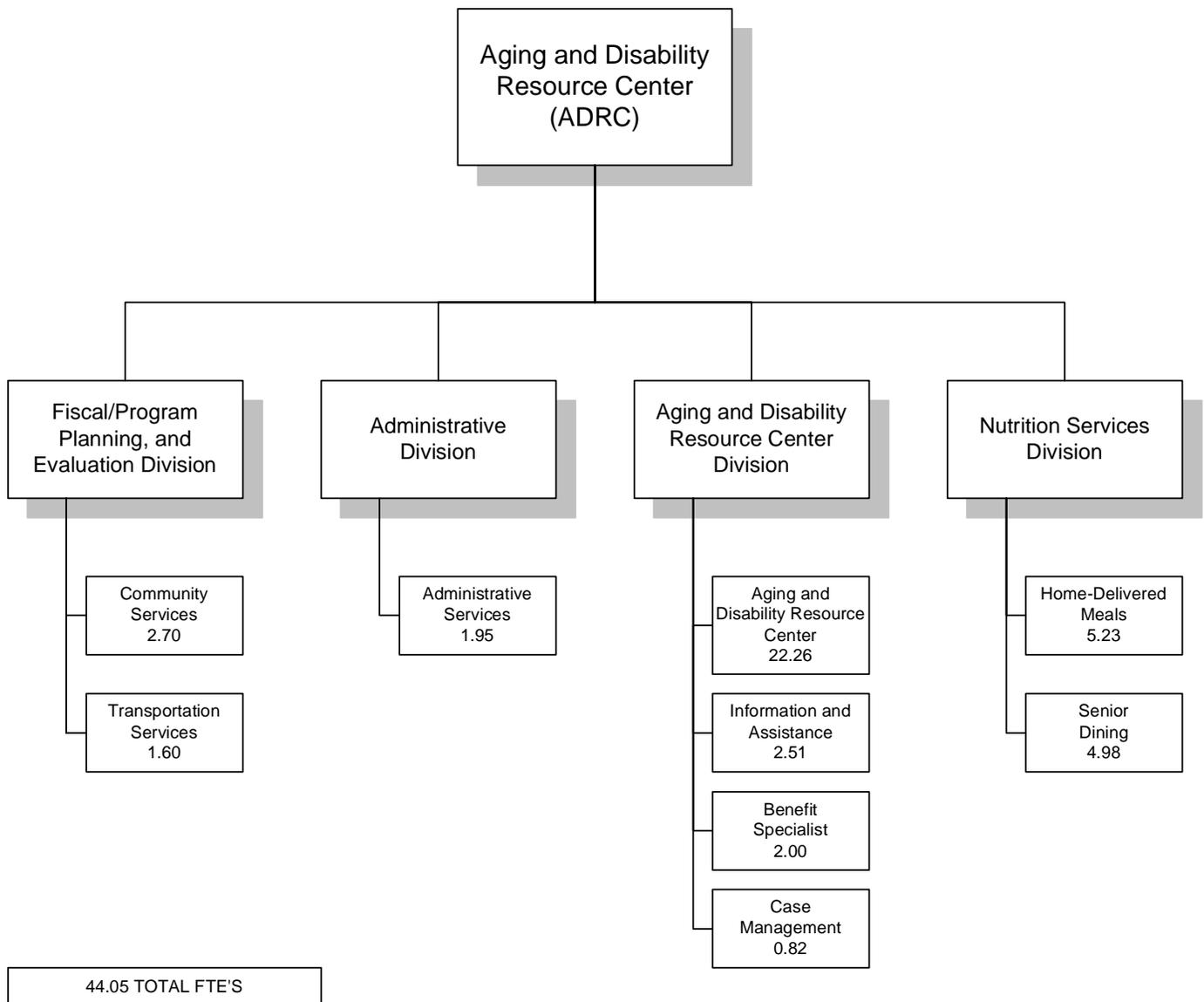


AGING AND DISABILITY RESOURCE CENTER OF WAUKESHA COUNTY

(Department name was changed from the Department of Senior Services on 4/1/08)

FUNCTION / PROGRAM CHART



1. Position counts stated in terms of budgeted full time equivalent positions (FTE) includes extra help and overtime.
2. See Stats/Trends Section for position detail.

Aging & Disability Resource Center Statement Aging & Disability Resource Center Fund of Purpose/Summary

Statement of Purpose

The Aging and Disability Resource Center (ADRC) of Waukesha County is committed to serving adults and their families with issues of aging and disability through provision of information, assistance, education, services, support, and opportunities to promote independence and improve quality of life, while offering choices to the consumer. Programs affirm the rights, dignity, and value of individuals served while limiting the risk experienced by those most vulnerable.

Financial Summary	2007	2008	2008	2009	Change From 2008	
	Actual(b)	Adopted Budget	Estimate (a)	Budget	\$	%
Aging & Disability Resource Center (b)						
Revenues	\$205,812	\$1,711,841	\$1,613,427	\$3,474,620	\$1,762,779	103.0%
County Tax Levy	\$347,849	\$249,953	\$249,953	\$256,074	\$6,121	2.4%
Expenditures	\$506,825	\$1,961,794	\$1,852,731	\$3,730,694	\$1,768,900	90.2%
Rev. Over (Under) Exp.	\$46,836	-	\$10,649	-	-	N/A
General Fund (b)						
Revenues	\$1,042,902	\$1,057,042	\$1,042,044	\$1,078,121	\$21,079	2.0%
County Tax Levy	\$917,159	\$911,504	\$911,504	\$876,405	(\$35,099)	-3.9%
Expenditures	\$1,641,661	\$1,968,546	\$1,819,327	\$1,954,526	(\$14,020)	-0.7%
Rev. Over (Under) Exp.	\$318,400	-	\$134,221	-	-	N/A
Nutrition Fund						
Revenues (c)	\$1,006,214	\$993,362	\$1,012,268	\$1,057,452	\$64,090	6.5%
County Tax Levy (a)	\$212,950	\$212,390	\$212,390	\$247,368	\$34,978	16.5%
Expenditures (b)	\$1,166,375	\$1,205,752	\$1,249,690	\$1,304,820	\$99,068	8.2%
Rev. Over (Under) Exp.	\$52,789	-	(\$25,032)	-	-	N/A
Total All Funds						
Revenues (c)	\$2,254,928	\$3,762,245	\$3,667,739	\$5,610,193	\$1,847,948	49.1%
County Tax Levy	\$1,477,958	\$1,373,847	\$1,373,847	\$1,379,847	\$6,000	0.4%
Expenditures	\$3,314,861	\$5,136,092	\$4,921,748	\$6,990,040	\$1,853,948	36.1%
Rev. Over (Under) Exp.	\$418,025	-	\$119,838	-	-	N/A
Position Summary (FTE)						
Regular Positions	19.91	28.89	28.89	40.91	12.02	
Extra Help	3.63	3.22	3.22	3.14	(0.08)	
Overtime	0.15	0.13	0.08	0.00	(0.13)	
Total	23.69	32.24	32.19	44.05	11.81	

- (a) 2008 operating expenses are estimated to be over the 2008 Adopted budget due to higher food service costs, an intra-departmental fund transfer may be requested if the estimate materializes.
- (b) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) began operation April 1, 2008. The ADRC integrated certain functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. Data for 2007 Actuals is restated from applicable General Fund programs to the ADRC program. The ADRC is predicated on the State Budget providing family care expansion funding to Waukesha County.
- (c) Includes Nutrition fund balance appropriations of \$6,856 in the 2008 Adopted Budget and \$24,800 in the 2009 Budget for one-time expenditure items.

