease Control** staff monitors and responds to over 100 reportable diseases in Wisconsin, conducting surveillance, investigations, and interventions to curb outbreaks and protect the community. **Clinical Nursing Services** delivers vital healthcare interventions, including immunizations, screenings for conditions such as chlamydia and gonorrhea, and comprehensive prenatal care coordination. Under the guidance of physicians, our nursing staff provides essential clinical services, ensuring access to critical healthcare measures for our community members.

Our **International Travel Clinic** equips travelers with the necessary knowledge and preventative measures to stay healthy abroad, offering education on disease risk and prevention, vaccinations, and tailored medical advice.

**Maternal Child and Family Health** programs extend vital support to families, offering education on child health, nutrition, and positive parenting, while connecting them with essential community resources for

optimal health outcomes. Through collaborative efforts with healthcare providers and the Wisconsin Department of Health Services, our **Tuberculosis (TB) Control** program works diligently to eliminate tuberculosis from our community, offering comprehensive case management and treatment services. The **Lead** program provides care coordination for children who have been exposed to lead. Services include

health assessment, growth and development evaluation, and education about treatment and prevention. From containment measures to clinical services and preventative interventions, our Community Health Team stands at the forefront, ensuring the health and well-being of all residents of Waukesha County.

**Many CHT staff recently obtained certification as lactation consultants, further expanding our capacity to support breastfeeding mothers and infants in our community.**

\*\*\*

*2024 Community Health Team:  
Pictured below, back row, left to right: Molly L., Brianne O., Mary Heather C., Kristin B., Lazaro I., Nilijah M.*

*Front row: Julia F., Gabrielle M., Susie K., Kyleigh W., Abigail L., Theresa I., Adria B.*



# Communicable Disease

COMMUNICABLE DISEASE AND PREPAREDNESS SECTION	2021	2022	2023
Number of communicable disease referrals investigated*	4,212	3,959	5,130
- Number of Category 1 communicable diseases investigated*	360	388	363
- Number of communicable disease identified*	2,006	2,227	2,272
Number of communicable disease outbreaks/complaints investigated*	61	68	87
Number of TB Directly Observed Therapy visits	1,002	669	393
Number of TB skin tests	110	83	118
Number of vaccines administered	38,970	1,519	808
- Children Immunized	732	212	122
- Adults Immunized	20,617	564	256
Number of International Travel Clients	111	235	161
Number of clients screened in STD clinic	0	96	59
Number of preparedness trainings conducted	74	35	29
<b>COVID-19</b>			
- Number of COVID-19 referrals investigated	169,805	146,977	28,192
- Number of COVID-19 cases identified	40,486	59,231	8,696
- Number of COVID-19 outbreaks investigated	773	902	162
*Does not includes COVID-19			

## Innovations and Impact at Waukesha County Public Health

Waukesha County Public Health has recently implemented a new Electronic Medical Record (EMR) system, MyInsight. The goals for this new technology was to streamline processes, improve data management, and enhance communication, while delivering more efficient and effective care to our community.

In terms of data highlights, the department has tracked various metrics, including:

- Non-COVID communicable disease cases
- Outbreak totals
- Vaccine Administrations
- Travel Clinic Services
- Screenings
- Directly Observed Therapy for Tuberculosis

As one of our Public Health Nurses eloquently expresses, **"We do what we do because we believe in the power of preventive health measures and the impact they can have on improving lives. I love my job because every day presents an opportunity to make a positive difference in the lives of individuals and families in our community."**

This team's active engagement with numerous external and internal committees underscores their commitment and impactful contribution to collaboration and community engagement in advancing public health initiatives.

*The Community Health Team regularly participates in content creation for social media.*



# Public Health Strategy

## Lifting Up All Areas of Public Health

**The Strategy Team at Waukesha County Public Health focuses on innovation, collaboration, and strategic vision, encompassing a diverse group of individuals dedicated to improving community health outcomes. Let's take look at the work of this team:**

**Community Education:** From the cozy confines of the New Berlin Library to the bustling halls of the Waukesha Schuetze Recreation Center, Community Education brings vital health education directly to the community. With classes covering topics ranging from heart disease and stroke prevention to better sleep habits & preparedness, we aim to empower individuals with the knowledge and tools to lead healthier lives.

