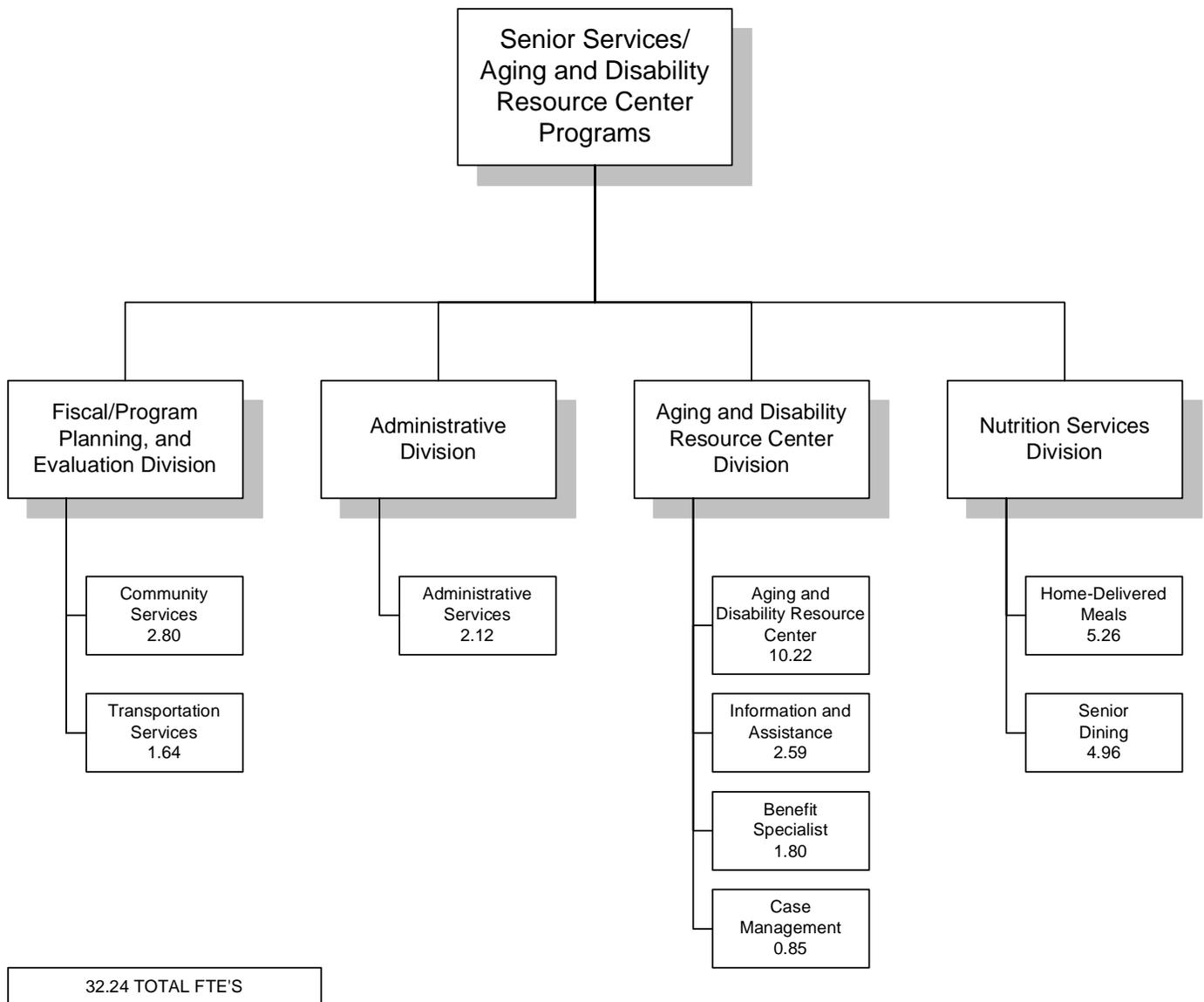


DEPARTMENT OF SENIOR SERVICES

(Department name will change to the Aging and Disability Resource Center (ADRC) on 4/1/08)

FUNCTION / PROGRAM CHART



1. Position counts stated in terms of budgeted full time equivalent positions (FTE) includes extra help and overtime.
2. See Stats/Trends Section for position detail.

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Statement of Purpose

The Aging and Disability Resource Center (ADRC) of Waukesha County is committed to serving adults and their families with issues of aging and disability through provision of information, assistance, education, services, support, and opportunities to promote independence and improve quality of life, while offering choices to the consumer. Programs affirm the rights, dignity, and value of individuals served while limiting the risk experienced by those most vulnerable.

Financial Summary	2006	2007	2007	2008	Change From 2007	
	Actual	Adopted Budget (a)	Estimate (a)	Budget	Adopted Budget \$	%
Aging & Disability Resource Center (b)						
Revenues	\$230,950	\$195,046	\$195,008	\$1,711,841	\$1,516,795	777.7%
County Tax Levy	\$343,893	\$349,624	\$349,624	\$249,953	(\$99,671)	-28.5%
Expenditures	\$502,606	\$544,670	\$529,757	\$1,961,794	\$1,417,124	260.2%
Rev. Over (Under) Exp.	\$72,237	-	\$14,875	-	-	N/A
General Fund						
Revenues (c)	\$881,590	\$989,774	\$1,040,886	\$1,057,042	\$67,268	6.8%
County Tax Levy (a)	\$934,378	\$917,891	\$917,891	\$911,504	(\$6,387)	-0.7%
Expenditures	\$1,532,700	\$1,907,665	\$1,753,249	\$1,968,546	\$60,881	3.2%
Rev. Over (Under) Exp.	\$283,268	-	\$205,528	-	-	N/A
Nutrition Fund						
Revenues (d)	\$996,638	\$969,661	\$997,109	\$993,362	\$23,701	2.4%
County Tax Levy (a)	\$184,187	\$212,390	\$212,390	\$212,390	\$0	0.0%
Expenditures	\$1,124,915	\$1,182,051	\$1,152,301	\$1,205,752	\$23,701	2.0%
Rev. Over (Under) Exp.	\$55,910	-	\$57,198	-	-	N/A
Total All Funds						
Revenues (c)(d)	\$2,109,178	\$2,154,481	\$2,233,003	\$3,762,245	\$1,607,764	74.6%
County Tax Levy	\$1,462,458	\$1,479,905	\$1,479,905	\$1,373,847	(\$106,058)	-7.2%
Expenditures	\$3,160,221	\$3,634,386	\$3,435,307	\$5,136,092	\$1,501,706	41.3%
Rev. Over (Under) Exp.	\$411,415	-	\$277,601	-	-	N/A

Position Summary (FTE)

Regular Positions	19.91	19.91	19.91	28.89	8.98
Extra Help	3.64	3.63	3.63	3.22	-0.41
Overtime	0.19	0.15	0.16	0.13	-0.02
Total	23.74	23.69	23.70	32.24	8.55

- (a) The Tax Levy and Interdepartmental charges for 2007 are restated to adjust for the new End User Technology (EUTF) cost allocation method to be comparable to 2008 Budget, based on Information Technology (IT) resources used, as recommended by Internal Audit.
- (b) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) is scheduled to begin operation April 1, 2008. The ADRC will integrate functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division, and staffing from the Economic Support Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. Data for 2006 Actuals and 2007 Budget and Estimate are restated from applicable previous years' General Fund programs to the Aging and Disability Resource Center program. The ADRC is predicated on the State Budget providing family care expansion funding to Waukesha County.
- (c) Includes General Fund Balance appropriations of \$2,076 in the 2006 Actual for one-time items.
- (d) Includes Nutrition fund balance appropriations of \$2,800 in the 2007 Adopted Budget and \$6,856 in the 2008 Budget for one-time expenditure items.