Aging & Disability Resource Center

Aging & Disability Resource Center Fund **Fund Purpose/Summary**

Fund Purpose

Aging and Disability Resource Center (ADRC) Fund operations provide the public with accurate, unbiased information related to aging or living with a disability. Core services include: information, referral, assistance, long-term care financial and functional eligibility, long-term care options counseling, short-term case management, elderly and disability benefits counseling, prevention, early intervention, health promotion, outreach/marketing, advocacy, and emergency referrals for older adults, individuals with disabilities age 18 and above, and their families. The ADRC honors choice, supports dignity, and maximizes independence.

Financial Summary	2007	2008 Adopted	2008	2009	Change From 2008 Adopted Budget	
	Actual (a)	Budget	Estimate	Budget	\$	%
General Government	\$205,712	\$1,711,641	\$1,613,227	\$3,474,420	\$1,762,779	103.0%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$0	\$0	\$0	\$0	\$0	N/A
Interdepartmental	\$0	\$0	\$0	\$0	\$0	N/A
Other Revenue	\$100	\$200	\$200	\$200	\$0	0.0%
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0	N/A
County Tax Levy (b)	\$347,849	\$249,953	\$249,953	\$256,074	\$6,121	2.4%
Total Revenue Sources	\$553,661	\$1,961,794	\$1,863,380	\$3,730,694	\$1,768,900	90.2%
Personnel Costs	\$419,204	\$1,172,994	\$1,132,013	\$2,267,614	\$1,094,620	93.3%
Operating Expenses	\$57,906	\$632,125	\$569,570	\$1,002,516	\$370,391	58.6%
Interdept. Charges	\$29,715	\$156,675	\$151,148	\$460,564	\$303,889	194.0%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$506,825	\$1,961,794	\$1,852,731	\$3,730,694	\$1,768,900	90.2%
Rev. Over (Under) Exp.	\$46,836	-	\$10,649	-	-	N/A

Position Summary (FTE)

Regular Positions (c)	6.10	14.91	14.91	27.15	12.24
Extra Help	0.44	0.44	0.44	0.44	0.00
Overtime	0.12	0.11	0.07	0.00	-0.11
Total	6.66	15.46	15.42	27.59	12.13

- (a) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) began operation April 1, 2008. The ADRC integrated certain functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. Data for 2007 Actuals is restated from applicable previous years' General Fund programs.
- (b) For the 2008 Budget, County Tax Levy for the ADRC has been transferred into the Aging and Disability Resource Center Fund from previous Department of Senior Services General Fund programs. There is no increase in County Tax Levy related from the implementation of the ADRC.
- (c) Includes 11.52 FTE shifted from Long Term Care Fund.

Current and Proposed Capital Projects

Proj. #	Project Name	Expected Completion Year	Total Project Cost	Est. % Complete End of 08	Estimated Operating Impact	A=Annual T=One-Time
200825	Aging and Disability Resource Center	2008	\$450,000	100%	(d)	T

Refer to Capital Project section of the budget book for additional detail.

- (d) Cost savings estimated of about \$106,000 was identified in the 2008 Budget relates to start up of the Aging and Disability Resource Center as part of the Wisconsin Long Term Care reform initiative.

Aging & Disability Resource Center

Aging & Disability Resource Center Fund

Outcomes/ Objectives

Major Departmental Strategic Outcomes and Objectives for 2009

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective 1: Through the Aging and Disability Resource Center (ADRC), provide knowledgeable, timely responses to requests for general and benefit information and assistance that meet customers' needs. (ADRC, Benefit Specialist, and Information and Assistance)

Key Outcome Indicator: Percent of positive responses to customer surveys. Positive feedback on meeting customer needs is an indication of successful implementation of an ADRC, and of provision of quality service. Based on program history, a Department standard of 95% positive response is an indicator of success for established programs and 80% positive response is an indicator of success for new programs.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Positive responses to customer survey.				
Benefit Specialist	100.0%	95.0%	97.4%	97.0%
Information & Assistance ¹	NA	95.0%	NA	95.0%
ADRC	NA	NA	NA	80.0%

1. Measurement of customer feedback for Information & Assistance will begin in 2009.

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Objective 2: Coordinate services that promote client independence and ability to remain living safely in their home. (Case Management)

Key Outcome Indicator: Percent of positive responses to customer survey above Department standard of 95%. Service referrals are made to help keep at-risk, older adults safely in their homes. Positive feedback from clients on services that improve their quality of life and help them to remain living in their homes is an indication of a county that assists at-risk citizens.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Positive customer responses to survey on remaining in home and usefulness of service.	96.5%	95.0%	95.8%	96.0%

County-Wide Key Strategic Outcome: A well planned county

Objective 3: Implement and operate an Aging and Disability Resource Center (ADRC) in Waukesha County beginning 4/1/2008 through collaboration with state, county, and community partners to provide a coordinated entry point for information and services for older adults and individuals with disabilities. (ADRC)

Key Outcome Indicator: The implementation of a resource center providing a single coordinated point of entry for aging and disability services is an indication of a well-planned county. Indicators of success include: 1) opening the ADRC; and 2) meeting the required timeframes for completion of service referrals at a 90% rate.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Completion of service referrals	NA	90.0%	90.0%	90.0%

Objective 4: With Department of Health and Human Services, plan for the orderly transition of current county provided Long Term Care (LTC) services to one of two Managed Care Organizations (MCOs) beginning July 1, 2008 with minimal disruption to consumers. Eliminate the wait list by July 2010. (ADRC)

Key Outcome Indicator: The orderly transition of clients to a managed care entity and the elimination of wait lists are indications of a well-planned county. Evidence of success include: 1) Current LTC clients are transitioned to an MCO of their choice by 12/31/08 or six months after the implementation of start-up of the MCOs. 2) Wait list clients will be transitioned to an MCO by July 2010, or 24 months after implementation of start-up of the MCOs. 3) Transition results provided at Tax Levy neutral or cost savings to Waukesha County.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Complete transition of current LTC clients to MCO.	NA	100.0%	100.0%	NA
Percent of clients off wait list	NA	NA	NA	75.0%

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Objective 5: The Departments of Health and Human Service, Aging and Disability Resource Center, and Veteran Services will explore organizational and service efficiencies, enhancements, and alignments that might be achieved as a result of their co-location in the Human Services Center. The departments will report their recommendations and findings to the County Executive in the second quarter of 2009, for consideration in developing the 2010 budget.

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

Aging & Disability Resource Center

County-Wide Key Strategic Outcome: A well planned county

Program Description

Provides a centralized place for the public to get accurate, unbiased information related to aging or living with a disability. Services include: information, referral, assistance, long-term care financial and functional eligibility, long-term care options counseling, short-term case management, prevention/early intervention, health promotion, outreach/marketing, advocacy, and emergency referrals.

	2007 Actual	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	0.00	10.22	10.22	22.26	12.04
General Government	\$0	\$1,384,445	\$1,304,490	\$3,151,016	\$1,766,571
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$0	\$1,384,445	\$1,304,490	\$3,151,016	\$1,766,571
Personnel Costs	\$0	\$821,862	\$799,068	\$1,911,098	\$1,089,236
Operating Expenses	\$0	\$436,032	\$384,637	\$814,301	\$378,269
Interdept. Charges	\$0	\$126,551	\$120,785	\$425,617	\$299,066
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$0	\$1,384,445	\$1,304,490	\$3,151,016	\$1,766,571

Rev. Over (Under) Exp.	-	-	-	-	-
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Program Highlights

General Government revenues increase by \$1,766,571 is due to the first full year expenditure cost reimbursements from Aging and Disability Resource Center (ADRC) State grant funding, which opened April 1, 2008.