**Communications:** Strategic Communications help raise awareness about critical health issues, such as the opioid crisis in Waukesha County. From managing media placement to coordinating a video series, communications from the Strategy team help Public Health messages reach far and wide, sparking conversations and driving positive change.

**Epidemiology** plays a crucial role in modernizing data systems and strategically collecting data for performance management. These efforts are essential as they lay the foundation for evidence-based decision-making, enabling us to identify trends, assess needs, and tailor interventions to maximize impact. Epidemiology serves as a cornerstone in the quest for better health outcomes through informed decision-making and evidence-driven interventions.

**Overdose Fatality Review (OFR) Program:** Guided by a nationally recognized fatality review model, the OFR program has convened 60 professionals and individuals with lived experience to initiate case reviews. These reviews are aimed at identifying opportunities for prevention and improving

responses to the opioid crisis, with the common goal of reducing and preventing substance-related deaths. As of 2024, the program is set to embark on outreach and support initiatives geared toward relatives who have lost someone to a substance-related cause.

**Programs and Project Analyzation:** Consistent analysis of programs and projects lies at the core of public health, ensuring evidence-based decision-making and maximizing impact. Within our Community Health Improvement Plan (CHIP) initiative, this includes coordinating grant applications, assisting with action team meetings, documenting action plans, and supporting the implementation of the Results Based Accountability model. This work helps Public Health strive to address the dynamic needs of our community.

**Strategy & Supervision:** Effective strategy is paramount in Public Health and lies at the heart of effective initiatives. Through consistent coaching and strategic meetings, every team member is empowered to excel in their respective roles. Together, this cohesive team cultivates a culture of collaboration and innovation, which not only drives accomplishments but also propels public health toward its shared goals.

*Dan Michaels, Public Health Community Educator, embodies the spirit of service and dedication. As the emcee of the United Way Fundraising Trike Race Event in the HHS parking lot, Dan ignites energy and excitement, rallying support for a worthy cause.*





# Strategy Team Goals

#MoreDataInFutureAnnualReports

## THE STRATEGY TEAM IS NEW.

2022 & 2023, this Strategy Team assembled, uniting diverse expertise and a common goal of enhancing community health.



Left to right: Lisa K, Stephanie E, Dhruvi S, Frances T, Jamie B, Dan M.



## Foundational Training Events

9

(2023)



## Social Media Interactions

21,690

(2023)



## Number of Student Interns

3

(2023)



## Partnerships & Initiatives Public Health 3.0

30

(2022)

35

(2023)



## Public Health News Releases

3

(2022)

8

(2023)

# Women, Infants & Children (WIC)

As we reflect on the achievements of the past year, the Women, Infant, and Children (WIC) Program at Waukesha County Public Health stands proud, having served as a beacon of support for countless families in our community.

FAMILY AND COMMUNITY HEALTH STATISTICS	2021	2022	2023
WIC Program Clients	2,464	2,375	2,537
- Number of appointments completed	2,134	2,235	2,646
- Number of high-risk follow-up visits completed	2,136	1,944	2,144
Breastfeeding initiation rates	0.721	0.800	0.825
WIC Grocer revenue	\$2,084,836	\$2,505,106	\$2,882,100
Farmers market revenue	\$11,448	\$10,188	\$13,524
Unhoused participants served	22	26	24

## Impact & Growth

The impact of efforts over the past three years speaks volumes about the resilience and dedication of the team. Reaching 2,537 clients in 2023, we have remained committed to addressing the diverse needs of the community.

Our dedication is further reflected in the increase in the number of appointments completed, totaling 2,646 in 2023. Our focus on high-risk follow-up visits ensures that vulnerable members of our community receive the specialized care they deserve. Our breastfeeding initiation rates have shown a remarkable upward trend, soaring from 72% to 83% over the past three years.

