

Minutes of the Health and Human Services Board
Thursday, April 27, 2023
1:00 p.m.

Chair Nelson called the meeting to order at 1:01 p.m.

Board Members Present: Supervisor Larry Nelson (Chair), Supervisor Christine Beck, Mary Berg, Mary Baer, Joel Gaughan, Robert Menefee Jr., Vicki Dallmann-Papke, Dr. Mike Goldstone

Waukesha County Staff Also Present: Health & Human Services (HHS) Director Elizabeth Aldred, Health & Human Services (HHS) Deputy Director Lisa Roberts, Public Health Manager/Officer Benjamin Jones, ADRC Division Services Manager Mary Smith, Clinical Services Division Manager Kirk Yauchler, Child and Family Division Services Manager Penny Nevicosi, Adolescent and Family Division Services Manager Ron Pupp, Legislative Policy Advisor Sarah Fraley, ADRC Coordinator Lisa Bittman, Integrated Services Coordinator John Kettler, WIC Supervisor Mary Jo Hamman, Public Health Supervisor Theresa Imp, Public Health Nurse Abbey Lukens, Senior Administrative Specialist Janelle McClain, Administrative Specialist Tristin Bruno

Also Present: Mary Adele Revoy, Andy Dresang, Lindsay Just, Amy Machgan, Susie Austin, Judith Tharman, Susan Schweda, Jessica Trauth, Joe Kiel, Karl Lindler, Mary Madden, Jeremy Otte

Public Comment

There was no public comment.

Approve Minutes of March 16, 2023

MOTION: Menefee moved, second by Baer, to approve the Joint HHS Committee and HHS Board minutes of March 16, 2023. Motion carried 9-0.

Review of Correspondence

There was no correspondence to review.

Next Meeting Date

The next meeting is May 18. The first hour will be spent preparing what the Board will be highlighting from the community needs presentations. The second hour will be spent presenting the highlights to the County Executive.

Community Needs Presentations

1. Aging and Disability Resource Center (ADRC) Advisory Board

Tharman and Schweda reviewed a PowerPoint presentation titled, "Highlighting Community Needs for Older Adults and Adults with Disabilities."

The presentation focused on the following topics:

- Housing/facility placements
- Social isolation and loneliness risks
- Advocacy for additional funding

2. Child and Family Services Advisory Committee (CAFSAC)

Trauth and Revoy reviewed a PowerPoint presentation titled, “Children and Families Services Advisory Committee.”

The presentation focused on the following topics:

- Work force challenges
- Mental health issues
- Substance abuse issues
- Benefits of prevention and early intervention
 - Including the need to continue to fund Birth to 3 programs
- Out-of-home care shortages
- Flexible funding
- Affordable housing / homelessness.

Nevicosi distributed and reviewed a document titled, “Child Welfare and Youth Justice Grants Awarded!”

3. Public Health Advisory Committee (PHAC)

Dresang reviewed a PowerPoint presentation titled, “Community Needs 2023.”

The presentation focused on Public Health 3.0 and the collaboration between the Public Health division and other community partners.

4. Substance Use Advisory Committee (SUAC) / Mental Health Advisory Committee (MHAC)

Machgan, Just, Austin, and Lindler reviewed a PowerPoint presentation titled, “Community Priority Needs 2023.”

The presentation focused on the following topics:

- Support for Certified Peer Specialist programs
- Convene stakeholders to address system housing issues
- Re-Engage the Transportation Committee

Legislative Day Overview

Roberts reviewed handouts from the Legislative Day Overview, including:

- CAP Day Schedule
- Youth Justice Summary; Waukesha County; 2023
- CAP Team Agenda
- CAP Team Mental Health
- CAP Team Adult Protective Services
- CAP Team Child Support Funding
- CAP Team Birth to Three Funding
- Birth to 3 Program
- Mental Health – Community Support Program
- Mental Health – Crisis Intervention Services
- Aging and Disability Resource Center
- Adult Protective Services
- Transportation

She said that the groups had also distributed an HHS Annual Report and ADRC Resource Guide to the representatives.

Nelson announced that he was willing to follow-up with legislators within the next six weeks and tie the follow-up back to the Community Needs presentations. Fraley suggested having HHS state what the priority(-ies) would be. Aldred and Roberts will send the priorities by Tuesday.