Personnel costs increase of \$1,089,236 reflects a full year of operation for the 22.26 FTE allocated to the ADRC in 2009, including the full integration of staffing shifted over from the Waukesha County Department of Health and Human Services Long Term Care Division.

Operating expenses increase is mainly due to a \$365,106 increase in contracted services from \$246,818 to \$611,924; \$51,334 in increased mileage reimbursement; \$10,000 in increased promotional supplies; and \$8,603 increase in other operating expenses. Increases are partially offset by decreases of \$20,133 in miscellaneous supplies; \$20,097 in miscellaneous operating expenses; \$12,070 in software maintenance costs to \$17,820; and \$4,474 in various other operating expenses.

Interdepartmental charges increase is mainly due to a \$233,072 increase in County indirect administrative cost recoveries to \$253,072; \$53,145 in allocated computer maintenance charges; \$18,215 in insurance charges; \$14,449 of telephone charges; \$13,144 for postage costs. Increases are partially offset by a decrease of \$39,000 in data processing charges to \$10,000.



Activity

The ADRC has planned a variety of activities to provide customers with appropriate choices to meet their long-term care needs. Initial activities include information and referral, long-term care options counseling and conducting financial and functional eligibility screens. Activity for start-up year of 2008 is 50% of a full year's activity based on July 1, 2008 start-up date for Managed Care Organizations (MCOs).

	2006 Act	2007 Act	2008 Est.	2009 Proj.
Information & Assistance Contacts	NA	NA	10,700	21,400
Long-Term Care Options Counseling Contacts	NA	NA	2,620	5,240
Functional Screens Performed	NA	NA	485	970

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

Benefit Specialist

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides counseling, support, and options to older adults and adults with disabilities in areas related to elder and disability rights, income maintenance, housing, surrogate decision making, consumer/financial issues, legal and benefit problems, health care financing, and reverse mortgage.

	2007 Actual (a)	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	1.31	1.80	1.80	2.00	0.20
General Government	\$70,974	\$170,505	\$165,934	\$174,482	\$3,977
Other Revenue - Donations	\$100	\$200	\$200	\$200	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$54,238	\$102,283	\$102,283	\$114,328	\$12,045
Total Revenues	\$125,312	\$272,988	\$268,417	\$289,010	\$16,022
Personnel Costs	\$98,899	\$134,520	\$129,307	\$145,815	\$11,295
Operating Expenses	\$3,373	\$127,511	\$124,141	\$130,425	\$2,914
Interdept. Charges	\$6,243	\$10,957	\$10,852	\$12,770	\$1,813
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$108,515	\$272,988	\$264,300	\$289,010	\$16,022

Rev. Over (Under) Exp.	\$16,797	-	\$4,117	-	-
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(a) Restated from the Senior Services General Fund.



Program Highlights

Increase in General Government revenues of \$3,977 is due to an increase of \$3,977 in Aging and Disability Resource Center (ADRC) State grant funding. Property tax levy in this program increases by \$12,045 to \$114,328 due to higher Personnel costs and Operating expenses.

Personnel costs increase \$11,295 due to a 0.25 FTE increase based on full year staffing in 2009, partially offset by a \$4,000 or 0.05 FTE decrease in projected overtime costs.

Operating expenses include normal operational needs for the program. Increased expenses include \$4,228 in mileage reimbursement; \$1,440 in software maintenance; \$1,000 in publications; \$967 in office supplies. Operating expense increases are partially offset by decreases of \$5,055 in computer charges, telecommunication and office equipment. Also, operating expenses includes \$105,229 for contracted Disability Benefit Specialist services in the 2009 Budget.

Interdepartmental charges increase of \$1,142 is mainly due to \$661 in postage charges; \$551 in telephone charges.

Activity

Elderly benefits counseling activity was available for a full year in 2008. Disability benefits counseling began on May 1, 2008. Start-up for the disability benefits counseling in 2008 is 50% of a full year's activity. As part of the ADRC, Benefit Specialist activity is measured by number of contacts beginning in 2008.

	2007 Act	2008 Est.	2009 Proj.
Elderly Benefits Counseling Contacts	NA	1,234	2,468
Disability Benefits Counseling Contacts	NA	677	1,354
Standard Elderly Benefit Cases			
Number of Cases	502	NA	NA
Number of Clients	271	NA	NA
Presentation Attendees	106	NA	NA
Monetary Impact of Benefits	\$1,685,259	NA	NA
Elderly Medicare Part D Cases			
Number of Cases/Clients	NA	NA	NA

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

Information and Assistance

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides assistance regarding available resources and service options that empower older adults, caregivers, and the community to make informed choices. Entry point for accessing services and filing reports of elder abuse/neglect.

	2007 Actual (a)	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	3.82	2.59	2.57	2.51	(0.08)
General Government	\$101,263	\$127,587	\$116,289	\$120,940	(\$6,647)
Charges for Services	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$190,591	\$86,065	\$86,065	\$88,746	\$2,681
Total Revenues	\$291,854	\$213,652	\$202,354	\$209,686	(\$3,966)
Personnel Costs	\$225,652	\$147,991	\$139,689	\$144,865	(\$3,126)
Operating Expenses	\$43,258	\$52,381	\$45,890	\$48,513	(\$3,868)
Interdept. Charges	\$14,944	\$13,280	\$12,028	\$16,308	\$3,028
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$283,854	\$213,652	\$197,607	\$209,686	(\$3,966)

Rev. Over (Under) Exp.	\$8,000	-	\$4,747	-	-
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(a) Restated from the Senior Services General Fund.



Program Highlights

General Government revenue decreases due to reduction in program allocation of Federal Older Americans Act Title IIIB Supportive Services funding of \$3,145 from \$60,660 to \$57,515, and Title IIIE Family Caregiver funding of \$3,502 from \$66,927 to \$63,425. Property tax levy in the program increases by \$2,681 to \$88,746 to offset lower General Government revenues.

Total expenditures overall decrease of \$3,966 includes an Interdepartmental charges increase due primarily to an increase of \$4,607 in End User Technology Computer Maintenance charges assigned to the department from \$3,721 to \$8,328, partially offset by decreases of \$1,876 in postage charges from \$7,338 to \$5,462, and a net increase of \$297 in other Interdepartmental charges.

Personnel costs decrease is due primarily to shifting a 0.05 FTE of position to the ADRC program, and a reduction of \$2,000 0.03 FTE in overtime costs. Operating expenses decrease is due to reductions of \$2,308 in outside printing, and \$2,065 in travel and training costs.

Activity

A variety of activities meet the needs of older adults and caregivers.



	2007 Act	2008 Est.	2009 Proj.
Caregiver Library Items Used	2,215	2,311	2,815
Newsletter Distribution	2,561	3,496	4,496
Senior Sources Distribution	8,333	9,000	9,000
Presentation/Display Audience	1,556	1,100	1,210

Aging & Disability Resource Center Program

Aging & Disability Resource Center Fund

Case Management

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Program Description

Provides needs assessments, service referrals, counseling, and support to older adults and caregivers for Federal Older Americans Act and Tax Levy related services.

	2007 Actual (a)	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	1.53	0.85	0.83	0.82	(0.03)
General Government	\$33,475	\$29,104	\$26,514	\$27,982	(\$1,122)
Charges for Services	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy/(Credit)	\$103,020	\$61,605	\$61,605	\$53,000	(\$8,605)
Total Revenues	\$136,495	\$90,709	\$88,119	\$80,982	(\$9,727)
Personnel Costs	\$94,653	\$68,621	\$63,949	\$65,836	(\$2,785)
Operating Expenses	\$11,275	\$16,201	\$14,902	\$9,277	(\$6,924)
Interdept. Charges	\$8,528	\$5,887	\$7,483	\$5,869	(\$18)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$114,456	\$90,709	\$86,334	\$80,982	(\$9,727)

Rev. Over (Under) Exp.	\$22,039	-	\$1,785	-	-
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(a) Restated from the Senior Services General Fund.



