



# family service

*counseling • support • compassion*

# Family Service Programs and Services

- Private, not for profit
- 55 years in Waukesha County - founded in 1964
- Programs and services developed in response to identified community needs and focusing on underserved people.
- Five programs
  - The C.A.R.E. Center
  - The Center for Prevention of Family Violence
  - The Cooperative Parenting Center
  - Consumer Credit Counseling
  - Mental Health Counseling and Wellness

# The C.A.R.E. Center

- Child Advocacy Resource and Empowerment Center
- A multidisciplinary community response to child abuse that enables law enforcement, prosecutors, child protective services, and medical and mental health professionals to collaboratively investigate and prosecute cases of child abuse.
- Minimizes childhood trauma, breaks the cycle of abuse and increases the successful prosecution of child abuse perpetrators
- A coordinated team of community professional partnerships dedicated to protecting children and pursuing the truth in child abuse investigations.

## The C.A.R.E. Center, continued

- Referrals accepted from law enforcement or social services only
- Any child who is a suspected victim of sexual abuse, physical abuse, witness to a crime (domestic violence), failure to thrive and/or neglect
- Recorded forensic interviews, that are legally admissible in court in lieu of a child's direct testimony
- Forensic medical exams by a pediatric nurse practitioner from Children's Hospital of Wisconsin
- Support, advocacy and follow up for non-offending caregivers

# The Center for Prevention of Family Violence

- Targets the serious problem of intimate partner and family violence in Waukesha County.
- Referrals come from the District Attorney's office, Probation and Parole officers, Family Court Services, private attorneys and self-referrals.
- Provides batter's intervention, anger management groups and an anti-violence parenting program for parents who place their children at risk.
  - New Thresholds – male perpetrators of domestic violence
  - New Horizons – female perpetrators of domestic violence
  - New Directions – anger management for men and women
  - Peaceful Families – parents who place children at risk
- DOC Contract – Thinking For A Change – batterer's intervention groups

# The Cooperative Parenting Center

- Provides support and education to parents experiencing divorce or high-conflict co-parenting relationships
- Co-Parenting after Divorce class
  - Builds skills for parents who struggle to effectively co-parent their children
- Children Cope with Divorce seminar – offered twice monthly
  - Focuses on the importance of effective parenting during the transition of divorce
  - Four-hour, interactive class using a multi-media approach.
  - Reduces the potential negative impact of divorce and parental separation on children.
  - Focuses on developing and maintaining a co-parenting approach post-divorce trained masters-level instructors use a multi-media format that teaches parents how to best lead their changing families to a successful and positive outcome.

# Consumer Credit Counseling

- Family Service hosts this program of Aurora Family Service
- Clientele are adults who have become over extended with the use of credit cards or over obligated with other consumer debt
- The program provides financial counseling, debt management and pre-bankruptcy services to address the needs of financially burdened individuals and families and provides education and advice to consumers about how to repay debts and better manage their personal finances.
  - Many clients set up debt management plans
- \$25 per session. Fees waived for those with financial hardship.

# Mental Health Clinics

- Three locations in Waukesha County – one mission
- 27 licensed therapists with extensive knowledge and training for the treatment of people ranging in age from 3 through older adult for a full range of presenting problems
- Supported by insurance billing, United Way of Greater Milwaukee and Waukesha Counties, grants, contracts, private donors and fundraising events
- Main Clinic – 101 W. Broadway, Second Floor, Waukesha
  - General mental health therapy for adults, couples, families teens – ages 14 to older adult
- Children’s Place Clinic –Big Yellow House -726 N. East Ave, Waukesha
  - General mental health treatment for children ages 3 -13 and their families
  - Specialized treatment for traumatized children
- Oconomowoc Clinic –175 E. Wisconsin Ave., suite H, Oconomowoc
  - General mental health therapy for children, adults, couples, families





# School Services


Family Service contracts with 8 public school districts to provide mental health therapy and support services to students in 31 schools in Waukesha County and beyond.

- Arrowhead Union High School
  - North Campus
  - South Campus
- Hartland-Lakeside School District
  - Hartland North
  - Hartland South
  - Northshore Middle School

# School-Based Services

- Kettle Moraine School District
  - Cushing Elementary
  - Dousman Elementary
  - Magee Elementary
  - Wales Elementary
  - *KM Middle & High School (pending)*
  
- Oconomowoc Area School District
  - Greenland
  - Ixonia
  - Park Lawn
  - Summit
  - Meadow View
  - Nature Hill Intermediate School
  - Silver Lake Intermediate School

# School-Based Services

- Wauwatosa School District – Counseling Connections
  - Madison Elementary
  - *Jefferson Elementary (pending)*
  - *Underwood STEM (pending)*
- *Muskego-Norway School District*
  - *DPI grant mental health supports (proposed for 2019-2021)*
- School District of New Berlin (pending for 2019-2020)
  - Eisenhower Middle and High School
  - West Middle and High School 
  - *DPI grant mental health supports (proposed for 2019-21)*

# School Services

## School District of Waukesha - PATH

- Family Service has been providing school based mental health services in the School District of Waukesha since 2009
- Improves student access to mental health services; removes barriers like transportation, that often interfere with outpatient clinic visits.
- Students do not have to leave school – miss fewer classes
- Enables prompt, effective communication about student needs and interventions between school staff and mental health providers.
- Referrals of students with severe emotional and/or behavioral problems that interfere with learning or social/relational adjustment

# School District of Waukesha (SDW)

- Psychotherapy services are currently provided at six schools in SDW
  - Horning Middle School
  - Whittier Elementary
  - Banting Elementary
  - Blair Elementary
  - Hadfield Elementary
  - South High School

} United Way supported\*

\*United Way Helping Kids Succeed Grant to SDW

Goals: support educators, increase student achievement, enhance empowerment, family stability, community engagement & awareness.

- Department of Public Instruction (DPI) Grant– School Mental Health Coordinator

2018-19	Proposed for 2019-2021	
– Bethesda	Hillcrest	→ Randall STEM
– Hawthorne	Meadowbrook	→ Butler
– Heyer	Rose Glen	→ Les Paul
– Lowell	Summit View	→ Saratoga STEM

## Mission

To improve individual family and community well-being  
through our partnerships  
and high quality programs & services.

THANK YOU!