

Minutes of the Health & Human Services Board & Committee

Thursday, May 11, 2017

Chairs Howard and Wood called the meeting to order at 1:03 p.m.

Committee Members Present: Supervisors Christine Howard, Darlene Johnson, Robert Kolb, Duane Paulson, Jeremy Walz, Chuck Wood, and Bill Zaborowski.

Board Members Present: Supervisors Chuck Wood, Christine Howard, Bill Zaborowski, and Robert Kolb, and Citizen Members Michael O'Brien, Jeffrey Genner, Tim Whitmore, and Mary Lodes. **Absent:** Dr. Steven Kulick and Vicki Dallmann-Papke.

Also Present: Chief of Staff Mark Mader, Legislative Policy Advisor Sarah Spaeth, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, AODA Services Supervisor John Kettler, Public Health Epidemiologist Ben Jones, Clinical Services Manager Joan Sternweis, Registered Nurse Lee Clay, Aging and Disability Resource Center Manager Mary Smith, and Nutrition and Aging Services Supervisor Mike Glasgow. Recorded by Mary Pedersen, County Board Office.

Committee Agenda Items

Approve Minutes of 3-16-17

MOTION: Paulson moved, second by Zaborowski to approve the minutes of March 16. Motion carried 7-0.

Advisory Committee Reports

Zaborowski said the Volunteer Recognition Luncheon was held on April 23 at the Country Springs. County Executive Paul Farrow had spoken about how our volunteers are vital to providing much needed services while saving taxpayer dollars.

Schedule Next Meeting Date

- June 15

Executive Committee Report of 3-20-17 and 4-17-17

Howard highlighted the following items discussed at the last two Executive Committee meetings:

- Discussed the Golf Course Cash Receipting Audit Report, the Operational Audit of Circuit Courts – Annual Accounting of Guardianships Audit Report, and the proposed scope of the Audit Plan.
- Approved two ordinances which have since been approved by the County Board.
- Heard updates on the Wisconsin Counties Association (WCA) Regional Meeting, National Association of Counties (NACo) Legislative Conference, Regional Transit Leadership Council Executive Committee, and Wisconsin Workforce Development Association Board.
- Approved several appointments.
- Heard standing committee reports.

Meeting Approvals

MOTION: Johnson moved, second by Walz to approve mileage for any committee members wanting to attend the Waukesha County unveiling plan to fight the opiate crisis at the Health & Human Services Center on Monday, May 15. Motion carried 7-0.

Future Agenda Items

- Presentations by local non-profits (Howard)

Board Agenda Items

Approve Minutes of 4-20-17

MOTION: Lodes moved, second by O'Brien to approve the minutes of April 20 (two sets). Whitmore and Wood requested that corrections be made to each set. Motion carried 8-0 as amended.

Announcements

Wood advised of upcoming National Prevention Week and Jump for Archie event.

Future Agenda Items

- Presentation by Eras, Formerly Interfaith (Lodes)
- Presentation by the Addiction Resource Council (O'Brien)

Combined Committee/Board Agenda Items for Discussion

Launch of the Waukesha County Prevention of Drug Overdoses (PDO) Project

Kettler and Clay were present to discuss this item. Kettler distributed a summary of today's discussion and showed a YouTube video on Naloxone training sponsored by the County. Kettler distributed flyers for the 3rd annual Jump for Archie/Jump for Life event on May 21 and Overdose Awareness & Prevention: A Family Education Event on May 16 and he advised of other local events as part of National Prevention Week.

Kettler advised the Substance Abuse and Mental Health Services Administration (SAMHSA) awarded grants to 11 states to combat the recent rise in opiate overdose related deaths through coordinated prevention efforts. The Wisconsin Department of Health Services (DHS) applied for and received one of these grants commencing September 1, 2016. As part of that application, DHS compared data across Wisconsin and identified three counties that it wanted to pilot programs in: Kenosha, Sauk, and Waukesha Counties. Each county is now receiving approximately \$225,000 and the project is renewable for up to 5 years. Waukesha County has created a work plan and is beginning efforts on this project. The plan seeks to reduce the number of opiate related deaths in the county by collaborating with first responders. The Clinical Services Division is overseeing these activities.

There are four main goals in this work plan which Kettler discussed further: conduct an environmental scan to identify risk factors and protective factors of each, conduct a series of free community-level trainings on the administration of the opiate, conduct opiate overdose prevention education sessions in the county, and County Crisis Workers will reach out to users who have experienced an overdose. Waukesha County will be collaborating on this project with many

individuals and agencies participating in the Waukesha County Heroin and Other Illicit Drug Task Force.