Program Highlights

General Government revenue decrease is due to a reduction in program allocation of Federal Older Americans Act Title III E Family Caregiver funding of \$1,920 from \$8,894 to \$6,974, offset by an increase in Federal Older Americans Act Title III B Supportive Services funding of \$798 from \$20,210 to \$21,008. Property tax levy decreases by \$8,605 in this program to \$53,000 and is shift to other ADRC programs.

Personnel costs decrease is due primarily to a reduction of 0.03 FTE in overtime costs.

Operating expenses decrease mostly due to a reduction of \$6,920 in computer software maintenance costs.

Interdepartmental charges overall decrease of \$18 includes an increase of \$1,547 in telephone and cellular phone charges, offset by decreases of \$1,054 in End User Technology Computer Maintenance and support charges allocated to this program, \$474 in computer replacement charges.



Activity

Case management may include: discussion of multiple issues; assessment and establishing of a care plan only; or individual/group counseling of an older adult and/or caregivers. Clients may receive more than one type of contact.

Number of People Receiving Case Management Service			
	2007 Act.	2008 Est.	2009 Proj.
Multiple issues contacts	958	975	984
Single issue assessment contacts	358	300	300
Counseling session only	85	70	75
Total	1,401	1,345	1,359

Aging and Disability Resource Center Fund Purpose/ Summary

General Fund

Fund Purpose

General Fund operations are responsible for planning, providing, and coordinating programs that address the needs of Waukesha County older adults and their caregivers. These programs provide supportive services and opportunities including adult day centers, chore services, contracted community services, emergency intervention, health cost sharing, homemaker services, personal care, respite, specialized transportation, and volunteer services. The General Fund also includes activities as the lead-reporting agency for instances of Elder Abuse and Neglect in Waukesha County. Programs encourage collaboration and coordination of resources, activities, and programs serving older people.

The General Fund is comprised of two organizational areas: Administration, and Program Monitoring and Evaluation.

Financial Summary	2007	2008 Adopted	2008	2009	Change From 2008 Adopted Budget	
	Actual (a)	Budget	Estimate	Budget	\$	%
Revenues						
General Government	\$1,016,131	\$1,031,225	\$1,018,116	\$1,052,431	\$21,206	2.1%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$5,079	\$4,710	\$4,674	\$4,684	(\$26)	-0.6%
Interdepartmental	\$0	\$0	\$0	\$0	\$0	N/A
Other Revenue	\$21,692	\$21,107	\$19,254	\$21,006	(\$101)	-0.5%
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0	N/A
County Tax Levy (b)	\$917,159	\$911,504	\$911,504	\$876,405	(\$35,099)	-3.9%
Total Revenues Sources	\$1,960,061	\$1,968,546	\$1,953,548	\$1,954,526	(\$14,020)	-0.7%
Expenditures						
Personnel Costs	\$428,056	\$456,174	\$453,381	\$443,853	(\$12,321)	-2.7%
Operating Expenses	\$1,186,230	\$1,479,712	\$1,335,432	\$1,462,806	(\$16,906)	-1.1%
Interdept. Charges (b)	\$27,375	\$32,660	\$30,514	\$47,867	\$15,207	46.6%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$1,641,661	\$1,968,546	\$1,819,327	\$1,954,526	(\$14,020)	-0.7%
Rev. Over (Under) Exp.	\$318,400	-	\$134,221	-	-	N/A
Position Summary (FTE)						
Regular Positions	6.20	6.42	6.42	6.25	(0.17)	
Extra Help	0.49	0.12	0.12	0.00	(0.12)	
Overtime	0.02	0.02	0.01	0.00	(0.02)	
Total	6.71	6.56	6.55	6.25	(0.31)	

(a) As part of Wisconsin's Long Term Care (LTC) reform initiative, the Aging and Disability Resource Center of Waukesha County (ADRC) began operation April 1, 2008. The ADRC integrated certain functions of the Waukesha County Department of Health and Human Services (DHHS) Long Term Care Division with functions from the former Department of Senior Services Information and Assistance, Benefit Specialist, and Case Management programs. For budget comparison purposes, data for the 2007 Actuals is restated for the General Fund programs shifted to the Aging and Disability Resource Center program.

(b) End User Technology Fund covers the phasing in of full cost allocations for the new charging method to better reflect technology resources being used by departments, as recommended by Internal Audit.

Major Departmental Strategic Outcomes and Objectives for 2009

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective 1: Provide knowledgeable, timely responses to requests for information and assistance while providing useful services that meet customers' assessed needs. (Community Services)

Key Outcome Indicator: Percent of positive responses to customer survey. Positive feedback on meeting customer needs is an indication of quality service. Based on program history, a Department standard of 95% positive response is an indicator of success.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Positive responses to customer survey regarding quality and customer needs being met.	97.2%	95.0%	96.1%	96.0%

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Objective 2: Increase availability of cost effective transportation options that allow older adults to maintain their independence. (Transportation Services)

Key Outcome Indicator: Shared-fare taxi and shuttle services are the most cost effective specialized transportation alternatives for older people and people with disabilities in the county. Provision of technical support and guidance for service start-up of at least one additional Shared-Fare taxi/shuttle service area will promote competent and skilled delivery of a cost effective service. During the start-up year, potential annual cost savings based on comparison of Shared-Fare taxi/shuttle use versus RideLine use in the new area will serve as an indicator of success. Positive Shared-Fare taxi customer feedback on maintaining independence indicates quality service.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Annual potential cost savings (a)				
Mukwonago Shared-Fare Taxi	\$3,276	NA	NA	NA
Muskego Shared-Fare Taxi	NA	\$16,073	\$10,588	NA
Third Waukesha Shared-Fare Taxi (no RideLine impact)	NA	NA	Start-up Only	NA
Positive customer feedback on maintaining independence using the Specialized Transportation Program.	96.3%	95.0%	93.7%	95.0%

(a) Cost savings mainly occurs in the first year of operations.

Objective 3: Increase volunteer involvement through outreach targeted to the community and business retirees. (Community Services)

Key Outcome Indicator: Increase in the number of volunteers and the valuation of volunteer time. Availability of volunteers is an indication of cost-effective services delivered with competence and skill. A 5% increase from the previous year's number of volunteers and a 3% increase in valuation is an indication of success.

Performance Measure:	2007 Actual	2008 Target	2008 Estimate	2009 Target
Number of volunteers	1,433	1,933	1,505	1,580
Percent increase/decrease (-)	-22.2%	5.0%	5.0%	5.0%
Valuation of volunteer hours	\$340,253	\$347,634	\$350,461	\$360,974*
Percent increase	2.8%	3.0%	3.0%	3.0%

*2009 volunteer valuations of \$9.49/hr and \$12.33/hr are based on Waukesha County 2009 pay ranges for unclassified and semiskilled positions plus a 25% estimated benefit cost factor.

Objective 4: The Departments of Health and Human Service, Aging and Disability Resource Center, and Veteran Services will explore organizational and service efficiencies, enhancements, and alignments that might be achieved as a result of their co-location in the Human Services Center. The departments will report their recommendations and findings to the County Executive in the second quarter of 2009, for consideration in developing the 2010 budget.

Aging & Disability Resource Center

General Fund

Program

Community Services

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Services include a wide range of short-term and long-term supportive home care, adult day center care, and intervention programs for older adults and their families. These programs provide supportive services and opportunities including adult day centers, chore services, contracted community services, emergency intervention, health cost sharing, homemaker services, personal care, respite and volunteer services.

