

## **Minutes of the Combined Health & Human Services Board & Committee**

**Thursday, September 14, 2017**

Chairs Howard and Wood called the meeting to order at 1:00 p.m.

**Committee Members Present:** Supervisors Christine Howard, Darlene Johnson, Robert Kolb, Duane Paulson, Jeremy Walz, Chuck Wood, and Bill Zaborowski.

**Board Members Present:** Supervisors Chuck Wood, Christine Howard, Robert Kolb, and Bill Zaborowski; and Citizen Members, Jeffrey Genner, Mary Lodes, Michael O'Brien, and Tim Whitmore. **Absent:** Citizen Members Vicki Dallmann-Papke and Steven Kulick.

**Also Present:** Chief of Staff Mark Mader, Legislative Policy Advisor Sarah Spaeth, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Clinical Director Dr. James Rutherford, Veterans Services Officer Mike Johannes, Communications Director Linda Wickstrom, and Mental Health Center Administrator Jeff Lewis. Recorded by Mary Pedersen, County Board Office.

### **Committee Agenda Items**

#### **Approve Minutes of 8-10-17**

MOTION: Paulson moved, second by Johnson to approve the minutes of August 10. Motion carried 7-0.

#### **Advisory Committee Report(s)**

Zaborowski advised the Aging & Disability Resource Center Advisory Committee heard a presentation on the nutrition program by Nutrition & Transportation Services Manager Mike Glasgow. He said the State provides great support for the program in which 65,000 seniors take part. Waukesha County has the second highest number of seniors and 38% said they would not get enough to eat if not for the program, 81% said it improves their quality of life, 28% said others at the dining centers are the only people they see all day, and 20% of program funds come from donations.

#### **Next Meeting Date**

- October 5 (all day meeting to be held in Room AC130)

#### **Executive Committee Report of 9-11-17**

Howard said the Executive Committee, at their last meeting, discussed the proposed 2018-2022 Capital Projects Plan as it relates to the Parks & Land Use and Public Works departments, and the Information Technology Division.

### **Board Agenda Items**

#### **Approve Minutes of 8-10-17**

MOTION: Whitmore moved, second by Lodes to approve the minutes of August 10. Motion carried 8-0.

### **Advisory Committee Reports**

O'Brien said the Interagency for Intoxicated Driver (IPID) Committee discussed the opioid epidemic and acute shortage of counselors/psychiatrists to handle this massive workload. These positions require master's degrees and the college education is expensive. O'Brien said he suggested the possibility of foundations diverting money to endowments for scholarship funds.

Lodes said the Mental Health Advisory Committee are continually impressed with the County's peer specialist program which has received state and national recognition. There is quite a bit of interest in this program and there were 300+ applicants for peer specialist training. This program involves people affected by the disease helping others.

Howard said it was mentioned at the recent Community Health Improvement Plan and Process (CHIPP) meeting that while peer specialists cannot replace counselors/psychiatrists, they will help with the counselor shortage.

### **Future Agenda Item(s)**

- Report on Efforts to Help the Homeless (Lodes)

### **Board and Committee Discussion/Action Items**

#### **Clinical Director Update - Psychiatric Trends and Treatments (*Board and Committee*)**

Rutherford indicated, nationally, there is difficulty recruiting psychiatrists and about half of them are over age 55. However, with developments in neuro science there has been more interest. The number of American medical students pursuing psychiatry as a specialty has increased 10-15% each of the last four years which are huge increases. In the interim, they continue to operate with a "bare bones" number of people and there is currently one vacant half-time position in the Clinical Services Division. The public sector does not pay as well as the private sector which is an issue but fortunately, there is interest in working in the public sector. Due to the shortage, private sector employers have begun paying off student loan debts and psychiatrists in the private sector are paid more. Efforts are being made to better collaborate with primary care facilities in the private sector. Tele-psychiatry has been working well in rural areas and is something the County will be considering. Two new psychiatry training programs recently began in the state and are run by the Medical College of Wisconsin in Green Bay and Stevens Point. Each filled their quota the first year.

Rutherford referred to the opioid epidemic and said staff are working on improving these services but there is still a need to provide treatments, and better treatments, for those with bipolar disorder, schizophrenia, alcohol disorders, etc. Alcohol disorders have increased about 50% since 2002. One of the fastest growing groups of people having issues with alcohol are those 65 and older, often in rural areas. This is a dramatic problem.

Rutherford indicated the electronic medical records system is coming to fruition and new components should be up and running soon. The division is also working with ProHealth to have some access to inpatient records for those patients also seen by the County.