Amidst our endeavors to empower families, we have also seen a steady growth of WIC Grocer revenue, which reached \$2,882,100 in FY23. Similarly, our contributions to local farmers' markets have not only supported local agriculture but have also provided families with access to fresh, nutritious produce. Our commitment to serving marginalized communities is exemplified through our outreach efforts, with 24 unhoused participants served in FY23. As we chart our course

forward, guided by our unwavering commitment to the well-being of families in Waukesha County, we remain consistent in our resolve to nurture healthier, happier communities. Together, we will continue to plant the seeds of wellness, ensuring that every family has the opportunity to thrive.



*Waukesha County Public Health is consistently striving to reach even the younger members of our community to clearly convey an inclusive message.*

*August 2023, Breastfeeding Awareness Month Event at Health & Human Services offered engaging activities for families with children of all ages.*



*Pictured here (with consent):* Attendees of the WIC "Garden Container" event, held at the Health and Human Services back patio, in May of 2023.

The focus was learning how to plant and grow vegetables. Each family in attendance was given a tomato or a pepper plant, a bag of dirt, watering can, gardening gloves, a container, a children's book about gardening, and a rock to label in their own creative way.

## WIC Community Collaboration

In 2023, the Fit Families program celebrated the successful enrollment of 52 new participants, marking yet another milestone in our mission to ensure access to vital nutrition services. This year, we hosted two engaging, in-person, **Garden Container** event sessions, which not only fostered a love for gardening but also provided opportunities for hands-on learning and healthy exploration. With the invaluable assistance of a dietetic intern, we introduced a new dimension to our events, incorporating fun crafts and vegetable tastings. Moreover, we were honored to have a **Master Gardener** volunteer their time, enriching our sessions with expert insights and guidance.



Meaningful partnerships have been instrumental in our success. This year, we collaborated with **Milwaukee Area Technical College**, where students created three videos aligned with our Fit Families' messaging. Additionally, in preparation for reopening our clinic post COVID (May 2023), we adorned our waiting room with Fit Families' posters. Our partnership with the **Waukesha**

**County Breastfeeding Coalition (WCBFC)** culminated in a community celebration during National Breastfeeding Month, highlighting our support for breastfeeding mothers and families. Our collaboration with **pumpspotting** and the WCBFC has elevated breastfeeding as a health equity and social determinant of health factor, emphasizing our commitment to inclusive and supportive environments for all families.

In Fiscal Year 2023, the **WIC Program** at Waukesha County Public Health continued its mission to support healthy families through impactful initiatives and strategic partnerships.

\*\*\*

### 2023 WIC Staff

Back row: Kimberly S., Lisa T., Emily Z., Jayden C.  
Front row: MaryJo H., Margaret D.

## A FREE APP

THAT HELPS MOMS CONNECT!







Click link to download  
Code: psWaukesha

*Our partnership with the WCBFC brought us the pumpspotting app, which assists parents in navigating the daily challenges of early motherhood. It facilitates connections among individuals in your locality and highlights businesses that support breastfeeding.*

# Emergency Preparedness

## Strengthening Resilience with Preparedness Efforts

In the dynamic field of public health, preparedness stands as a cornerstone of our mission. Waukesha County Public Health's Emergency Preparedness team has been instrumental in fortifying our community's resilience against potential threats, marking significant achievements in the past year.

### Regional Collaboration and Innovation

In 2023, we showed our commitment to being prepared with innovative initiatives. With the support of other health departments, Waukesha County Preparedness led a regional workshop on **Radiological Response**. This event attracted roughly 100 attendees. It laid the groundwork for collaborative efforts to establish a regional template for Radiological Community Reception Centers. These centers are vital in providing support to individuals potentially exposed to radiological events, demonstrating our proactive stance on community safety.



*Radiological Workshop, 2023*



*Dan M, Jamie P, Jennifer V, & Bridget G.*

### Forward-Thinking Planning

The Preparedness team at Waukesha County Public Health diligently anticipates and plans for major events in our area, ensuring readiness to effectively respond to any potential health-related challenges or emergencies that may arise. This proactive approach underscores our commitment to safeguarding the well-being of our community and visitors alike.