	2007 Actual	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	2.70	2.80	2.79	2.70	(0.10)
General Government	\$296,852	\$311,946	\$283,523	\$309,372	(\$2,574)
Interdepartmental	\$0	\$0	\$0	\$0	\$0
Charges for Services	\$5,079	\$4,710	\$4,674	\$4,684	(\$26)
Other Revenue	\$21,667	\$21,082	\$19,229	\$20,981	(\$101)
Apr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$275,402	\$276,489	\$276,489	\$281,007	\$4,518
Total Revenues	\$599,000	\$614,227	\$583,915	\$616,044	\$1,817
Personnel Costs	\$189,356	\$193,867	\$191,777	\$193,649	(\$218)
Operating Expenses	\$327,049	\$408,454	\$341,605	\$403,099	(\$5,355)
Interdept. Charges	\$9,086	\$11,906	\$10,999	\$19,296	\$7,390
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$525,491	\$614,227	\$544,381	\$616,044	\$1,817
Rev. Over (Under) Exp.	\$73,509	-	\$39,534	-	-



Program Highlights

General Government revenue overall decrease of \$2,574 is the result of Federal Older Americans Act Title III E Family Caregiver allocated funding decrease of \$5,174 from \$64,872 to \$59,698 and Federal Older Americans Act Title III D Disease Prevention and Health Promotion allocated funding decrease of \$214 from \$11,629 to \$11,415, partially offset by Federal Older Americans Act Title III B Supportive Services allocated funding increase of \$2,814, from \$155,698 to \$158,512. Property Tax Levy for this program is increased by \$4,518 to \$281,007.

Personnel costs overall decrease of \$218 is due to normal step and merit increases for 2.70 FTE's, offset by eliminating projected overtime and temporary extra help expenditures from a total of \$2,859 to \$0.

Operating expenses decrease by \$5,355 due to a reduction of \$2,868 in contracted Federal Older Americans Act and State Seniors Project Funded program services; a decrease of \$1,303 in supplies, postage and publications; a decrease of \$1,025 in travel, training and miscellaneous expenses; and a decrease of \$1,208 in printing, legal notice, and financial costs, partially offset by an estimated increase of \$1,049 in mileage reimbursement costs.

Interdepartmental charges increase is due primarily to an increase of \$7,880 in End User Technology Computer Maintenance charges assigned to the department, from \$5,016 to \$12,896.



Activity

Health and Wellness activities, which began in 2007, increased the number of elderly adult clients receiving community services. An increase of 54 in 2009 from 2008 Budget level is based on clients transitioning to Managed Care Organizations.

Clients Receiving Community Services					
2005 Act.	2006 Act.	2007 Act.	2008 Bud.	2008 Est.	2009 Proj.
809	904	989	874	934	928

Aging & Disability Resource Center

General Fund

Program

Transportation Services

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Program Description

Contracts for accessible specialized transportation services (Shared-Fare taxi, Shuttle Services, and Rideline) for older people and individuals with disabilities.

	2007 Actual	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	1.76	1.64	1.64	1.60	(0.04)
General Government	\$719,279	\$719,279	\$734,593	\$743,059	\$23,780
Interdepartmental	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$0	\$0	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$481,639	\$453,194	\$453,194	\$426,208	(\$26,986)
Total Revenues	\$1,200,918	\$1,172,473	\$1,187,787	\$1,169,267	(\$3,206)
Personnel Costs	\$107,323	\$109,708	\$108,954	\$111,952	\$2,244
Operating Expenses	\$848,342	\$1,054,196	\$979,832	\$1,044,171	(\$10,025)
Interdept. Charges	\$7,674	\$8,569	\$8,574	\$13,144	\$4,575
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$963,339	\$1,172,473	\$1,097,360	\$1,169,267	(\$3,206)

Rev. Over (Under) Exp.	\$237,579	-	\$90,427	-	-
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Program Highlights

General Government revenues include the State of Wisconsin Department of Transportation (WIDOT) grant which is estimated to increase \$23,780 in 2009. The WIDOT grant requires a 20% local cash match or Tax Levy funding which the county overmatches. County Tax Levy is reduced in this program area by \$26,986 due to increase State grant aid.

Personnel costs increase is due to normal step and merit increases for the 1.60 FTEs allocated to this program.

Operating expenses include an increase of \$37,438 for Shared-Fare Taxi based on an anticipated 3.0% from 2008 average vendor rate increase and an increase of 3,992 one-way trips resulting primarily from a 2009 full-year trip projection for two new Shared-Fare Taxi companies that began operation during 2008; and an increase of \$1,303 for shuttle service. Increases are more than offset by Operating expenses decreases; a net decrease of \$27,727 in RideLine services from \$675,974 to \$648,247 which includes a \$16,488 decrease related to the elimination of the Evening & Weekend Pilot Project in 2009 based on lack of program usage in 2007 and 2008 and a projected decrease of 2,660 one-way trips partially offset by an anticipated 3.0% vendor price increase; decreases of \$2,700 in contracted services, \$1,011 in financial costs, and \$630 for outside printing; and a net decrease of \$210 in other operating expenses; resulting in a net decrease of \$10,025 in operating expenses.

Interdepartmental charges increase is primarily due to an increase of \$4,264 in End User Technology Computer Maintenance charges to \$7,608.

Activity



Net Average Cost Per One-Way Trip						
	2005 Act.	2006 Act.	2007 Act.	2008 Bud.	2008 Est.	2009 Proj.
Shared-Fare Taxi	\$3.90	\$4.35	\$4.55	\$4.72	\$4.89	\$5.06
RideLine	\$23.22	\$23.97	\$24.73	\$26.45	\$26.91	\$28.34

Aging & Disability Resource Center

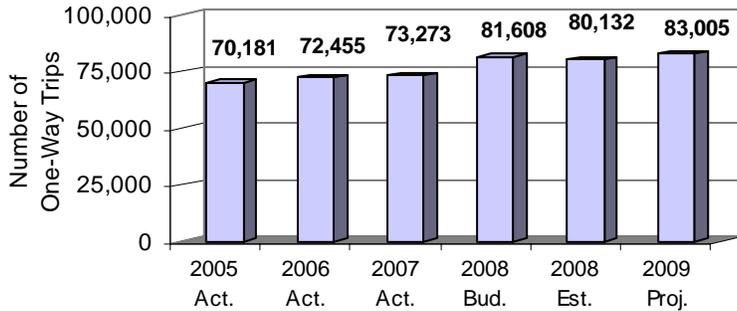
General Fund

Program

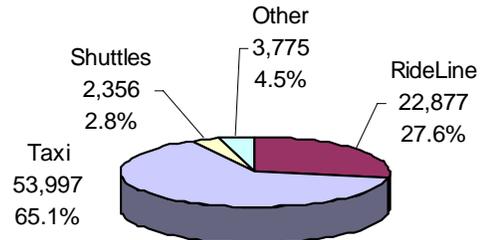


Activity, continued

**Specialized Transportation
Total One-Way Trips**



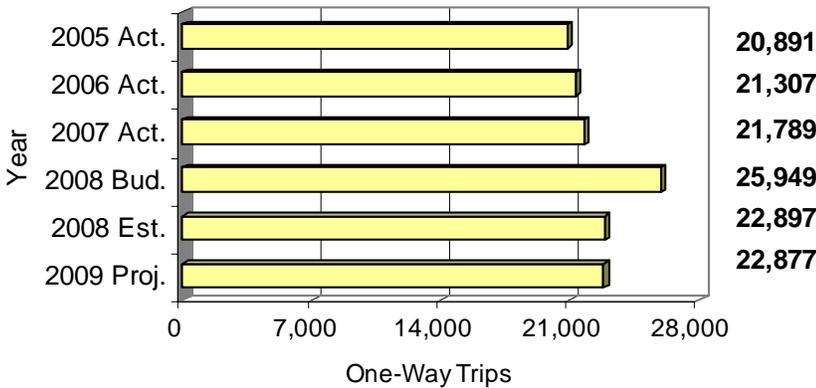
**Specialized Transportation
Year 2009 Projected One-Way Trips**



