

# Commercial Card Classic

## Wisconsin Public Sector Consortium



## Our Servicing Approach

### Program Coordinator

Your point of contact for overall Program Administration and operational questions

1-800-207-5359 x4459

ccs-program-coordinators@jpmchase.com

- Day to Day contact
- Dedicated support for daily needs of the Program Admin
- Ownership of operational problems and requests
- Works closely with the Relationship Manager to drive overall program success

### Client Application Support (SDG2)

Your point of contact for technical assistance and technical Resolution for Program Administration

1-877-967-1100 or

ccs-cas-external-apps-support@jpmchase.com

- Provides technical assistance and technical resolution
- Allows the Program Admin to report a technical issue

### Customer Service

Specialists to handle all cardholder calls  
24/7 Service

1-800-316-6056

- Call Center Specialists assisting Cardholders
- Exclusively focused on cardholder support
- Works closely with the Program Coordinator

### New Sales

Kimberly Moxom  
262-618-4299

Contact for entities interested in new commercial card program