### Structural Reinforcement

Recognizing the importance of a robust preparedness framework, the Preparedness Team and HHS Executive Management Team introduced a new preparedness structure throughout **Health and Human Services**. This initiative aims to enhance preparedness knowledge and depth within our organization, empowering us to better serve our community in emergency response situations. By fostering a culture of preparedness at all levels, we are better positioned to address emerging challenges and protect the health and safety of those we serve.

Through collaboration, innovation, and strategic planning, we will continue to build a stronger, more resilient future for all.

# Environmental Health

The Environmental Health Division is located in the Parks and Land Use Department of Waukesha County. Public Health has a Memorandum of Understanding with Environmental Health to fulfill statutory requirements, and protect our community.

Website



2023 Environmental Health Staff

## Program Highlights from 2023:

- Issued **2180** licenses to food and recreational establishments, of which **213** were new or changes in operator.
- Conducted **2809** inspections in licensed food and recreational facilities
- Followed up on **182** complaints received from the public related to licensed establishments
- Reviewed & approved **247** plans for new Private On-site Wastewater Treatment Systems (POWTS)
- Issued **419** POWTS permits (for new construction)
- Conducted **597** Preliminary Site Evaluations (PSE) to assure property improvements do not adversely affect the existing POWTS
- Tested **382** Transient Non-Community (TNC) Wells for nitrate, coliform, and E. coli bacteria
- Conducted **79** Sanitary Surveys on TNC Wells
- Tested **557** water samples from residential wells for one or more of the following: bacteria, nitrate, hardness, fluoride, iron, and chloride
- Followed up on **711** animal bite reports and potential rabies exposure
- Received and responded to **156** reports of animal abuse/neglect
- Conducted **5** lead investigations at residential properties in response to children with lead poisoning
- Sold **1086** radon kits to the public and 385 to local health departments as the Radon Information Center (RIC) serving Waukesha, Milwaukee, and Racine Counties
- Had contact with **492** individuals by phone, email, or walk-in as part of the radon program
- Provided guidance on over **50** human health hazard/nuisance complaints from the public

## Environmental Health 2023 Projects

- Launched a new on-line complaint submittal form to streamline the process and improve response time.
- Began completing POWTS inspections electronically; work continues toward a fully electronic workflow beginning with on-line plan submittal.
- Acted as county liaison for bigger environmental concerns including PFAS (Per- and Polyfluoroalkyl Substances) in drinking water, vapor intrusion, Waukesha water transition.
- Lead-in-Water Testing and Remediation Initiative - reached out to over 35 childcare centers, completing lead sampling at 3 of them; efforts will continue in 2024.
- Ongoing project of imaging premise files to make them more available to the public.

# Public Health Budget (A Look Ahead to 2024)

Budget is \$ 3,527,195



## Actual

The number reported after full reconciliation of the budget, from the previous year.



## Budget

The budget number represents the planned allocated funds for each of the line items listed below.



## Estimate

The divisions best estimation of what the ACTUAL will be before reconciliation.

PUBLIC HEALTH BUDGET	2022 ACTUAL	2023 BUDGET	2023 ESTIMATE	2024 BUDGET
Staffing (FTE)	30.14	29.26	29.26	27.62
General Government	\$963,522	\$1,360,042	\$1,087,606	\$1,414,602
Fine/Licenses	\$0	\$0	\$0	\$0
Charges for Services	\$103,681	\$197,980	\$197,930	\$197,980
Interdepartmental Revenue	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0
County Tax Levy (Credit)	\$1,890,328	\$1,938,260	\$1,938,260	\$1,914,613
<b>TOTAL REVENUES</b>	<b>\$2,957,531</b>	<b>\$3,496,282</b>	<b>\$3,223,796</b>	<b>\$3,527,195</b>
Personnel Costs	\$2,392,916	\$2,926,630	\$2,480,236	\$2,988,143
Operating Expenses	\$231,344	\$363,526	\$346,736	\$329,000
Interdepartmental Charges	\$177,775	\$206,126	\$216,294	\$210,052
Fixed Assets	\$6,214	\$0	\$0	\$0
<b>TOTAL EXPENDITURES</b>	<b>\$2,808,249</b>	<b>\$3,496,282</b>	<b>\$3,043,266</b>	<b>\$3,527,195</b>
<b>REVENUE OVER / (UNDER)</b>	<b>\$149,282</b>	<b>\$0</b>	<b>\$180,530</b>	<b>\$0</b>

