

**AGING AND DISABILITY RESOURCE CENTER OF WAUKESHA COUNTY
ADVISORY BOARD
Meeting Minutes**

**Meeting Date/Time: February 1, 2018 9:30 a.m.
Location: Human Services Center
514 Riverview Ave, Room 271
Waukesha WI 53188**

Committee Members:

<u>X</u>	Berthelsen, Judie	<u>X</u>	LaMountain, Paulette
<u>X</u>	Carriveau, Pat	<u>EA</u>	Ludka, Elaine
<u>X</u>	Cizel, Maria	<u>EA</u>	Sonia Miranda
<u>EA</u>	Franklin, Robert E.	<u>X</u>	Schweda, Susan
<u>X</u>	Friedrich, Carla	<u>X</u>	Zaborowski, Bill
<u>EA</u>	Heberling, Sandie		
<u>X</u>	Howard, Christine		

X = Present A = Absent EA = Excused Absence

Additional Attendees:

X Smith, Mary
X Bittman, Lisa
X DuPont, Sally

Call to Order

The meeting was called to order at 9:30 a.m. by Chairman B. Zaborowski.

Public Comments

- Officers R. E. Franklin, S. Heberling, E. Ludka, and S. Miranda were excused.
- S. Schweda reported she took a Boost Your Memory class through the ADRC and she stated it was a very informative class. C. Howard stated a family member took a Balance class through Waukesha Memorial Hospital that she highly recommended.

Approval of January 4, 2018 Meeting Minutes

Chairman Zaborowski called for approval of the meeting minutes of January 4, 2018. C. Howard moved to approve the minutes; S. Schweda seconded the motion. All in attendance approved. Motion carried.

Educational Segment – Danielle Birdeau, Crisis Intervention Services Coordinator

Danielle Birdeau provided a PowerPoint presentation and gave an overview of the Waukesha County Health and Human Services Clinical Services Division. Danielle spoke about the Outpatient Clinic and Mobile Crisis Intervention Services. Danielle also provided handouts that elaborated more on the topics.

Educational Segment – Danielle Birdeau, Crisis Intervention Services Coordinator (Cont'd)

Handouts

- Print-out of the PowerPoint Presentation
- Opiate Overdose Prevention Outreach
- Mobile Crisis Intervention Services
- Open Access Hours – Outpatient Clinic

Discussion

- Danielle stated with the new open access system the Outpatient Clinic is using, they are down from about 8 days for an intake assessment to only 1 day.
- Danielle stated the Outpatient Clinic Intensive Services program had about 120 people of all ages in the program.
- Mobile Crisis Intervention Services are used in an emergency and are available 24/7.
- During business hours people can call the Crisis Center and speak to a crisis worker but after hours they should call 211.
- C. Howard gave kudos to Danielle and the Clinical Services Division for providing this much needed service to the community.

ADRC Manager Report - Mary Smith

Our current contract with our specialized transportation provider, Transit Express, ends March 31, 2018. We had conducted an RFP process late Fall 2017 and awarded the contract again to Transit Express. We have been very happy with Transit Express and they will continue to provide service. We are in Find-A-Ride network which is the Waukesha County transportation collaborative initiative that is currently happening. There will be a pilot program starting in the Menomonee Falls area, there is no shared fare taxi service and they currently have limitations getting people to medical appointments. ERAs has been leading this project in developing a system in Waukesha County to provide more access to people to get to their medical appointments. One of the grants they received allowed them to purchase a software program which will be called One Call One Click and it will be set up so people can call one central number and the system will help them determine who can transport them to where they need to go. The hope is that by July 2018 it will be starting up and eventually going countywide. Froedtert Hospital is providing some room for the One Call One Click center at the North Hills Medical Clinic in Menomonee Falls. Mary will continue to update the board on the developments of the program.

S. Schweda asked who is on the committee to work on the One Call One Click project. Mary stated the following are on the committee:

- ERAs/Interfaith
- ADRC
- Dave Swan, County Board Supervisor
- Representatives from ProHealth
- Representatives from Froedtert Hospital
- Public Works
- Waukesha Metro
- Southeastern Regional Planning Commission

ADRC Manager Report - Mary Smith (Cont'd)

Mary discussed the ADRC is working with ERAs on a Caregiver Support program. Earlier this year ERAs received a grant from the Medical College of Wisconsin-Healthy Partnership program and we looked at what caregiver support needs there are and how to give caregivers the support earlier in the process. ERAs had been invited to go to Step 2 of the grant process with the Medical College and now they have been invited to go to Step 3 of the process which will happen in mid-March of this year. Mary stated this would be a great project for our community and the ADRC in order to look at a system change for caregiver support.

Mary stated the ADRC does an Unmet Needs presentation to the Health and Human Services Board and is looking for people from our board to present on March 22nd. Lisa Bittman will reach out to the ADRC Board members for their input and see if any are interested in presenting.

ADRC Coordinator Report –Lisa Bittman

Lisa stated fiscally we are in the process of year-end and wrapping up 2017.

In 2017, we served 1,340 people with direct services such as direct education, homemaker services, bathing, heavy chores, de-hoarding, and various safety programs, which equated to \$500,000 in service dollars.

ADRC Consumer Concerns – Mary Smith

No Report

Health and Human Services Committee Report –Christine Howard

Christine stated at the last HHS Board Meeting there were two community presenters:

- Drug Free Communities – This organization goes into schools and works with kids and provides community education. This organization is funded by a federal grant and they meet once a month at the Courthouse.
- Your Choice – This group presents the “Stairway to Heroin” presentation to schools and the community and they have a staged bedroom exhibit called Wake Up Call which goes around to the different communities and is housed at the Hartland Police Station.

Other Business/Updates -- All

Chairman Zaborowski announced he will be leaving the County Board in order to spend more time traveling and his last meeting will be the next County Board meeting. Everyone thanked Bill for his years of dedicated service.

Adjournment

Chairman Zaborowski called for a motion to adjourn the meeting at 11:06 a.m. C. Howard moved to adjourn; P. Carriveau seconded the motion. All in attendance approved. Motion carried.

Next Meeting: March 1, 2018
Health & Human Services Center, Board Room 271
514 Riverview Avenue
Waukesha WI 53188

Approved Patricia Carrasco Date 3/1/18

Submitted by Sally DuPont, ADRC Support Staff Supervisor