Aging & Disability Resource Center Fund

Aging & Disability Resource Center Fund Purpose/Summary

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Fund Purpose

Aging and Disability Resource Center (ADRC) Fund operations provide the public with accurate, unbiased information on all aspects of life related to aging or living with a disability. Core services include: information, referral, assistance, long-term care financial and functional eligibility, long-term care options counseling, short-term case management, elderly and disability benefits counseling, prevention, early intervention, health promotion, outreach/marketing, advocacy, and emergency referrals for older adults, individuals with disabilities age 18 and above, and their families. The ADRC honors choice, supports dignity, and maximizes independence.

Financial Summary	2006	2007	2007	2008	Change From 2007	
	Actual (a)	Adopted Budget (a)	Estimate (a)	Budget	Adopted Budget \$	%
General Government	\$228,687	\$194,796	\$194,833	\$1,711,641	\$1,516,845	778.7%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$0	\$0	\$0	\$0	\$0	N/A
Interdepartmental	\$0	\$0	\$0	\$0	\$0	N/A
Other Revenue	\$187	\$250	\$175	\$200	(\$50)	-20.0%
Appr. Fund Balance	\$2,076	\$0	\$0	\$0	\$0	N/A
County Tax Levy (b)	\$343,893	\$349,624	\$349,624	\$249,953	(\$99,671)	-28.5%
Total Revenue Sources	\$574,843	\$544,670	\$544,632	\$1,961,794	\$1,417,124	260.2%
Personnel Costs	\$405,007	\$438,941	\$430,895	\$1,172,994	\$734,053	167.2%
Operating Expenses	\$67,263	\$67,988	\$63,848	\$632,125	\$564,137	829.8%
Interdept. Charges	\$30,336	\$37,741	\$35,014	\$156,675	\$118,934	315.1%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$502,606	\$544,670	\$529,757	\$1,961,794	\$1,417,124	260.2%
Rev. Over (Under) Exp.	\$72,237	-	\$14,875	-	-	N/A

Position Summary (FTE)

Regular Positions	6.10	6.10	6.10	14.91	8.81
Extra Help	0.44	0.44	0.44	0.44	0.00
Overtime	0.16	0.12	0.13	0.11	-0.01
Total	6.70	6.66	6.67	15.46	8.80

(a) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) is scheduled to begin operation April 1, 2008. The ADRC will integrate certain functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division, and staffing from the Economic Support Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. Data for 2006 Actuals and 2007 Budget and Estimate are restated from applicable previous years' General Fund programs.

(b) For the 2008 Budget, County Tax Levy for the ADRC has been transferred into the Aging and Disability Resource Center Fund from previous Department of Senior Services General Fund programs. There was no increase in County Tax Levy resulting from the implementation of the ADRC.

Current and Proposed Capital Projects

Proj. #	Project Name	Expected Completion Year	Total Project Cost	Est. % Complete End of 07	Estimated Operating Impact	A=Annual T=One-Time
200825	Aging and Disability Resource Center	2008	\$450,000	0%	\$0	One-Time

Refer to Capital Project section of the budget book for additional detail.

Aging & Disability Resource Center Outcomes/ Aging & Disability Resource Center Fund Objectives/Achievements

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Major Departmental Strategic Outcomes and Objectives for 2008

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective 1: Through the Aging and Disability Resource Center (ADRC), provide knowledgeable, timely responses to requests for general and benefit information and assistance that meet customers' needs. (ADRC, Benefit Specialist, and Information and Assistance)

Key Outcome Indicator: Percent of positive responses to customer survey. Positive feedback on meeting customer needs is an indication of successful implementation of an ADRC, and of provision of quality service. Based on program history, a Department standard of 95% positive response is an indicator of success for established programs and 80% positive response is an indicator of success for new programs.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target	2009 Target
Positive responses to customer survey.					
Benefit Specialist	95.6%	95.0%	95.0%	95.0%	95.0%
Information & Assistance	NA	NA	NA	95.0%	95.0%
ADRC	NA	NA	NA	NA	80.0%

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Objective 2: Coordinate services that promote client independence and ability to remain living safely in their home. (Case Management)

Key Outcome Indicator: Percent of positive responses to customer survey above Department standard of 95%. Service referrals are made to help keep at-risk, older adults safely in their homes. Positive feedback from clients on services that improve their quality of life and help them to remain living in their homes is an indication of a county that assists at-risk citizens.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target
Positive customer responses to survey on remaining in home and usefulness of service.	96.9%	95.0%	96.6%	95.0%

County-Wide Key Strategic Outcome: A well planned county

Objective 3: Implement an Aging and Disability Resource Center (ADRC) in Waukesha County by 4/1/2008 through collaboration with county and community partners to provide a coordinated entry point for information and services for older adults and individuals with disabilities. (ADRC)

Key Outcome Indicator: The implementation of a resource center providing a single coordinated point of entry for aging and disability services is an indication of a well-planned county. Indicators of success include: 1) opening the ADRC; and 2) meeting the required timeframes for completion of service referrals at a 90% rate in the first year.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target	2009 Target
Completion of service referrals	NA	NA	NA	90.0%	95.0%

Objective 4: With Department of Health and Human Services, plan for the orderly transition of current county provided Long Term Care (LTC) services to a Managed Care Organization (MCO) entity beginning in July of 2008 with minimal disruption to consumers. Eliminate the wait list by July 2010. (ADRC)

Key Outcome Indicator: The orderly transition of clients to a managed care entity and the elimination of wait lists are indications of a well-planned county. Evidence of success include: 1) Current LTC clients are transitioned to MCO by 12/31/08 or six months after the implementation of start-up of MCO. 2) Wait list clients will be transitioned to MCO by July 2010, or 24 months after implementation of start-up of the MCO. 3) Transition results provided at Tax Levy neutral or cost savings to Waukesha County.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target	2009 Target
Complete transition of current LTC clients to MCO.	NA	NA	NA	100.0%	NA
Percent of clients off wait list	NA	NA	NA	NA	75.0%

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Aging & Disability Resource Center

County-Wide Key Strategic Outcome: A well planned county

Program Description

Provides a centralized place for the public to get accurate, unbiased information on all aspects of life related to aging or living with a disability. Services include: information, referral, assistance, long-term care financial and functional eligibility, long-term care options counseling, short-term case management, prevention/early intervention, health promotion, outreach/marketing, advocacy, and emergency referrals.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	0.00	0.00	0.00	10.22	10.22
General Government	\$0	\$0	\$0	\$1,384,445	\$1,384,445
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$0	\$0	\$0	\$1,384,445	\$1,384,445
Personnel Costs	\$0	\$0	\$0	\$821,862	\$821,862
Operating Expenses	\$0	\$0	\$0	\$436,032	\$436,032
Interdept. Charges	\$0	\$0	\$0	\$126,551	\$126,551
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$0	\$0	\$0	\$1,384,445	\$1,384,445

Rev. Over (Under) Exp.	-	-	-	-	-
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Program Highlights

General Government revenue of \$1,384,445 is from State Aging and Disability Resource Center (ADRC) grant. There is no Tax Levy in the 2008 Budget for the ADRC program.