Advisory and Standing Committee Reports

Baer reported that the congregate dining center in Butler will be reopening.

The ADRC Board also discussed upcoming legislative days.

There is a 5-year Latino Dementia Access Grant that was awarded to the United Community Center to develop virtual dementia screening for their clinic.

Public Health's electronic health record will be going live on May 17.

Public Health staff are actively following the Marburg virus out of Africa.

Announcements

There were no announcements.

Future Agenda Items

There are no future agenda items.

MOTION: Menefee moved, second by Baer, to adjourn the meeting at 3:50 p.m. Motion carried 9-0.

Respectfully submitted,

Larry Nelson
HHS Board Chair

2023 Community Needs Assessment

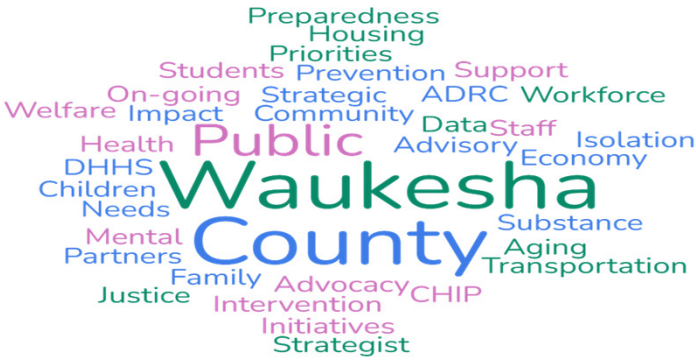
HHS Board Presentation to
County Executive, Paul Farrow

May 18, 2023




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**The
community
advisory
committees
met on April
27th and
identified
several needs
in our
community**



- Data Driven Decisions
- Connection to the 2023-2025 County Strategic Plan
- Connection to the 2022-2026 CHIP
- Advocacy - Funding
- Prevention / Early Intervention
- On-going Needs - Housing and Transportation
- Social Isolation
- Pandemic still has an impact

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Data

Each Committee Presented Impactful Data



- Mental Health Providers 1:390
- 63% of open CSP cases report substance use and 55% mental health issues
- 395 students met the federal definition for homelessness (2018/2019)
- 27% of Waukesha Residents meet the ALICE definition
- Average cost of transportation for a single adult is \$326 / month
- 1 in 4 individuals, 65 and older, are socially isolated
- 43% of those over 60 report feeling lonely
- Ranked #2 in the state and #22 in the country of healthiest counties

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Connection to the 2023-2025 County Strategic Plan

- County leaders identified four key areas that would guide the County's strategic plan. These included:
 - Staff Recruitment and Retention
 - IT
 - Economic Development
 - Mental Health / Substance Use
- Needs identified by the advisory committees align with the County's plan

Strategic Planning

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Health System Shared Priorities

	Froedtert Health	ProHealth Care	Advocate Aurora Health	Ascension Wisconsin	Children's Wisconsin
Access to Care	X		X		
Mental Health	X	X	X	X	X
Substance Use	X	X		X	
Chronic Disease Prevention				X	X
Workforce Development	X		X		
Infectious Disease/Pandemic Response	X		X		
Nutrition, Physical Activity & Obesity		X			X
Community Safety/Violence			X		X
Food Insecurity			X		
Infant Mortality					X

The Community Health Assessment identified 3 key issues to be addressed:

- Mental Health
- Substance Use
- Healthy Aging

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Healthy Aging

CHIP and County Initiatives

- Recognized by the following County departments in addition to HHS as an issue:
 - Medical Examiner's
 - Public Works
 - UW - Extension
 - Parks and Land Use

THE ASK:

- Support use of ARPA funds to provide services
- Return tax levy to programs when the ARPA funds run out
- Advocate for state funding

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<p>Public Health 3.0</p> <p>THE ASK: Continue to Support</p>	Look at the root cause				
		Strategist ties everyone together			
			All health systems are in alignment - They are not competing		
				Partners are the key to success	
					Ranked #2 in the state and #22 in the country as a healthiest county because of how we respond

