

Minutes of the Health & Human Services Board & Committee

Thursday, June 13, 2019

Chairs Howard and Nelson called the meeting to order at 1:30 p.m.

Committee Members Present: Supervisors Christine Howard, Kathleen Cummings, Joel Gaughan, Darlene Johnson, Duane Paulson, and Jeremy Walz. **Absent:** Jim Batzko.

Board Members Present: Supervisors Larry Nelson, Christine Howard, and Duane Paulson, and Citizen Members Robert Menefee, Michael O'Brien, and Laurie Schwartz. Menefee left the meeting at 2:20 p.m. **Absent:** Christine Beck, Jeffrey Genner, Dr. Adel Korkor, Vicki Dallmann-Papke, and Tim Whitmore.

Also Present: Chief of Staff Mark Mader, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Intake and Shared Services Social Worker Stacy Pawlak, Child and Family Services Social Worker Elizabeth Russo, Adolescent and Family Services Social Worker Jaime O'Malley-Mercado, Public Health Nurse Heather Heard, Senior ADRC Specialists Amy Rockhill and Shannon Fenceroy, ADRC Social Worker Cassandra Dawson, Senior Mental Health Counselor Paul Brennan; Clinical Therapists Rebecca Thierfelder, Marie Anderson, and Joy Malloy; Outpatient Services Administrator Bill Seymour, Public Health Manager/Health Officer Ben Jones, Adolescent & Family Services Manager Ron Pupp, Mental Health Services Administrator Jeff Lewis, Administrative Services Manager Randy Setzer, Public Communications Coordinator Linda Wickstrom, Registered Nurse Kenneth Stuetgen, and Human Services Supervisors Jennifer Wrucke, Kelly Simms, Brad Haas, Eric Calvino, Bobbi Borchardt, Sarah Vargas, Barb Girman, Theresa Imp, and Kathy Mullooly.

Committee Agenda Items

Approve Minutes of 5-16-19

MOTION: Paulson moved, second by Gaughan to approve the minutes of May 16. Motion carried 6-0.

Next Meeting Date

- July 11

Executive Committee Report of 5-20-19

Howard said the Executive Committee, at their last meeting, discussed and approved the follow-up report on the FMIS audit, the audit scope for the Health & Wellness Center, the legal advertising contract with the Waukesha *Freeman*, two appointments, and two ordinances. They also heard an update on customer service data and reviewed county board sizes and salaries.

Board Agenda Items

Approve Minutes of 5-16-19

MOTION: O'Brien moved, second by Menefee to approve the minutes of May 16. Motion carried 6-0.

Advisory Committee Reports

O'Brien reported on the Substance Use Advisory Committee meeting where they heard a report on Community Medical Services in West Allis, a new outpatient treatment center for opioid addiction. Also, the Interagency Program for Intoxicated Drivers (IPID) Committee heard a report on the Ladders Recovery Community Facility, an adult facility in Oconomowoc treating substance issues.

Robertson, on behalf of absent board member Whitmore, gave a report on the Mental Health Advisory Committee meeting where they discussed a prevention initiative for the schools, a grant for peer specialists in the schools, the Ending the Silence Program, the Lighthouse project, etc.

Next Meeting Date

- July 18 (8:30 a.m. to 4:30 p.m. for 2020 budget review)

Discussion Item

Health and Human Services Workers Panel (*Board and Committee*)

Pawlak reviewed the handout on Access and Juvenile Court Intake, Intake and Shared Services Division. She reviewed the 24/7/365 response to child abuse and neglect reports in 2018. There were 1,786 child protective services reports and 460 juvenile court intake hearings. She also reviewed issues with foster care and a need for placement opportunities.

Russo presented the Child & Family Services Division, Child Protection Services. She stressed the importance for safety and stable families that are sustainable. Parenting skills are critical to facilitate safety.

O'Malley-Mercado presented interventions on crisis issues and truancy. They address juveniles including Lad Lake, West Bend, and other placements. She also covered family meetings, teen courts, and a variety of activity programs and networking activities.

MOTION: Menefee moved, second by Schwartz to adjourn the board meeting at 2:20 p.m. Motion carried 6-0. Menefee left the meeting.

Heard made references to the Public Health brochure that had been distributed. She presented a variety of programs to facilitate healthy pregnancies and births. She also covered a variety of training and educational programs including home visits, in part, to avoid later issues.

Rockhill covered the Aging & Disabilities Resource Center (ADRC) programs which help high risk seniors and those with disabilities. They facilitate living in the least restrictive environments. The ADRC had 35,000 contacts in 2018. They provide program options and counseling to many of those they serve. Their challenges include people who are in difficult times who often need help staying in their homes.

Fenceroy discussed working with the aging population, home visits, and assisting with independent living. She had 234 referrals so far this year and funding is a challenging issue.

Dawson covered her work in Adult Protective Services which provides investigations on abuse and neglect and to facilitate least restrictive placements. They also work on guardianships and facilitate

client safety and public safety. Staffing is an issue especially given the increasing target population projections which they will need to address.

Anderson presented the Clinical Services Division and Crisis Intervention which provides thorough assessments of mental health and related issues, especially safety. They also do mobile crisis assessments for mental health issues.

Thierfelder addressed clinic services for mental health and substance use programs. The Clinic coordinates with mental health doctors and staff. They make referrals for programming for specific mental health needs.

Brennan discussed the Community Support Program which provides treatment and rehabilitation programs to people with mental health issues while addressing long-term needs. Their goal is to provide services that assist in avoiding inpatient stays and support people living in the community. Those efforts require everything from prescriptions to housing assistance to provide stable environments.

Malloy discussed the Comprehensive Community Services Program which assists individuals in recovery from mental health issues using therapy programs, peer connections, etc. They have case managers who help individuals with their goals to live in a healthy and independent manner. Affordable housing is a challenging issue.

Stuettgen discussed the Inpatient Services Program which includes voluntary admissions, required admissions, and emergency detentions. The patients and staff face many challenging issues, especially given the nature of patient issues.

Anderson provided a summary of the programs and how they integrate with the community and the collaborative efforts by each division to address and resolve individual and community needs.

MOTION: Paulson moved, second by Johnson to adjourn the committee meeting at 3:55 p.m.
Motion carried 6-0.

Respectfully submitted,

Christine Howard

Christine Howard
Secretary for the HHS Board