Personnel costs include 10.22 FTE positions, of which 7.48 FTE positions are transferred from Waukesha County Department of Health and Human Services; 1.99 FTE positions are transferred from the former Waukesha County Department of Senior Services; and a 0.75 FTE Clerk Typist I position is new, beginning April 1, 2008. Estimated Operating expenses primarily include \$246,818 in contracted services; \$56,359 for new program start-up supplies and expenses; \$37,618 for mileage reimbursement; \$32,246 for staff training; \$29,890 for licensing costs with the state of Wisconsin for the Synergy Beacon Information and Referral software system; \$17,175 for printing; \$10,000 for outreach; \$3,125 for books, publications and subscriptions; \$1,667 for computer and telephone equipment; and \$1,133 for professional association dues. In addition to normally assigned program charges, Interdepartmental charges also include \$49,000 for computer systems costs including interfacing costs, \$22,660 for postage, \$20,000 for County indirect administrative overhead charges, and \$5,614 in telephone related charges.



Activity

The ADRC has planned a variety of activities to provide customers with appropriate choices to meet their long-term care needs. Initial activities include information and referral, long-term care options counseling and conducting financial and functional eligibility screens. Activity for start-up year of 2008 is 50% of a full year's activity.

	2005 Act	2006 Act	2007 Est.	2008 Proj.
Information & Assistance Contacts	NA	NA	NA	10,700
Long-Term Care Options Counseling Contacts	NA	NA	NA	2,620
Functional Screens	NA	NA	NA	485

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Benefit Specialist

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides counseling, support, and options to older adults and adults with disabilities in areas related to elder and disability rights, income maintenance, housing, surrogate decision making, consumer/financial issues, legal and benefit problems, health care financing, and reverse mortgage.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	1.31	1.31	1.32	1.80	0.49
General Government	\$81,216	\$50,745	\$54,652	\$170,505	\$119,760
Other Revenue - Donations	\$187	\$250	\$175	\$200	(\$50)
Appr. Fund Balance (a)	\$1,356	\$0	\$0	\$0	\$0
County Tax Levy	\$46,586	\$55,321	\$55,321	\$102,283	\$46,962
Total Revenues	\$129,345	\$106,316	\$110,148	\$272,988	\$166,672
Personnel Costs	\$93,080	\$95,100	\$97,582	\$134,520	\$39,420
Operating Expenses	\$15,419	\$3,880	\$4,364	\$127,511	\$123,631
Interdept. Charges	\$6,067	\$7,336	\$7,347	\$10,957	\$3,621
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$114,566	\$106,316	\$109,293	\$272,988	\$166,672

Rev. Over (Under) Exp.	\$14,779	-	\$855	-	-
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(a) Appropriated fund balance for 2006 Actual includes carry-over of \$1,356 from 2005 Medicare Part D grant funding.



Program Highlights

General Government revenue estimate includes Federal Older Americans Act funding of \$17,307 in Title IIIB Supportive Services; State Elderly Benefit Specialist Services funding of \$33,438; and \$119,760 in Aging and Disability Resource Center (ADRC) State grant funding. County Tax Levy of \$102,283 includes an additional \$46,962, which is shifted to this program from the Information and Assistance program.

Personnel costs include 1.05 FTE Elderly Benefits Specialist (which includes 0.05 FTE for overtime) and 0.75 FTE for a new Elderly Benefits Specialist, which will begin April 1, 2008. Personnel costs include \$4,000 in projected overtime costs. Operating expenses are normal operational needs for the program. Major expense areas include \$105,276 for two contracted Disability Benefit Specialist services, \$5,500 for work assigned travel, \$5,100 for conference and training costs, \$3,400 printing/copying costs, \$3,290 for three desktop computers, \$2,900 for program supplies, and \$1,435 for three ergonomic chairs. Interdepartmental charges include normal assigned program charges, as well as \$3,160 in telephone and \$1,810 in postage related costs.

Activity

Elderly benefits counseling activity will be available for a full year in 2008. Disability benefits counseling will begin on April 1, 2008. Start-up for the disability benefits counseling is 50% of a full year's activity.

	2005 Act	2006 Act	2007 Est.	2008 Proj.
Elderly Benefits Counseling Contacts	NA	NA	NA	1,234
Disability Benefits Counseling Contacts	NA	NA	NA	677

Activity

Benefit cases for older adults vary in complexity and time. Changes in participant insurance options in 2005 and 2006 resulted in increases in monetary impact of benefit awards. Caseload was impacted by Medicare Part D prescription drug assistance program during 2005 and 2006.

	2005 Act.	2006 Act.	2007 Est.
Standard Benefit Cases			
Number of Cases	255	343	250
Number of Clients	199	253	150
Presentation Attendees	87	258	150
Monetary Impact of Benefits	\$1,500,848	\$2,614,071	\$1,500,000
Medicare Part D Cases			
Number of Cases/Clients	58	318	NA
Presentation Attendees	2,714	NA	NA



Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Information and Assistance

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides assistance regarding available resources and service options that empower older adults, caregivers, and the community to make informed choices. Entry point for accessing services and filing reports of elder abuse/neglect.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	3.84	3.82	3.82	2.59	(1.23)
General Government	\$110,991	\$115,071	\$112,729	\$127,587	\$12,516
Charges for Services	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$191,698	\$190,221	\$190,221	\$86,065	(\$104,156)
Total Revenues	\$302,689	\$305,292	\$302,950	\$213,652	(\$91,640)
Personnel Costs	\$210,850	\$231,178	\$224,765	\$147,991	(\$83,187)
Operating Expenses	\$43,824	\$53,608	\$49,664	\$52,381	(\$1,227)
Interdept. Charges	\$14,798	\$20,506	\$18,142	\$13,280	(\$7,226)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$269,472	\$305,292	\$292,571	\$213,652	(\$91,640)

Rev. Over (Under) Exp.	\$33,217	-	\$10,379	-	-
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Program Highlights

Beginning in 2008, the Information and Assistance program includes costs related to Federal Older Americans Act and Tax Levy related expenditures. All other Information and Assistance revenues and expenditures are included in the Aging and Disability Resource Center (ADRC) program 2008 Budget.

General Government revenue increased by \$12,516 due to an increase in program allocation of Federal Older Americans Act Title IIIB Supportive Services funding of \$6,638 from \$54,022 to \$60,660, and Title III E Family Caregiver funding of \$5,878 from \$61,049 to \$66,927. Revenue increase is offset by County Tax Levy decrease in this program of \$104,156. Of this amount, \$46,962 was transferred to the Aging and Disability Resource Center Benefit Specialist program fund.

Personnel costs decrease is due to transfer of 1.13 FTE to the ADRC program fund and 0.10 FTE to the Nutrition Home Delivered Meal program fund based on job responsibilities. Personnel costs for Information & Assistance include \$2,000 in projected overtime costs.

Operating expenses for Information and Assistance decreases by \$1,227, primarily due to an increase of \$1,908 for additional battery operated medication dispensers in the Federal Title III E Family Caregiver program, and an increase of \$556 for office supplies. Operating expenses increase is offset primarily by a decrease of \$4,779 for transfer of Operating expenses to the ADRC for related functions.

