

Minutes of the Waukesha County Health and Human Services (HHS) Board
Thursday, February 22, 2024
1:00 p.m.

Chair Nelson called the meeting to order at 1:05 p.m.

Board Members Present: Supervisor Larry Nelson (Chair), Supervisor Joel Gaughan, Supervisor Christine Howard, Dr. Mike Goldstone, Robert Menefee Jr., Mary Baer (Via Teams), Mary Berg

Board Members Absent: Christine Beck, Vicki Dallmann-Papke

Waukesha County Staff Also Present: Health & Human Services (HHS) Director Elizabeth Aldred, Health & Human Services (HHS) Deputy Director Lisa Roberts, Child and Family Services Manager Penny Nevicosi, Public Communications Coordinator Nicole Kelly, Support Staff Supervisor Trista Mathisen, Senior Administrative Specialist Janelle McClain

Announcements

Kelly shared the draft opioid/Fentanyl Public Service Announcement videos; the final videos will be released to the public on May 7, Fentanyl Awareness Day. Attendees provided feedback on the videos.

Howard arrived at 1:17 p.m.

Approve Minutes of January 25, 2024

MOTION: Menefee moved, second by Goldstone, to approve the HHS Board minutes of January 25, 2024. Motion carried 7-0.

Review of Correspondence

There was no correspondence to review.

Next Meeting Date

March 14, 2024; Joint Meeting with HHS Committee; Annual Report and Public Communications Division

Advisory and Standing Committee Reports

The Aging and Disability Resource Center (ADRC) division data analytics were shared during the ADRC Advisory Board meeting. The analytics showed that Medicaid enrollment questions and assistance were the #1 reason the public called. Gaughan added that, while the number of calls has decreased, the staff are handling the calls in a more efficient manner, addressing multiple services in a single call. ADRC Advisory Board members also discussed the 2025-2027 Aging Plan.

The Public Health Advisory Committee (PHAC) focused their discussion on the annual Community Needs presentation and providing committee members with an update regarding CHIP.

The Mental Health and Substance Use Advisory Committees (MHAC/SUAC) both discussed the annual Community Needs presentation, that they will present jointly to the HHS Board.

The Child and Family Services Advisory Committee (CAFSAC) had a presentation from the C.A.R.E. Center regarding Drug Endangered Child Protocol. Nevcosi added that the protocol was very timely, as the protocol was enacted upon this past week.

Announcements Continued

Nelson shared that HHS has received the Waukesha County Excellence in Customer Service Award for 2023, stating that the department exceeded the Waukesha County customer service goal by maintaining customer satisfaction.

Mathisen will be the new Departmental Executive Assistant starting on Monday.

Nelson thanked Goldstone for his service with the HHS Board.

Child and Family Services Division Presentation

Nevcosi distributed and reviewed a presentation titled, "Child and Family Services."

Topics for 2024-2025 Board Presentations

This topic has been tabled until a future meeting.

Future Agenda Items

There were no new future agenda items.

MOTION: Menefee moved, second by Goldstone to adjourn the meeting at 3:09 p.m. Motion carried 7-0.

Respectfully submitted,

Larry Nelson

Larry Nelson
HHS Board Chair