Total One-Way Trips 83,005

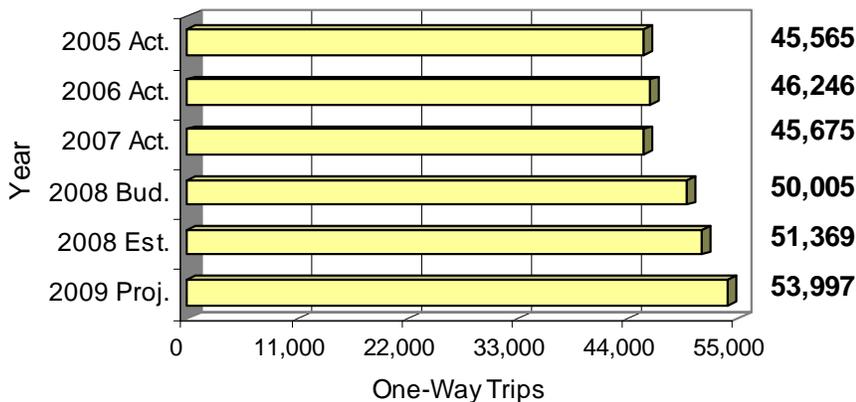
Overall Specialized Transportation Program budget in 2009 provides for 1.7% increase from the 2008 budget of 1,397 one-way trips for a total of 83,005. This increase reflects the start up of two new shared-fare taxi companies during 2008 with full year of operation during 2009.

RideLine One-Way Trips



The number of one-way RideLine trips projected at 22,877 in 2009 is expected to increase by 1,088 from the 2007 Actual and decrease by 20 from the 2008 Estimate.

Shared-Fare Taxi One-Way Trips



Shared-fare taxi service is expected to increase by 3,992 one-way trips from the 2008 Budget; increase by 2,628 one-way trips from the 2008 Estimate; and increase by 8,322 one-way trips from the 2007 Actual. These increases in shared-fare taxi service reflect the department's strategic objective of supporting additional cost effective Shared-fare taxi service areas.

Aging & Disability Resource Center

General Fund

Program

Administrative Services

Program Description

Along with providing overall Department management, Administrative Services is responsible for coordinating and providing strategic planning, liaison to Human Resources, data reporting, and operational and fiscal support.

	2007 Actual	2008 Budget	2008 Estimate	2009 Budget	Budget Change
Staffing (FTE)	1.90	2.12	2.12	1.95	(0.17)
General Government	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$25	\$25	\$25	\$25	\$0
Appr. Fund Balance	\$0	\$0	\$0	\$0	\$0
County Tax Levy	\$160,118	\$181,821	\$181,821	\$169,190	(\$12,631)
Total Revenues	\$160,143	\$181,846	\$181,846	\$169,215	(\$12,631)
Personnel Costs	\$131,377	\$152,599	\$152,650	\$138,252	(\$14,347)
Operating Expenses	\$10,839	\$17,062	\$13,995	\$15,536	(\$1,526)
Interdept. Charges	\$10,615	\$12,185	\$10,941	\$15,427	\$3,242
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$152,831	\$181,846	\$177,586	\$169,215	(\$12,631)
Rev. Over (Under) Exp.	\$7,312	-	\$4,260	-	-



Program Highlights

Property Tax Levy for Administration is reduced from this program due to lower expenditures and is shifted to the Nutrition Fund.

Personnel costs decrease of \$14,347 is due primarily to shifting of 0.17 FTE to the Aging and Disability Resource Center (ADRC) fund.

Operating expenses decrease of \$1,526 is due to lower outside copy charges of \$750; a decrease of \$400 in contracted services; and a net decrease of \$376 in various other Operating expenses.

Interdepartmental charges increase is primarily due to an increase of \$4,819 in End User Technology total costs of ownership charges, from \$5,016 to \$9,835, offset by a decrease of \$1,012 in postage.

Aging & Disability Resource Center

Nutrition Fund

Fund Purpose/Summary

Fund Purpose

The Aging and Disability Resource Center's Senior Dining and Home Delivered Meals programs function under the provisions of the Title III-C-1 and C-2 Older Americans Act, as amended. The programs provide low cost nutritious meals meeting one third of the recommended dietary allowance to persons age 60 or older with emphasis placed on outreaching the targeted frail, isolated, homebound and disadvantaged older population.

The Senior Dining and Home Delivered Meals Programs provide nutrition services that assist older individuals to live independently, by promoting better health through improved nutrition and reduced isolation through programs coordinated with supportive services. The nutrition programs contribute significantly to helping older people remain healthy, active and independent in their homes and communities.

Financial Summary	2007	2008	2008	2009	Change From 2008	
	Actual	Adopted Budget	Estimate (a)	Budget	\$	%
Revenues						
General Government	\$619,367	\$621,422	\$622,920	\$620,033	(\$1,389)	-0.2%
Fine/Licenses	\$0	\$0	\$0	\$0	\$0	N/A
Charges for Services	\$0	\$0	\$0	\$0	\$0	N/A
Interdepartmental	\$81,524	\$51,031	\$51,031	\$7,811	(\$43,220)	-84.7%
Other Revenue	\$302,523	\$314,053	\$331,461	\$404,808	\$90,755	28.9%
Appr. Fund Balance (b)	\$2,800	\$6,856	\$6,856	\$24,800	\$17,944	261.7%
County Tax Levy	\$212,950	\$212,390	\$212,390	\$247,368	\$34,978	16.5%
Total Revenue Sources	\$1,219,164	\$1,205,752	\$1,224,658	\$1,304,820	\$99,068	8.2%
Expenditures						
Personnel Costs	\$453,721	\$476,011	\$473,394	\$486,581	\$10,570	2.2%
Operating Expenses (a)	\$682,193	\$698,003	\$745,246	\$788,468	\$90,465	13.0%
Interdept. Charges	\$30,461	\$31,738	\$31,050	\$29,771	(\$1,967)	-6.2%
Fixed Assets	\$0	\$0	\$0	\$0	\$0	N/A
Total Expenditures	\$1,166,375	\$1,205,752	\$1,249,690	\$1,304,820	\$99,068	8.2%
Rev. Over (Under) Exp.	\$52,789	-	(\$25,032)	-	-	N/A

Position Summary (FTE)

Regular Positions	7.61	7.56	7.56	7.51	(0.05)
Extra Help	2.70	2.66	2.66	2.70	0.04
Overtime	0.01	0.00	0.00	0.00	0.00
Total	10.32	10.22	10.22	10.21	(0.01)

(a) 2008 operating expenses are estimated to be over the 2008 Adopted budget due to higher food service costs, an intra-departmental fund transfer may be requested if the estimate materializes.

(b) Includes Nutrition Fund Balance appropriations for one-time expenditure items.

Major Departmental Strategic Outcomes and Objectives for 2009

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Objective 1: Provide services that improve health and wellness of high risk home delivered meal recipients. (Home Delivered Meals)

Key Outcome Indicator: Annual percent reduction in average nutrition risk score. High nutrition risk impacts health and independence. Reduction of 20% for high-risk meal recipients shows substantial improvement in health and wellness and is an indication of assisting at-risk citizens.