Decrease in Interdepartmental charges of \$7,226 is primarily due to transfer of these charges to the ADRC program for related functions.

Activity

A variety of activities meet the needs of older adults and caregivers. Additional activities focused on caregivers will increase the number of people reached through presentations and informational displays.



	2004 Act.	2005 Act	2006 Act	2007 Est.	2008 Proj.
Caregiver Library Items Used	2,471	2,901	2,907	2,997	3,027
Newsletter Distribution	1,806	2,378	3,992	3,712	4,712
Senior Sources Distribution	7,500	8,200	9,000	8,333	8,333
Presentation/Display Audience	1,398	1,223	1,516	1,675	1,700

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

(Senior Services name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Case Management

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Program Description

Provides needs assessments, service referrals, counseling, and support to older adults and caregivers for Federal Older Americans Act and Tax Levy related services.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	1.55	1.53	1.53	0.85	(0.68)
General Government	\$36,480	\$28,980	\$27,452	\$29,104	\$124
Charges for Services	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance (a)	\$720	\$0	\$0	\$0	\$0
County Tax Levy/(Credit)	\$105,609	\$104,082	\$104,082	\$61,605	(\$42,477)
Total Revenues	\$142,809	\$133,062	\$131,534	\$90,709	(\$42,353)
Personnel Costs	\$101,077	\$112,663	\$108,548	\$68,621	(\$44,042)
Operating Expenses	\$8,020	\$10,500	\$9,820	\$16,201	\$5,701
Interdept. Charges	\$9,471	\$9,899	\$9,525	\$5,887	(\$4,012)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$118,568	\$133,062	\$127,893	\$90,709	(\$42,353)

Rev. Over (Under) Exp.	\$24,241	-	\$3,641	-	-
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(a) Appropriated Fund Balance for 2006 Actual includes carry-over of \$720 from 2005 for Synergy/SAMS software upgrade.



Program Highlights

General Government revenue increase in 2008 Budget is the result of Federal Older Americans Act Title IIIB Supportive Services allocated funding increase of \$38 from \$20,172 to \$20,210, and Federal Older Americans Act Title IIIIE allocated funding increase of \$86 from \$8,808 to \$8,894. County Tax Levy in this program decreases \$42,477 due to transfer of related FTEs to the Aging and Disability Resource Center (ADRC) program and funding of associated Personnel costs by the ADRC grant.

Personnel costs for this program decreases are mostly due to the transfer of 0.68 FTE to ADRC program and 0.05 FTE to the Nutrition Fund Home Delivered Meals program partially offset by 0.05 FTE transfer in from the Benefit Specialist program and normal step and merit increases, resulting in a net decrease total of \$44,042. Operating expenses increase includes \$7,010 for software maintenance expenses for accessing the web-based Synergy/SAMS software used for case management and service tracking. This increase in Operating expenses is partially offset by a \$1,109 decrease in mileage reimbursement, and a \$200 decrease in tuition and registration charges. Interdepartmental charges decrease of \$4,012 is due primarily to a \$4,040 transfer of expenses to the ADRC for related functions.



Activity

Case management may include: discussion of multiple issues; assessment and establishing of a care plan only; or individual/group counseling of an older adult and/or caregivers. Clients may receive more than one type of contact. Number of people receiving multiple issues contacts is projected to decrease in 2008 due to eligibility of some clients for ADRC/Manage Care Organization services.

Number of People Receiving Case Management Service					
	2004 Act.	2005 Act.	2006 Act.	2007 Est.	2008 Proj.
Multiple issues contacts	709	808	949	952	804
Single issue assessment contacts	380	391	338	345	348
Counseling session only	115	71	24	75	75
Total	1,204	1,270	1,311	1,372	1,227

Senior Services

Fund Purpose/ Summary

General Fund

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Fund Purpose

General Fund operations are responsible for planning, providing, and coordinating programs that address the needs of Waukesha County older adults and their caregivers. These programs provide supportive services and opportunities including adult day centers, chore services, community services, emergency intervention, health cost sharing, homemaker services, personal care, respite, specialized transportation, and volunteer services. The General Fund also includes activities as the lead-reporting agency for instances of Elder Abuse and Neglect in Waukesha County. Programs encourage collaboration and coordination of resources, activities, and programs serving older people.

The General Fund is comprised of two organizational areas: Administration, and Program Monitoring and Evaluation.

Financial Summary	2006	2007	2007	2008	Change From 2007	
	Actual (a)	Adopted Budget (a) (b)	Estimate (b)	Budget	Adopted Budget \$	%
Revenues						
General Government	\$861,409	\$965,584	\$1,013,708	\$1,031,225	\$65,641	6.8%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$3,692	\$6,110	\$4,850	\$4,710	(\$1,400)	-22.9%
Interdepartmental	\$45	\$0	\$0	\$0	\$0	N/A
Other Revenue	\$16,444	\$18,080	\$22,328	\$21,107	\$3,027	16.7%
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0	N/A
County Tax Levy (b)	\$934,378	\$917,891	\$917,891	\$911,504	(\$6,387)	-0.7%
Total Revenues Sources	\$1,815,968	\$1,907,665	\$1,958,777	\$1,968,546	\$60,881	3.2%
Expenditures						
Personnel Costs	\$410,360	\$434,580	\$428,608	\$456,174	\$21,594	5.0%
Operating Expenses	\$1,095,180	\$1,441,316	\$1,293,450	\$1,479,712	\$38,396	2.7%
Interdept. Charges (b)	\$27,160	\$31,769	\$31,191	\$32,660	\$891	2.8%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$1,532,700	\$1,907,665	\$1,753,249	\$1,968,546	\$60,881	3.2%
Rev. Over (Under) Exp.	\$283,268	-	\$205,528	-	-	N/A

Position Summary (FTE)

Regular Positions	6.20	6.20	6.20	6.42	0.22
Extra Help	0.48	0.49	0.49	0.12	(0.37)
Overtime	0.02	0.02	0.02	0.02	0.00
Total	6.70	6.71	6.71	6.56	(0.15)

(a) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) is scheduled to begin operation April 1, 2008. The ADRC will integrate functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division, and staffing from the Economic Support Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. Data for 2006 Actuals and 2007 Budget and Estimate are restated from applicable previous years' General Fund programs to the Aging and Disability Resource Center program.

(b) The Tax Levy for 2007 is restated to adjust for the new End User Technology fund (EUTF) method to be comparable to 2008.

Senior Services

Outcomes/ Objectives

General Fund

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Major Departmental Strategic Outcomes and Objectives for 2008

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective 1: Provide knowledgeable, timely responses to requests for information and assistance while providing useful services that meet customers' assessed needs. (Community Services)

Key Outcome Indicator: Percent of positive responses to customer survey. Positive feedback on meeting customer needs is an indication of quality service. Based on program history, a Department standard of 95% positive response is an indicator of success.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target
Positive responses to customer survey regarding quality and customer needs being met.	95.6%	95.0%	95.0%	95.0%

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Objective 2: Increase availability of cost effective transportation options that allow older adults to maintain their independence. (Transportation Services)

Key Outcome Indicator: Shared-fare taxi and shuttle services are the most cost effective specialized transportation alternatives for the county. Provision of technical support and guidance for service start-up of at least one additional Shared-Fare taxi/shuttle service area will promote competent and skilled delivery of a cost effective service. During the start-up year, potential annual cost savings based on comparison of Shared-fare taxi/shuttle use versus RideLine use in the new area will serve as an indicator of success.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target
Annual potential cost savings				
Mukwonago Shared-Fare Taxi	NA	\$20,560	\$9,724	NA
Muskego Shared-Fare Taxi	NA	NA	NA	\$16,073

Objective 3: Increase volunteer involvement through outreach targeted to the community and business retirees. (Community Services)

Key Outcome Indicator: Increase in the number of volunteers and the valuation of volunteer time. Availability of volunteers is an indication of cost-effective services delivered with competence and skill. A 5% increase from the previous year's number of volunteers and a 3% increase in valuation is an indication of success.