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Funding / Advocacy				
ADRC	Children/ Youth	PH	Advocacy	Advocacy
<p>There has been no increase in Adult Protective Services, transportation, or ADRC based funding from the state since 2010.</p> <p>Transportation vendor rates are expected to double in the next year.</p>	<p>Expand and continue Family First programs to meet the needs of the family.</p> <p>Add TIC and evidence-based services.</p> <p>B-3 funding requests continue at state level.</p>	<p>State has not increased funding in years.</p> <p>Legislation is needed to address social determinants of health.</p> <p>Healthier people lead to more tax levy with fully employed constituency.</p>	<p>HHS day at the capital addressed the need for additional funding for ADRC, APS, CSP and Crisis Services.</p> <p>Flexible and sustainable funding is needed for PH and B-3 to reduce long term costs in MH, physical health, criminal justice, education, economy, housing and workforce.</p>	<p>Advocacy is needed at the state level to increase funding.</p> <p>The JFC is considering ADRC/APS funding in their budget discussions.</p>

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What Are We Doing To Address These Issues?

Department Plan Strategy

Align child welfare and youth justice services with evidence-supported programs that align with Family First initiatives.

THE ASK: Create opportunities and provide financial support for agencies to expand, continue, or implement programming to meet Family First standards.

CHILD WELFARE & YOUTH JUSTICE GRANTS AWARDED!

Orion Family Services
Parent Skill Building Program
In home supports that focus on improving communication, coping, and parenting skills to enhance family relationships

Professional Services Group
Clinical Services Program
Evidence based mental health and substance misuse outpatient services

Wisconsin Family Ties
Securing a Future for At-Risk Kids (SAF-ARK)
Parent Peer Specialist model to focus on family protective factors

Family Service
Parent Engagement in School Mental Health Service
Motivational interviewing practices for therapists and school staff to promote family involvement

The award recipients will begin providing the new evidence-based services in the coming months.

♥
Funding community-based providers to preserve, stabilize and reunify families!

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On-going Issue

Housing

Department Plan Strategy

Establish role as community health strategist: engage community coalitions such as HEART, HTF in identifying changes in processes that would expand care options through partnerships

Shortages for Seniors

- Shortage in our county of inexpensive housing for seniors on fixed incomes
- Placements are farther away from families
- Placement resources are limited

Homelessness and Youth Resources

- More students are living in families who are at risk of losing housing
- Lack of out-of-home care resources for youth with complex needs
- Average cost of placement increasing because we must use out-of-state resources
- Lack of respite resources

Affordable Housing

- Employees cannot afford to live in Waukesha County
- Fair market rate for those just above the poverty level puts housing out of reach
- Section 8 vouchers are returned instead of used

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On-going Issue

Housing,

Continued

Department Plan Strategy

Establish role as community health strategist: engage community coalitions such as HEART, HTF in identifying changes in processes that would expand care options through partnerships

MH/SU Consumers

- Not enough resources for those with MH/SU struggles
- Stigma is associated with individuals that work with HHS
 - "not lease to dirty people"
 - Will not lease to "animals that work with HHS"

Recent Efforts

- HHS went out for RFP for affordable housing that HHS would rent
 - No responders
 - HHS to circle back to potential providers
 - Retry RFP following the follow up meetings

THE ASK:

- Bring stakeholders together to:
 - Gather data
 - Determine what is available
 - Look at Section 8 options
 - Encourage landlords to rent to low-income individuals

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On-going Issue

Transportation

Department Plan Strategy


Address key community needs through community partnerships

Widening the Gap

- The farther people live from treatment the less likely they will access it
- Best Cab is not taking new clients as it has decreased to one car
- Uber / Lyft is not currently an option for HHS use due to liability

Cost of Transportation

- The average cost for transportation for a single adult per month is \$326



THE ASK:

- Re-engage Transportation Committee to address transportation across the life span
- Find a way to have community partners have skin in the game
- HHS continue to work to find alternatives for ride share options

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On-going Issue

Social Isolation



Seniors

- Increase visibility of this issue
- Concerns about how to fund caregivers once ARPA money goes away
- Scams are targeting elders - financial abuse is on the rise
- The state legislators want a Shared Service model for APS

Youth - Mental Health and Substance Use

- Peer supports are an effective tool to support individuals experiencing MH and SU issues
- Shortage of foster placements that provide intensive residential care is leading to youth being placed out-of-state

THE ASK:

- Advocate for Peer Support Specialist in community programming
 - Resources to engage and provide hope
 - Provide support to caregivers
 - A service that is available to make sure connections happen to professionals and supports
 - Not a therapist