Performance Measure:	2006 Actual	2007 Actual	2008 Target	2008 Estimate	2009 Target
Percent reduction in nutrition risk score of high-risk recipients.	17.2%	16.8%	20.0%	20.0%	20.0%

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Objective 2: Provide socialization opportunities to reduce and prevent isolation and improve quality of life. (Senior Dining)

Key Outcome Indicator: Percent of positive responses to customer survey. Positive feedback on meeting customer socialization needs is an indication of quality service. Based on program history, a Department standard of 85% positive response is an indicator of success.

Performance Measure:	2006 Actual	2007 Actual	2008 Target	2008 Estimate	2009 Target
Positive responses to customer survey regarding socialization needs being met.	85.2%	84.7%	85.0%	85.0%	85.0%

County-Wide Key Strategic Outcome: Cost effective services delivered with competence and skill

Objective 3: The Departments of Health and Human Service, Aging and Disability Resource Center, and Veteran Services will explore organizational and service efficiencies, enhancements, and alignments that might be achieved as a result of their co-location in the Human Services Center. The departments will report their recommendations and findings to the County Executive in the second quarter of 2009, for consideration in developing the 2010 budget.

Aging & Disability Resource Center

Nutrition Fund

Program

Home-Delivered Meals

County-Wide Key Strategic Outcome: A county that assists at-risk citizens

Program Description

Provides meals and support to homebound people age 60 or older who have been assessed and meet eligibility requirements. Further assistance is provided to high-risk recipients through nutrition education, nutrition counseling, home visits, and supportive service intervention.

	2007 Actual	2008 Budget	2008 Estimate (a)	2009 Budget	Budget Change
Staffing (FTE)	5.34	5.26	5.26	5.23	(0.03)
General Government	\$234,874	\$227,018	\$232,399	\$224,518	(\$2,500)
Interdepartmental	\$81,524	\$51,031	\$51,031	\$7,811	(\$43,220)
Other Revenue	\$172,620	\$174,340	\$194,319	\$261,216	\$86,876
Appr. Fund Balance	\$200	\$825	\$825	\$9,350	\$8,525
County Tax Levy	\$212,950	\$212,390	\$212,390	\$247,368	\$34,978
Total Revenues	\$702,168	\$665,604	\$690,964	\$750,263	\$84,659
Personnel Costs	\$237,407	\$248,838	\$247,479	\$252,007	\$3,169
Operating Expenses (a)	\$423,681	\$403,100	\$455,320	\$485,809	\$82,709
Interdept. Charges	\$12,785	\$13,666	\$13,197	\$12,447	(\$1,219)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$673,873	\$665,604	\$715,996	\$750,263	\$84,659

Rev. Over (Under) Exp.	\$28,295	-	(\$25,032)	-	-
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(a) 2008 operating expenses are estimated to be over the 2008 Adopted budget due to higher food service costs, an intra-departmental fund transfer may be requested if the estimate materializes.



Program Highlights

General Government revenues increase in 2009 due to the Federal Older Americans Act Title IIIC-2 Home Delivered Meals funding allocation of \$2,977 increase from \$173,103 to \$176,080, offset by decreases in the Title IIIC-1 Congregate funding provided to the Home Delivered Meals program of \$5,151 to \$0.00, and in the Nutrition Services Incentive Program (NSIP) meal reimbursement of \$326 from \$44,489 to \$44,163 resulting in the overall General Government revenue decrease of \$2,500. Other revenue increase is due to a projected increase of \$28,122 in general client donations based on a projected 11.6% increase in the number of home delivered meals and an increase of \$0.15 in the average client meal donation from \$1.98 to \$2.13. Other revenue also increases by \$58,754 from \$29,447 to \$88,201 for meals delivered to Managed Care Organization (MCO) clients based on a full year of operation for the MCOs in 2009. Appropriated fund balance increase of \$8,525 from \$825 to \$9,350 will use \$1,300 for one-time small equipment purchases and \$8,050 for continued operational costs on a one-time basis to allow for the exploration of consolidating the city of Waukesha senior dining centers from 3 sites to 1 senior dining site and 1 home delivered meal distribution center during 2009. Interdepartmental revenue decrease of \$43,220 is due to a projected reduction of 6,946 meals, from 7,954 to 1,008, to be delivered to Adult Protective Services/ Community Options Program (COP) clients in 2009 as the COP clients transition to service from MCOs.

Personnel costs increase due to normal step and merit increases for the 5.23 FTEs allocated to this program. Operating expenses increase primarily due to an anticipated increase in food service costs of \$74,143 from \$344,043 to \$418,186 based on the projected 11.6% increase in meals and a projected 5.0% food vendor price increase. Volunteer mileage reimbursement for meal delivery increases \$7,704 from \$55,583 to \$63,287. This increase takes into consideration a 2009 savings of \$2,954 resulting from reducing home delivered meal routes 2 days per week from the Mukwonago Senior Dining Center and beginning delivery of hot and frozen meals in August of 2008. Other operating expenses increased by \$862. Decrease of \$1,219 in Interdepartmental charges decrease of \$1,219 resulted primarily from a reduction of \$741 in End User Technology Computer Maintenance charges assigned to the department, a reduction of \$187 in Workers Compensation charges, and a reduction of \$291 in other Interdepartmental charges.

Aging & Disability Resource Center

Nutrition Fund

Program



Activity

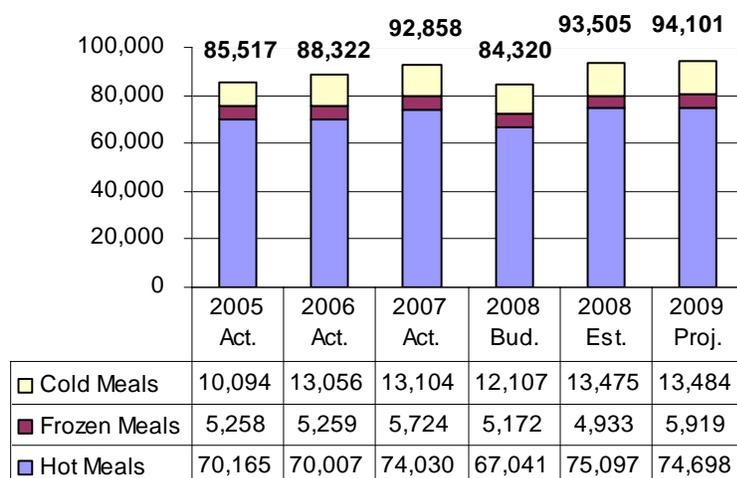
The Administration on Aging established core nutrition risk definitions that are incorporated into the Nutrition Screen to identify nutrition problems that could impact future health and independence. A "Very High" risk score indicates a need for focused nutrition intervention. A Department strategic objective addresses the need to reduce high and very high risk scores. Risk is assessed annually or more frequently if warranted.

NUTRITION SCREEN

<u>Risk</u>	<u>Score</u>
Low	0 – 5
High	6 – 15
Very High	16 or more

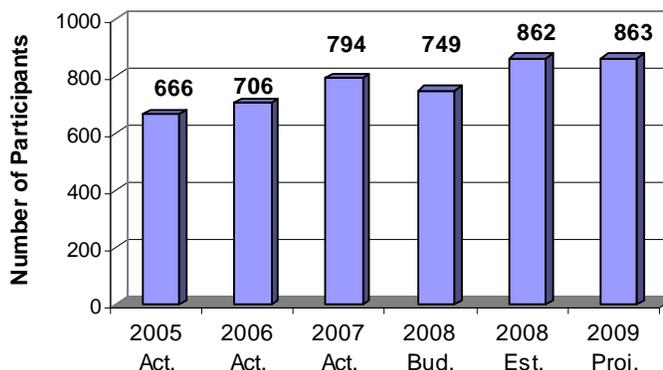
Cost Per Meal Summary					
	2006 Act.	2007 Act.	2008 Bud.	2008 Est.	2009 Proj.
Gross Cost Per Meal	\$7.12	\$7.26	\$7.89	\$7.66	\$7.97
Average Client Donation Per Meal	\$1.98	\$2.06	\$1.98	\$2.01	\$2.13
Net cost Per Meal	\$5.14	\$5.20	\$5.91	\$5.65	\$5.84

Total Home Delivered Meals Served



Projected number of home delivered meals for 2009 anticipates an increase of 9,781 meals from the 2008 budgeted number of meals to be served and increases 596 from the 2008 estimate. This increase in number of meals is based on actual experience during 2007 and the first half of 2008.