Performance Measure:	2006 Actual	2007 Target	2007 Estimate	2008 Target
Number of volunteers	1,841	1,726	1,841	1,933
Percent increase	6.7%	NA	0.0%	5.0%
Valuation of volunteer hours	\$330,978	\$335,320	\$337,509	\$347,634*
Percent increase	4.8%	NA	2.0%	3.0%

*2008 volunteer valuations of \$9.30/hr and \$12.09/hr are based on Waukesha County 2008 pay ranges for unclassified and semiskilled positions plus a 25% estimated benefit cost factor.

Senior Services

General Fund

Program

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Community Services

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Services include a wide range of short-term and long-term supportive home care, adult day center care, and intervention programs for older adults and their families. Coordinates volunteer opportunities for older adults to serve the community and for individuals and groups in the community to assist older adults.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	3.04	3.05	3.05	2.80	(0.25)
General Government	\$260,059	\$311,736	\$294,429	\$311,946	\$210
Interdepartmental	\$45	\$0	\$0	\$0	\$0
Charges for Services	\$3,692	\$6,110	\$4,850	\$4,710	(\$1,400)
Other Revenue	\$16,444	\$18,055	\$22,303	\$21,082	\$3,027
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$238,049	\$276,489	\$276,489	\$276,489	\$0
Total Revenues	\$518,289	\$612,390	\$598,071	\$614,227	\$1,837
Personnel Costs	\$181,057	\$192,980	\$190,419	\$193,867	\$887
Operating Expenses	\$289,664	\$407,764	\$360,399	\$408,454	\$690
Interdept. Charges	\$9,280	\$11,646	\$11,380	\$11,906	\$260
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$480,001	\$612,390	\$562,198	\$614,227	\$1,837

Rev. Over (Under) Exp.	\$38,288	-	\$35,873	-	-
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Program Highlights

Beginning in budget year 2008, the Community Services Program includes \$81,000 of Adult Day Care expenditure and Tax Levy funding, which was previously reported separately as its own program. Adult Day Care Program historical data is included in the Community Services Program and Activity tables.

General Government revenue increases by \$210 overall in 2008 Budget is the result of Federal Older Americans Act Title IIIB Supportive Services allocated funding increase of \$410 from \$155,288 to \$155,698, Federal Title IIID Disease Prevention and Health Promotion funding increase of \$116 from \$11,513 to \$11,629, and Federal Title IIIE Family Caregiver allocation funding decrease of \$316 from \$65,188 to \$64,872.

Charges for Services revenue decrease is due to reclassification of client workshop fees as donations, resulting in an increase in Other Revenue. Other Revenue also increases due to projected increases in general client donations for personal care/bathing and respite care services.

Personnel costs increase is due to normal step and merit increases for 2.80 FTE's. Also, temporary extra help is reduced by 0.25 FTE. Operating expenses increase by \$690 as a result of increases of \$9,291 for contracted health screening expenses; \$5,000 for contracted general chore services; \$613 for postage; \$360 for office supplies; and a net increase of \$466 in other operational expenses; partially offset by a decrease of \$6,933 for contracted emergency chore services; and a projected net decrease of \$8,107 for contracted services for conferences, caregiver counseling, and emergency intervention services.

Activity



Clients Receiving Community Services					
2004 Act.	2005 Act.	2006 Act.	2007 Bud.	2007 Est.	2008 Proj.
790	809	904	822	840	874

The number of people served is expected to increase by 52 or 6.3% from the 2007 Budget.

Senior Services

General Fund

Program

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Transportation Services

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Program Description

Contracts for accessible specialized transportation services for older people and individuals with disabilities.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	1.76	1.76	1.76	1.64	(0.12)
General Government	\$601,350	\$653,848	\$719,279	\$719,279	\$65,431
Interdepartmental	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$541,211	\$481,564	\$481,564	\$453,194	(\$28,370)
Total Revenues	\$1,142,561	\$1,135,412	\$1,200,843	\$1,172,473	\$37,061
Personnel Costs	\$102,389	\$108,272	\$106,881	\$109,708	\$1,436
Operating Expenses	\$792,238	\$1,018,433	\$919,238	\$1,054,196	\$35,763
Interdept. Charges	\$7,507	\$8,707	\$8,363	\$8,569	(\$138)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$902,134	\$1,135,412	\$1,034,482	\$1,172,473	\$37,061
Rev. Over (Under) Exp.	\$240,427	-	\$166,361	-	-



Program Highlights

A projected 10% increase in the State of Wisconsin Department of Transportation (WIDOT) grant results in additional General Government revenue of \$65,431. The WIDOT grant requires a 20% local cash match or Tax Levy funding which the County significantly overmatches. County Tax Levy is reduced in this program area by \$28,370.

Personnel costs increase is due to normal step and merit increases for the 1.64 FTE allocated to this program. Also, temporary extra help is reduced by 0.12 FTE.

Operating expense increases include a net RideLine cost increase of \$25,225, based on an anticipated 6% vendor price increase; an increase of \$9,653 for Shared-fare taxi operating costs due primarily to anticipated vendor cost increases and the addition of one new Shared-fare taxi area in the city of Muskego, which implements a Department strategic objective of providing cost-effective services; an increase of \$1,714 for shuttle operating costs; and an increase of \$10,000 for miscellaneous grants to communities for non-profit shared-fare taxi/shuttle assistance due to projected start-up of the Muskego senior taxi.

Operating expenses increases are partially offset by a projected decrease of 105 one-way RideLine trips resulting in a net decrease in expenditures budgeted of \$2,777 and a reduction in RideLine Evening and Weekend service of \$11,012 with a projected decrease of 672 one-way trips, from 1,084 to 412 due to lower number of trips used during the pilot program. The projected 412 evening and weekend one-way trips is an actual increase of 212 from the 2007 estimate of 200 one-way trips.