Rutherford advised the State's Prescription Drug Monitoring program involves mandatory reporting by prescribers. This allows staff to see prescription drug usage by patients, except methadone

which is non-reportable. From 2006 through 2010, the number of opioid prescriptions written per 100 people in the U.S. went up from 72.4 to 81.2. By 2015, that number went down to 70.6 and more significantly, the people getting high dose opioid prescriptions dropped 41% between 2010 and 2015 – from 11.4 people per 100 to 6.7. He went on to discuss new efforts in neuro science that have resulted in new and improved medications.

### **2016 Veterans Services Annual Report (*Committee*)**

Johannes distributed informational brochures about the division/services, including the Veteran's Resource Fair, and he reviewed the 2016 annual report as outlined. The total number of veterans in Waukesha County as of September 30, 2016, per the Federal Veterans Administration (VA), was 25,663. VA payments (home loans, medical expenditures, compensation and pension, education benefits, and insurance and indemnities) totaled \$279,392,955. Wisconsin Department of Veterans Affairs (WDVA) payments (property tax credits, education and retraining grants, subsistence aid grants, and health care aid grants) totaled \$1,677,791. The number of veterans, spouses/and or widows or widowers from Waukesha County residing at Wisconsin veterans homes were six at King and eight at Union Grove.

The 2016 Veterans Services budget was \$317,626, of which \$304,626 was tax levy, and resulted in a return of \$281,070,746 of federal and state dollars to Waukesha County veterans and their dependents (up from \$260,000,000 in 2015). This equates to \$922.67 returned for every dollar invested. In 2016 there 8,174 incoming phone calls, 10,672 emails, and 4,025 clients visits to the office. A total of 45 appearances on behalf of veterans were made during the year.

MOTION: Paulson moved, second by Johnson to accept the 2016 Annual Report of the Veterans Services Office. Motion carried 7-0.

### **2017-2019 Health & Human Services (HHS) Strategic Plan (*Board and Committee*)**

Kleber and Wickstrom reviewed the Department of Health & Human Services Strategic Plan for 2017-2019 including the cover letter, Executive Summary, Mission Statement, County Standards of Excellence, the Department's Statement of Purpose, strategic objectives, and next steps. Every three years all County departments reassess their strategic plan and determine adjustments and plan improvements. Daily work by the Health & Human Services staff have been guided by continuous improvement processes through Lean Government, Continuous Quality Improvement, Strengthening Treatment Access and Retention-Quality Improvements, Evidence-Based Decision Making, Evidence-Based practice, and best practices benchmarking. The Department's strategic objectives include responding to customers, electronic records, data analytics, services to citizens, employee retention, increasing stakeholder contracts, regulatory requirements; and under health and safety, prevention strategies, collective impact, and comprehensive plans. The next step in this process is to develop Action Plans to accomplish the strategies.

### **Clinical Services Division's Privileging of Medical Staff (*Board*)**

Lewis asked that privileging for the following current employees be renewed: Dr. Shawn Johnson, PsyD; Dr. Isha Salva, M.D; Dr. Gobind Kang-Chahal, M.D; and Dr. James Rutherford, M.D. They have each gone through the Staff Credentialing Committee and the Joint Conference Committee. Answering Wood's question, Lewis confirmed there are no current issues. Each have been vetted and background checks are up-to-date.

MOTION: Genner moved, second by O'Brien to renew privileges for the above-listed staff members for January 1, 2018 through December 31, 2019. Motion carried 8-0.

### **State Legislative Update**

Spaeth indicated the assembly voted on the State budget last night with five republican “no’s” including County representatives Brandtjen, Allen, and Sanfelippo. Transportation was the main topic. The governor’s budget and the Joint Finance Committee’s (JFC) versions are largely the same with small increases in general transportation aids. However, the JFC did take some of the increase for the Local Road Improvement program and put it into the Bridge program, which also received an increase. They also kept increases in the routine maintenance agreements and they eliminated the state prevailing wage. Spaeth discussed disappointments related to the federal swap bill but efforts will continue to make this more favorable for the County. The JFC added back in the Joint Agency Statute which allows counties and municipalities to contract with each other to provide services. Some personal property taxes were removed and backfilled local governments with \$74 million. They eliminated local governments’ ability to use eminent domain to extend recreation trails. Changes were also made to Airbnb-type businesses. The senate is scheduled to take up the budget tomorrow. Both the assembly and senate have passed the Foxconn package.

MOTION: Whitmore moved, second by O’Brien to adjourn the board meeting at 3:06 p.m. Motion carried 8-0.

MOTION: Paulson moved, second by Walz to adjourn the committee meeting at 3:06 p.m. Motion carried 7-0.

Respectfully submitted,

Robert L. Kolb  
Secretary