Number of Registered Home Delivered Meal Program Participants



Based on actual experience in 2007 and during the first half of 2008, the number of projected home delivered meal recipients in 2009 is expected to be at 863, an increase of 69 recipients from 2007 actuals, and an increase of 114 from 2008 Budget.

Aging & Disability Resource Center

Nutrition Fund

Program

Senior Dining

County-Wide Key Strategic Outcome: A county that provides customers with quality programs and services

Program Description

Provides a nutritious meal with socialization, education, and health/wellness programs at community Senior Dining Centers for people age 60 or older who are eligible under the Older Americans Act and Wisconsin Senior Dining.

	2007 Actual	2008 Budget	2008 Estimate (a)	2009 Budget	Budget Change
Staffing (FTE)	4.98	4.96	4.96	4.98	0.02
General Government	\$384,493	\$394,404	\$390,521	\$395,515	\$1,111
Interdepartmental	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$129,903	\$139,713	\$137,142	\$143,592	\$3,879
Appr. Fund Balance	\$2,600	\$6,031	\$6,031	\$15,450	\$9,419
County Tax Levy	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$516,996	\$540,148	\$533,694	\$554,557	\$14,409
Personnel Costs	\$216,314	\$227,173	\$225,915	\$234,574	\$7,401
Operating Expenses	\$258,512	\$294,903	\$289,926	\$302,659	\$7,756
Interdept. Charges	\$17,676	\$18,072	\$17,853	\$17,324	(\$748)
Fixed Assets	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$492,502	\$540,148	\$533,694	\$554,557	\$14,409

Rev. Over (Under) Exp.	\$24,494	-	\$0	-	-
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Program Highlights

General Government revenue increases are due to an increase of \$5,789 in the amount of the Federal Title III C-1 grant allocation to be used in the Senior Dining program from \$350,528 to \$356,317, partially offset by a reduction of \$4,678 in the Nutrition Services Incentive Program (NSIP) meal reimbursements from \$39,601 to \$34,923.

Other revenue increases are due to a projected increase of \$3,879 in general client donations based on an anticipated increase of \$0.15 in the average client meal donation from \$2.17 to \$2.32. Appropriated fund balance, which increases by \$9,419 from \$6,031 to \$15,450 will use \$2,010 for one-time purchase of program equipment and \$13,440 for continued operational costs on a one-time basis to allow for the exploration of the consolidation of city of Waukesha senior dining centers from 3 sites to 1 senior dining site and 1 home delivered meal distribution center during 2009. No county tax levy is allocated to this program area.

Personnel costs increase due to normal step and merit increases for the 4.98 FTEs allocated to this program.

Operating expenses increase due to an increase of \$13,784 in food service costs based on an anticipated 5.0% food vendor price increase; offset by decreases of \$1,570 in miscellaneous dining center operating expenses from \$8,570 to \$7,000; a reduction of \$2,050 in small equipment purchases from \$2,800 to \$750; a reduction of \$1,205 in office supplies from \$2,305 to \$1,100; a reduction of \$825 in dining center building rent from \$3,101 to \$2,276; and a net decrease of \$378 in other operating expenses.

Interdepartmental charges decrease is due primarily to a decrease of \$984 in End User Technology Computer Maintenance charges assigned to the department, offset by an increase of \$598 in fixed telephone charges, and a net decrease of \$362 in other interdepartmental charges.

Aging & Disability Resource Center

Nutrition Fund

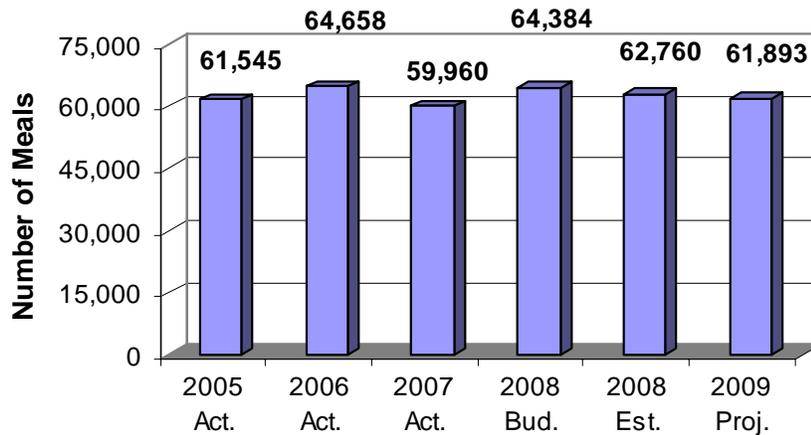
Program



Activity

Cost Per Meal Summary					
	2006 Act.	2007 Act.	2008 Bud.	2008 Est.	2009 Proj.
Gross Cost Per Meal	\$7.67	\$8.22	\$8.39	\$8.52	\$8.96
Average Donation Per Meal	\$2.17	\$2.16	\$2.17	\$2.20	\$2.32
Net Cost Per Meal	\$5.50	\$6.06	\$6.22	\$6.32	\$6.64

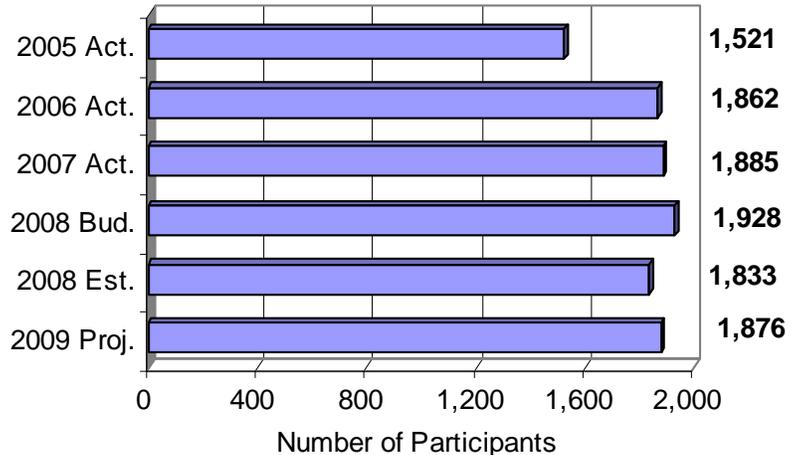
Number of Senior Dining Meals Served



The 2009 Senior Dining program is expected to increase by 1,933 meals from the 2007 actual level; decrease by 2,491 meals from the 2008 budget; and decrease by 867 from the 2008 estimate of meals to be served.

Senior Dining Registered Participants

Based on actual experience during 2007 and during the first half of 2008, the number of Senior Dining participants, projected at 1,876 in 2009, is expected to decrease by 9 from 2007 level. This number is a 52 participant decrease from the 2008 budgeted number, and an increase of 43 from the 2008 Estimate.



Number of Nutrition/Health Educational Sessions at Senior Dining Centers

<u>2005 Actual</u>	<u>2006 Actual</u>	<u>2007 Actual</u>	<u>2008 Estimate</u>	<u>2009 Projection</u>
568	460	460	528	516