Activity

Net Average Cost Per One-Way Trip						
	2004 Act.	2005 Act.	2006 Act.	2007 Bud.	2007 Est.	2008 Proj.
Shared-Fare Taxi	\$3.96	\$3.90	\$4.35	\$4.53	\$4.51	\$4.72
RideLine	\$22.40	\$23.22	\$23.97	\$25.38	\$24.81	\$26.45

Senior Services

General Fund

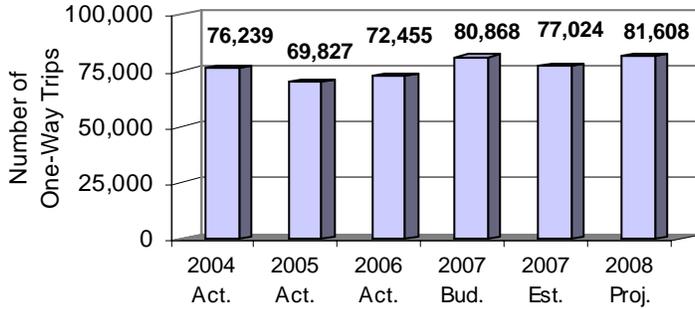
Program

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

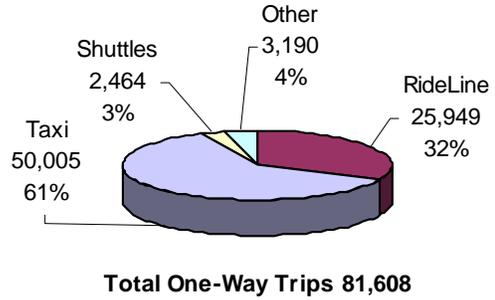


Activity, continued

**Specialized Transportation
Total One-Way Trips**

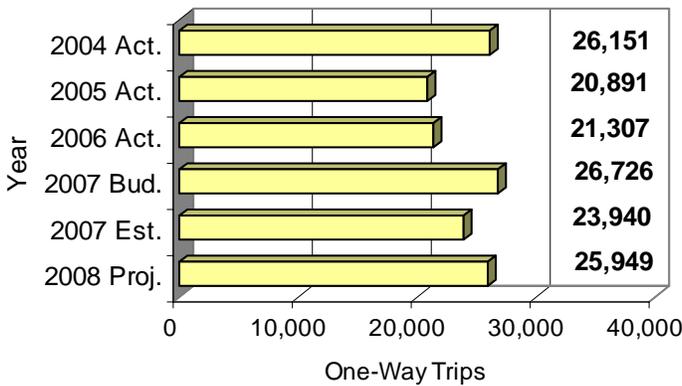


**Specialized Transportation
Year 2008 Projected One-Way Trips**



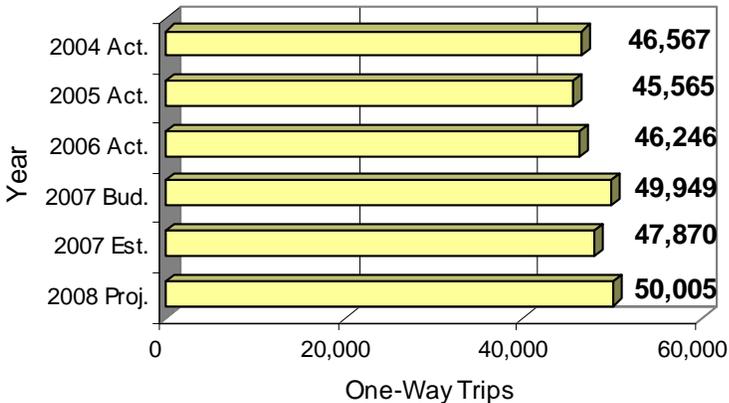
Overall Specialized Transportation Program budget provides for an increase of 740 to 81,608 one-way trips or 0.9% from the 2007 budget projected for 2008. This is an increase of 9,153 one-way trips from the 2006 actual level and an increase of 4,584 one-way trips or 6% from the 2007 estimate.

RideLine One-Way Trips



The number of one-way RideLine trips in 2008 is expected to increase by 4,642 from the 2006 Actual and increase by 2,009 from the 2007 Estimate.

Shared-Fare Taxi One-Way Trips



Shared-fare taxi service is expected to increase by 56 one-way trips from the 2007 Budget and increase by 2,135 one-way trips from the 2007 Estimate and increase by 3,759 one-way trips from the 2006 Actual. Increases in shared-fare taxi service reflect the Department's strategic objective of one additional Shared-fare taxi area.

Senior Services

General Fund

Program

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Administrative Services

Program Description

Along with providing overall Department management, Administrative Services is responsible for coordinating and providing strategic planning, liaison to Human Resources, data reporting, and operational and fiscal support.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	1.90	1.90	1.90	2.12	0.22
General Government	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$25	\$25	\$25	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$155,118	\$159,838	\$159,838	\$181,821	\$21,983
Total Revenues	\$155,118	\$159,863	\$159,863	\$181,846	\$21,983
Personnel Costs	\$126,914	\$133,328	\$131,308	\$152,599	\$19,271
Operating Expenses	\$13,278	\$15,119	\$13,813	\$17,062	\$1,943
Interdept. Charges	\$10,373	\$11,416	\$11,448	\$12,185	\$769
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$150,565	\$159,863	\$156,569	\$181,846	\$21,983
Rev. Over (Under) Exp.	\$4,553	-	\$3,294	-	-



Program Highlights

Personnel costs increase of \$19,271 is primarily due to the transfer in of 0.20 FTE from Benefit Specialist Program, and 0.17 FTE from Information and Assistance Program; partially offset by a 0.15 FTE transfer to the Aging and Disability Resource Center (ADRC) program fund. Remaining Personnel costs increase is due to normal wage step and merit increases for the positions allocated to this cost center. Operating expenses increase primarily due to an increase in office supplies.

Nutrition Fund

Senior Services

Fund Purpose/ Summary

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Fund Purpose

The Department of Senior Services' Senior Dining and Home Delivered Meals programs function under the provisions of the Title IIIC-1 and C-2 Older Americans Act, as amended. The programs provide low cost nutritious meals meeting one third of the recommended dietary allowance to persons age 60 or older with emphasis placed on outreaching the targeted frail, isolated, homebound and disadvantaged older population.

The Senior Dining and Home Delivered Meals Programs provide nutrition services that assist older individuals to live independently, by promoting better health through improved nutrition and reduced isolation through programs coordinated with supportive services. The nutrition programs contribute significantly to helping older people remain healthy, active and independent in their homes and communities.

Financial Summary	2006	2007	2007	2008	Change From 2007	
	Actual	Adopted Budget (a)	Estimate (a)	Budget	Adopted Budget	
					\$	%
Revenues						
General Government	\$612,037	\$609,650	\$627,759	\$621,422	\$11,772	1.9%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$0	\$0	\$0	\$0	\$0	N/A
Interdepartmental	\$56,958	\$42,992	\$77,387	\$51,031	\$8,039	18.7%
Other Revenue	\$323,468	\$314,219	\$289,163	\$314,053	(\$166)	-0.1%
Appr. Fund Balance (b)	\$4,175	\$2,800	\$2,800	\$6,856	\$4,056	144.9%
County Tax Levy (a)	\$184,187	\$212,390	\$212,390	\$212,390	\$0	0.0%
Total Revenue Sources	\$1,180,825	\$1,182,051	\$1,209,499	\$1,205,752	\$23,701	2.0%
Expenditures						
Personnel Costs	\$438,615	\$459,235	\$455,567	\$476,011	\$16,776	3.7%
Operating Expenses	\$655,376	\$691,283	\$665,731	\$698,003	\$6,720	1.0%
Interdept. Charges (a)	\$30,924	\$31,533	\$31,003	\$31,738	\$205	0.7%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$1,124,915	\$1,182,051	\$1,152,301	\$1,205,752	\$23,701	2.0%
Rev. Over (Under) Exp.	\$55,910	-	\$57,198	-	-	N/A

Position Summary (FTE)

Regular Positions	7.61	7.61	7.61	7.56	(0.05)
Extra Help	2.72	2.70	2.70	2.66	(0.04)
Overtime	0.01	0.01	0.01	0.00	(0.01)
Total	10.34	10.32	10.32	10.22	(0.10)

(a) The Tax Levy and Interdepartmental charges for 2007 are restated to adjust for the new End User Technology (EUTF) cost allocation method to be comparable to 2008 Budget, based on Information Technology (IT) resources used, as recommended by Internal Audit.

