

Minutes of the Health and Human Services Board

Thursday, April 25, 2019

11:00 a.m.

Chair Nelson called the meeting to order at 11:08 a.m.

Board Members Present: Supervisor and Health and Human Services Board Chair Larry Nelson (arrived 11:07 a.m.), citizen members Chris Beck, Vicki Dallmann-Papke, Jeff Genner, Bob Menefee, Mike O’Brien, Duane Paulson, Laurie Schwartz, Tim Whitmore. **Not present:** Supervisor Christine Howard, Dr. Adel Korkor

Also present: Health and Human Services Director Antwayne Robertson, Health and Human Services Deputy Director Laura Kleber, Health and Human Services Administrative Services Manager Randy Setzer, Health and Human Services Accounting Services Coordinator Lisa Davis, Health and Human Services Communications Coordinator Linda Wickstrom, Health and Human Services Social Worker and Public Hearing Coordinator Donna Ferguson, citizens Lauren Clark and Patrick Reilly. Recorded by Julie Bartelt, Health and Human Services Departmental Secretary.

Approve Minutes of 3-21-19

MOTION: Whitmore moved, second by Paulson to approve the board minutes of March 21, 2019. Motion carried 9-0.

ANNOUNCEMENTS:

None.

REVIEW PUBLIC HEARING SPOKEN AND WRITTEN INPUT TO DEPARTMENT

Health and Human Services Social Worker and Public Hearing Coordinator Donna Ferguson summarized the April 3 Public Hearing. Those presenting at this year’s Public Hearing were on behalf of Wisconsin Community Services, Spring City Corner Clubhouse and Friendships, Lake Area Club, Parent’s Place, and the Shared Fare Taxis. The message was consistent with the last few years of HHS Public Hearings – substance use treatment and education, mental health, transportation for seniors and the disabled, and Parent’s Place support groups and classes.

REVIEW ADVISORY COMMITTEE RECOMMENDATION WORK PLANS, AND PRIORITIZE AND CREATE COMMUNICATIONS TO COUNTY EXECUTIVE

During this hour, the HHS Board prepared to present to the County Executive the community needs identified based on previous presentations from advisory committees on March 21 and from the April 3 annual public hearing, using the below matrix. County Executive Paul Farrow will meet the HHS Board at 12:00 p.m. to listen to these recommendations and talk about the 2020 county budget.

	Identified Need	2019 Adopted Budget	Additional Funding Request	Notes
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Public Health Advisory Committee				
Item 1	<p>County tax levy and discretionary funding is not keeping up with increasing need.</p> <ul style="list-style-type: none"> • At a minimum, we need to maintain prior year's budgeted staffing levels, benefits, contracted service providers, purchased items and services. 	\$ 34,785,000	\$ 708,000	<ul style="list-style-type: none"> • To maintain Personnel cost at the 2019 Adopted Budgeted level • Personnel Cost to Continue for all of HHS 2019 * inflation, benefits remain at 2019 costs
Item 2	<ul style="list-style-type: none"> • Each year, the Divisions start their budget year underfunded, which significantly impacts each Division's ability to continue the prior year's service level. • This annual structural deficit restricts opportunities for additional education or HHS projects. 	\$ 15,358,000	\$ -	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted Contracted and Consulting Services expenditure line items
Item 3	<p>Create a full time permanent Data Analytics HHS staff position.</p> <ul style="list-style-type: none"> • Begin to be able to track needs and outcomes for Waukesha County HHS services on a county wide basis through an effective use of current data systems. • The goal is to have data readily available for our advisory committees, county health systems, providers who share their data with the county, and be available for all to access, analyze and report on. • This will allow us to measure county wide Community Impact data for critical community HHS needs & results. 	\$ -	\$ 109,000	<ul style="list-style-type: none"> • Assume 1 FTE Senior Information Technology Professional O-15
Aging and Disability Resource Center Advisory Board				
Item 1	<p>In-Home Care Provider Network Adequacy</p> <ul style="list-style-type: none"> • Shortage of Workforce • Contract rates vs private rates • Limited Financial Resources to meet needs 	\$ 253,000	\$ 20,000	<ul style="list-style-type: none"> • Proposal A = 2018 costs for services (bathing, homemaker, respite) at WC contracted rate vs private provider rate
Item 2		\$ 253,000	\$ 40,000	<ul style="list-style-type: none"> • Proposal B = 2018 costs with a 10% increase in number of individuals served and services at the private provider rate