# Public Health Revenues

GRANTS THAT SUPPORT OPERATIONS	2024
Communicable Disease	\$20,000
Immunization	\$58,870
Maternal/Child Health	\$71,754
Lead	\$16,004
HIV / Partner Services	\$17,000
WIC	\$454,919
Preparedness	\$275,483
Prevention	\$20,287
Infrastructure	\$262,783
<b>TOTAL</b>	<b>\$1,197,100</b>

ESTIMATED CHARGES FOR SERVICES	2024
Immunization Services	\$141,500
Tuberculosis Services	\$25,500
Maternal & Child Health	\$17,980
Lead Testing	\$7,000
Screenings	\$6,000
<b>TOTAL</b>	<b>\$197,980</b>

SHORT TERM GRANTS	2024
ARPA Funding	\$217,502

## Equal Access Group



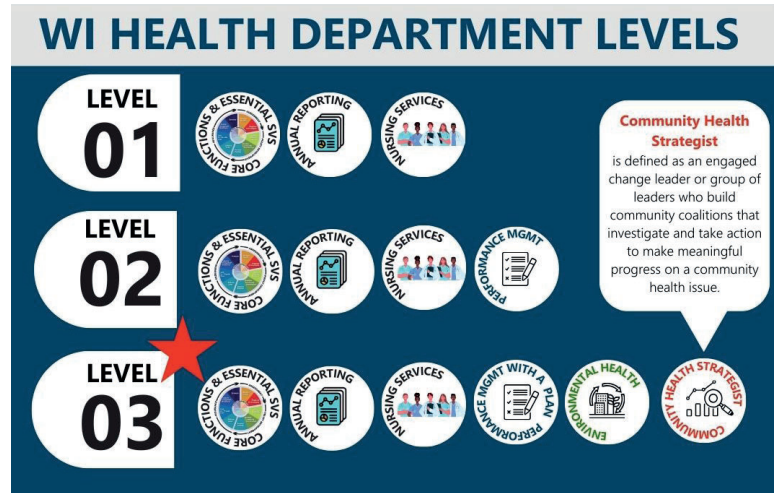
Several members of EAG Group are from the Public Health Division.

At Waukesha County Public Health, as with all divisions within HHS, our dedicated staff have actively contributed to fostering diversity, equity, and inclusion (DEI) through our substantial representation on the Equal Access Group committee. Embracing principles of equality and respect, we have launched various initiatives aimed at cultivating a welcoming and inclusive environment for all members of our community. From cultural competency training to outreach programs promoting diversity, our commitment remains unwavering in ensuring that every individual feels valued and supported.

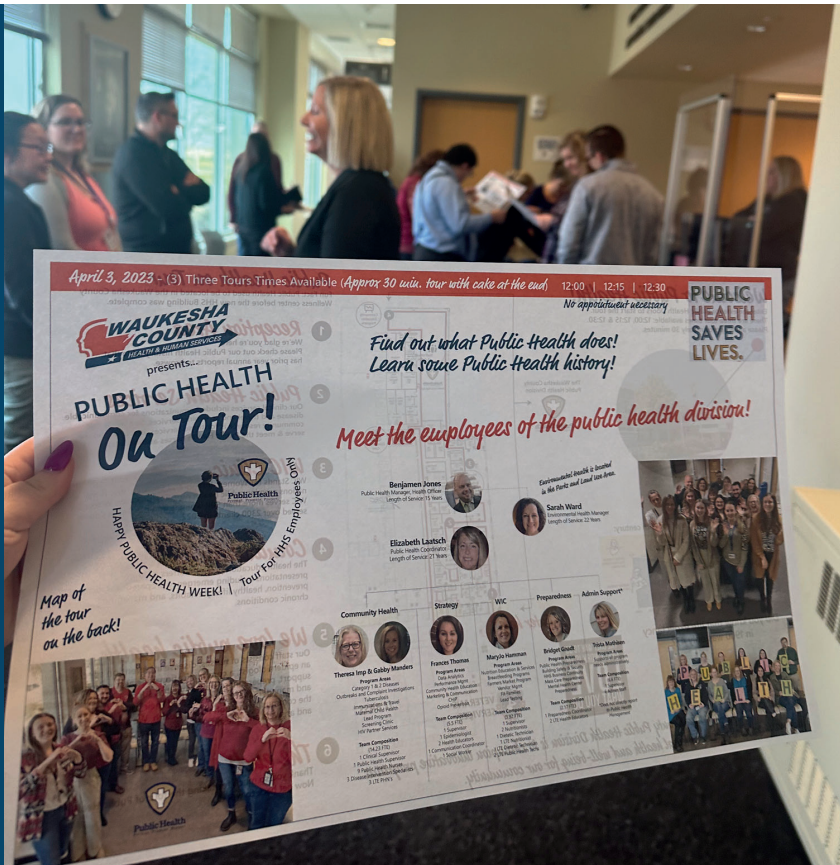
# Achieving Level III Health Department Status & Public Health 3.0