(b) Includes Nutrition fund balance appropriations of \$4,175 in the 2006 Actuals, \$2,800 in the 2007 Adopted Budget and \$6,856 in the 2008 Budget for one-time expenditure items.

Major Departmental Strategic Outcomes and Objectives for 2008

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Objective: Provide services that improve health and wellness of high risk home delivered meal recipients. (Home Delivered Meals)

Key Outcome Indicator: Annual percent reduction in average nutrition risk score. High nutrition risk impacts health and independence. Reduction of 20% for high-risk meal recipients shows improvement in health and wellness and is an indication of assisting at-risk citizens.

<u>Performance Measure:</u>	2006 Actual	2007 Target	2007 Estimate	2008 Target
Percent reduction in nutrition risk score of high-risk recipients.	17.2%	20.0%	20.0%	20.0%

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective: Provide socialization opportunities to reduce and prevent isolation and improve quality of life. (Senior Dining)

Key Outcome Indicator: Percent of positive responses to customer survey. Positive feedback on meeting customer socialization needs is an indication of quality service. Based on program history, a Department standard of 85% positive response is an indicator of success.

<u>Performance Measure:</u>	2006 Actual	2007 Target	2007 Estimate	2008 Target
Positive responses to customer survey regarding socialization needs being met.	85.2%	85.0%	84.7%	85.0%

Home-Delivered Meals

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Program Description

Provides meals and support to homebound people age 60 or older who have been assessed and meet eligibility requirements. Further assistance is provided to high-risk recipients through nutrition education, nutrition counseling, home visits, and supportive service intervention.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	5.35	5.34	5.34	5.26	(0.08)
General Government	\$237,496	\$224,075	\$229,817	\$227,018	\$2,943
Interdepartmental	\$56,689	\$42,992	\$77,387	\$51,031	\$8,039
Other Revenue	\$182,103	\$179,327	\$152,373	\$174,340	(\$4,987)
Appr. Fund Balance	\$1,025	\$200	\$200	\$825	\$625
County Tax Levy	\$184,187	\$212,390	\$212,390	\$212,390	\$0
Total Revenues	\$661,500	\$658,984	\$672,167	\$665,604	\$6,620
Personnel Costs	\$229,895	\$241,854	\$239,730	\$248,838	\$6,984
Operating Expenses	\$386,073	\$403,578	\$390,913	\$403,100	(\$478)
Interdept. Charges	\$13,257	\$13,552	\$12,826	\$13,666	\$114
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$629,225	\$658,984	\$643,469	\$665,604	\$6,620
Rev. Over (Under) Exp.	\$32,275	-	\$28,698	-	-



Program Highlights

General Government revenues from the Federal Older Americans Act Title IIIC-2 Home Delivered Meals funding allocation increases \$7,708 from \$165,395 to \$173,103 in 2008, and allocated contract meal reimbursement amounts from the Nutrition Services Incentive Program (NSIP) increases \$3,314 from \$41,175 to \$44,489 in 2008. Interdepartmental revenue increases \$8,039 or 19% to \$51,031 due to 7,954 meals estimated to be delivered to HHS Community Options Program (COP) clients in 2008. In other revenue, general client donations increase \$6,885 due to a projected increase in the average client donation of \$0.08 from \$1.90 to \$1.98, and other miscellaneous revenue increases \$29,447 due to over 3,900 meals estimated to be delivered to Manage Care Organization (MCO) clients. Appropriated fund balance of \$825, which reflects an increase of \$625, will be used for one-time small equipment purchases.

The above revenue increases are offset by decreases in General Government revenues. Federal Older Americans Act Title IIIC-1 Congregate funding provided to the Home Delivered Meals program is being decreased in the amount of \$7,239 from \$12,390 to \$5,151 in the 2008 Budget. A greater percentage of the Federal Title IIIC-1 Congregate funding is being retained in the Senior Dining program in 2008 due to an increase in funding needs. Other Revenue decrease of \$4,987 is due to a reduction of \$41,319 in Adult Day Center meal revenue as a result of the two day care centers discontinuing the meal services.

Personnel costs increase due to normal step and merit increase for 5.26 FTE allocated to this program. Operating expenses decrease slightly due to 1,845 less meals estimated to be served. This is mostly due to the 7,366 less meals to be served as a result of the discontinuation of the meal delivery services to the two adult day care centers noted above. This decrease is offset by a projected 4% vendor price increase and 5,274 more meals estimated to be served to HHS & MCO – COP clients.



Activity

Cost Per Meal Summary					
	2005 Act.	2006 Act.	2007 Bud.	2007 Est.	2008 Proj.
Gross Cost Per Meal	\$6.98	\$7.12	\$7.65	\$7.52	\$7.89
Average Client Donation Per Meal	\$1.95	\$1.98	\$1.90	\$1.98	\$1.98
Net cost Per Meal	\$5.03	\$5.14	\$5.75	\$5.54	\$5.91



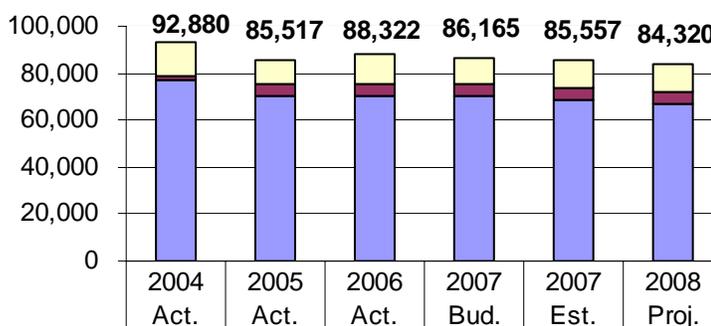
Activity, continued

The Administration on Aging established core nutrition risk definitions that are incorporated into the Nutrition Check Plus screening tool to determine nutrition problems that could impact future health and independence. A Department strategic objective addresses the need to reduce high risk scores. Risk is assessed annually or more frequently if warranted.

NUTRITION CHECK PLUS	
<u>Risk</u>	<u>Score</u>
Low	0 – 4
Moderate	5 – 9
High	10 – 15
Very High	16 or more

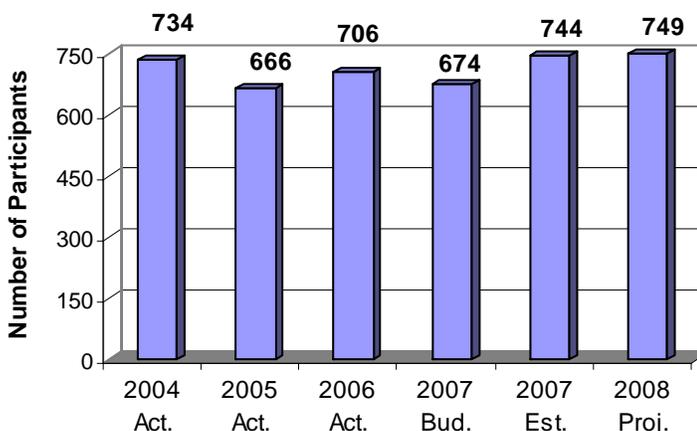
Projected number of home delivered meals for 2008 anticipates a decrease of 1,845 meals from the 2007 budgeted number of meals to be served and decreases 1,237 from the 2007 estimate. This decrease in number of meals is mostly the result of the discontinuance of meal delivery to two adult day centers effective in March of 2007.