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On-going Issue

Workforce Shortages

Department Plan Strategy

Prioritize a culture that attracts, retains, and engages in superior staff

Child Welfare and Mental Health Staff

- Hard to find qualified staff
 - No time to train while providing direct care
 - People are leaving the workforce for non-social services jobs
 - Limited culturally-specific providers
 - Waitlists for services continue

Caregivers

- Shortage of care-giving facilities because of caregiver shortages
- Recent increase in nursing home complaints due to caregiver shortages
- COVID restrictions lead to isolation and a loss of caregivers willing to work with high risk / B-3 youth

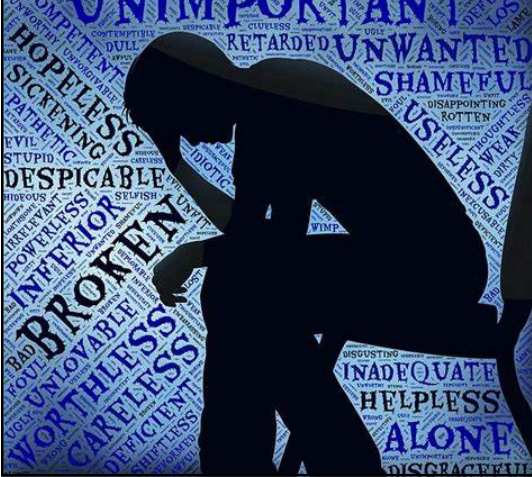
THE ASK:

- Develop a communitywide job fair option
- Develop a collective training process so it is easier to hire
- Help each other out by sharing openings and resources to provide services

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Prevention and Early Intervention (B-3, Youth Services, Mental Health, Substance Use)



- Higher number of mental illness indicators correlate with more complex child protective cases - 55% of open ongoing CPS cases involving mental health issues in July 2022
- Data from Waukesha County YRBS - 2021 High School
 - 1 in 7 students (15%) have seriously considered suicide
 - 2 out of 3 female students reported problems with anxiety
 - 62% of LGBTQ+ students reported problems with depression
- Higher number of substance use indicators correlate with more complex child protective cases
 - 63% of open ongoing CPS cases reporting substances use issues in July 2022

**Prevention and Early Intervention
(B-3, Youth Services, Mental Health, Substance Use)**

What Are We Doing To Address These Needs?

Mental Health

- Open regional crisis stabilization unit as a crisis resource center at the MHC
- Expand CCS/CST infrastructure to increase mental health services for youth

Substance Use

- Fentanyl and opioid response initiatives - Respond to the opioid epidemic through prevention, harm reduction, and intervention strategies

Out-of-Home Care and Family First Programming

- Enhance local foster care infrastructure for youth with complex needs
- Enhance Child Welfare and Youth Justice Services with evidence-supported programming that aligns with Family First

Example of PH 3.0

What Are We Doing

Department Plan Strategy

Respond to the opioid epidemic through prevention harm reduction, and intervention strategies

Fentanyl Response				
What did we learn from the pandemic	Need to collaborate as a community	Community response-shared voice and message	Prevention and education	Screening
Partners are the key to success	Social media	Municipalities/schools	Business	Health care providers and ME office
Data helps understanding	Fentanyl dashboard	Tracking initiatives	Understand the Why	
Move upstream	Address the underlying issues	Social connectedness	Share resources	How can we help as a community

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Pandemic Impact

Department Plan Strategy

Promote continued recovery from the COVID-19 pandemic while ensuring that public health maintains capacity for required disease management activities

	CAFSAC	MH/SU	PH	ADRC
Emergency Preparedness			Prevention is not sexy - but necessary	
Mental Health	Truancy - marked decrease post-pandemic due to change in approach to treat underlying causes	More complex needs cases in Child Protective Services		Home delivered meals added a safety check Instituted friendly visitor calls
Substance Use / Fentanyl	Increased addiction noted in CPS cases		Fentanyl Community Health Crisis Response	
Social Isolation				Created an awareness campaign through the Financial Abuse Specialist Team (scams / identity theft)

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Summary

- The community needs identified by the advisory committees align well with the Department and County Strategic Plan.
- Steps taken within the Department to align with our community partners are designed to move the community to a position to continue to meet the needs of our community as a part of the County system of care.



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Thank you

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