There was a lot to celebrate in 2023.

In 2023, Waukesha County Public Health achieved **Level III status**, a testament to its commitment to excellence and community well-being. Offering internal tours to staff, the department provided valuable insights into its operations, fostering transparency and engagement. Alongside this achievement, **Benjamin Jones** celebrated his **10-year anniversary as Health Officer** this year, embodying leadership and dedication.



With a focus on data-driven decision-making, the Public Health division is expanding its data collection efforts to better address community health needs. By forging strategic partnerships and strengthening ties with other divisions within Waukesha County, the department aims to maximize its impact and enhance collaboration. Waukesha County Public Health remains dedicated to promoting the health and well-being of all residents.



## Discover Public Health: A Guided Tour

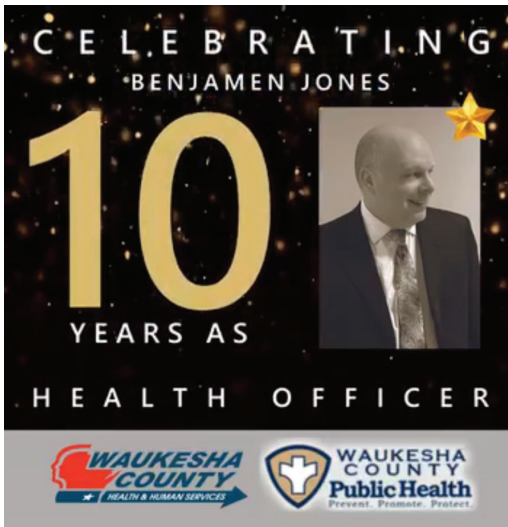
During Public Health Week, 1st week of April, 2023, HHS employees were invited to join the Public Health Staff, on a journey through our PH/WIC Clinic and visit key stations within the Public Health division.

From essential nutrition services to community outreach initiatives, each station offered insights, helping the other divisional staff at HHS understand the role of public health in our community.



# Community Committees Served by Public Health Employees

We're joiners.



## COMMUNITY COMMITTEES

Aurora Summit Community Steering Council

BioWatch

Carroll Nursing Advisory Board

Carroll Public Health Advisory Committee

Child Fatality Review

Children's Community Options Program (CCOP)

Community Health Improvement Plan (CHIP) Steering Committee

Community Organizations Active in Disasters (COAD)

Community Vaccination Coalition

Coordinated Services Treatment (CST)

Froedtert Community Outreach Steering Committee

Heroin Task Force (HTF)

Hispanic Health Collaborative Network

Local Emergency Planning Committee (LEPC)

Menomonee Falls Collective Impact Group

ProHealth Care Advisory Committee

Public Health Generalist

Public Health Nurse (PHN) Network Meeting

Safe Kids Coalition, Water Safety Work Group

Shaken Baby Association

Southeastern WI Association of Local Health Departments & Boards

Southeastern WI Citizen Organizations Active in Disaster (SEWI COAD)

Southeastern WI Healthcare Emergency Readiness Coalition (HERC Region 7)

Substance Use Advisory Committee (SUAC | HHS Lead)

Waukesha County Breastfeeding Coalition (WCBFC)

Waukesha County Healthcare Preparedness Coalition (WCHPC)

Waukesha County Suicide Prevention Initiative

"Public health is the science of hope."