Total Home Delivered Meals Served



	2004 Act.	2005 Act.	2006 Act.	2007 Bud.	2007 Est.	2008 Proj.
Hot Meals	76,913	70,165	70,007	70,283	68,315	67,041
Frozen Meals	1,732	5,258	5,259	5,149	5,140	5,172
Cold Meals	14,235	10,094	13,056	10,733	12,102	12,107

Number of Registered Home Delivered Meal Program Participants



Based on actual experience in 2006 and during the first half of 2007, the number of projected home delivered meal recipients in 2008 is expected to be at 749, an increase of 43 recipients from 2006 actuals, and an increase of 75 from 2007 Budget. Higher number of participants is partially due to an increase in meal delivery to Community Options (COP) and MCO clients.

Nutrition Fund

Senior Services

Program

(Dept. Name will be changed to the "Aging & Disability Resource Center" (ADRC) effective on 4/1/08)

Senior Dining

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides a nutritious meal with socialization, education, and health/wellness programs at community Senior Dining Centers for people age 60 or older who are eligible under the Older Americans Act and Wisconsin Senior Dining.

	2006 Actual	2007 Budget	2007 Estimate	2008 Budget	Budget Change
Staffing (FTE)	4.99	4.98	4.98	4.96	(0.02)
General Government	\$374,541	\$385,575	\$397,942	\$394,404	\$8,829
Interdepartmental	\$269	\$0	\$0	\$0	\$0
Other Revenue	\$141,365	\$134,892	\$136,790	\$139,713	\$4,821
Appr. Fund Balance	\$3,150	\$2,600	\$2,600	\$6,031	\$3,431
County Tax Levy	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$519,325	\$523,067	\$537,332	\$540,148	\$17,081
Personnel Costs	\$208,720	\$217,381	\$215,837	\$227,173	\$9,792
Operating Expenses	\$269,303	\$287,705	\$274,818	\$294,903	\$7,198
Interdept. Charges	\$17,667	\$17,981	\$18,177	\$18,072	\$91
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$495,690	\$523,067	\$508,832	\$540,148	\$17,081
Rev. Over (Under) Exp.	\$23,635	-	\$28,500	-	-



Program Highlights

Federal Older Americans Act Title IIIC-1 grant allocation to be used in the Senior Dining program is allocated to increase by \$3,580 from \$346,948 to \$350,528 in 2008. This increase, along with an expected increase in Nutrition Services Incentive Program (NSIP) meal reimbursements of \$5,249 from \$34,352 to \$39,601 constitute the projected increase in General Government revenue. Based on 2006 actual client donations, and donation levels experienced in 2007, general client meal donations are projected to increase by \$0.10 from \$2.07 to \$2.17, which results in an increase in other revenue of \$4,821. Appropriated fund balance of \$6,031 will be used for one-time purchases of program equipment costs listed below. No County Tax Levy is allocated to this program area.

Personnel costs increase due to normal step and merit increases for the 4.96 FTE positions allocated to this program. Operating expenses increase mostly due to a projected 4% vendor price increase offset with a 781 reduction in the number of meals to be served, which results in a net food cost increase of \$4,409 to \$263,373. Other Operating expenses increase due to an increase in program small equipment costs, including kitchen carts, microwave ovens, paper shredders, cordless telephones and appliance replacement.



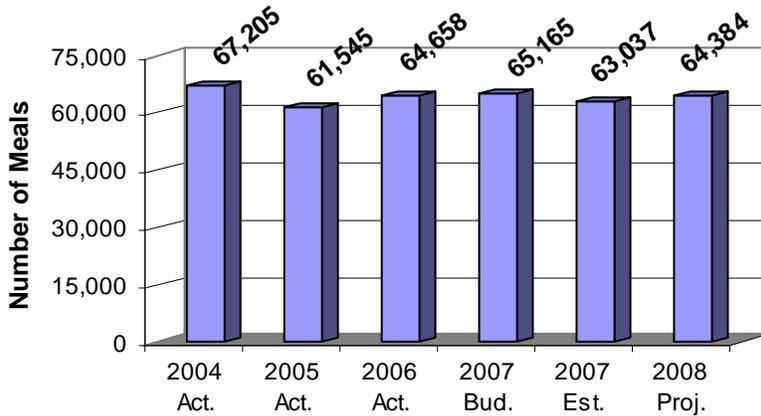
Activity

Cost Per Meal Summary					
	2005 Act.	2006 Act.	2007 Bud.	2007 Est.	2008 Proj.
Gross Cost Per Meal	\$7.76	\$7.67	\$8.03	\$8.07	\$8.39
Average Donation Per Meal	\$2.09	\$2.17	\$2.07	\$2.17	\$2.17
Net Cost Per Meal	\$5.67	\$5.50	\$5.96	\$5.90	\$6.22



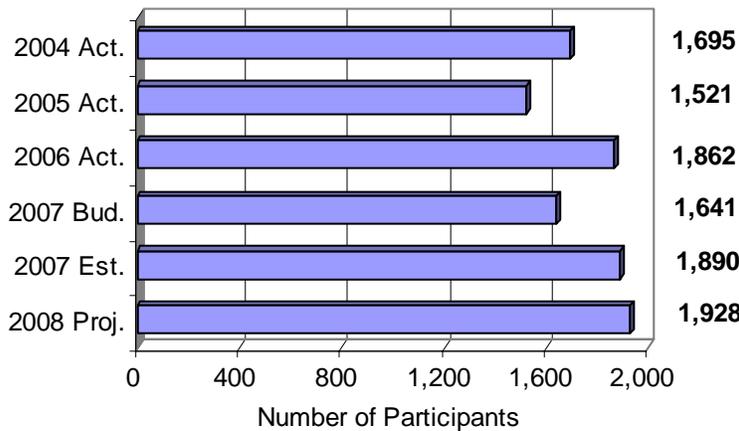
Activity, continued

Number of Senior Dining Meals Served



The projected number of meals served in the 2008 Senior Dining program is expected to decrease by 274 meals from the 2006 actual level; a decrease of 781 meals from the 2007 Budget; and an increase of 1,347 from the 2007 estimate of meals to be served.

Senior Dining Registered Participants



Based on actual experience during 2006 and during the first half of 2007, the number of Senior Dining participants, projected at 1,928 in 2008, is expected to increase by 66 from 2006 level. This number is a 287 participant increase over the 2007 budgeted number, and 38 more Senior Dining participants than are estimated to participate in 2007.

Number of Nutrition/Health Educational Sessions at Senior Dining Centers

2004 Actual	2005 Actual	2006 Actual	2007 Estimate	2008 Projection
833	568	460	511	562

Data for 2004 is based on 13 Senior Dining Centers. Beginning in 2005 data is based on 12 Senior Dining Centers.

During 2004 several dietetic interns were available to conduct educational sessions at the Senior Dining Centers. Reduction in the number of sessions after 2004 is based on fewer Senior Dining Centers being in operation than in previous years and in changes in intern programming.