

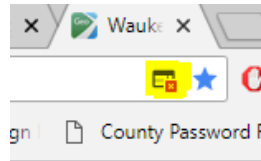


Waukesha County GIS Viewer Print Troubleshooting

If you are experiencing issues with the ability to print from the Waukesha County GIS Viewer, here are some things to try.

- **Check to insure pop-up blocker is turned off in your browser.**

Because the GIS Viewer puts PDF maps generated into a new browser window, if Pop-ups are not enabled for our site, the PDF is blocked from being shown. You can tell if it's blocking things in the upper right corner of your browser. You will see an icon like this:



Here is a link to a site that explains how to disable pop-ups for many different browser types.

<https://www.wikihow.com/Allow-Pop%E2%80%93ups>

- **Try the site using a different browser.**

Certain web browsers react differently to the GIS Web Viewer. If you're experiencing printing issues, you might try the site using a different browser.

1. Google Chrome, seems to load the GIS site faster and works very well with our site. You can download it at: <https://www.google.com/intl/en/chrome/browser/>
2. Another browser choice would be Firefox. <https://www.mozilla.org/en-US/firefox/new/>

- **There is a short, tutorial on how to print here:**

http://prd1.waukcogeo.com/Images/Online%20Help/MakeAMap/sim_standard.htm

- **Other GIS Viewer Frequently Asked Questions (FAQs)**

http://prd1.waukcogeo.com/Images/Online%20Help/GIS_FAQ.pdf