Item 3	<p>Combatting Social Isolation and Loneliness</p> <ul style="list-style-type: none"> • Enhance Transportation Options • Encourage Participation in congregate dining and senior centers 	\$ -	\$ 30,000	<ul style="list-style-type: none"> • Restore \$30,000 Tax Levy support for non profit taxi operational support (reduced in 2019 budget)
Item 4	<ul style="list-style-type: none"> • Develop telephone friendly visitors program 	\$ -	\$ 40,000	<ul style="list-style-type: none"> • Create telephonic Friendly Visitor Program at the HSC to assist in coordinating communication methods for individuals that are living alone. • Request funding to support PT staff person and other program costs.
Item 5		\$ -	\$ 50,000	<ul style="list-style-type: none"> • Contract with a Forensic Accountant expertise for financial abuse investigations.
Children and Family Services Advisory Committee (CAFSAC)				
Item 1	<ul style="list-style-type: none"> • 3% increase for all contracted agencies to meet the federal mandates in the Family First Prevention Services Act that HHS must implement, thus reducing the burden on HHS and the County. • Ensure successful implementation and fidelity to existing "well-supported program" models for the Family First Prevention Services Act (FFPSA) Part-1. • Training and support for child welfare staff and contracted providers. 	\$ 3,445,000	\$104,000.00	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified Contracted Services • Assumed 3% inflationary factor for social services contracted and consulting services
Substance Use Advisory Committee				
Item 1	<p>Mobile Needle Exchange to reduce harms from Injection Drug Use & Opioid Use Disorder</p>	\$ -	\$ 100,000	<p>Estimate provided by ARCW for van access 5days/week includes 45k for 1 FTE; 10k van lease, insurance, fuel, and repairs; 18.7k for needles; 8k needle exchange supplies; 4k naloxone kits; 1k testing supplies; 8.5k indirect costs</p>
Substance Use Advisory Committee & Mental Health Advisory Committee Joint Priority Needs (Continued)				
Item 1	<p>Accessibility to Treatment and Services</p>	\$ -	\$15,000	<p>To continue and expand the ability to provide quality services and accessibility to services in a timely manner across the lifespan with a special emphasis on:</p> <ul style="list-style-type: none"> • Early intervention

Item 2		\$ 743,000	\$37,134	To continue and expand the ability to provide quality services and accessibility to services in a timely manner across the lifespan with a special emphasis on: <ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified Medication expenditures • Continuing the array of medications available, including medication assisted treatment
Item 3		\$ -	\$10,000	To continue and expand the ability to provide quality services and accessibility to services in a timely manner across the lifespan with a special emphasis on: <ul style="list-style-type: none"> • Programs and services that are sensitive to and meet the needs of individuals who are LGBTQI (lesbian, gay, bisexual, transgender, queer/questioning, or intersex)
Item 4	Crisis Respite	\$ -	\$350,000	Provide one-time start-up and building costs to RFP applicant
				Provide funding to develop a crisis respite facility as an alternative and/or step down from hospitalization. Crisis Stabilization will make treatment in the community possible for those who are experiencing a crisis, and are not a danger to themselves or others, and are seeking an alternative to hospitalization or need additional assistance post-hospitalization. It is anticipated that the savings that will be realized through decreased hospitalizations, incarcerations, emergency room visits, and homelessness will exceed any money that is earmarked for this project.
Substance Use Advisory Committee & Mental Health Advisory Committee Joint Priority Needs (Continued)				

Item 5	<p>Peer Support Support the ongoing growth of Certified Peer Specialists (CPS) in Waukesha County</p> <p>Benefits of supporting growth of Certified Peer Support:</p> <ol style="list-style-type: none"> 1. A work force for peer run respite opportunities; 2. Expansion of Peer Support in substance use treatment programs; 3. Expansion of Peer Support in mental health treatment programs; 4. Expansion of Peer Support for youth and young adults opportunities. 	\$ 10,000	\$ -	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified CPS training • Contract agencies to provide info sessions about becoming a CPS. • Waukesha County residents for access to Peer Specialist training and preparation for the certification exam. • Waukesha County residents for ongoing training and certification. It is anticipated a class for up to 15 individuals and ongoing education.
Item 6	<p>Contracted Agencies Increase</p> <ul style="list-style-type: none"> • Provide a budgeted increase for contracted substance use and mental health services sufficient to maintain contracts. 	\$ 3,253,000	\$ 33,000	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified Contracted Services • Assumed 1% inflationary factor for clinical contracted and consulting services
		\$ 3,253,000	\$ 66,000	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified Contracted Services • Assumed 2% inflationary factor for clinical contracted and consulting services
		\$ 3,253,000	\$ 98,000	<ul style="list-style-type: none"> • To maintain cost at the 2019 Adopted Budgeted for identified Contracted Services • Assumed 3% inflationary factor for clinical contracted and consulting services
				<p>This increase will enable vendors providing quality services to recruit, train and maintain skilled, caring staff. These organizations are essential to meeting the ongoing needs of individuals diagnosed with mental illness and substance use disorders served by Waukesha County HHS without interrupting continuity of care. Additionally, these organizations need to meet administrative and regulatory requirement to enable Waukesha County to submit claims to available revenue sources.</p>
Mental Health Advisory Committee				

Item 1	Zero Suicide Support the adoption of a comprehensive approach for suicide care using evidence based practices. This will include a time commitment to train and implement the Zero Suicide framework and philosophy throughout the management team and all departments/divisions.	\$ -	\$ 10,000	Zero Suicide is a framework that is supported by the Education Development Center (EDC). The Zero Suicide framework offers tools that allow organizations to identify where and how they can improve suicide safe care (e.g. organizational self-study, workplace survey, access to a training library, trainers who are expert in the area of suicide care, etc.).
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In addition to the matrix, the Board reviewed two handouts – one showing the history of tax increases and the other a list of HHS purchase of service providers (vendors) holding contracts over \$20,000.

Next Meeting Date

May 16, 2019 is a joint meeting with the Health and Human Services Committee, at 1:00 p.m., in Room AC130, Administration Center Building.

MOTION: O’Brien moved, second by Genner to adjourn the board meeting at 12:01 p.m..
Motion carried 9-0.

Respectfully,

Christine Howard

Christine Howard
Secretary