- Dr. William H. Foege



# CHIP 2022-2026

Community Health Improvement Plan

2023 Was The Second Year of a 5 Year Process

## STRATEGIC HEALTH PRIORITIES FOR WAUKESHA COUNTY | 2022-2026 CHIP CYCLE

HEALTHY AGING

MENTAL HEALTH

SUBSTANCE USE



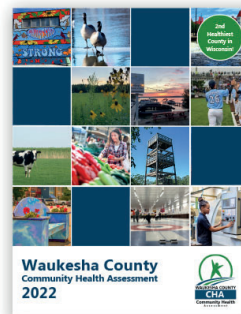
### About CHIP

Every 5 years, Waukesha County Public Health conducts a Community Health Improvement Plan (CHIP) for Waukesha County. This is a national, comprehensive approach to assess community health, develop and implement action plans to improve community health, and monitor results. In a CHIP, "health" is defined broadly and includes physical health, mental health, environmental health, and other areas that contribute to overall well-being.

A Community Health Improvement Plan engages key community members to systematically collect and analyze qualitative and quantitative health-related data from a variety of sources. The findings then inform community decision-making, the prioritization of health issues, and the development and implementation of action-oriented community health improvement plans.

The process includes the use of a CHIP Steering Committee for Waukesha County, representing key sectors of the community, including healthcare, government, nonprofits, business, education, faith-based organizations and consumers. The steering committee provides essential leadership over the five year process. The linked documents to the right, may be helpful in gaining a better understanding of our community's health status.

Find out more about CHIP (and view our ScoreCard) here: [WaukeshaCounty.Gov/CHIP](https://WaukeshaCounty.Gov/CHIP)

