

Children's Intake Line
Commitment to serve families most efficiently with a no wrong door philosophy.

Determining eligibility for the following programs:

- Children's Long Term Support Waiver Program (CLTS)
- Children's Community Options Program (CCOP)
- Comprehensive Community Services (CCS)
- Coordinated Services Team (CST)

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Children's Intake Line Number:

262-896-3397

Anyone can call our Children's Intake Line to make a referral for services on behalf of family.

Intake Line is staffed Monday - Friday from 8 to 4:30

Intake and Eligibility

- ▶ Intake Referral Information is obtained
- ▶ Home Visit with the youth present is scheduled
- Obtaining copies of medical documentation and professional assessments
- ▶ Completion of the Children's Functional Screen
- Documentation completed to obtain source of Medicaid
- Referrals to other programs as necessary such as Katie Beckett and Birth to Three

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Next steps after eligibility is determined

- ▶ The Intake worker completes all of the enrollment paperwork to establish a start date for services and then a service coordinator is assigned to the family.
- ► CST/CCS
 - Children's Intake notifies the CCS/CST program of the eligibility findings. The CST/Outreach Coordinator contacts the youth/family to confirm their interest in CCS/CST.
 - If youth/family are interested in CCS or CST, the outreach worker works with the family to confirm residency, diagnosis and Medicaid source. The Outreach Coordinator gathers releases of information and details regarding current and past providers.

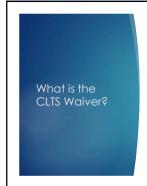
 - If a youth's mental health needs can be addressed via community outpatient providers and only need care coordination, then the youth could remain open in CST.
 If the youth requires a higher level of services than CST can provide and the youth's mental health needs warront CSS services, then a service facilitator and mental health professional will be assigned for program application and assessment.

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Children's Long Term Support Waiver Program





- ▶ Children's Long Term Support Waiver
- It is funded by Home and Community based State Medicaid funding.
- Provides supports & services to children with disabilities and their families.
- with disabilities and freir families.

 Each child has a Sarviae Coordinator that works with the child and family to identify goals and assest their needs. Service Coordinators complete home visits with families at least fwice a year.

 After assessment and identification of needs, a plan is developed together called the Individual Service Pfan (ISP) based off the goals (Outcomes) created together.

 The plan and assessed needs are revisited at least every 6 months or as needed.

 CLTS is the payer of Jast resort. Private

- CLTS is the payer of last resort. Private insurance and Medicaid card covered services must be exhausted before waiver can cover a service or item.

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Examples of CLTS Waiver Services

- Assistive Technology Childcare services
- Communication Assistance for Community Inclusion
- Community Integration Services
 Community/Competitive Integrated Employment
 Counseling and therapeutic services
- Daily living skills training
 Family/Unpaid Caregiver Supports and Services
 Grief and Bereavement Counseling
- Health and Wellness Home Modifications
- Mentoring Personal Emergency Response Systems
- Specialized medical and therapeutic supplies
- Supportive Home Care
- Transportation Vehicle Modifications
- Virtual Equipment and Supports

For a complete listing of CLTS Waiver Services: Medicaid Home and Community-Rased Services Waiver Manual for the CLTS Waiver Program (wisconsin.gov)





- ► Children's Community Options Program
- This is used in conjunction with the CLTS Waiver when an assessed need arises that is not Waiver allowable.
- Limited funding source, on a first come, first serve basis.
- With serving more families than ever before, this funding will run out at some point every year.
- Most accessed resource from CCOP is recreational and social activities for special needs youth such as zoo and YMCA memberships.

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- ▶ Coordinated Services Team Initiative
- CST process centers decision-making by the family team which supports the child and family to meet their identified treatment needs.
- ▶ Family Recovery Team meetings include a balance of natural supports such as relatives, friends, with service providers such a therapist, teacher, and social worker.
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 These team meetings occur regularly to address interventions and supports of the identified needs, develop a plan of care, provide monitoring of services, and establish a goal of transition to having their needs met without the formal CST intervention.



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- ► Comprehensive Community Services
- CCS is a voluntary, community-based Program funded by Medicaid.
- CCS offers a wide array of psychosocial rehabilitation and treatment services for youth with mental health and/or substance use concerns.
- CCS is different type of services than traditional outpatient treatment. These services and supportive activities assist youth to facilitate recovery and to achieve their highest possible level of independent functioning and stability.