Community Health Improvement Plan and Process (CHIPP)

Jones discussed this item and he distributed a synopsis for today's discussion including information on CHIPP, the 2016-2020 CHIPP process, and CHIPP steering committee members. CHIPP is a comprehensive approach to assessing community health and developing and implementing action plans to improve community health. In a CHIPP, "health" is defined broadly and includes physical health, mental health, environmental health and other areas that contribute to overall well-being. The community health improvement process yields two distinct yet connected deliverables: a community health assessment and a community health improvement plan which Jones explained further.

Under the leadership of the Department of Health & Human Services and the Public Health Division, a 33-member steering committee was formed from a cross-section of community leaders. The steering committee created the following vision for a healthy Waukesha County: strong families, connected communities, healthy environments, and accessible services that promote overall safety, well-being, and quality of life. The steering committee endorsed 10 projects that fit under the three agreed upon health priority areas: Access to Care, Alcohol and Other Drug Abuse, and Mental Health. The 10 projects were implemented over a 2-year period and overall were highly successful. Many community benefits were recognized and most of the projects continue to be implemented.

After incorporating lessons learned and best practices from the last CHIPP, the process has been streamlined and the steering committee membership has been refined. The CHIPP Steering Committee's role remains to provide overall guidance and direction in the effort, as well as to represent the community in the assessment and planning phases. Steering committee members were recruited from key sectors of the community. The formal process of assessing the community and its overall health has been updated to more effectively utilize the steering committee's time and to allow for additional time for implementation of projects.

Transportation Collaborative

Smith and Glasgow were present to discuss specialized transportation and the Find a Ride Network including a PowerPoint presentation. By 2050, the number of individuals age 85+ will nearly quadruple. Smith said the County received a specialized transportation grant from the state. With the grant and levy, it is approximately a \$1 million program.

Staff discussed the various groups and organizations that are working on specialized transportation issues for seniors. The Collaborative Collective Impact Project is a few years old and the implementation phase is getting close. The Thriving Waukesha County Alliance has two primary focus areas: homelessness and transportation. Common Ground is a grassroots oriented advocacy group that has a strong influence on public policy and community services and has worked with the Alliance. The Sierra Club was also working on transportation issues and held focus groups. Once the County Executive's Office became involved with the Transportation Affinity Group (TAG), transportation rose to a much higher level. Other members of the Group include the Aging & Disability Resource Center, Aurora, Pro Health, Wheaton Franciscan, and Interfaith. Their mission is to ensure that Waukesha County possesses a transportation system that meets the needs of those who receive health and human services in Waukesha County. A grant from the National Center for

Mobility Management was awarded in 2015 which led to the One Click – One Call Center, now part of the Find a Ride Network.

Glasgow discussed changes in the healthcare delivery model which has become more regional whereby seniors now need to travel farther distances to obtain services. The County's Specialized Transportation System was developed for local access and this has resulted in a fractured system. It is challenging for seniors to navigate and there is a lack of system capacity to serve the growing population.

Johnson and Kolb suggested looking into collaborating with Uber for transportation services. Glasgow said the County Executive discussed this with Uber about a year ago and perhaps this should be revisited. Smith noted an Oconomowoc clinic received a grant and is working with Uber to provide rides for some of their patients.

Glasgow reviewed local survey data. He indicated 48% of respondents said it would be most helpful if there was one number to call to get a ride and 83% said they would use that service if available. Glasgow discussed the One Click – One Call Center and the Bus Buddy Program. He also discussed the Find a Ride Network which he described as an overarching community umbrella system. The network is in its early stages and One Click – One Call is their first initiative. Staffing for One Click – One Call is slated for the first quarter of 2017. Glasgow listed the members of the Find a Ride Design Team and said a steering committee is in place and work groups are being recruited to draft goals, discuss new services, impact measures, and strategies.

MOTION: Zaborowski moved, second by O'Brien to adjourn the board at 2:52 p.m. Motion carried 8-0.

State Legislative Update

Spaeth reported the legislature is reviewing the governor's budget including circuit courts, 911 funding, income maintenance fraud prevention, and veterans' services. Next week they will be reviewing Children & Family Aids. The bus shelter bill passed the assembly unanimously but still needs to get through the senate. At Paulson's request, Spaeth discussed the transportation portion of the budget and current proposals.

MOTION: Johnson moved, second by Zaborowski to adjourn the committee at 3:00 p.m. Motion carried 7-0.

Respectfully submitted,

Robert L. Kolb
Secretary