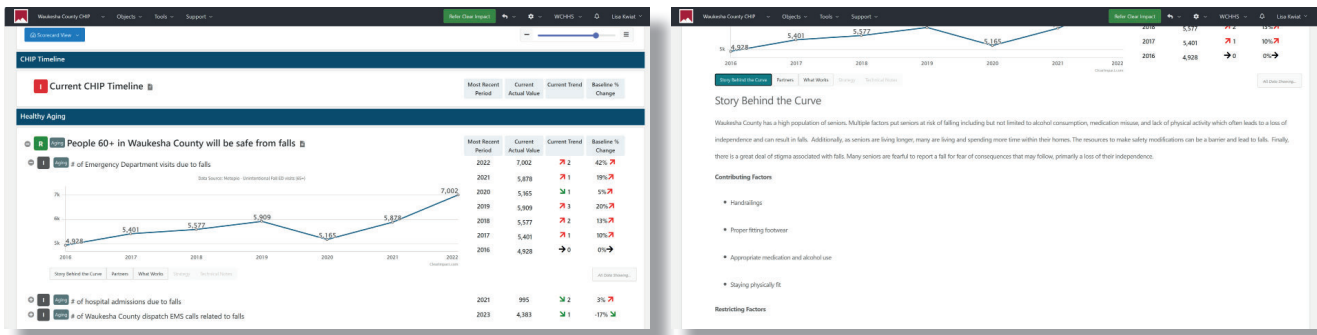


# NEW THIS CHIP CYCLE

## Results Based Accountability & Clear Impact ScoreCard

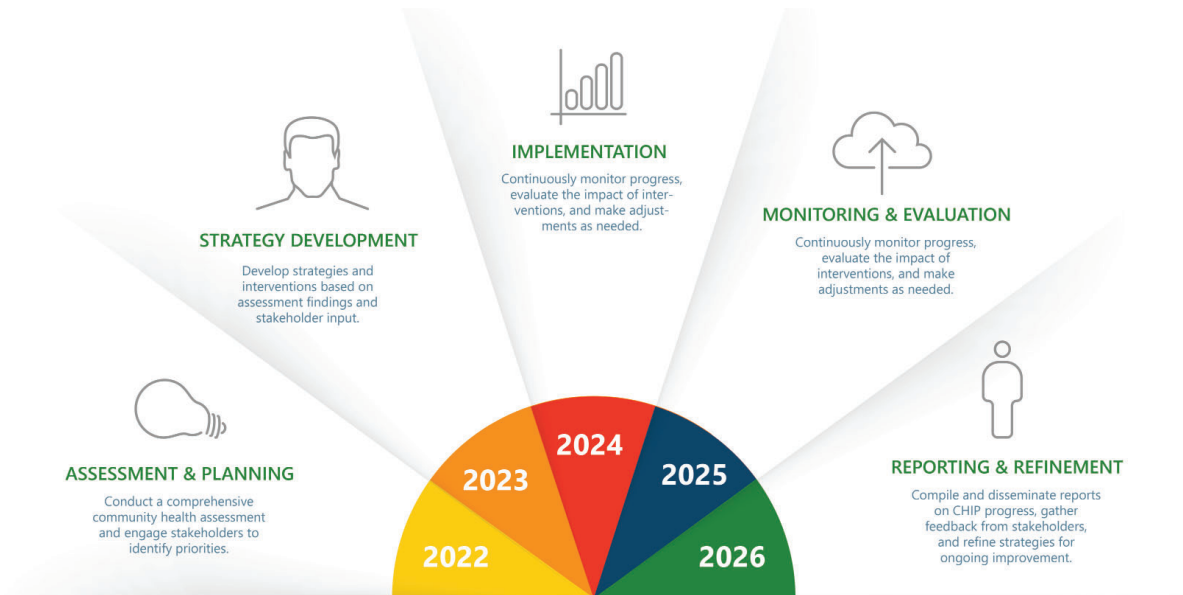
### Results-Based Accountability™ Overview:

Results Based Accountability (RBA) is a framework aimed at improving outcomes by focusing on measurable results. In the context of Waukesha County's Community Health Improvement Plan (CHIP), RBA provides a structured approach to assess the effectiveness of strategies and interventions. By utilizing RBA, our action teams can define clear objectives, establish indicators to track progress and evaluate the impact of their actions, ensuring efficient allocation of resources and targeted interventions towards achieving meaningful outcomes for the community.



### Clear Impact ScoreCard:

The Clear Impact ScoreCard is an interactive online tool RBA uses to track performance and measure results. It allows stakeholders to visualize data, identify trends, and make data-driven decisions. In the Waukesha County CHIP context, the Clear Impact ScoreCard serves as a central platform for monitoring the implementation of action plans, tracking key performance indicators, and assessing the overall impact on community health. By utilizing this tool, stakeholders can easily communicate progress, identify areas for improvement, and make informed adjustments to their strategies.



### The CHIP Timeline

Qualitative and quantitative data drive our decisions in CHIP. The Waukesha County CHIP focuses on sustaining successful interventions, integrating CHIP goals into organizational and community practices, and planning for the next cycle of the CHIP process.

**The CHIP Vision: An inclusive and well-connected community supporting all people, embracing diversity, ensuring equitable access to services, and creating social, physical, and economic environments that promote health, well-being and quality of life.**



**Public Health**  
Prevent. Promote. Protect.

**Waukesha County Public Health**

514 Riverview Ave. Waukesha, WI 53188 | 262-896-8430

## Social Media Resources:

@WaukeshaCountyHHS



@Waukesha County Health & Human Services



@WaukeshaCoHHS



@Waukesha County Health & Human Services



Scan this QR code with the camera on your phone to find all Waukesha County Social media page links.



The Content Creation Team at Public Health dove into the world of on-line humor while tackling some not-so-funny topics.

The "Danger Zone" for food is Between 40 and 140 °F.

Bacteria grow most rapidly in this range, doubling in number in as little as 20 minutes.

Food should be kept out of this danger zone as much as possible.

KEEP YOUR FRIDGE AT 40 OR BELOW to ensure your safety.



Employees in our REELS have made a positive impact with more engagement.

